User Manual for

Flight Booking App

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1. Introduction

A digital platform called the Flight Booking App was created to make it easy for customers to find, book, track, and manage flight tickets. It offers secure authentication, multi-currency payment processing, AI-powered customer service, and real-time flight monitoring.

Target Users:

- Business Travelers

- Frequent Flyers

- Travel Agencies

- Casual Vacationers

- Students and Budget Travelers

2. System Requirements

- Operating System: Android 8.0 and above

- Processor: Minimum 1.8 GHz

- RAM: 2GB or higher

- Storage: At least 200MB free space

- Internet: Required for real-time updates

3.Installation Guide

- Downloading the App

  From Google Play Store (Recommended)
  Direct APK download from the official website

- Installation Steps

  Download and open the app installer.
  Allow necessary permissions.
  Follow the on-screen setup instructions.

- Initial Setup

  Create an account using an email or phone number.
  Verify the account via OTP.
  Set up your user profile.

4. User Interface Overview

- Main Screens:

    1. **Home Screen** – Search for flights

    2. **Login Page** – Secure authentication

    3. **Booking Page** – Flight selection and seat booking

    4. **Tracking Page** – Real-time flight status updates

    5. **Ticket Details Page** – Watch ticket Details

- Navigation:

    Bottom Menu: Home | Bookings | Notifications Profile

    Side Menu: Settings | Support | Logout

5. Features & How to Use the App

1. Booking a Flight

- Enter departure and arrival locations.

- Select travel date and passenger details.

- Choose flight and preferred seat.

- Confirm booking and proceed to payment.

2. Real-time Flight Tracking

- Enter your flight number.

- View live flight status, delays, and estimated arrival time.

3. AI Chatbot Assistance

- Ask queries related to booking, cancellations, and flight schedules.

- Convert currency based on your location.

4. Notifications & Alerts

- Get updates on booking confirmation, delays, cancellations.

6. Troubleshooting & FAQs

Common Issues & Solutions

- **App Crashing?** Update to the latest version.

- **Login Issues?** Reset your password.

- **Payment Not Processing?** Check internet connection and try another method.

FAQs

1. **Can I cancel my booking?** – Yes, within 24 hours of booking.

2. **How do I get an e-ticket?** – It is automatically saved in the app and sent via email.

3. **Is real-time tracking available for all flights?** – Only for supported airlines.

7. Security & Privacy

- **Authentication:** Uses **OAuth & JWT tokens** for secure logins.

- **Data Protection:** Encrypted user data and transactions.

- **Permissions Required:** Location, Notifications, and Internet Access.

8. Contact & Support

- **Email:** support@flightbookingapp.com

- **Live Chat:** Available in-app