**CHARLES C. YOUNG**

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**EDUCATION**

M.S. Computer Science George Mason University, Fairfax, VA

**TECHNICAL SKILLS**

APPLICATION SYSTEMS: Manufacturing, Alpha Omega System, SBT Accounting, User-Defined Ad Hoc System.

APPLICATION MODULES: Purchase Order, AP, Order Entry, Credit Check, SO, AR, Cost Accounting, RMA, Inventory, Demand Forecasting.

DEVELOPMENT TOOLS: IMS/MVS, OS/390, z/OS, TSO/ISPF, SDF, VTAM, ROSCO, CONDOR, MUSIC, PDL(Print Description Language), DJDE(Dynamic Job Description Entry), IDT, M4IN, EXPEDITOR, EZTRIEVE, SPUFI, IDCAM, MQ Series, ENDEVOR, QMF, FileAid, SORT, JOBSCAN.

LANGUAGES: MicroFocus COBOL/CL, COBOL/COBOL II/JCL/DB2/VSAM, CICS, Endevor, SPUFI, SQL, PL/SQL, SQL\*Plus, Shell Scripts, HTML, Visual Basic, GW-Basic, Clipper, ADA, GC Lisp.

DATABASE: IMS/DB/DC, DB2, Oracle, Access, OS/MVS, DOS/VSE, RDBMS.

PLATFORMS: IBM 9672, AS/400, IBM 3090, HP 9000/HP-UX, IBM 4381, Sun, Linux shell scripting, Unix/SCO UNIX, DOS, CDC Cyber 170/370, XEROX 4890 laser printer, OS/390.

MS OFFICE & OTHERS: Microsoft Word, Excel, PowerPoint, SQL Server, Visio.

**EXPERIENCE**

Celerity/Highmark, Harrisburg, PA – Contract Oct. 2016 – Apr. 2017

COBOL/DB2/JCL/MVS/TSO/ISPF Programmer – United Concordia Dental Government

Billing purge project with COBOL/DB2/JCL/TSO/ISPF application from IBM mainframe platform.

* Analyzing DB2 tables to purge by Group/Contract ID/Sub\_CONT\_ID criteria for government dental insurance.
* Billing purge management, determination of backup/restore requirements, monitoring, incident management, maintenance, production support, M4IN/IDT/ENDEVOR.
* Conduct research, create plan, update/change DB2 tables and files to address issues. Analyze business and functional requirements and provide IT solutions. Estimate level of effort to develop code to meet acceptance criteria. Analyzing, planning, and developing technical solutions. Responsible for troubleshooting and resolving technical issues. Perform data analysis and develop recommendations to resolve Incidents or address service requests.
* Develop COBOL/DB2 report for patient medical record in AS/400 environment.

Total System Services Inc., Columbus, GA Mar. 2013 – Sep. 2016

COBOL/JCL/IMS/MVS/TSO/ISPF Programmer Analyst Sr. – FCS NA IT

Private firm to provide card payment services with ASM/COBOL/IMS/JCL/TSO/ISPF application from IBM mainframe platform.

* Manage aspects of COBOL/JCL mainframe designing, coding, testing, troubleshooting, integrating, implementing and maintaining COBOL applications based on business and system requirements in IMS hierarchical database environment..
* Weekend and evening on-call support as needed 24/7 system support, batch processing, production support.
* Work within an agile team to include business analyst, test analysts, application developers and client counterparts to design and deliver new products or capabilities in an iterative, continuous fashion.
* Develop detailed user stories, acceptance criteria, test data mock-ups, flow diagrams, etc. outlining the solution to be implemented.
* Be accountable for assisting in the gathering and verification of functional requirements, review of architectures and designs, adherence to standards, and developing and implementing strategies for validating that the target requirements have been adequately addressed.
* Be a strong advocate for the development team’s priorities and challenge and will push back on scope-creep and negotiate timelines with the product owner.

Cothern Computer Systems, Jackson, MS – Contract Aug 2012 – Feb 2013

COBOL/DB2/JCL/CL Programmer

Private consulting firm to provide automated COBOL application conversion from IBM mainframe platform to AS/400 iSeries platform.

* Manage aspects of COBOL/JCL/DB2 mainframe code writing, testing, troubleshooting and transfer to AS/400 iSeries COBOL/CL/IMS DB production. Assured COBOL, DB2 code, reports are observed by various agencies’ subject matter experts. Applied COBOL programming experience to C&F insurance environment to identify value-added features.
* Test IMS DB in AS/400 environment. Modify COBOL/CL programs to integrate the acquision of C&F insurance company.
* Convert and test Easytrieve reports to COBOL in iSeries environment to consolidate report data supplied by client to enable to work errors quicker.
* Evaluate, develop, maintain, implement, modify, production support and document system software in business application COBOL/DB2 environment. Provide technical assistance to end-users.

Foxconn Corp., Houston, TX Jan 2009 – Dec 2011

COBOL Programmer Analyst/Inventory Control/Mainframe Tester

Private company categorized under Electronic computer Assembler.

* Excellent analytical skills in business and batch processing application environment with complex contractor/client integrated organizations. Provide quick and accurate functional assistance, Application Lifecycle Management and tech support to client, operations, and team members.
* Provide immediate front line customer service to management team, associates and clients. Handle order requests and changes from client contacts.
* Interact with managers in different department and meet client’s expectations and deadlines during an implementation process or during operational support.
* Provide technical leadership to small teams of COBOL application developers. Ability to troubleshoot and resolve issues in a production COBOL/JCL/DB2 embedded SQL in z/OS environment.
* Maintaining, coding, testing, debugging, documenting & implementing COBOL to provide solutions for industrial business applications.
* Developed test plans while working with users and conducted user acceptance testing. DB design, data analysis, object analysis, UNIX shell scripting. Set up procedures & policies maintenance.
* Interface with different departments within the organization regarding new deployments. Research analyzes data processing functions, methods and procedures. Monitor program execution for expected performance.

Minka Group, Corona, CA Feb 2000 – Oct 2008

Sr. Programmer Analyst/IT Project Leader

Lighting equipment manufacturer. Support Mainframe based COBOL/COBOL II /JCL/DB2 business applications, Supply Chain, Financial, EDI Application Support. MicroFocus COBOL/Unix shell scripting. IMS DB/DC. CA-IDMS.

* Creating, maintaining, and supporting COBOL applications alongside a team of industry leading COBOL developers. Use DB2 to support applications RDBMS requirements. Production support.
* Communicate with clients & support end users. Perform cost benefit and feasibility analyses related to the modification of existing computer-based information system in COBOL/DB2.
* The maintenance and support of information system of COBOL/DB2 application programs, the implementation of new computer-based system in IBM Mainframe TSO/ISPF environment. Work on utility EZTRIEVE, IDCAM, ENDEVOR, EXPEDITOR.
* Access information from automated files using high-level retrieval language. Developed test plans while working with users and conducted user acceptance testing in COBOL/DB2.
* Created and maintained new database and developed and provided analytical reports for executive level decision-making based upon business requirements.
* Assisted EDI programmer integrating data to user interface inhouse Alpha-Omega System in COBOL and compliant mapping. Matching transaction acknowledgements to the original documents.
* Tuned up and improved the performance of Alpha Omega System (MicroFocus COBOL). Resolved problems and developed new solutions for specific in house applications in COBOL/DB2.

CompuCraft Data Services, Torrance, CA May 1988 – Nov 1999

Sr. Programmer Analyst/DP Automation Project Leader

Supported IBM Mainframe based COBOL/COBOL II/DB2/JCL/VSAM/CICS Business and Student Services Applications.

* Analyzing, coding, testing, documenting and implementing tax application enhancements in IBM Mainframe and AS/400 environments.
* Effectively interface with the Customer to support questions, processing issues and special processing requests.
* Development/maintenance of CICS/COBOL/DB2/SQL, CL, OS/JCL VSAM in IBM IMS/MVS. Production support, developing business rules. Design, modify, implement business applications, QMF on PO project.
* Extensive DB2 database implementation. Perform database maintenance, analyze performance.
* Strong analytical and coding skills on large and complex on-line and batch mainframe applications. Deep knowledge and experience in COBOL II applications with state and federal interfaces required.

References upon request.