

CONFIGURATION DOCUMENT



Purpose

The Configuration document captures the configuration changes done for the Demo Instance for SF IDO Simulation

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1 Purpose

The purpose of the document is to document the configurations done for IDO Simulations.

2 API User

There are different ways of accessing SuccessFactors API. The fastest method is via Basic Authentication via Username and Password. In order to this, an API user must be created.

2.1 Procedure

2.1.1 User Mode and Admin Mode

When creating API users, it is important to understand what the API user will do to identify which mode should be applied.

User Mode Assigned RBP settings determine what entities can be viewed and what can be done with them.

Admin Mode Allows full access to Employee Central OData API entities and operations. This is chiefly used for technical integrations.

2.1.2 Permission Settings

To set-up API user permissions, follow the instructions discussed in note 2732680. Since there will be upserts that will be executed the API user should follow Admin Mode.

3 Custom Fields in Personal Information for Japan

Two custom fields were used under Global Information for Japan: customString13 and customString20

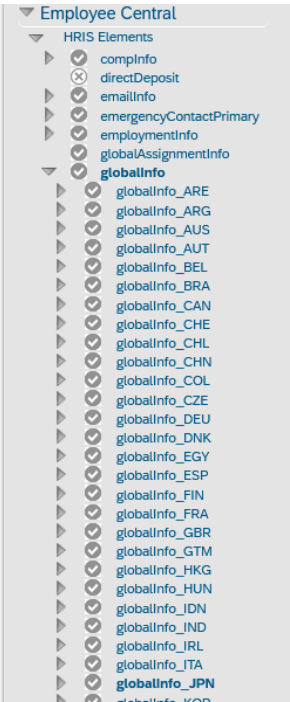
3.1 Use

The customString13 is used to check if the employee has dependent that is challenged while customString20 is used to record Spouse Personal ID in case the spouse is also an employee.

3.2 Procedure

3.2.1 Access Manage Business Configuration

In Manage Business Configuration, expand globalInfo and click globalInfo_JPN

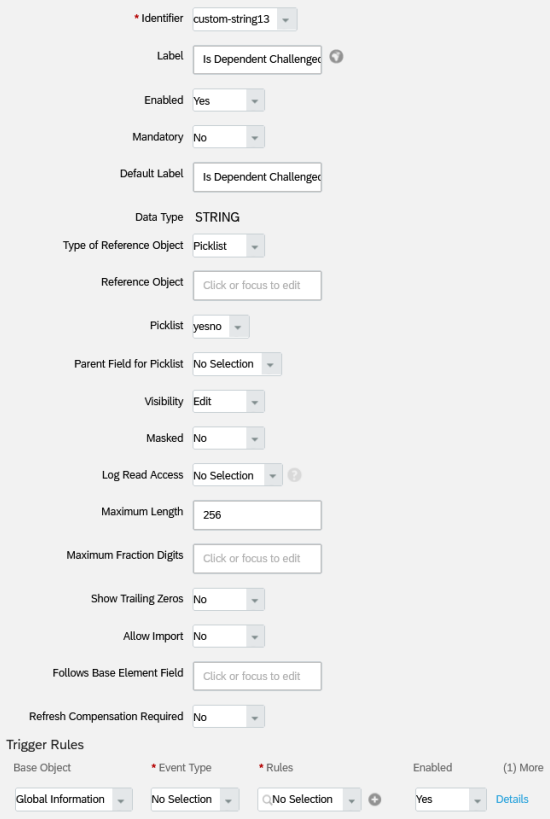


3.2.2 Add the custom fields under Localized HRIS Fields

Under identifier, add custom-string13 with label “Is Dependent Challenged”, enabled equal to Yes and mandatory equal to No.



In the Details portion, update with the following:



Add another identifier custom-string20 with label “Spouse Personal ID (If in same company)”, enabled equal to Yes and mandatory equal to No.

custom-string20 Spouse Personal ID (If in Yes No Details

In the Details portion, update with the following:

* Identifier custom-string20
 Label Spouse Personal ID (If in
 Enabled Yes
 Mandatory No
 Default Label Spouse Personal ID (If in
 Data Type STRING
 Type of Reference Object Employee
 Reference Object Click or focus to edit
 Picklist No Selection
 Parent Field for Picklist No Selection
 Visibility Edit
 Masked No
 Log Read Access No Selection
 Maximum Length 256
 Maximum Fraction Digits Click or focus to edit
 Show Trailing Zeros No
 Allow Import No
 Follows Base Element Field Click or focus to edit
 Refresh Compensation Required No
 Trigger Rules
 Base Object * Event Type * Rules Enabled (1) More
 Global Information No Selection No Selection Yes Details

4 Willingness to be Transferred

4.1 Use

A custom MDF object must be created to capture the willingness of the employee for transfer. Employees can update this object to show whether they are willing to be included in the scheduled transfer of employees.

4.2 Procedure

4.2.1 Create MDF Object

In Create Object Definition, create cust_trasfer_willingness with the following details:

Object Definition: cust_transfer_willingness (cust_transfer_willingness)

* Code cust_transfer_willingness
 * Effective Dating None
 API Visibility Editable
 * Status Active
 MDF Version History No
 Default Screen
 Label cust_transfer_willingness
 Description Employee's willingness to Transfer
 API Sub Version V1.1
 Subject User Field User
 Workflow Routing
 Pending Data No
 Todo Category Generic Object Change Requests

Maintain the following fields:

Fields	Database Field Name	Maximum Length	Data Type
Name	externalCode	100	User
User	externalName	128	String
externalName	sfFields.sfField1	5	Boolean
cust_willingness			

4.2.2 Create the corresponding UI

In Manage Configuration UI, create new UI transfer_willingness with the following set-up:

* Id transfer_willingness

Select Base Object cust_transfer_willingness

DeleteExportSaveCancel

Willingness to Transfer

* externalCode

Willing to be transferred No

OKCancel

4.2.3 Update Permissions

Update the necessary Permission Roles in Manage Permission Roles to include Read and Update access to the new custom MDF object

4.2.4 Update People Profile

In Configure People Profile, create a new sub section Willingness to Transfer under Talent Profile section.

Edit Subsection: Willingness to Transfer

☒ Show this subsection on the profile

Willingness to Transfer

Apply to All Languages

Remove Subsection

Edit the block of the sub section and add Live Profile MDF Information. Assign transfer_willingness for the MDF ID.

≡ Willingness to Tr...

≡ Live Profile MDF Information

Place block here

Edit Block: Live Profile MDF Information
Block Id: block22479 Block Type: MDF_BLOCKS

Links:

+ Add

MDF Screen ID:

transfer_willingness

Remove Block

5 Disciplinary Action

5.1 Use

A custom MDF object must be created to capture the disciplinary logs of the employees. The custom MDF will capture also other affected employees caused by the action of the employee.

5.2 Procedure

5.2.1 Create MDF Object

In Create Object Definition, create `cust_DisciplinaryAction` with the following details:

Object Definition: `cust_DisciplinaryAction (cust_DisciplinaryAction)`

* Code `cust_DisciplinaryAction` ?
 * Effective Dating **Basic** ?
 API Visibility **Editable** ?
 * Status **Active** ?
 MDF Version History **No** ?
 Default Screen ?
 Label `cust_DisciplinaryAction` ?
 Description ?
 API Sub Version **V1.1** ?
 Subject User Field **User** ?
 Workflow Routing ?
 Pending Data **No** ?
 Todo Category **Generic Object Change Requests** ?

Maintain the following fields:

Name	Database Field Name	Maximum Length	Data Type
User	externalCode	100	User
externalName	externalName	128	String
effectiveStartDate	effectiveStartDate	10	Date
cust_Reason	sfFields.sfField1	38	Picklist
cust_Severity	sfFields.sfField2	38	Picklist
cust_InitiateVerbal	sfFields.sfField3	5	Boolean
cust_VerbalComments	sfFields.sfField4	500	String
cust_EEAcknowledgement	sfFields.sfField5	5	Boolean
cust_Attachments	sfFields.sfField6	38	Attachment
cust_dateofincident	sfFields.sfField7	35	DateTime
cust_IncidentStatus	sfFields.sfField8	38	Picklist
cust_IncidentDetails	sfFields.sfField9	500	String
cust_step	sfFields.sfField10	38	Picklist
cust_AffectedEmployee	sfFields.sfField11	100	User

5.2.2 Create the corresponding UI

In Manage Configuration UI, create new UI `disciplinary_log` with the following set-up:

Disciplinary Log:

* externalCode

* effectiveStartDate MM/DD/YYYY

Details

* Date & Time of Incident MM/DD/YYYY 00:00:00 UTC+8:00

* Reason No Selection

Incident Details

* Severity No Selection

Affected Employee

Attachments **Upload attachment**

Status

* Status No Selection

Verbal Discussion? No

Verbal Comments

Employee Acknowledgement No

Step No Selection

5.2.3 Update Permissions

Update the necessary Permission Roles in Manage Permission Roles to include Read and Update access to the new custom MDF object

5.2.4 Update People Profile

In Configure People Profile, create a new section Disciplinary Log.

Edit Section: Disciplinary Log

☒ Show this section on the profile

Disciplinary Log

Apply to All Languages

Remove Section

Under this section, create a Disciplinary Log Subsection.

Edit Subsection: Disciplinary Log

☒ Show this subsection on the profile

Disciplinary Log

Apply to All Languages

Remove Subsection

Edit the block of the sub section and add Live Profile MDF Information. Assign transfer_willingness for the MDF ID.

Disciplinary Log

Live Profile MDF Information

Place block here

Edit Block: Live Profile MDF Information
Block Id: block1636 Block Type: MDF_BLOCKS

Links:

[Add](#)

MDF Screen ID:

disciplinary_log

Remove Block

6 Sample API Postman calls.

6.1 Use

This section will show sample API call using Postman. The API URLs for different data centers can be taken from SAP Note [2215682](#).

6.2 Job Information (EmpJob entity)

[https://api40sales.sapsf.com/odata/v2/EmpJob?\\$select=userId,department,division,managerId,startDate,endDate,event,eventReason,seqNumber,position,payScaleType,payScaleArea,payScaleLevel,payScaleGroup,payGrade,timezone,employmentNav/personIdExternal,jobCodeNav/jobLevelNav/localeLabel&\\$format=json&\\$orderby=userId,startDate&\\$expand=employmentNav,jobCodeNav/jobLevelNav](https://api40sales.sapsf.com/odata/v2/EmpJob?$select=userId,department,division,managerId,startDate,endDate,event,eventReason,seqNumber,position,payScaleType,payScaleArea,payScaleLevel,payScaleGroup,payGrade,timezone,employmentNav/personIdExternal,jobCodeNav/jobLevelNav/localeLabel&$format=json&$orderby=userId,startDate&$expand=employmentNav,jobCodeNav/jobLevelNav)

Events can be filtered as well to check if employee is on leave of absence (event equals 3671) or if employee was already transferred within the year (event equals 3681).

6.3 Personal Information (PerPersonal entity)

[https://api40sales.sapsf.com/odata/v2/PerPersonal?\\$select=personIdExternal,lastName,firstName,middleName,gender,localNavJPN/customString13Nav/localeLabel,localNavJPN/customString20&\\$orderby=personIdExternal&\\$format=json&\\$expand=localNavJPN,localNavJPN/customString13Nav](https://api40sales.sapsf.com/odata/v2/PerPersonal?$select=personIdExternal,lastName,firstName,middleName,gender,localNavJPN/customString13Nav/localeLabel,localNavJPN/customString20&$orderby=personIdExternal&$format=json&$expand=localNavJPN,localNavJPN/customString13Nav)

In this API call, you can extract the custom fields created for Spouse Employee ID (customString20) and if employee has a challenged dependent (customString13).

6.4 Position Information (Position entity)

[https://api40sales.sapsf.com/odata/v2/Position?\\$select=code,positionTitle,effectiveStartDate,effectiveEndDate,effectiveStatus,incumbent,company,companyNav/name,businessUnit,businessUnitNav/name,division,divisionNav/name,department,departmentNav/name,location,jobCode,jobTitle,parentPosition/code&\\$format=json&\\$expand=parentPosition,departmentNav,divisionNav,businessUnitNav,companyNav](https://api40sales.sapsf.com/odata/v2/Position?$select=code,positionTitle,effectiveStartDate,effectiveEndDate,effectiveStatus,incumbent,company,companyNav/name,businessUnit,businessUnitNav/name,division,divisionNav/name,department,departmentNav/name,location,jobCode,jobTitle,parentPosition/code&$format=json&$expand=parentPosition,departmentNav,divisionNav,businessUnitNav,companyNav)

This API call will return available positions as well other details related to organization. This can be used to get the position code which will be used to get competencies of the position.

6.5 Department Information (FODepartment entity)

[https://api40sales.sapsf.com/odata/v2/FODepartment?\\$select=externalCode,startDate,description,parent,cust_toDivision/externalCode,cust_toDivision/description,cust_toDivision/onparent&\\$expand=cust_toDivision&\\$format=json](https://api40sales.sapsf.com/odata/v2/FODepartment?$select=externalCode,startDate,description,parent,cust_toDivision/externalCode,cust_toDivision/description,cust_toDivision/onparent&$expand=cust_toDivision&$format=json)

This API call will return details of a department as well as to which Division it belongs and its parent Department.

6.6 Willingness to Transfer Information (cust_transfer_willingness entity)

[https://api40sales.sapsf.com/odata/v2/cust_transfer_willingness?\\$select=User,cust_willingness&\\$format=json](https://api40sales.sapsf.com/odata/v2/cust_transfer_willingness?$select=User,cust_willingness&$format=json)

This API call will capture the data on the custom MDF created for employees' willingness to be transferred.

6.7 Disciplinary Information (cust_DisciplinaryAction entity)

`https://api40sales.sapsf.com/odata/v2/cust_DisciplinaryAction?$select=User,cust_Reason,cust_Severity,cust_dateofincident,cust_AffectedEmployee,cust_IncidentStatus&$format=json`

This API call will capture the date on the custom MDF created to store employees' disciplinary logs.

6.8 Photo Information (Photo entity)

`https://api40sales.sapsf.com/odata/v2/Photo?$select=userId,photo,mimeType&$format=json&$filter=photoType eq '26'`

This API call will extract profile photos of the employees.

6.9 Position Competency Information (PositionEntity entity)

`https://api40sales.sapsf.com/odata/v2/PositionEntity?$select=positionNav/code,positionNav/externalName_defaultValue,positionCompetencyMappings/competencyNav/name_defaultValue,positionCompetencyMappings/rating_defaultValue&$expand=positionNav,positionCompetencyMappings/competencyNav&$format=json`

This API call will capture the competencies mapped to the positions via Job Profile builder. The positionNav/code will be equal to the code from Position Information call (6.4).

6.10 Form Template Information (FormTemplate entity)

`https://api40sales.sapsf.com/odata/v2/FormTemplate?$select=formTemplateId,formTemplateName&$format=json&$filter=formTemplateType eq 'Review'`

This API call will capture all the performance review templates that are in the system. This will help user select which performance review form should be selected in terms of identifying employee's competencies.

6.11 Competency Results Information (FormContent entity) - to be finalized

`https://api40sales.sapsf.com/odata/v2/FormContent?$select=formHeader/formSubject/userId,pmReviewContentDetail/competencySections/competencies/name,pmReviewContentDetail/competencySections/competencies/itemId,pmReviewContentDetail/competencySections/competencies/officialRating/rating,formHeader/isRated,formContentId,formDataId,status,formHeader/formTemplateId,pmReviewContentDetail/competencySections/competencies/assignments,pmReviewContentDetail/competencySections/competencies/source,pmReviewContentDetail/competencySections/competencies/itemIndex,formHeader/formDataStatus, lastModifiedDate&$filter=status eq '10' and formHeader/formDataStatus eq '3'&$format=json&$expand=pmReviewContentDetail/competencySections/competencies,pmReviewContentDetail/competencySections/competencies/officialRating,formHeader/formSubject,formHeader&$orderby=lastModifiedDate desc`

This API call will capture the competencies of an employee. The filter for template ID of the performance review form must be included **formHeader/formTemplateId** and must be equal to the formTemplateId from FormTemplate (6.10) information that will be selected by the user.
