

# ChartGPT

## Market Research Report (2024–2028)



# Executive Summary

The analytics industry is rapidly evolving as AI integrates into business intelligence (BI). Traditional BI tools focus on retrospective reporting, while AI-native BI Application like ChartGPT deliver real-time, contextual, and predictive insights. Between 2024 and 2028, the global analytics market will grow around 9–10% CAGR, while the AI-powered analytics segment is projected to expand roughly three times faster (~25–28% CAGR). This report analyzes global and GCC (UAE) market trends, sectoral adoption, and competitive positioning. It highlights how ChartGPT combines traditional BI foundations (data connection, modeling, visualization) with generative AI reasoning and conversational intelligence.

# Global Market Overview

The global Business Intelligence (BI) and analytics market is experiencing significant growth, with a rapid acceleration in the AI-native analytics segment. This shift is driven by the surge in generative AI, the democratization of analytics for nontechnical users, and the increasing demand for self-service decision-making across enterprises.

**\$36-38B**

Global BI Market (2024)

Expected to grow to over \$60B by 2030 at 8-9% CAGR.

**\$16.6B**

AI-Native Analytics (2023)

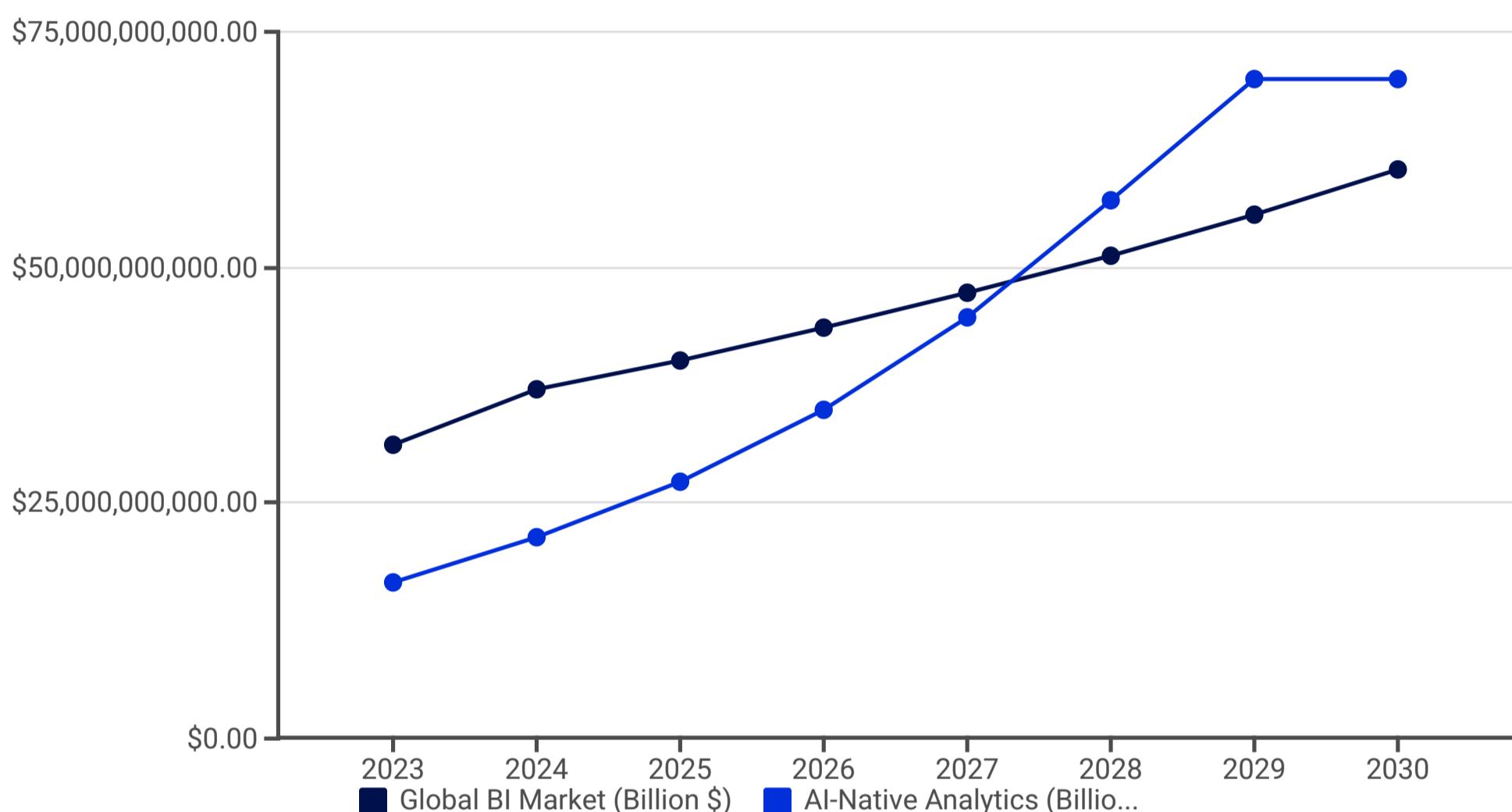
Projected to reach \$70B by 2030 with a 28% CAGR. This represents the high-growth segment within the broader BI market.

**50%+**

New BI Investments by 2028

AI-driven analytics will represent over half of all new BI investments globally.

Market estimates for the global BI and analytics industry can vary across different research firms due to varying methodologies and scope definitions.



Key growth drivers include the surge in generative AI, the democratization of analytics for nontechnical users, and the shift to self-service decision-making. Gartner expects 75% of organizations worldwide to adopt augmented analytics by 2025. IDC forecasts up to 40% cost reduction in enterprise analytics through automation by 2026, as AI-driven tools streamline data preparation and insight generation.

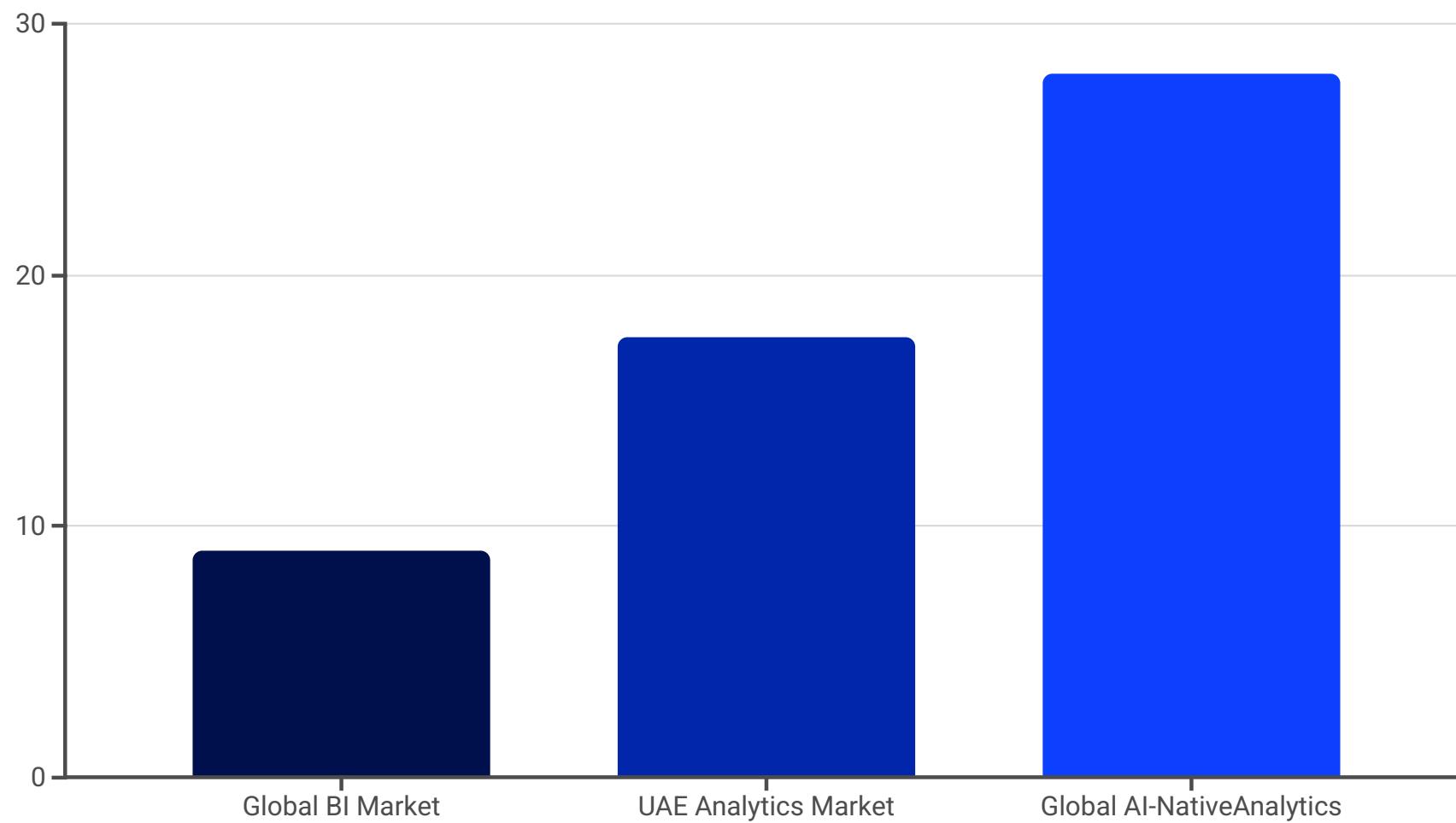


# GCC / UAE Market Overview

The GCC region, led by the UAE and Saudi Arabia, is one of the fastest-growing analytics markets globally. The UAE's analytics sector is valued around \$1.9 billion in 2024 and is expected to reach \$5.2 billion by 2030 (~17–18% CAGR). For context, the broader Middle East & Africa BI software market stands at roughly \$1.8 billion in 2023, growing 12–13% annually. Saudi Arabia, alongside the UAE, constitutes the bulk of GCC analytics spend thanks to large-scale investments in digital transformation.

<b>\$1.9B</b>	<b>\$5.2B</b>	<b>17.5%</b>	<b>\$1.8B</b>
<b>UAE Market (2024)</b>	<b>UAE Market (2030)</b>	<b>UAE CAGR</b>	<b>MEA BI Market (2023)</b>
Current value of UAE analytics sector.	Projected value, showing significant growth.	Average annual growth rate for UAE analytics.	Broader Middle East & Africa BI software market.

## Analytics Market CAGR Comparison (2024-2030)



Regional government initiatives provide a strong catalyst. The UAE's National AI Strategy 2031 and Saudi Vision 2030 are driving widespread adoption of AI and advanced analytics across public and private sectors. IBM's 2023 AI Adoption Index reports that 42% of UAE enterprises actively use AI (with another ~30% developing AI strategies). Similarly high adoption intent is seen in Saudi organizations. With expanding digital government programs, a booming fintech scene, and rapid retail modernization, the GCC has become an early-adopter hotbed for AI-native BI tools. Businesses in the region are keen to leapfrog legacy reporting tools in favor of intelligent, real-time analytics solutions.

# Industry Use Cases: Retail

Large chain retailers – from hypermarket grocers to department store conglomerates – such as Jarir Bookstore, Lulu Group, and Carrefour (Majid Al Futtaim) operate in a ~\$300 billion GCC retail sector and generate massive transactional data across hundreds of stores and ecommerce channels. They often face data fragmentation, slow reporting cycles, and heavy reliance on analysts for insights. ChartGPT can unify these data sources and enable on-the-fly analysis, allowing store and regional managers to ask questions in plain English such as:

**\$300B**

**GCC Retail Sector**

Total market value.

## Example Use Cases: AI Copilot for Retail Chains



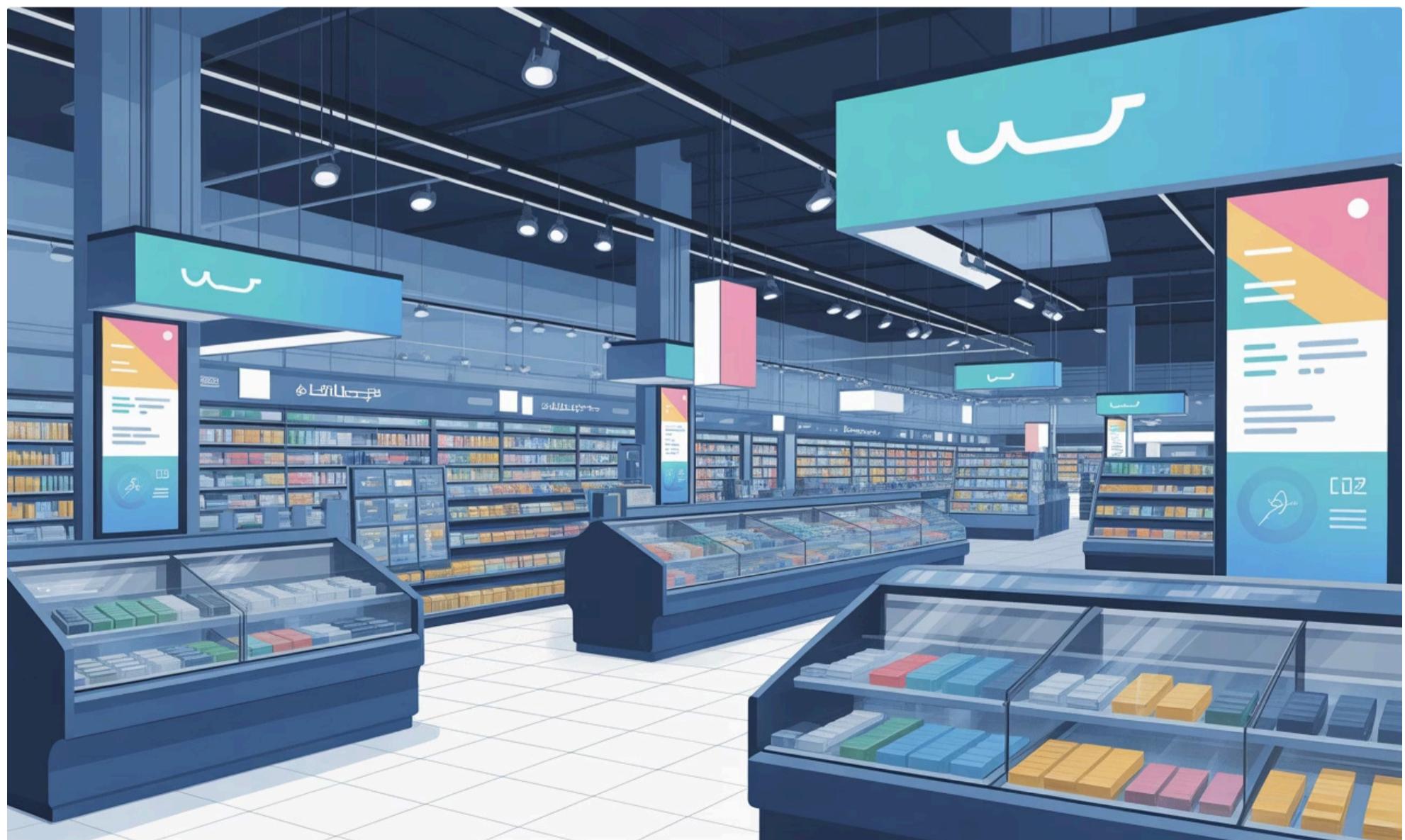
"What's our top-selling category this weekend in Riyadh?"

"Which branch had the highest footfall-to-sales conversion?"

"How did margins change during the Ramadan promotion in Dubai?"

Currently, these require analysts to prepare static reports. With ChartGPT, store or regional managers can ask in plain English and instantly get KPI cards, charts, or smart summaries – reducing turnaround time from hours to seconds.

AI-driven analytics also enhances demand forecasting, dynamic pricing, and inventory optimization for retailers. Notably, surveys indicate roughly 75% of consumers in the Middle East are interested in AI-powered shopping experiences, reflecting strong market openness to retail innovation. ChartGPT's capabilities align with this trend by delivering interactive, AI-enhanced operational insights in real time.



# Industry Use Cases: Finance

Banks employ AI copilots for fraud detection, predictive risk analysis, and customer retention. GCC financial institutions such as Emirates NBD, Riyad Bank, and others are integrating AI-driven BI systems for compliance reporting and client analytics. ChartGPT can assist by quickly surfacing anomalies in transaction data, answering complex queries about portfolio performance or risk exposure, and automating routine reporting through natural language interaction. This empowers financial organizations to react faster in areas like credit risk, anti-money-laundering monitoring, and real-time customer insights.

**80%**

## AI Adoption Growth

Financial institutions planning AI implementation by 2025.

**\$200B**

## Projected Savings

Global cost savings from AI in banking by 2026.

**60%**

## Fraud Reduction

Average improvement in fraud detection rates with AI.

### Key AI Applications in Finance



#### Fraud Detection

Identify and prevent fraudulent activities with high accuracy.



#### Predictive Risk Analysis

Forecast market trends and assess credit risk proactively.



#### Customer Retention

Enhance client engagement and personalize financial services.



#### Compliance Reporting

Automate regulatory reporting and ensure adherence to standards.



# Industry Use Cases: Healthcare

Hospitals and insurers leverage AI analytics for predictive care, diagnostics, and operational optimization. The UAE health system, for example, is utilizing AI for genomic data analysis, epidemic management, and hospital performance monitoring. A BI copilot like ChartGPT enables healthcare administrators and clinicians to query large datasets (e.g. patient records, treatment outcomes, claims data) conversationally – yielding insights on treatment efficacy, resource utilization, or early warning signals for public health. By quickly interpreting patterns such as readmission rates or imaging results, ChartGPT helps healthcare professionals make data-driven decisions and improves response times in clinical and operational settings.

**75%**

## AI Adoption in UAE Hospitals

Hospitals in UAE integrating AI solutions for enhanced care.

**30%**

## Efficiency Gains

Projected improvement in operational efficiency with AI in UAE healthcare.

**90%**

## Genomic Data Analysis

Increase in accuracy for genomic data analysis in UAE.

## Key AI Applications in Healthcare



### Predictive Care

Forecast patient health risks and enable proactive interventions.



### Diagnostics

Assist in faster and more accurate disease detection from medical imaging.



### Operational Optimization

Streamline hospital workflows, resource allocation, and patient management.



### Genomic Analysis

Process and interpret vast genomic datasets for personalized medicine.



### Epidemic Management

Monitor and predict disease spread, aiding in public health responses.



# Top GCC Retail Chains

To further illustrate the retail opportunity, the following table highlights 12 leading retail chains in the GCC region, along with their home country and primary retail segment. These organizations represent a cross-section of hypermarkets, supermarkets, department store groups, and franchise operators that dominate the GCC's organized retail landscape:

Retailer	Headquarters (Country)	Retail Segment / Focus
Lulu Group International	UAE	Hypermarkets & Department Stores
Carrefour (Majid Al Futtaim)	UAE	Supermarkets & FMCG Retail
Landmark Group	UAE	Multi-Brand Lifestyle Retail (Fashion, Home)
Al Futtaim Group	UAE	Diversified Retail & Franchise Operations
Alshaya Group	Kuwait	Multi-Brand Franchise Retail (e.g. Apparel, F&B)
Spinneys	UAE	Supermarkets (Grocery Retail)
Union Coop	UAE	Supermarkets / Consumer Cooperative
Panda Retail Company (Savola Group)	Saudi Arabia	Grocery & Hypermarket Retail
Al Meera Consumer Goods	Qatar	Supermarkets & Hypermarkets
Tamimi Markets	Saudi Arabia	Supermarkets (Grocery Retail)
Danube Company (BinDawood Group)	Saudi Arabia	Supermarkets & Hypermarkets (Grocery)
Jarir Bookstore	Saudi Arabia	Specialty Retail (Books, Electronics, Stationery)

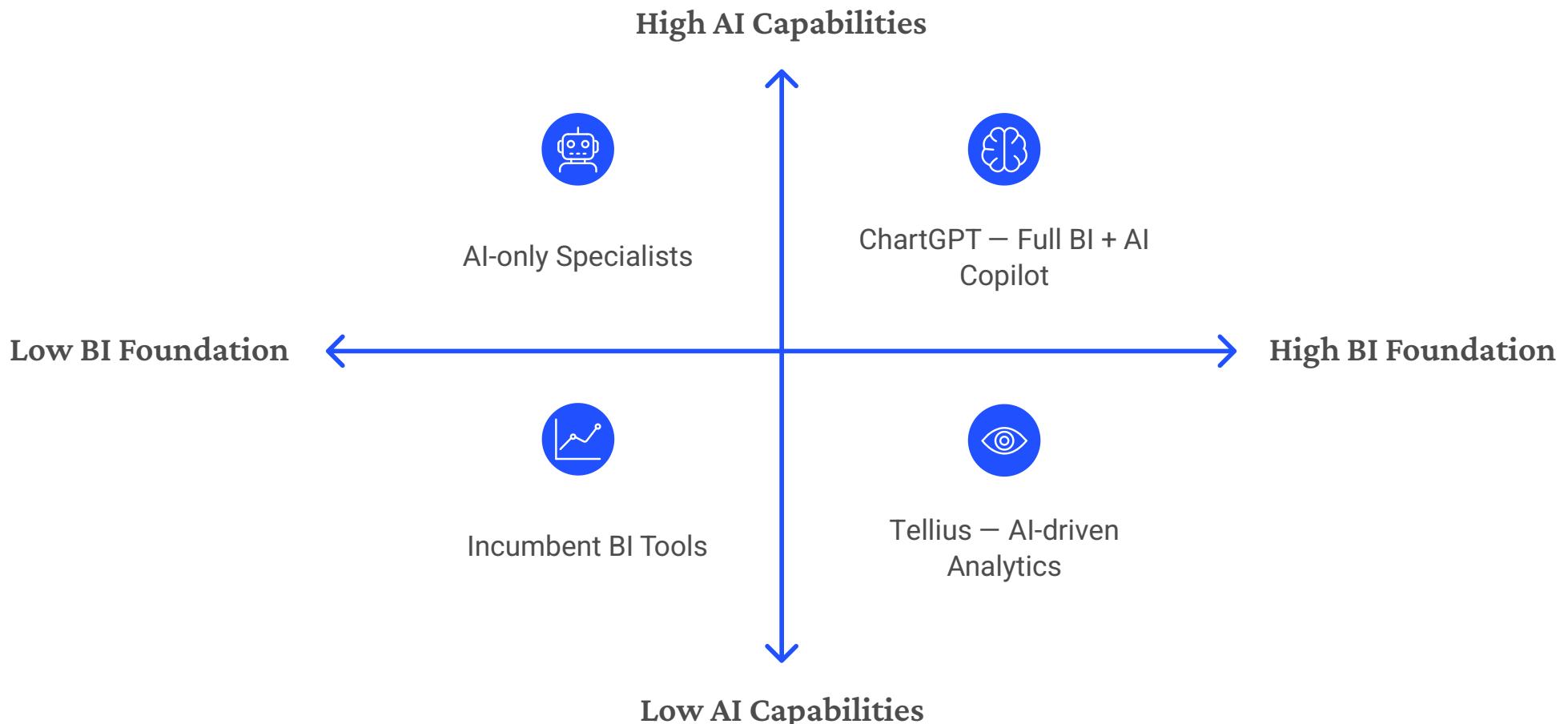
# Retail-First Go-to-Market Strategy

These companies collectively generate billions in annual revenue and handle millions of transactions across thousands of store locations. Many are in the midst of digital transformation: launching e-commerce platforms, exploring advanced data analytics, and piloting AI tools to enhance operations. However, their levels of analytics adoption and AI readiness vary, and most still rely heavily on traditional reporting solutions.

For ChartGPT, this concentration of major retailers represents a massive opportunity. A "retail-first" go-to-market strategy can target these leading chains for early partnerships. By deploying ChartGPT as an AI BI copilot in select pilot projects with such retailers, the company can demonstrate rapid ROI – for example, showing how AI-driven insights reduce stockouts, improve category performance, or speed up executive reporting. Early success with GCC retail leaders will not only validate ChartGPT's value proposition but also create reference cases that accelerate expansion into other verticals (like finance and healthcare) across the region. In short, retail can serve as the proving ground for ChartGPT's AI-first analytics platform before scaling to a broader enterprise audience.

# Competitive Landscape

The competitive landscape for AI-powered analytics platforms includes both emerging specialists and incumbent BI tools adding AI capabilities. Tellius, recognized by Gartner as a Visionary, focuses on AI-driven analytics for retail, finance, and healthcare, offering automated "why" analysis and self-service data prep. ChartGPT expands this vision – integrating a full modern BI foundation (data connectivity, transformation, modeling, visualization, collaboration) with a generative AI copilot layer for natural language querying, instant chart generation, and an embeddable analytics API. This dual capability enables ChartGPT to function both as a standalone SaaS BI solution and as an embedded analytics engine within third-party systems (e.g. ERP or retail management software). ChartGPT's hybrid approach (end-to-end BI + conversational AI) differentiates it by bridging the gap between legacy dashboards and next-generation AI assistants. By capturing both established BI market demand and the rising preference for AI-first interactions, ChartGPT is positioned to carve out a strong niche even among well-known incumbents and specialized startups.



# Business Strategy & Multi-Channel Approach

ChartGPT's business strategy emphasizes a multi-channel approach to maximize market penetration:

## Standalone SaaS BI Platform

A cloud-based platform for businesses (SMBs and enterprises) to directly use ChartGPT for internal BI and reporting needs, providing out-of-the-box AI-enhanced analytics without significant IT overhead.

## Embedded APIs/SDKs

APIs and developer toolkits that allow enterprise software providers (ERP, CRM, or industry-specific SaaS platforms) to embed ChartGPT's core engine, enabling instant charting and natural language query capabilities within their own products.

## AI Copilot Plug-ins

Integration plug-ins for popular BI tools (e.g. Power BI, Tableau, Qlik), allowing ChartGPT to act as an AI assistant within those environments. This augments traditional dashboards with chat/voice-driven insights and automated visualization generation.

# Retail Domain Strategy



In the retail domain, this multi-channel strategy directly aligns with the needs of large GCC retail enterprises.

## High Transaction Volume

Chains like Jarir Bookstore, Lulu Hypermarkets, and Carrefour Middle East generate **millions of transactions daily** across hundreds of locations.

## Need for Ad-Hoc Insights

They require fast, ad-hoc insights that regional managers and non-technical staff can obtain on the fly.



## Democratized Analytics

ChartGPT's conversational interface empowers store managers, merchandisers, or supply chain analysts to get instant insights from data.



## Reduced Decision Latency

Dramatically reduces decision latency, enabling immediate identification of trends from real-time sales performance data.

From a revenue standpoint, the opportunity is compelling:

# \$0.5-1.5M

## Annual Analytics Spend

Each mid-sized GCC retailer spends this amount annually on analytics and reporting tools.

ChartGPT can capture a portion of this spend through its subscription licensing and embedded partnership deals by proving superior value (speed, ease, insight quality) over legacy BI solutions, providing credibility to win further enterprise accounts.

# Substantial ARR

## Revenue Potential

Landing a few top retail groups as clients or OEM partners would generate significant Annual Recurring Revenue.

# Strategic Insights & Investor Outlook

## AI-Driven Growth

Global analytics spend is rising steadily, and AI-native BI is driving the majority of new demand. Organizations are allocating budget to tools that offer smarter, automated insights, not just static dashboards.

## Retail as Beachhead

Retail, especially large GCC chain retailers, represents a high-ROI early-adopter segment for AI copilots. Success in this sector can lead to fast wins and case studies due to the immediate impact on revenue and efficiency.

## Hybrid Positioning Advantage

ChartGPT's hybrid positioning – combining full BI functionality with an AI copilot – lets it capture both established BI budgets and the emerging spend on AI analytics. This dual value proposition appeals to enterprises looking to upgrade analytics without abandoning prior investments.

## Enabling Environment

GCC governments' digital transformation agendas (e.g. Smart Dubai initiatives and Saudi digitization programs) provide an enabling environment for rapid market entry. Public-sector support and regional vision funds are encouraging AI adoption, making enterprises more receptive to solutions like ChartGPT.

# KPIs & Forecasts (2024–2028)

**9%**

Global BI & Analytics  
Market CAGR

**25-28%**

Global AI-Native  
Analytics Segment  
CAGR

**17-18%**

GCC/UAE Analytics  
Market CAGR

**75%**

AI Adoption (Global  
Enterprises by 2025)

**42%**

AI Adoption (UAE  
Enterprises as of 2023)

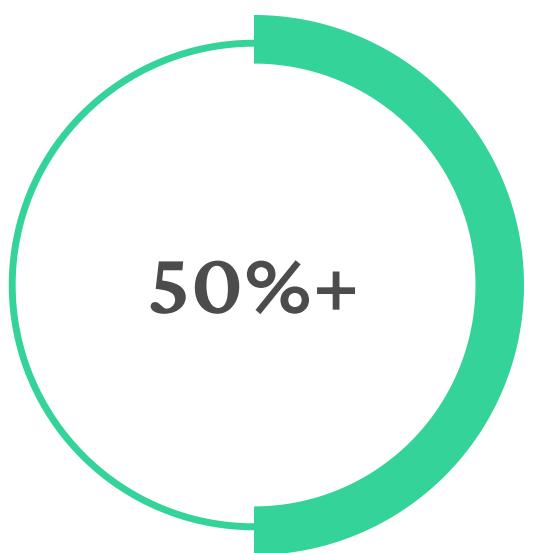
**18%**

Retail Industry BI Spend  
(Share of Global  
Analytics)

**20%**

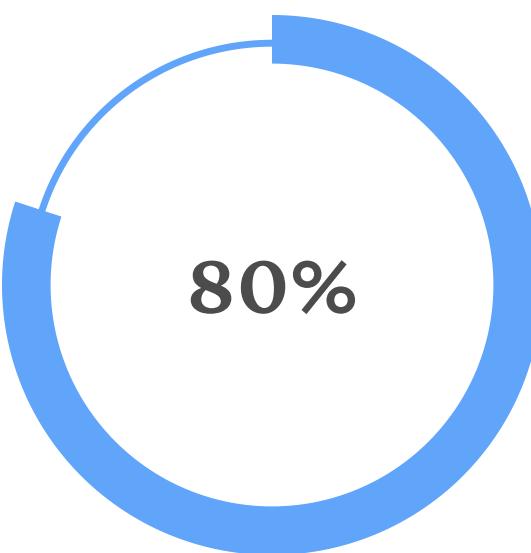
Healthcare Industry BI  
Spend (Share of Global  
Analytics)

# Time Savings from AI/BI Reporting Automation: Global Benchmarks



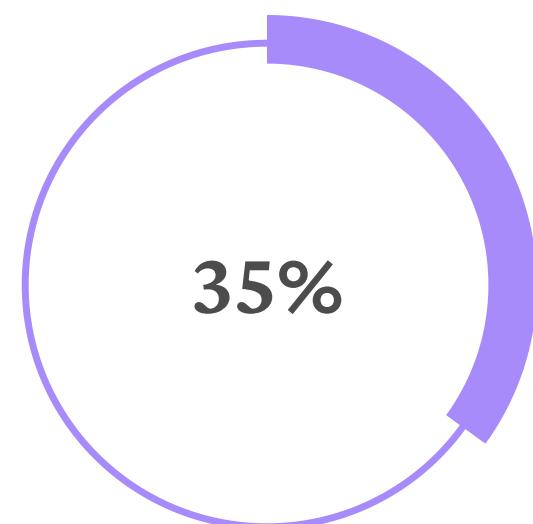
**Data Prep Reduction**

In manual reporting time, automated data integration and report generation.



**Retail Chain Example**

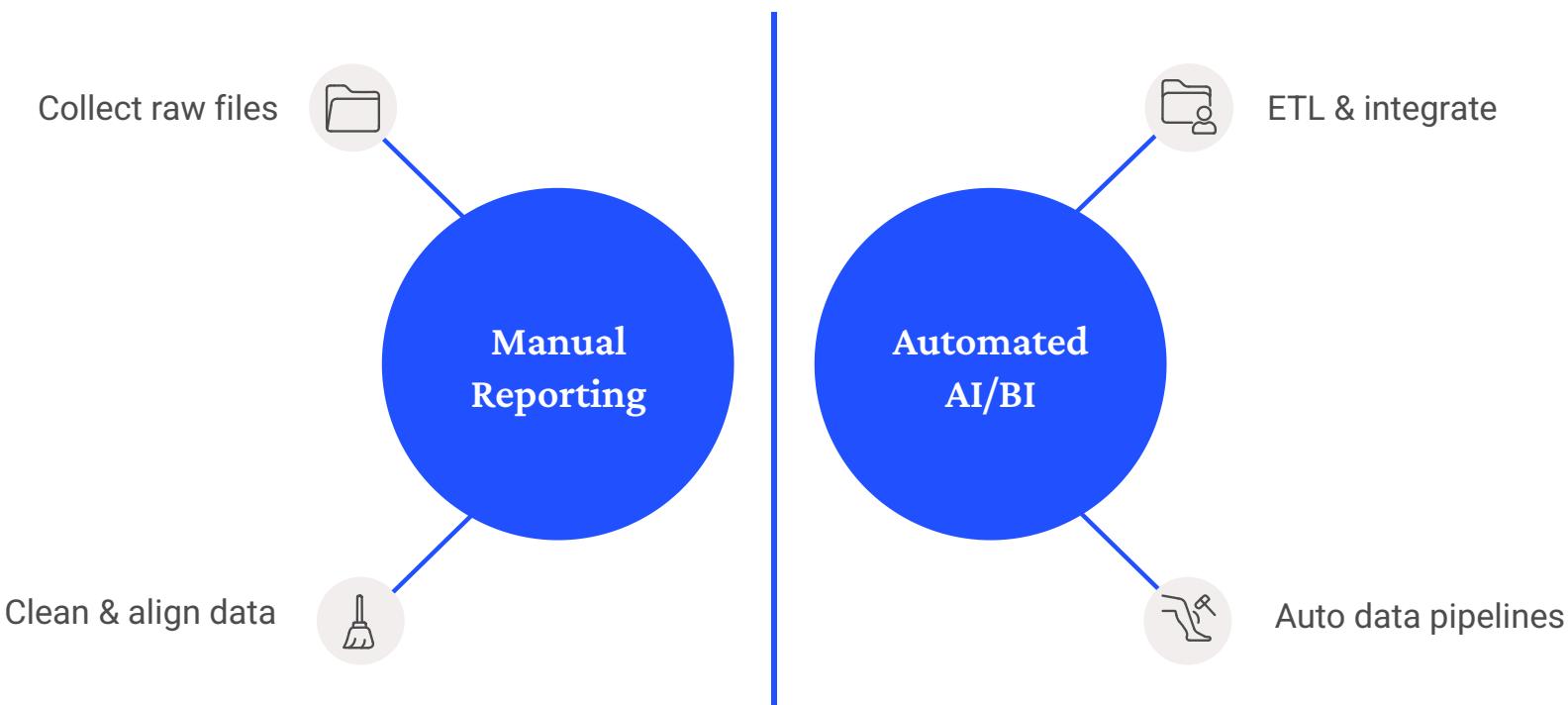
Weekly data-gathering slashed from 20 to 2 hours using BI automation.



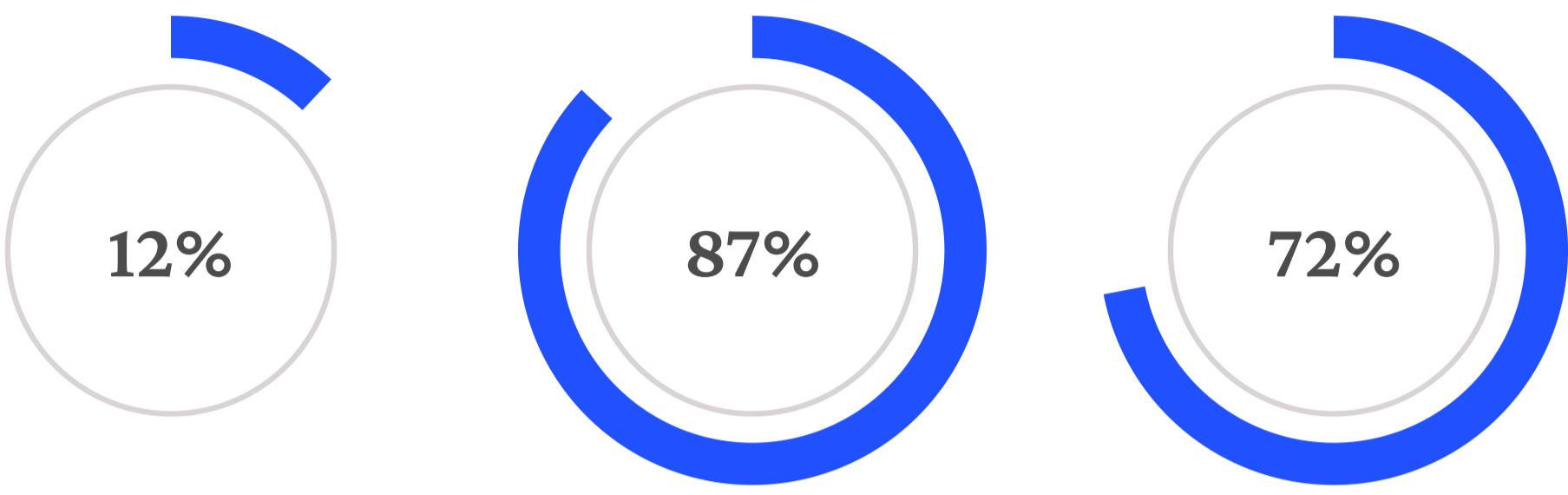
**Analyst Time Reallocated**

Time reallocated from tedious data prep towards higher-value analysis.

Organizations adopting AI-driven BI tools report substantial reductions in manual reporting time. Automated data integration and report generation can cut data prep and report compilation time by 50% or more in many cases. For example, one retail chain slashed weekly data-gathering from 20 hours to 2 hours by using BI automation (an 80% time reduction)[1]. Overall, companies using such tools typically reallocate ~30–40% of analysts' time away from tedious data prep toward higher-value analysis[2]. Real-world case studies echo this: a bank's audit team cut routine report prep time by 87% (from 16 hours down to 2) after implementing an automated reporting platform[3]. Likewise, industry surveys show that 73% of IT leaders credit workflow automation with saving 10–50% of the time employees used to spend on manual tasks[4]. These freed hours can instead be spent on deeper analysis and decision-making. In short, AI/BI automation consistently accelerates reporting cycles – often turning processes that took days into hours or minutes – and lets analysts focus on insights rather than data wrangling.



# Time Savings: GCC/Regional Benchmarks



## Workday Reclaimed

Over 1 hour per day saved by employees using AI in GCC workplaces.

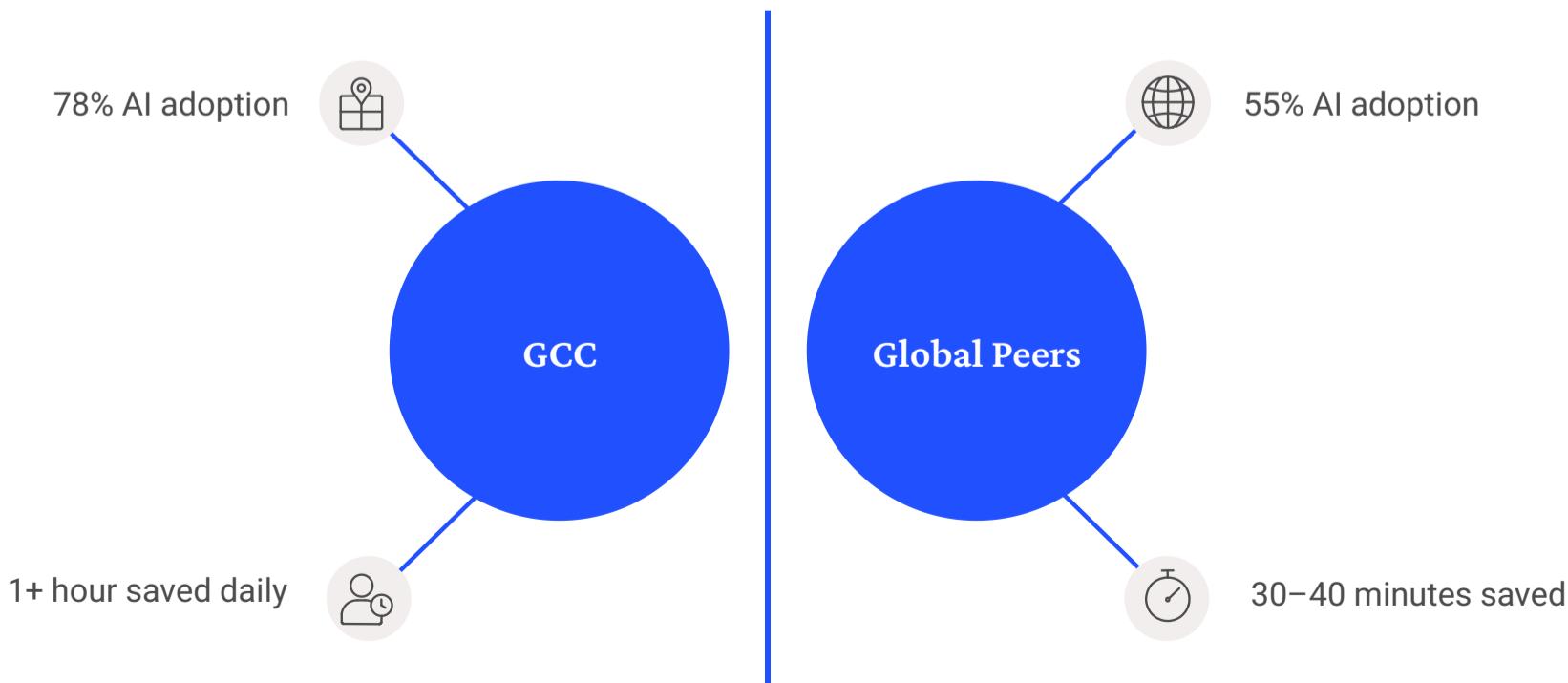
## GCC AI Adoption

Percentage of companies adopting AI tools in the GCC region.

## Global AI Adoption

Percentage of companies adopting AI tools globally.

In the GCC region (Middle East), companies are seeing similar or greater time savings thanks to rapid AI adoption. A recent Boston Consulting Group survey of GCC workplaces found over half of employees say AI saves them more than 1 hour per day in their current work[5]. This implies roughly 12% of a workday reclaimed daily through AI-driven efficiencies. GCC organizations are actually outpacing global peers in embracing AI tools (87% adoption in the GCC vs ~72% globally)[6][7], indicating strong regional focus on automation. While region-specific figures for "reporting" tasks alone are limited, the high uptake of BI and AI in GCC suggests that local firms are achieving comparable time reductions in reporting and analytics. Employees in GCC companies are using the time saved to take on additional tasks and skill development[5], aligning with a strategy of using automation to boost productivity rather than just to cut headcount. In summary, GCC businesses – especially in tech-forward hubs like the UAE and Saudi Arabia – are leveraging AI/BI automation to significantly speed up reporting workflows, mirroring global best practices in time savings.



# Cost and FTE Savings: Global Benchmarks

**40%**

## Staff Reduction

Achieved by financial services firm after BI automation.

**844**

## Hours Saved Monthly

By Cargill analysts using automation, equivalent to 4 FTEs.

**\$20K**

## Savings per Analyst

Annual capacity value freed by 25% time savings.

### Before Automation: 5 FTEs



Dedicated reporting team size before implementing BI automation.

### After Automation: 3 FTEs



Reporting team size reduced by 40%, while increasing output.

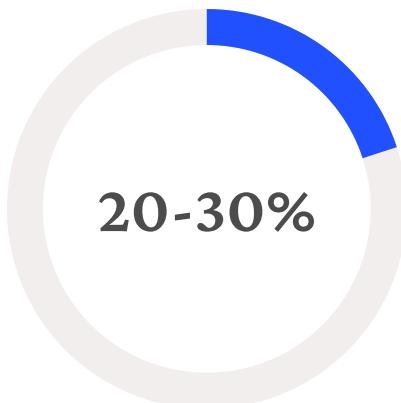
The time savings above translate directly into full-time equivalent (FTE) capacity and cost savings. By automating reporting, companies can do more with fewer staff or reassign staff to higher-value work, yielding tangible labor cost reductions. For example, one financial services firm reduced its dedicated reporting team from 5 FTEs to 3 FTEs after implementing BI automation – a 40% staff reduction – while actually increasing reporting output and depth[8]. Similarly, Cargill found that with Alteryx automation, 3 analysts accomplished the work of 7, saving ~844 hours per month that would equate to about 4 extra full-time employees under manual processes (though the exact case cite is internal)[9]. More generally, a Thomson Reuters study noted that even a modest efficiency gain of 4 hours per week per professional (via current AI tools) is "equivalent to adding an extra colleague for every 10 team members" in capacity[10]. This means a 10% productivity boost effectively yields a 10% workforce increase at no additional cost. In terms of dollars, the ROI can be significant: if an analyst costs, say, \$80,000/year globally, saving 25% of their time frees \$20,000 worth of their capacity annually. Indeed, companies leading in automation have been found to reduce process costs 2x more than those lagging[11], underscoring how efficiency directly improves the bottom line.

# Cost and FTE Savings: GCC/Regional Benchmarks



**Annual Analyst Salary**

Typical range for a mid-level data analyst in Dubai.



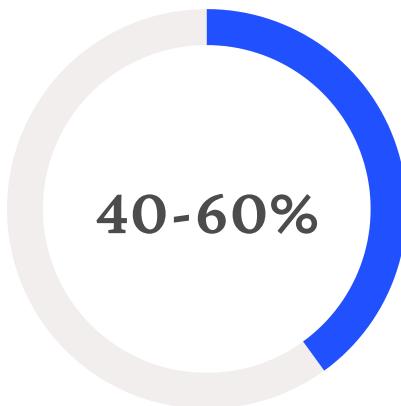
**Time Savings**

Efficiency gain per analyst from BI automation.



**Savings Per Analyst**

Estimated annual labor cost saved with 20-30% efficiency.



**Cost Reduction**

Achieved by savvy GCC Global Capability Centers via automation.

Using GCC region analyst salaries, we can estimate cost savings in context. In Gulf countries, data analyst salaries are substantial – for instance, a mid-level data analyst in Dubai earns roughly AED 13k–20k per month (about \$45k–\$65k per year)[12]. At that pay level, a 20–30% time savings for one analyst equates to roughly \$10k–\$20k USD in labor cost saved per analyst per year. Scale that across a team or department and the savings become compelling. GCC organizations often quantify these gains in terms of headcount: e.g. automating a process that consumed 2 full-time analysts might allow those employees to be reallocated to new projects, effectively saving 2 FTE worth of cost. Notably, Middle East firms are aggressively pursuing automation for cost efficiency – one UAE-based report notes savvy Global Capability Centers achieve 40–60% cost reduction via automation and economies of scale in operations[13]. Moreover, the time reclaimed through AI in GCC companies is typically reinvested in strategic work, which can amplify overall productivity rather than simply cutting jobs[5]. In summary, given regional salary levels, even single-digit FTE savings from BI automation translate to tens of thousands of dollars saved. GCC businesses recognize this and are leveraging AI/BI tools to reduce staffing needs for routine reporting, yielding significant cost savings while enabling existing talent to focus on higher-value initiatives.

# Impact of Real-Time Analytics on Retail: Global Benchmarks

**25%**

## Reduced Stockouts

Efficiency in inventory management.

**15%**

## Sales Boost

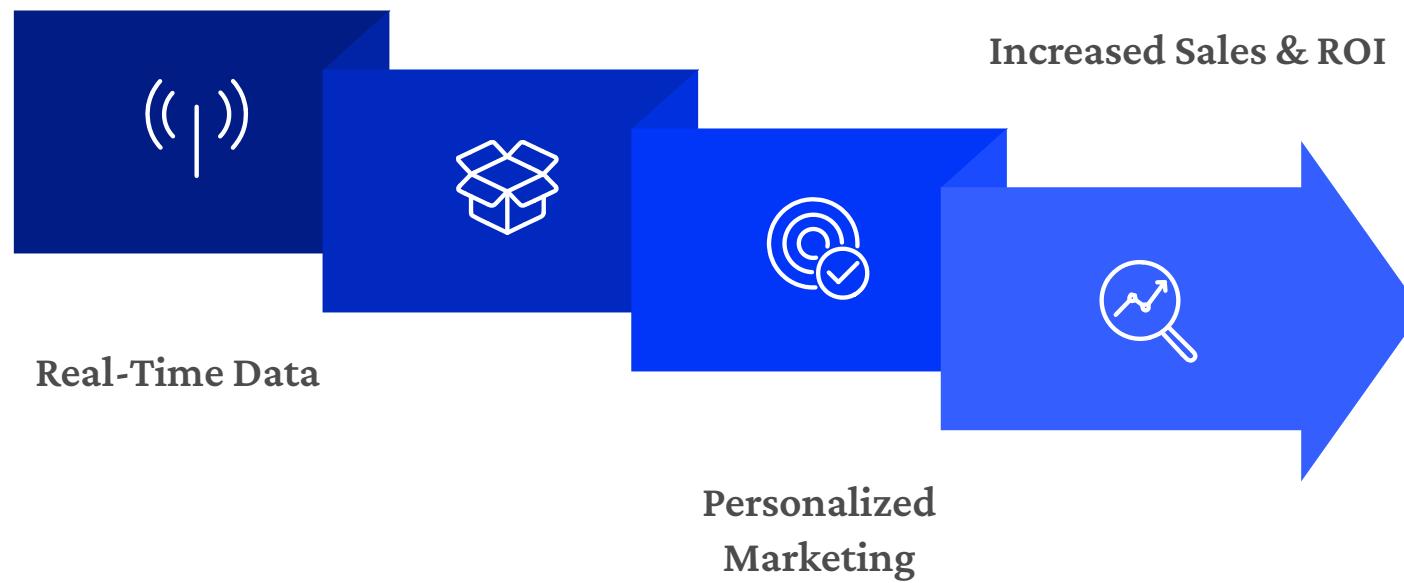
Increased revenue from product availability.

**20%**

## Marketing ROI

Better returns on promotional campaigns.

### Optimized Inventory



Real-time analytics has a well-documented positive impact on retail KPIs. By providing up-to-the-minute insights, retailers can respond immediately to trends – leading to higher sales and marketing effectiveness. For instance, improving inventory analytics with real-time data cut stockouts by 25% and boosted sales by ~15% within six months for one e-commerce retailer[14]. This sales lift comes from ensuring products are in stock when and where customers want them, thanks to live data visibility. In marketing, real-time adjustments drive better outcomes: companies that tailor promotions on the fly using live data see about 15% higher conversion rates compared to static, pre-planned promos[15]. This means more bang for each promotional buck and improved promotion ROI, as campaigns can be optimized or halted in real time to maximize effectiveness. Trade promotion analytics in CPG have similarly shown that data-driven optimization can improve promo ROI by ~10–15%, which flows straight to profit[16]. Beyond revenue, real-time BI drastically accelerates decision-making cycles. Studies indicate that dashboards and real-time reports cut decision-making time by roughly one-third on average[17]. Executives aren't waiting weeks for month-end reports; they can act on today's data today. In fact, over 75% of organizations say BI tools lead to better decisions, largely by enabling 33% faster decision cycles through on-demand analytics[17]. Another analysis finds that by monitoring live metrics, businesses reduce reaction times by up to 40% versus using historical data alone[18]. In retail practice, this could mean a trend-identification or pricing decision that used to take several days of analysis can now happen in hours. Overall, the global evidence is that real-time analytics yields tangible retail gains: mid-double-digit percentage improvements in sales or conversion metrics in many cases, significantly higher ROI on promotions, and much quicker decisions at all levels of the organization.

# Impact of Real-Time Analytics on Retail: GCC/Regional Benchmarks

76%

AI Investment

Major Middle East retailers by 2025

## Higher Sales

Expected double-digit lifts  
mirroring global cases.

## Better Promotion Effectiveness

Optimized campaigns and  
increased ROI.

## Agile Decision Cycle

Faster responses to market  
changes and consumer behavior.

In the GCC's dynamic retail sector, real-time analytics is equally transformative, although specific quantified impacts are less publicly documented. What we do know is that Middle Eastern retailers are heavily investing in AI and real-time data tools to boost both sales and efficiency. A recent industry report highlighted that 76% of major Middle East retailers have invested in AI solutions as of 2025[19], leveraging technologies like real-time inventory tracking and AI-driven promotions. Their goals align with global outcomes: for example, GCC grocers use real-time inventory analytics to tailor promotions and product availability in the moment to reduce waste and meet consumer demand for value[20]. This suggests that by adjusting prices or offers based on live stock levels and shopper behavior (especially to prevent overstock or stockout situations), they aim to both improve promo ROI and better satisfy customers. While exact figures (e.g. "X% sales lift in GCC retail from real-time BI") aren't widely published, the region's retailers are clearly expecting significant benefits. Many Middle Eastern consumers are tech-savvy and mobile-centric, so retailers providing real-time digital experiences (such as live personalized offers) are likely seeing higher conversion and loyalty. Additionally, GCC retail executives value speed in decision-making – the fast-paced growth in markets like the UAE means decisions on pricing, merchandising, or supply chain must be made rapidly. By adopting real-time dashboards, lead times for decisions are shrinking in GCC retail organizations, much as elsewhere. In summary, although concrete GCC-specific KPIs are scarce, the trend is that Middle Eastern retailers are embracing real-time analytics to drive higher sales (double-digit lifts are plausible, mirroring global cases), better promotion effectiveness, and a more agile decision cycle. The region's hefty investments in these tools underscore an expectation of proportionate returns in sales uplift, ROI, and operational responsiveness.

# Department-Level Use Cases of ChartGPT

ChartGPT is an AI-powered BI copilot that lets business users ask natural-language questions and immediately get dashboards or tables in response. This self-service analytics approach empowers non-technical employees in any industry to access accurate, up-to-date insights without relying on IT or analysts[1][2]. The following department-specific scenarios illustrate how ChartGPT transforms productivity, reporting efficiency and decision-making for Sales, HR and Finance teams.



# Sales Department Use Cases



## Typical Queries

- "What were our total sales and top-selling products last quarter?"
- "Which regions or channels are below target this month?"
- "What is the forecasted revenue for next quarter based on current pipeline?"



## Current Pain Points

Sales reports are often **built manually** by analysts, causing significant delays. Data is **scattered across multiple systems** (CRM, spreadsheets, legacy systems). This manual process can consume many hours; managers spend on average a **full workday per week** on such reporting tasks, leading to decisions based on outdated or inconsistent numbers.



## ChartGPT Solutions

Users simply type questions, and ChartGPT **instantly generates** requested charts or tables (e.g., sales by region, trend graphs) with live data.

It automatically **merges disparate data sources**, eliminating silos and manual reconciliation. This on-demand capability provides **real-time KPI dashboards**, speeding up decision-making and bypassing IT bottlenecks. Productivity gains mean reports go from days to seconds.

# Human Resources Department Use Cases



## Typical Queries

- "How many employees do we have by department and location, and how has headcount changed this year?"
- "What is our current turnover rate by department and the main reasons for attrition?"
- "What is our workforce diversity breakdown (e.g. by gender, role levels)?"



## Current Pain Points

HR data typically lives in multiple systems (HRIS, payroll, spreadsheets). Compiling headcount, turnover, or diversity reports requires manual reconciliation across these silos. This process is time-consuming and error-prone: HR teams often remain "buried in spreadsheets" reconciling headcount and turnover by hand. As a result, reports are stale by delivery, and executives must make decisions on incomplete information.



## ChartGPT Solutions

ChartGPT answers HR queries instantly with live data, integrating all relevant HR data behind the scenes. Managers can see charts of workforce size, turnover trends, or diversity mix without exporting or crunching spreadsheets.

This automation eliminates manual merging and ensures consistency. Non-technical HR users get up-to-date workforce metrics on demand (e.g., attrition trend graph, new-hire breakdown) without waiting for IT or analysts.

## Productivity Gains:

HR teams save many hours per reporting cycle by eliminating spreadsheet work. Routine analytics that once took days can be generated in minutes, freeing HR to focus on strategy. Early studies show AI copilot tools deliver a "meaningful increase in speed." HR can perform faster workforce planning and compliance reporting (often cutting project timelines in half) and make more timely data-driven decisions.

# Finance Department Use Cases



## Typical NL queries:

- "What are our actual vs. budgeted revenue and expenses this month by business unit?"
- "Which cost categories are over budget, and what is our cash flow forecast next quarter?"
- "What is the ROI and payback period on our recent capital investment?"

## Current pain points:

Finance teams spend days on month-end closes and budget reports. Consolidating P&Ls or variance analyses often requires pulling data from ERP/GL systems and Excel, then manually reconciling entries. This centralized process delays insights: by the time consolidated reports are ready, the window for timely action has often passed[3]. The analyst backlog means executives may not get answers until long after the period ends, slowing responsiveness.

## ChartGPT solutions:

ChartGPT generates up-to-date financial dashboards on demand. Non-technical managers can ask ChartGPT for budget vs. actual or forecast analyses and immediately see interactive visualizations (e.g. income statement charts, variance tables, cash flow graphs). Behind the scenes it links directly to current financial data, automating the consolidation step. This eliminates manual reconciliation and ensures accuracy. For example, asking "show me this month's expenses by category" yields a fresh chart within seconds, without needing IT assistance.

## Productivity gains:

Finance processes become dramatically faster. Companies using AI assistants report major time savings: one large enterprise cut budget preparation time by ~60%[9]. Overall, 70% of Copilot users say they complete tasks more quickly and feel more productive[6]. In practical terms, tasks that took days (like updating a forecast or producing a management report) can be done in minutes. This speed and accuracy boost gives CFOs and finance teams agility to reallocate resources and adjust financial strategy in real time.

# Cross-Industry Department Impact

Each of these department-level scenarios applies across industries (retail, healthcare, manufacturing, etc.): any organization has sales figures, a workforce headcount, and financial ledgers. In every case, ChartGPT removes the traditional bottlenecks of manual reporting and IT dependency, enabling faster, more accurate decision-making. By instantly translating natural-language queries into charts and tables, ChartGPT can save departments an estimated day or more per week in manual work[4], substantially accelerate decision cycles[5], and improve reporting quality – all critical gains for data-driven companies.



## Sales Teams

Real-time pipeline visibility and instant performance reports enable faster strategic adjustments and territory optimization.



## HR Teams

Automated workforce analytics free HR professionals to focus on talent strategy rather than spreadsheet reconciliation.



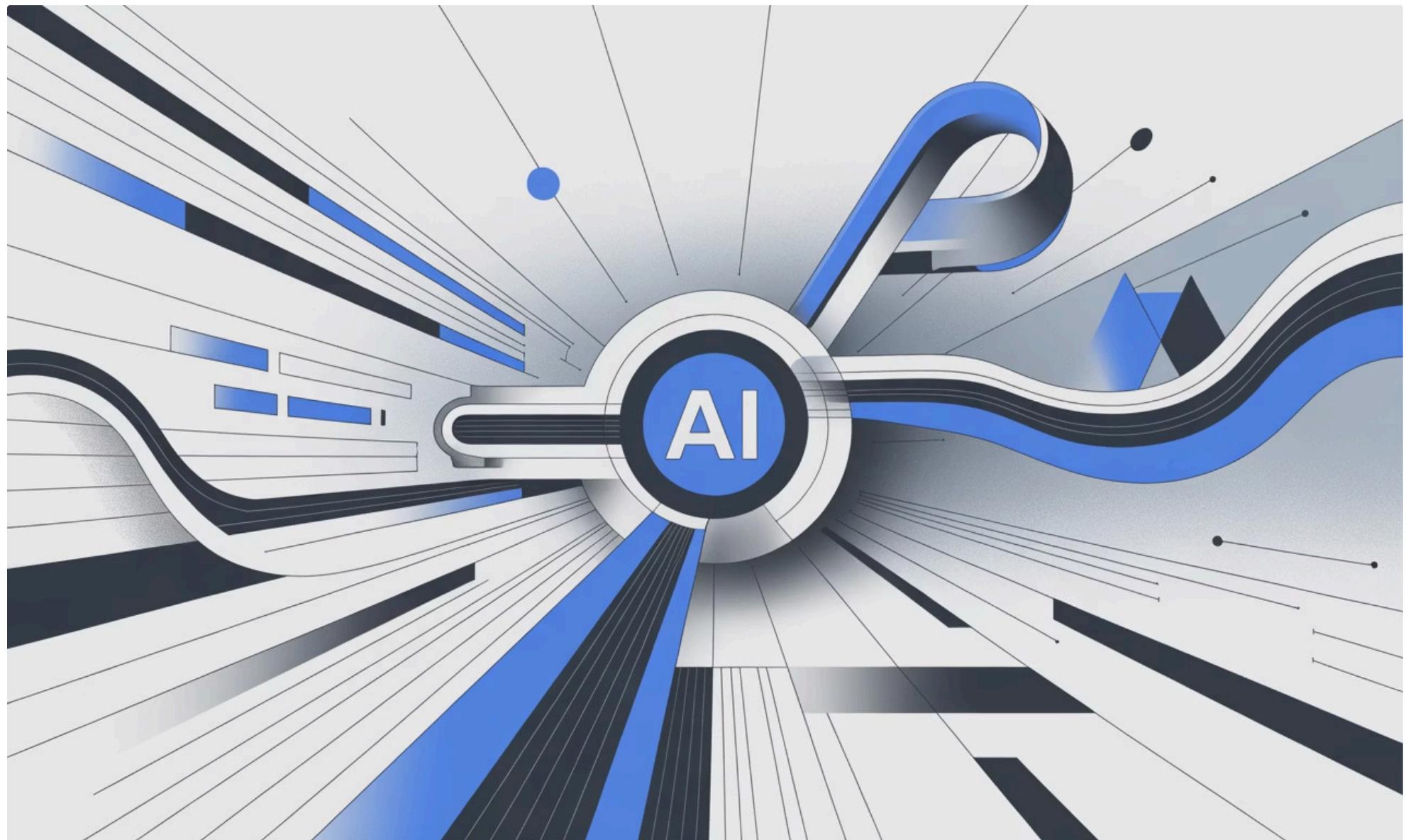
## Finance Teams

On-demand financial dashboards accelerate month-end closes and enable agile budget management.

# Conclusion

The convergence of BI and AI marks a new frontier in enterprise analytics. By 2028, most competitive enterprises will be operating AI-first analytics environments. ChartGPT is uniquely positioned to lead this shift – bridging foundational BI capabilities with AI copilot intelligence.

Its scalability across SaaS, embedded API, and plug-in channels opens up massive potential, particularly within multi-location retail and other data-driven enterprises across the GCC and beyond. As organizations worldwide seek more conversational and proactive insights from their data, ChartGPT's AI-native BI platform stands poised to deliver transformative value, making it a compelling opportunity for investors and stakeholders in the next wave of analytics innovation.



# About the Founder

Sandeep Ilangovan is the founder and creator of ChartGPT, an AI-native Business Intelligence platform designed to make analytics instant, conversational, and intelligent.

With over 7 years of experience in BI development and data science across Sales, Finance, HR, and Operations, he has led full-stack analytics projects in global enterprises and built award-winning data solutions.

Sandeep's firsthand experience with the inefficiencies of dashboard-centric BI inspired him to build ChartGPT – a next-generation BI copilot that bridges data, intelligence, and action.

This report was researched and compiled as part of ChartGPT's strategic study (2024–2028) to inform investors and stakeholders about the rapidly evolving landscape of AI-driven analytics globally and in the GCC.

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- Note:** Sources and expert analyses confirm these trends and demonstrate that AI based tools consistently boost speed and productivity without compromising accuracy.