Seasoned Business Intelligence Developer/Admin Consultant with around 13 years of experience in Federal, and private sectors within highly sensitive environments; quickly understands the business issues and data challenges of client's organization and industry. Currently working as **Business Intelligence Reporting Lead** with **Salient CRGT – Food & Drug Administration (FDA)**

* As a Senior BI Developer/Admin Lead; heavily involved in Analysis, Design, Development, Implementation, Testing, Reconciling, and Support for different Business Intelligence projects under different environments.
* Extensive experience in BI 4.1 and 4.0 Suite, Business Objects Suite XI R3/R2/6x/5x (CMC, CCM, DeskI, Reporter, Designer, and Supervisor), Crystal Reports 2008, 2011 and 2013, Web Intelligence XI R3/R2/6.x/2.x, InfoView, Broadcast agent, , Dashboard Manager, Crystal Xcelsius , XI Scheduler, Import Wizard, Report Conversion tool, Query Builder and Security Viewer.
* Adept in Universe development from multiple schemas and exquisite in deploying universes across different environments using Import wizard, BIAR file and maintaining the universes
* Expertise in building reports with Full client (2Tier mode) and Thinclient (3 Tier mode) using Web Intelligence, Crystal Reports and Xcelsius.
* Well versed in administering the servers through CMC and CCM in clustered environments, installing the latest Service packs and Fix packs and tracing the servers for logging in BI 4.1 and 4.0.
* Experienced in adding users and groups, mapping the groups, managing users and groups, applying folder level and application level rights using CMC in XI R3/R2.
* Expertise in designing and developing of Complex Crystal Reports.
* Adept in migrating corporate full client and Webi reports, users inbox and personal documents from XIR2 to XIR3, XIR3 to BI 4.0 and setting up the new folder structure and security rights for the migrated reports, universes and users.
* Solid understanding and experience in setting up of Repository, querying the metadata using Query builder. Good knowledge of Data warehousing concepts and solid understanding and documenting skills of ER diagrams for the universe design
* Extensive knowledge in Data integration using Informatica 9.6, SSIS and SAP BODS. Good knowledge and experience using Oracle 9i/10g/11g, MS SQL Server 2008/2012, Sybase and Query Analyzer.
* Extensive Tableau Experience in Enterprise Environment and Tableau Administration.  
  Experience includes technical support, troubleshooting, report design and monitoring of system usage.
* Hands on experience in working with Tableau Desktop, Tableau Reader and Tableau Server.
* Highly experienced in conducting individual training and workshops to train the end user on report writing and using the reporting portal
* Excellent team player/ champion individual who can work alone with no or minimal supervision, dedicated hard-worker and organizer, and strive to provide the best in all my abilities.

**PROFESSIONAL EXPERIENCE:**

**FOOD & DRUG ADMINISTRATION – SALIENT CRGT |Rockville, MD**

**Business Intelligence Reporting Lead| March 2016 to Current**

The Food and Drug Administration (FDA or USFDA) personnel/ reviewers use Business Objects and Crystal Reports to view data from the FDA Electronic Listing System (eList) and legacy Drug Product Listing (DPL) within CVM's DPL subsystem; the reports display new electronic data into the CDP WEB/DPL subsystem thereby enhancing the review process. The purpose of eDPL project is to integrate the Food and Drug Administration (FDA) Electronic Listing System (eList) with the CVM's CDP WEB/DPL subsystem to input, track and monitor veterinary drug products.

* Developed BO Universes & reports of varying complexity having multiple views serving multiple audiences of FDA project. Contributed in detailed design documentations for BO Reporting.
* Developed BO reports & modified BO Universes based on different lines of business of FDA as per client's requirement by extracting information from CVM applications and new applications.   
  Involved in developing, designing and maintaining new and existing universes by creating joins and cardinalities and resolved loops. Also involved in BO Administration activities like giving user rights, scheduling of reports
* Utilized Derived tables to create the universe for best performance.
* Created reports in Crystal Reports utilizing T-SQL queries and stored procedures
* Involved in rewrite Crystal Reports from Data Dynamic Reports
* Implemented the Object-Level Security and Row-level security in Universe. Implementing the Table Mapping in Universe to restrict certain data in a table to only one group of users.
* Created reports in Crystal Reports for the customer and hosted it on web based interface; Callidus
* Created several complex Web Intelligence (on demand Adhoc Reports, Frequency Reports, Summary Reports, Sub Reports, Drill-Down, Cross-Tab, Graphs/Charts) reports to help management to track and monitor contract, and compliance by using Business Objects functionalities like Queries, Drill down, @Functions, Cross Tab, Master/Detail, Slice and Dice, User Response function and different Formulas etc.
* Addressed the Crystal Report requests from the customer and rest of the organization
* Created complex reports using Merged Dimension and multiple data providers and synchronized the data providers by linking the common objects to create the common report.
* Responsible for resolving Trouble Tickets/Cases and QC defects reported by user.

***Environment:*** *SAP BI 4.1 SP6, BI 4.1 Launch Pad, SAP Crystal Reports 2011/2013, Callidus, Information Design Tool , BI 4.1 Universe Designer, BI 4.1 CMC, Oracle 11g, Office 365, MS Access and Windows Server 2008*

**BLOOMBERG | Crystal City, VA**

**Business Intelligence Lead Consultant | Dec 2015 to Feb 2016**

Bloomberg Enterprise Reporting portal provides tactical reports for over 300 users across Finance, Commercial Operations, Sales, Strategic Information Management, Marketing, Software, and Tax Management.

* Managing Enterprise Reporting portal housing critical reports hosted on the SAP Business Objects platform.
* Creating new universes using IDT 4.0 i.e. creating local project, connection and publishing, Data foundation layer and Business layers. Maintaining existing universes (.unv) using IDT and universe designer across different business domains.
* Creating formulas and variable to calculate data, creating complex reports by linking data from multiple data providers synchronizing data with merged dimensions setting web intelligence drill options etc.
* Worked with Crystal Reports XI for creating complicated reports including sub-reports, parameter based reports, graphical reports, formula based, well-formatted reports, drilling reports, analysis reports, data reports along with LOV
* Scheduling Crystal Reports and implemented dynamic cascading prompts
* Developed crystal reports with dynamic content and custom UI
* Developing Adhoc and standard reports which include summary reports with higher level data and detail reports which can be drilled down from the summary reports using the reporting tools
* Designed Web based Crystal Reports user interface, security system interface, and parameterized reporting
* Used Web intelligence to create , edit and set different options for the corporate documents
* Performing the duties of a work queue manager. Developed new reports and enhance existing reports based on requirements provided by a number of Business stakeholders.
* To deploy, configure, test, and deploy major feature upgrades, individual service packs, and issue specific patches received on a regular basis from SAP (vendor).
* Worked extensively towards building Lawson tables into a new data warehouse to be able to build new reports using Crystal Reports
* Lead and managed the Lawson – Crystal Report dashboard
* Implement and mature the new Publishing feature in SAP Business Objects to enable data-aware reports and actions. Allowing reporting group to push reports to end users only when there is data to be reviewed.
* Established the Business Intelligence knowledge domain in Confluence; Migrated report collateral including report requirements, release management documentation, and knowledge management documents from HP Quality Center.
* Transitioned the defect management, release management, and issue tracking functions from HP Quality Center and MKS Integrity to Jira.
* Built Informatica mappings and workflows to populate data in the Operational Data Store database tables based on specifications provided by Application and Data Managers within the IT Application
* Administering the servers in clustered environments, installing the latest Service packs and tracing the servers for logging.
* Develop and maintain Tableau dashboards to specifications provided by Application and Data Managers as well as end users.
* Building, publishing customized interactive reports and dashboards, report scheduling using Tableau server.

*Environment: BI 4.1(BI Launch Pad, SAP Crystal Reports 2011/2013,Information Design Tool , Business view Manager, SAP HANA, Crystal Reports for Enterprise), BI 4.1 CMC, Oracle 11g, Informatica Power Center 9.0.1, Tableau 9.0 and 8.3, Salesforce, MS Access, SQL Server 2005, and Windows Server 2008*

**FEDERAL AVIATION ADMINISTRATION | Washington DC, Oklahoma City, OK**

**Business Intelligence Development/Administration Lead | June 2008 to November 2015**

The ATO (Air Traffic Organization) - FAA stakeholders, decision makers, managers, and employees use Business Objects for vital reports that are further used to understand the business accomplished by FAA and help in strategic planning for the future. Under the guidance of the Federal Aviation Administration’s Air Traffic Organization, Acquisition and Business Management, Technology Service Group (ATO-F/IT), Business Objects in conjunction with the Data Warehouse, is being used to provide essential information at all organizational levels within the ATO.

* Worked on multiple Business Intelligence projects on a daily basis with different customers across FAA.
* Developed Complex universes for different projects which include data from multiple sources across FAA
* Involved in the new projects and helped the team to make the decisions for Business Objects Universes and Crystal Reports
* Collaborated and lead discussions with the Project Manager and software developers of different applications
* Updated and maintained the materialized views and stored procedures which are used to build all the tables
* Created Business Objects Universe and Crystal Reports to extract data from the operational database
* Designed complex Crystal Reports using cross-tabs, sub reports, charts and user prompts.
* Extensively involved in creating Crystal Reports using Parameters and Record selection formulas ti allow the users to filter data
* Created complex variables like custom grouping for reporting, Aggregate-Aware objects in the universe for better performance and SMART measures.
* Created standard reports utilizing all features on web intelligence in BOE XI 3.1 like optional prompts, Functions, Alerters etc.
* Created Breaks, Filters in different levels of reports and applied ranking in the Webi reports, extensively worked with formatting reports according to the user requirements
* Developed Xcelsius dashboards for the CIO and high level FAA managers on their financial data using Qaaws and Live Office
* Installed the Business Objects Service Packs and fix packs on the Business Objects Servers on the Solaris environment
* Lead the migration of the Business Objects Environment from 6.5 to XIR2 and XIR2 to XIR3 and XIR3 to BI 4.1 using migration tool
* Implemented the URL reporting for crystal reports from different web applications for FAA
* Migrated the universes and reports from different environments and assigned the categories and other security rights
* Increased the timeouts for the InfoView and other applications. Monitor the servers and clearing the cache on the Business Objects servers.
* Added user groups and users from enterprise LDAP groups and grant application and folder level rights
* Created pie charts, bar charts and combined them into Dashboards to show top content viewed by stakeholders in each category; thus allowing the interaction between two charts for drill down analysis
* Created templates for standardizing the Structure of Corporate Documents and develop standards for Universe Design for the Governance document
* Used JIRA, an Agile methodology tool to assign velocity to the user stories, and to create and assign tasks for the technical user stories

***Environment:*** *BI 4.1(BI Launch Pad, SAP Crystal Reports 2011/2013,Information Design Tool ,Webi 4.1, SAP BO Dashboards), BOXIR3 (Desktop Intelligence, SAP HANA, CMC, Web Rich Client, Designer, Web Intelligence, Import Wizard, Report Conversion Tool), Crystal Reports 2008, Xcelsius 2008, JIRA, Live Office, Business Objects XI R2 SP3 (CMC, CCM, Desktop Intelligence, Report Conversion tool, Import Wizard, Publishing Wizard, Business view Manager, Crystal Reports, WebI), Business Objects 6.5.1 (Supervisor, Designer, Reporter), MS SQL Server 2005, MS Access, Sybase, Oracle 10g, Data Integrator 4.2, and Solaris 10*

**General Cable | Highland Heights, KY**

**Business Intelligence Developer/Admin | April 2007 – June 2008**

* Interaction with end users, business analysts to identify and develop business requirements and analyze the data model to develop the reports and universes
* Interaction with the data modeling and ETL teams to resolve the issues related to reporting and universe design.
* Developed WebI reports which include summary reports with higher level data and detail reports which can drill down from the summary reports
* Promoting the universes and reports from DEV to PROD using Import wizard and BIAR file
* Updating the universes as per the user requirements and maintaining the existing universes
* Adding new users and groups and applying the security rights for those users.
* Performed the Installation of SP3 and the Fix pack 3.1 on the two PROD servers which are clustered and DEV server
* Involved in Building the replica of the PROD box on a VM for testing purposes which included building the new CMS and configuring the Windows AD with Business Objects Enterprise using Kerberos
* Involved in implementing the single-sign on for the Business Objects Enterprise using Windows AD and Vintela
* Modified a VB macro which can work with an external scheduler from the Windows to perform the report distribution in XIR2.
* Developed all the common dimension universes which can be linked together to build a large universe using a star schema.
* Migrated the Universes and reports from 6.5 to XIR2 using single pass using the Import wizard
* Converted the DeskI reports to Webi using the Report Conversion tool and troubleshooted the post conversion issues

**Environment:** Business Objects 6.5.1 (Supervisor, Designer, Reporter), Business Objects XI R2 SP3 (CMC, CCM, Desktop Intelligence, Report Conversion tool, Import Wizard, Publishing Wizard, Business view Manager, Crystal Reports, WebI), Web Intelligence XIR2, Rally, MS SQL Server 2005, Sybase, and Windows 2003 Server

**Verinon Technology Solutions | IL**

**Business Intelligence Developer | Oct 2006 - Mar 2007**

* Designed, Developed and Maintained Universes between different environments.
* Developed a universe that contains the detail and summary tables. Worked extensively with @functions (@select, @prompt, @where and @aggregate aware) in the process of building the universe.
* Created the cascaded list of values (LOV’s), which helps the end users to select the values in a hierarchical manner.
* Created complex variables like custom grouping for reporting, Aggregate-Aware objects in the universe for better performance.
* Developed Canned Reports, which includes Trending reports, Drill-Down Reports, Drill across Reports and published them as Corp Documents.
* Developed and Deployed Complex Reports, Used multiple data providers, Master/Detail, cross tab, and Charts.
* Worked extensively with the major functionality of BO like Breaks, Alerters, Filters, Sorts, Query Prompt, Ranking and Drill filters.
* Developed Crystal Reports for Invoices, Products and Sales.
* Created Crystal Reports in BO XI R2 for high fidelity and presentation purposes.
* Scheduled and Monitored Reports using BCA and monitored them using BCA Console. Involved in performance testing of all the reports, which helped in analyzing its performance before moving into production.
* Installed Business Objects XI R2 Enterprise in the Development environment.
* Synchronized queries from multiple data providers by linking the common dimensions using merge dimensions option in Web XI R2.
* Worked with Business View manager in BO XI R2 to create business views and export them to the repository.

***Environment:*** *Business Objects 6.5.1 (Supervisor, Designer, Reporter), Business Objects XI R2 (CMC, CCM, Desktop Intelligence, Report Conversion tool, Import Wizard, Publishing Wizard, Business view Manager, Crystal Reports, WebI), Broad Cast Agent 6.5, Web Intelligence 6.5, ZABO, Oracle9i/8i, MS SQL Server 2000, and Windows 2003 Server*

**ZEE TELEFILMS | TRANSOFT SYSTEMS, INDIA**

**SQL/ DW Developer |Aug 2002 – July 2003**

**Database Analyst | Nov 01 – July 02**

* Developed procedure and functions using PL/SQL and Developed critical reports
* Extensively used PL/SQL to implement cursors, triggers & packages
* Developed Date entry, query and reports request screens.
* Moved data from one database to other database, Used SQL\*Loader for data migration.
* Developed Crystal Reports for the users for presentation purposes
* Worked with ETL team to develop the fact and dimension tables
* Created reports using Business Objects for adhoc reporting

***Environment:*** *Oracle 7.3, PL/SQL, Forms 4.5, Reports 2.5, Windows 95, Business Objects 5x, Crystal Reports and UNIX.*