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**SYSTEMS ANALYST / PROGRAMMER**

**OBJECTIVE** Seeking a challenging position within Information Technology that utilizes core skills of analysis, design, development and implementation of business system applications within a mainframe environment. Position should have opportunities for skills advancement in both the technical and team environment for an experienced, professional, and dedicated team member.

**PORTFOLIO Languages/ Software/Productivity Tools/Hardware**

**OF SKILLS** IBM Websphere BPM 7.2 COBOL II TSO/ISPF Expediter IBM Mainframe IBM DataStudio QMF/SPUFI SharePoint

JCL IDD Data DMLO Client Servers

CICS Dictionary OLQ CICS Sockets

DB2 MQ-Series QuikJob Easytrieve

Oracle VSAM Culprit Telon

IMS EDI/FTP Data/Xpert Rational ClearQuest/Reqpro

SyncSort IDMS Assembler SmarTTest Endevor SARS

**EXPERIENCE Sr. Software Engineer/Contractor**

Dept. Of Defense/DFAS Indianapolis, IN

June 2016 to Current - Contractor

* Work with highly complex system utilizing COBOL and Assembler code on Active Component Pay system modified and tested changes as well as new programs for active military pay for 3 branches – Army, Navy, Air Force.
* Have become familiar with structure of MMPA and its relationship with Traffic Control. Attended several hands-on sessions for Function Point analysis.
* Have done my first SCS document and attended several peer SCS and FDD/CDR reviews. Have become familiar with documenting PLURS and CI turnover process. Have been coached in the Content Book process and its relationship to Online and Batch process for MMPA.
* Have become familiar with the intricacies of environments as to JCL/PROCS/PGMS locations for the different branches of service and as well as shared components.

**State Employee/ Sr. Systems Analyst/Developer**

Dept. Of Child Services State of Indiana Indianapolis, IN Consultant , June 2009 to January 2012 – State Employee January 2012 to June 2016

* Work with IBM Websphere BPM for Administrative Claiming system as well as the License Suspension Application utilizing DB2, Javascript on IBM Websphere BPM tool. Was trained in BPM tool and java to support Administrative Claiming system as well as the License Suspension Application . Assisted in research and preparation for incremental renewal/redesign and development of the new Child Support system called INVEST to replace current ISETS system. This is being developed on an I5 running on AIX LUW platform.
* Responsible for support/maintenance of ISETS Child support System

written in COBOL/ DB2. I Created COBOL/DB2 PGMS to add Medical Support Order and Enforcement data to system. Researched migration from TELON to CICS. Maintained applications dealing with Case Closure, IRS Tax Offsets as well as creating a payment posting application allowing DCS to receive payments from kiosks located around country via 2 new outside vendors allowing more $ to be brought in. I was responsible for changing and testing the new change to emancipation age from 21 to 19 per State Legislation. These systems all require a great deal of attention to detail as the nature of PI and Federal and State legislation dictate. Provided Technical design and development/testing documentation for review at turnover. All changes required working relationships with Business Analyst team, Quality assurance team and Production Control team. I received an ‘Exceeds Expectations’ in last review in area of relationships with others.

* Helped support daily Test Batch team by running batch cycles on a rotation basis. This is a distributed Database environment with Host mainframe and 92 individual AS400s in the counties which have just recently been consolidated to one I5 box located in Indy. Utilized AS400 commands for access to AS400/I5 machine. Host online pgms were compiled at Host and run through a series of CLISTs to convert to run on AS400s. Was asked to help modify and streamline batch Test cycle JCL to follow standards and utilize procs and symbolic parameters.
* Was asked to mentor and help new personnel during onboarding. Unofficially mentored several new supervisors as they came on board.

Was asked to lead several SCRUM sessions, weekly team mtgs, in place of supervisor/lead.

* Participated in SDLC project templates review with several key staff members and Deputy Director of Child Support. I found some redundant tasks that were able to be removed. This allowed us to streamline and standardize process for addressing fix/change requests. Directly worked with Business Process Owners in analyzing requirements and providing technical information back to them. Was asked to participate in some IBM software evaluation sessions for a decision making engine/tool. Participated in group JAD Sessions for projects and also reviewed hundreds of new requirements for Case Closure process as they were gathered for newly proposed INVEST system.
* Assisted in populating requirements and documents into Rational ClearCase tool for maintaining software requirements. And preparing and demonstrating Rational ReqPro application to Deputy Directors.
* Was recognized by supervisor and QA staff for my customer service as well as becoming a SME in area of Case Closure processing and IRS Tax Offsets program knowledge.

Target Retail – Castleton,IN Part-time June 2007-June 2009

Part time work while looking for my next contract worked in area of Inventory control at store

**Systems Analyst/Developer**

National Government Services – Wellpoint Inc, Indianapolis, IN

Consultant and Associate, May 2006 to June 2007

* Responsible for support of Mainframe Data Repository for very large Medicare CSR system. Supported the daily updates and access to data for over 50,000,000 beneficiaries and 1,000,000,000 claims utilizing COBOL/CICS
* Utilized CICS sockets to pass data to a PC based Seibel application
* Utilized Easytrieve extensively for data mining and problem research

**Systems Analyst/Developer**

Indiana Insurance, Indianapolis, IN

Consultant with Eclipse Consulting, September 2004 to December 2004

* Responsible for modification and construction of COBOL applications to change batch processed to online to receive and reformat various report requests received from a reporting bureau vendor

**Systems Analyst/Developer**

SallieMae, Fishers, IN

Consultant with DAI Consulting, September 2003 to January 2004

* Responsible for technical design and construction of COBOL applications for automating loan rehab processes utilizing mainframe with **IDMS** access.

**Systems Analyst/Developer**

Utility Data Corporation, Indianapolis, IN

Consultant with Professional Data Dimensions, Oct 2000 to May 2003

* Conversion of the Customer Information System from IMS/VSE to Oracle 8I/MVS, utilizing VSAM, SYNCSORT for conversion fro IMS to ORACLE Tables.
* Key resource for information on VSE
* Tested and tuned major SQL queries, Stored Procedures for the final conversion of 390,000 + customers, which generated tens of millions of rows within Oracle and was accomplished within a 12 hour window.

**Systems Analyst/Developer**

United Student Aid Funds, Fishers, IN

Consultant with Eclipse Consulting, June 2000 to September 2000

* Responsible for creating COBOLCICS RPC’s for the Call Center Integration project, which interfaced a web face with mainframe **IDMS** access

**Systems Analyst/Developer**

United Student Aid Group, Fishers, IN

Consultant with Eclipse Consulting, March 1997 to March 2000

* Account Placement System – Created and tested COBOL **IDMS** programs to equitably distribute collection accounts to multiple collection vendors
* Collection Cost Recovery System – Changed how payments were applied to allow collection costs to be satisfied first according to regulation. This resulted in the recovery of several million dollars.
* Defaults Funds Management System – Performed Y2K testing and documentation for approval by auditor. This is an **IDMS** environment.

**Systems Analyst/Developer**

Marsh Supermarkets-Convenience Store Distributing Co., Fishers, IN Consultant with Eclipse Consulting, September 1995 to March 1997

* Designed and developed an update to the cigarette tracking system between vendors, utilizing EDI transmissions.
* Designed and developed programs to aid in productivity of stock pickers at distribution center. This allowed more efficient use of totes that were delivered to customers containing their orders.
* Made on-going changes to invoicing programs according to specific

customer requests.

* Provided 24 hr support to all distribution systems.

**Systems Analyst/Developer/Production Support/Business Liaison**

Ameritech, Indianapolis, IN

Consultant with Indecon, Inc., April 1993 to September 1995

* Served as system point of contact, even above several Ameritech employess, for testing and installation of the new highly visible Customer Service System encompassing a 5 state area.
* Liaison between IT developers and the business area. Communicated status of release updates via conference calls with mid and upper management. Communicated with technical DBAS and other Ameritech personnel across multiple states.
* Provided production support for current system while installing each new release within each state.
* Was responsible for populating and maintaining SARS application for report and microfiche archival. Built relationship with other technical staff to ensure reliability..
* Provided 24 X 7 coverage for each new release within each state, maintaining contact with DBA’s in each state, coordinating each new release, and supporting and testing each new release.

**Programmer/Analyst**

Indiana Gas, Indianapolis, IN

Consultant with Professional Data Dimensions, March 1992 to March 1993

* Participated in the estimation of the development phase of converting a DL1/IMS batch and online system to a COBOL/DB2 system
* Maintained current billing and tracking systems.

**Programmer/Analyst**

Subaru-Isuzu, Lafayette, IN

Consultant with Software Synergy, Inc., September 1990 to March 1992

* Analysis and design on a project to improve efficiency of Production Line/Shop Setup systems.
* Maintained current online and batch COBOL IMS systems
* Worked with both Japanese and American analysts in a multi-cultural environment.

**Programmer**

National Underwriters Insurance Co., Indianapolis, IN

February 1989 to August 1990

* Maintained current online and batch COBOL, Assembler processes within the Collateral Protection system.
* Developed Assembler processes to convert bank record formats to in-house formats for input and processing by the nightly batch system.
* Was offered relocation package to move to Houston and continue contributing to their growth as company relocated.

**Systems** **Programmer**

Firstmark Standard Life Insurance Co., Indianapolis, IN

October 1987 to February 1989

* Maintained file integrity for production and test systems.
* Maintained production and test program and JCL libraries.
* Provided on-call production support.

**Programmer**

Ivy Tech State College, Indianapolis, IN

Consultant with MID Consulting, March 1987 to September 1987

* Worked as a contractor creating CICS Online applications for

College administration. Utilized COBOL, CICS

**Programmer**

Cummins Engine Co., Columbus, IN

October 1984 to February 1987

* Developed COBOL/IMS Batch programs dealing with Parts databases

**EDUCATION** Indiana Vocational Technical College, Columbus, IN

**Associate Applied Sciences in Computer Technology,** 1984