**Sandeep Reddy**

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**SUMMARY**

* 9+ Years of experience in manual and automated testing of Web and Client-Server applications.
* Expertise in testing and working with .NET and Java based web applications.
* Strong experience in developing Test Plans, Test Cases, Test Procedures and Test Scripts from Requirements and Use Cases.
* Creating Jobs to run daily, weekly and monthly basis to process ETL Jobs using Informatica.
* Tested Informatica ETL data Validation
* Expertise in performing integration, system, end-to-end, regression, performance, UAT and cross-platform testing.
* Validated BO transformation loading process by using SQL and PL/SQL
* Experienced with different **Relational databases like Teradata, Oracle and SQL Server.**
* SQL queries to extract data from the target tables to prove the source to target data mapping
* Experience in Software Analysis and Quality Assurance Testing & Leadership, which includes the testing of web based, Client-Server, ODS, ETL Tools (AB Initio, Informatica, **Teradata,** SSIS, and Data Stage) and Mainframe applications.
* Strong expertise in designing and developing Business Intelligence solutions in staging, populating Operational Data Store (ODS), Enterprise Data Warehouse (EDW), Data Marts / Decision Support Systems using Informatica Power Center 9.x/8.x/7.x/6.x ETL tool.
* Performed Data-Quality Checks, Data-Transformations & Data Completeness.
* Writing test plans, test cases and created automated test scripts using UAT.
* 5 years of experience in depth Mobile Testing and application testing in Android, IOS and Windows Phone.
* Extensive experience in testing Android, IOS and Windows phones.
* Excellent Working Knowledge of 508 Compliance Tools, and 508 testing procedures,HIPPA, EDI, HL7,UAT, Claims Processing, UAT Suite, FACETS, ITS, MTM, QNXT, TFS (Team Foundation Server), Benefits focus Interface.
* Experience in using defect-tracking tools like Quality Center, ClearQuest, TFS, Bugzilla and Jira, MTM.
* Good knowledge on service oriented architecture (SOA), and Object-Oriented programming.
* Experience with SQL Server and querying the database using T-SQL to check out for successful transactions and reporting.
* Involved in Complete Software Development Lifecycle (SDLC), CCDA, Quality Assurance Lifecycle (QALC) from Requirement Analysis, Business Analysis to Development, Testing, Deployment and Documentation.
* Experience in black box and white box testing
* Strong application knowledge, inter personal skills, good verbal and written communication capabilities.
* Strong knowledge QA Methodologies like CMM, Agile and RUP.
* Proven communication, presentation skills and leadership qualities.
* Experience in Test Planning, Test case development and Test Execution.
* Experience with Manual and Automation testing.

**TECHNICAL SKILLS**

* **Languages:**Oracle, Sybase, PLSQL/ SQL 9.2, SQL Developer Programming, Unix - Shell Scripting, PERL scripting, JavaScript, HTML, DHTML (JavaScript / VBscript)
* **Databases:**Oracle (8i, 9i& 10g) versions 9.2& 10.2, Sybase (12.5 and 15.1)
* **RDBMS***:* DB2, IMS, Oracle 7.x, 9.x, Teradata V2R5, MS Access, CICS, SQL Server, Sybase, SQL
* **Operating Systems:**Windows95/98/NT/XP/2000/2007
* **Defect tracking tools***:* Test Director, Quality Centre, RequisitePro, Rational Clear Quest, ALM,TFS.
* **Mainframe:**CICS, JCL, MVS, VSAM, File-Aid, QMF, SPUFI, Serena ChangeMan,CA-ADS and TSO
* **ETL tools***:* AB Initio (Co>Op 2.13.1, GDE 1.13.7/1.13.3.2), SSIS V.8.0.5, Informatica 8.5, 8.6, 9.x, Data Stage 8.0, **Informatica Data Validation Option DVO**
* **Tools/Software/AppServer:**Facets,QNXT 5.1,HP ALM/QC, ITS,TFS (Team Foundation Server), MTM,UAT,Benefits focus Interface, CCDA, Jira, UAT, SQL Developer for Oracle, HL7,UAT, Autosys, SQL developer,LoadRunner,Unix and Perl scripting, IBM Rational Tools, **IBM Rational Functional Tester, IBM RQM, IBM Rational Requisite Pro, IBM Rational Clear Quest 8.2/7.0.1**

**EDUCATION**

* Bachelors in computer science, Vellore Institute of Technology, Chennai, India, 2007.

**PROFESSIONAL EXPERIENCE**

**Blue Cross Blue Shield (BCBS), Baton Rouge, Louisana**

**Sep 2016 –Till Date**

**Sr. Quality Analyst/ Mainframe Tester**

* Involved in testing all the HIPAA EDI Transactions- Eligibility, Claim Status and Service Review Transactions CCDA, Jira, UAT, UAT, ITS Benefits focus Interface.
* Created the UAT Reusable Functions for handling various Tasks of UAT .
* Involved in writing the Test cases for the Eligibility, Claim Status and Service Review Transactions.
* Responsible for writing a Test strategy, Test Cases and Test Scripts for all phases of UAT, Benefits focus Interface.
* Working on hospital, medical claims using UAT. Implemented custom UAT best practices to support the SDLC and STLC life cycles as per project needs.
* Created and Communicated UAT test reports to clients and stakeholders under all projects handled.
* Mentored Testers for developing UAT Test Artifacts and mapping Test Cases to Requirements.
* Designed and developed several mappings to load data from Source systems to ODS and then to Data Mart.
* Executed sessions and batches in Informatica and tracked the log file for failed sessions
* Creating Jobs to run daily, weekly and monthly basis to process ETL Jobs using Informatica.
* Used the Informatica to schedule jobs, testing and debugging its components and monitoring of results
* Tested Informatica ETL data Validation
* **Performed Database metadata validation before loading the data into the target tables.**
* **Performed Data Validation by testing the delta/daily and reconcile/data loads.**
* Tested various UNIX Load Scripts and Informatica ETL data Validation
* Profound knowledge of testing **SOA services** and test automation
* Wrote several **Teradata SQL Queries using Teradata SQL Assistant for Ad Hoc Data Pull request.**
* Utilized **ODBC for connectivity to Teradata via MS Excel to retrieve automatically from Teradata Database**
* Developed repeatable process for Test Plan and Project Plan of the project
* Conducted weekly Status meetings with Test team. Developers and Business Users.
* Performed all phases of end-to-end testing which includes User Acceptance testing, UAT, Functionality testing, Regression Testing, API Testing, Web Testing, Backend Testing, GUI Testing and system testing of the Facets, HL7,UAT, ITS, ICD9, ICD10 and Blue2 Application, its interfaces and Client-Server Utilities.
* Perform responsibilities of developing test scripts by using **SOA** test tools
* Developing and performing 508 compliance test plans and test cases
* Performing 508 compliant verification testing and reviewing technical requirements of software
* Managing and overseeing 508 testing activities and identifying contradictions related to 508 compliance
* EvalUATing and analyzing 508 testing results and overseeing implementation of test plans
* Tested and Analyzed inbound and outbound interfaces and extensions of Facets claim processing system.
* Tested various Mobile Devices such as Samsung Galaxy S4/S5/S6, iPhone5/6, HTC, Motorola, Smart phones and Tablets. Developed End to End Test Plan for Mobile Testing (IOS, Android, Windows Devices).
* Involved in testing of the Mobile Applications, Mobile Handsets (IOS, Android), Desktops, Note books and Wireless Devices.
* Tested multiple Mobile devices and Handsets using Device Anywhere Tool.
* Tested Mobile Apps on different Mobile Devices, Phones, Tablets and Handsets using Device Anywhere.
* Installed Mobile App upgrades and re-testes all the features on Mobile Handsets and Tablets.
* Tested the application under different networks and Internet speeds including on 3G, 4G/LTE and Wi-Fi.
* Developed UAT Scripts to automate the reusability and regression functionality
* Developed Test Cases and Test Scripts for Validating ICD9 and ICD10 Codes.
* Tested and Analyzed ICD 9 and 10 codes.
* Involved in Processing 834EDI Files for HIX 834 Enrolment Project and Validating 999 and TA1 EDI Transactions.
* Involved in ICD 10 Implementation and validated ICD 9 and ICD 10 reports
* Worked in Facets Reconfiguration Data Element Definition and Usage (Working) with values and completed configuring Facets Applications like Related Entity, Parent Group, Group, Subgroup.
* Tested the Affordable Care Act claims data and Billing applications in Facets.
* Tested the Loading of Claims Data and Claims Adjudication in Facets.
* Tested Member Enrolment, Eligibility Enquiry, Eligibility Response, Claim Status Enquiry, Claim Status Response and Financial Claims in Facets
* Conducted UAT, Functional, Integration, ITS and Regression testing using UAT.
* Completed Data Mapping for Group and detail Product analysis and report writing.
* Developed test plans based on the business requirements in the HP ALM/QC.
* Tested the XML files and SOA web services / SOAP Messaging using SOAP Scope.
* Extensively worked on ANSI X12 EDI 5010 Transactions (270, 271, 276, 277, 835, 837 and 997).
* Involved in validation of ANSI X12 5010 for 834 and 835 claims used for Professional, Institutional and Dental Claims by Writing Test cases, Test Plans.
* Created Claims in Affordable Care Act Medical Claims/Hospital and Dental Processing application
* Performed Smoke test for each New Environment and New build in UAT and Middleware Applications
* Validated all enhancements for ITS Release with Partner Plans in Facets and FDB (Plan Connexion)
* Validating the Affordable Care Act claims by using Facets, UAT and MS Access.
* Working on HP ALM for testing the claims.
* Developing automated test scripts using UAT.
* Extensively involved in all the transactions in 83X (REG, FEP, ITS, Medicare and Medicaid)
* Proposed test practices to help overcome the data limitation in UAT testing.

**Environment:** UAT, Facets 5.1, MTM, LoadRunner.TFS, ETL/Informatica, Teradata V2R6,Toad 2.5 **Informatica Data Validation Option DVO**,CCDA,ODS, Jira, UAT, ITS 10.2, UNIX, Oracle 10G, TOAD, EDIFECS, Mainframes, XML, HL7,UAT, Java, MQ Series, J2EE, Oracle, SQL, PL/SQL, HP Quality Center 12.0, Jira, UAT, UAT, MS-Project, MS-Office, IBM Mainframes (JCL, DB2, CICS, COBOL, QMF, File-Aid, Serena ChangeMan,CA-ADS,TSO/ISPF).

**Cigna Health Spring, Nashville, TN**

**Feb 2016 – Aug 2016**

**Sr. Quality Analyst /BA**

* Extensively coordinated with Business Users, Developers and BA throughout the project.
* Developed Test Cases, Test Conditions and Test Scripts for each sprint.
* Developed Test Cases and Test Scripts for System and UAT Testing.
* Performed Business Analysis, Requirement Analysis and Data Analysis.
* Used HP QC for test cases and defect tracking
* Developed VB scripts and created data driven tests using UAT.
* Creating and Configuring OR for the standard and custom objects using Virtual object wizard.
* Parameterize property values for objects and checkpoints in QTP.
* Enhanced the script using Synchronization Points in UAT.
* Optimized QTP scripts for Regression testing of various applications.
* Enhanced, modified and executed QTP scripts using VB Scripting.
* Tested the Interfaces and management reports.
* Validated the reports and files according to HIPPA X12 enforced standards
* Worked on different 5010 HIPAA EDI transactions and code sets including 278 (Referrals), 834 (Enrolment), 270/271 (Eligibility), 276/277 (Claim status), 837 (Claims) 835 (Claims Payment) Batch and real-time (with MQ series used for real-time). Also worked on Medicare Claims.
* Validated the integration of Client letter application with QNXT, which manages the customer service, claims, membership, care facilitation and appeals.
* Involved in Processing 834EDI Files for HIX 834 Enrolment Project and Validating 999 and TA1 EDI Transactions.
* Tested the loading of Affordable Care Act Claims data into UAT.
* Developed test plans based on the business requirements in the Quality Center.
* Tested the CICS (Mainframe) Screens and testing IMS based applications.
* Created **Multiset, temporary, derived and volatile tables in Teradata database**
* Worked with JCL extensively to schedule and execute the jobs.
* **Created pivot tables in Excel by getting data from Teradata and Oracle.**
* Extensive use of SQL queries to perform transaction testing.
* Worked on Pipeline NASCO implementation. (837, 270, 276 and 835).
* Worked web services by using Para soft tool or SOAP UI.
* Analyzed different EDI X12 transactions (837, 270, 271, 276, 277, 835, 834, 997 and TA1’s) based on the requirements.
* Participated in conducting Manual and automated Tests with UAT.
* Processed claims with ICD-9 Diagnose codes and procedure codes
* Worked on CGW HIPAA 5010 implementation

**Environment:** QNXT 5.1, UAT,HP QC 10.0, Trizetto HIPAA Gateway, TFS (Team Foundation Server),HPQualityCenter12.0,CCDA,Jira,UAT,Mainframes,IMS,File-AID,JCL/Proc,Serena ChangeMan,CA-ADS,QMF, Java, Java script, HTML, Oracle 8i, TOAD, LoadRunner, 7.0, QTP, Clear Quest, Ultra Edit, EDIFECS(Spec Builder), Rally, Windows 7, Ms-Project, SoapUI Pro 3.6.1, Visio, Microsoft Visual Studio Test Suite 2008,MS-Word, MS-Excel.

**Blue Cross Blue Shield (BCBS), Baton Rouge, LA**

**Oct 2015 – Jan 2016**

**Sr. Quality Analyst/ Mainframe Tester**

* Involved in testing all the HIPAA EDI Transactions- Eligibility, Claim Status and Service Review Transactions CCDA, Jira, UAT, UAT, Benefits focus Interface.
* Created the UAT Reusable Functions for handling various Tasks of UAT Automation
* Involved in writing the Test cases for the Eligibility, Claim Status and Service Review Transactions.
* Responsible for writing a Test strategy, Test Cases and Test Scripts for all phases of UAT, Benefits focus Interface.
* Working on hospital, medical claims.
* Designed and developed several mappings to load data from Source systems to ODS and then to Data Mart
* Executed sessions and batches in Informatica and tracked the log file for failed sessions
* Creating Jobs to run daily, weekly and monthly basis to process ETL Jobs using Informatica.
* Used the Informatica to schedule jobs, testing and debugging its components and monitoring of results
* Tested Informatica ETL data Validation
* Tested various UNIX Load Scripts and Informatica ETL data Validation
* Profound knowledge of testing **SOA services** and test automation
* Developed repeatable process for Test Plan and Project Plan of the project
* Conducted weekly Status meetings with Test team. Developers and Business Users.
* Performed **tuning**and **optimization** of complex **SQL queries**using**Teradata Explain**
* Involved heavily in writing **complex SQL queries** to pull the required information from Database using **TeradataSQL Assistance.**
* Performed all phases of end-to-end testing which includes User Acceptance testing, UAT, Functionality testing, Regression Testing, API Testing, Web Testing, Backend Testing, GUI Testing and system testing of the Facets, ITS, ICD9, ICD10 and Blue2 Application, its interfaces and Client-Server Utilities.
* Perform responsibilities of developing test scripts by using **SOA** test tools
* Tested and Analyzed inbound and outbound interfaces and extensions of Facets claim processing system.
* Tested various Mobile Devices such as Samsung Galaxy S4/S5/S6, iPhone5/6, HTC, Motorola, Smart phones and Tablets. Developed End to End Test Plan for Mobile Testing (IOS, Android, Windows Devices).
* Involved in testing of the Mobile Applications, Mobile Handsets (IOS, Android), Desktops, Note books and Wireless Devices.
* Tested multiple Mobile devices and Handsets using Device Anywhere Tool.
* Tested the application under different networks and Internet speeds including on 3G, 4G/LTE and Wi-Fi.
* Tested Mobile Apps on different Mobile Devices, Phones, Tablets and Handsets using Device Anywhere.
* Installed Mobile App upgrades and re-testes all the features on Mobile Handsets and Tablets.
* Developed UAT Scripts to automate the reusability and regression functionality
* Developed Test Cases and Test Scripts for Validating ICD9 and ICD10 Codes.
* Tested and Analyzed ICD 9 and 10 codes
* Involved in Processing 834EDI Files for HIX 834 Enrolment Project and Validating 999 and TA1 EDI Transactions.
* Developing and performing 508 compliance test plans and test cases
* Developing system requirements by following 508 standards
* Performing 508 compliant verification testing and reviewing technical requirements of software
* Managing and overseeing 508 testing activities and identifying contradictions related to 508 compliance
* EvalUATing and analyzing 508 testing results and overseeing implementation of test plans
* Involved in ICD 10 Implementation and validated ICD 9 and ICD 10 reports
* Worked in Facets Reconfiguration Data Element Definition and Usage (Working) with values and completed configuring Facets Applications like Related Entity, Parent Group, Group, Subgroup.
* Tested the Affordable Care Act claims data and Billing applications in Facets.
* Tested the Loading of Claims Data and Claims Adjudication in Facets.
* Tested Member Enrolment, Eligibility Enquiry, Eligibility Response, Claim Status Enquiry, Claim Status Response and Financial Claims in Facets
* Conducted UAT, Functional, Integration and Regression testing using UAT.
* Completed Data Mapping for Group and detail Product analysis and report writing.
* Developed test plans based on the business requirements in the Quality Center.
* Developed Base line scripts for testing the future releases of the application.
* Tested the XML files and SOA web services / SOAP Messaging using SOAP Scope.
* Extensively worked on ANSI X12 EDI 5010 Transactions (270, 271, 276, 277, 835, 837 and 997).
* Involved in validation of ANSI X12 5010 for 834 and 835 claims used for Professional, Institutional and Dental Claims by Writing Test cases, Test Plans.
* Created Claims in Affordable Care Act Medical Claims/Hospital and Dental Processing application
* Performed Smoke test for each New Environment and New build in UAT and Middleware Applications
* Validated all enhancements for ITS Release with Partner Plans in Facets and FDB (Plan Connexion)
* Validating the Affordable Care Act claims by using Facets, UAT and MS Access.
* Working on HP QC for testing the claims.
* Developing automated test scripts using UAT.
* Extensively involved in all the transactions in 83X (REG, FEP, ITS, Medicare and Medicaid)
* Proposed test practices to help overcome the data limitation in UAT testing.

**Environment:** UAT, Facets 5.1, MTM, TFS, ITS, ODS,Teradata V2R6,Toad 2.5 CCDA, Jira, UAT, ITS 10.2, UNIX, Oracle 10G, TOAD, EDIFECS, Mainframes, IMS , XML, Java, MQ Series, LoadRunner, J2EE, Oracle, SQL, PL/SQL, HP Quality Center 12.0, Jira, UAT, UAT, MS-Project, MS-Office, IBM Mainframes (JCL, DB2, CICS, COBOL, QMF, File-Aid, Serena ChangeMan,CA-ADS,TSO/ISPF)

**NoridianBlue Cross Blue Shield (BCBS), Fargo, ND**

**April 2014 – Sep 2015**

**Sr. Quality Analyst/ Mainframe Tester**

* Writing test plans and executing System Test cases in Microsoft Test Manager these test cases / test scripts were developed after reviewing the business requirements document and technical specifications document.
* Conducted all UAT Testing activities throughout the QALC.
* Coordinated daily UAT Meetings and UAT review sessions.
* Created and Communicated UAT test reports to clients and stakeholders under all projects handled.
* Extensively used Microsoft TFS to track User Stories, Defects, and as defect management tool.
* Conducted Functional, UAT, ITS,System Integration (SIT) and Regression Testing using Microsoft

Test Manager (MTM).

* Executing System, Integration, and Regression testing and partly helped in UAT tests
* Involved In Processing 834EDI Files for HIX 834 Enrollment Project and Validating 999 and TA1 EDI Transactions.
* Tested the ETL applications and ETL Process using Informatica.
* Developed Test Plans, Test Cases for ETL/Data warehouse applications.
* Used various **Teradata Index techniques**to improve the query performance
* Tested ETL maps for extraction of data from various source systems to load in target system
* Involved in identifying Error Logs for Pickup and Drop Locations for 834 EDI Files using Web services enable/disable services.
* **Performed Database metadata validation before loading the data into the target tables.**
* **Performed Data Validation by testing the delta/daily and reconcile/data loads.**
* Involve in Direct Enrollment Project for open enrollment testing CMS Registering/Logging through BCBSND and validating plans and member details.
* Involved in End-to-End Integration Testing and worked closely with Development Team.
* Involved in Identify risks, dependencies, roles and responsibilities, tools, defect management and schedule.
* Involved in UAT, Functional, Regression, API, UAT, GUI and Integration testing.
* Developed various Automated test cases using Soap UI and Rest API.
* Involved in Life Ray Applications (Managed Care applications), UAT Testing , Healthcare claims, HIPAA / EDI (834/837), UAT,Medical management portals and Claims Processing applications.
* Developed Test Plans, Test Cases, Test Data, Traceability Matrix and Test Summary Reports and followed Agile/Scrum process.
* Involved in Web portal BCBS Application projects and validating the results as per Business requirements.
* Involved in requirements gathering, business analysis and requirement analysis.
* Involved in integration tests for Different modules including UAT, ITS, Member Enrollment, BCBSnd.com, Off exchange, JE part A/B Testing,
* Test Case management and Execution status in Test Manager and defect tracking using TFS.
* Tested BCBS Web Portal application and validating eligibility, claim information for different Line of Business.
* Coordinated with PM, BA’s, Developers and functional teams and coordinated meetings.
* Developed SQL queries/Unix Shell Scripts / XML Schemas/ Files / SOAP web services and VB C# Scripts.

**Environment:** UAT,Life Ray Web Portal Applications,ETL, HL7,UAT,ITS,**Informatica Data Validation Option DVO** ,Business Objects XIR3, Teradata V2R6 Jira,UAT,SQL Server, XML, TFS (Team Foundation Server) Windows NT, MS-Word, HP Quality Center 12.0,MS-Excel, QA Wizard, VB C# 4.0

**CareFirst Blue Cross Blue Shield (BCBS), MD**

**Apr 2012 – Apr 2014**

**Sr.Quality Analyst/ Mainframe Tester**

* Reviewing the business requirements and working with business and requirements team for gaps found during the review
* Conducted Functional,UAT, Integration, Regression, Web, API, Backend, System, GUI and UAT Testing.
* Working on CGW support team UAT,(Production support EDI team),CCDA,Jira,UAT.
* Working on Production issues and providing test results to business for their approval
* Working on ICD-10 and ICD-9 Pre-processing edits validation
* Documented plans and guidelines to provide support in 508 testing activities
* Processed claims with ICD-10 Diagnose codes and procedure codes
* Processed claims with ICD-9 Diagnose codes and procedure codes
* Worked on CGW HIPAA 5010 implementation
* Create test artifacts for various CareFirst projects (837, 835, 834, 270/271 and 276/277 EDI’s)
* Writing the test scenarios based on business requirements and Business use cases
* Worked on Facets Medical Customer Service Application Implementation
* Worked Pipeline FEPThin implementation (Patient Match process and Claims process)
* Worked on Pipeline NASCO implementation. (837, 270, 276 and 835).
* Involved In Processing 834EDI Files for HIX 834 Enrollment Project and Validating 999 and TA1 EDI Transactions.
* Worked web services by using Para soft tool or SOAP UI.
* Performed in ETL testing between INIT & Clean area Field level/Record count validations.
* Performed in ETL testing between clean area to Enrich area for validation business rules and Data quality checks.
* Performed in ETL testing between Enrich & Load-ready area File-format Validation.
* Involved in testing UNIX Korn Shell wrappers to run various ETL Scripts to load the data into Target Data Warehouse (Teradata).
* Analyzed different EDI X12 transactions (837, 270, 271, 276, 277, 835, 834, 997 and TA1’s) based on the requirements.
* As part of HCR(Health Care Reform), validate the Lite UW logic, waiting period rules, Medical underwriting rateup functionality during Open Enrollment Period for child only apps and Multy party app where U19 child exists
* As part of HCR, validated the medical underwriting flow for healthy people for discounted premiums using 6 rating factors for Healthy Blue apps
* As part of HCR, validated the grand fathered plans with respect to the new benefit standard plans in the areas of life time limits and extend to the dependants coverage up to 26 years of age
* As part of HCR, Validated the guarantee issue flows for O65Medigap apps
* Validated the member group, subgroup, class codes and billing entity information in Facets application
* Validated Limits, Deductible, Billing functionality in Facets customer service application
* Validated the Subscriber/Member Family Eligibility and Benefits Summary information in Facets applications
* Processed the Medical and Hospital Claims in UAT ITS ,Medical/Hospital Claims Processing applications
* Validated the Medical/Hospital Claims data on Medical Claim page and Claims Inquiry applications
* Worked on Subscriber/Family application and Created and updated Groups, Subgroups, Subscribers and Members in test environment.
* Developed Test Plans, Test Cases, Test Data, Traceability Matrix and Test Summary Reports and followed Agile/Scrum process.
* Validating CGW claims validation process (Compliance, UMM, Routing, NPIXWalk, PPE, UPM)
* Verifying the data in TIBCO Admin tool for TIBCOBC logs.
* Supervising the other QA’s and providing the support to team
* Involved in Status calls, Business and Technical design meetings
* Attended Defect review board(DRB) calls and Team meetings
* Identify the Regression Test Scripts and automate them using UAT.
* Created test data and generated reports for UAT, Facets, NASCO and FEP application
* Prepare defect report and test summary report and present it to customer for every project release
* Performed Acceptance integration, System, Regression and end-to-end testing of the applicationFor Requirements, Test cases and defect reporting using HP Quality Center/ALM

**Environment:** Facets 5.01, UAT, Teradata V2R6,Toad 2.5,ETL,CCDA,HP Quality Center 11.0,Jira,UAT, 4.71, 4.51, NASCO, ALM 11.09, SQL Developer, SOA Tool (Para soft and SOAP UI), Java, LoadRunner ,J2EE, JSP, SQL Server, MS-Office, Windows XP, Mainframes IMS, IBM Mainframes (JCL, DB2, CICS, COBOL, QMF, File-Aid, Serena ChangeMan,CA-ADS,TSO/ISPF.

**WellPoint (Anthem Blue Cross Blue Shield (BCBS)), NH**

**Jan 2008 – Mar 2012**

**Quality Analyst/Mainframe Tester**

**Environment: QTP 8.2, IBM Rational Functional Tester, IBM RQM, IBM Rational Requisite Pro, IBM Rational Clear Quest 8.2/7.0.1, IBM Clear Case**

* Extensively coordinated with Business Users, Developers and BA throughout the project.
* Developed Test Cases, Test Conditions and Test Scripts for each sprint.
* Built various automation suites in RFT to support various test environments.
* Worked closely with team to create test scripts using **IBM Rational Functional Tester, QTP** and Rational Manual Tester.
* Conducted SIT, Regression, End to End, ITS and UAT testing.
* Developed, Maintained and executed Test Cases for UAT and Regression Testing
* Executed test cases from test lab of HP Quality Center/ALM, ITS and generated various reports
* Performed Business Analysis, Requirement Analysis and Data Analysis.
* Used HP QC for test cases and defect tracking
* Tested the Interfaces and management reports.
* Test ETL maps for correctness to move data from source to target.
* Test ETL maps for extraction of data from various source systems to load in target system.
* Developed Test Plans, Test Cases for ETL/Data warehouse applications.
* Perform Database testing (Data Warehouse / ETL) on ETL applications validating the data in Sources/Targets.
* Designed & developed various Ad hoc reports for different teams in **Business (Teradata and Oracle SQL, MS ACCESS, MS EXCEL)**
* **Created pivot tables in Excel by getting data from Teradata and Oracle.**
* **Performed Database metadata validation before loading the data into the target tables.**
* **Performed Data Validation by testing the delta/daily and reconcile/data loads.**
* Work on service requests on priority.
* Involved In Processing 834EDI Files for HIX 834 Enrollment Project and Validating 999 and TA1 EDI Transactions.
* Validated the reports and files according to HIPPA X12 enforced standards
* Worked on different 5010 HIPAA EDI transactions and code sets including 278 (Referrals), 834 (Enrollment), 270/271 (Eligibility), 276/277 (Claim status), 837 (Claims) 835 (Claims Payment) Batch and real-time (with MQ series used for real-time). Also worked on Medicare Claims.
* Developed a test plan, test cases and test scenarios for Facets patches and Reports.
* Validated the integration of Client letter application with Facets, which manages the customer service, claims, membership, care facilitation and appeals.
* Tested the loading of Claims data into Facets.
* Developed End to End Test Plan for Mobile Testing (IOS, Android, Windows Devices).
* Involved in testing of the Mobile Applications, Mobile Handsets (IOS, Android), Desktops, Note books and Wireless Devices.
* Tested multiple Mobile devices and Handsets using Device Anywhere Tool.
* Tested Mobile Apps on different Mobile Devices, Phones, Tablets and Handsets using Device Anywhere.
* Installed Mobile App upgrades and re-testes all the features on Mobile Handsets and Tablets.
* Tested the Adjudication of Claims in Facets.
* Tested Facets Interfaces (Inbound and Outbound).
* Used SOAPUI Pro 3.6.1 for web services testing
* Involved in testing Web Services and XML with tool called ‘SOAP UI’.
* Tested the User interfaces for the Health care web application
* Attend Daily Scrum’s calls & Sprint Planning sections (Every 2 weeks)
* Created test data requests for 5010 and conducted 4010 to 5010 happy path/Negative testing.
* Used EDIFECS (Spec Builder) for 4010/5010 test data validation.
* Validated the data by using SQL extensively.
* Developed Test Summary Reports and participated in GO / NO-GO meetings.
* Tracked defects using QC &Clear Quest & Conducted Bug-Review meetings.
* Coordinated with Business, Providers, Project Managers and Developers
* Tested the CICS (Mainframe) Screens and testing IMS based applications.
* Worked with JCL extensively to schedule and execute the jobs.
* Extensive use of SQL queries to perform transaction testing.
* Maintained Test Logs, Test Summary reports and participated in defect review / Status / GO-NOGO Meetings.

**Environment:** Facets 4.71, HP QC 10.0, Trizetto HIPAA Gateway, Pega, HP Quality Center 11.0 ,Mainframes, Jira, UAT, , Java, Java script, HTML, Oracle 8i, TOAD, 7.0, Clear Quest, UltraEdit, EDIFECS (Spec Builder), Informatica 8.6/ETL, **Informatica Data Validation Option DVO** ,MS-Project, SoapUI Pro 3.6.1, Visio, Microsoft Visual Studio Test Suite 2008, MS-Word, MS-Excel, IBM Mainframes (JCL, DB2, CICS, CA-ADS,COBOL, QMF, File-Aid, Serena ChangeMan,CA-ADS,TSO/ISPF,IMS Validation ), **IBM RFT.**