Secure the Intelligent Enterprise with SAP Enterprise Threat Detection

Exercise: Working with SAP Enterprise Threat Detection

Version December 2020



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ETD Demo Users in the ETD System

• Usernames: Demo01, ..., Demo20

Password: Welcome0

Connected S4H-System

Usernames: Demo01, ..., Demo20

• Password: Welcome1

In this exercise replace **<YOUR USERNR>** with your user number:

• DEMO**01** → DEMO**ONE**

DEMO02 → DEMOTWO

• ...

DEMO10 → DEMOTEN

Make use of the following pattern name for your own created content (Charts, Patterns, Value-Lists, etc.) in this session:

<Chart name> DEMO<YOUR_USERNR>

1. SECURITY EXPERT - WORKING WITH THE FORENSIC LAB

Security Aspect: The Security Expert sometimes needs to do an ad-hoc analysis about things that happen in the landscape, or he gets a hint about certain suspicious behavior of an IP Address, within an SAP System, of certain program calls etc.

He might need to create own charts to easier interpret the data and the suspicious behavior within, and even he might need to create an own detection patterns to get future alerts about the suspicious actions he found during his analysis.

Tool Aspect: The forensic lab is one the most important application in SAP Enterprise Threat Detection and helps you to gain insight about what is going on at present in your system landscape.

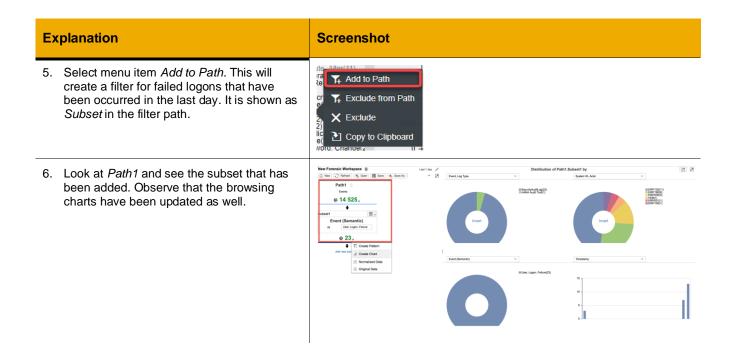
Forensic lab supports workspaces for identifying and analyzing weaknesses or attacks and supports the modelling of charts or attack detection patterns. For attack detection patterns, you create the configurations, which you want SAP Enterprise Threat Detection to use to scan for events that match the pattern. No coding or complex regex/SQL queries are needed, instead SAP Enterprise Threat Detection takes care of transforming your attack detection pattern model to SAP HANA optimized queries.

In this exercise you will learn how to work with the forensic lab, how to analyze log events and how to create charts and attack detection patterns are created.

1.1. Filtering Data

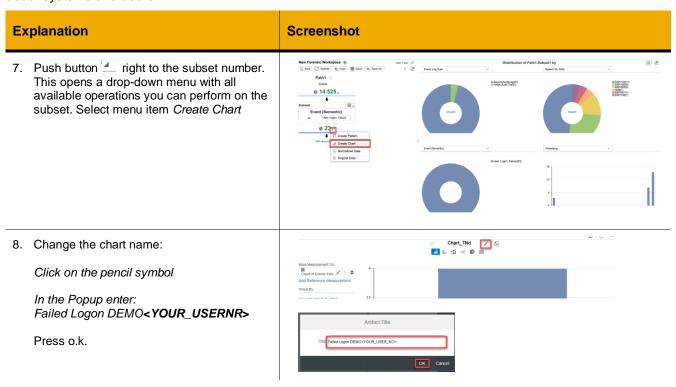
In this exercise, you will display failed log on attempts, and you will learn how filters can be created.

Explanation Screenshot 1. Open tile Forensic Lab in the SAP Analysis and Pattern Design Enterprise Threat Detection Launchpad. Forensic Lab Anomaly Detection Lab Patterns Patterns Active 87 Value Lists 43 <u>څٽ</u>ز 2. The initial screen of the forensic lab shows the log events from last 15 minutes. The left part of the workspace contains the filter paths. The right part of the workspace is used to display the log events. They are called browsing charts. You can e.g. see which log types - Event, Log Type - are received, from which systems - System ID, Actor - or which actions - Event (Semantic) have been performed. Change the dropdown value in one of the browsing charts to see information about other semantic attributes. 3. Push button Change time period. Change time period selection to 1 hour and push button OK to analyze the log events from last day. Look at the path and the browsing charts that have been updated. 4. To add a filter for failed logon events, click on legend User Logon, Failure. Path1 ø 45 960.



1.2. Modelling Charts

Based on the subset you have created in the filter path, you can further filter the log events, or you can create charts to see more details. In this exercise you will create a chart of failed logon events including information about systems and users.



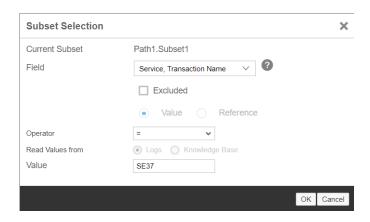
Explanation Screenshot 9. Push button . Add the following description and push button *OK*. Description: Failed Logon Events by Systems and Users DEMO<YOUR_USERNR> 10. Click on link *Append group by field* and add field *System ID, Actor.* The chart will be updated with the system information on which failed logon attempts have been observed. DEMO<YOUR_USERNR> 11. Click on link *Append group by field* and add field *System Role, Actor.* The chart will be updated with additional system role information.

Explanation Screenshot 12. Click on link Append group by field and add field Account Name Pseudonym, Targeted. The chart will be updated with additional user information. 13. You can now save your changes. On the left lower area enable checkbox Shared. This allows other users to access your charts. Push button Save. 14. Provide name and namespace for your Save Forensic Workspace As workspace and push button OK. My first workspace My first workspace DEMO<YOUR_USERNR> DEMO<YOUR USERNR> Namespace: Namespace: http://demo ttp://demo

1.3. Browse through the data and model your own individual charts

In your newly created workspace, *my first workspace DEMO<YOUR_USERNR>* you can add a new path by pushing the button Add Path. On the new path you can create new filters by adding new subsets either via the browsing charts or by clicking on the link Add new subset. AND operator between subsets can be toggled to an OR operator \$\mathcal{O}\$.

Also have a close look on the Subset Selection options (Example):



You can filter specific fields (= Field) from semantic attributes using a specific operator (= Operators) and providing corresponding filter values (= Value)

You can use the option Reference to correlate Events from one path to another path

You can use Value-List containing pre-defined values for filtering the data

Make use of the following chart name for your own created charts:

<Chart name> DEMO<YOUR USERNR>

1.4. Working with Value Lists

Value List allows to simplify the filtering of events. Instead of adding multiple values manually into the Subset Filter multiple times, you can filter the data for multiple values more easily by using a value-list.

Patterns delivered by SAP Enterprise Threat Detection makes as well use of value-lists. To tune the patterns in the way that the use case fits to the customers environment, the value lists can be adjusted and enhanced accordingly.

Open a new SAP ETD Launchpad tab in your browser and have a closer look on tile Value Lists:

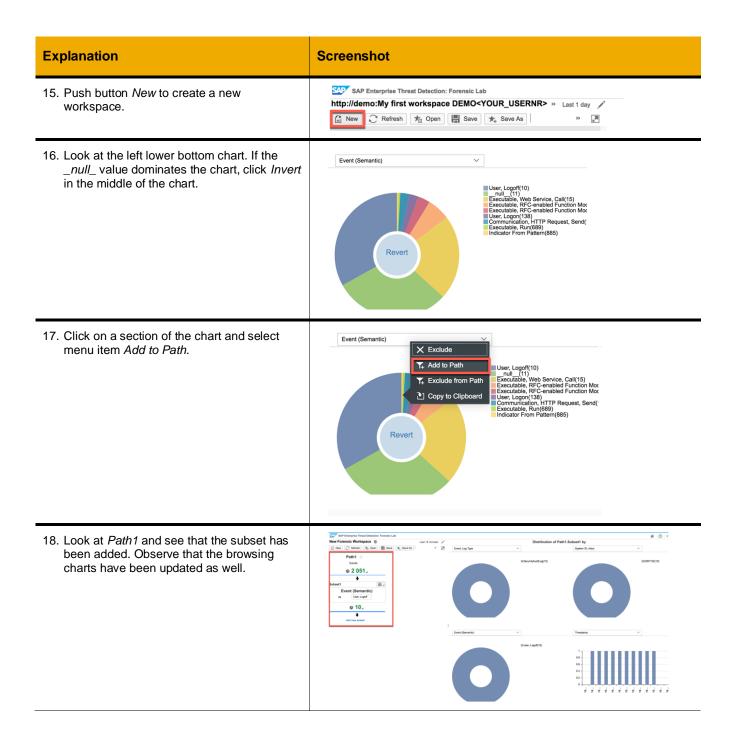


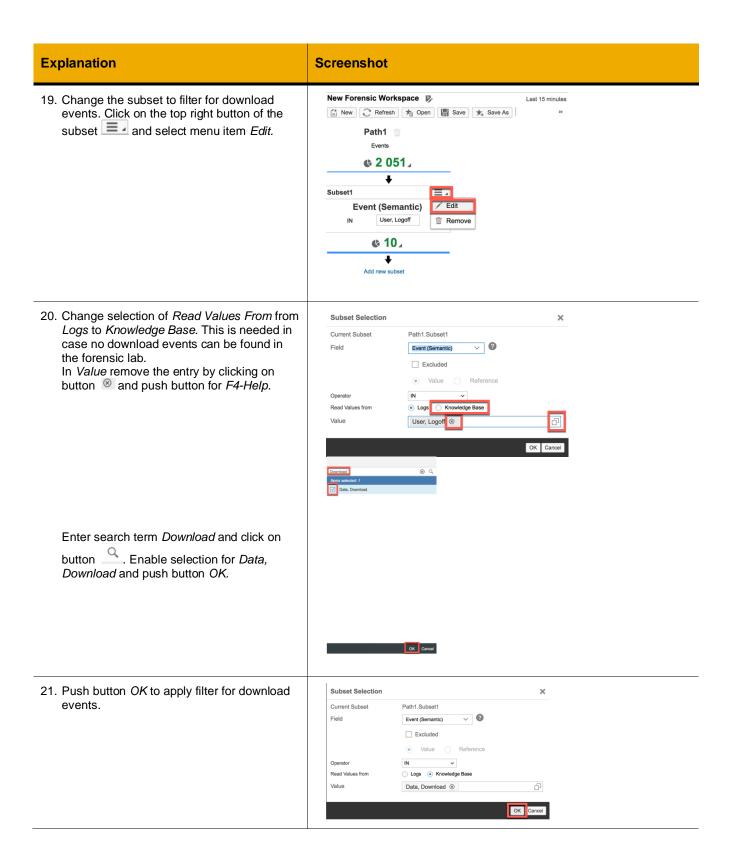
In the *Value List* application, you can view existing ones that are delivered with SAP Enterprise Threat Detection The value lists delivered with SAP Enterprise Threat Detection have pre-defined values, that can be adjusted and enhanced

You can also create your own value lists

1.5. Modeling Attack Detection Patterns

The forensic lab supports the creation of attack detection patterns. The procedure is similar to the procedure of creating charts. Attack detection patterns are as well based on a particular subset of log events. Now you will create a pattern that will deliver an alert when a download of data exceeds a suspicious volume threshold.



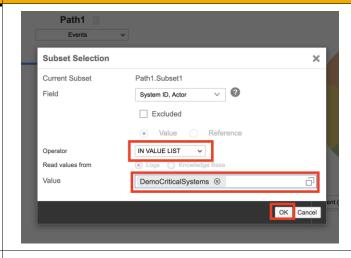


Explanation

Screenshot

22. Click on *Add new subset* and create a filter using the value list *DemoCriticalSystems*. Enter the following Subset Selection:

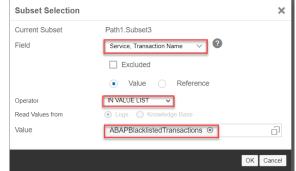
Field: System ID, Actor Operator: IN VALUE LIST Value: DemoCriticalSystems



23. Click on link *Add new subset* and enter the following Subset Selection:

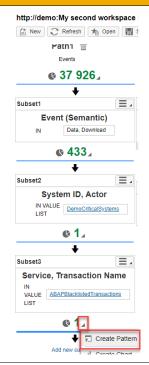
Field: Service, Transaction Name Operator: IN VALUE LIST

Value: ABAPBlacklistedTransactions



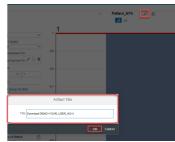
24. Push the button right to the subset number . This opens a drop-down menu with all available operations you can perform on the subset. Select menu item *Create Pattern*.

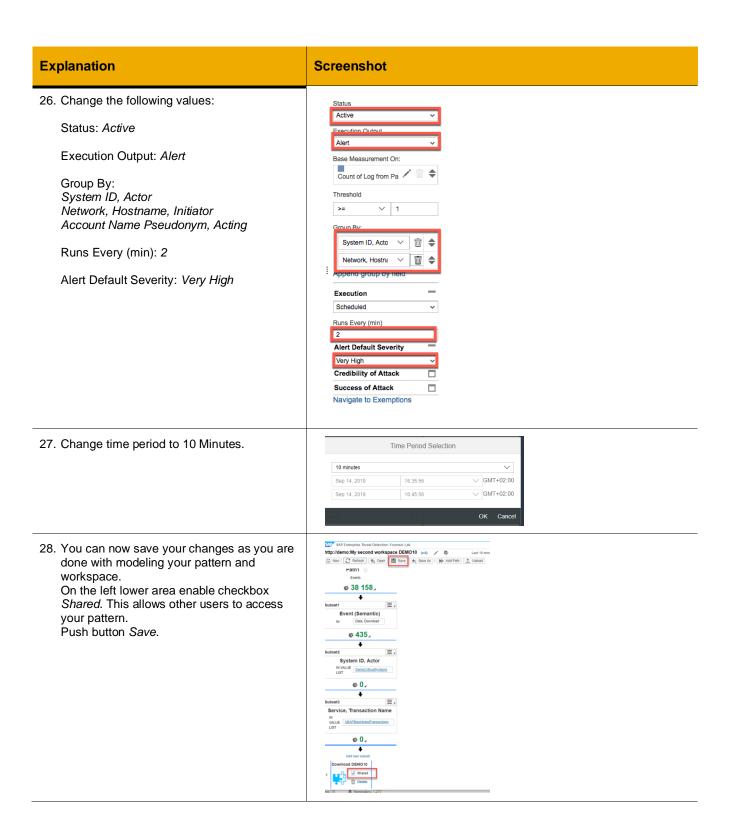
Screenshot



25. Change the pattern name:

Download DEMO<YOUR_USERNR>





Explanation	Screenshot
29. Provide name and namespace for your workspace and push button <i>OK</i> .	Save Forensic Workspace
Name: My second workspace DEMO< YOUR_USERNR>	My second workspace DEMO <your_usernr> Namespace: http://demo</your_usernr>
Namespace: http://demo	OK Cancel

1.6. Summary

Security Aspect: As a Security Expert you are now able to do forensic analysis and find suspicious behaviors and evidences in big amounts of data. Now you can visualize this data as to your needs and create own Attack Detection Patterns in case you need to get Alerts on future occurrences of this situation.

Tool Aspect: You learned how to use the Forensic Lab to look into data, create Charts and Patterns and how to save them and to make them available to others.

Note: The example pattern you modelled is already part of the standard content delivery of ETD

2. BROWSE AND MODEL

Security Aspect: As a Security Expert you very much have a feeling about anomalies and suspicious behavior within your systems and landscapes, by that if just looking at the data you would already find some presumably critical aspects that you want to explore. The invention of new Patterns based on this knowledge and these findings is the next important step to put your knowledge into automated action. In order to see if your pattern runs in the defined way, you may need to simulate the attack on a Test application, and presumably do a penetration test with Alert Checks.

Tool Aspect: You will use the Forensic Lab to model a Pattern of your choice, and then simulate the attack within an SAP S/4H system to verify that your first and/or your second Pattern works.

2.1. Browse through the data and model your own individual Attack Detection Pattern

In your newly created workspace *My second workspace DEMO*<*YOUR_USERNR>*, you can add a new path by pushing the button Add Path. On the new path you can create new filters and your own pattern.

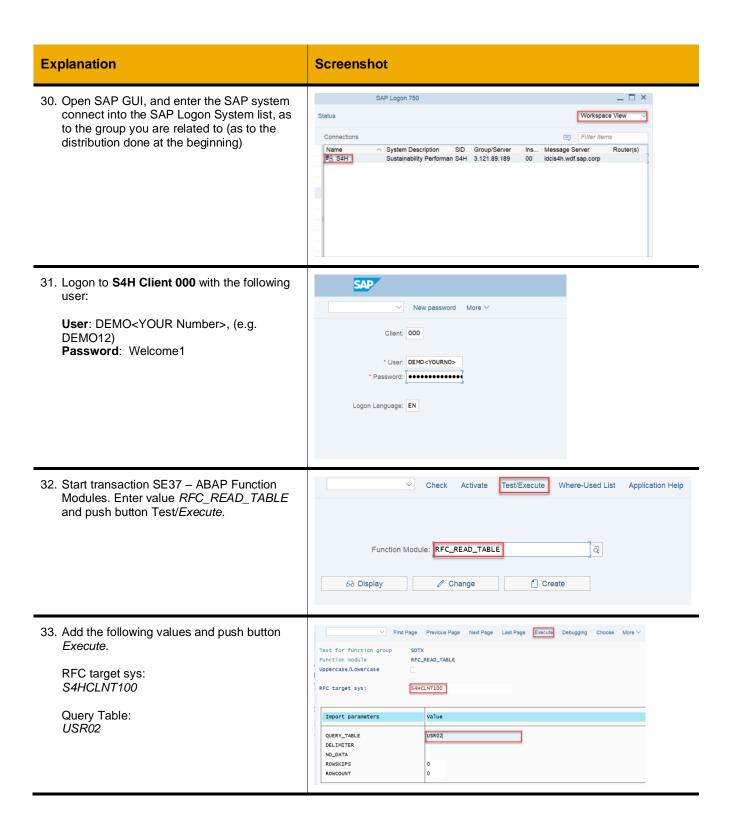
Hint: Create a Pattern about semantic events that are already seen within the Forensic Lab, so that later, you can test the Pattern by use of the incoming data or by being able to trigger the events within the connected SAP ERP system (see below).

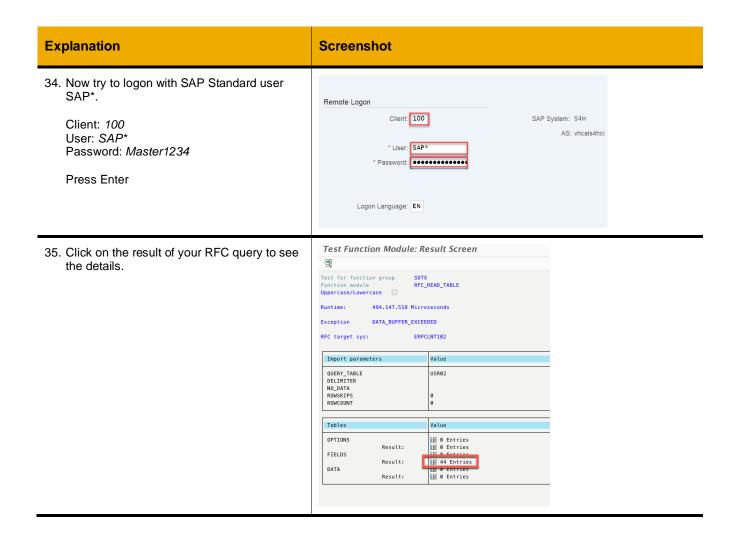
Make use of the following pattern name for your own created Attack Detection Patterns:

<Attack Detection Pattern name> DEMO<YOUR_USERNR>

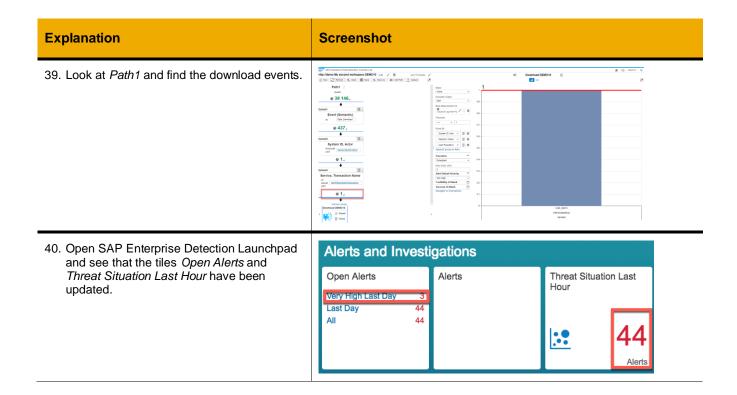
Save and share your charts, patterns and workspace as soon as you are finished with your changes.

In this exercise you will put yourself in the role of the hacker and try to download sensitive information from an ERP system.





Explanation Screenshot 36. To download the content, choose More→System→List→Save→Save. Save content on your local file system. <u>G</u>oto Close GUI Wini List Own Spool Re Own Jobs Log off Structure Editor: Display FIELDS from Entry File Name: data20190914.txt Encoding: 0000 37. Open SAP Enterprise Threat Detection Analysis and Pattern Design Launchpad and click on tile Forensic Lab to Forensic Lab Anomaly Detection Lab Patterns Patterns verify the download events. 88 43 Value Lists 88 **L**g *%* 38. Push button Open. In the workspace explorer select view My and click on the name of the workspace to open it in the forensic lab.



2.2. Summary

Security Aspect: In the role of a Security Expert you have found suspicious behavior by Browsing through the data and you created/invented a Pattern based on these new findings. Then you did a hacking scenario/simulation to check whether your alert was raised.

Tool Aspect: You got familiar with *Forensic Lab*, how to find very different kinds of data within the logs, and how to use the tools to build patterns and charts, and how to check the Alerts with *Open Alerts* and *Threat Situation Last Hour* applications.

3. PROCESSING ALERTS AND INVESTIGATIONS

Security Aspect: As a Security Analyst in Level 1, 2 or 3 one of your main tasks is to check for raised Alerts and to process them. You need to answer questions like

- Was this a real Alert or a false positive?
- What are evidences which need to be collected to proof the attack or misuse?
- Are there additional Alerts related to this Alert?

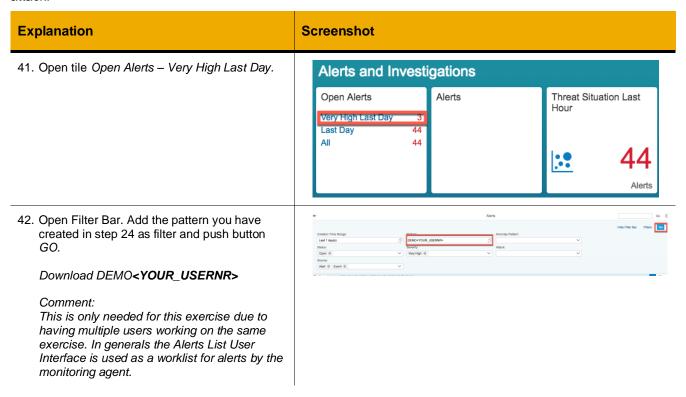
Then you may need to collect the evidences and to follow a Standard Operation Procedure for the further actions.

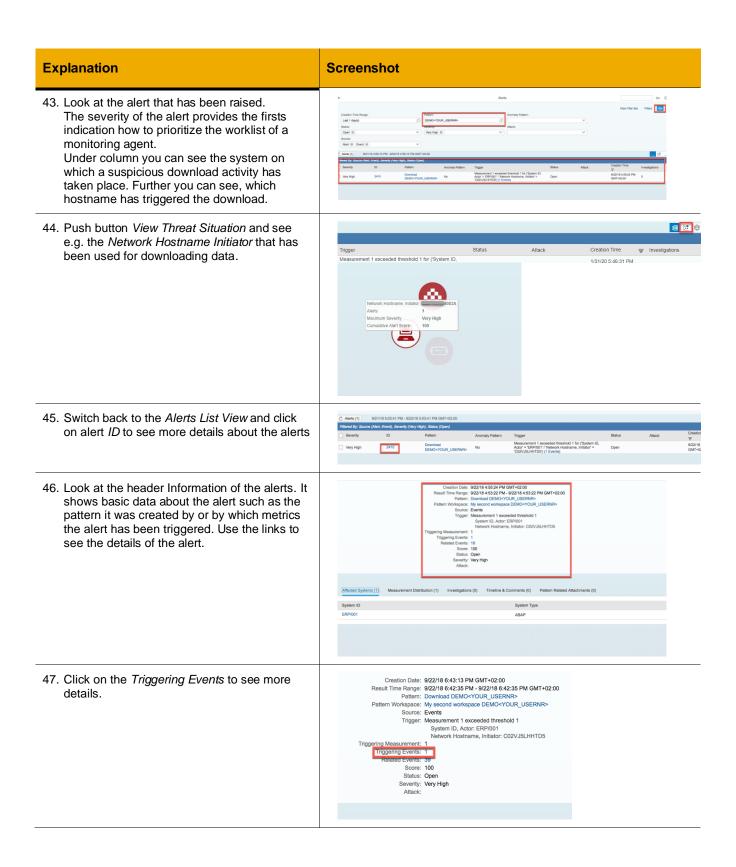
Tool Aspect: SAP Enterprise Threat Detection raises alerts as notification for potential attacks as they are happening. An alert includes references to the log events and the attack detection patterns or the anomaly detection patterns that led to its creation. Alerts are processed and analyzed by making use of various applications provided by SAP Enterprise Threat Detection. After your analysis of an alert, you can mark it as an attack, or a suspected attack and you can add it to an investigation. Investigations are collections of related material such as alerts, related events, case files, and snapshots. They are the central item with which more than one person might work with (e.g. monitoring agents and/or security experts).

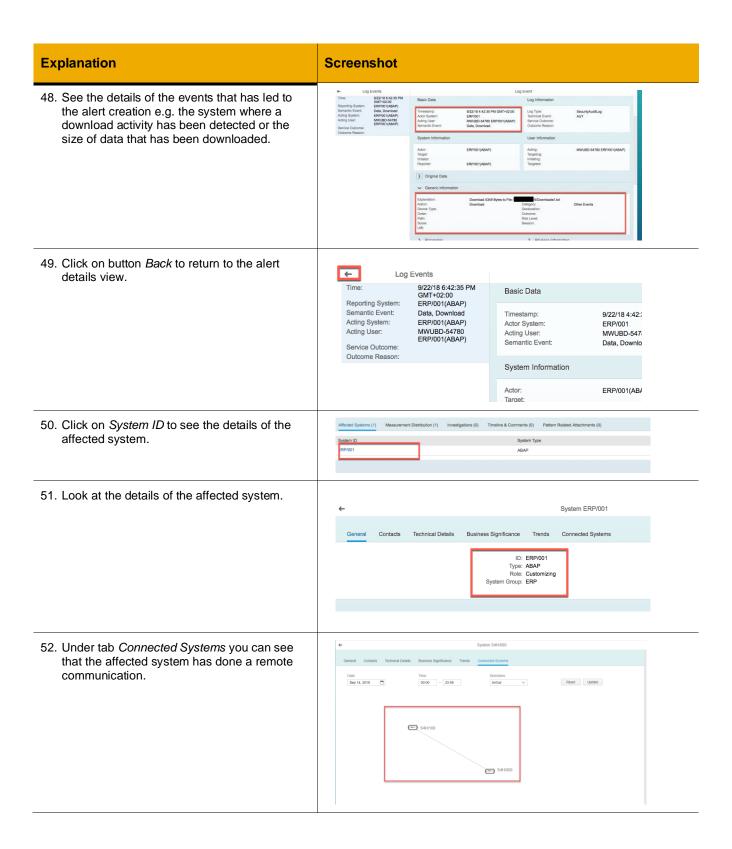
3.1. Viewing Alerts

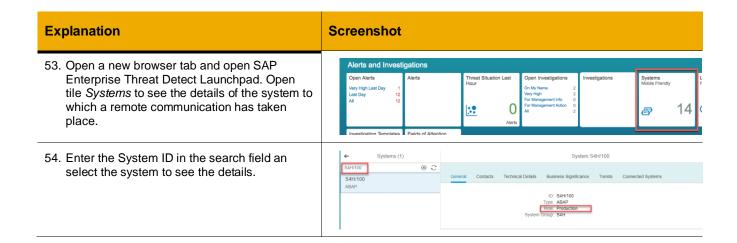
As the monitoring agent of a company, you need to monitor the alerts and react immediately. In the case of a suspected attack, it is usually the user or the hostname behind it or the system affected that you need to identify.

In this exercise you will learn how alerts are viewed and how an investigation is started in case of a suspected attack.







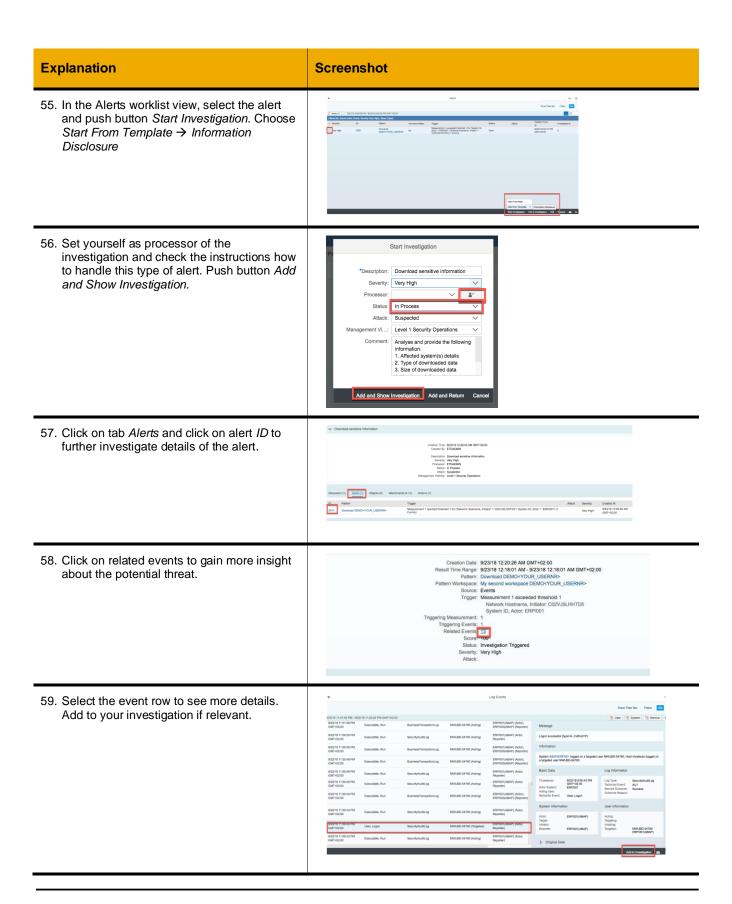


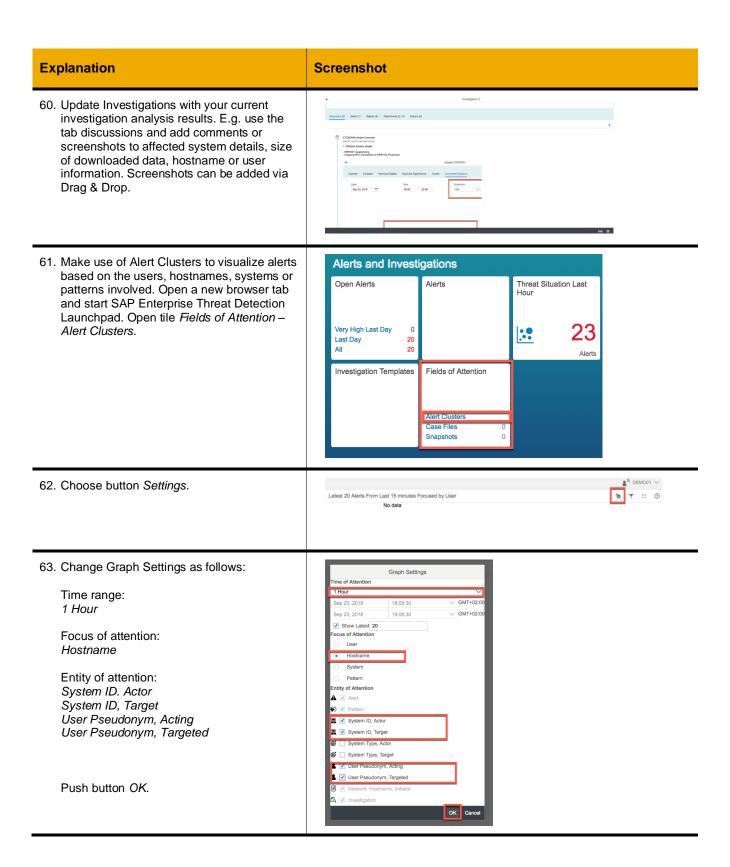
3.2. Investigating Alerts

Investigations are collections of related material such as alerts, case files, and snapshots. They are the central item with which the monitoring agents and/or the security expert starts his forensic research, as they can lead to an incident.

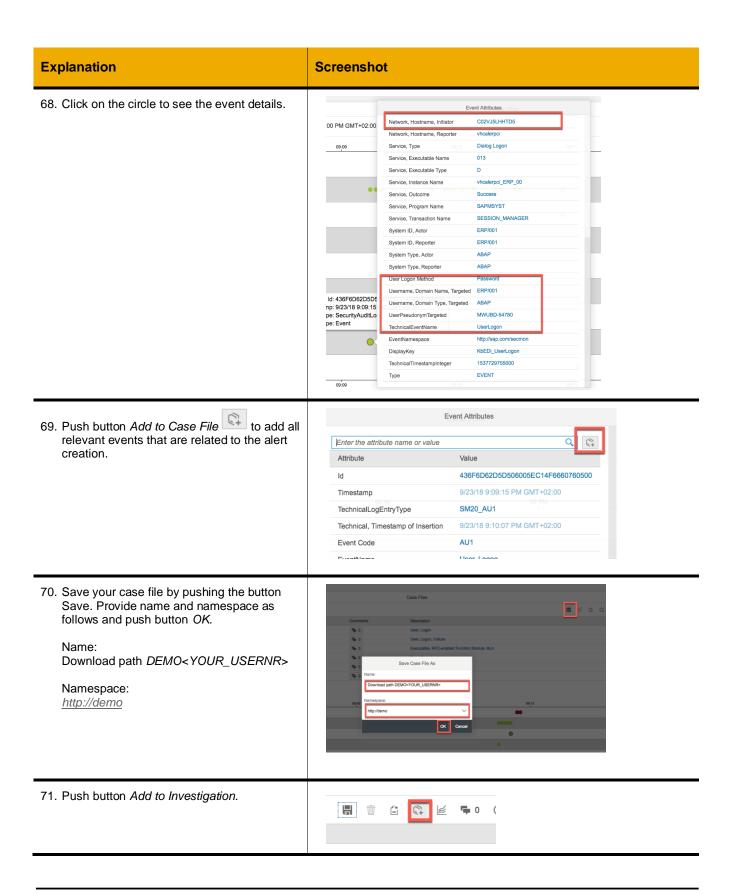
When the monitoring agent considers an alert suspicious, an investigation gets started. The investigation gets a description, a severity, a status and comments can be added. The investigation can be shared easily, either in emails or as tiles in the launchpad, or even as a PDF file. More alerts and other related material can be added later, and the status can be changed in order to make tracking of the investigation easy. It is also possible to create a CSV file with a list of all triggering or related events of the alerts in the investigation.

As the investigation is an item that more than one person might work with, there is a discussion and timeline tab in which manual comments as well as changes to the investigation are tracked.





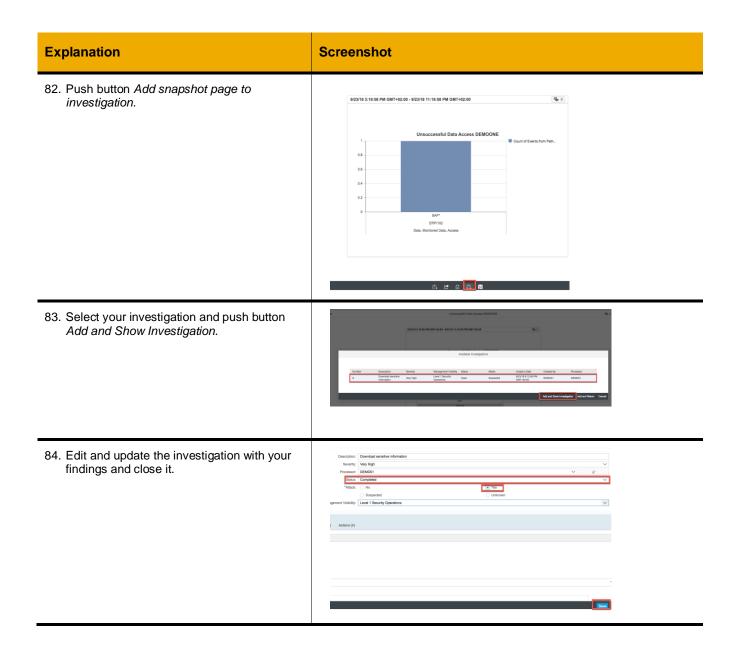
Explanation Screenshot 64. Push button Filter and only enable the hostname that has triggered the alerts. Filter of Entities Q, Enter the name of entity ✓ C02VJ5LHHTD5 null 65. Look at the alert graph focusing on the selected hostname and see how it is connected to patterns, alerts and systems. Click on the hostname node to see further details. Download sensiti re information C02VJ5LHHTD5 66. Look at the alerts and events shown on the timeline where this hostname was involved. 67. You can slide and/or stretch the view to better visualize the events on the timeline. Start your analysis from left to right to get an understanding what has been done by the given hostname until the alerts have been raised.



Explanation Screenshot 72. Select your investigation and push button Add and Show Investigation. 73. Update the investigation with your analysis results. 74. Open forensic lab and change time range to last 2 hours. Analyze the log events and see if you can find further events related to the Time Period Selection remote system and the SAP Standard user that has been mis-used. Sep 14, 2019 15:44:37 ✓ GMT+02:00 ✓ GMT+02:00 OK Cancel 75. Create the following filters: Path1 System ID, Actor = S4H/100 User Pseudonym, Acting = SAP* S4H/100 © 3 689₄ User Pseudonym, Acting

Explanation Screenshot Path1 Events 76. Look at the browsing chart for *Event* (Semantic) and see the event Data, **© 11 332**₄ Monitored Data, Access. e 1 854 New Forensic Workspace ☐ New ☐ Refresh ☐ Open ☐ Save ☐ ★ 77. Add a filter for this event. Path1 **©** 15 848 ² System ID, Actor © 2 948 **© 11**₄ 78. Create a chart with the following Group By fields: Event (Semantic) System ID, Actor User Pseudonym, Acting Service, Function Name Parameter Value, String Generic, Outcome

Explanation Screenshot 79. Provide the following chart name. Chart name: Unsuccessful Data Access DEMO<YOUR_USERNR> Enable checkbox Shared and push button Save. Provide the following workspace name. Name: Unsuccessful Data Access DEMO<YOUR_USERNR> Namespace: http://demo 80. Push button Add chart to snapshot page. Unsuccessful Data Access DEMO 81. Push button Create a new snapshot page. Provide the following snapshot page name and push button Add and Show. Snapshot page name: Create a new snapshot page Unsuccessful Data Access DEMO<YOUR_USERNR> Create a new snapshot page: Unsuccessful Data Access DEMO<YOUR_USERNR> Add and Show Add and Return Close



3.3. Saving Evidence for Attacks

Print an investigation or save it to a PDF file. Such a PDF file can, for example, be used to attach an investigation to an external ticketing system.

Explanation

Screenshot

85. Within an investigation details push button *Print*. Push *Save* to save the content of an investigation as PDF file.

This investigation can now be handed over to the Incident Management Team for further processing such as contacting the person behind the user pseudonym and contact system owner of production system to disable SAP Standard user SAP*.



3.4. Summary

Security Aspect: As a Security Analyst you should be able to save the collected evidences to an investigation. You know now how to analyze the alert to avoid the false positives with several tools provided by ETD, and print the investigation in PFD format as a hard copy.

Tool Aspect: You learned how to view the Alerts, create an Investigation and assign alerts to it. You can find the User behind this alert using Threat Situation. You also know how to view the details of an Alert with its triggering Events, as well as add different objects to an investigation. You've got to know the advanced tools, such as Case Files.

4. PSEUDONYMIZATION OF USER DATA

Security Aspect: The users involved in a potential cyberattack are always the most interesting attributes for a Security Analyst. However, all the person-related data must be protected before the collected evidences indicating a real attack. SAP Enterprise Threat Detection replaces the real user ID with User Pseudonym so that no user can be identified during all phases of analysis. Only with very restrictive access right the User Pseudonym can be resolved to real user.

Tool Aspect: You will learn how to resolve the User Pseudonym.

Pseudonymization is a procedure by which the user ID and other person-related data in a record is replaced by a pseudonym, so as to make it difficult or impossible to identify the person in question. In contrast to the anonymization procedure, pseudonymized data still references the original data.

SAP Enterprise Threat Detection frequently changes the pseudonym associated with a user. The applications of SAP Enterprise Threat Detection, such as the forensic lab, can only access the current pseudonym of a user. You cannot use your past knowledge of user pseudonyms to pursue a user. SAP Enterprise Threat Detection protects this application with authorizations and records read-access to this data.

4.1. Determining the True Identity of Users

When suspicious events occur, you may be required to determine the true identity of the person behind the alias shown in the user interface. User Pseudonym can be resolved by authorized group of users only.

Explanation Screenshot 86. Logon to SAP Enterprise Threat Detection Launchpad with the following user and open **Advanced Analysis** tile Resolve User Identity Resolve User Identity User: DEMO<YOUR_USERNR> Password: Welcome0 Resolve User Identity 87. Enter user pseudonym and push button Resolve. The clear user name is then shown below Hint: You can e.g. find a user pseudonym in the alerts that were raised, or in Forensic Lab you can select one within a predefined visualization by e.g. viewing User Alias Pseudonym, Acting SNC Name

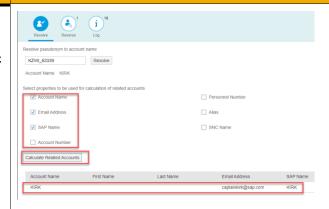
Explanation

Screenshot

88. You can check the complete user account information about correlations between Account Names, Mail Addresses, SAP Name IDs, Personal Numbers, Aliases, SNC Names, as far as these are maintained fully or partly within any SAP ERP systems, and a correlation can be established.

Mark the corresponding Check Boxes and click on Button Calculate Related Accounts

Hint: It might even happen that for one resolved pseudonym several user-IDs appear as one account, because these IDs can e.g. be correlated via the same Mails Address maintained for several IDs in different SAP systems

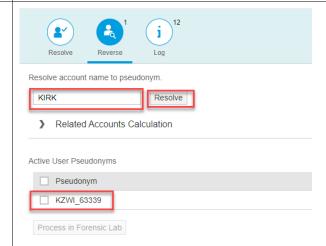


89. Do a Reverse Resolution from a clear User ID to a currently used Pseudonym.



Enter a user ID and click on *Resolve*. The corresponding Pseudonym is shown.

Hint: The functionality can be used in case of ad-hoc analysis, where a suspicious user behavior occurred outside ETD, and a user behavioral Analysis shall be executed

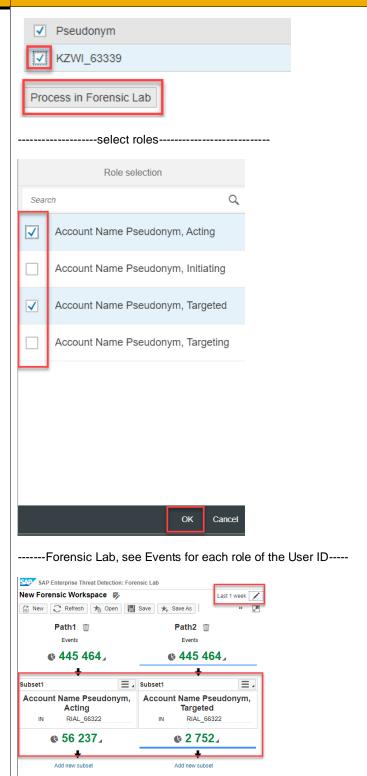


Explanation

 By marking the Pseudonym with the CheckBox, you can jump into the Forensic Lab, already pre-filtered on the desired roles of the User ID.

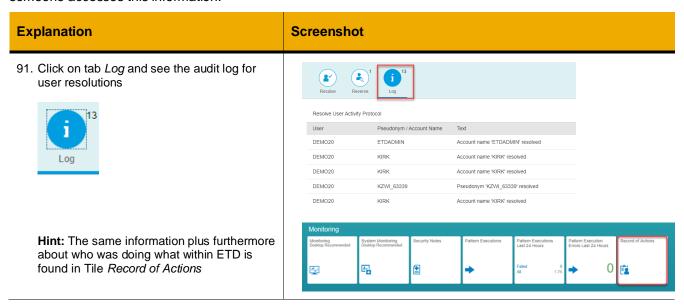
After marking the CheckBox of the Pseudonym, click on *Process in Forensic Lab*. In Forensic Lab different filter paths are created for the selected roles, and the corresponding Events are shown in the selected time frame for the Pseudonym

Screenshot



4.2. Logging Access to User Identities

Personal user information is protected by local laws and regulations, SAP Enterprise Threat Detection logs when someone accesses this information.



4.1. Summary

Security Aspect: As a User of a special authorized group you can find the real user behind a User Pseudonym.

Tool Aspect: You learned how to resolve a User with "Resolve User Identity"

5. MONITORING DASHBOARDS

Security Aspect: During the daily operation of security monitoring a Security Agent needs to have an overview of the whole landscape. In ETD they include active alerts, the status of investigations and the log events. Since every agent has his own interested aspect, the content of the monitor must be able to be configured individually. In addition to the security related data he needs also an overview regarding the connected systems, to avoid unnecessary loss or delay of events.

Tool Aspect: Monitoring dashboards provide an overview of the events, alerts, and investigations in the system. The monitoring user interface is visualized for all users of SAP Enterprise Threat Detection. You can adjust the refresh rate, the number of charts and patterns displayed, and the time span monitored by the indicators of the Monitoring application. Monitoring dashboards can be customized the way you need.

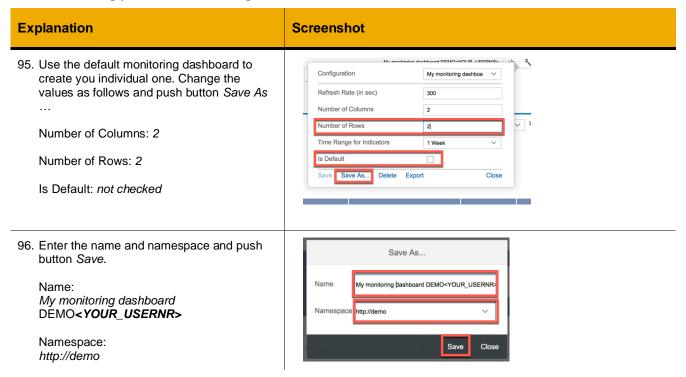
It is possible to define favorite monitoring dashboards by each individual user.

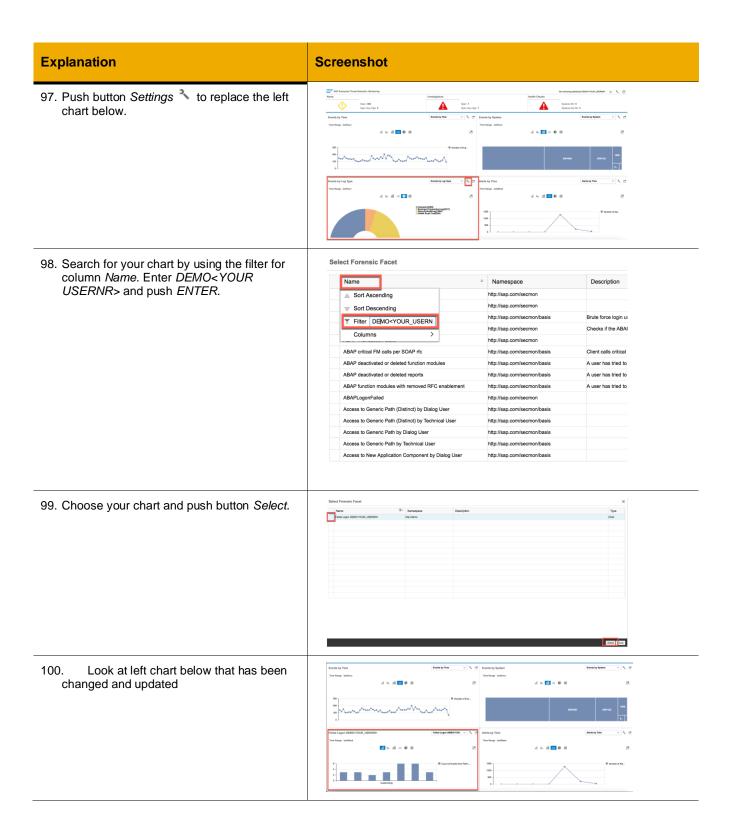
5.1. Viewing Default Monitoring Dashboard

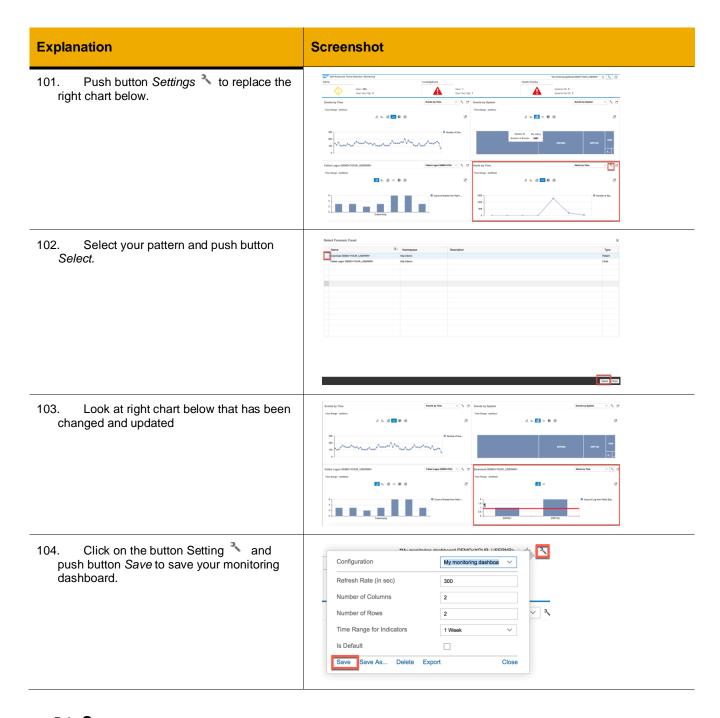
When opening the monitoring tile, a default monitoring dashboard is displayed. The default monitoring dashboard is typically used as a video wall.

Explanation Screenshot 92. Open tile Monitoring in the SAP Enterprise Monitoring Threat Detection Launchpad. Monitoring Desktop Recommended System Monitoring Desktop Recommended Security Notes Pattern Executio **4** 93. The initial screen shows the default monitoring dashboard with standard charts d = d = 0 = such as Events by Time, Events by System or Alerts by Severity. The default monitoring dashboard is typically used as a video wall. 4 5 2 0 0 0 94. Click on the button *Setting* to see configuration details of the default Configuration SAP Default monitoring dashboard. Refresh Rate (in sec) 300 Number of Columns Number of Rows) e Time Range for Indicators 1 Week **√** Close Business TransactionLog(2413) SecurityAuditLog(1518) HANA Audit Trail(382)

5.2. Building your own Monitoring Dashboard







5.1. Summary:

Security Aspect: As a Security Monitoring Agent you have learned that the Monitoring Dashboard is the most important tool for you to deal with your daily security monitoring task.

Tool Aspect: You learned how to open the default Monitoring Dashboard and customize it to fit your own need.

6. LOG LEARNING - HOW TO LEARN A NEW LOG SOURCE

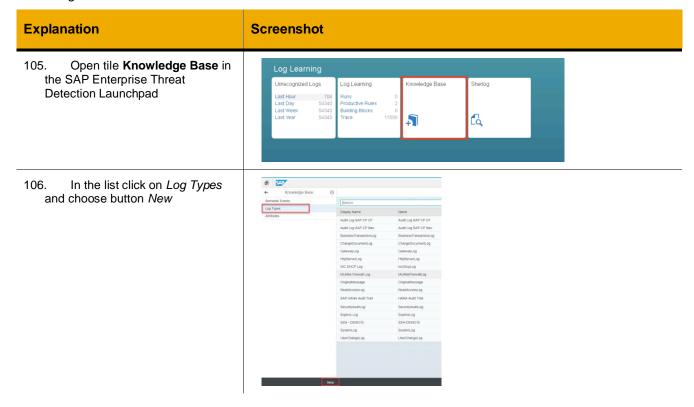
Security Aspect: In the daily life of a Security Expert you have to monitor a lot of systems, devices and networks. It is pretty possible, that at certain point of time some logs written by an application or device cannot be interpreted by current ETD. ETD Log Learning application fills this gap and allows you to parse any text-based logs and normalize such log data into the semantic data model of SAP ETD with its semantic events and attributes. With common semantic model you can correlate newly normalized log with other known logs. In this way, ETD can be extended to monitor potentially any systems which logs are learned by ETD.

Tool Aspect: The Log Learning application analyzes each entry in the log to find elements like variables and key-value lists. It represents the discovered elements as what are called **annotations**. For example, a timestamp is represented by the annotation. During analysis each log entry is analyzed into a sequence of annotations, which might be interspersed with fixed text. This sequence is called the **markup** for the log entry. Entries with the same markup are grouped together and are considered to be instances of the same **entry type**. The entry type is a technical artefact with an ID. As a user, you work with the markup to specify how to normalize the log entry type to the semantic data model of SAP Enterprise Threat Detection.

In this exercise you are going to learn an SSH log which protocols a successful login.

6.1. Creating a new Log Type in the Knowledge Base

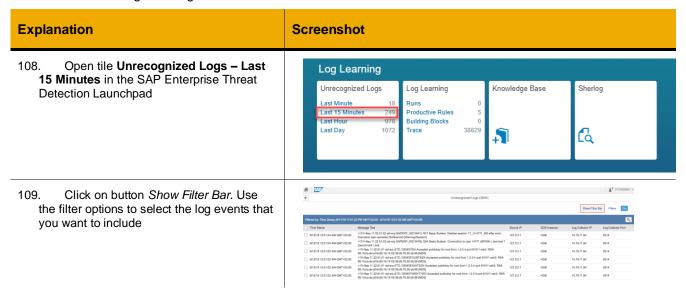
Log types enable you to identify the kind of log that produced a log entry when working with anything other than the standard log types provided by SAP. Create a log type **SSH – DEMO<YOUR_NUMBER>** using the Knowledge Base tile.

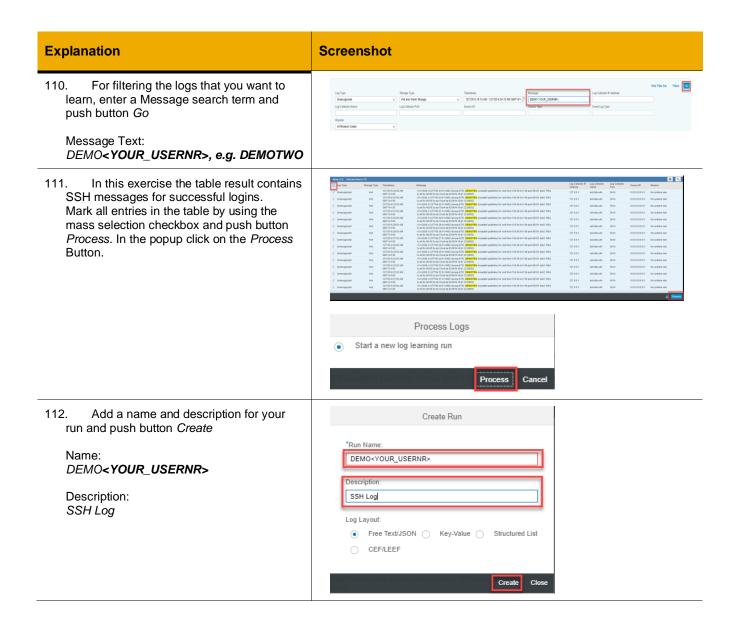


Screenshot 107. Add the following entries in the pop-up Create Log Type and push button OK Namespace: http://demo Name/Display Name/Description: SSH - DEMO<YOUR_USERNR> Screenshot Create Log Type INDEXESSED INDEXESS

6.2. Creating a new Log Learning Run from Unrecognized Logs

Learning a new log requires loading sample log data into SAP Enterprise Threat Detection. You can use the unrecognized logs as a worklist for learning a new log. In this exercise you will learn how to include sample log data from the unrecognized logs worklist.





6.3. Interpreting Semantic Events in the Log

In the Log Learning staging area, you teach SAP Enterprise Threat Detection how to parse and normalize sample log data such as log data from the unrecognized logs worklist into individual semantic events and - attributes. In this exercise you will learn how sample log data for SSH log successful login are mapped to the semantic data model of SAP Enterprise Threat Detection. As soon as this log data is learned, analysis can directly start.

Explanation

Screenshot

113. From the Unrecognized Logs tile, you will be automatically navigated to the Log Learning staging area of the run you have created in step 112.

The Log Learning staging area can be as well reached by opening the tile **Log Learning– Run**. Select the run **DEMO< YOUR_USERNR>**, you have created in step 112.

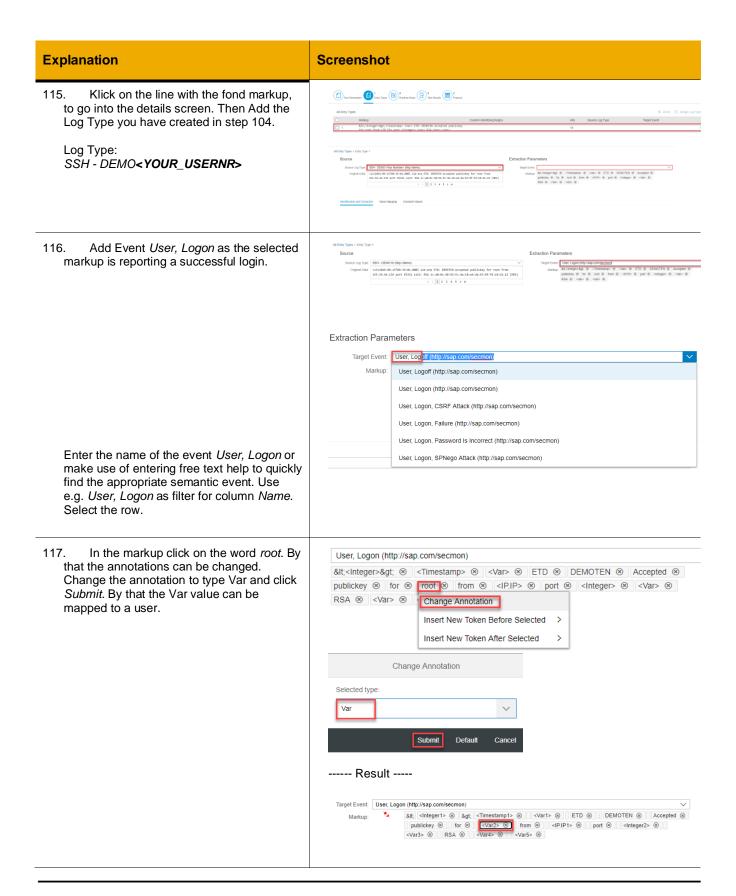
114. Log Learning application analyzes all the sample log data that has been included into the run. It recognizes similar log scheme and summarizes similar sample log data into one markup.

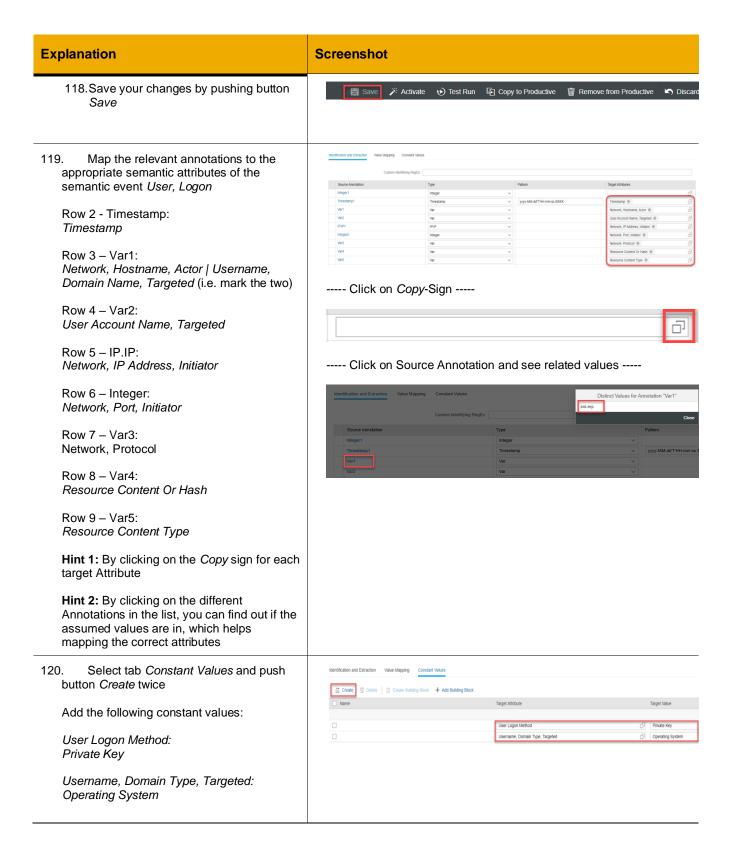
By clicking on the markup, the mapping UI opens.

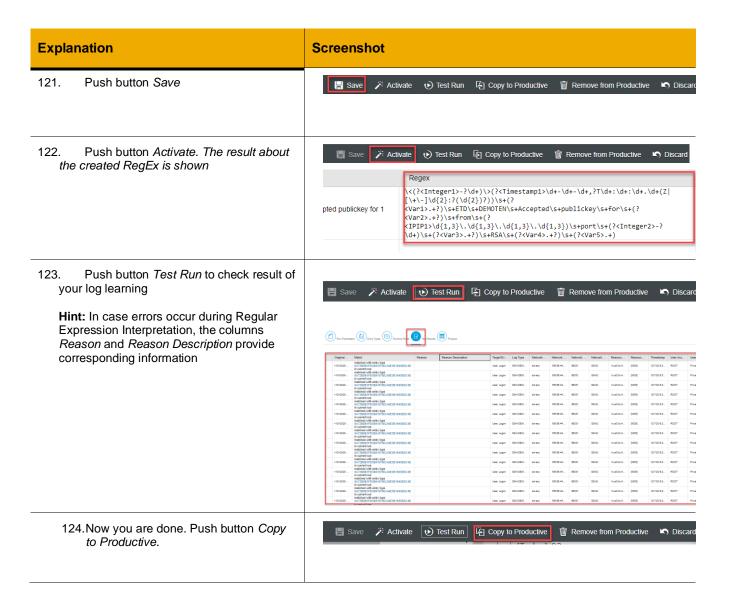
So-called annotations are recognized for each markup entry and help you to better understand the components of the log. Annotation are e.g. timestamps, IP-Addresses, variables, key-values, etc. For each markup you can now define how it is interpreted, which components are relevant and how they are mapped to the semantic events and – attributes of SAP Enterprise Threat Detection





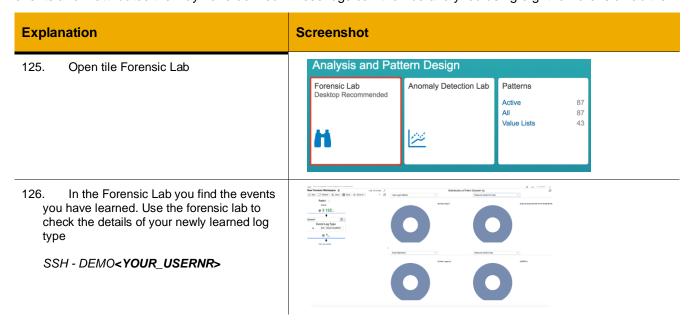






6.4. Verifying the new Log Type in the Forensic Lab

As soon as your log learning run has been set to productive, logs are normalized and mapped to the semantic events and – attributes the way have defined. These logs can then be analyzed using e.g. the Forensic Lab tile.



6.5. Summary:

Security Aspect: As a Security Expert you have extended your monitoring boundary to include a new log - SSH log - into the system. Based on the data in the SSH log you can monitor the activities of ssh access in your system landscape. Patterns can be built to trigger alerts if disallowed ssh login happens.

Tool Aspect: You learned how to use the Log Learning application to parse a Unrecognized Log, assign this log to a new Log Type, associate the log to a Semantic Event and link Annotation to Semantic Attributes. You can now create a Run, and follow the workflow of activation, testing and productive deployment to finish the Log Learning process. The verification is done in Forensic Lab.

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