**Greg Weaver**

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**Software Quality Assurance**

Highly qualified **Professional Software Test Analyst / Business Analyst**, with **15+ years of experience**, offering superb decision making skills, judgment, leadership, and outstanding initiative seeks position as **Software Quality Assurance Test Analyst or Business Analyst**. Exceptional skill demonstrated when working under high pressure. Utilizes traditional and innovative software product testing techniques paying close attention to details. Extremely focused and motivated to achieve in a competitive, fast-paced professional setting.

AREAS OF EXPERTISE

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| --- | --- | --- |
|          Software Quality Assurance |        Test Design/Execution |          Troubleshooting |
|          Analytical / Critical Thinking |        Software Test Methodology |          Strategic Planning |
|          System Development Life Cycle |         Problem Identification / Isolation / Resolution |          Accurate Software Test Tracking & Documentation |
|  |  |  |

TECHNIAL PROFICIENCIES

    Windows /NT/XP/7/8/10    JAVA  TOAD

    DOS, UNIX, RMX, QNX    J2EE 1.4 Platform Application        Enterprise JavaBeans (EJB)

    ClearQuest     Merant PVCS Version Mgr.  Visual Source Safe (VSS)

    MS Office 2003 -2010      Merant PVCS Tracker  Tortoise CVS

    MS Outlook     DFSS (Design for Six Sigma)  Telelogic DOORS

    Visio 2000 – 2007     Windows SharePoint   BMC Remedy IT Service Mgmt. Suite

    Interleaf     Telnet/ASCII Terminal applications  AGILE Software Development Methodology

    Lotus Notes 7.0      hipa Compliance and Regulations  Quality Center ALM (Application Lifecycle Mgmt.)

    PL/SQL Developer 4.0      QTP (Quick test Pro)   CA Technologies Agile Central (Remedy)

    Rational Robot     ITS (Internet Testing System)   Microsoft Solutions Framework v 3.1

   Rational Team Test 7.1    Service Oriented Architecture Testing   JIRA issue tracking system

    WinRunner v7.0     Embarcadero RAPID SQL   Web testing using Parasoft SOA

PERSONAL STRENGTHS

         Versatility, adaptability and willingness to tackle new responsibilities.

         Self-assured, assertive, self-confident, and aggressive.

         Efficient, accurate, dependable, productive, honest, and organized.

* Performed Black Box, Grey Box, and White Box testing achieving zero defect products.
* Demonstratede User Acceptance Tests with company steak holders for production inclusion.
* Lead Agile methodology project groups insuring project delivery on time and within budget.
* Testing internal and external Web Portal contents insuring ease of use and accuracy
* Reporting and tracking defects while interfacing with development resulting in proper resolution.
* Evaluating and approving Change Requests in a timely manner to assist product development.
* Working with Subject Matter Experts to clarify requirements and specifications to ensure complete test coverage.

  Gathering requirements and creating documentation for test group.

         Excellent understanding of standard formal testing methodologies and a good understanding of the SDLC process.

 Ability to successfully adapt and apply industry best practices/concepts while addressing constraints of

organizational, political and technical hurdles.

       Comfortable working in team environment as well as independently, and possess sense of accountability in completing assignments.

        Highly self-motivated and directed with the ability and dedication to meeting aggressive deadlines while ensuring quality delivery.

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EMPLOYMENT HISTORY

**Software Quality Engineer Advance America,** S**partanburg, SC 10/6/14 – 08/08/16**

       Testing of all loan product characteristics nationwide.

      Created Test Plans and Test Cases to insure complete test coverage

Collaborated with Development personnel and Business Analysts to define requirements.

  Created and estimated Epics, Stories and Test Cases

Manual and Automated tests performed using Agile Software Development Methodology.

Performed User Acceptance demonstrations to gain stakeholder test result approval.

**Software QA Test Analyst Clemson, SC – South Carolina Medicaid IT Services 03/18/14 – 10/01/14**

       Testing of Medicaid Member Management software releases for conversion of Medicaid Eligibility Determination System to IBM Curam Social Program Management System.

      Created Test Plans and Test Cases using JIRA

Collaborated with Development personnel and Business Analysts to define requirements.

  Created and estimated Epics, Stories and Test Cases using JIRA.

 Agile Software Development Methodology.

**Software qa test engineer Security Finance,** S**partanburg, SC 03/17/13 – 09/07/13**

         Created and approved documentation related to Software Quality Assurance including test plans, test scripts, test reports, risk analysis, detailed Use Cases, and design of experiments focusing on software requirements.

         Developed test strategies and directed execution of test scenarios on all products working in conjunction with software development personnel.

         Developed, published, and maintained test procedures that are used to uncover defects saving money and resources used on customer service calls.

  Performed manual testing on Branch, Branch Plus, Insurance, Optics, and Bankruptcy applications for monthly release.

 Testing and validation done using virtual workstations connected to IT Network.

**Sr. Software Test Analyst MVP Healthcare, Rochester, NY 06/16/08 – 01/25/13**

Under the direction of the Supervisor - IT Testing:

Deliver quality functionality within specified timeframes; using the HP suite of tools which includes Quality Center (ALM), to support testing on projects and to lead small to medium scale testing efforts. Serving as an integral member of an enterprise-wide testing team, and responsible for following established standards and best practices, and reporting testing results clearly and accurately. Develop and execute manual test plans to ensure the quality of MVP’s core applications and systems. Lead the testing efforts on projects and coordinate testing resources. Document defects and work with developers, business users and project team to resolve defects. Participate in requirements gathering/reviews, and designs.  Provide assistance to IT personnel and business partners in the use of templates and tools. Support process integration within and assist in training and/or mentoring test analysts. Perform other duties as required.

         Working knowledge of automation tools and able to determine when to best use the tools

         Experienced in testing large application updates and working multiple projects simultaneously.

         Excellent troubleshooting and analytical skills.

         Excellent interpersonal skills: (e.g., partnering, conflict management, mentoring), with strong verbal and written communication skills.

        Knowledge of SQL.

        Facets, MaxMC and Macess experience.

        Thorough understanding of health care business/delivery process.

        Claim Processing and tracking.

        Gathering requirements with internal and external clients. Page 2

**Employment History continued … Greg Weaver**

**Sr. Software Business / Test Analyst Excellus BC/BS, Rochester, NY 2/18/06 – 04/30/08**

         Interface with AD (applications development) management, and BST (business support team) management to plan and coordinate the required testing across systems to assure critical applications are delivered with no critical defects.

         Manage testing workload against testing requirements. Monitored testing activity and test result reviews.

         Assisted staff in developing testing strategies.

         Defined critical areas of what to test during system testing and reviewed risk assessment.

         Report Quality Assurance Testing status to management on defects by application

         Managed the entry and exit of projects into and out of System Assurance test.

         Ensured that department practices comply with Federal and State laws and corporate policies. Worked effectively with AD and BST managers to plan testing skill and test tools usage improvement.

         Collaborate with AD and BST staff to identify continuous improvement.

         Assured that SQA testing guidelines were followed by test personnel.

**Software qa Business / test analyst    CADX Services Inc (Independent Contractor)       06/01/06 - 12/18/06**

        Software Quality Assurance liaison between Triumph Aerospace Systems, CADX Services Inc. and Northrop Grumman Corp.

         Develop company and/or project Quality Assurance processes, procedures and plans.

         Reporting and tracking of non-compliance issues to closure.

        Planned and conducted quality process assurance audits for compliance with military standards and requirements.

         Recommend and implement changes for process improvement.

         Ensure that deliverables have quality assurance approval prior to submittal to customer.

         Prepare and maintain a log of all activities conducted as part of the Quality Assurance Program.

         Direct and conduct inspection activities including First Article Inspection and Source Inspections

         Oversee Software Configuration Management.

**Software qa test engineer     Hover – Davis Inc. Gates, NY           09/12/05 - 05/26/06**

         Created and approved documentation related to Software Quality Assurance including test plans, test scripts, test reports, risk analysis, and design of experiments focusing on software and mechanical requirements.

     Developed test strategies and directed execution of test scenarios on new products working in conjunction with software development, electrical, mechanical design personnel for cutting edge Surface Mount Technology Direct Die Feeder.

        Developed, published, and maintained over twenty test procedures that are used to uncover defects saving money and resources used on customer service calls.

**Software qa test analyst   Eastman Kodak Co.   Rochester, NY     (6 month contract)      03/21/05 - 10/12/05**

         Create Test Cases, Automated Scripts and Status Reports.

        \Execute Test Cases, Execute Automated Scripts using Mercury QuickTest, LoadRunner, WinRinner, and Enter Defect Data into Database (PVCS)

         Verify defect closures, testing status, and carry out tasks as scheduled by Project Management

         Generate metrics, status reports, test summaries and related documentation as needed

         Performed reviews on Requirements, UI specifications and Design documents and recommended improvements

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**Employment History continued … Greg Weaver**

**Software qa test engineer       Mindex Technologies, Inc       Rochester, NY               07/29/04 - 11/29/04**

         Performed testing of Xerox Report Manager, part of a web-based, three tier software architecture suite

         Validated relational database data consistency throughout the distributed environment

         Developed automated test cases using WinRunner wizard

         Participated and facilitated weekly meetings to assure SQM testing guidelines were being followed.

**Software qa test engineer    Veramark Technologies, Inc                   09/20/03 - 07/20/04**

         Performed testing of the VeraSMART telecom accounting system; web-based graphic user interface

         Wrote test plans, test cases, and test procedures to ensure high quality software and systems

         Developed, published, and maintained test procedures

         Tests included multi-platform installation verification, feature testing, and functional requirement verification

         Carried out complex billing report validation to insure accuracy

         Accurately documented test results and managed problem database

**Software qa Consultant ciber inc   Rochester, NY                                   08/09/02 - 05/28/03**

         Ensured QA activities were appropriately planned and executed

         Objectively verified the adherence of software products to applicable standards, procedures, and requirements

         Initiated pre-written WinRunner automated test scripts and evaluated results

         Conveyed any issues of non-compliance to senior management personnel; participated in resolution process

         Developed, maintained, and evaluated detailed test scripts; maintained database integrity

**Software qa test engineer                 Xerox Corporation                              02/12/01 - 02/11/02**

         Contributed expertise to the Enterprise Customer Systems division of this Fortune 500 organization

         Demonstrated comprehensive understanding of testing methodologies and implementation for various diverse tests

         Initiated Segue Silk Test automated test scripts selected from test script library

         Evaluated automated test script results and supplied conflict resolution to ensure smooth execution

         Identified, isolated, and resolved complex software product issues quickly and efficiently

         Carried out extensive feature testing using Clarify elFrontOffice on Service Choice v3.1/4.1 application

         Effectively worked within a CMM Level II environment

         Discovered 30+ critical defects while testing Service Choice v4.1 application

**Global software qa test Analyst                  Bausch & Lomb                            06/12/99 - 02/01/01**

         Successfully assumed and completed a contract appointment through Tobin & Associates to Bausch & Lomb

         Effectively utilized MS word to author operational qualification protocols and test scripts

         Thoroughly evaluated the Shop Floor Information System used in contact lens production on a global basis

         Ensured Oracle database tables updated appropriately using MS Query after all data modifications

         Executed automated test scenarios using Rational Robot and evaluated results

         Performed all aspects of QA testing on product applications within a Windows NT platform

         Identified process improvement opportunities; devised and implemented viable solutions to enhance productivity

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**Employment History continued … Greg Weaver**

**Business / Test Analyst Johnson & Johnson Systems Technical Svc Group 1991 - 1999**

         Served as an integral member within the Ortho-Clinical Diagnostics division of this industry giant

         Closely collaborated with software development and marketing personnel

         Created, analyzed, and defined formal product feature and functional requirements

         Tests included feature, system, stress, integration, verification, validation, and regression

         Conducted tests on a wide range of applications using various automated test tools

         Accurately tracked and documented problem equipment behavior and test result data

         Extensively investigated and reproduced customer software/hardware issues and delivered viable resolutions

**Software Analyst / Validation Engineer xerox corporation 1987 - 1991**

         Worked under contract through Lehigh Design; delivered top quality analytical and IT skills

         Provided leadership, direction, and supervision to 3 key operators and 4 pre-production duplicator systems

         Created test plans, procedures and matrices based on system demographics

         Generated weekly test progress and problem status reports to executive committee members

         Functioned as system administrator for Novell LAN used to interface with developmental products

Education & Certifications

**Associate Degree,** Rochester Institute of Technology, Rochester, NY

**Certified Scrum Master,** SCRUM Alliance, 2015

**IIST** Software Test Professional course study

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