

# CRM APPLICATION FOR JEWEL MANAGEMENT

## - (DEVELOPER)

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## 1. INTRODUCTION

### 1. Project Overview

The **Jewel Inventory System** is a comprehensive software solution developed to streamline and manage the inventory and sales operations of jewellery stores and manufacturers. This system is designed to provide an efficient and user-friendly platform for tracking jewellery items, maintaining accurate inventory records,



**Setup - OBJECT MANAGER**

**Item**

**Details**

- Fields & Relationships
- Page Layouts
- Lightning Record Pages
- Buttons, Links, and Actions
- Compact Layouts
- Field Sets
- Object Links
- Record Types
- Related Lookup Filters
- Search Layouts
- List View Button Layout
- Restriction Rules
- Scoping Rules

**Details**

Description

API Name: Item\_\_c

Custom: ☒

Single Label: ☒

Name: Item

Plural Label: Items

Settings

Enable Reports: ☒

Track Activities: ☐

Track Feed History: ☐

Deployment Status: Deployed

Help Settings: Standard Salesforce.com Help Window

Customer Order Object :

**Setup - OBJECT MANAGER**

**Customer Order**

**Details**

- Fields & Relationships
- Page Layouts
- Lightning Record Pages
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- Related Lookup Filters
- Search Layouts
- List View Button Layout
- Restriction Rules
- Scoping Rules

**Details**

Description

API Name: Customer\_Order\_\_c

Custom: ☒

Single Label: ☒

Name: Customer Order

Plural Label: Customer Orders

Settings

Enable Reports: ☒

Track Activities: ☐

Track Feed History: ☐

Deployment Status: Deployed

Help Settings: Standard Salesforce.com Help Window

Price Object :

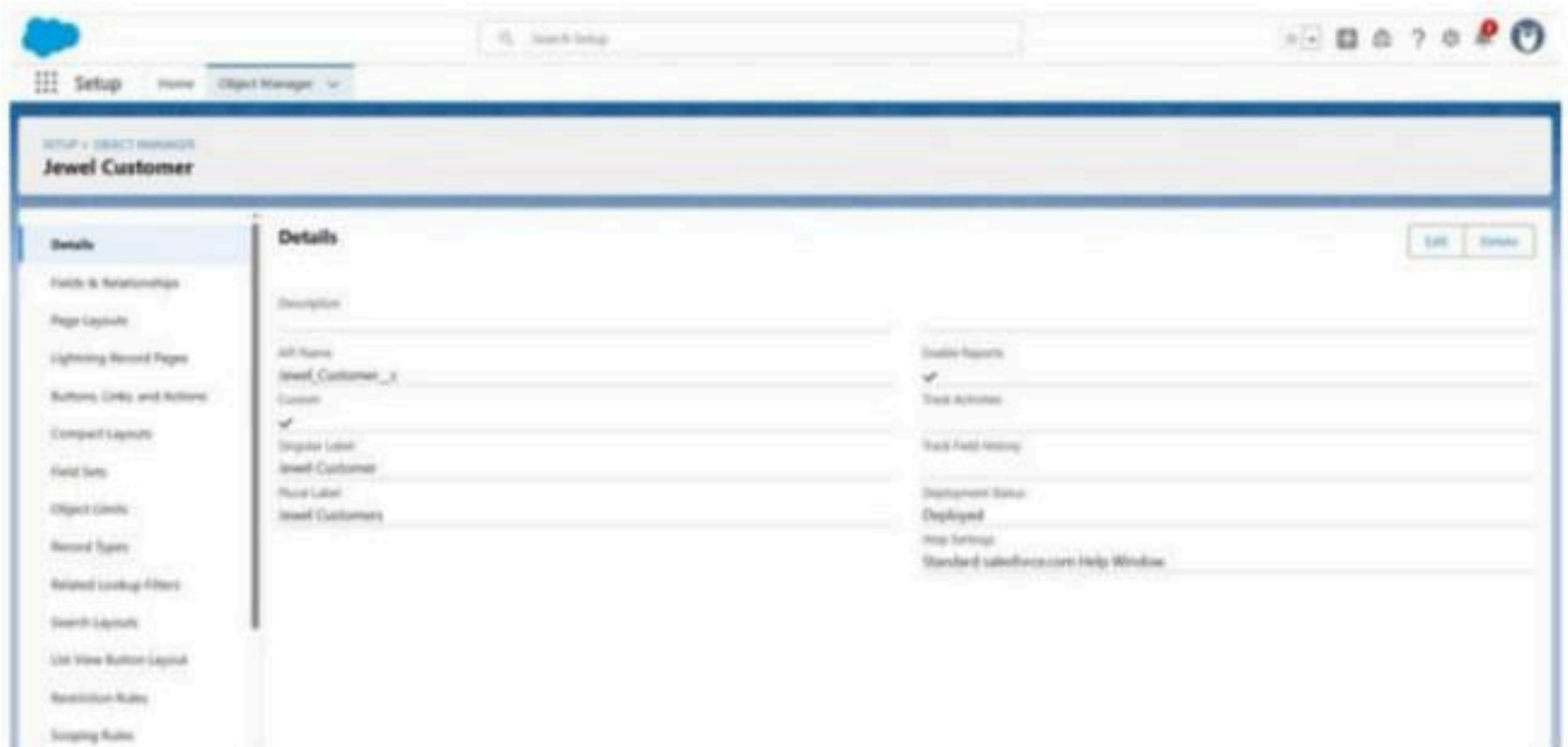
Enter a new password, answer the security question, and click **Change Password**.

You will be redirected to your **Salesforce setup page**.

## OBJECT:

- **Created objects:** Jewel CustomerItem, Customer Order, Price, Billing.

Jewel Customer Object :



The screenshot shows the Salesforce Setup interface for the 'Jewel Customer' object. The top navigation bar includes the Salesforce logo, a search bar, and various utility icons. The left sidebar contains a list of setup options: Fields & Relationships, Page Layouts, Lightning Record Pages, Buttons, Links, and Actions, Compact Layouts, Field Sets, Object Groups, Record Types, Related Lookup Filters, Search Layouts, List View Button Layout, Distribution Rules, and Sharing Rules. The main content area is titled 'Jewel Customer' and displays the following details:

- Description:** A text field.
- API Name:** Jewel\_Customer\_\_c
- Custom:** A checkbox that is checked.
- Display Label:** Jewel Customer
- Plural Label:** Jewel Customers
- Enable Reports:** A checkbox that is checked.
- Track Activities:** A checkbox that is checked.
- Track Field History:** A checkbox that is checked.
- Deployment Status:** Deployed
- Help Settings:** Standard Salesforce.com Help Window

Buttons for 'Edit' and 'Delete' are located in the top right corner of the details section.

Item Object :



Search Setup



Setup

Home

Object Manager

1/2

Setup > OBJECT MANAGER

## Price

### Details

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Links

Record Types

Related Lookup Filters

Search Layouts

List View Button Layout

Restriction Rules

Scoping Rules

### Details

Edit

Details

Description

Alt Name

Price\_\_c

Custom



Trigger Label

Price

Field Label

Prices

Create Reports



Track Activities

Track Field History

Deployment Status

Deployed

Help Settings

Standard salesforce.com Help Window



## Item

Details

### Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Layouts

Record Types

Related Lookup Fields

Search Layouts

List View Buttons Layout

Restriction Rules

Grouping Rules

Object Roles

Triggers

Flow Triggers

### Fields & Relationships

25 items, sorted by field label

15 Quick Find

New

Related Fields

Field Dependencies

Set History Tracking

Comments	Comments__c	Text		
Owner	OwnerId	Lookup(Owner)	✓	
Percentage	Percentage__c	Number(2, 0)		
Price	Price__c	Lookup(Price)	✓	
Priority	Priority__c	Picklist		
Purity	Purity__c	Number(2, 0)		
Purity (Unit Price)	Purity_Unit_Price__c	Formula (Currency)		
Record Type	RecordTypeId	Record Type	✓	
Silver Price	Silver_Price__c	Formula (Number)		
Stone Weight	Stone_Weight__c	Number(5, 0)		
Stone/Other Price	Stone_Other_Price__c	Currency(0, 0)		
Total Weight	Total_Weight__c	Formula (Number)		
Weight	Weight__c	Number(2, 0)		





## App Options

## Navigation and Form Factor

## \*Navigation Style

- ☐ Standard navigation  
☒ Console navigation

## \*Supported Form Factors

- ☒ Desktop and phone  
☐ Desktop  
☐ Phone

## Setup and Personalization

## Setup Experience

- ☒ Setup full set of setup options  
☐ Simple Setup  
☐ Data Cloud Setup

## App Personalization Settings

- ☐ Disable end user personalization of nav items in this app  
☐ Clear workspace tabs for each new console session  
☐ Use Omni-Channel sidebar

This screen shows the **App Options** in Salesforce Lightning App setup, where you choose navigation style, supported devices, and personalization settings.

## New Lightning App

## Navigation Items

and arrange the order in which they appear. Users can personalize the navigation to add or move items, but users can't remove or rename the items that you add. Some navigation items are available only for you are dropped from the navigation bar when the app is viewed in a format that the item doesn't support.

## Available Items

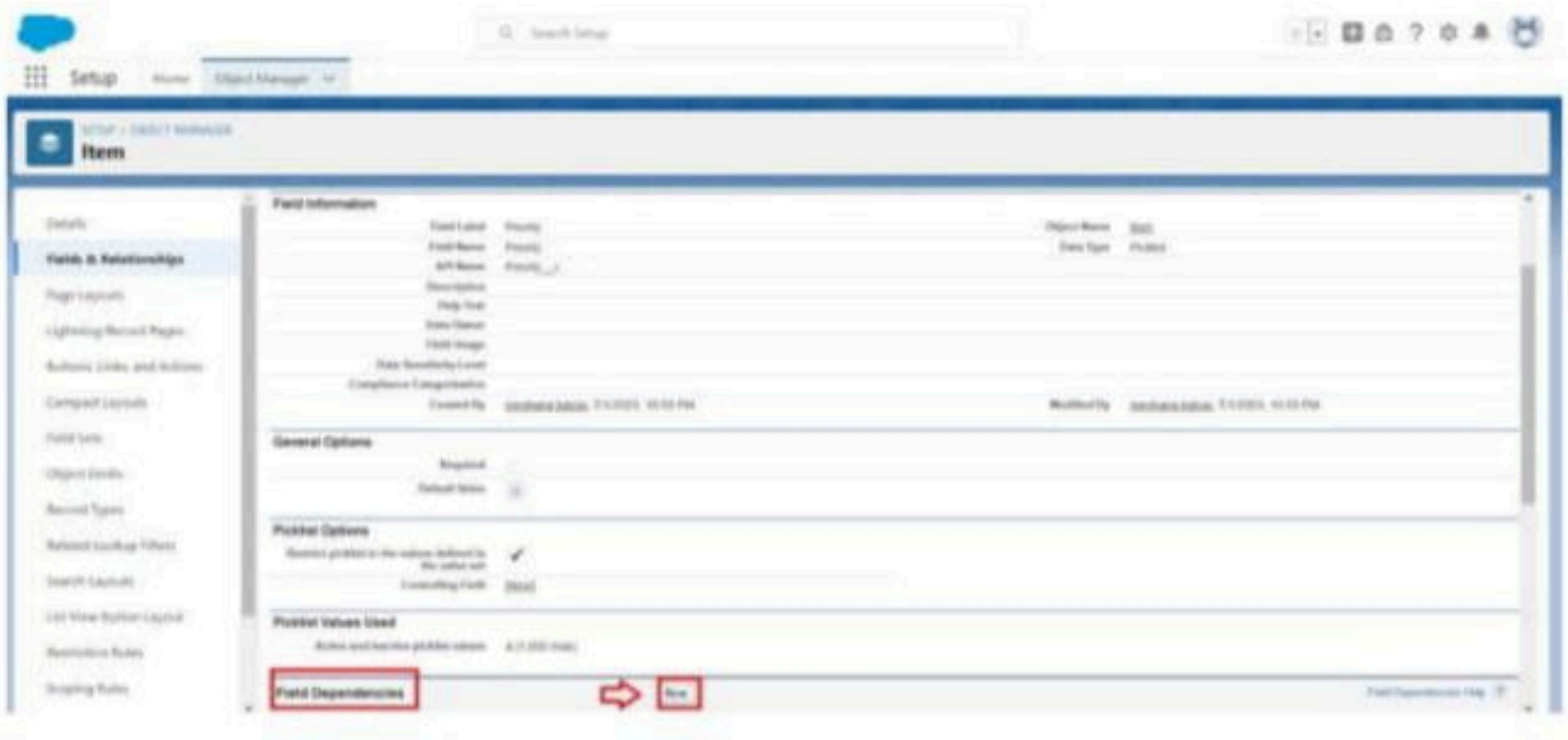
 

- Type to search...
- Accounts
  - Activation Targets
  - Activities
  - All Sites
  - Alternative Payment Methods
  - Analytics
  - App Launcher
  - Appointment Categories
  - Appointment Invitations
  - Appointment Resources

## Selected Items

- Account Customization
- Items
- Customer Orders
- Events
- Settings
- Reports
- Dashboards





Go to **Setup** → **Object Manager** → **Item** → **Fields & Relationships** and open the **Priority** field.

### New Field Dependency

Help for this Page

Create a dependent relationship that causes the values in a picklist or multi-select picklist to be dynamically filtered based on the value selected by the user in another field.

- The field that drives filtering is called the "controlling field." Standard and custom checkboxes and picklists with at least one and less than 300 values can be controlling fields.
- The field that has its values filtered is called the "dependent field." Custom picklists and multi-select picklists can be dependent fields.

**Step 1.** Select a controlling field and a dependent field. Click Continue when finished.

**Step 2.** On the following page, edit the filter rules that control the values that appear in the dependent field for each value in the controlling field.

Continue

Cancel

Controlling Field

Priority

Dependent Field

Expected Days of Return

Continue

Cancel

**Create a new Field Dependency, selecting Priority as the controlling field and Expected Days of Return as the dependent field.**

[Setup](#)
[Home](#)
[Object Manager](#)

Details

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Search Layouts

Fields & Relationships

6 Items, Sorted by Field Label

[New](#)
[Deleted Fields](#)
[Field Dependencies](#)
[Set History Tracking](#)

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Created By	CreatedById	Lookup(User)		
Gold Price	Gold_Price__c	Currency(\$, \$)		
Last Modified By	LastModifiedById	Lookup(User)		
Owner	OwnerId	Lookup(User, Group)		✓
Price Id	Name	Auto Number		✓
Silver Price	Silver_Price__c	Currency(\$, \$)		

## Billing Fields And Relationships:

[Setup](#)
[Home](#)
[Object Manager](#)

Details

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Search Layouts

List View Button Layout

Revision Rules

Scoping Rules

Fields & Relationships

10 Items, Sorted by Field Label

[New](#)
[Deleted Fields](#)
[Field Dependencies](#)
[Set History Tracking](#)

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Amount	Amount__c	Formula (Currency)		
Billing Id	Name	Auto Number		✓
Created By	CreatedById	Lookup(User)		
Gold/Silver Price	Gold_Silver_Price__c	Formula (Currency)		
Item	Item__c	Lookup(Item)		✓
KDM Charge	KDM_Charge__c	Formula (Currency)		
Last Modified By	LastModifiedById	Lookup(User)		
Making Charges	Making_Charges__c	Formula (Currency)		
Ornament	Ornament__c	Formula (Text)		
Owner	OwnerId	Lookup(User, Group)		✓



Setup

Tools

Object Manager

Search Setup







Item

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Custom Fields

Field Sets

Object Labels

Record Types

Related Lookup Fields

Search Layouts

User View Buttons Layout

Restriction Rules

Sharing Rules

Save Cancel Preview

Controlling Field Fields

Dependent Field Dependent steps of Return

Instructions

- Click on click on a cell to toggle its visibility for the Controlling Field value shown in the column heading.
- To change multiple cells at once, select multiple cells and then click the Include Values or Exclude Values button to change the visibility of all selected cells at once.
- Use the "I" icon to select a range of dependent cells. Use (Ctrl) + click to select multiple cells that are not adjacent.
- Use the Preview button to test the results.

Click button to include or exclude selected values from the dependent grid.

Include Values Exclude Values

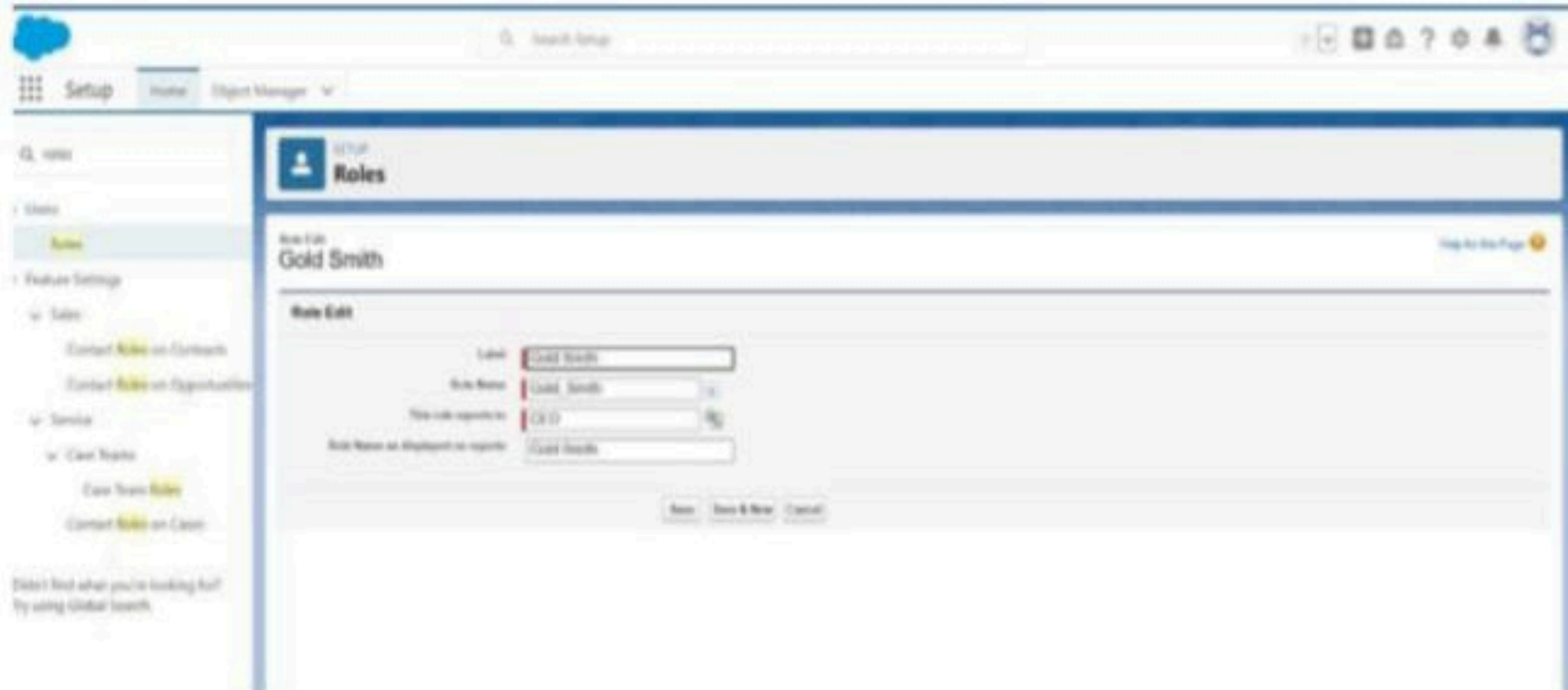
Priority	Low	Medium	High	Critical
Dependent steps of Return	1-3 Days	1-3 Days	1-3 Days	1-3 Days
	4-5 Days	4-5 Days	4-5 Days	4-5 Days
	6-7 Days	6-7 Days	6-7 Days	6-7 Days
	8-10 Days	8-10 Days	8-10 Days	8-10 Days

Click button to include or exclude selected values from the dependent grid.

Include Values Exclude Values

Save Cancel Preview

Map the related values, click Include Values, and Save to complete



**Created One More Role As Worker Which Reports To Gold Smith :**

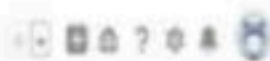


## USERS:

A Salesforce user is anyone who logs in with a unique user account. Each account includes details like username, email, license, profile, and optionally a role. The user's account settings control access to

**ROLES:**\*A **Role** in Salesforce defines record-level visibility and determines what data users can view within the organization. \*It helps differentiate users based on their **position** in the hierarchy, ensuring proper data access.

**Created Gold Smith Role:**



Setup

Home

Object Manager

Release Updates

Lightning Experience Transition  
Assistant

Salesforce Mobile App

Lightning Design

Optimizer

ADMINISTRATIONS

Users

Permissions Set Groups

Permissions Sets

Profiles

Profile Groups



Setup

Profiles

## Clone Profile

[Help for this Page](#)

Enter the name of the new profile.

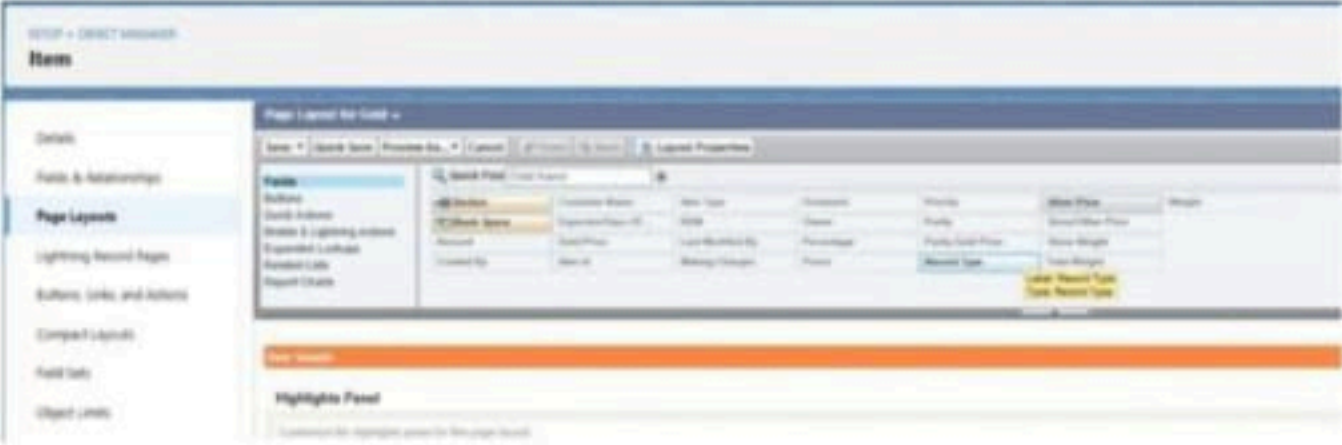
You must select an existing profile to clone from.

[Required Information](#)Existing Profile: New License: Profile Name:

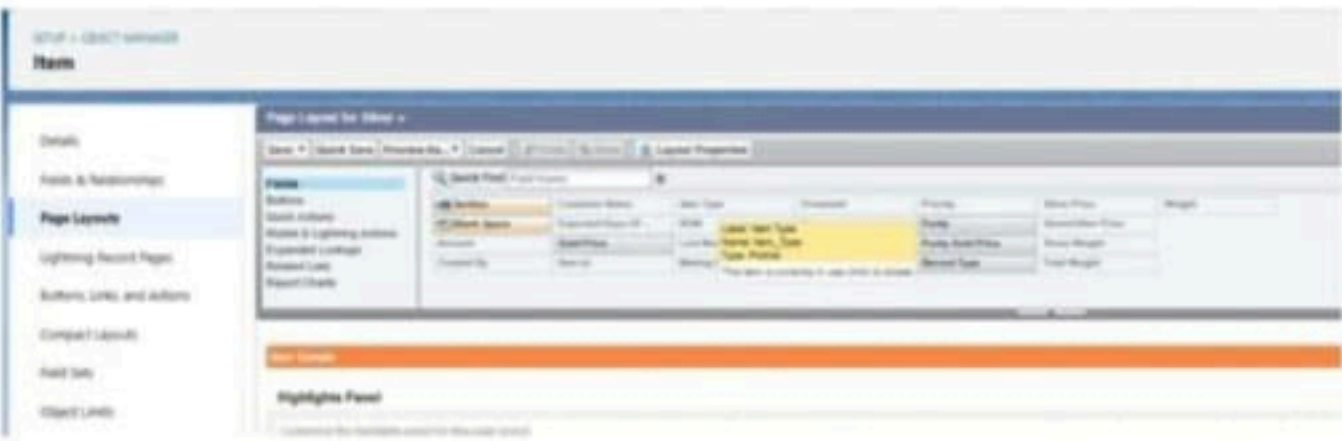


\*Page Layouts in Salesforce let you customize the design of record detail and edit pages.\*They control the placement of fields, related lists, and custom links for both standard and custom objects.\*Use case: To make clumsy pages more organized and visually pleasant by grouping related information into sections.

Created a Gold Page layout:



Created a Silver Page layout:



Dashboards							
Recent							
2 Items				Q Search recent dashboards...		New Dashboard	New Folder
DASHBOARDS	Dashboard N...	Description	Folder	Created By	Created On	Subscribed	
Recent	Dashboard 2		Private Dashboards	Muhammed Anas	9/21/2025, 7:14 AM		
Created by Me	Dashboard 2		Private Dashboards	Muhammed Anas	9/21/2025, 7:13 AM		
Private Dashboards	Dashboard 1		Private Dashboards	Muhammed Anas	9/21/2025, 7:12 AM		
All Dashboards							

features and records.

**Created User:(Gold Smith)**

[illegible]

**Created User:(Worker)**

[illegible]

### PAGE LAYOUTS:

Created the trigger :

File • Edit • Debug • Test • Workspace • Help • < >

UpdatePaidAmountTrigger.apex

Code Coverage: None • API Version: 64

```
1 • trigger UpdatePaidAmountTrigger on Billing__c (before insert, before update) {
2
3 •   if (Trigger.isInsert) {
4
5       UpdatePaidAmountTriggerHandler.handleBeforeInsert(Trigger.new);
6
7 •   } else if (Trigger.isUpdate) {
8
9       UpdatePaidAmountTriggerHandler.handleBeforeUpdate(Trigger.oldMap, Trigger.new);
10
11   }
12
13 }
```

Open

Entity Type	Entities	Related			
Entity Type	Name	Namespace	Name	Entity	Direction
Classes	UpdatePaidAmountTrigger		← Billing__c	SObject	References
Triggers			← UpdatePaid...	ApexClass	References
Pages					
Page Components					
Objects					
Static Resources					
Packages					

Open

☐ Filter

Filter the repository (\* = any string)

☐ Hide Managed Packages

Refresh

USER ADOPTION :

\*User Adoption involves managing users effectively to ensure they utilize Salesforce efficiently.\*As an admin, you handle tasks like creating users, setting permissions, and configuring data access.

# TRIGGER :

\*A **trigger** is Apex code that runs automatically before or after events like insert, update, or delete.\*It helps automate processes and customize behavior when records change in Salesforce.\***Use case:** Update the *Paid Amount* on the *Billing* object based on the *Paying Amount* during insert and update actions.

Created a Trigger Handler class :

File • Edit • Debug • Test • Workspace • Help • < • >

UpdatePaidAmountTriggerHandler.apex

Code Coverage: None • API Version: 64

```
1 • public class UpdatePaidAmountTriggerHandler {
2
3 •     public static void handleBeforeInsert(List<Billing__c> newBillings) {
4
5 •         for (Billing__c billing : newBillings) {
6
7             billing.Paid_Amount__c = billing.Paying_Amount__c;
8
9         }
10
11     }
12
13
14
15 •     public static void handleBeforeUpdate(Map<Id, Billing__c> oldBillingsMap, List<Billing__c> updatedBillings) {
16
17 •         for (Billing__c billing : updatedBillings) {
18
19             Billing__c oldBilling = oldBillingsMap.get(billing.Id);
20
21             Decimal oldPaidAmount = oldBilling.Paid_Amount__c;
22
23             billing.Paid_Amount__c = oldPaidAmount + billing.Paying_Amount__c;
24
25
26     }
27
28
29 }
```

Open


Entity Type	Entities	Related			
Entity Type	Name	Namespace	Name	Event	Direction
Classes	UpdatePaidAmountTriggerHandler				
Triggers					
Pages					
Page Components					
Objects					
Static Resources					
Packages					

Open ☐ Filter Filter the repository (\* = any string) ☐ Hide Managed Packages Refresh

## PERMISSION SETS :

\*Permission sets are collections of settings and permissions that grant users access to specific tools or features.\*Standard permission sets save time by providing predefined permissions tied to a permission set license.

Created a permission set :


 **Setup**

**Permission Sets**

### Permission Sets

On this page you can create, view, and manage permission sets.

**All Permission Sets** | [Edit](#) | [Delete](#) | [Create New View](#)

**View** 

A B C D E F G H I J K L M N O P Q

<input type="checkbox"/>	Action	Permission Set Name	Description	License
<input type="checkbox"/>	<a href="#">Close</a>	Partner Connect Partner Admin Setup	Set up Partner Connect from a partner org. Partner Connect is a Partner Relationship Manage...	Salesforce
<input type="checkbox"/>	<a href="#">Close</a>	Payments Administrator	Has all the user permissions to give access to APIs that are available to Salesforce Payments us...	Salesforce Payments Internal
<input type="checkbox"/>	<a href="#">Delete</a>   <a href="#">Close</a>	Per Is Worker		
<input type="checkbox"/>	<a href="#">Close</a>	Prompt Templates Manager	Manage prompt templates using Prompt Builder and run them using generative AI features.	Einstein Prompt Templates
<input type="checkbox"/>	<a href="#">Close</a>	Prompt Template User	Run prompt templates using generative AI features	Einstein Prompt Templates
<input type="checkbox"/>	<a href="#">Close</a>	PromptGenerateFromSet		Cloud Integration User
<input type="checkbox"/>	<a href="#">Close</a>	Publish Suggested for You, Builders, Information User	Access the Case Adoption Service and tenant orgs, which are used to publish Suggested for Y...	Cloud Integration User

## **RECORD TYPES :**

\*Record Types in Salesforce group records of the same object to offer different page layouts, fields, and picklist values.\*They help tailor user experience based on different business processes within the same object.\*Use case: Create separate forms for Gold and Silver records to simplify data entry based on work mode.



## Item with Billings



Billing: Billing Id ↑	Item: Item Id
Billing-01	Item-01

[View Report \(Item with Billings\)](#)

As of Sep 7, 2025, 11:26 PM

## Price Report




Price ID ↑	Gold Price	Price: Price Id
a03gL00000AnXhp	\$9k	<a href="#">Price-01</a>

[View Report \(Price Report\)](#)

As of Sep 7, 2025, 11:20 PM


Created Item With Billings Report:



Jewellery Inventory ...

Reports


Item with Billings

 Report: Billings with Item  
**Item with Billings**

Total Records  
1

	Billing: Billing Id	Item: Item Id
1	Billing-01	Item-01


Created Billing With Item And Customer Order Report:



Jewellery Inventory ...

Reports

Billings with item an...

 Report: Items with Customer Orders  
**Billings with item and Customer order**

Total Records  
1

	Item: Item Id	Customer Order: Customer Order Id
1	Item-01	Customer Order-01

## ADVANTAGES :

- Tracks metal type, weight, price, and quantity per item.
- Eliminates manual data entry errors
- Stores customer details and purchase history
- Helps managers make **data-driven decisions**
- Reduces mistakes using **Validation Rules** and **Field Dependencies**
- Customized Lightning Pages for easy data entry
- Reduces training time for new staff
- Easy to add new jewellery types, stores, or processes in future
- Uses Salesforce profiles and permission sets
- Ensures that only authorized users can view or modify sensitive data

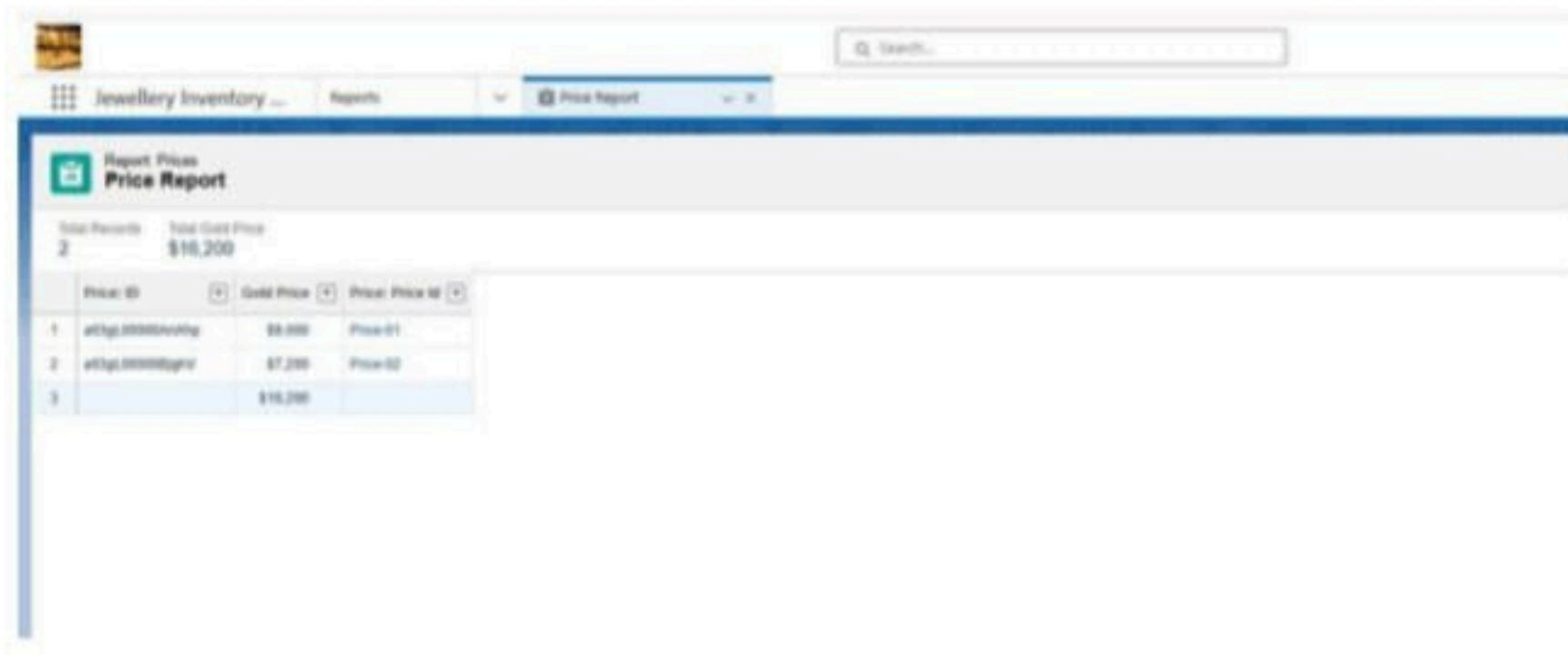
## DIS ADVANTAGES :

- The app works only within Salesforce; integration with external platforms needs **custom APIs** or third-party tools.
- No support for scanning barcodes or using RFID for physical inventory checks.
- Needs improvement for complex inventory scenarios.
- Sales Order confirms but **actual payment collection is manual or outside the system**.
- New customer records are entered manually.
- All users may see the same dashboard view.
- Requires internet and Salesforce login.
- No offline access for stock audits or mobile order entries in remote areas.

## CONCLUSION :

The Jewellery CRM application effectively streamlines inventory and sales processes using Salesforce tools like flows, validation rules. It improves data accuracy, automates order management, and enhances customer communication. The system offers a user-friendly interface and real-time reporting for better decision-making. This project demonstrates strong practical knowledge of Salesforce development. While effective, future enhancements like payment integration and barcode scanning can further improve its functionality. Overall, it delivers a smart solution tailored for jewellery business needs.

● **JEWEL REPORT :**



### ADVANTAGES & DIS ADVANTAGES :

\*Reports in Salesforce help you view and analyze data in various formats like Tabular, Summary, Matrix, and Joined.\*They allow you to organize and share key insights for better decision-making.\*Use case: Create reports on Gold Items, Silver Items, Customer Orders, and Billings to give GoldSmith a clear business overview.

Created Price Reports:

Dashboards

Recent


3 items




Q

Search recent dashboards...

New Dashboard

New Folder



DASHBOARDS	Dashboard N...	Description	Folder	Created By	Created On	Subscribed	
Recent	Dashboard 3		Private Dashboards	Muhammad Anas	9/21/2025, 7:14 AM		
Created by Me	Dashboard 2		Private Dashboards	Muhammad Anas	9/21/2025, 7:13 AM		
Private Dashboards							
All Dashboards	Dashboard 1		Private Dashboards	Muhammad Anas	9/21/2025, 7:12 AM		

Jewellery Inventory ...				Reports	⌵	Price Report	⌵ X
Report: Prices							
Price Report							
Total Records		Total Gold Price					
1		\$9,000					
	Price: ID	Gold Price	Price: Price M				
1	a03pL00000An00p	\$9,000	Price-01				
2		\$9,000					



Setup Home Object Manager

Search Object

Object: Jewel Customer

Fields & Relationships

Fields & Relationships

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXES
City	CITY_c	Text(255)		
Country	COUNTRY_c	Text(10)		
CountryID	CountryID	Lookup(lookup)		
Customer Name	Name	Text(255)		✓
Email	EMAIL_e	Text		
Last Modified By	LastModifiedBy	Lookup(lookup)		
Name	Name	Lookup(Name)		✓
Phone	PHONE_p	Phone		
State	STATE_s	Text(255)		
Street	STREET_s	Text(255)		
Zip/Postal Code	Zip/PostalCode_z	Text(10)		

## Items Fields And Relationships:

Setup Home Object Manager

Search Object

Object: Item

Fields & Relationships

Fields & Relationships

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXES
Amount	Amount_a	Amount (Currency)		
Created By	CreatedBy	Lookup(lookup)		
Customer Name	Customer Name_c	Lookup(Name)		✓
Expected Ship Date	Expected Ship Date_c	Text	Priority	
Gold Price	Gold Price_g	Amount (Currency)		
Item ID	Name	Auto Number		✓
Item Type	Item Type_c	Text		
Item	ITEM_i	Amount (Currency)		
Last Modified By	LastModifiedBy	Lookup(lookup)		
Making Changes	Making Changes_c	Amount (Currency)		
On Demand	On Demand_o	Text(255)		
Owner	Owner	Lookup(Name)		✓



Setup | Object Manager

Setup > OBJECT MANAGER

## Billing

Details

**Fields & Relationships**

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Search Layouts

List View Buttons Layout

Restriction Rules

Sharing Rules

Object Access

### Fields & Relationships

16 items, sorted by Field Label

[New](#)[Related Fields](#)[Field Dependencies](#)[Get History Tracking](#)

Item weight	Item_weight__c	Number (Decimal)	
Last Modified By	LastModifiedBy__c	Lookup (User)	
Making Charges	Making_Charges__c	Formula (Currency)	
Ornament	Ornament__c	Formula (Text)	
Owner	Owner__c	Lookup (Person Group)	
Paid Amount	Paid_Amount__c	Currency (16.16)	
Paying Amount	Paying_Amount__c	Currency (16.16)	
Stone weight	Stone_weight__c	Formula (Number)	
Stone/other price	Stone_other_price__c	Formula (Currency)	
Total Amount	Total_Amount__c	Formula (Currency)	
Weight	Weight__c	Formula (Number)	

## THE LIGHTNING APP :

\*A **Lightning App** is a collection of objects, tabs, and tools grouped together in Salesforce for a specific purpose. \*It allows customization with logos, colors, utility bars, and Lightning page tabs. \*Users can easily switch between apps, improving navigation and efficiency.

### Created a Lightning App :

The screenshot shows the 'New Lightning App' setup page in Salesforce. The page is titled 'App Details & Branding' and includes a subtitle: 'Give your lightning app a name and description, upload an image and choose the highlight color for its navigation bar.' The page is divided into two main sections: 'App Details' and 'App Branding'.

**App Details:**

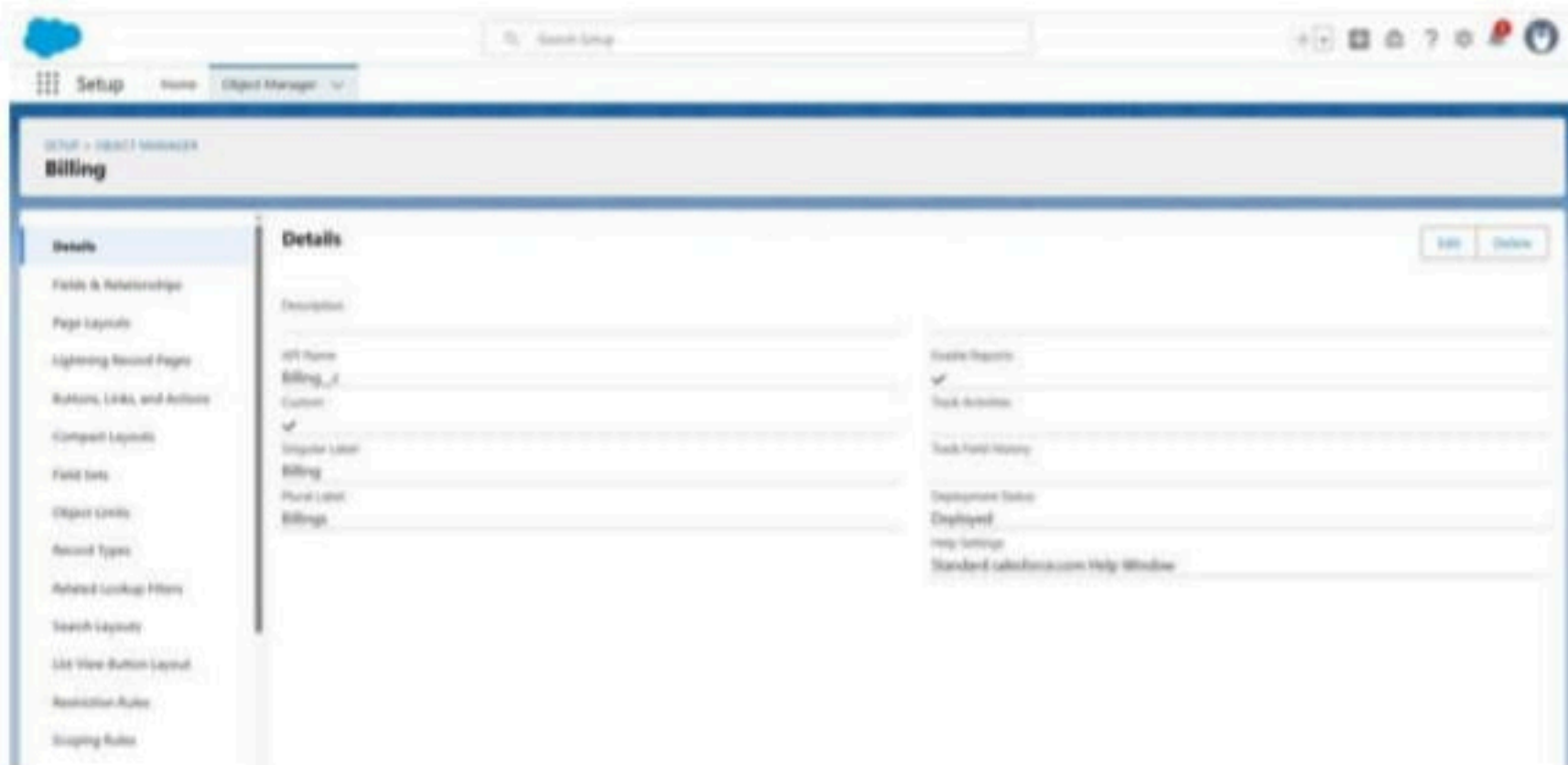
- \*App Name:** A text field containing 'Jewellery Inventory System'.
- \*Developer Name:** A text field containing 'Jewellery Inventory System'.
- Description:** A text field containing 'Elevate your look with elegance'.

**App Branding:**

- Image:** A preview of a selected image showing a jewelry display.
- Primary Color Hex:** A color picker showing a blue color with the hex code '#4271B2'.
- Use:** A checkbox labeled 'Use the app's image and color instead of the org's custom theme'.
- App Launcher Preview:** A preview of the app's appearance in the Salesforce App Launcher, showing the app name 'Jewellery Inventory System' and the description 'Elevate your look with elegance'.

At the bottom of the page, there is a progress bar with a blue circle indicating the current step, and a 'Next' button.

To create a **Lightning App**, go to **Setup** → **App Manager** → **New Lightning App**. Enter the app name, select a logo/color



**TABS :**    \*A **Tab** in Salesforce is a user interface used to create and view records of objects.    \*Tabs can be of different types such as **Custom, Web, Visualforce, Lightning Component**.    \*They help businesses access stored data easily, improve navigation, and enhance productivity.

### Created a Custom Tab :

create a **Customer Tab**, go to **Setup → Tabs → New (Custom Object Tab)**. Select the object **Jewel Customer**, choose a tab style, and proceed with default profile and app settings. Click **Save** to complete the tab creation.

