**MURAD BANGASH**

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**PROFILE SUMMARY**

* **18 years’ over all experience** as a seasoned IT professional, hands-on Project/Program/IT Delivery Management, implementing COTs products, Tradition/Waterfall & Agile SDLCs
* **15 years of proven track record at The World Bank Group (WBG) / International Finance Corporation (IFC)** delivering large-scale, cross-functional, corporate-wide projects
* **PMI-PMP –** Project Management Professional
* **PMI-ACP –** Agile Certified Practitioner

**CORE COMPETENCIES**

Project Management ▪ Program Management ▪ IT Delivery Management ▪ Hands-on Waterfall & Agile/Scrum SDLCs ▪ COTs Products Research/Implementation ▪ Skilled/Hands-on in all PMBOK knowledge areas of Cost, Scope, Schedule, Quality, Stakeholder, Procurement, Risk, Vendor, Change, Communications Management ▪ Project Planning, Monitoring/Controlling & Budgeting ▪ Team Building & Servant Leadership ▪ Managing Distributed Onsite/Offsite Teams ▪ Business Analysis ▪ Technical with Software Development Background

**NOTABLE HONORS & AWARDS**

* VP Award – Deployment of World Bank Knowledge Management and collaboration platform, 2014
* Performance Award – Forging collaboration btw WBG and IFC Financial & Private Sector Development, 2012
* Performance Award – Deployment of IFC collaboration platform, 2011
* Performance Award – IFC IT operations maintenance and support, 2008
* Corporate Award - IFC Advisory Services Tech Assistance & Tools Corporate Rollout, 2006

**EXPERIENCE**

**Senior IT Officer (World Bank Group, Washington DC) 2014 – Present**

(Roles: Project Manager, Agile Coach/Scrum Master, Product Owner)

* Managed IT operations of WBG Knowledge Management (KM) platform, with 11K WBG active users, 8K collaborative spaces, and over 3 million page views per year. Planned, managed and implemented major technical upgrades of WBG collaboration platform based on Jive software. Handled concept/charters, governance approvals, funds management, development, governance, procurement, team building, Cost/Scope/Schedule development, day-to-day project WBS tasks & activities, training, change management, release plans, production deployment plans
* Chaired daily and weekly stakeholder meetings to provide status updates and manage expectations.
* Migrated J2EE-based custom in-house developed budgeting system to SAP BPC using Agile model
* Conducted market research with Deloitte to identify a Learning Management System or similar products for World Bank/IFC world-wide program to develop and train SMEs globally.
* Participate in RFP for the replacement of WBG Fee Tracking System.
* Evaluate current & future business needs and forecast IFC Advisory services IT budget for FY15-17.

**Information Officer (World Bank Group, Washington DC) 2009 – 2014**

(Roles: Agile Coach, Project Manager, Client Relationship Officer)

* Spearheaded implementation of SharePoint services at IFC using Agile model.
  + - Lead Agile team of 5 developers to deliver over 100 custom business automation solutions in financial markets, manufacturing, services, and infrastructure departments in multiple iterations over 3 year period.
    - Managed the knowledge transfer and handover of SharePoint KM applications portfolio to the application support team, leveraging common resources to save $400K per year.

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* Delivered World Bank Group wide Knowledge Management and Collaboration capital $3m program driving multiple phases of the project.
  + - Managed all aspects of the program over 6 years including: project charters, team-building, stakeholder, change, quality, communications, and procurement management; meta-data, taxonomies, adoption strategy, governance, change management and training.
    - Implemented ground breaking best-in-class internal and external corporate collaboration systems for International Finance Corporation (later adopted by WBG, system still active and in service)
    - Led the implementation of Joint WBG collaboration platform, by integrating disparate IFC and World Bank platforms at technical, infrastructure, legal, content, and data classification layers.
    - Implemented external-facing collaboration platform facilitating World Bank Treasury’s collaboration with central banks.

* Managed $1.6M capital project fund to deliver IFC Web program over 3-year period.
  + - Improved UI performance by 50%, Migrated 200 external-facing sites.
    - Delivered infrastructure for development, testing, production, and disaster recovery environments.

**Information Officer (World Bank Group, Washington DC) 2002 – 2008**

(Roles: Project Manager, Client Relationship Officer, Business Analyst, Architect, Developer)

* Document Management system
  + - Designed, developed, implemented and maintained IFC's institutional Document Management System used by 2000+ staff in HQ and field offices across 5 regions. Delivered program worth $1.5m over 6 years
    - Migrated 15,000 documents from legacy system and streamlined 60 project governance forms and their associated business process workflows.
    - Architected MS Office integration with IBM Lotus Domino and Lotus Workflow.
    - Managed $200K maintenance project to improving system front-end performance by 20%.
* Enterprise Digital Scanning
  + - Gathered business requirements and conducted evaluation and feasibility of technology vendors.
    - Delivered $100k capital project by implementing 300 digital senders across HQ and Country Offices backed by HP Cobra Image Router and AutoStore integrated with document management system.

**ADDITIONAL EXPERIENCE**

* Programmer Analyst - PTP Solutions, Inc., Bethesda, MD – (2000-2002)
* Software Engineer, developing software solutions for Boeing, Wester Digital, and other US based Fortune 500 clients - SoftNet System, Lahore, Pakistan – (1998-2000)

**EDUCATION & PROFESSIONAL DEVELOPMENT**

* **Bachelor of Engineering (Honors distinction)** *-*University of Engineering and Technology - Pakistan
* **Training at World Bank Group -** Negotiations for Competitive Advantage by Stuart Diamond UPenn Wharton School; Managing IT Projects (GWU); IT Risk Management (GWU); Communicating Effectively; Capital Budget Monitoring; Information Classification and Records Management; Developing SLAs; Clarity PPM; KMI Certified Knowledge Management Professional; Dale Carnegie High Impact Presentations
* **PMI PMP Certification** (#2047799)
* **PMI-ACP Certification** (#2177933)

**LANGUAGES**

English, Hindi, Urdu, Pashto