**DIRECTOR OF INFORMATION TECHNOLOGY**

*Poised to lead the next generation of Healthcare Interoperability*

In excess of eight years executive, level Information Technology Management with expertise in Operations Management, Service Level Management, Compliance Management, Information Security management, Resource Management, Incident Management, and Financial Management. Proficient at Directing Information Technology department, along with ensuring strategic and operational alignment with business objectives and technical objectives in line with business strategy

Well versed in the planning and implementation of enterprise technology systems and system-wide compliance in support of business and technology operations in order to improve efficiency, service quality and reduce downtime. Manage relationships with internal and external stakeholders between areas of responsibilities and the IT Department and ensure alignment with SLA governance.

**Core Competencies**

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| --- | --- | --- | --- |
| * IT Strategic Planning and Leadership * Budgeting and Forecasting * HIPAA Compliance | * Contract administration * Client & vendor relations * Change Management | * Decision Making * Quality Assurance | * Healthcare IT Auditing * Healthcare Analytics * Solution Management |
| * Organizational Planning * Business Analysis * Project Management (PRINCE2, Agile) | * Information Governance and Risk Management (PHI, ISO) | * Azure Cloud technology ( SaaS) * AWS (IaaS) | * Application Implementation * Procurement * IT Security & Governance |
| * IT Recruitment and Management * Cross-Functional Team Leadership * Performance Management * Executive Stakeholder Management | * ITILv3 * Six Sigma * PMBOK * CRM | * Enterprise Information Management * VMware | * Service integration and Efficiency   Improvement   * Data Center Migration |

**Portfolio Statistics**

* Currently managing end to end delivery of Project “ Meaningful Use, MIPS & MACRA”, with an estimated value of **$2.0M**
* Implemented and project managed **EMR** **systems** by building server infrastructure, and migrated datacenter from hosted to on-premises, and in-turn improve security, reliability, scalability and efficiency. Total estimated value of **$800,000.**
* Successfully migrated Radiology PACS system to NOVAPACS within first month of hire as Director of IT

**Professional Profile**

**Weatherford Regional Hospital | Senior IT Executive September 2009 to Present**

Oversee and lead IT operations within the departmental capital and operational budget, and spearhead the implementation of the HITECH act and Electronic Medical Records (EMR). Identify and quantify business issues associated with specific projects, and implement strategic technical direction using Six Sigma to achieve set goals, by engaging in product and application discussions, and influencing the operational capabilities roadmap. Responsible for the overall creation, maintenance and compliance of Policy and Procedures to comply with HIPAA and legal statutory requirements. Provide Risk Management oversight to key technology areas and collaborate with Executives and Medical staff to produce comprehensive, polished deliverables to technology solutions in support of business strategy and growth.

* Represent IT on Executive Committee, Quality Committee, Finance Committee, Strategic Planning & Project Management Committee, Audit & Compliance Committee, and Governance and Planning Committee.
* Perform Project Management best practices including software development lifecycle (SDLC) and establishing project milestones, and deliverables with available resources, and ensuring timely and accurate delivery of technology, products, and services, including internal and external application conversion and upgrades.
* Prepare and manage detailed annual operating and capital budgets in accordance with business & project plans.
* Responsible for identifying and implementing solutions for process improvement areas
* Develop metrics that allow the department to evolve towards successful outcomes, promote continuous improvement, and enable strategic decision making
* Create strategic goals that convert to easily implemented plans.
* Establish, communicate, monitor, manage and ensure compliance with Service Level Agreements (SLAs).
* Manage hiring, staffing, training, disciplining and performance appraisals.
* Assess new innovative technologies, mission critical systems, security communications, and business continuity.
* Manage relationships with major vendors and service providers.
* Conduct annual security and risk assessments in compliance with regulatory state and federal requirements.

**Weatherford Regional Hospital | Network Administrator March 2009 to August 2009**

**Major Accomplishments and responsibilities**

* Transformed the entire network to MPLS architecture and reduced costs by 80% while maintaining compliance.
* Successfully applied and received Federal and State funding for telecommunication and telemedicine services.
* Implemented state of the art wireless technology with network segregation from visitors and internal access
* Transformed all analog telecommunications to Cisco IP Telephony for onsite and satellite locations
* Refreshed all firewalls, routers, switches and endpoint protection for enhanced security
* Responsible for Wide Area Network (WAN) covering urgent care facilities and Outpatient Clinics.

**Southwester Oklahoma State University | IS Systems Administrator Feb 2006 to December 2008**

**Key responsibilities**

* Led campus wide hardware/software installations and oversaw major server upgrades/expansions.
* Responsible for the overall performance and availability of data systems, along with system maintenance outside of normal business hours and providing after hours response for business critical systems
* Managed operations, scheduling system maintenance, and backup/retrieval functions
* Responded to queries, ran diagnostics programs, isolated problems, and determined and implemented solutions, along with developing documentation for newly implemented systems and resolutions to incidents.
* Regulated and managed user account/permissions management and system/software auditing.

**Education, Certifications & Skills**

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| --- | --- |
| **Degree** | **Project Management & Leadership** |
| M.B.A., (2008) Southwestern Oklahoma State University, Weatherford, Oklahoma  M.M.S., (2007) Southwestern Oklahoma State University, Weatherford, Oklahoma  B.S., Computer Science (2004) Southwestern Oklahoma State University, Weatherford, Oklahoma | ITIL 3 Foundation  Agile Project Management  Microsoft Project Management  Currently pursuing ITILv3 and PMP certifications  A+ Certified  Network + Certified  PRINCE2 Project Management |

**Technical Experience**

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| IBM AS400 | Mac OS X | Linux Red hat | Windows Server 2012 |
| DB2 | SQL | VMware | Citrix |
| AIX | Cisco Routers & Switches | Oracle | .NET |
| PHP | HTML5 | XML | Java |
| Microsoft Project | C# | VB.Net | HL7 |
| Drupal | Python | Microsoft SQL Server | Microsoft 365 applications |
| Agile | SDLC | Changepoint | Windows 10 |

**References**

Available upon request