***Jogesh Ravindra***

Alpharetta, Georgia | 30005 | [jogeshravindra@gmail.com](mailto:jogeshravindra@gmail.com) | 479 802 2635

***PROFESSIONAL PROFILE***

* 10 years’ experience as a **Business Analyst and 1+ year as Product Owner**.
* Varied experience across business sectors – **Retail, Transportation (SCM), Credit Reporting, Healthcare, Tax**,
* Adept at understanding business process and bridging the gap between all stakeholders - Management, Development and Quality Assurance teams
* Excellent communication, listening and interpersonal skills to interact with internal and external stakeholders
* Excellent problem solving ability with Analysis and testing of Web-Based and mobile Applications

***SUMMARY OF QUALIFICATIONS***

* Excellent experience in creating **Business analysis artifacts, Requirement Elicitation** process by **interviewing** end users**,** conducting workshops, **creating as-is and to-be process flows**,creating user stories**, gherkins,** requirement managementandconducting briefing sessions for signoffs
* Excellent experience in Waterfall and **Agile** Methodologies for Product Development Projects

* Hands on experience in different tools like **Leankit, Team Forge, TFS, MS Office, MS Visio, HPQC, JIRA, Pencil**
* Outcome oriented - Successfully managed projects, stakeholder expectation and deliverables
* Good Experience in working on **Onshore/Offshore model**
* Able to build strong, sustainable relationships with internal and external project stakeholders and Perform effectively under high-pressure situations and a team player

***CERTIFICATIONS/ SKILLS /TOOLS***

* SAFe **P**roduct **M**anager **P**roduct **O**wner Certification
* **C**ertified **S**crum **M**aster
* **B**usiness **S**ystem **A**nalyst **C**ertification
* JIRA, Leankit, Team Forge, TFS, HP Quality Center, Bugzilla, MS Visio, Confluence, Pencil, Gherkin

***PROFESSIONAL EXPERIENCE***

July 2007 to Till Date

Product Owner | May 2017 – Till Date

Equifax Mobile Application, Equifax Alpharetta, GA

* Work with the Product Management team in prioritizing the Product backlog
* Ownership of the product backlog
* Facilitating the requirements gathering session with the stakeholders
* Product demos with stakeholders to get feedback for product improvement
* Weekly Three Amigos session with tech lead and QA lead to walkthrough the future user stories
* Final Sing off on the user stories for a sprint
* Work closely with the tech lead/ QA lead and UX team for the success of the sprint/project
* Work with compliance team on the legal requirements
* Extensive use of JIRA for the user story management
* Create user stories and their acceptance criteria.
* Create gherkin for the QA testing (BDD)
* Take part in the defect prioritization meeting and prioritize defects based on their severity and priority
* Part of the Beta Feedback group – The mobile app beta version is rolled out to some group of internal users and frequently we get the feedback from the users
* Prioritize the feedback received from the beta group and create stories from the feedback.
* Also taking care of BAU for US and UK – Any request that comes in for the GCS – US/UK, need to follow up with the customer to get the requirements elicited and then prioritize
* Handling multiple projects at a time – Mobile app, BAU-US/UK
* Work with geographically separated team (West, East, India)
* Take part in all the scrum ceremonies – Daily scrum call, sprint planning, sprint retrospective, sprint review
* Organize meetings with other teams and make sure the dependencies are taken care

Business Analyst/Product Owner | Aug 2014 – April 2017

Transportation and Customer Interaction, Walmart Bentonville, AR

* Successfully completed 15 PSI’s for Freight management and 21 PSI’s for WARP Projects without any major requirements defects
* Product backlog management and prioritizing user stories in JIRA/Leankit
* Worked on the WARP mobile retail platform project and Freight Management projects at the same time
* Work closely with the product management team and business on requirements and priorities
* Work closely with the scrum master on coming up with the quarterly planning meeting
* Ownership of the product backlog – maintain and manage the product backlog
* Product demos with different stakeholders to get feedback for product improvement
* Extensive use of scrum framework for all the projects with solid foundation of refinement sessions to cater to the team and business need for quality requirements
* Successfully handled the onsite-offshore model for the user story walkthrough and test case reviews
* Responsible for creating AS IS – To Be flows and process flows for the projects along with research and documenting the existing business processes
* Took care of Migration project with cross functional role of Scrum Master and successfully delivered the project without any production issues
* Use of JIRA/Leankit/TFS/Team forge as the scrum tool for managing the user stories
* Facilitate and conduct sprint planning meetings, sprint retrospective and sprint demos
* Lead a team of three BA’s and mentored them on the processes and procedures in Walmart. Also helping them with the review of user stories and creation of user stories and acceptance criteria

Business Analyst | May 2013 – July 2014

My H&R, H&R Block KC, MO

* BA for the “My H&R project” and Health Care Project
* Work closely with the product owner and stakeholders to elicit requirements and ensure alignment with development teams
* Coordinate with different teams (integration points) for successfully implementing the product
* Create requirements documents and mock ups for the project
* Conduct walkthrough of the requirements to the team at onsite and offshore
* Organize and conduct sprint planning, story refinement sessions, retrospectives
* Successfully interacted with 3rd party vendor for successful development of the project
* Use of JIRA and HPALM for tracking the requirements and defects
* Work with QA in reviewing their test plan and test cases.

Business Analyst | Sep 2011– Mar 2013

Content Management, Walmart Kerala, India

* Worked on two projects – Content Management Migration SSN Elimination projects as Business Analyst
* Responsible for creating a complex Functional Requirements and mapping rules for a critical migration from Documentum to SDL Tridion.
* Analyzed HTML pages, folder structures and conducted review sessions with Stakeholders for requirements signoff
* To come up with As Is and To Be flow document
* Walkthrough of the requirements to the team at offshore
* User of HPQC for requirements management and Maintain the clarification tracker

Business Analyst | Nov 2010 – Aug 2011

BC&IT Process Life Cycle, Aviva UK Kerala, India

* Lead and Worked with a group of BA’s to define the process for the BC&IT for the Investors
* Worked with the onsite POC in gathering the requirements for the BC&IT Process and reviewing the process documents and templates
* Create process guide and process flow document for the process life cycle
* Work with other BA’s in the team on different phases of the BC&IT Life cycle
* Review of the work flow with the team of BA’s
* Mentored junior BA’s during the project execution

Business Analyst | Jul 2008 – Oct 2010

Enrollment Wizard, Emdeon Kerala, India

* To work as a liaison between the offshore team and onsite scrum teams
* Ownership of the clarification tracker and responsible for clarifications from offshore
* Work with the onsite BA/Client to obtain the acceptance criteria and create mock ups
* Participated with QA for internal dev testing, smoke testing, integration testing of the user stories
* Take business sessions for new members joining the account

Business Analyst | Jul 2007– Jun 2008

Account Level, International Kerala, India

* Worked as Account level Business Analyst
* Responsible for preparing Business Proposals for two of its projects
* Responsible for the business consolidation of all the projects in the account and used MS Visio extensively
* Work with the tech leads and QA’s to come up with the business process flow for the projects

**Education:**

**M**asterof **B**usiness **A**dministration(Systems & Marketing) from **CET, Trivandrum India**