**Umma P**

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**Green Card.**

### *Summary*

* **Five years** of experience in IT **Testing software** applications with **Two** **years** in Business Analyst developed in Web and client/server applications using Manual and Regression in web and client/server applications.
* Comprehensive understanding of full Software Development Life Cycle (SDLC) and Defect Tracking Life. (STLC)
* Experience working as a **UAT tester. (User Acceptance Tester)**
* Expert in creating Test Plans, Test cases, based on business requirements for the testing of application software.
* Facilitate ongoing communication with Team members, Team lead, Application Team and SME (Subject Matter Expert), Project Managers, Directors.
* Experienced in UAT testing, Functional Testing, Integration Testing, System Integration testing, System Testing-end to end testing, Regression Testing, Smoke Testing, Sanity Testing, Acceptance Testing.
* Good expertise in peer reviews (Test Design and Defect Reporting).
* Experience in testing applications in different programming languages such as VBScript, NET, Visual Basic, Java, and ASP. Oracle.
* Effectively created, maintained, and executed test cases for, System testing, Regression, End-to-End testing, UAT, and Black box testing
* Experience in writing SQL queries to retrieve data and verify database tables.
* Experience working on Medicaid Eligibility
* Experience working as a UAT Tester Curam Application.
* Worked in Agile methodology, Attended SCRUM meetings, and standup meetings.
* • Participate in story sizing, backlog grooming, and iteration planning and retrospective meetings
* Good Knowledge on Test Management Tools like Test Director and Quality Centre/ HP Application Life Cycle Management, Team Foundation Server (TFS) and Microsoft Test Manager (MTM.).
* Wrote Test case in both TFS (Team Foundation Server) and MTM (Microsoft Test Manager).
* Performed Onsite/Offshore coordination and interaction with teams.
* Worked closely with development and Technical Support teams to resolve quality issues.
* Productive working knowledge of all Microsoft Office software products - including Microsoft Project, Visio, Word, Excel, PowerPoint.
* Experience in working in Waterfall and Agile methodology environment.

### *Education*

* **MS, University of Illinois at Chicago**

### *Projects*

**Arkansas Department of Human Services (AR DHS) Sept 2017 to Present**

**UAT /Curam Tester.**

**Eligibility and Enrollment Framework (EEF),** is a CURAM implementation of Medicaid and CHIP programs under the Affordable Care Act for the State of Arkansas. The Department of Human Services (DHS) runs the Medicaid program in Arkansas. Medicaid is a program that helps pay for medically necessary medical services for needy and low-income persons. It uses state and federal government money. In 2013, Arkansas was the first state in the country to receive approval to use federal funding earmarked for Medicaid expansion to create the Health Care Independence Program, which buys private health insurance for eligible individuals making up to 100 percent of the federal poverty level. Commonly called the private option, the program is 100 percent federally-funding

* Experience testing Curam Medicaid (MAGI) application.
* Worked on Modified Adjusted Gross Income (MAGI Methodologies to determine financial eligibility
* Worked on MAGI different coverage Types.
* Worked on Streamline Medicaid Applications.
* Tested Retroactive Medicaid cases.
* Attended State Curam Caseworker training.
* Acted as a liaison between the business and the development team to overcome any outstanding knowledge gaps.
* Facilitated business requirements review with development and QA team.
* Provided technical and procedural support for User Acceptance Testing (UAT)
* Assign severity, and include the proper level of details for Defects and Issues.
* Experience working on Agile SCRUM methodology.
* Performed test execution using the prepared test scripts and provide daily status reports during test execution

**International Software Services, Woodridge IL March 2017 to August 2017**

**QA Tester**

**International Software Services, Inc.**was founded in 1993 by a team of technology professionals in response to the ever-growing need for computer software development and staffing solutions.

* Performed Functional, Regression, and System testing with Positive, Negative Test cases.
* Involved in looking of log results using Quality Centre/ALM based on rating and resolved issues by interacting with developers.
* Involved in daily SCRUM and SPRINT meetings.
* Performed compatibility testing for various browsers like Firefox, Chrome, Safari, Internet Explorer.

**Deloitte Consulting LLC-Indiana *Sept 2016 to Feb 2017***

**Senior Quality Assurance/ Tester**.

Deloitte is the Implementation partner for State of Indiana Integrated Eligibility Determination Service System. The project is to replace Indiana's current Eligibility System with a new Integrated Eligibility System (IEDSS Enterprise) that focuses on market offering specializes in helping agencies improve how they determine eligibility and deliver health and human services programs such as Medicare, Medicaid/State Children's Health Insurance Program (CHIP), Food Stamps (SNAP), Child Care and Temporary Assistance to Needy Families (TANF). The project was about providing the services and solutions focus on all aspects of these programs, including eligibility determination, case management, Task Management, customer service, reporting, performance measurement and service integration and to help the client on its health and human service integrate and use new technologies that help them reduce costs and improve the efficiency and effectiveness of service delivery. 

* Tested Simulation Environment (Development, Testing and Production).
* Documented Requirements and Written Test case for SNAP, TANF, & MA.
* Did Case Cloning. Ran nightly batches for “Simulation”’ project
* Developed Test Plans, Test Scripts, Test Cases, and Test Data using requirements specifications and design documents.
* Developed Test Plans, Test Scripts, Test Cases, and Test Data using requirements specifications and design documents for UAT testing.
* Used various SQL queries to validate the test case results for back-end test cases.
* Experience working with Microsoft Technologies and Visio.
* Participated in test case review, defects review meetings and requirements walkthroughs in Sprint Planning and Progression Agile Meetings
* Performed Manual Testing on client/server applications and used HP ALM for test management tool.
* Preparing Functional/regression Test Cases/Scripts in HP Quality Center/ALM
* Tested in Production and Integration data in Simulation environment (Staging).
* Met the required standards, deadlines and task performance successfully and timely.
* Communicated daily or weekly to release progress.
* Written testcases for FSSA Medicaid, SNAP, TANF programs within IEDSS (Indiana Eligibility Determination Service System).
* Worked on SNAP EBT Card Benefits.

***Client: Commonwealth of Virginia- Richmond VA (*Deloitte Consulting LLC) *August 2015 to August 2016***

**Business Analyst/ Software UAT Tester at VDSS**

Virginia Integrated Eligibility and Service Integration market offering specializes in helping agencies improve how they determine eligibility and deliver health and human services programs such as Medicaid/State Children's Health Insurance Program (S-CHIP), Food Stamps (SNAP) Child Care and Temporary Assistance to Needy Families (TANF).

Virginia IE services and solutions focus on all aspects of these programs, including eligibility determination, Case management, customer service, reporting, performance measurement and service integration.

* Filed defects in Clear Quest.
* Worked on interface testing or GUI testing.
* Evaluated whether systems or components pass data and control correctly to one another
* Written test cases on SNAP & TANF and Medical Assistance.
* Demonstrated ability to communicate effectively both orally and in writing to managers, end users, developers and technical staff and to provide timely and expert support.
* Validated the Web Services (SOAP) both and Respond Messages.
* Analyzed business and technical requirements, developing strategic Test Plans, Test Cases under Agile 2 Week Sprint Methodology
* Delivered test scenarios/cases for use in UAT environments.
* Co-ordinated with Business Analyst during Planning and UAT Phase of the Project
* Checked Benefits for SNAP **Electronic benefit transfer** (**EBT)card.**

**Environment:** Manual testing, Regression testing, UAT, Clear Quest, Excel, GUI Testing.

***Client: PLCB (*Deloitte Consulting LLC)*****April 2015 to July 2015***

**Pennsylvania Liquor Control Board. (PLCB) Harrisburg PA**

**UAT Tester**

# The Pennsylvania Liquor Control Board (PLCB) is an independent government agency that manages the beverage alcohol industry in [Pennsylvania](http://en.wikipedia.org/wiki/Pennsylvania). PACS Data Center Migration Project. Worked on Oracle RMS (Oracle Retek Merchandising Systems), Oracle EBS (Oracle E-Business Solution) Oracle SIM (Oracle Store Inventory Management) application testing.

* Responsible for functionality testing and execution of UAT test scripts.
* Delivered test scenarios/cases for use in UAT environments.
* Written SQL Queries to define, Identify and validate the code written for the data movement into the database tables.
* Responsible for Weekly status update to Onsite, QA managers, Project Management,
* Involved in testing Web Services and XML with tool called 'SOAP UI'
* Actively participated in daily defect triage and release meetings.
* Attended several walkthrough meetings with the track lead, Project Manager and developer/DBA and provided feedback accordingly.
* Co-ordinated with Business Analyst during Planning and UAT Phase of the Project.
* Reviewed computer logs and reports to identify application processing errors and possible improvement.

***Client: State of PA (*Deloitte Consulting LLC)*****June 2014 to March 2015***

**QA Tester**

OLTL (Office of Long term Living) Financial Management Data Change Tool initiative provided with a mechanism to automatically apply rate changes and services definition changes within the HCSIS application. Automation of the existing manual resources-intensive process that is followed each time there is rate change or service definition changes saving time and effort for the Program Office and will provide a standardized and streamlined process for performing rate changes going forward.

* Preparing Test Objectives Plan Creation.
* Designed the Test Plans and Test Cases specifying clearly the Test Data and the Result Expected
* Creation and execution of test cases.
* Logging defects and tracking in Microsoft Test Manager.
* Responsible for Functional and Regression Testing.
* Conducted daily/weekly status meeting with team leads and make sure the deadlines are met by team.
* Providing Weekly status update to Onsite, QA managers, Project Management, Daily and weekly status Reports.

**International Software Services, Woodridge IL Jan 2010 to May 2014**

**QA Tester/BA(City of Chicago)**

**International Software Services, Inc.**was founded in 1993 by a team of technology professionals in response to the ever-growing need for computer software development and staffing solutions.

* Assisted in analyzing Business Requirements and converted them into High Level Designs.
* Developed BRD, FRD. Developed Use case diagrams, activity diagram for the business to understand major process flow.
* Documented User Requirements
* Demonstrated ability to understand business/program policy sufficient to support program areas in the development of systems documentation Involved in test scenario and test case preparation.
* Prepared test strategy document and test plan for all sprints.
* Involved in regression testing the whole sprint.
* Review technical documentation to include use cases, design documents, process flows, recreate issues in the test environment and put together detailed steps for the internal team.
* Communicated technical information to customers effectively; collaborate with members from other multi-functional teams to drive resolution.