Process documentation

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Table of contents

1 69_model

Diagram Type	Business Process Diagram (BPMN 2.0)
Path	Shared documents / SAP-SAM
Author	Marvin Völter
Revision Number	1
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Diagram Link	https://academic.signavio.com/p/editor?id=e8d58111967f4cf19407af72fc664fcc

1.1 Diagram
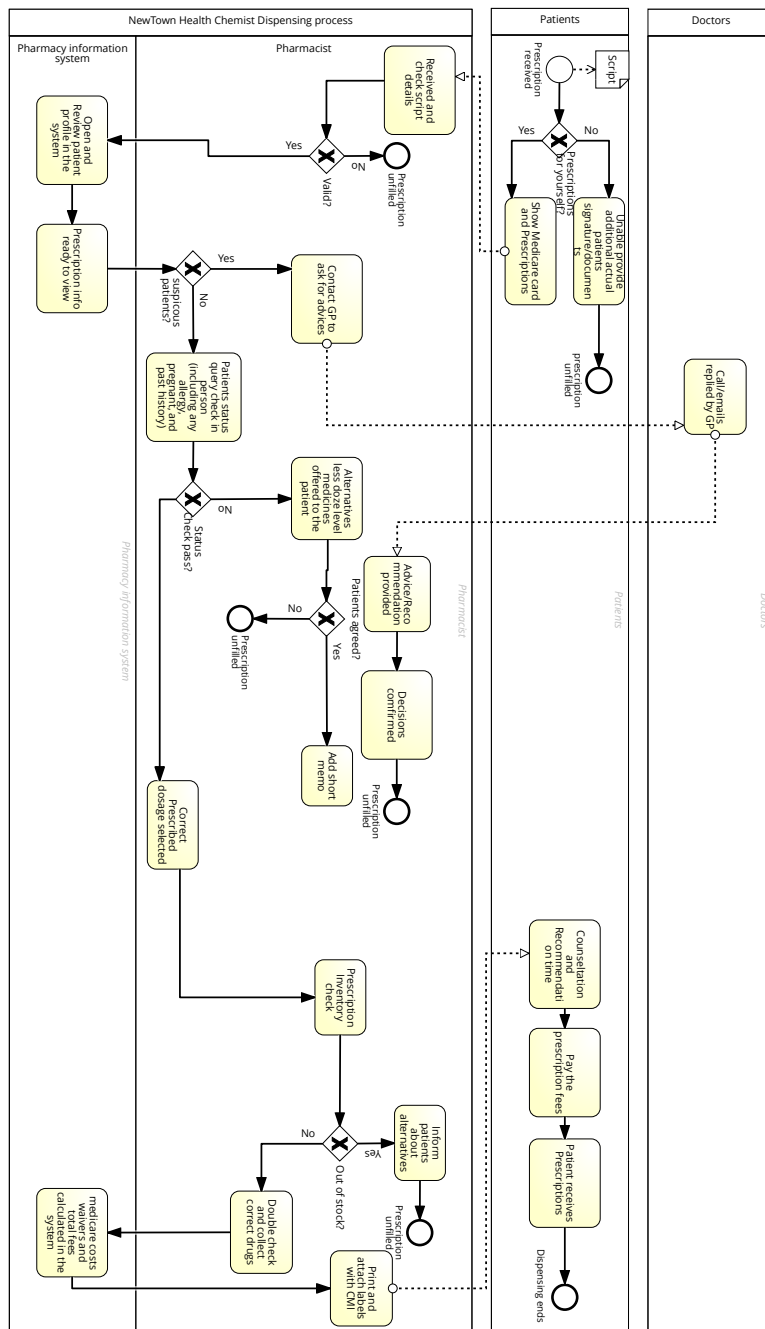
1.2 Elements

Process elements

Received and check script details

Task

Organization units: NewTown Health Chemist Dispensing process - Pharmacist

Valid?

Exclusive (XOR) Gateway

Organization units: NewTown Health Chemist Dispensing process - Pharmacist

Prescription unfilled

End Event

Organization units: NewTown Health Chemist Dispensing process - Pharmacist

Open and Review patient profile in the system

Task

Organization units: NewTown Health Chemist Dispensing process - Pharmacy information system

Prescription info ready to view

Task

Organization units: NewTown Health Chemist Dispensing process - Pharmacy information system

suspicous patients?

Exclusive (XOR) Gateway

Organization units: NewTown Health Chemist Dispensing process - Pharmacist

Contact GP to ask for advices

Task

Organization units: NewTown Health Chemist Dispensing process - Pharmacist

Patients status query check in person (including any allergy, pregnant, and past history)

Task

Organization units: NewTown Health Chemist Dispensing process - Pharmacist

Status Check pass?

Exclusive (XOR) Gateway

New customer?

Organization units: NewTown Health Chemist Dispensing process - Pharmacist

Alternatives less doze level medicines offered to the patient

Task

Organization units: NewTown Health Chemist Dispensing process - Pharmacist

Patients agreed?

Exclusive (XOR) Gateway

Doc info

Organization units: NewTown Health Chemist Dispensing process - Pharmacist

Add short memo

Task

Organization units: NewTown Health Chemist Dispensing process - Pharmacist

Prescription unfilled

End Event

Organization units: NewTown Health Chemist Dispensing process - Pharmacist

Correct Prescribed dosage selected

Task

Organization units: NewTown Health Chemist Dispensing process - Pharmacist

Prescription Inventory check

Task

Organization units: NewTown Health Chemist Dispensing process - Pharmacist

Out of stock?

Exclusive (XOR) Gateway

Organization units: NewTown Health Chemist Dispensing process - Pharmacist

Inform patients about alternatives

Task

Organization units: NewTown Health Chemist Dispensing process - Pharmacist

Prescription unfilled

End Event

Organization units: NewTown Health Chemist Dispensing process - Pharmacist

Double check and collect correct drugs

Task

Organization units: NewTown Health Chemist Dispensing process - Pharmacist

medicare costs waivers and total fees calculated in the system

Task

Organization units: NewTown Health Chemist Dispensing process - Pharmacy information
system

Print and attach labels with CMI

Task

Organization units: NewTown Health Chemist Dispensing process - Pharmacist

Prescription received

Start Event

Organization units: Patients

Data objects: Script

Prescriptions for yourself?

Exclusive (XOR) Gateway

Organization units: Patients

Unable provide additional actual patients signature/documents

Task

Organization units: Patients

prescription unfilled

End Event

Organization units: Patients

Show Medicare card and Prescriptions

Task

Organization units: Patients

Advice/Recommendation provided

Task

Organization units: NewTown Health Chemist Dispensing process - Pharmacist

Decisions comfirmed

Task

Organization units: NewTown Health Chemist Dispensing process - Pharmacist

Prescription unfilled

End Event

Organization units: NewTown Health Chemist Dispensing process - Pharmacist

Counseltation and Recommendation time

Task

Organization units: Patients

Pay the prescription fees

Task

Organization units: Patients

Patient receives Prescriptions

Task

Organization units: Patients

Dispensing ends

End Event

Organization units: Patients

Call/emails replied by GP

Task

Organization units: Doctors

Organization units

Doctors

Pool

Lane

Lane

Organization unit: Patients

Lane

Lane

Organization unit: Doctors

NewTown Health Chemist Dispensing process

Pool

NWT DP

Patients

Pool

Pharmacist

Lane

p

Organization unit: NewTown Health Chemist Dispensing process

Pharmacy information system

Lane

PIS

Organization unit: NewTown Health Chemist Dispensing process

Data / IT-Systems

Script

Data Object

script

Organization unit: Patients