SANTIAGO RAMÍREZ FORERO
DEVELOPER

Bogotá, Colombia │ +57 315 485 2832 │ santiforero57@gmail.com
Portafolio: https://portafolio-santiago-ramirez-forero.vercel.app/
Linkedin: https://www.linkedin.com/in/santiago-ramírez-forero

System Engineer with experience in web application development and technical support in government entities. Specialized in technologies such as Wordpress, React, FastAPI, Flask, and Python, with skills in system design and security. Passionate about innovation and the optimization of technological processes.

ÁREAS DE EXPERIENCIA

Frontend: HTML, CSS3, React, Next.js

Technical Support and Systems Administration

Backend: Python, Flask, FastAPI

Tools: Microsoft Admin, Exchange, Sophos

Multimedia Content Production

Project Management and Collaboration with Suppliers

WORK EXPERIENCE

Developer and Application Support Specialist │ Ministry of Sport Colombia   Sept 2023 - Dec 2024

- Development and optimization of the Mintickets application using React (Next.js) and Flask, improving technical support ticket management by 30%, reducing response times, and increasing operational efficiency.
- Proactive maintenance and issue resolution of the GESDOC document management platform, optimizing the storage and access to key documents.
- Management of technological infrastructure, administering Microsoft Admin, Exchange, and Sophos security software, which strengthened the security and stability of the ministry's systems.
- Training of over 400 users in key technological tools, improving adoption and efficient use of internal applications, resulting in a 30% reduction in technical support requests.

Technologies used: React (Next.js), Flask, Python, Microsoft Admin, Exchange, Sophos, GESDOC.

Frontend Developer │ Colegio Nacional de Curadores Urbanos   Ene 2022 - Jun 2023

- Development and maintenance of the institutional website, enhancing user experience and information accessibility.
- Implementation of new features and performance optimization, improving navigation efficiency for over 500 monthly users.
- Regular updates and adjustments to the web platform, ensuring 99% system uptime.
- Development of an interactive digital guide to simplify the understanding of administrative procedures in urban curatorships.

Technologies used: HTML, CSS, JavaScript, React, WordPress, Web Performance Optimization

EDUCATION

Systems Engineering   **Ene 2022 - Presente**
U. de San Buenaventura, Bogotá
- Systems Engineering student – 7th semester (In progress), University of San Buenaventura, Bogotá.

SKILLS

Technical Skills:
- Programming Languages Python, JavaScript
- Frameworks & Tecnologías: React, Next.js, Flask, FastAPI
- Databases: MySQL, PostgreSQL
- Tools and Administration: Microsoft Admin, Exchange, Sophos Diseño & Multimedia: Adobe Premiere, Photoshop
- Chatgpt, Claude, git

Interpersonal Skills:
- Effective communication and training
- Teamwork and collaboration
- Proactive problem solving
- Time management and organization
- Adaptability and continuous learning
- Project leadership