Process documentation

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Table of contents

1 8_model

Diagram Type	Business Process Diagram (BPMN 2.0)
Path	Shared documents / SAP-SAM
Author	Marvin Völter
Revision Number	1
Last modified	Dec 30, 2023
Diagram Link	https://academic.signavio.com/p/editor?id=42f0040ee8c3400aa075260e7b58d56e

1.1 Diagram
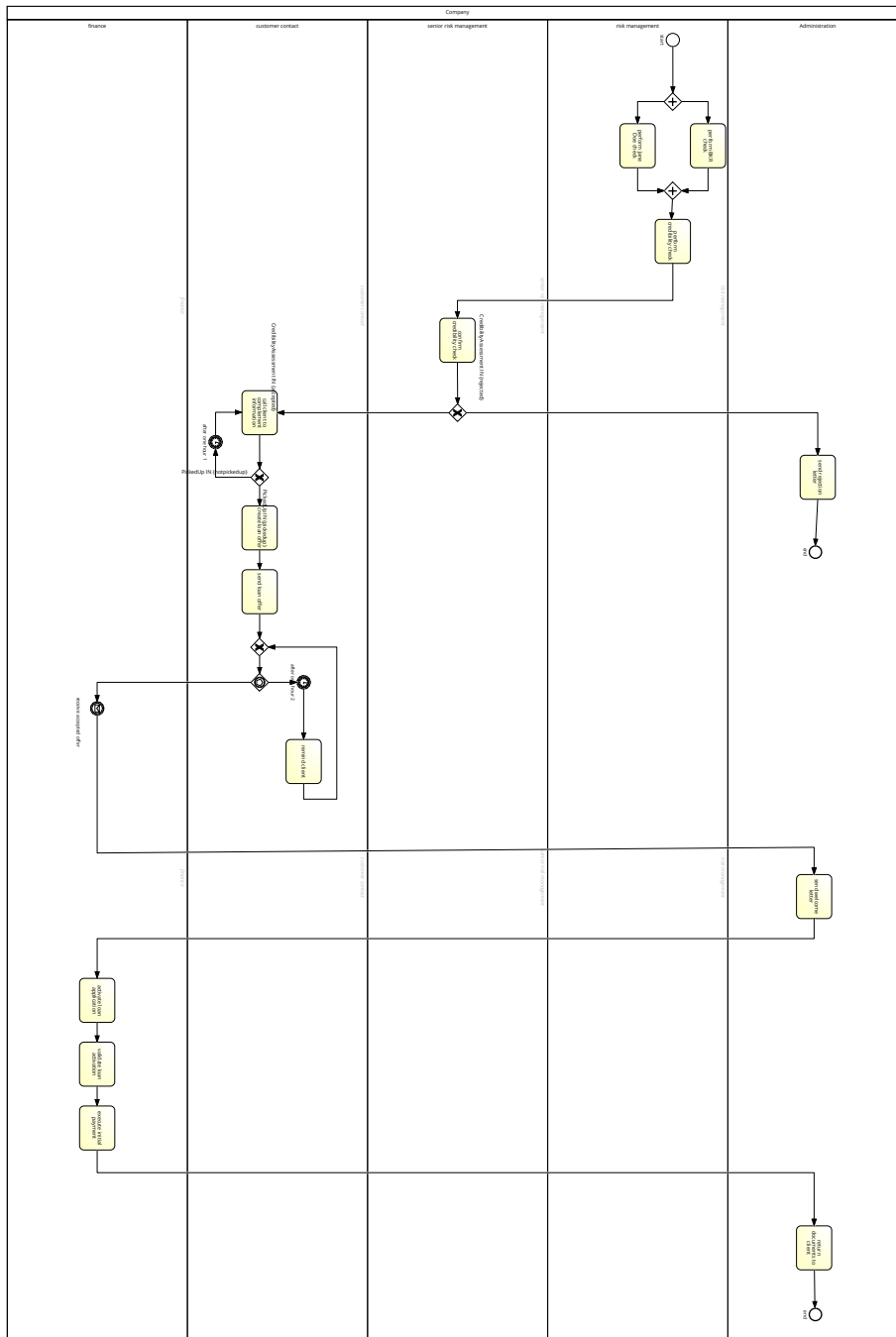
1.2 Elements

Process elements

start

Start Event

Organization units: Company - risk management

Parallel Gateway

Parallel Gateway

Organization units: Company - risk management

perform BKR check

Task

Organization units: Company - risk management

perform Jane Doe check

Task

Organization units: Company - risk management

Parallel Gateway

Parallel Gateway

Organization units: Company - risk management

perform credibility check

Task

Organization units: Company - risk management

confirm credibility check

Task

Organization units: Company - senior risk management

Exclusive (XOR) Gateway

Exclusive (XOR) Gateway

Organization units: Company - senior risk management

send rejection letter

Task

Organization units: Company - Administration

end

End Event

Organization units: Company - Administration

call client to complement information

Task

Organization units: Company - customer contact

Exclusive (XOR) Gateway

Exclusive (XOR) Gateway

Organization units: Company - customer contact

create loan offer

Task

Organization units: Company - customer contact

send loan offer

Task

Organization units: Company - customer contact

Exclusive (XOR) Gateway

Exclusive (XOR) Gateway

Organization units: Company - customer contact

Event-based Gateway

Event-based Gateway

Organization units: Company - customer contact

after one hour 2

Intermediate Timer Event

Organization units: Company - customer contact

remind client

Task

Organization units: Company - customer contact

receive accepted offer

Intermediate Message Event

Organization units: Company - finance

send welcome letter

Task

Organization units: Company - Administration

activate loan application

Task

Organization units: Company - finance

validate loan activation

Task

Organization units: Company - finance

execute initial payment

Task

Organization units: Company - finance

return documents to client

Task

Organization units: Company - Administration

end

End Event

Organization units: Company - Administration

after one hour 1

Intermediate Timer Event

Organization units: Company - customer contact

Organization units

Administration

> *Lane*
> *Jane Doe*
> Organization unit: Company

Company

> *Pool*
> *Process type:* NONE

customer contact

> *Lane*
> *Jane Doe,*
> Organization unit: Company

finance

> *Lane*
> *Jane Doe,*
> Organization unit: Company

risk management

> *Lane*
> *Jane Doe,*
> Organization unit: Company

senior risk management

> *Lane*
> *Jane Doe*
> Organization unit: Company