# **PUBLIC**

# **Deep dive into SAP Cloud Platform Workflow Management – Restart Workflow**DEV-264

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SAP Cloud Platform Workflow Management has Process Visibility capability enable Process Owners / Process Operators to gain real time insights into processes and insight to actions. In this document you will learn how to model workflows, use as actions in Process Visibility to trigger based on process status by system or user.

#### **INSIGHT TO ACTION**

Processes change their status based on different situations like delays, SLA violation or technical failures. Some of this status changes require system centric actions and others require user centric actions. Process Visibility enable you to define both system and user centric actions based on process status. Please see <a href="help portal">help portal</a> for more details.

#### **System Triggered Action**

Process visibility trigger actions when process status changes like (Failed, Suspended, Overdue or at Risk). Pre-configured workflow is triggered, and the workflow can do appropriate steps like notifying process administrators or creating a service ticket.

#### **User Triggered Action**

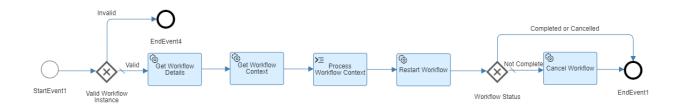
User triggered actions will be enabled when the process reach the preconfigured state and a user can trigger this action from process visibility. For eg: The process has exceeded the cycle time or at Risk or suspended or Failed.

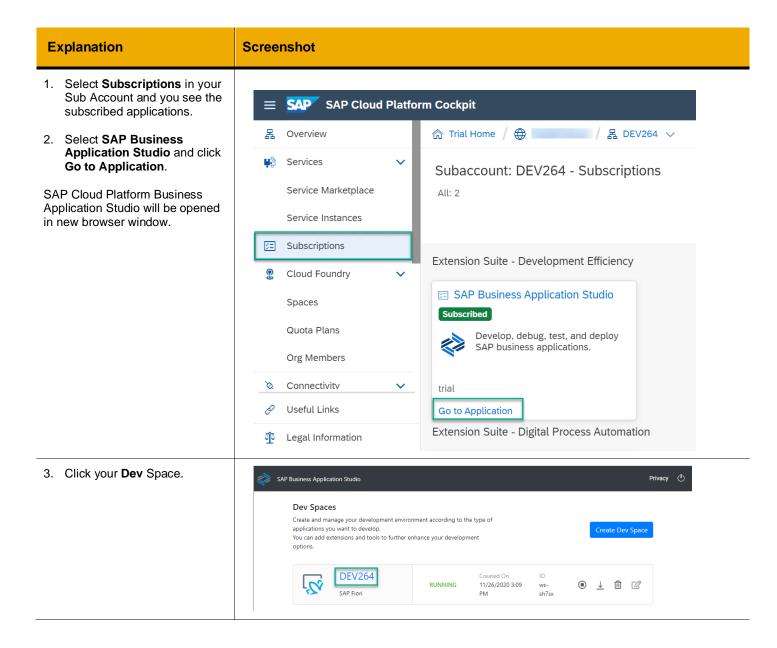
#### Prerequisite

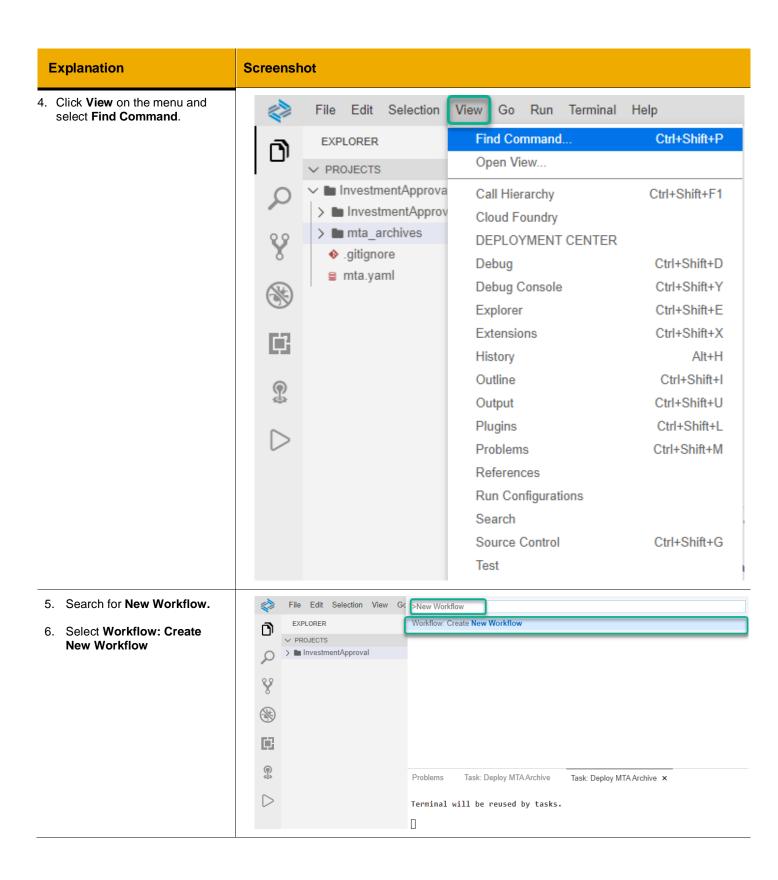
You have already configured your SAP Business Application Studio Workspace and Created the Investment Approval Workflow. Please refer Model Workflow guide how to build and deploy Investment Approval Workflow.

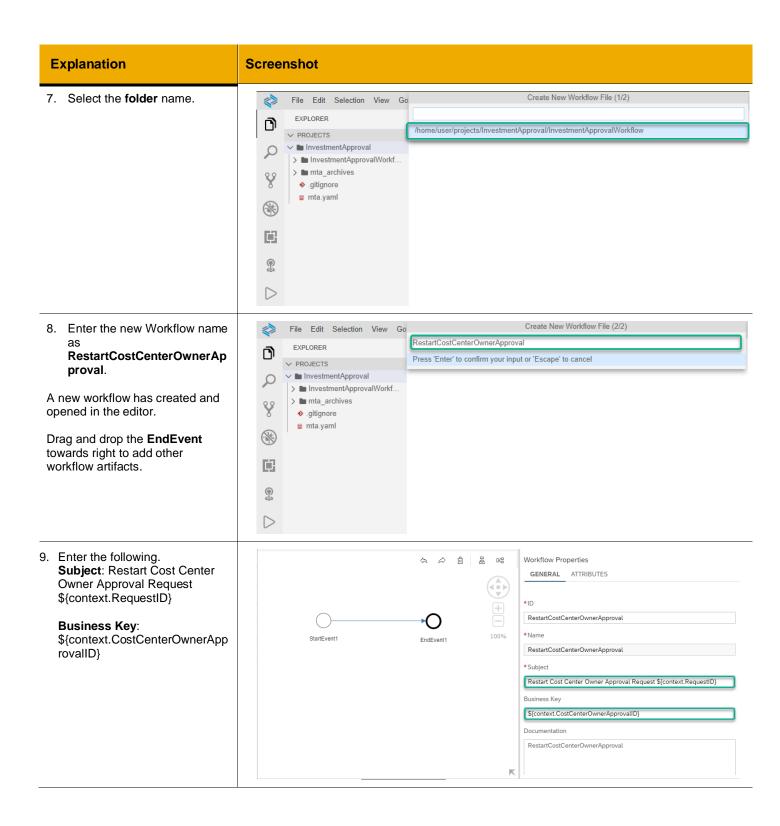
#### INSIGHT TO ACTION - RESTART WORKFLOW - USER TRIGGERED ACTION

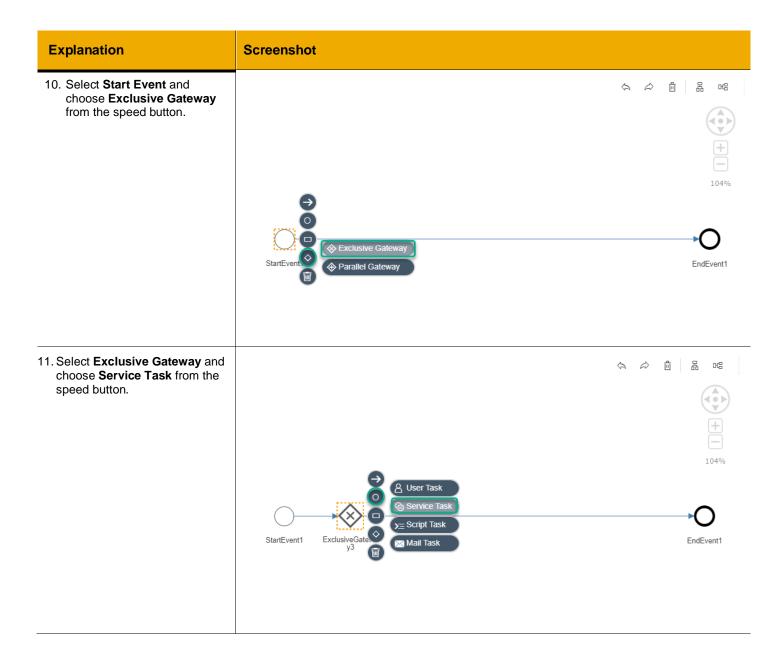
In this hands-on guide you will learn to model a workflow to get the details of a Cost Center Owner Approval workflow instance, get Workflow context, create a new workflow instance and cancel the current workflow instance using <u>SAP Cloud Platform Workflow APIs</u>.

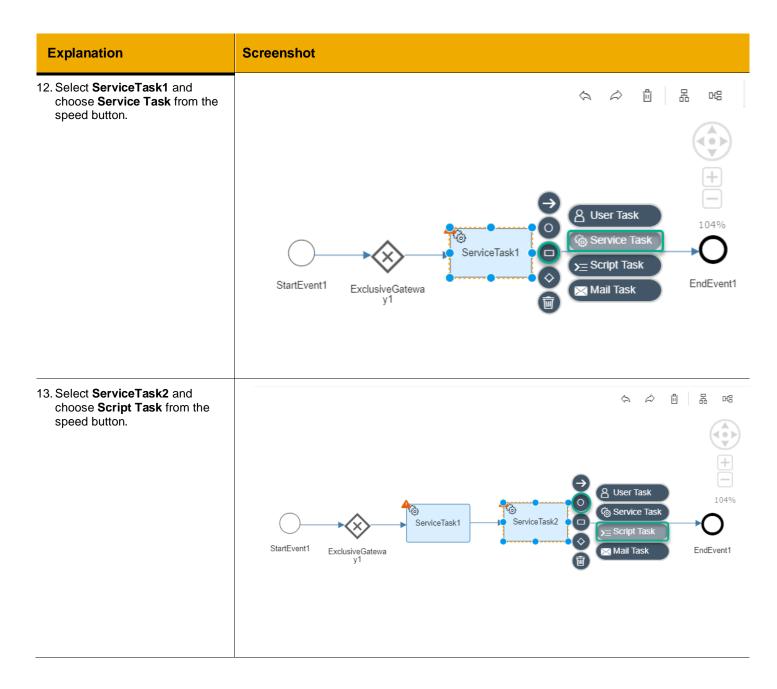


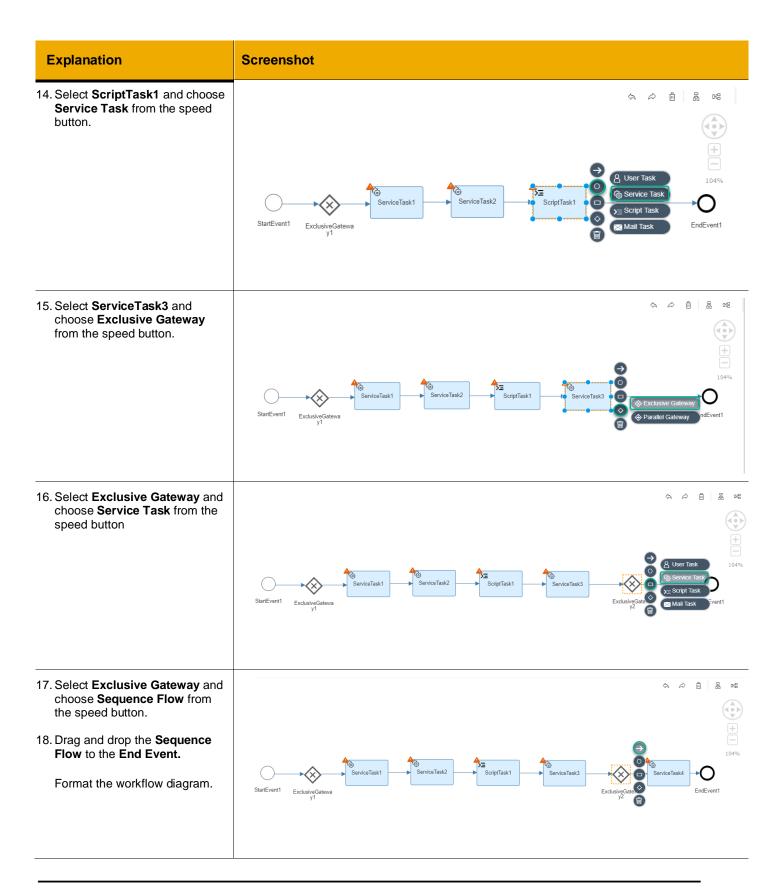


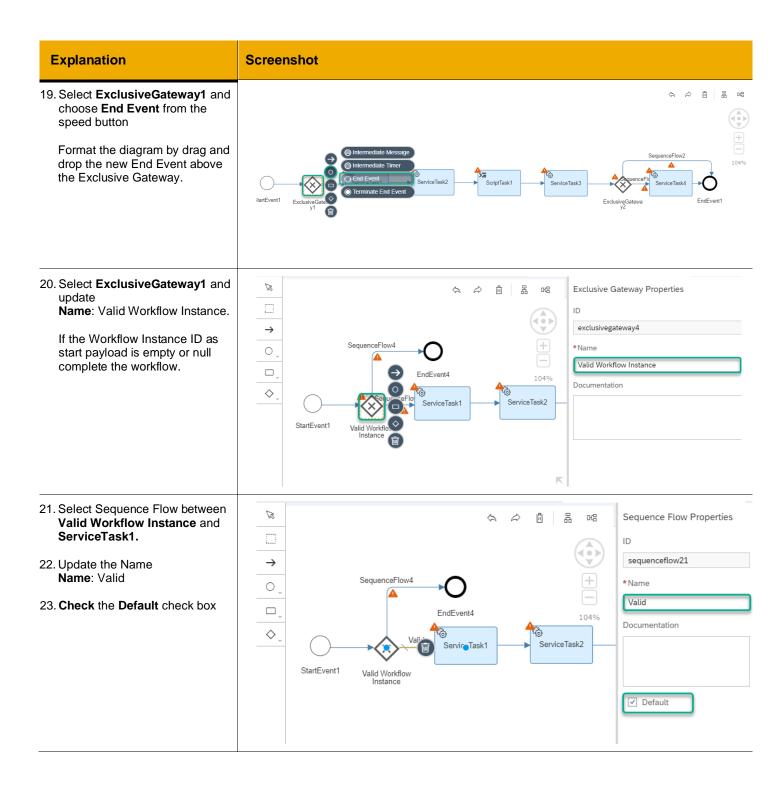


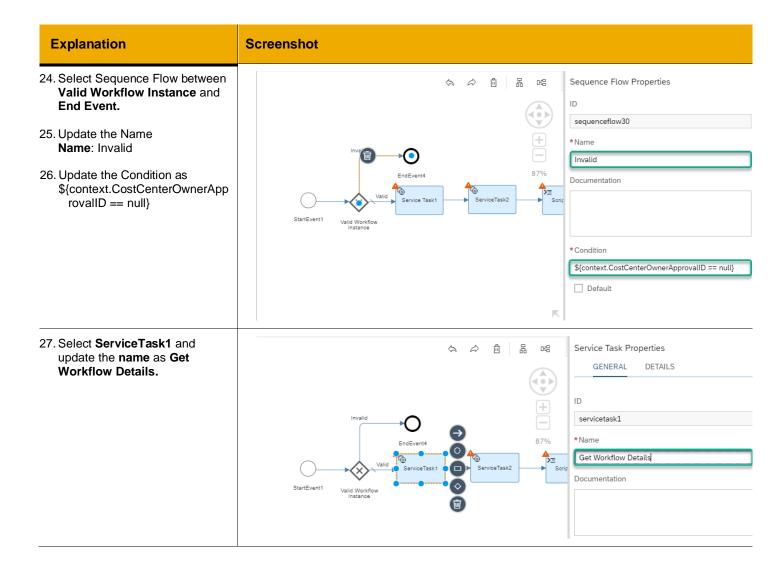


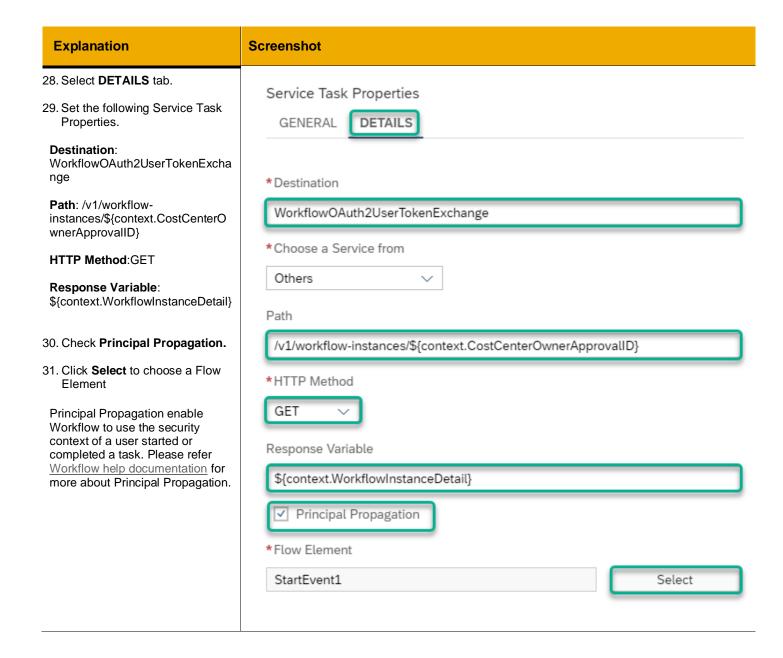


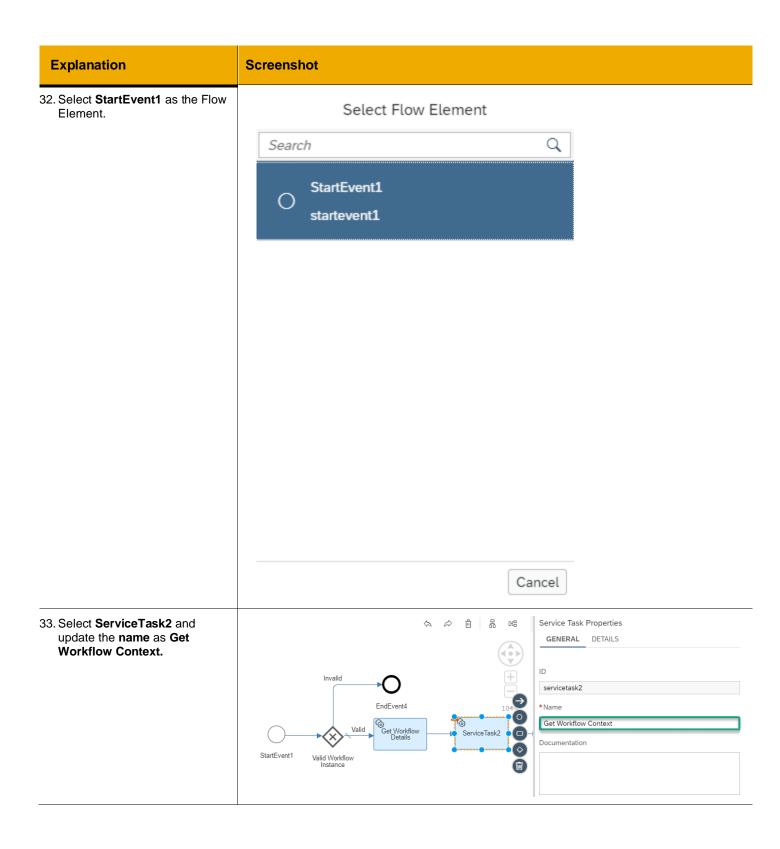


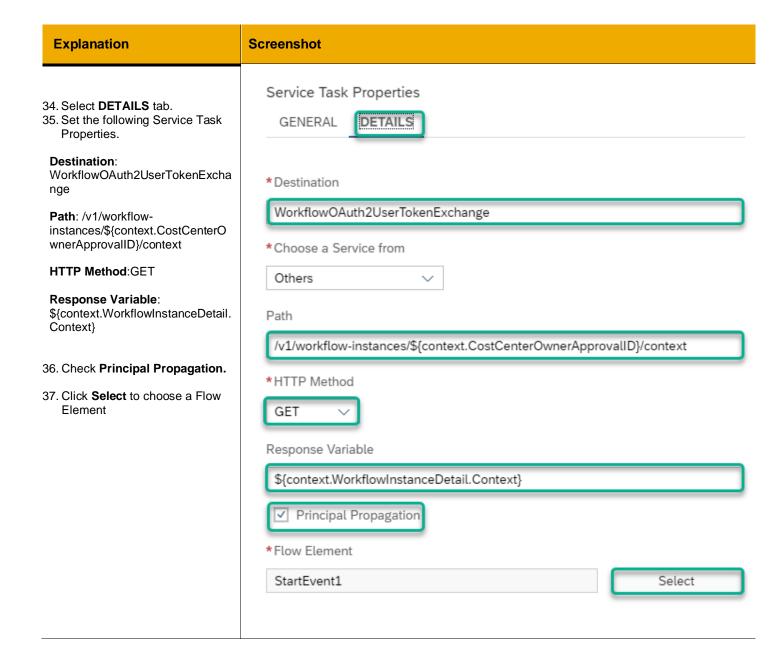


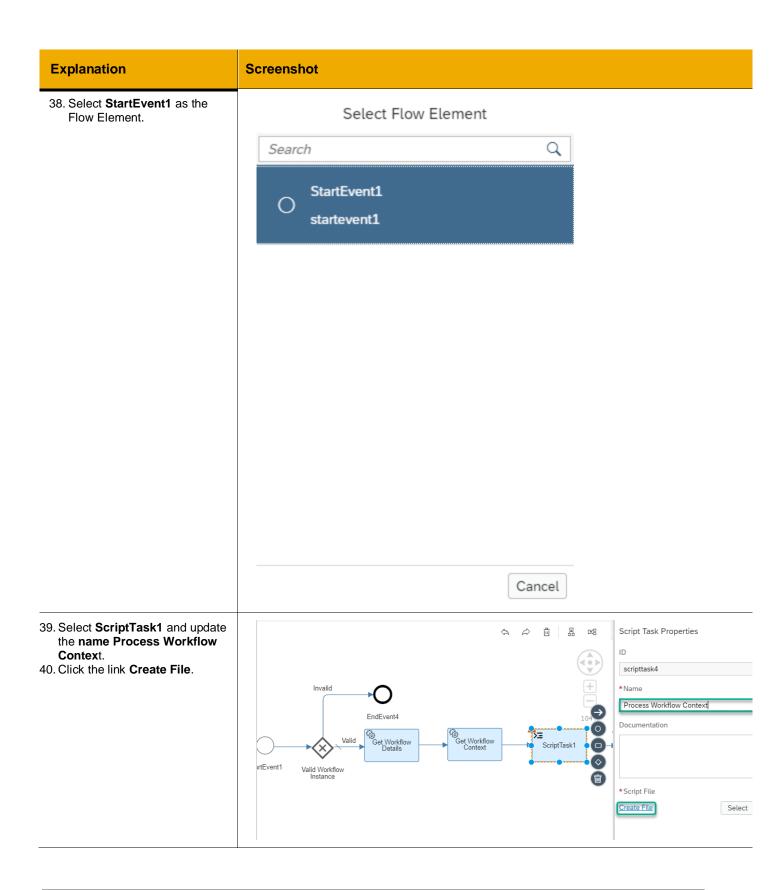


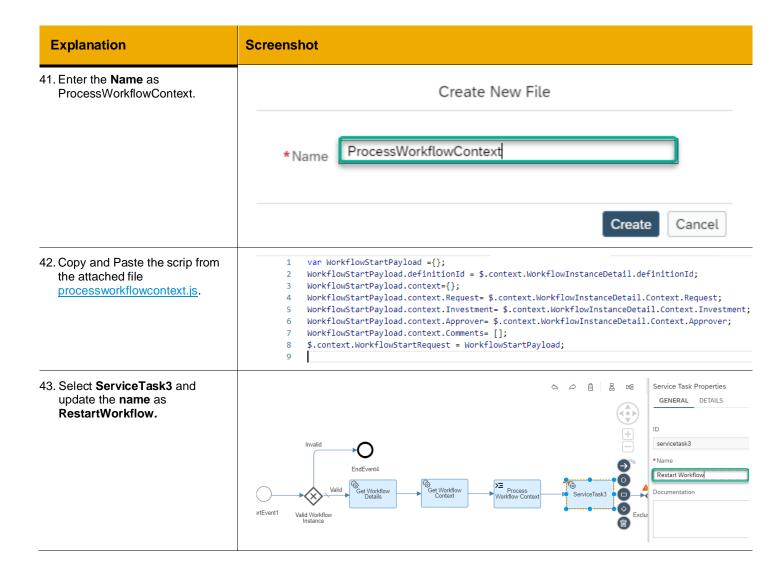


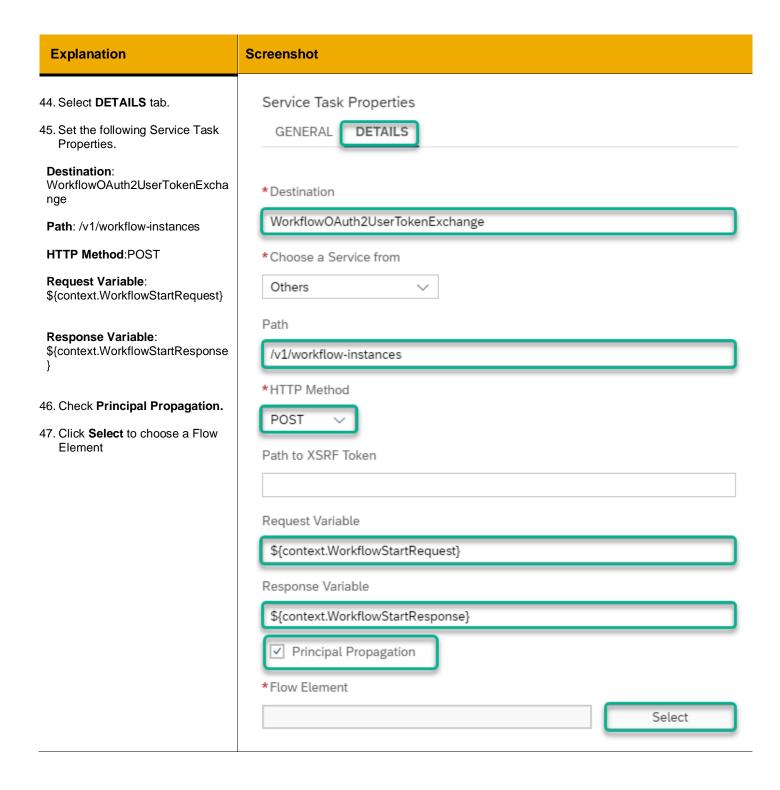


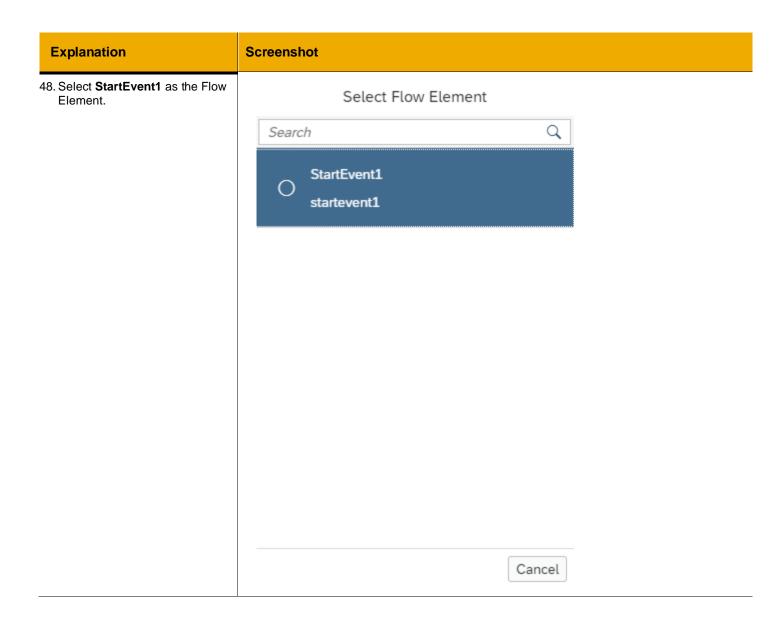


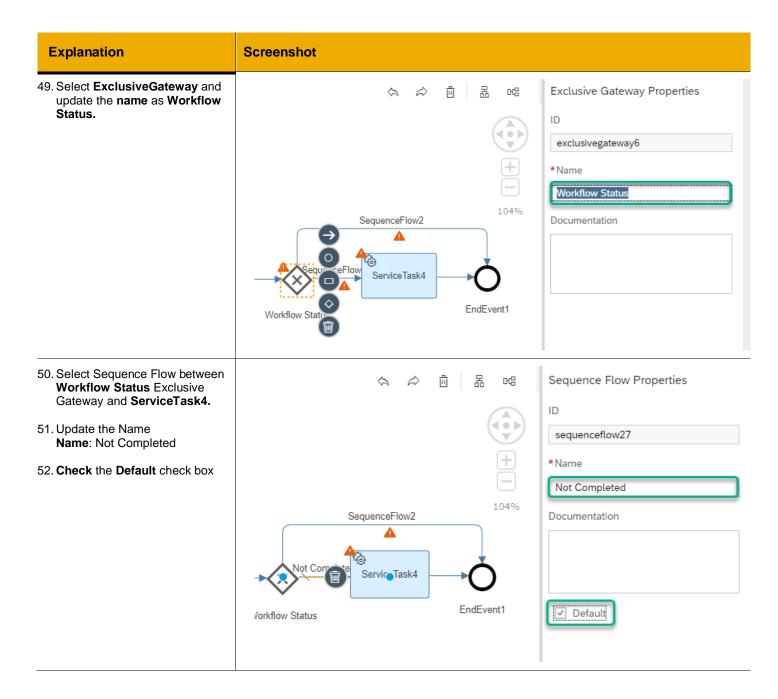


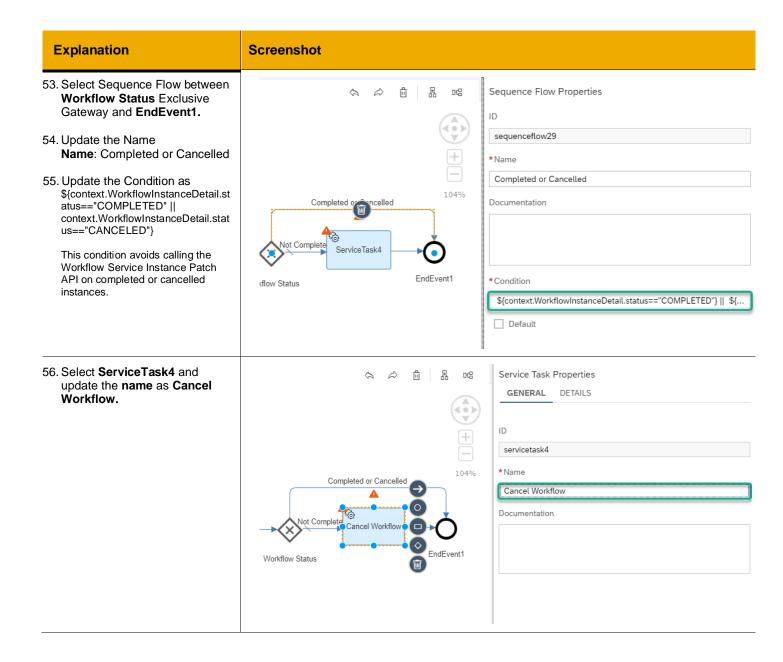




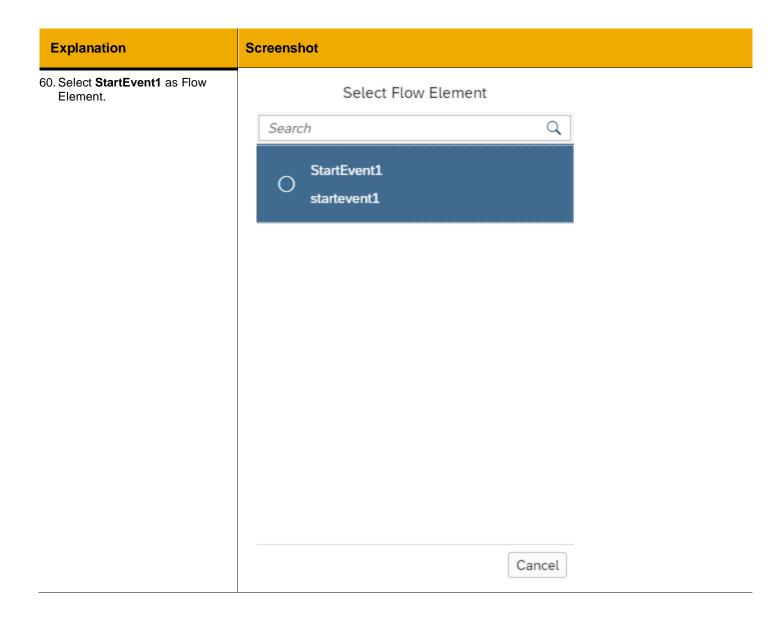


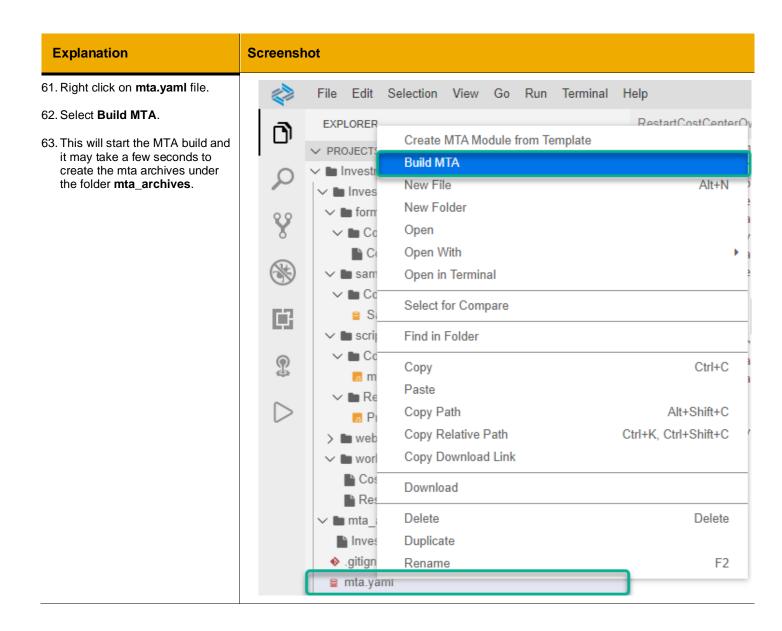






Screenshot
Service Task Properties
GENERAL DETAILS
*Destination  WorkflowOAuth2UserTokenExchange
*Choose a Service from
Others
Path /v1/workflow-instances/\${context.CostCenterOwnerApprovalID}
*HTTP Method
PATCH V Path to XSRF Token
Request Variable
\${context.WorkflowPatch}
Response Variable
\${context.WorkflowPatchResponse}
✓ Principal Propagation
*Flow Element Select





Explanation	Screenshot
64. Successful build will update the .mtar file and show	File Edit Selection View Go Run Terminal Help
message in the build logs.  65. Select the .mtar file and right click.  66. Click Deploy MTA Archive.	Deploy MTA Archive  New File New Folder  Open Open Open With  CostCenterO Sample-data  Copy Sample Inve Sample Inve Sample Inve Sample Inve Sample Inve CostCenterO Sample Inve Sample Inve Copy Copy Ctrl+C Paste Copy Path Alt+Shift+C Copy Download Link  ProcessWorl Download
67. Successful deployment will show the log.	Uploading 1 files /home/user/projects/InvestmentApproval/mta_archives/InvestmentApproval_0.0.1.mtar OK Operation ID: c443e49b-318f-11eb-a634-eeee0a8b72e6 Deploying in org "DEV264" and space "dev" Detected MTA schema version: "3" No deployed MTA detected - this is initial deployment Detected new MTA version: "0.0.1" Processing service "workflow_mta" Creating service "workflow_mta" from MTA resource "workflow_mta" 1 of 1 done Creating service key "InvestmentApprovalWorkflow-workflow_mta-credentials" for service "workflow_mta" Uploading content module "InvestmentApprovalWorkflow" in target service "workflow_mta" Deploying content module "InvestmentApprovalWorkflow" in target service "workflow_mta" Skipping deletion of services, because the command line option "delete-services" is not specified. Process finished. Use "cf dmol -i c443e49b-318f-11eb-a634-eeee0a8b72e6" to download the logs of the process.  Terminal will be reused by tasks.

## **SUMMARY**

You have modeled an action workflow and successfully deployed in your SAP Cloud Platform trial account. In the process visibility hands on guide, you will consume this workflow to configure an action in SAP Cloud Platform Process Visibility.

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