

SAP TechEd 2022

AP180 - Integrating SAP Ariba Procurement with SAP Companion to Provide In-App Help

This is the participant hand-out for the virtual workshop AP180 - Integrating SAP Ariba Procurement with SAP Companion to Provide In-App Help. Its purpose is to help participants find the right link for each exercise and to follow along with the workshop facilitator.

In this session, I will show you the steps for each exercise first.

Then you can use one of two options to participate:

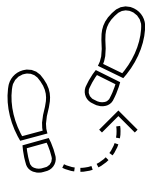
1. The Practice Mode with hints about where to click and
2. The Free Presentation Mode which lets you go through the flow on your own.

Notes:

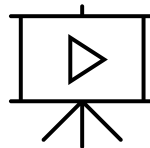
- You can display a hint for each step by pressing F1
- Text entries are inserted automatically, you don't have to remember what to enter. Just press some keys.
- Follow the flow – this is not a complete demo but a simulation of a process

Both links are available for everyone, so if you feel adventurous, you can try them both.

The links are available in the chat and here in your pre-session package.



Practice Mode



Free Presentation Mode

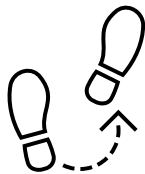
STEP 1: SETTINGS IN SAP ENABLE NOW MANAGER

To use extended or custom content scenario for SAP Ariba, we will

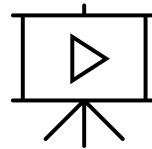
1. synchronize script snippets with the central SAP Companion server and
2. create a custom configuration file.

Step 1a: Synchronizing script snippets in SAP Enable Now Manager

To get the latest available scripts, you need to synchronize your SAP Enable Now Manager with the server and download them.



Practice Mode



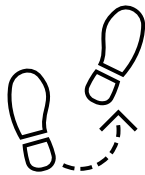
Free Presentation Mode

Step 1b: Creating the custom configuration in SAP Enable Now Manager

Now the next step is to create your own custom configuration file for the SAP Companion integration into SAP Ariba Guided Buying.

This will contain all the necessary settings and parameters to configure your in-app help.

All settings are explained in the [SAP Companion Integration Guide](#).



Practice Mode

STEP 2: SETTING UP THE PARAMETERS IN SAP ARIBA GUIDED BUYING

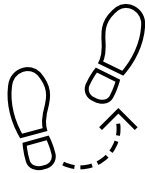
Now we will go into the SAP Ariba Guided Buying configuration and set up the in-app help with SAP Companion.

To adjust the parameter settings, you will need administrator rights in SAP Ariba and the URL we just copied from the SAP Enable Now Manager.

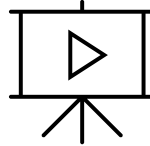
The steps are explained in the [SAP Companion Integration Guide](#) and the [Ariba Help GB-17952](#).

This needs to be done only once. All later changes to the configuration are synched automatically.

Step 2: Setting up the parameters in SAP Ariba Guided Buying



Practice Mode



Free Presentation Mode

STEP 3: EDITING CONTENT IN SAP COMPANION WITHIN SAP Ariba GUIDED BUYING

We will first have a look at custom content creation in a new environment and then at the extended content scenario to showcase how to create your own content based on the standard content in SAP Ariba Guided Buying.

Step 3a: Creating New Content

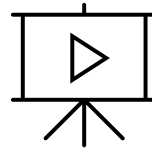
The global parameter is adjusted, now we will go into the SAP Ariba Guided Buying page to begin editing.

Make sure to have the editing permissions and that all the settings are correct.

We will create one help tile on the "Favorites" tab.



Practice Mode



Free Presentation Mode

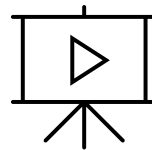
Step 3b: Editing existing content

Now I will show you how to extend existing standard content and build on that.

Once you start to edit the standard in-app help content, it is automatically fetched to your custom SAP Enable Now workarea.



Practice Mode



Free Presentation Mode

INTEGRATING SAP ARIBA GUIDED BUYING WITH SAP COMPANION IN-APP HELP

Wrap-Up

As you saw, it's as easy as **1-2-3** to connect your SAP Ariba Guided Buying instance with SAP Companion to deliver custom in-app help to your users.

The content creation is intuitive and easy to teach so that your authors can focus on the content and keep your users up-to-date.

You can turn on the standard content without an SAP Enable Now license and benefit instantly!

Notes

Please be aware that there is a delay between changing the SAP Companion configuration in the Ariba Guided Buying and when the configuration changes apply. It could take up to a couple of hours.

Remember that to edit the in-app help content, an SAP Enable Now license is required. Contact your sales rep or go to the [SAP Store](#) to find out more.

Thank you.

Contact information: Kristina Kunad, SAP (kristina.kunad@sap.com)

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