



Process documentation

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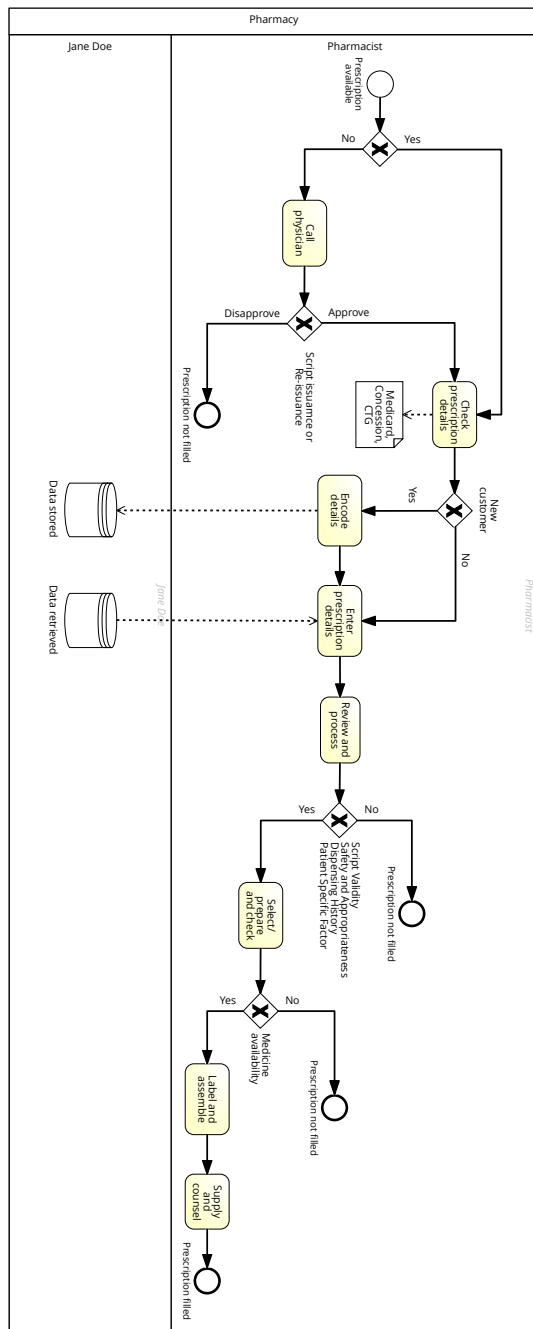


1 95_model

<i>Diagram Type</i>	Business Process Diagram (BPMN 2.0)
<i>Path</i>	Shared documents / SAP-SAM
<i>Author</i>	Marvin Völter
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<i>Diagram Link</i>	https://academic.signavio.com/p/editor?id=dcc3eb465fc347b881bbb4f2aaa86881



1.1 Diagram



1.2 Description

Pharmacy



1.3 Elements

Process elements

Prescription available

Start Event

Organization units: Pharmacy - Pharmacist

Exclusive (XOR) Gateway

Exclusive (XOR) Gateway

Organization units: Pharmacy - Pharmacist

Call physician

Task

Organization units: Pharmacy - Pharmacist

Script issuance or Re-issuance

Exclusive (XOR) Gateway

Organization units: Pharmacy - Pharmacist

Check prescription details

Task

Organization units: Pharmacy - Pharmacist

Data objects: Medicard, Concession, CTG

New customer

Exclusive (XOR) Gateway

*New
customer*

Organization units: Pharmacy - Pharmacist

Encode details

Task

Organization units: Pharmacy - Pharmacist

Data objects: Data stored

Enter prescription details

Task

Enter prescription details

Organization units: Pharmacy - Pharmacist

Data objects: Data retrieved

Review and process

Task

*Review and
process*

Organization units: Pharmacy - Pharmacist

Script Validity Safety and Appropriateness Dispensing History Patient Specific Factor



Exclusive (XOR) Gateway

Script Validity

Safety and Appropriateness

Dispensing History

Patient Specific Factor

Organization units: Pharmacy - Pharmacist

Prescription not filled

End Event

Prescription not filled

Organization units: Pharmacy - Pharmacist

Select/ prepare and check

Task

*Select/
prepare
and check*

Organization units: Pharmacy - Pharmacist

Medicine availability

Exclusive (XOR) Gateway

*Medicine
availability*

Organization units: Pharmacy - Pharmacist

Prescription not filled

End Event

Prescription not filled

Organization units: Pharmacy - Pharmacist

Label and assemble

Task

Label and assemble

Organization units: Pharmacy - Pharmacist

Supply and counsel

Task

*Supply and
counsel*

Organization units: Pharmacy - Pharmacist

Prescription filled

End Event

Prescription filled

Organization units: Pharmacy - Pharmacist

Prescription not filled

End Event

Prescription not filled



Organization units: Pharmacy - Pharmacist

Organization units

Jane Doe

Lane

Organization unit: Pharmacy

Pharmacist

Lane

Organization unit: Pharmacy

Pharmacy

Pool

Data / IT-Systems

Data retrieved

Data Store

Data retrieved

Organization unit: Pharmacy - Jane Doe

Data stored

Data Store

Organization unit: Pharmacy - Jane Doe

Medicard, Concession, CTG

Data Object

Organization unit: Pharmacy - Pharmacist