**James Casey**

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**Professional Summary**

* Successful “hands-on” Infrastructure Project Manager who motivates highly productive technical teams, leading by example, and not afraid to roll up sleeves to help.
* 20 years of Infrastructure Project Management and 10 years of Application Development/Support Project Management experience.
* PMP certified in June 2014.
* Experience working with onshore and offshore teams.
* Experience in a wide variety of business areas, Banking, Federal/State Government agencies Power Utilities, Manufacturing and Global Insurance Companies.
* Experience with the following types of internal and client facing projects: Server hardware/virtual refresh, Data Center Migrations/Installations/Moves/Consolidations, VM/Cloud implementations, Operating Systems migrations and upgrades, AD/Exchange upgrades, COTS application upgrades with Zscaler/Netscaler/VPN/Lync/SharePoint, Office 365 deployments, Infrastructure Expansions, Single Sign on deployments, and VOIP Deployments.
* Extensive experience with MS Project, CA Clarity, SharePoint and MS PPT.
* Extensive experience with tracking Project activities, status, financials and reporting
* Extensive experience presenting projects for approval to all levels of leadership.
* Project experience installing monitoring tools for data centers.
* Project experience with SQL Server DB upgrade projects.
* Experience includes managing Infrastructure (Network, WAN/LAN and Wireless/WAPs, F5 load balancers), Data Center, Data Warehouse and Disaster Recovery projects.
* Experience at New York State/Office of Information Technology Services with Data Center Consolidation Project in VMware/ Hyper-V/Citrix environments.
* Executed over 300 migration move events for the 12 agencies of New York State; migrated their workloads to the new statewide data center just this year alone.
* Experience working with PMO’s (globally and domestically) and have also constructed a Project Management Office team.
* Known for creative problem solving, “thinking outside the box”, resulting in quality completion of projects within time line and budget.
* Very familiar with CMM methodologies, Six Sigma strategies, SDLC and PMBOK that maximize efficiency and productivity, producing bottom-line results.
* Possesses excellent training skills; is accepting and supportive of diverse personalities, and always encourages improvement.
* Considerable experience managing multiple projects ranging from budget sizes of $$250k to $80 million and project teams ranging from 5 to 250 people.
* Self-motivated team player who always finds a way to succeed in a highly competitive market place.

**Professional Experience**

**Fujitsu North America – Matrix Resources,** Richardson, TX (July 11, 2016 – Present)

Senior Project Manager

* Managed at approx. 15 Infrastructure projects. The projects ranged in team sizes from 10 – 100. The budgets also ranged from $250,000 – 5 million. These projects were both external client facing and also internal CIO projects.
* Tracked all issues/risks associated with these projects using MS Project, Excel, PowerPoint, Word and CA Clarity tool.
* Tracked and forecasted expenditures for all 15 infrastructure projects.
* Conducted weekly status update meetings with various stake holders, senior management and/or other project managers.
* Conducting monthly and quarterly reviews/updates with the Senior Leadership Team on the Infrastructure Projects. Using MS Project, Excel, PowerPoint and Word.

**New York State/Office of Information Technology Services**, Albany, NY (December 2013 – June 2016)

Senior Program/Project Manager

* Along with the Program level also working in the trenches with some of the state agencies (between Enterprise/Infrastructure & Agency Application SME’s) on their MDTLE (Move Day Time Line Events) for their migrations Virtual/Physical Moves & Lift & Shift to the New Statewide Data Center.
* New York State currently maintains more than fifty (50) data centers throughout the state that host the IT applications and tools which enable New York State operations to serve 20 million citizens supported by 150,000 employees; New York faces serious challenges caused by operating so many separate data center facilities and their required infrastructure. This situation is cost-inefficient and places the state in a poor position to holistically leverage technologies that enable innovation, agility and flexibility.
* The Goal of the Data Center Consolidation project is to consolidate the 50 individual state agencies data centers into one enterprise centralized statewide data center and one statewide disaster recovery center. Plus, also Improve Efficiency, Performance & Reliability.
* Single point of contact responsible for the day-to-day oversight and implementation of the program/project. Perform full Discovery of the agencies network (firewalls/rules, subnets/vlans, remote connections, iport/eport and vendor connections) and also a physical inventory what servers/hardware is currently in the agencies data center (Windows, Linux, AIX & Sun/Solaris). Requested agencies to virtualize as much of their physical servers prior to migration (VMware/Hyper-V/Citrix).
* Directed the Project Management Team to coordinate and manage the day to day activities in successfully building and implement multiple technologies; schedule meetings and/or follow-up meetings and insure proper participants are involved to accomplish the task needed.
* Tracked all issues/risks associated with the Data Center Program within the state. Using MS Project, Excel, PowerPoint and Word.
* Tracked and forecasted expenditures for all technology projects related to the Data Center program.
* Conducted weekly status update meetings with various stake holders, senior management and/or other project managers.

**New York State/Office of Information Technology Services**, Schenectady, NY (November 2012 – November 2013)

Senior Project Manager

* A new state agency is being formed and is called “The NYS Justice Center” which is charged with investigating allegations of abuse to vulnerable individuals across 5 state agencies. In order to accomplish this mandate a new state agency is being formed and needs to be established from the ground up. This included any and all technologies that will be needed in order to support the Justice Center. In addition to the standard technologies an application is being developed called the VPCR (Vulnerable Peoples Central Registry). This new application is being built on an Oracle Siebel CRM environment and will be the Enterprise application that the Justice Center will rely upon in order to accomplish its defined mission.
* Directed the Project Management Team to coordinate and manage the day to day activities in successfully building and implement multiple technologies and deliverables in order to support the 200+ staff for the new Justice Center agency.
* Scheduled meetings and/or follow-up meetings and insure proper participants are involved to accomplish the task needed.
* Tracked all issues/risks associated with the supporting technologies of the Justice Center locally and throughout the 4 regional offices within the state.
* Tracked all issues/risks associated with the creation and implementation of the new VPCR Application and all related applications associated or integrated with the VPCR (BIP, and the Criminal Background Check system), network (firewalls/rules, subnets/vlans, remote connections, iport/eport and vendor/agency connections).
* Tracked and forecasted expenditures for all technology projects related to the Justice Center.
* Conducted weekly status update meetings with various stake holders, senior management and/or other project managers using MS Project, Excel, PowerPoint and Word.

**Contec LLC**, Schenectady, NY (July 2012 – September 2012)

Program Manager/Information Technology Director

* Directed all the IT projects for the company.
* Hired and managed the IT staff which consisted of 3 Project Managers, 2 Team Leads, 2 Business Analysts and 10 Programmer/Developers
* Tracking all aspects from IT resources allocations, budget constraints and keeping to the project schedules
* Conducting monthly reviews/updates with the Senior Leadership Team on IT Projects. Using MS Project, Excel, PowerPoint and Word.

**GE**, Schenectady, NY (June 2011 – June 2012)

Senior Project Manager

* Managed the day-to day activities ex. included schedule and costs for all locations, tracked all issues/risks of a Program called Global SMF (Supplier Master File)network (firewalls/rules, subnets/vlans, remote connections, iport/eport and other vendor connections
* Managed Integration project program for 53 offices globally.
* Managed $15 million SMF Program Budget.
* Had approximately 80 people at various locations across the globe that were directly/indirectly reporting to me.
* Assisted in code walkthroughs and testing with the developers
* Took over another Project: The upgrade of Oracle (from 10g to 11g R1) which had a budget of $2 million and had approx. 8 developers reporting to me.
* Responsible for the SMF Dresser Program/Budget; held monthly reviews/updates with the Senior Executives.
* Weekly meetings with the different project managers in the various locations (approx. 53 of them). Using MS Project, Excel, PowerPoint and Word.

**Citigroup**, Great Neck, NY (July 2010 – March 2011)

Senior Project Manager

* Managing the day-to day activities for a 3 month project with a total of 5 employees and consultants.
* Assisted in code walkthroughs and testing with the developers.
* Took over managing 2 Projects: 1 Project was the upgrade of Oracle (from 9I to 10g).
* The Oracle upgrade had a budget of $850,000 and with approx. 25 people directly/indirectly reporting to me. The second Project was implementing new software to more efficiently monitor and track severity warnings (low, med and high) on the Unix/Windows Servers.
* Managed Tivoli Administrators with the Infrastructure monitoring.
* Held monthly reviews/updates with the Senior Executives.
* Weekly meetings with the multiple project managers using MS Project, Excel, PowerPoint and Word.

**MetLife**, Troy, NY (January 2007 – December 2008)

Senior Project Manager

* Took over managing 4 technology projects and completed successfully.
* One of these projects was ensuring that all of the client’s global offices (12) had Business Continuity and Disaster Recovery strategies in place and that those strategies/plans were tested and certified; total budget size of these 4 projects was $15 million. Also, had approx. 50 people that were directly/indirectly reporting to me.
* Implemented 26 IT Global Policies, Standards and Procedures (ITD) for the 13 global offices; consulting with outside Legal Counsels from the respective countries to get wording correct.
* Worked with the countries technology and business groups establishing their Operations and Business test plans (establishing RTO and RPO and call trees).
* Established annual BC/DR test schedules/guidelines for the 12 global offices.
* Ensured that all global offices (12) DR plans were certified.
* Also managed new projects for the IT Risk and Business Recovery departments and the CDM (different Application groups).
* Assisted and Supported Developers in the redesign of the MetLife web page. Utilizing web technologies such as .NET, ASP.Net and also WebSphere and SharePoint. Part of this was supporting code walkthroughs and code development and testing. Network (firewalls/rules, subnets/vlans, remote connections, iport/eport and vendor connections
* Total number of projects managed successfully was 10 ranging from small to very large over 13 countries.
* Tracked and approved monthly invoicing.
* Holding monthly reviews/updates with the Senior Executives.
* Had weekly meetings with the different project managers/teams using MS Project Excel, PowerPoint and Word.

**New York State/Dept. of Health**, Latham, NY (July 2006 – December 2006)

Senior Project Manager (Data Warehouse)

* Managed the day-to day activities for the new WIC Program portal; project was for 6 months and has a total of 45 employees and consultants.
* Utilized SAP Business Objects Information Management (IM) to extract, profile, cleanse and integrate data from non-SAP sources.
* Managed Tivoli Administrators with the Infrastructure monitoring as well as all attending when possible the code walkthroughs and designs.
* Tracked and approved monthly invoicing.
* Held monthly reviews/updates with the Senior Executives.
* Held weekly meetings with the multiple project managers.

**Dept. of Interior**, McLean, VA (September 2005 – June 2006)

Senior Project Manager

* Managed the day-to-day activities for two projects that were won by the company at client site in Lakewood, Colorado; projects had a total of 50 employees and 10 consultants.
* Projects were on multiple technologies: mainframe, Web applications, and distributed platforms. Also, occasionally would assist and support developers and Tivoli Administrators with the Infrastructure monitoring, attending the code walkthroughs and designs when possible.
* Used MS Project Server to track the status of the projects.
* Held weekly meetings with client management to discuss any issues with my staff and to discover any new requirements.
* Approved all employee and consultant timesheets.
* Wrote technical specs on proposals the company planned to bid on.
* Tracked and approved monthly invoicing on the two projects, which had a total budget of $40 million.
* Held monthly reviews with Senior Executives.

**MBNA/Bank of America**, Dallas, TX (January 2004 – August 2005)

Senior Project Manager

* Managed Strategic Rewards Solutions project, which had a technology budget of approximately $20 million and multiple technology platforms: mainframe, AIX, and an ADMIN GUI Front End.
* Worked closely with both the Technology areas (Mainframe and Distributed Ops) and the Business groups and supported occasionally code walkthroughs and code designs.
* Managed the Business Recovery Data Center (BRDC) project for a Financial Services company. The client had purchased a building in Richardson, Texas, to be converted into their recovery site, housing their backups for all mainframe data and becoming the work-area recovery site (40 terabytes of data). The data were mirrored at real-time speeds. Allowing the mainframe to recover in two hours or less. The technology that the client chose to use was IBM’s GDPS/XRC data mirroring approach. Responsibilities included:
* Managed the overall project, which had a budget of approximately $80 million.
* Held monthly meeting with the finance department to ensure we were tracking expenditures correctly and keeping within budget.
* Developed a weekly status report template for each department project; this tracked issues and deliverables using MS Project Server.
* Held weekly meetings with the Project Managers to review the status and discuss key issues.
* Held monthly reviews/updates to the Senior Executives.
* Kept a Consolidated Project Plan using Microsoft Project, Visio for organization charts, and PowerPoint for presentations and MS Project Server for updates on the projects.

**JPMorgan Chase Bank**, Dallas, TX (June 2000 – September 2003)

Vice President, Data Warehouse

* Managed the department start-up, building a highly productive team of employees and consultants including two Project Managers, three Team Leads, and 23 Programmer/Analysts, ensuring 24-hour availability of the Data Warehouse System for client reporting at an international custodian company.
* Co-managed the Data Operations Center staff, which was outsourced to company in Somerset, New Jersey.
* Set up the 24/7 operations schedule with the Senior Management of Data Operations Center.
* Assisted in writing the Standards and Procedures for Offsite Tape Storage.
* Worked with the Data Operations Center Management to develop a timeline for planned system outages.
* Worked with IBM and executives with JPMorgan Chase on the overall DR contract.
* Negotiated maintenance contracts and new service-level agreements with the senior Data Operations Center management.
* Developed a system with the Data Center management to rank events (for example, a Severity 1 ticket would be escalated within one hour).
* Managed an Infrastructure group and a Capacity/Performance group.
* Developed new standards and procedures for all Data Warehouse staff, reducing the number of online/batch processing failures, as well as system downtime.

**Electronic Data Systems**, Plano, TX (March 1998 – February 2000)

Team Lead, Payroll Support Team

**Greyhound Bus Lines**, Dallas, TX (April 1996 – March 1998)

Tandem Senior System Engineer

**Bank of America**, Dallas, TX (November 1994 – April 1996)

Senior Systems Engineer

**Key Service Corporation**, Albany, NY (April 1991 – November 1994)

Programmer/Analyst

**Technical Summary**

Operating Systems: Microsoft Windows 2000/NT, 2005, 2008 and 2012, Tandem Pathway, Nonstop Guardian OS, UNIX and LINUX

Application/Databases: SAP(CRM ERP), JES (Job Entry Subsystem), MoneyNet - Wire Transfer, Web Focus, Native Focus, MQ Series, FRQS, Microsoft Office, Excel, Project, Project Server, PowerPoint, Oracle(9i, 10g and 11), RDMS,UDB, Adobe Acrobat, Visio

Languages: CA-7, CA-11, CICS, COBOL, JCL, DB2, FTPS, .NET, ASP.NET, WebSphere, SharePoint, XML, MVS, Assembler, DYL280, TACL (Tandem Advanced Command League), ENFORM, TAL, C, C++, TSO/ISPF, VTAM/VSAM, Java, COGNOS, ROSCOE, PL/SQL, ORACLE, SQL

Hardware/Platforms: IBM Mainframe Z-Series, and D-Series, IBM Mainframe 3080/3090’s, AS/400, Tandem Himalayas, Data Marts, ODS (Operation Data Store), Client Server (Web Technologies), ACH (Automated Clearing House), ATM (Automated Teller Machine), POS (point of Sale), Payroll Systems (SAP), RJE (Remote Job Entry), Tivoli Management Framework(TMF), Citrix, VMWare and Hyper-V

Tools/Utilities: Tandem Security, SNA protocols, TCP/IP, WAN, SAN, HP, X.25 Technology, Informatica, Business Objects, Accenture

**Education**

Associates Degree in Business Administration, Junior College of Albany, Albany, NY