**TROY JACKSON – 404-987-4241**

**Professional Summary**

* Over 25 years of experience in the IT industry.
* Over 11 years of experience in SharePoint Architect/Development/Administration including 3+ year experience in SharePoint 2013, 3+ years’ experience in SharePoint 2010 6+ years’ experience in SharePoint 2007 and 10 years 2003.
* Extensive experience in software development engineering that involved process automation, Search Hybrid and functionality enhancement using InfoPath forms, web services, custom workflows, web parts and event handlers.
* Build Prototype and Demo Solutions for Business Stakeholders
* Extensive experience in Migration from SharePoint 2013 to 2016/Office 365, SharePoint 2010 to 2013, SharePoint 2007 to 2010, SharePoint 2003 to 2007 and network shares to SharePoint 2003. Technical and Functional.
* Developing Cloud Solutions and Supporting Office 365, On Premises and Office 365 Hybrid, Branding SharePoint Online Sites, Exchange, Lync
* Document Retention and Data Management
* HTML, CSS, JS, JQuery, XML
* Microsoft Business Intelligence Dashboards using PowerBI
* Experienced in Nintex, and Metalogix and Akumina.
* Experienced in performing data migration.
* Experience Lead/Manage SharePoint Project (10+years).
* Microsoft Certified and Scrum Alliance Certified. (MCPD, MCTS, MCP, CSM) SDLC.
* Lead SharePoint Architect; supporting business leads, maintain internal and external contacts to leverage industry best practices, developed relationships with strategic technology partners.
* Experienced in researching and analyzing existing systems and business/program requirements.
* Experienced in creating and delivering solutions that meet or enhances objectives tied to business and technology performance and standards while working with a wide range of platforms and in a fast-paced environment.

**Professional Experience**

**Accenture/Avanade (September 2017 – Present)**

**SharePoint/Azure/Office 365 Solution Manager**

* SharePoint/Office 365/Azure Solution Manager is responsible for assessing the customer environment and requirements of assigned SharePoint/Office 365 clients
* Develops components of new applications using SharePoint/Office 365/Azure and other .net based languages.
* SharePoint/Office 365/Azure Manager writes code for SharePoint/Office 365 Content Management Solutions and assist with overall digital strategy in order to meet client needs.
* SharePoint/Office 365 ensures that solution efforts are appropriately prioritized, that solutions are integrated, and that Avanade has defined the right solution.

**Abacus Service Corporation (September 2016 – 2017)**

SharePoint Online Developer/Administrator

* Architect Hybrid Search integration for content on-premises and in the cloud
* Build custom search application for client that allows employees to submit a document through a workflow process and parse the attachments to list and libraries in the portal.
* Managed and supported on-premises SharePoint farm and SharePoint Online tenant. (managed accounts (users, groups, permissions).
* Create custom web parts for cloud and online.
* Built custom master pages, layouts.
* Use CSOM to build out functionality for client interaction

**InComm (**January to August 2016)

SharePoint Architect/ Developer/ Administrator

* Develop and apply architecture methodologies, standards and leading practices to solutions I design. Organize and prioritize work to meet deadlines.
* Create custom online solution hybrid to integrate with on premises systems.
* Branding Online site master and layout pages
* Review business requirements, strategic goals and objectives, translating these into a technical delivery plan.
* SharePoint 2013/2010; Take functional and non-functional requirements.
* Creation and use of Project Server’s Security Model (RBS, Groups, Categories)
* Day to day administration of Project Server and SharePoint 2013/2010 and prototyping of SharePoint 2016 including access permissions, browser and desktop application configuration, and user documentation. Project Professional with Project Web Access and SharePoint Project Workspaces, and working with the inter-dependencies between the tools.
* Set up and maintenance of SharePoint environments for testing custom solutions and development and documentation of processes for deploying solutions.
* I use Windows PowerShell for (feature installation, updates, site collection creation, and solution deployment)
* SharePoint Farm administration including planning and design of security, backups, indexing/search configuration, item level and/or site restore, disaster recovery and overall capacity planning for sites, applications and databases.

**Hexaware Technologies (**May 2014 to December 2015)

SharePoint Architect/ Developer/ Administrator

* SharePoint 2013/2010; Take functional and non-functional requirements, apply architectural acceptance criteria, and produce artifacts describing the logical and physical design of IT solutions scaled for the enterprise.
* Develop and apply architecture methodologies, standards and leading practices to solutions I design.
* Identify, diagnose, and remove bugs in SharePoint apps during development.
* Supporting Office 365, On Premises and Office 365 Hybrid, Exchange, Lync
* Review business requirements, strategic goals and objectives, translating these into a technical delivery plan.
* Technical authoring, specifically techniques to describe infrastructure design and architecture (Server, DMZ, Virtualization, Storage, Network, Database, Security).
* Design and develop solutions dependent on SQL Server 2012 (Database Services, Reporting Services, Analysis Services, and Integration Services).
* Proficient with tools for SharePoint configuration and customization, including Visual Studio, SharePoint Designer, Napa & Windows PowerShell

**Computer Generated Solutions| Client AT&T** (September 2013 to May 2014)

SharePoint Architect/ Developer/ Administrator (Contract)

* SharePoint 2013/2010; Design, Develop, Administration and support application programs, Web and mobile systems using ASP.NET and related tools. Analyzed code for system testing and debugging; create test transactions to find, isolate and rectify issues; and manage a team of three developers.
* Migration from SharePoint 2010 to 2013 (Nintex, Metalogix).
* Led solutions software development engineering that involved process automation, and functionality enhancement using InfoPath forms, web services, custom workflows, web parts and event handlers.
* Replaced time-consuming, error-prone manual processes with elegant, automated solutions.
* Designed, configured metadata and data migrations.
* SharePoint 2013 Office 365 integration with SharePoint 2010. (HTML5, JavaScript, JQuery, Develop OData clients, Web API).
* Developed Business Intelligence PerformancePoint solution involving MS SQL Reporting Server. Built ASP.NET Web API OData Services for Business Process data. (Windows Servers, IIS, SQL, ASP.NET, C#).
* Performed SharePoint administration and configuration duties to include setting up SharePoint farms, configuring SharePoint servers, troubleshooting code and deployment issues that occur.

**CareerBuilder,** Norcross, GA (February 2011 to September 2013)

Lead SharePoint

* SharePoint 2013/2010; Design, Develop, Administration and support application programs, Web and mobile systems using ASP.NET and related tools. Analyze code for system testing and debugging; create test transactions to find, isolate and rectify issues; and manage a team of three developers. Migration from SharePoint 2010 to 2013. (Nintex, Metalogix).
* Reengineered multiple systems that fueled improvements to productivity, efficiency, uptime and accuracy for global business operations. Developed code, system design and test/QA plans for all solutions and often coordinated the national or international rollout. (Windows Servers, IIS, SQL, ASP.NET, C#).
* Supporting Office 365, On Premises and Office 365 Hybrid, Exchange, Lync
* Led solutions engineering that involved process automation, and functionality enhancement using InfoPath forms, web services, custom workflows, web parts and event handlers. Replaced time-consuming, error-prone manual processes with elegant, automated solutions. Design, configured metadata and data migrations. SharePoint 2013 Office 365 integration with SharePoint 2010 (HTML5, JavaScript, JQuery, Develop OData clients, Web API).
* Developed Business Intelligence Performance Point solution involving MS SQL Reporting Server. Built ASP.NET Web API OData Services for Business Process data.
* Performed SharePoint administration and configuration duties to include setting up SharePoint farms, configuring SharePoint servers, troubleshooting code and deployment issues that occur.

**CSC** (October 2009 to February 2011)

SharePoint Consultant

* SharePoint 2010; Development of new SharePoint 2013-based web applications, designed, developed, and implemented solutions utilizing a majority of the SharePoint product stack including: master pages, views, forms, site & list templates, custom web parts, workflows, event handlers, timer jobs and other custom components.
* Provided technical consulting services to clients in the discipline of system architecture and component integration and supported junior members of the technical team in selecting, managing, and implementing systems.
* Designed, developed and implemented efficient reports using SQL Server Reporting Services (SSRS) against both SQL and SharePoint with external data sources.
* Translated business requirements into technical requirements and assists other team members in implementing the solution.
* Gathered technical requirements and translated those requirements into hardware and software capabilities for the client.
* Migration from SharePoint 2007 to 2010. (Nintex, Metalogix).

**KIZAN LLP,** Cincinnati, OH (February 2008 to October 2009)

SharePoint Architect/ Developer/ Administrator

* Led SharePoint development/administration tasks including enhancements, maintenance and support for clients’ applications and interfaces. Engineered software products, handling complex analysis and intricate programming to meet project requirements. (Microsoft Windows 95\98\2008| SQL | IIS | ASP.NET, C#).
* Led architect for implementation of Microsoft Office SharePoint Server 2007 for corporate intranet, document management, internal and external (extranet) collaboration.
* Developed BDC solution involving MS SQL server.
* Involved in all phases of implementation including requirements gathering, design, development, testing, deployment, and training.
* Installed, configured and maintained SharePoint in multiple environments (development, testing, and production). Migration from SharePoint 2007 to 2010. (Nintex, Metalogix).

**Blackwell Consulting Services of Ohio LLP,** Cincinnati, OH (December 2007 to February 2008)

Lead SharePoint Architect

* Led solutions engineering that involved process automation, and functionality enhancement using InfoPath forms, web services, custom workflows, web parts and event handlers. Replaced time-consuming, error-prone manual processes with elegant, automated solutions. (Microsoft Windows 95\98\2000| SQL | IIS | .NET, C#).
* Developed and implemented cross-platform, SharePoint POS systems. Completed project under budget and three weeks ahead of deadline.
* Coded new solutions that increased availability and scalability by 45% and 75%, respectively. Migration from SharePoint 2003 to 2007. (Metalogix).

**P&G, National Underwriters**, Cincinnati, OH (January 2007 to December 2007)

Lead SharePoint Consultant (Contract)

* Led architect of large farm project to deploy MOSS 2007 for migration from SharePoint 2003. Microsoft Windows 95\98\2000.
* Developed and implemented migration plan to moving from SharePoint Portal Server 2003 content to MOSS 2007.
* Performed data migration and quality assurance testing.

**CSC,** Falls Church, VA (September 2003 to January 2007)

SharePoint Architect/ Developer/ Administrator

* Led architect of multi-million-dollar large farm project to deploy SharePoint Portal Server 2003 and Exchange 2007. Microsoft Windows 95\98\2000.
* Implemented and configured Microsoft SharePoint Portal 2003, Windows SharePoint Services and MS SQL Server 2000.
* Migration from network shares to SharePoint 2003.
* Became adept in analyzing code for system testing and debugging. (OOAD, OOP).

**Technical Summary**

*Core competencies:* Enterprise .NET Development, C# Programming: Concepts, Design and, Application Lifecycle Management (ALM), SharePoint Architect/Develop, All Windows Platforms, Supervisory \ Management Skills

*Programming & Internet Development*: TFS, .NET: ASP.NET MVC, MVVM, And C #, ADO.Net, Web Services, OData Services, Bootstrap, RESTful and WCF

*Databas*e: SQL Server 2014, 2012, 2008/2005, SQL Server Reporting Services (SSRS), SQL Server Analysis Services (SSAS), SSIS, Access, LINQ

Object Oriented Analysis and Design, UML, MFC/OWL

HTML5, DHTML, CSS3, XML, XSL, XSLT, JavaScript, JQuery, WML, Flash, AJAX

*Visual Studio:* 2012/2010/2008

*SharePoint Designer:* 2013/2010/2007

*Expression*: Encoder/Blend/Media/Design/Web

*Adobe:* Photoshop/Illustrator/Acrobat/Dreamweaver/Flash

**Education and Certifications**

*BS Software Development Western Governors University (2017-2019*

*A.S., Electronic Engineering from Fortis College, Centerville, OH (1991)*

*ScrumAlliance® Certified Scrum Master (CSM)*

*Microsoft® Certified Professional Developer (MCPD)*

*Microsoft Certified Technology Specialist (MCTS)*

*Microsoft® Certified Professional (MCP*)