

P.O. Box 15284 Wilmington, DE 19850

HANZHANG ZHENG SHIXI ZHENG 11115 SW SUMMER LAKE DR PORTLAND, OR 97223-1958

PLATINUM PRIVILEGES®

Customer service information

① Customer service: 1.800.432.1000

TDD/TTY users only: 1.800.288.4408

En Español: 1.800.688.6086

■ bankofamerica.com

Bank of America, N.A.P.O. Box 25118Tampa, FL 33622-5118

Your combined statement

for October 30, 2013 to November 26, 2013

| Total balance | | \$3,731.98 | |
|---|---------------------|----------------|------------|
| ScenicBanking - Beach Regular Savings | 4850 0760 7775 | \$51.72 | Page 5 |
| ScenicBanking - Beach CampusEdge Checking | 4850 0695 2104 | \$3,680.26 | Page 3 |
| Your deposit accounts | Account/plan number | Ending balance | Details on |

IMPORTANT INFORMATION:

BANK DEPOSIT ACCOUNTS

Change of address - Please call us at the telephone number listed on the front of this statement to tell us about a change of address.

Deposit agreement - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our banking centers.

Electronic transfers: In case of errors or questions about your electronic transfers- If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

Reporting other problems - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you for, and you agree to not make a claim against us for the problems or unauthorized transactions.

Direct deposits - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us at the telephone number listed on the front of this statement to find out if the deposit was made as scheduled.

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Bank of America, N.A. Member FDIC and



Equal Housing Lender



Account number: 4850 0695 2104

Your ScenicBanking - Beach CampusEdge Checking

Platinum Privileges

HANZHANG ZHENG SHIXI ZHENG

Account summary

| Ending balance on November 26, 2013 | \$3,680.26 | |
|---------------------------------------|------------|--|
| Service fees | -0.00 | |
| Checks | -0.00 | |
| Other subtractions | -390.95 | |
| ATM and debit card subtractions | -61.67 | |
| Deposits and other additions | 298.86 | |
| Beginning balance on October 30, 2013 | \$3,834.02 | |

Your account has overdraft protection provided by deposit account number 4850 0760 7775.

Deposits and other additions

| Date | Description | Amount |
|----------|---|--------|
| 11/15/13 | William Marsh Ri Des:Payroll Id:S01165598 | 298.86 |

Total deposits and other additions

\$298.86

Let's use all our connections to fight hunger

Go to bankofamerica.com/fighthunger to donate and encourage your friends to do the same.

For every \$1 you donate, we'll give \$2 more.*

^{*}One hundred percent of the donations made, as well as the corporate match, will be contributed to the Feeding America network (Feeding America National Office or the local food banks). The Bank of America Charitable Foundation will match, two-to-one, each individual donation (up to \$1,000 of each such donation and a maximum of \$1,000 per donor in the aggregate) made to Feeding America through the Give a Meal^M program before January 10, 2014, up to a maximum total match of \$1,500,000. ARXVUUN9

Withdrawals and other subtractions

ATM and debit card subtractions

| Date | Description | Amount |
|-----------|--|----------|
| 11/04/13 | CHECKCARD 1102 THAI VILLAGE RESTAURAN HOUSTON TX 24071053307158194331186 | -14.01 |
| 11/07/13 | CHECKCARD 1106 SNACK SODA VENDING Houston TX 24755423310163105607180 | -1.10 |
| 11/08/13 | TARGET T1336 11/08 #000313177 PURCHASE TARGET T1336 HOUS HOUSTON TX | -32.12 |
| 11/12/13 | CHECKCARD 1108 SONIC #4394 HOUSTON TX 24427333312720053941924 | -7.77 |
| 11/12/13 | CHECKCARD 1109 PHO SAIGON HOUSTON TX 24493983314207000002306 | -6.67 |
| Total ATI | M and dehit card subtractions | -\$61.67 |

Other subtractions

| Date | Description | Amount |
|-----------|--|-----------|
| 11/04/13 | KEEP THE CHANGE TRANSFER TO ACCT 7775 FOR 11/04/13 | -0.99 |
| 11/07/13 | KEEP THE CHANGE TRANSFER TO ACCT 7775 FOR 11/07/13 | -0.90 |
| 11/08/13 | KEEP THE CHANGE TRANSFER TO ACCT 7775 FOR 11/08/13 | -0.88 |
| 11/12/13 | BANK OF AMERICA - CREDIT CARD Bill Payment | -387.62 |
| 11/12/13 | KEEP THE CHANGE TRANSFER TO ACCT 7775 FOR 11/12/13 | -0.56 |
| Total oth | er subtractions | -\$390.95 |



Account number: 4850 0760 7775

Your ScenicBanking - Beach Regular Savings Platinum Privileges

HANZHANG ZHENG SHIXI ZHENG

Account summary

| Ending balance on November 26, 2013 | \$51.72 |
|---------------------------------------|---------|
| Service fees | -0.00 |
| Other subtractions | -0.00 |
| ATM and debit card subtractions | -0.00 |
| Deposits and other additions | 3.33 |
| Beginning balance on October 30, 2013 | \$48.39 |

Deposits and other additions

| Date | Description | Amount |
|------------------------------------|--|--------|
| 11/05/13 | Keepthechange Credit From Acct2104 Effective 11/04 | 0.99 |
| 11/08/13 | Keepthechange Credit From Acct2104 Effective 11/07 | 0.90 |
| 11/12/13 | Keepthechange Credit From Acct2104 Effective 11/08 | 0.88 |
| 11/13/13 | Keepthechange Credit From Acct2104 Effective 11/12 | 0.56 |
| Total deposits and other additions | | \$3.33 |

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