Replicate Employee Data from Workday to SuccessFactors EC



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Prerequisites

- Access to SFTP (for configuration)
- SAP SuccessFactors Employee Central purchased license
 All employee master data CSV files should be provided in predefined templates, and compressed in one zip file.

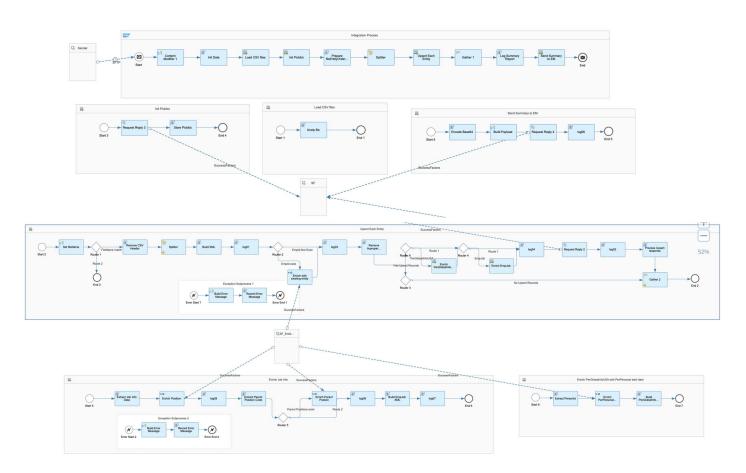
2 Documentation

This iflow replicates employee master data including User, Personal info, Employment info, Job info, Compensation info, National ID, Email, Phone, Address, Emergency contacts, Global info, etc from Workday to SuccessFactors Employee Central.

Workday need to generate employee master data CSV files based on predefined templates, and compress all these files into one zip file then upload to SFTP.

The iflow is scheduled to load the zip file from SFTP, validate the data against existing data in EC, skip records if the same data already exist in EC, convert data to EC XML payload and upsert the data into EC. The iflow log all records which upsert fails or skipped with detailed error message, and send the processing summary log to EC Execution Manager.

The iflow can process full load as well as delta load. Therefor the files can be provided with changed data. But the entity key values should be provided for each changed record. If there's no change for one CSV file template, it can be omitted.



Detailed Processing Steps:

- 1. Initialize data including CSV file names and entity mapping, entity columns, picklist, event reasons, etc.
- 2. Uncompress zip file, store CSV contents in map.
- 3. Initialize Picklist, store optionld and external code mapping in two-level map.
- 4. Loop each CSV file to process corresponding entity upsert.
- 5. Validate if file name is correct
- 6. Remove CSV header for splitting massive records
- 7. Build XML based on CSV records, skip failed records, prepare OData upsert URL.
- 8. Enrich XML with existing data in EC.
- 9. Remove improper records which are same as existing data in EC, and start date is before the start date of existing data.
- 10. Enrich PerGlobalInfo entity with startDate.
- 11. Enrich EmpJob entity.
 - (i) Extract Job info data to store positions and eventReasons in property.
 - (ii) Enrich Job info data with position data.

- (iii) Extract and store parent position code in property.
- (iv) Enrich parent position to retrieve manager id.
- (v) Build EmpJob xml payload.
- 12. Perform OData Upsert.
- 13. Process Upsert response to build summary report.
- 14. Send summary report to Execution Manager.

3 Configuration steps on SAP Cloud Integration

3.1 Configure Sender Adapter

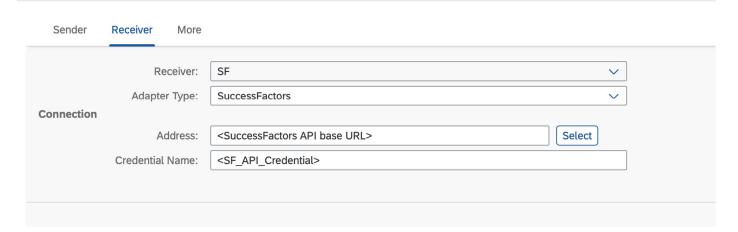
Configure SFTP sender schedule, address, credential and file path and name. The file should be a zip file which compresses all CSV files.

Configure "Replicate Employee Data from Workday to SuccessFactors EC" Receiver More Sender Sender: Sender Adapter Type: Source File Name: <fileName.zip> Address: <SFTP Address> Credential Name: <SFTP_Credential> Timeout (in ms): 10000 Advanced O Schedule on Day Schedule to Recur Schedule: Daily ~ Schedule to Recur Every 4 hr ✓ Between 10:00 (UTC -6:00) Central Standard Time(CST) Save Deploy Close

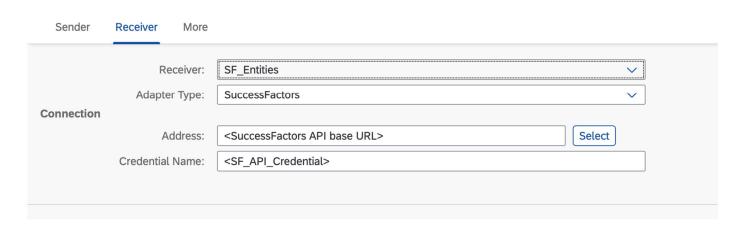
3.2 Configure Receiver Adapter

Configure SuccessFactors receiver address and credential.

Configure "Replicate Employee Data from Workday to SuccessFactors EC"



Configure "Replicate Employee Data from Workday to SuccessFactors EC"



3.3 Configure Other Parameters

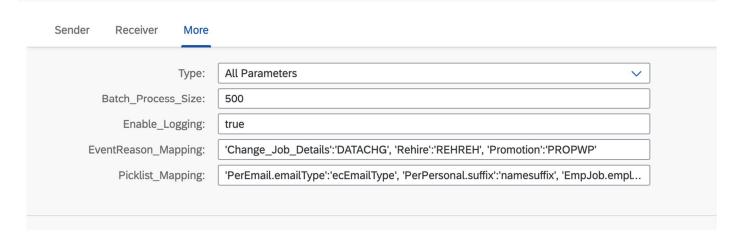
Configure batch process size for each entity upsert request and logging switch.

Configure Event Reason value mapping in the format 'Workday event reason': 'EC event reason', separate each mapping with comma. E.g., 'Change_Job_Details': 'DATACHG', 'Rehire': 'REHREH', 'Promotion': 'PROPWP'

 $Configure\ Picklist\ value\ mapping\ in\ the\ format\ 'Entity. Field': 'picklistId',\ separate\ each\ mapping\ with\ comma.$

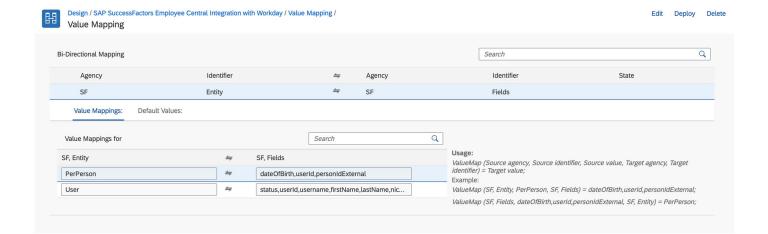
E.g., 'PerEmail.emailType': 'ecEmailType', 'PerPersonal.suffix': 'namesuffix', 'EmpJob.employmentType': 'employmentType'

Configure "Replicate Employee Data from Workday to SuccessFactors EC"



3.4 Configure Value Mapping

Configure each SuccessFactors entity in SF.Entity, and corresponding entity fields in SF.Fields. The fields should be separated by comma.



3.5 CSV File Template

Each CSV file should be provided in predefined template with below file name. Compress all the files into one zip file, and upload to SFTP before the iflow runs.

PhoneInfoImportTemplate.csv

AddressImportTemplate.csv

BasicUserInfoImportTemplate.csv

Complnfolmport.csv

EmailInfoImportTemplate.csv

 ${\it Emergency Contact Import Template.csv}$

EmploymentInfoImportTemplate.csv

GlobalInfoImportTemplate.csv

JobInfolmport.csv

NationalIdCardImportTemplate.csv

Pay Component Non Recurring Import.cs v

PayComponentRecurringImport.csv

PersonalInformationTemplate.csv

PersonInfoImportTemplate.csv

 ${\bf EmpEmployment Termination.csv}$

File templates and samples can be found in the CPI package documents.