 SANGEETHA NEELI

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**Summary:**

* Overall 9 years of IT experience in Database Architecture, Administration, System Analysis, Design, Development and Support of MS SQL Server 2014/2012/2008/2005/2000 in Production, Test, Development and Replication & Cluster Server Environments.
* Experience in Installing, Configuring, Managing, Monitoring and Troubleshooting SQL Server 2000/2005/2008/2012/2014.
* Created, modified, maintained and optimized SQL server database, Responsible for the management of the database performance, backup, replication, capacity and security.
* Good experience in implementing Log Shipping and Data Base Mirroring.
* Configuring Log Shipping, and supported failover/failback to/from DR environment. Configuring SQL MAIL and Automating SQL MAIL notification.
* Proficient with SQL Enterprise Manager, SQL Query Analyzer, scheduling jobs with SQL Server Agent, SQL Profiler, restoring database using full, differential, and log backups.
* Providing Primary DBA (24X7) support to databases in stage and production environment.
* Experience in Microsoft SQL Server Clustering and in Tracing SQL Server events and SQLProfiler to monitor events in an instance of Microsoft SQL Server
* Experience in Database Mirroring.
* Hands on experience and outstanding knowledge of high availability SQL Server solutions, including SQL Server Log shipping, SQL Server clustering and failover/failback to/from DR environment.
* Experienced in using tools like Database Engine Tuning Advisor, Index Tuning Wizard
* Hands-on working experience with analyzing query plans, using extended Stored Procedures, managing indexes and locks, troubleshooting deadlocks.
* Experienced in using tools like Database Engine Tuning Advisor, Index Tuning Wizard.
* Master in performing administrative tasks: database files management, backup/restore, security management.
* Experience in Migrating data from MS SQL Server 2005 to 2008/2008R2/2012/2014.
* Extensive experience in Server Installation, Configuration, Upgrade and Maintenance Patch management using SQL Server Tools like Database Maintenance Plan Wizard, SSIS, Import/Export Wizard, Index Tuning Wizard, Replication launch Manager (Replication Wizard), SQL Server Management studio and SQL Profiler.
* Knowledge of Integration Services (SSIS) and Reporting Services (SSRS).
* Experienced in using tools like Bulk Copy (BCP) and SSIS Packages According to the Specifications with MS SQL Server 2008/2008R2/2012/2014.
* Knowledge of T-SQL (DDL and DML) to perform batch processing and implement business logics into backend.
* Excellent communication, presentation, interpersonal skills, strong troubleshooting and organizational skill.
* Proactive, independent, self-managing and teamwork spirits and ability to support critical business requirements.

# Certification:

**070-432(MSTS: Microsoft SQL Server 2008, Implementation and Maintenance)**

**Education:** Bachelors of Technology from JNTU 2005.

**Technical Skills:**

**Relational Databases** SQL Server (2000, 2005, 2008, 2012, 2014) MS Access

**Querying/Reporting** T-SQL

**Reporting Tools** SSRS, Microsoft Clustering Services (MSCS)

**ETL Tools** Microsoft Integration Services (SSIS)

**Documentation Tools** MS Office (Including MS Project, VISIO)

**Operation Systems** Windows (2003, 2008R2, 2012R2)

**Ticketing Tools** BMC Remedy, WIH

**Backup Tools** HP Data Protector, Light speed, MOM, Network Backups, red gate

**Monitoring Tools** Fog light and DBSPI monitoring tool

**Professional Experience:**

**Data Intensity, Inc -USA Jan ‘17 – Till date**

*Sr Consultant SQL Server DBA*

Data Intensity is an industry leader in analytics, business intelligence, and managed and cloud services for enterprise application and data management.

Data Intensity has spent more than a decade perfecting the industry’s premier system for managing capacity, coverage and cost. In 2014, Data Intensity acquired dbaDIRECT, a leading provider of remote database management and a 2010 Gartner “Cool Vendor” for infrastructure services. With our combined teams, we now offer an unmatched combination of process and technology that ensures peace of mind when IT matters. We truly are available anytime, anywhere in any way you need us – 24×7 coverage, around the globe and across an ever-expanding list of cloud delivery platforms, operating systems, database disciplines, and applications

**Project 1** **# DB Direct Data Intensity (Covington, OH- USA)**

Duration: Jan 2017 – Till Date

Responsibilities:

* Worked for multiple company’s customers to provide DBA support
* Worked with different production issues and implemented Disaster recovery plans
* Worked on Project engagement process
* Worked on Projects as well as Database Operations support
* Experience in SQL Server Installation, configuration, Migration from Data Center to Data Center, upgrading, maintenance.
* Carrying out backup and recovery scripts and monitoring the backup process using sql Manual T- SQL Scripts
* Having experience in handling Replication issues
* Worked on setting up SQL Always on high availability as best practices of Disaster recovery model for Tier1 apps
* Active participation in setting up Disaster Recovery Process by implementing Database Mirror
* Implemented Microsoft recommended best practices as per project state and availability of the resources in project for the better performance and visibility to minimize the risk level.
* Experience in restoring the database using backups. Performed the point in time restorations as per the user requirement handling request and incident using ticket
* Proficient with SQL Enterprise Manager, SQL Query Analyzer, scheduling jobs with SQL Server Agent, SQL Profiler, restoring database using full, differential, and log backups.
* Apply Service Packs for SQL Server database. Creation of new database, starting from scratches i.e. deciding the location of data files and log files on the disks. Reorganization of existing databases to standardize the placement of various databases related files.
* Experience in Microsoft SQL Server CLUSTERING. experience in Tracing SQL Server events and SQL Profiler to monitor events in an instance of Microsoft SQL Server
* Deployed the generated reports on to the server and fine-tuned the database objects and server to ensure efficient data retrieval.

**Environment:**

MS SQL Server 2014/2012/2008r2 Enterprise Edition,

**ToyotaMotor Engineering& ManufacturingNorthAmerica, Inc -USA July ‘16 – Jan ‘17**

*Sr Consultant SQL Server DBA*

*Toyota* *Motor Corporation is a global automotive industry leader manufacturing vehicles in 27 countries or regions and marketing the company’s products in over 170 countries and regions. Founded in 1937 and headquartered in Toyota City, Japan, Toyota Motor Corporation employs over 330,000 people globally.*

**Project 1** **# TEMA (Erlanger, KY- USA)**

Duration: July 2016 – Jan 2017

Responsibilities:

* Experience in SQL Server Installation, configuration, Migration from Data Center to Data Center, upgarding, maintenance.
* Configure and troubleshooting Transactional replication between sql 2008 and SQL 2012 environments.
* Carrying out backup and recovery scripts and monitoring the backup process using sql Manual T- SQL Scripts
* Actively involved in Data Center Migration activities right from Scratch which includes planning the estimates and capacity, preparing action plan, Implementation and support post Migration.
* Active participation in setting up Disaster Recovery Process by implementing Database Mirror
* Implemented Microsoft recommended best practices as per project state and availability of the resources in project for the better performance and visibility to minimize the risk level.
* Actively involved in simplifying DB level security on SOX compliance Database servers.
* Extensive experience with system storage allocation, ongoing capacity analysis and planning future storage requirements managing 50 different databases servers and most of them around 1+ TB in size
* Experience in restoring the database using backups. Performed the point in time restorations as per the user requirement handling request and incident using ticket
* Proficient with SQL Enterprise Manager, SQL Query Analyzer, scheduling jobs with SQL Server Agent, SQL Profiler, restoring database using full, differential, and log backups.
* Apply Service Packs for SQL Server database. Creation of new database, starting from scratches i.e. deciding the location of data files and log files on the disks. Reorganization of existing databases to standardize the placement of various databases related files.
* Experience in Microsoft SQL Server CLUSTERING. experience in Tracing SQL Server events and SQL Profiler to monitor events in an instance of Microsoft SQL Server
* Deployed the generated reports on to the server and fine-tuned the database objects and server to ensure efficient data retrieval.

**Environment:**

MS SQL Server 2014/2012/2008r2 Enterprise Edition,

**IBM India May ‘09 – Oct ‘15**

*SQL Server DBA*

IBM is a global technology and innovation company that stands for progress. With operations in over 170 countries, IBMers around the world invent and integrate hardware, software and services to help forward-thinking enterprises, institutions and people everywhere succeed in building a smarter planet.

IBM has been present in India since 1992. The diversity and breadth of the entire IBM portfolio of research, consulting, solutions, services, systems and software, uniquely distinguishes IBM India from other companies in the industry.IBM India's solutions and services span all major industries including financial services, healthcare, government, automotive, telecommunications and education, among others. As a trusted partner with wide-ranging service capabilities, IBM helps clients transform and succeed in challenging circumstances

**Project 1** # UPS **(Universal Parcel Service Center - USA)**

Duration: Nov 2014 – Oct 2015

**Project Description:**

Founded in 1907 as a messenger company in the United States, UPS has grown into a multi-billion-dollar corporation by clearly focusing on the goal of enabling commerce around the globe. Today, UPS is a global company with one of the most recognized and admired brands in the world. We have become the world's largest package delivery company and a leading global provider of specialized transportation and logistics services. Every day, we manage the flow of goods, funds, and information in more than 200 countries and territories worldwide

Responsibilities:

* Installation and configuration of MS SQL Server 2012, 2008 R2 on New Production and Test Servers with latest Security updates involving Service Packs and Security patches.
* Created Packages, Jobs and Sending Alerts using SQL Mail, database Backup, Recovery and Disaster Recovery procedures. Planned the complete Back-up of various Databases for Disaster recovery scenarios.
* Creation of schema objects, granting roles and privileges to the users, compilation of procedures etc.
* Responsible for Database and Log Backups & Restoration, Backup Strategies and Scheduling Backups
* Worked in Configuring, Maintaining and Troubleshooting Replication
* Refreshed databases when every necessary, worked in SQL Server Performance Tuning and Query Optimization.
* Proficient with SQL Enterprise Manager, SQL Query Analyzer, scheduling jobs with SQL Server Agent, SQL Profiler, restoring database using full, differential, and log backups.
* Creation of Clustered and Non-Clustered Indexes for Query Performance and Generated various reports using stored procedures
* Monitored performance and optimized SQL queries for maximum efficiency, worked with SQL Server 2005 Service Broker Applications
* Implementing Log Shipping and Data Base Mirroring. Monitoring with SQL Profiler to capture and save data about the event to a file or table to analyze later
* Providing Primary DBA (24X7) support to databases in stage and production environment
* Responsible for the management of the database performance, backup, replication, capacity and security.
* Worked in Tracing SQL Server events and SQL Profiler to monitor events in an instance of Microsoft SQL Server, involved in Performance Tuning of Code using execution plan and added Indexes to improve performance on tables.
* Installing and configuring MS SQL Server 2005/2008R2/2012/2014(Enterprise, Standard and Developer Editions)
* Apply Service Packs for SQL Server database. Creation of new database, starting from scratches i.e. deciding the location of data files and log files on the disks. Reorganization of existing databases to standardize the placement of various databases related files.
* Excellent skills in Optimization of T-SQL procedures, removing the deadlocks, Client/Server Connectivity
* Performance analysis and evaluation of queries and databases in a slow running application and monitoring/optimizing/tuning the performance of SQL Server
* Created and used Tables, Views, Indexes, Stored Procedure and Triggers, used multiple join statements to retrieve data from multiple tables
* Created Backend validations using Insert/Update and Delete triggers. Created views for generating reports
* Developed, monitored and deployed SSIS packages.
* Experience in Microsoft SQL Server CLUSTERING. experience in Tracing SQL Server events and SQL Profiler to monitor events in an instance of Microsoft SQL Server
* Deployed the generated reports on to the server and fine tuned the database objects and server to ensure efficient data retrieval.
* Been spoke for SQL 2014, SQL 2012, sql2008 SQL certification process and implementing new features on test servers and documented all the test results.
* Hands on experience on SQL SHA2 SSL certification implementation project from SQL Database end.

**Environment:**

MS SQL Server 2012/2008/2005 Enterprise Edition, MS SQL Server Reporting Services 2005, Windows Server 2003, Query Analyzer, System Monitor/Performance Monitor, Event Viewer, SQL Profiler, Database Maintenance Plan Wizard, Data Transformation Services (DTS).

**Project 2** #: **Ericsson - Sweden**

Duration: May 2009 – Nov 2014

**Project Description:**

Ericsson is a world-leading provider of telecommunications equipment and related services to mobile and fixed network operators globally. Over 1,000 networks in more than 175 countries utilize the Ericsson network equipment and 40 percent of all mobile calls are made through the Ericsson systems. Ericsson is headquartered in Stockholm, Sweden. On June 24th 2003, Ericsson signed a five-year MOU with IBM for maintaining its global IT application development / implementation and maintenance to support Ericsson’s business and operations worldwide. This contract was formally re-extended for another 5 years on the 19 of June 2008. IBM delivers application services to Ericsson worldwide through two primary application services centers in Sweden and India plus local resources in various countries as required.

The Ericsson account has come a long way since 2003. The account initially flagged off as a 24-member pilot project and now boasts of more than 700 team members.

The services provided involve maintaining the application portfolio, including end user support, performing small enhancements, development projects for enhancing existing applications

**Responsibilities**:

* Responsible for Database support, troubleshooting, planning and migration.
* Resource planning and coordination for application migrations with project managers, application and web app teams.
* Project involved guidance and adherence to standardized procedures for planned data center consolidation for worldwide centers using in-house corporate and third party applications based on SQL 2000 in upgrade project to SQL 2005.
* Monitoring of database size and disk space in Production, Staging & Development environments.
* Conducted various meetings and conferences with application teams to meet corporate milestones for database consolidation and data migration. Security and architectural planning issues met as well as testing and training.
* Performed installation of SQL Enterprise 2005 64bit version on Windows 2003 servers on Enterprise systems of clustered in enterprise Data Centers. Patch applications.
* Configured Transactional Replication and Log Shipping with SQL Server Management Studio as well as basic account management and troubleshooting with connectivity, security and firewall issues.
* Maintained cluster servers to provide high availability
* Set up database backup and recovery strategies Created and developed the stored procedures, triggers to handle complex business rules, history data and audit analysis
* Conducted Performance Tuning using SQL Profiler and Windows Performance Monitor.
* Configured Database mail, linked servers in SQL server 2005.
* Creation and scheduling of Maintenance plans (database and log backups and cleanups), DTS to SISS package conversions. Business Intelligence package design. Created tables and performed data imports and restores for successful migration.
* Scripting development and troubleshooting for various security syncing scripts to new databases as well as creation of database roles for granting Stored Procedure rights.
* Good Knowledge of using SSRS (SQL Server Reporting Services).
* Installed and configured SQL Server Cluster server in SQL Server 2008.
* Performed 24/7 Production support and on Call duties.
* Executed Change management scripts on weekly basis.
* Created monitoring scripts to alert for production issues.
* Been part of the SOX audit team member in external audits from SQL DB end.
* Been part of the Change management team to approve production changes as per standards.

**Environment**:

SQL Server 2000/2005/2008 Enterprise, Windows Enterprise Server 2003, IIS 6.0, Microsoft Visio 2003, Microsoft Reporting Service, WIH ticketing tool, BMC remedy tool.

**InfoTech Enterprise Pvt Ltd, India Sep ’06 – AUG ’08**

*SQL Server DBA*

InfoTech Enterprises was founded in 1991. It is a Global IT services company with over 7000 people specializing in engineering Services, Geographic Information Systems (GIS) and IT services. It provides services to a wide range of industries.

**Responsibilities**:

* Involved in **Data modeling**; designing and **building relational databases**.
* Responsible for MS SQL Server 2000/2005, **configuration, tuning** and provide 24 X 7 dedicated support to all Production, development environments.
* Performed all aspects of database administration, including **data modeling**, **backups** and recovery.
* Configured Transactional replication between Primary Server and three Read–Only servers, with separate Distributor server and experience in troubleshooting replication problems.
* Additionally, designed and implemented a disaster recovery system.
* Configured the **Log shipping** and created the Standby server.
* Running **Index** tuning wizard and rebuilding indexes for **faster query response**.
* **Data migration** using **DTS services** across different databases like Oracle, MS access & **flat files**
* When we had 5000 user connections solved latching issues by creating multiple servers (Read – Only Servers) using **replication.**
* **Maintain Operators**, Categories, **Alerts**, Notifications, **Jobs**, Job Steps and **Schedules**. Monitor connections, **locks** and performance of SQL server.
* Assign permission to user(s), role(s), and object. Support column level permission. Administrate **security** for **server’s logins** (Windows and SQL Accounts).
* Prepared Estimates for Database, **table size growth**.
* Expertise in Security Issues such as creation and granting permissions on various Objects.

**Environment:**

MS SQL-Server 2000/2005, DTS, SQL Diagrams, Windows 2003 Server, MS Access, Diagnostic Manager, MS Reporting Services, SQL Light speed Backup Software, Data Protector Tool.