**Sunil Sabharwal**

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248-275-4231

Willing to relocate: Anywhere Authorized to work in the US for any employer

SUMMARY OF SKILLS

Total 18 years of Information Technology Experience in Business Analysis, PEGA Solution Architect for Healthcare and Insurance, Enterprise Resource Planning, Claims processing and Billing. C-level Leadership in Business Development, Oracle Financials, Business Case development, Oracle Designer/Developer, Funding, and Financial Analysis. Experienced in Capital Markets, Payer and Provider Healthcare Incentive Programs related to Federal and State Medicaid/Medicare, Investment Management, Financial Services Compliance, Trading instruments and Mutual Funds. Experienced in Automotive, Financial Services, IPO Pricing

Expertise in Business Requirements Documents, Project Management Roadmap, Project Management Methodology (PMM/SEM/PMBOK), Conceptual Design Document, Functional Requirements, Business Process Flow, Data Analysis, Rules for Evaluating Data Sources, RTM, Impact Analysis, Risk Analysis, Translating Requirements into System Functional and Technical Specifications for Application Design, Modeling and Testing. Knowledge of Financial, Healthcare, HIPPA, FACETS, ITS, EAV, EOB, NASCO Claims, Subsidy calculations, Investment Management principles, month-end close journal entries, accruals, reconciliations, analysis of accounts, Best Practices, marketable securities, derivatives, private placements.

WORK EXPERIENCE

**Sr. Business Analyst/Project Manager**

HEALTH DIALOG - Bedford, NH. February2016-March 2017

* Responsible for the implementation and Integration of Data from two separate systems to collect and manipulate Data to be reported for HEDIS Quality of care Measures as used by RNs and Nurses, to Private Insurances
* Business Users Requirements elicitation and Managing by working with Business, Functional Specifications, Technical Analysis, Testing, Workflows for Clinical Reporting, Data Extraction, WBS, Scheduling Tasks, Content Management, also to Govt. agencies to get compensated and regulatory reporting.

**Enterprise Implementation Program Project Manager** EClinicalWorks - Westborough, MA. March 2014 to February 2016

* Leadership Client Facing role for Multiple Implementations, Training the Providers, Resource Allocation, Progress Notes Setup, Administrators, Billing Management, Gap Analysis, Work Flow Analysis, Expertise in Program Project Delivery Management: Project Scoping, Planning, Estimating, Scheduling, Organizing, Directing, Controlling, Budgeting, Drafting Remedy Procedures. Tools, techniques, Deliverables Strategies working with Offshore companies.
* In depth Knowledge of Regulatory Compliance, Healthcare Incentive Programs, Resource Management, Agile/Scrum Development, Business Use Cases, System Use Cases, User Stories, Software Development Life Cycle (SDLC) processes, and Project Management, Enterprise Implementation, and Training.
* Meaningful Use and PQRS Dashboard setup, Measure Analysis, Customization of software, Setup of ICD 10 Codes, MU Core, Menu, Clinical Quality Measures and Procedures, Order Sets, Registry Data Extraction, EMR Options Set up, Customization of Reporting and Charts, Progress Notes Customization, Parameters setup, Payer Incentive Programs Consultation and set up, Manage the delivery of complex, medium to large business/ IT project initiative.

**Blue Cross Blue Shield of Michigan Apr. 12 - March 2014**

* Lead - Business System Analyst/Delivery Manager (HealthCare Reform - NASCO)  Worked on implementing large Projects within BCBS such as PPQ for PPACA (The Patient Protection and Affordable Care Act) or Obama's Care. Participated in JAD sessions to collect the Requirements and testing scenarios with various departments. Reengineered Processes for underwriting department.
* Projects Highlights:  Customized project deliverables to meet scope, quality, cost, timing and business objectives. Identified and managed project risks and impacts within SharePoint software. ➢ Report to Project owners on such components as status, risks and migration plans, issues and resolutions. Solutions for the Federal Govt. elicited requirements for Claims Management Department. Business Process Analysis (BPA) & Joint Requirement Planning (JRP) sessions with NASCO and other Blue Cross and Blue Shield of MI Plans. Created Conceptual System Designs (CSD) documents and helped in Creating System Use Cases.
* **Healthcare payer Claims Management, EOB and/or provider market, proven underwriting presales/practice experience with the ability to manage multiple parallel projects at a time. Comfortable interacting with senior management, client partners, business development directors**
* Worked directly with ESI/MEDCO to implement system changes for Subsidy Calculation under HealthCare Reform Facilitated JAD sessions with business in Underwriting, PPQ Project developing new Features for Affordable Care Act, Functions, Pricing options under the new Health Care Reforms law.

**BTSS Inc. Clients: NML, Asset Advisors, Divigi-Warner, Mylan Labs, Medco. Farmington Hills, MI Business Solutions Architect Consultant, Project Manager- Nov' 07 - APR'12**

* Projects: Worked on SAP and PEGA BPM PRPC projects with various companies including Healthcare, Financial Services, Investment Management, Automotive Transmission parts Supplier, Generic drug maker and Northwest Mutual Life/RW Baird one of the oldest mutual insurers in the United States. The project involved developing an application for the company's e-business that took care of online account services which allowed customers to check their bill history, Investment Management Accounts, Mutual Funds, order auto insurance ID cards, make changes to Policy, Claims and Billing, Projects Delivered.
* PEGA BPM PRPC and resolving issues, Created Business Requirement Documents (BRD) based on the scope document and analyzed User Requirement Documents based on Use Cases and User Stories, Developed System Use Cases, Worked with NASCO Claims Operations, Medco Pharmacy PEGA Application and Provider Applications, ITS, EAV, FACETS, Technical Requirement Specification and Functional Requirement Specification (FRS). Interviewed Clients and defined functional and non-functional requirements worked with MS Project.

**WAAV Inc., Cambridge, MA .,VP Project Manager/ Business Analyst -Feb' 07 - Nov' 07**

* Responsible for Marketing and Sales of Products and Services, Analyzed and Configured User Custom Requirement Document, Business Requirement Document (BRD), Technical Requirement Specification and Functional Requirement Specification (FRS). Facilitated JAD sessions with business users to gather and document needs and product requirements.
* Worked with Project Managers to define Corporate Strategy, Project Goals, Objectives, Execution and Implementation Cost constraints and Risks.
* Managed and maintained the change control process, change management process for requirements during the project's lifecycle

**E-Force, Bethel Park, PA . Sr. Manager Feb' 03 - Jan' 07**

* E-Force was a service provider for information and communications technology (ICT) for the Retail, automobile and logistics sectors. The project involved consolidating the collections, department data. The data provided the business with customized reports on the performance of departments in various locations. Responsibilities: ➢ Wrote Functional specifications for each of the processes, working in close co-ordination with business users and development leads.  Converted functional specifications to technical specifications (design of mapping documents). ➢ Monitored client expectations through client involvement and communication throughout the lifecycle of the project, educate clients and stakeholders on the benefits and risks associated with the project.  Used MS Office extensively (Word, Visio, Power Point, Outlook, Project) throughout the project.
* Played a key role in the Change Management, Internal Consulting, Facilitation, planning, testing, and implementation of system enhancements and conversions. Prepared project reports for corporate PMO to examine and evaluate.

**EDS Corporation, Troy, MI . Business Analyst / Senior SAP Consultant Analyst Aug' 00 - Feb' 03**

* Projects: Supply Chain Management for GM Automotive and US Navy Procurement, Wholesale Business Lending Enterprise Solution for GMAC (Ally Bank) using Web Portal integration with SAP SD, and GM Material Management system using SAP MM, FI/CO with See Beyond Software. GMAC wholesale Loan application is an enterprise application that provides Accounts Receivable G/L for mortgaging loan services from CSR to brokers and correspondents. It allows loan registration, processing, and maintaining content management.
* Performed Gap Analysis and assessed risks of the project. Worked closely with the Management, and Users of SAP FICO SD MM PP Modules, with development team to ensure that the requirements documented are properly understood as well as participated in status meetings to ensure that the system developed met those requirements in timely manner.

**NML/ Robert W Baird, Prudential Securities, Shearson Lehman Hutton. Bloomfield Hills, MI Business Analyst/Financial Asset Manager Consultant May '87 - March 00**

* NML is a Life Insurer and Financial Services Company in Insurance Claims, Equities, Bonds and Investment Banking, Control System to meet the compliance regulations of SEC, NASDQ, Investment, Risk and Financial Analysis, NYSE using the most effective technique for balancing inventory of stocks, bonds and Insurance quotation desk, Automation of customer service for online and Phone system. This project was the introduction of NML Online Inquiry to the new and existing Policies in effect.

**NCR and UNISYS Corp Detroit, MI June 78- May 87**

* Client Facing Business Systems Analyst Support and Marketing Manager  at NCR, Worked on Hudson, Jacobson and Kmart Key Accounts in Point of Sale Implementation, Service, Back Office Systems Support for three companies Sales and Distribution modules configuration as a team member. At UNISYS I was the coordinator and Marketing Manager of all the team members involved in the Multiple Large Industrial IT projects and various Consultative activities for Manufacturing and MRP II Implementations of Unisys Mainframe Computers and Software.
* Extensive experience in developing Use Cases, creating Screen Mock ups, conducting Gap Analysis and Impact Analysis, Cost Benefit Analysis, Risk Analysis, Building and approval of Financial Plan.  • Involved in preparing Business Process Workflows like AS-IS and TO-BE System workflows.  • Worked with PEGA PRPC, SAP See Beyond integration suite, Oracle Financial, Developer Designer.

**EDUCATION:**

**Bachelor of Science, Business Administration/Computer Science, from Wayne State University in Detroit, MI**

**Computer Applications,** EDS University, NCR University

SKILLS: Project Management, Program Management, Business Analysis, SAP Consultant, PEGA PRPC BPM, Marketing, Systems Support, Financial Analysis etc. (10+ years), Healthcare Program Project Manager, HEDIS, Meaningful Use, PQRS, CQM, CCMR, Govt. Regulatory Reporting in Healthcare to CMS.GOV (7 years), SAP Functional Consultant SD/FI/MM (5 years), PEGA PRPC BPM (2 years), Financial Management (9 years), Executive Management (5 years), EMR/EHR/RCM on Provider side and Payer side Claims Management and EOB.

AWARDS

**Best Technology for 2007 NAB for WAAV, Wireless Routers**

November 2007 Best Technology for 2007 NAB for WAAV, Wireless Routers

CERTIFICATIONS/LICENSES: **Enterprise Implementation Program Project Manager**  Training the Clinical Administrators Trainers and Providers to handle Functionalities of EMR/EHR systems.

**Scrum Master Certification; PMP PMI Training**