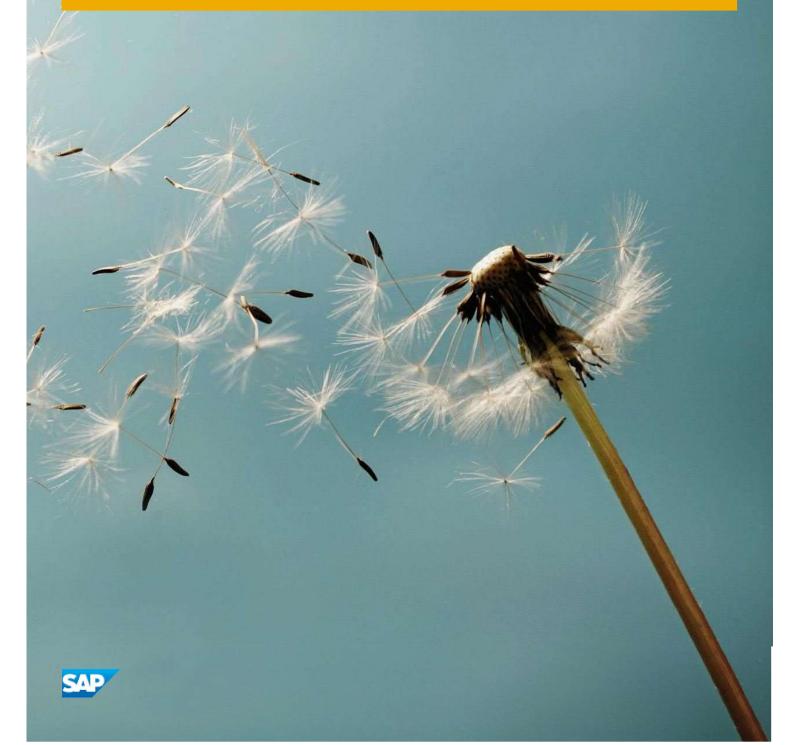
CUSTOMER

# Request eGiftCard from Stored Value Solutions



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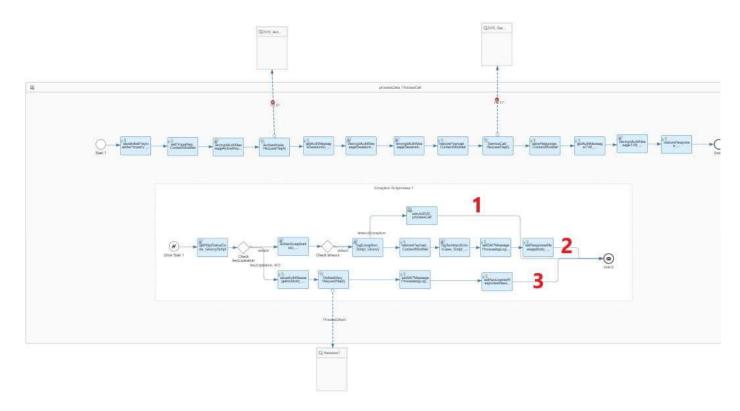
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## 1 Prerequisites

- You should have access to SAP Cloud Integration tenant.
- You should contact Stored Value Solutions (SVS) to buy liscence for accessing SVS system: https://www.storedvalue.com/ and get the following information o Application User o Root Key o Auth-ID
  - o Endpoint for Authentication and Service call

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#### 2 Documentation



#### 2.1 Main Process: processData\_ProcessCall

The Iflow is triggered to call SVS service. It contains two parts: set up a session with SVS and call the eGiftCard service o The "active Key" from Iflow – "Request First Active Key from Stored Value Solutions" will be used here to ensure encrypted message exchange with SVS.

- In the exception handling, it will be differentiated among key expiration, request not reaching SVS or response not reaching FlexInt, and other exception cases.
- Branch 1 in the Picture: it will call the subprocess \_ retryToSVS1\_ProcessCall " to trigger the Retry Mechanism. Please refer to 2.2 for more detail.
- o Branch 3 in the Picture: Key Expiration
  - The Iflow "Refresh Active Key for Stored Value Solutions" will be triggered to get a new "active key" and save it as User Credential
  - Set custom status as "ABANDONED"

o Branch 2 in the Picture: Other exceptions

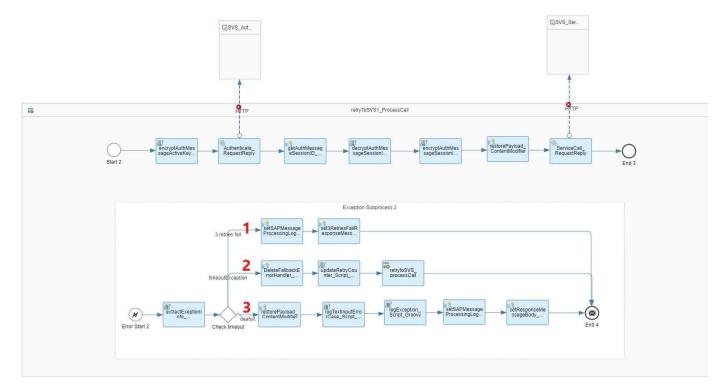
- The Payload from Client will be logged into attachment for later debugging
- Set custom status as "ESCALATED"

#### 2.2 Subprocess: retryToSVS1\_ProcessCall

The subprocess for retry will be called by the main process once the request is not reaching SVS or response not reaching FlexInt.

- FlexInt will initiate maximum 3 times retry with extra header "Retry" = "Y".
- The Process is the same as the first call: session handling and service call.
- Branch 1 in the Picture: If 3 retries still do not work,
  - o Then FlexInt will set the customer status to "Discarded" and send the following dedicated response back:

```
{
"responseCode": "1000",
```



```
"eCardHostLink": " ",
"cardProxy": " ",
"cardBalance": " ",
"eovDate": " ",
"optionalData": " "
```

- Branch 2 in the Picture: the subprocess will be called again for retry
  - o The **"\$name=CamelFatalFallbackErrorHandler"** Propertywill be deleted. o Meanwhile, the
- Branch 3 in the Property "retryCounter" will be updated. Picture: In case of other exceptions, o The Payload from Client will be logged into attachment for later debugging
  - o Set custom status as "ESCALATED,"

### 3 Configuration steps on SAP Cloud Integration

### 3.1 Configure Sender Adapter

Sender	Parameter	Value	Description
Sender	Address		<service endpoint=""></service>

#### 3.2 Configure Receiver Adater

Receiver	Parameter	Value	Description
Receiver1	Address		<process address="" call="" certificate="" consumer="" direct="" iflow="" key="" refresh="" to=""></process>
SVS_Authentication_Retry1	Address		<svs authentication="" call<br="">Endpoint to Get Session ID&gt;</svs>

	Timeout (in ms)	60000	HTTP Timeout
SVS_Authentication	Address		<svs authentication="" call="" endpoint="" get="" id="" session="" to=""></svs>
	Timeout (in ms)	60000	HTTP Timeout
SVS_Service_Retry1	Address		<egiftcard call<br="" service="">Endpoint&gt;</egiftcard>
	Timeout (in ms)	60000	HTTP Timeout
SVS_Service	Address		<egiftcard call<br="" service="">Endpoint&gt;</egiftcard>
	Timeout (in ms)	60000	HTTP Timeout

### 3.3 Configure Parameter

Parameter	Value	Description
activeKeyIndicator		<name active="" for="" indicator="" key="" svs=""></name>
AuthID		<auth-id by="" provided="" svs=""></auth-id>
country		<county code=""></county>
cpiTVA		<time by="" customer="" maintained="" the="" value,="" variant=""></time>
customStatus1		<custom case="" e.g.="" escalated="" exception,="" in="" of="" other="" status=""></custom>
customStatus2		<custom case="" in="" key<br="" of="" status="">Expiration, e.g. ABANDONED&gt;</custom>
customStatus3		<custom 3="" case="" discarded="" e.g.="" failure="" in="" of="" retries,="" status="" with=""></custom>
userCredential		<alias application="" for="" svs="" user=""></alias>

Error! Reference source not found.

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