

# SANTIAGO RAMÍREZ FORERO

## DEVELOPER

---

Bogotá, Colombia | +57 315 485 2832 | santiforero57@gmail.com

---

Systems Engineer with experience in technological projects for governmental and corporate entities. Expert in application development using technologies such as HTML, CSS3, Python, React, nextjs and Flask, recognized for innovative capabilities and excellent design skills. Successfully managed application support and development for the Ministry of Sports and created multimedia content for the National College of Urban Curators

---

### AREAS OF EXPERTISE

Web Application Development	Technical Support and Systems Administration
Technological Innovation and Design	User Training and Education
Multimedia Content Production	Project Management and Vendor Collaboration

---

### WORK EXPERIENCE

**Developer and Application Support Specialist | Ministry of Sports, Colombia** **Sept 2023 - Dec 2024**

- Leadership in the development of the Mintickets application using React (Next.js) and Flask, optimizing the management of technical support tickets in IT.
- Continuous maintenance and proactive troubleshooting of the GESDOC document management platform.
- Management of Microsoft Admin and Exchange, as well as Sophos security software, ensuring system stability and security.
- Conducted training sessions on technological applications for the entire ministry, enhancing the understanding and effective use of available tools.

**Multimedia Designer and Support Technician | National College of Urban Curators colombia** **Ene 2022 - Jun 2023**

- Created informative and promotional videos for the college's website, enhancing both external and internal communication.
  - Designed visually appealing and relevant images, contributing to a consistent and attractive presentation on the college's website.
  - Developed a comprehensive guide used on the website and in the curatorial processes, facilitating users' understanding of procedures and guidelines.
- 

### EDUCATION

**Systems Engineering** **Ene 2022 - Presente**

University of San Buenaventura, Bogotá

- General Computer Programming
- Currently in the 7th semester of Systems Engineering