LYNX_Chatbot

User Creation in TTI: User creation is managed by company fleet managers.

1. Navigate to company management and select action button and add user.
2. for adding user fleet manager needs to select the company for which user needs to be added and than the required data asked in the stepper form to create the user.
3. Once user is created by fleet manager created user will get the email from OKTA where they get the link to activate the account. Once user activated the account. They can use the credentials to login to the lynx fleet application.

Password reset: User can reset the password from the login screen of the lynx fleet application.

Company tiering: feature users have access to depends on company tiering level.

we have **access, core and enhance** tiering available for each company.

Feature Access Details:

- **API Portal:** Available in Access, Core, Enhance
- **Live Map View:** Available in Access, Core
- **Live Map View - Geofence:** Available in Access, Core
- **Live Grid View:** Available in Access, Core
- **Live Grid View - 2 Way Commands:** Available in Core
- **Live Grid View - Advanced 2-Way Commands:** Available in Enhance
- **Widget - KPI:** Available in Access, Core, Enhance
- **Asset Tracking - Replay:** Available in Access, Core, Enhance
- **Asset Tracking - Temperature Chart:** Available in Access, Core, Enhance
- **Asset Tracking - Asset History:** Available in Access, Core, Enhance
- **Alerts & Notifications:** Available in Access, Core, Enhance
- **Reports:** Available in Access, Core, Enhance
- **Company Management:** Available in Access, Core, Enhance
- **Command History:** Available in Access, Core, Enhance

Asset History: After the user clicks on an asset name on the **Asset Tracking Page**, they are directed to the **Asset History** page. To view data for a specific time period, the user can choose from:

- One of the predefined time intervals: **24 hours**, **48 hours**, or **7 days**.
  - A **custom time range**, where the user can select a specific date and time, down to the second. Note that the custom period is limited to 7 days due to the large data volume.

Need of beacon Sensors: fleet manager would like to know which truck/tractor is near my trailer to ensure the trailer is on the correct route.

Sometimes, the situation occurs where the trailer gets hitched to the wrong truck and ends up going to the wrong destination. This results in our customers experiencing lost time and revenue.

Process to commission beacon sensors:

1. The beacons will be installed on the back of trucks
2. The beacons will be commissioned in Lynx Fleet and associated with a truck. The Carrier team member will enter the beacon sensor MAC ID, truck license plate number, and truck description during commissioning.
   a. Beacon sensors can be commissioned individually.
   b. Beacon sensors can be commissioned via bulk upload
3. When a company opts into beacon sensors, a remote command must be sent from Lynx Fleet to all their devices to enable beacon detection.
4. An FMC can detect up to 100 beacon sensors. Each sensor detected will have its MAC ID and signal strength collected by the FMC every 2 minutes. This data will be stored in Flespi and associated with the trailer/device.
   a. Lynx Fleet can use GPS movement and signal strength to determine which trailer ID is moving with which truck/beacon.

Screens Auto Refresh: In the lynx portal carrier loader will come only when we have access token which is expired (expiry is 1hr). In that case new token request is made and new token is being saved to the local storage and that is used for making further network calls.