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Education

2004-09

Bachelor of Arts

Saint Mary's University

2009-11

Journalism

Toronto Metropolitan University

2015

Technical Writing

Simon Fraser University (online)

2022

Full-Stack Development

Le Wagon Amsterdam

Expertise

- Web development (HTML, CSS, JavaScript, React, Ruby on Rails)
- UI / UX optimization
- End-user documentation
- Content management systems
- Agile, kanban, and scrum

SHAWN SUTHERLAND

Full-Stack Developer

I'm a **junior developer** / **technical writer** with more than 10 years of experience creating content across various platforms. Throughout my career, I've become adept at developing, editing, and updating technical apps and documentation. In 2022 I completed the Le Wagon Web Development course where I received 360 hours of full-stack training and learned how to build interactive applications using the Ruby on Rails framework. Now I work part-time as a lecturer for Le Wagon, teaching students how to use Ruby, JavaScript, HTML, CSS, and SQL.

Experience

2022 - Present

Le Wagon | Europe

Teacher and Lecturer - Web Development

Currently I teach web development at Le Wagon at their various campuses around Europe (in the Netherlands, Belgium, Portugal, etc.) This includes:

- Preparing and giving lectures.
- Guiding students through their daily coding challenges.
- Leading live-coding sessions at the end of the day.
- Ensuring students' progression throughout the course.

Students are trained in Ruby, JavaScript, HTML5, CSS6, PostgreSQL, GitHub, Figma, and Heroku. Additionally, I teach public workshops and tutorials online, showing participants with no prior experience how to create their first landing page using basic HTML/CSS. Throughout my time at Le Wagon, I've dedicated myself to further skill development, expanding my proficiency in various frameworks and libraries such as React, Vite, Vue, and Angular.

2019 - 2022

KPMG | Amstelveen, Netherlands

Technical Writer - Microsoft Azure / M365

At KPMG I helped improve Microsoft Azure / M365 services for our member firms. As the sole technical writer on this wide-ranging project, I created, reviewed, and updated all the documentation necessary for several workstreams. This included:

- Writing feasibility studies.
- Developing business cases for suggested upgrades.
- Creating gap analyses between new and existing applications.
- Designing architecture reference documents and user guides.
- Developing proof-of-concepts to validate future state models.

All documentation was written in close collaboration with subject matter experts and product owners. Deliverables were expected to be completed in accordance with our project roadmap and stored for easy access on SharePoint. While our office was in Amstelveen, Netherlands, I primarily worked from my home in Budapest

References

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Business Enablement, KPMG

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