accenture

Infra Managed Service Analyst

Email Address   p.sidheshwar.naik@accenture.com

Location   Pune, PDC3B

Avanti Mukherjee

Manager

Sachin L. Sharma

People Lead

Overview

My Info

Time Balance		
PTO (Vacation) Balance		425.25
As Of Date	15/10/2024	
Ethics & Compliance		
Outstanding Ethics & Compliance		2
Overdue Ethics & Compliance		0
Learning Hours		
Learning Courses Completed in Last 12 Months((Refreshed Monthly)		24
Learning Hours Completed in Last 12 Months((Refreshed Monthly)		118
Compliance Status		
Information Security Advocate Status	Bronze	

Phishing Protection Program (PPP) Enrolled	🟢 No
Additional Info	
Time Balance External Websites	The Time Balance displays your hours according to general/country-specific policies. For more details, refer to Global Vacation Policy: https://policies.accenture.com/policy/0066.
Time Balance Exceptions	If you are seeing an error message in this report, this data is not available for your country. This information is visible to select HR Roles. It will appear blank to everyone else. Not applicable to contingent workers.
Ethics & Compliance External Websites	For Ethics & Compliance training, myLearning is the system of record. Please consider that the E&C training data is not updated real-time in Workday. For the most recent status on any E&C overdue and outstanding, please visit mylearning.accenture.com.
Ethics & Compliance Exceptions	Note: The information on this is visible to your Manager, People Lead, and select HR roles. Zeroes will display for anyone else viewing this tab. Not applicable to contingent workers.
TQ Score External Websites	Pluralsight contains your official TQ Score real-time. Visit:https://in.accenture.com/technologyquotient/.
TQ Score Exceptions	* TQ Score data refreshes daily at 12 pm CST. This data is visible only to you and not to your manager(s). Your TQ Score will grow with each 'topic achieved' rating received by completing the assessment.Not applicable to contingent workers.
Compliance Websites	Visit the following URLs: IS Advocate Dashboard: https://go.accenture.com/ISAdvocate Social Engineering Personal Status: https://go.accenture.com/MyPhishingResults Workstation Compliance https://support.accenture.com/technologysupport/?id=acn_my_devices
Compliance Exceptions	The Compliance Report displays your current Information Security Advocate level, Phishing Protection Program (PPP) enrollment status & Workstation Compliance status. Not available for contingent workers.

My Organizations

General Information	
Service/Group Level 1	Technology
Service/Group Level 2	Infrastructure Engineering
Function/Industry Network(s)	CG&S Member
Other Group(s)	Infrastructure Engineering Aligned
City	Pune
Supervisory Organization	
Org Level 1	Global Technology (Karthik Narain)
Org Level 2	ATC Global Network (Mahesh Zurale)
Org Level 3	ATC - India (Mahesh Zurale)
Org Level 4	Infrastructure Engineering (Amit Bhattacharjee)
Org Level 5	Infrastructure Managed Services (Amit Bhattacharjee)
Org Level 6	IE-CMO (Paul Sebastian)
Org Level 7	IE-CMO-01 (Avanti Mukherjee)
Org Unit	CMO Tools Support (Avanti Mukherjee)
Org ID	60015940
Other Organizations	
Company	8114 ASOL - Pune 3 SEZ Company
Company Hierarchy	Accenture India Company
Market Location	India

Market Unit Location	India
Country/Territory	India
Growth Engines	
Growth Engine	Cloud

Individual Data

Employee ID	13170680
Employee Type	Regular
Time Type	Full time
Default Weekly Hours	45.00
Scheduled Weekly Hours	45.00
FTE	100%
Original Hire Date	14/06/2021
Hire Date	14/06/2021
Length of Service	3 year(s), 4 month(s), 21 day(s)
Last Promotion Date	01/09/2023
Months at Level	14
Job Profile Progression Model Designation	NPCE - Non Pace

Career

Interests

Career

none entered

Travel

none entered

Relocation

none entered

My Mentorships

Mentors

Photo	Worker	Start Date	End Date

Mentees

Mentor Availability   Unavailable

Photo	Worker	Start Date	End Date

Past Mentorships

Photo	Worker	Role	Start Date	End Date

Skills

Skill for Worker	
Skill	Level
Application Quality Analysis	3 - Advanced
AWS Administration	1 - Beginner
AWS Architecture	2 - Intermediate
Consumer Goods and Services	2 - Intermediate
DevOps Architecture	3 - Advanced
Google Cloud Compute Services	2 - Intermediate
Google Cloud Data Services	2 - Intermediate
Google Cloud Network Services	2 - Intermediate
Google Cloud Platform Administration	1 - Beginner
Google Cloud Platform Architecture	2 - Intermediate
Google Cloud Security Services	2 - Intermediate
Issue Management	3 - Advanced
Linux Operations	1 - Beginner
Microsoft 365	1 - Beginner
Microsoft 365 Security & Compliance	1 - Beginner
Microsoft Azure Active Directory	2 - Intermediate
Microsoft Azure Administration	2 - Intermediate
Microsoft Azure Cloud Services	2 - Intermediate
Microsoft Azure Cost Management	1 - Beginner
Microsoft Azure Functions	2 - Intermediate
Microsoft Azure HDInsights	2 - Intermediate
Microsoft Azure IaaS	2 - Intermediate
Microsoft Azure PaaS	1 - Beginner
Microsoft Azure Security	3 - Advanced
Microsoft Azure Security Center	2 - Intermediate
Microsoft Azure Sentinel	3 - Advanced
Microsoft Azure Virtual Machines	2 - Intermediate
Microsoft Azure Virtual Networks	2 - Intermediate
Microsoft Defender	2 - Intermediate
Microsoft Defender for Cloud Apps	1 - Beginner

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Skill for Worker	
Skill	Level
Operational Technology (OT) Security	1 - Beginner
Professional Collaboration	1 - Beginner
Quality Management	3 - Advanced
Red Hat OS Administration	3 - Advanced
Service Desk Management	3 - Advanced

Certifications

Certifications

Certification	Issuer	Issued Date	Expiration Date	Edit Certification	Remove Certification
AZ-104: Microsoft Azure Administrator - Microsoft	Microsoft	27/11/2022			
AZ-900: Microsoft Azure Fundamentals - Microsoft	Microsoft	12/05/2022			
Google Cloud Certified - Cloud Digital Leader - Google	Google	10/03/2024			
Microsoft Certified: Azure Administrator Associate - Microsoft	Microsoft	27/11/2022	27/11/2023		
Microsoft Certified: Azure Fundamentals - Microsoft	Microsoft	12/05/2022			
Microsoft Certified: Security Operations Analyst Associate - Microsoft	Microsoft	21/06/2024	21/06/2025		
SC-200: Microsoft Security Operations Analyst - Microsoft	Microsoft	21/06/2024			

Specializations

Specializations		
Specialization	Specialization Level	Created Moment
Azure	Building	
Consumer Goods & Services	Building	
Google Applications	Building	

Additional Data

View As Of   04/11/2024

Contingent Worker Additional Data

Primary Contact Name
Primary Contact Email
Supplier

MAL TAL Value

TAL Value   0
MAL Value   14

TQ

Your TQ Score	Total TQ Topics Available	FY25Q1 Goal Achieved: Both GenAI Topics complete?
13	14 🔶	No

Performance

Feedback Received

Feedback Received

Actions	Date	From	Question	Feedback
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Sachin L. Sharma on 03/09/2024	03/09/2024	Sachin L. Sharma		Priority Reviewer Reflection || Priority Title: Ad-hoc Tasks or Activities || Pradeep's involvement in various tasks, such as handling CDP and GCC clients, attending weekly calls, and working on automation and restoration projects, showcases his versatility and adaptability. Pradeep has also effectively collaborated with colleagues when needed to ensure successful task completion. Moving forward, Pradeep should focus on aligning with the project lead and proactively communicate any challenges or concerns that may arise, to ensure timely completion of tasks. Pradeep should continue to collaborate effectively with his colleagues to maintain this level of success.
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Sachin L. Sharma on 03/09/2024	03/09/2024	Sachin L. Sharma		Priority Reviewer Reflection || Priority Title: Automation || Pradeep Kumar has initially demonstrated promise by actively participating in knowledge transfer sessions and quickly adapting to the work. However, he could have been more proactive in seeking out automation opportunities to reduce manual work and improve efficiency. In order to contribute more effectively to future projects, Pradeep should focus on enhancing his automation skills. It is worth noting that he did complete a few automations that helped the project achieve the expected outcomes. Pradeep should continue to actively engage with the team and address any areas for improvement.
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Sachin L. Sharma on 03/09/2024	03/09/2024	Sachin L. Sharma		Priority Reviewer Reflection || Priority Title: Certifications and Training || Pradeep Kumar has successfully completed the Certifications and Training priority. He has achieved the success criteria by completing the GCP Cloud Digital Leader Certification. He actively participated in Python Training, ATCI Security Week - Gen AI Security on AWS, AWS Boot Camp, Azure Sentinel training, and AWS Certified SysOps Administrator Training. Pradeep's contribution in GCP issues could have been more to share his knowledge and guidance with the team. Additionally, he could have made better contributions to the project's automation during the organized trainings. Moving forward, Pradeep should continue to stay updated on evolving security threats and best practices by attending additional training or workshops. Overall, Pradeep has shown dedication to his professional development and has successfully completed the required certifications and trainings.

Actions	Date	From	Question	Feedback
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Sachin L. Sharma on 03/09/2024	03/09/2024	Sachin L. Sharma		Priority Reviewer Reflection || Priority Title: Incident Management and Documentation || Pradeep has handled his assigned incidents and keep them updated. He has demonstrated reasonable understanding of various security threats and vulnerabilities, troubleshooting and resolving security incidents based on his knowledge. However, he should focus on closing incidents with certainty to prevent any reopening and continue to identify more and better areas for improvement. Additionally, Pradeep should strive to consistently meet or exceed the agreed-upon targets relevant to incident management. Overall, Pradeep has shown dedication and competence in incident management and documentation. He should focus on striving excellence in this area and leverage user feedback to further improve user guides and documents.
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Mukesh Agarwal on 22/08/2024	23/08/2024	Mukesh Agarwal		From Recognize || Custom Program || Team Awards || As part of the Securing High Risk Groups Information Security Program and a valued member of the Cloud Manager Optimizer team, we are happy to inform you that you have been recognized as a Top Performer for your commitment to enhancing and maintaining your security posture over the course of FY24. This Recognition Award is based on the following eligibility criteria: - Incident Involvement: no involvement in any incidents resulting in data loss during the current fiscal year. - Phishing Protection Program Enrollment: not enrolled in the Phishing Protection Program (PPP) in FY24. Enrollment occurs for individuals who have failed 3 Accenture phishing tests in the past 12 months. - Workstation Compliance: achieving an average compliance rate between 80% and 100%. - Gold Advocate Status: attained Gold Advocate status by completing all Information Security training by the end of the fiscal year. - Social Engineering Plus: proactive enrollment in the Social Engineering Plus program, demonstrating a commitment to improving phishing resilience. Thank you for your dedication and hard work. We would not be able to keep Accenture secure without your help! || 21-Aug-24
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Sachin L. Sharma on 22/08/2024	22/08/2024	Sachin L. Sharma		Priority Reviewer Reflection || Priority Title: Incident Management and Documentation || Pradeep has handled his assigned incidents and keep them updated. He has demonstrated reasonable understanding of various security threats and vulnerabilities, troubleshooting and resolving security incidents based on his knowledge. However, he should focus on closing incidents with certainty to prevent any reopening and continue to identify more and better areas for improvement. Additionally, Pradeep should strive to consistently meet or exceed the agreed-upon targets relevant to incident management. Overall, Pradeep has shown dedication and competence in incident management and documentation. He should focus on striving excellence in this area and leverage user feedback to further improve user guides and documents.
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Sachin L. Sharma on 22/08/2024	22/08/2024	Sachin L. Sharma		Priority Reviewer Reflection || Priority Title: Ad-hoc Tasks or Activities || Pradeep's involvement in various tasks, such as handling CDP and GCC clients, attending weekly calls, and working on automation and restoration projects, showcases his versatility and adaptability. Pradeep has also effectively collaborated with colleagues when needed to ensure successful task completion. Moving forward, Pradeep should focus on aligning with the project lead and proactively communicate any challenges or concerns that may arise, to ensure timely completion of tasks. Pradeep should continue to collaborate effectively with his colleagues to maintain this level of success.

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Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Sachin L. Sharma on 22/08/2024	22/08/2024	Sachin L. Sharma		Priority Reviewer Reflection || Priority Title: Automation || Pradeep Kumar has initially demonstrated promise by actively participating in knowledge transfer sessions and quickly adapting to the work. However, he could have been more proactive in seeking out automation opportunities to reduce manual work and improve efficiency. In order to contribute more effectively to future projects, Pradeep should focus on enhancing his automation skills. It is worth noting that he did complete a few automations that helped the project achieve the expected outcomes. Pradeep should continue to actively engage with the team and address any areas for improvement.
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Sachin L. Sharma on 22/08/2024	22/08/2024	Sachin L. Sharma		Priority Reviewer Reflection || Priority Title: Certifications and Training || Pradeep Kumar has successfully completed the Certifications and Training priority. He has achieved the success criteria by completing the GCP Cloud Digital Leader Certification. He actively participated in Python Training, ATCI Security Week - Gen AI Security on AWS, AWS Boot Camp, Azure Sentinel training, and AWS Certified SysOps Administrator Training. Pradeep's contribution in GCP issues could have been more to share his knowledge and guidance with the team. Additionally, he could have made better contributions to the project's automation during the organized trainings. Moving forward, Pradeep should continue to stay updated on evolving security threats and best practices by attending additional training or workshops. Overall, Pradeep has shown dedication to his professional development and has successfully completed the required certifications and trainings.
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Shivani I. Singh on 12/08/2024	13/08/2024	Shivani I. Singh		From Recognize || Core Values || Integrity || Thank you for the continuous support provided in handling various activities together. You have played a great role and have shown great enthusiasm, confidence and interest in the work handed over to you. Great Job. || 09-Aug-24
Feedback Given: on Pradeep Kumar Sidheshwar Naik from Rafael Prats on 05/08/2024	05/08/2024	Rafael Prats	Please provide feedback	I wanted to take a moment to acknowledge the fantastic work you've been doing. Your dedication and skills have not gone unnoticed, and I truly appreciate your contributions to our team. Your ability to manage the issue has been particularly impressive. It's clear that you put a lot of effort and thought into your work, and it shows in the quality of the results you deliver. Additionally, your positive attitude and willingness to help others make you a pleasure to work with. You consistently go above and beyond, and it's clear that you care deeply about the success of our projects and the team as a whole. Thank you for your hard work and for being such a valuable member of our team. Keep up the great work!
Feedback Given: on Pradeep Kumar Sidheshwar Naik from Pawandeep S. Nanda on 31/07/2024	31/07/2024	Pawandeep S. Nanda	Please provide feedback on what I'm doing well, what I should do next.	You have been doing a good job as i have reached out to you for multiple AWS issues for which you have helped me resolve at the earliest.

Actions	Date	From	Question	Feedback
Feedback Given: on Pradeep Kumar Sidheshwar Naik from Nalini Rangarajan on 30/07/2024	30/07/2024	Nalini Rangarajan	Please provide feedback on what I'm doing well, what I can do better and what I should do next.	Hi Pradeep, I wanted to take a moment to express my appreciation for your support and dedication in our work together. Your willingness to help whenever required, especially in remediating NCS vulnerabilities, has been invaluable. I have noticed that you consistently address incidents immediately and respond to my queries without any delay. This promptness and reliability have greatly contributed to our team's efficiency and success. Thank you for your hard work and commitment.
Feedback Given: on Pradeep Kumar Sidheshwar Naik from Yedla Manisha on 30/07/2024	30/07/2024	Yedla Manisha	Please provide feedback on what I'm doing well, what I can do better and what I should do next.	Overall support you provide for an incident is remarkable, the work and follow-up you're doing is good. Your dedication to ensuring that everything was running smoothly, he way you handled the ticket, provided clear guidance, and helped us to resolve the issues is apperciatable. Thank you for your excellent service and for being such a reliable and resourceful person.
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Shamshad Alam on 30/05/2024	31/05/2024	Shamshad Alam		From Recognize || Core Values || Client Value Creation || Hi Team, I want to extend my heartfelt thanks to each one of you for your unwavering dedication and hard work for project "Azure Automation Service Principal". Your commitment, collaboration, and attention to detail were instrumental in achieving our goals and were able to deliver project on time despite various challenges. The Automation SPNs created on AAD will be used for various Automation Offerings for clients in coming days. Once again, thank you for your outstanding efforts and it was a wonderful rich experience working with you. || 29-May-24
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Avanti Mukherjee on 27/11/2023	27/11/2023	Avanti Mukherjee		From Recognize || Unique Accenture Moments || Accenture achievements || •Worked effectively and efficiently on different type of Security related Incidents and received multiple client appreciations related to his skill and understanding of issue and ability to get them addressed. •He has also worked on high priority Security cases and resolved multiple critical violations on priority for important clients. •He recently completed AZ-104 and is using his skills to resolve issues in short resolution time. || 26-Nov-23
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Annamalai Manickam on 26/10/2023	26/10/2023	Annamalai Manickam		From Recognize || Core Values || Client Value Creation || Thanks for your good work done in FY 23 and expecting to be continue in upcoming year. All the best !! || 31-Aug-23

Actions	Date	From	Question	Feedback
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from David Thomas on 17/10/2023	17/10/2023	David Thomas		From Recognize || Core Values || Client Value Creation || A huge thank you to Pradeep for solving my CMO/Prisma problem! I had gone through the configuration process several times and sought help from several CMO folks. Pradeep patiently went through the steps again with me and noticed that my permission type was wrong. This wasn't documented, but Pradeep noticed it and this solved the problem. This has saved me more time and frustration trying to figure this out and has helped me meet our security obligations to both Accenture and our Client. || 16-Oct-23
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Annamalai Manickam on 04/10/2023	04/10/2023	Annamalai Manickam		From Recognize || Core Values || Client Value Creation || Thanks for your good work done in FY 23 and expecting to be continue in upcoming year. All the best !! || 31-Aug-23
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Annamalai Manickam on 29/09/2023	29/09/2023	Annamalai Manickam		From Recognize || Core Values || Client Value Creation || Thanks for your good work done in FY 23 and expecting to be continue in upcoming year. All the best !! || 31-Aug-23
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Dhanashri Dattatray Bhoj on 17/08/2023	17/08/2023	Dhanashri Dattatray Bhoj		From Recognize || Core Values || Best People || You have been a part of this team for a long time, and throughout that time you have always behaved with such humility, grace, and love to others. I like how you always express your devotion for your team, and this is one of the reasons I think you're one of our team's greatest players. || 16-Aug-23
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Kartikeya Mishra on 17/08/2023	17/08/2023	Kartikeya Mishra		From Recognize || Core Values || Respect for the Individual || You have been a part of this team for a long time, and throughout that time you have always behaved with such humility, grace, and love to others. I like how you always express your devotion for your team, and this is one of the reasons I think you're one of our team's greatest players. || 16-Aug-23
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Yuku Takagi on 14/07/2023	14/07/2023	Yuku Takagi		From Recognize || Leadership Essentials || Always do the right thing || Your dedication and support has helped. Thank you for your kindly effort. || 13-Jul-23
Feedback Given: on Pradeep Kumar Sidheshwar Naik from Alejandro Abol on 13/07/2023	13/07/2023	Alejandro Abol	Please provide feedback on what I'm doing well, what I can do better and what I should do next.	Kumar performed outstanding helping me to solve not easy to understand issues I had. Perfect communication, master knowledge and great behavior (demonstrating ACN DNA and One Accenture key objectives) Always on my team Really appreciated his help and support

Actions	Date	From	Question	Feedback
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Shine Amores on 07/07/2023	07/07/2023	Shine Amores		From Recognize || Leadership Essentials || Exemplify client-centricity || I would to express my great gratitude and relentless hard work for helping resolve the Dashboard issues for Site ID 9620. I had raised several tickets and our issue was escalated to our MD but he was the only one who had resolved the issues on our Dashboard. He deserved this recognition for all the efforts he had put into closing the issue from coordinating with Prisma and ISD, and proper communication with me, the customer. Thank you very much, Pradeep Kumar || 06-Jul-23
Feedback Given: on Pradeep Kumar Sidheshwar Naik from Ravisankar Selva on 04/07/2023	04/07/2023	Ravisankar Selva	Please provide feedback on what I'm doing well, what I can do better and what I should do next. Requestor Input (Optional): Enter your Well.Better.Next. self-reflection and/or add your priorities context here	Hi Pradeep, I want use this opportunity to thank you on the solution you were provided for the incidents assigned to you. Specially your closure of the incident after explaining the root cause was highly appreciable. keep expanding your knowledge. I wish you best of luck on your career progression! Regards, Ravisankar S.
Feedback Given: on Pradeep Kumar Sidheshwar Naik from Sai Yaswitha Raavi on 28/06/2023	28/06/2023	Sai Yaswitha Raavi	Please provide feedback on what I'm doing well, what I can do better and what I should do next.	Pradeep had shown a sense of responsibility on the requests he has worked on so far for our project. As our project being super critical, we could rely on Pradeep whenever we wanted immediate assistance on Prisma related tasks. Really appreciate his effort! All the best for his future endeavors.
Feedback Given: on Pradeep Kumar Sidheshwar Naik from Parvathi Eandapalli on 28/06/2023	28/06/2023	Parvathi Eandapalli	Please provide feedback on what I'm doing well, what I can do better and what I should do next.	he will help us on like ISD issue related to vulnerabilities, keep the good work going on Pradeep.

Actions	Date	From	Question	Feedback
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Sachin L. Sharma on 16/03/2023	16/03/2023	Sachin L. Sharma		As per the one to one discussion, Pradeep needs to improve on below points and show some progress in coming months. Improve Automation skills.. More client appreciations Be more proactive Get involved in high priority tasks/projects being handled by team.
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Katalin Ferencz on 24/11/2022	24/11/2022	Katalin Ferencz		I often work with Pradeep in the cloud field, and I had to rely on his help in solving cloud security problems on several occasions. I have always received quick and accurate help from Pradeep. Thanks to his quick response and helpfulness, I can do my work efficiently and my daily tasks are not blocked. Thank you very much for the effective work together so far.
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Chrissie Anne Kylie Ugay on 09/09/2022	09/09/2022	Chrissie Anne Kylie Ugay		From Recognize || Core Values || One Global Network || Thanks for helping remediate reachability issues. || 08-Sep-22
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Wisit Luangsanam on 06/09/2022	06/09/2022	Wisit Luangsanam		From Recognize || Core Values || Best People || Thanks for supporting CMO Issue. || 05-Sep-22
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Jonathan M. Hamilton on 29/08/2022	29/08/2022	Jonathan M. Hamilton		From Recognize || Core Values || One Global Network || Thank you for the prompt attention and resolution to a longstanding issue that had bounced around various ACN SoR. This issue had become a time consuming distraction. You reached out very quickly after I opened a ticket and were thorough and supportive to resolve the incident that same night!! || 27-Aug-22
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Neil Jason Fadol on 25/08/2022	25/08/2022	Neil Jason Fadol		From Recognize || Core Values || Stewardship || Thank you Pradeep Kumar Sidheshwar Naik for the the guidance. || 24-Aug-22
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Takuru Matsuba on 23/08/2022	23/08/2022	Takuru Matsuba		From Recognize || Leadership Essentials || Care deeply for all our people || Thank you for helping us in remediating the Reachability issue. You are kind and very helpful. || 22-Aug-22

Actions	Date	From	Question	Feedback
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from B-Anne Maranan on 18/08/2022	18/08/2022	B-Anne Maranan		From Recognize || Leadership Essentials || Exemplify client-centricity || Thank you for helping us resolve our issue in AWS account creation. Pradeep is quick to resolve the issue and we we're able to complete our tasks on time. || 17-Aug-22
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Sebastian Allocca on 18/08/2022	18/08/2022	Sebastian Allocca		From Recognize || Core Values || Best People || Thanks heaps Pradeep for the ultra-quick resolution of my incident earlier today. In less than one hour of my raising the ticket, you had reached out to me, articulated what was needed, and helped me close it out. You weren't aware, but it was essential I closed out this ticket asap as it was blocking a team's project delivery. Thanks you for being awesome! || 17-Aug-22
Feedback Given: on Pradeep Kumar Sidheshwar Naik from Sowjanya Rangannagari on 01/07/2022	01/07/2022	Sowjanya Rangannagari	Please provide feedback on what I'm doing well, what I can do better and what I should do next.	Pradeep, your work looks great! It is clear that you care about your work. I really appreciate your response in resolving the issues soon. You are an excellent point of contact for the team. Keep going, All the best!!
Feedback Given: on Pradeep Kumar Sidheshwar Naik from Marinelle Saron on 01/07/2022	01/07/2022	Marinelle Saron	Please provide feedback on what I'm doing well, what I can do better and what I should do next.	Pradeep Kumar Sidheshwar Naik Thank you very much for assisting me. You did a great job for helping me out to solve AWS Prisma Reachability authorization failure . I'm so impressed for your patience and knowledge in solving the issue. I hope I can work with you again soon.
Feedback Given: on Pradeep Kumar Sidheshwar Naik from Alka Dubey on 30/06/2022	30/06/2022	Alka Dubey	Please provide feedback on what I'm doing well, what I can do better and what I should do next.	Pradeep is gems for the CMO team, He is having great knowledge of CMO functionality and its servic and he never hesitate to share it. He used smart working hacks which makes him more efficient , his working tricks inspire others to work smartly. Pradeep is very very supportive and always ready to help their team whenever it is required by him. Thank you for all your support Pradeep and keep it up !
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Yoshitaka B. Suzuki on 30/06/2022	30/06/2022	Yoshitaka B. Suzuki		From Recognize || Community & Cultural Celebrations || Doing good together/volunteering || When I was having trouble using ACP, you were very kind and kind to support me. thank you! || 29-Jun-22

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Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Heri Fauzan on 30/06/2022	30/06/2022	Heri Fauzan		From Recognize || Core Values || Stewardship || Thank You for being fast response and solving this issue. || 29-Jun-22
Feedback Given: on Pradeep Kumar Sidheshwar Naik from Bommarillu Ganesh on 30/06/2022	30/06/2022	Bommarillu Ganesh	Please provide feedback on what I'm doing well, what I can do better and what I should do next.	Hi Pradeep, We have been working together in Accenture for more than 1 year now. Working with you has always been a pleasure I would say. Your skills are exceptional, and your work approach is very unique. You have always come up with new and refreshing ideas. Your last-minute inputs have helped us many times to obtain successful results in the end. You have also encouraged other team members to put their best foot forward and a major part of the entire team's success so far is also because of you I believe. I feel proud to be working with you and I hope that I can learn from your dedication and sincerity. I hope I can achieve as much success as you have.
Feedback Given: on Pradeep Kumar Sidheshwar Naik from Simran A. Chawla on 29/06/2022	30/06/2022	Simran A. Chawla	Please provide feedback on what I'm doing well, what I can do better and what I should do next.	I have seen a huge change and a forward graph in Pradeep's performance . He is always ready to help or assist the Client whenever requested or looped for any follow up . Doing the great job in supporting the L1 team and delivering the excellent solutions to the Client .
Feedback Given: on Pradeep Kumar Sidheshwar Naik from Rohit Nagpal on 29/06/2022	29/06/2022	Rohit Nagpal	Please provide feedback on what I'm doing well, what I can do better and what I should do next.	Feedback You are undoubtedly doing great, Also has always shown great team spirit and offers help as and when required. Thanks for all the support, keep helping people.
Feedback Given: on Pradeep Kumar Sidheshwar Naik from Priya Krishna Kedari on 28/06/2022	28/06/2022	Priya Krishna Kedari	Please provide feedback on what I'm doing well, what I can do better and what I should do next. Requestor Input (Optional): Enter your Well.Better.Next. self-reflection and/or add your priorities context here	Pradeep is very hardworking and dedicated towards his work. He is very supportive and always available person in team no matter how busy he is. He is currently handling the queue and L1 team all alone. He should focus more on certification and movement to next level in his career. All the best

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Actions	Date	From	Question	Feedback
Feedback Given: on Pradeep Kumar Sidheshwar Naik from Kartikeya Mishra on 28/06/2022	28/06/2022	Kartikeya Mishra	Please provide feedback on what I'm doing well, what I can do better and what I should do next. Requestor Input (Optional): Enter your Well.Better.Next. self-reflection and/or add your priorities context here	Hi Pradeep, You are a hardworking employee ,it's a great pleasure working with you and also to know you as a person. As a fresher you took all the challenges positively and worked continuously to get skilled, also I have seen your professional growth as a fresher which is incredible. The way you managed your work priorities ,task and learning was exceptional. Your positive attitude towards all the teammates and helping nature is commendable. My personal experience with you was also very good and I hope you achieve all your future endeavors.
Feedback Given: on Pradeep Kumar Sidheshwar Naik from Naveen Babu on 28/06/2022	28/06/2022	Naveen Babu	Please provide feedback on what I'm doing well, what I can do better and what I should do next. Requestor Input (Optional): Enter your Well.Better.Next. self-reflection and/or add your priorities context here	Pradeep is one of the most valuable people I have ever met. Both smart and professional. He is fantastic person to work with, and is not only a multi-skilled and insightful colleague, but also an inspiring strategist. Very good person. Great employee with a very strong problem solving skills. I found him as a person with great recognition and deep knowledge.
Feedback Given: on Pradeep Kumar Sidheshwar Naik from Rajshri Achyut Jadhav on 21/06/2022	22/06/2022	Rajshri Achyut Jadhav	Please provide feedback on what I'm doing well, what I can do better and what I should do next. Requestor Input (Optional): Enter your Well.Better.Next. self-reflection and/or add your priorities context here	Pradeep is very supportive,friendly and amazing teammate.He is always there if anyone needs help regarding anything.Thank you pradeep for your Help and support ,you're so talented at staying flexible on any project , which helps everyone on the team you have grown so much in your role since starting here. you are consistently a powerful member of this project and we appriciate all that you do for project. You motivate others to improve because of your dedication and your hard work. I am really inspired by the hard work you do for our team and I am so glad to have the opportunity to work on this team with you. Thank you for being supportive.

Actions	Date	From	Question	Feedback
Feedback Given: on Pradeep Kumar Sidheshwar Naik from Dhanashri Dattatray Bhoj on 21/06/2022	21/06/2022	Dhanashri Dattatray Bhoj	Please provide feedback on what I'm doing well, what I can do better and what I should do next. Requestor Input (Optional): Enter your Well.Better.Next. self-reflection and/or add your priorities context here	Hi Pradeep, First of all thank you for being so kind, supportive and amazing teammate. I would appreciate your dedication towards work, the way you handle users issues, and help them to solve it, within less time you grabbed more knowledge and concepts. You managed your work priorities along with handling team in crucial time is truly commendable, helping others whenever possible this all makes you a valuable asset. Keep it up Pradeep !!
Feedback Given: on Pradeep Kumar Sidheshwar Naik from Annika Hildebrandt on 20/06/2022	21/06/2022	Annika Hildebrandt	Please provide feedback on what I'm doing well, what I can do better and what I should do next. Requestor Input (Optional): Enter your Well.Better.Next. self-reflection and/or add your priorities context here	Pradeep has helped our team multiple times with CMO tickets and with our security compliance issues. He has patiently walked me through remediation steps in order to resolve our issues and has provided timely support for any questions that I have had. His support has enabled us to fix crucial security issues. Thank you Pradeep for always providing helpful support to our team
Anytime Feedback Given: on Pradeep Kumar Sidheshwar Naik from Richard West on 08/03/2022	08/03/2022	Richard West		From Recognize || Core Values || Best People || I was having real problems fixing issues with our cloud configuration, and Pradeep helped me not only fix the problem on the ticket, but the another problem also! Going above and beyond :) || 07-Mar-22

Feedback Given

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Date	About	Feedback Given		Asked By	Type	Show Feedback Provider's Name?	More
		Question	Feedback				
08/09/2023	Shivani I. Singh		Hi Shivani, I wanted to take a moment to share some feedback with you regarding your performance as a senior team member. Overall, I've been impressed with your contributions to the team, and I believe you have been a valuable asset to our projects. One of the things that stands out is your ability to provide guidance and mentorship to team members. Your willingness to share your expertise and help others grow has had a positive impact on the team's development. Your communication skills and approachability make it easy for team members to seek your guidance. • As you Provided the KT's for Prisma to new members. • Helped me on many escalated issues. • Provided me the accurate solution for the issues. Your leadership skills is evident throughout the project. You provided clear direction, set expectations, and ensured everyone was on the same page. Your ability to motivate and guide the team was invaluable. I want to emphasize that your contributions are highly valued. Your dedication and skills are assets to the team.		Anytime Feedback	Yes	Anytime Feedback Given: on Shivani I. Singh from Pradeep Kumar Sidheshwar Naik on 08/09/2023
17/08/2023	Dhanashri Dattatray Bhoj		From Recognize || Core Values || Best People || You have been a part of this team for a long time, and throughout that time you have always behaved with such humility, grace, and love to others. I like how you always express your devotion for your team, and this is one of the reasons I think you're one of our team's greatest players. || 16-Aug-23		Anytime Feedback	Yes	Anytime Feedback Given: on Dhanashri Dattatray Bhoj from Pradeep Kumar Sidheshwar Naik on 17/08/2023

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Date	About	Feedback Given		Asked By	Type	Show Feedback Provider's Name?	More
		Question	Feedback				
17/08/2023	Kartikeya Mishra		From Recognize || Core Values || Best People || He deserve this award as he made a good relationship with his colleagues and always motivate other for their work. || 16-Aug-23		Anytime Feedback	Yes	Anytime Feedback Given: on Kartikeya Mishra from Pradeep Kumar Sidheshwar Naik on 17/08/2023
30/06/2023	Rajshri Achyut Jadhav	Please provide feedback on what I'm doing well, what I can do better and what I should do next. Requestor Input (Optional): Feel free to write that you think on what I have good in me or what should I be working on. It would be really helpful to me if you share your feedback about the experience that you had with me.	Your dedication and positive attitude have not gone unnoticed, and I believe they greatly contribute to our team's success and overall work environment. Your hard work is truly commendable. I've observed your consistent effort in meeting deadlines, going the extra mile to ensure quality results, and taking on additional responsibilities without hesitation. Your commitment to excellence sets a high standard for the rest of the team, and it's inspiring to see how you consistently deliver exceptional work. In addition to your hard work, I wanted to acknowledge your friendly and approachable nature. Your warm and welcoming attitude creates a supportive atmosphere for everyone around you. I've seen how you actively engage with team members, lending a helping hand, and offering support whenever needed. Your genuine kindness and willingness to collaborate have made a positive impact on our team's dynamics. Once again, thank you for your hard work, friendliness, and positive presence within the team. Your efforts contribute significantly to our collective success, and I truly value your contributions. Keep up the fantastic work, and I look forward to seeing your continued growth and achievements.	Rajshri Achyut Jadhav	Requested by Self	Yes	Feedback Given: on Rajshri Achyut Jadhav from Pradeep Kumar Sidheshwar Naik on 30/06/2023
30/06/2022	Bommarillu Ganesh	Please provide feedback on what I'm doing well, what I can do better and what I should do next. Requestor Input (Optional): Enter your Well.Better.Next. self-reflection and/or add your priorities context here	Hi Ganesh, You are the first person when I joined the company and we also joined the same project the bonding between us is strong. Thank you for putting in the extra effort during this busy time. The client truly appreciates it and your positive attitude has helped us all stay motivated. Thank you for being so flexible with projects. You really manage to resolve the complex issues in a timely manner. Your willingness to come out of your comfort zone and make those around you better is one of the most valuable contributions you're making. I really appreciate the hard work you are doing for this project and proving yourself.	Bommarillu Ganesh	Requested by Self	Yes	Feedback Given: on Bommarillu Ganesh from Pradeep Kumar Sidheshwar Naik on 30/06/2022

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Date	About	Feedback Given		Asked By	Type	Show Feedback Provider's Name?	More
		Question	Feedback				
29/06/2022	Naveen Babu	Please provide feedback on what I'm doing well, what I can do better and what I should do next. Requestor Input (Optional): Enter your Well.Better.Next. self-reflection and/or add your priorities context here	Hi Naveen, I am pleased with your determination and Consistency is one of your biggest strengths. Your helpful attitude shows you are ready to take on new challenges and grow with the company. You are a proactive and technically sound employee. Thank you for putting in the extra effort during this busy time I notice that you have been working overtime. It is great to see such dedication and energy from you. You work really hard. You motivate me and taught me many new things in this project. We are grateful to have such a talented and perceptive person on our team.	Naveen Babu	Requested by Self	Yes	Feedback Given: on Naveen Babu from Pradeep Kumar Sidheshwar Naik on 28/06/2022
21/06/2022	Kartikeya Mishra	Please provide feedback on what I'm doing well, what I can do better and what I should do next.	Helped me to understand the project, Appreciate your Knowledge and Knowledge that you have shared with team .	Kartikeya Mishra	Requested by Self	Yes	Feedback Given: on Kartikeya Mishra from Pradeep Kumar Sidheshwar Naik on 21/06/2022
21/06/2022	Dhanashri Dattatray Bhoj	Please provide feedback on what I'm doing well, what I can do better and what I should do next.	Appreciate your work, Always helped on many query on time whenever asked. Thank you for being so flexible with project and working hard to support team.	Dhanashri Dattatray Bhoj	Requested by Self	Yes	Feedback Given: on Dhanashri Dattatray Bhoj from Pradeep Kumar Sidheshwar Naik on 20/06/2022
21/06/2022	Rajshri Achyut Jadhav	Please provide feedback on what I'm doing well, what I can do better and what I should do next.	Helping nature , appreciate your hard work , and fearlessly doing the work. Should focus on better communication. We certainly hope to see more great initiatives from you in the future.	Rajshri Achyut Jadhav	Requested by Self	Yes	Feedback Given: on Rajshri Achyut Jadhav from Pradeep Kumar Sidheshwar Naik on 21/06/2022

Feedback Requested

Feedback Requested

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	Question	Type	Status	Request Date		From	Feedback
Feedback Request: Pradeep Kumar Sidheshwar Naik requested by Pradeep Kumar Sidheshwar Naik	Please provide feedback	Text	Completed	05/08/2024		Rafael Prats	I wanted to take a moment to acknowledge the fantastic work you've been doing. Your dedication and skills have not gone unnoticed, and I truly appreciate your contributions to our team. Your ability to manage the issue has been particularly impressive. It's clear that you put a lot of effort and thought into your work, and it shows in the quality of the results you deliver. Additionally, your positive attitude and willingness to help others make you a pleasure to work with. You consistently go above and beyond, and it's clear that you care deeply about the success of our projects and the team as a whole. Thank you for your hard work and for being such a valuable member of our team. Keep up the great work!
Feedback Request: Pradeep Kumar Sidheshwar Naik requested by Pradeep Kumar Sidheshwar Naik	Please provide feedback on what I'm doing well, what I can do better and what I should do next.	Text	Completed	30/07/2024		Nalini Rangarajan	Hi Pradeep, I wanted to take a moment to express my appreciation for your support and dedication in our work together. Your willingness to help whenever required, especially in remediating NCS vulnerabilities, has been invaluable. I have noticed that you consistently address incidents immediately and respond to my queries without any delay. This promptness and reliability have greatly contributed to our team's efficiency and success. Thank you for your hard work and commitment.
Feedback Request: Pradeep Kumar Sidheshwar Naik requested by Pradeep Kumar Sidheshwar Naik	Please provide feedback on what I'm doing well, what I can do better and what I should do next.	Text	Completed	30/07/2024		Yedla Manisha	Overall support you provide for an incident is remarkable, the work and follow-up you're doing is good. Your dedication to ensuring that everything was running smoothly, he way you handled the ticket, provided clear guidance, and helped us to resolve the issues is apperciatable. Thank you for your excellent service and for being such a reliable and resourceful person.
Feedback Request: Pradeep Kumar Sidheshwar Naik requested by Pradeep Kumar Sidheshwar Naik	Please provide feedback on what I'm doing well, what I should do next.	Text	Completed	30/07/2024		Pawandeep S. Nanda	You have been doing a good job as i have reached out to you for multiple AWS issues for which you have helped me resolve at the earliest.

	Question	Type	Status	Request Date		From	Feedback
Feedback Request: Pradeep Kumar Sidheshwar Naik requested by Pradeep Kumar Sidheshwar Naik	Please provide feedback on what I'm doing well, what I can do better and what I should do next.	Text	Completed	12/07/2023		Alejandro Abol	Kumar performed outstanding helping me to solve not easy to understand issues I had. Perfect communication, master knowledge and great behavior (demonstrating ACN DNA and One Accenture key objectives) Always on my team Really appreciated his help and support
Feedback Request: Pradeep Kumar Sidheshwar Naik requested by Pradeep Kumar Sidheshwar Naik	Please provide feedback on what I'm doing well, what I can do better and what I should do next.	Text	Completed	28/06/2023		Sai Yaswitha Raavi	Pradeep had shown a sense of responsibility on the requests he has worked on so far for our project. As our project being super critical, we could rely on Pradeep whenever we wanted immediate assistance on Prisma related tasks. Really appreciate his effort! All the best for his future endeavors.
Feedback Request: Pradeep Kumar Sidheshwar Naik requested by Pradeep Kumar Sidheshwar Naik	Please provide feedback on what I'm doing well, what I can do better and what I should do next.	Text	Completed	28/06/2023		Parvathi Eandapalli	he will help us on like ISD issue related to vulnerabilities, keep the good work going on Pradeep.
Feedback Request: Pradeep Kumar Sidheshwar Naik requested by Pradeep Kumar Sidheshwar Naik	Please provide feedback on what I'm doing well, what I can do better and what I should do next. Requestor Input (Optional): Enter your Well.Better.Next. self-reflection and/or add your priorities context here	Text	Completed	28/06/2023		Ravisankar Selva	Hi Pradeep, I want use this opportunity to thank you on the solution you were provided for the incidents assigned to you. Specially your closure of the incident after explaining the root cause was highly appreciable. keep expanding your knowledge. I wish you best of luck on your career progression! Regards, Ravisankar S.

	Question	Type	Status	Request Date		From	Feedback
Feedback Request: Pradeep Kumar Sidheshwar Naik requested by Pradeep Kumar Sidheshwar Naik	Please provide feedback on what I'm doing well, what I can do better and what I should do next.	Text	Completed	01/07/2022		Marinelle Saron	Pradeep Kumar Sidheshwar Naik Thank you very much for assisting me. You did a great job for helping me out to solve AWS Prisma Reachability authorization failure . I'm so impressed for your patience and knowledge in solving the issue. I hope I can work with you again soon.
Feedback Request: Pradeep Kumar Sidheshwar Naik requested by Pradeep Kumar Sidheshwar Naik	Please provide feedback on what I'm doing well, what I can do better and what I should do next.	Text	Completed	30/06/2022		Alka Dubey	Pradeep is gems for the CMO team, He is having great knowledge of CMO functionality and its servic and he never hesitate to share it. He used smart working hacks which makes him more efficient , his working tricks inspire others to work smartly. Pradeep is very very supportive and always ready to help their team whenever it is required by him. Thank you for all your support Pradeep and keep it up !
Feedback Request: Pradeep Kumar Sidheshwar Naik requested by Pradeep Kumar Sidheshwar Naik	Please provide feedback on what I'm doing well, what I can do better and what I should do next.	Text	Completed	30/06/2022		Simran A. Chawla	I have seen a huge change and a forward graph in Pradeep's performance . He is always ready to help or assist the Client whenever requested or looped for any follow up . Doing the great job in supporting the L1 team and delivering the excellent solutions to the Client .
Feedback Request: Pradeep Kumar Sidheshwar Naik requested by Pradeep Kumar Sidheshwar Naik	Please provide feedback on what I'm doing well, what I can do better and what I should do next.	Text	Completed	29/06/2022		Rohit Nagpal	Feedback You are undoubtedly doing great, Also has always shown great team spirit and offers help as and when required. Thanks for all the support, keep helping people.
Feedback Request: Pradeep Kumar Sidheshwar Naik requested by Pradeep Kumar Sidheshwar Naik	Please provide feedback on what I'm doing well, what I can do better and what I should do next.	Text	Completed	29/06/2022		Sowjanya Rangannagari	Pradeep, your work looks great! It is clear that you care about your work. I really appreciate your response in resolving the issues soon. You are an excellent point of contact for the team. Keep going, All the best!!

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	Question	Type	Status	Request Date		From	Feedback
Feedback Request: Pradeep Kumar Sidheshwar Naik requested by Pradeep Kumar Sidheshwar Naik	Please provide feedback on what I'm doing well, what I can do better and what I should do next.	Text	Completed	27/06/2022		Bommarillu Ganesh	Hi Pradeep, We have been working together in Accenture for more than 1 year now. Working with you has always been a pleasure I would say. Your skills are exceptional, and your work approach is very unique. You have always come up with new and refreshing ideas. Your last-minute inputs have helped us many times to obtain successful results in the end. You have also encouraged other team members to put their best foot forward and a major part of the entire team's success so far is also because of you I believe. I feel proud to be working with you and I hope that I can learn from your dedication and sincerity. I hope I can achieve as much success as you have.
Feedback Request: Pradeep Kumar Sidheshwar Naik requested by Pradeep Kumar Sidheshwar Naik	Please provide feedback on what I'm doing well, what I can do better and what I should do next. Requestor Input (Optional): Enter your Well.Better.Next. self-reflection and/or add your priorities context here	Text	Completed	21/06/2022		Dhanashri Dattatray Bhoj	Hi Pradeep, First of all thank you for being so kind, supportive and amazing teammate. I would appreciate your dedication towards work, the way you handle users issues, and help them to solve it, within less time you grabbed more knowledge and concepts. You managed your work priorities along with handling team in crucial time is truly commendable, helping others whenever possible this all makes you a valuable asset. Keep it up Pradeep !!
						Kartikeya Mishra	Hi Pradeep, You are a hardworking employee ,it's a great pleasure working with you and also to know you as a person. As a fresher you took all the challenges positively and worked continuously to get skilled, also I have seen your professional growth as a fresher which is incredible. The way you managed your work priorities ,task and learning was exceptional. Your positive attitude towards all the teammates and helping nature is commendable. My personal experience with you was also very good and I hope you achieve all your future endeavors.

	Question	Type	Status	Request Date		From	Feedback
						Naveen Babu	Pradeep is one of the most valuable people I have ever met. Both smart and professional. He is fantastic person to work with, and is not only a multi-skilled and insightful colleague, but also an inspiring strategist. Very good person. Great employee with a very strong problem solving skills. I found him as a person with great recognition and deep knowledge.
						Priya Krishna Kedari	Pradeep is very hardworking and dedicated towards his work. He is very supportive and always available person in team no matter how busy he is. He is currently handling the queue and L1 team all alone. He should focus more on certification and movement to next level in his career. All the best
						Rajshri Achyut Jadhav	Pradeep is very supportive,friendly and amazing teammate.He is always there if anyone needs help regarding anything.Thank you pradeep for your Help and support ,you're so talented at staying flexible on any project , which helps everyone on the team you have grown so much in your role since starting here. you are consistently a powerful member of this project and we appriciate all that you do for project. You motivate others to improve because of your dedication and your hard work. I am really inspired by the hard work you do for our team and I am so glad to have the opportunity to work on this team with you. Thank you for being supportive.
Feedback Request: Pradeep Kumar Sidheshwar Naik requested by Pradeep Kumar Sidheshwar Naik	Please provide feedback on what I'm doing well, what I can do better and what I should do next. Requestor Input (Optional): Enter your Well.Better.Next. self-reflection and/or add your priorities context here	Text	Completed	20/06/2022		Annika Hildebrandt	Pradeep has helped our team multiple times with CMO tickets and with our security compliance issues. He has patiently walked me through remediation steps in order to resolve our issues and has provided timely support for any questions that I have had. His support has enabled us to fix crucial security issues. Thank you Pradeep for always providing helpful support to our team

Individual Priorities

	Priority Section Group	Priority	Description	Organization Alignment	Category	Status	Due Date	Completed On
0	Completed	Ad-hoc Tasks or Activities	- Involved in Ad-hoc Task. - Involved in Activities. Success Criteria:- - Complete the ad-hoc task or activity within a reasonable timeframe, considering its complexity and urgency. - Meet established deadlines associated with the task, minimizing disruption to other work. - If a deadline can't be met, communicate proactively with Task Lead. - If the initial approach isn't working, demonstrate adaptability and adjust your strategy to achieve a successful outcome. - Keep informed of progress and any potential challenges that may arise. - Collaborate effectively with colleagues if needed to complete the task successfully.		1. One Accenture 2. Client 3. People 4. Financial 5. Accenture Sustainability 6. 360 Value Differentiation	Completed	31/08/2024	03/08/2024
0	Completed	Automation	Perform Ops Automation Task		1. One Accenture 2. Client 3. People 4. Financial 5. Accenture Sustainability 6. 360 Value Differentiation	Completed	31/08/2024	03/08/2024
0	Completed	Brilliant Basics	• Complete Cloud Trainings • Participate in Respective KT calls ,understand implementation of new services • Knowledge of all CMO Integration Points related to SAAS providers • Knowledge of all Cloud Tools Used in CMO • Transform your talent to meet changing needs. Success Criteria: • Improved MyCompetency score • Completed Certifications- Talent Quotient, Delivery Foundation Trainings, GenAI • Completed One Cloud certification. • Actively participated in knowledge transfer (KT) calls, gaining a solid understanding of newly implemented services. • Received Feedback for my work from the Users.		1. One Accenture 2. Client 3. People 4. Financial 5. Accenture Sustainability 6. 360 Value Differentiation	Completed	31/08/2024	03/08/2024
0	Completed	Brilliant Basics	•Complete Cloud Trainings • Participate in Respective KT calls ,understand implementation of new services • Knowledge of all CMO Integration Points related to SAAS providers • Knowledge of all Cloud Tools Used in CMO •Transform your talent to meet changing needs • Improve MyCompetency Skills • Clear Understanding of diferent Client Types and integration with CMO. Success Criteria - • Improved Competency score • Complete Certifications- Talent Quotient, Delivery Foundation Trainings • Once Cloud certification			Completed	31/12/2022	31/12/2022

	Priority Section Group	Priority	Description	Organization Alignment	Category	Status	Due Date	Completed On
0	Completed	Certifications	• Azure 104 certification by Dec'22. • Azure 900			Completed	31/12/2022	31/12/2022
0	Completed	Certifications and Training	Completed Certification/Training before Aug 2024 Success Criteria: - Successfully Completed GCP Cloud Digital Leader Certification. - Consumer Goods & Services Foundation Learning Certification. - Successfully Completed Multiple Training to Enhance my Skills. - Stay updated on evolving security threats and best practices by attending additional training or workshops. - Demonstrated a clear understanding of the concepts and skills covered in the certification or training program. - Involved in Python Training. - ATCI Security Week - Gen AI Security on AWS. - Training for AWS Boot Camp. - Azure Sentinel training. - AWS Certified SysOps Administrator Training.		1. One Accenture 2. Client 3. People 4. Financial 5. Accenture Sustainability 6. 360 Value Differentiation	Completed	31/08/2024	03/08/2024
0	Completed	Continuous Improvement Plans with Hyper Automation	• Contribute towards LSO and automation • Proactive incident management. Highlight any unusual or different Incidents 　　　　　•Realize efficiencies through incident automation and avoidance. Success Criteria • 2 Enhancement/Automation Ideas per quarter			Completed	30/07/2022	10/06/2022
0	Completed	Execute at Speed	•Accountability for all L2 metrics and ensure agreed targets are met. • Exhibit High Efficiency to Deliver Quick Resolution. • Act with speed and agility while managing complex environments and clients. • Quickly identifies new variations on Incidents. • Hypercare Support for premium clients getting migrated. • Drive business outcomes for delivery at speed. Success Criteria - •Resolved 120+ Incident. • SLA > 97% • CSAT – 4.3 • MTTR < 9Hrs • Incidents resolved >= 80% of average Incidents Resolved • Timely escalation to Next Level Support • No Surprise Escalations		1. One Accenture 2. Client 3. People 4. Financial 5. Accenture Sustainability 6. 360 Value Differentiation	Completed	31/08/2024	03/08/2024

	Priority Section Group	Priority	Description	Organization Alignment	Category	Status	Due Date	Completed On
0	Completed	Execute at Speed	•Accountability for all L1 metrics and ensure agreed targets are met. • Exhibit High Efficiency to Deliver Quick Resolution. • Act with speed and agility while managing complex environments and clients. • Quickly identifies new variations on Incidents that require escalation to L2 for additional triage • Hypercare Support for premium clients getting migrated • Drive business outcomes for delivery at speed • Perform Operability Assessment from ServiceDesk perspective for the new features and services Success Criteria - • SLA > 97% • CSAT – 4.3 • MTTR < 9Hrs • Onboarding SLA >90% • Incidents resolved >= 80% of average Incidents Resolved • Timely escalation to Next Level Support • No operability Defects • No Surprise Escalations			Completed	31/12/2022	31/12/2022
0	Completed	Incident Management and Documentation	Incidents work notes should be properly updated and clients to be regularly informed on progress. Adhere to incident and problem management process. Able to handle incidents in wider security range with minimum assistance Document preparation for any new tasks/incidents and upload to repo post review. Identify minimum 2 design improvements and reduction in manual efforts while resolving security issues. ?. Progress Note Document preparation for any new tasks/incidents and upload to repo post review.		1. One Accenture 2. Client 3. People 4. Financial 5. Accenture Sustainability 6. 360 Value Differentiation	Completed	31/08/2023	31/08/2023

	Priority Section Group	Priority	Description	Organization Alignment	Category	Status	Due Date	Completed On
0	Completed	Incident Management and Documentation	- Document preparation for new tasks/incidents and upload to repo post review. - Adequate knowledge in wider range of security related incidents. - Identify minimum 2 design improvements and reduction in manual efforts while resolving security issues. - Ensure accountability for all Level 2 (L2) metrics and consistently meet agreed targets. - Act with speed and agility in managing intricate environments and addressing client needs. - Drive business outcomes by prioritizing delivery speed and efficiency. - Collect feedback from users to improve the user guides and documents, follow the Documented process and procedures. - Create new or update the existing document to keep the information updated for users. Success Criteria :- - Demonstrate a strong understanding of various security threats and vulnerabilities. - Effectively troubleshoot and resolve security incidents based on knowledge. - Identifies the document improvements to the incident response process that reduce manual effort and improve efficiency. - Implement these improvements with successful adoption by the team. - Consistently meet or exceed agreed-upon targets for Level 2 (L2) metrics relevant to incident management . - Proactively identify areas for improvement in L2 processes based on metric analysis. - Demonstrate the ability to quickly adapt and respond to changes within intricate environments. - Effectively address client needs in a timely manner, minimizing downtime or disruption. - Consistently deliver high-quality incident resolution with a focus on efficiency. - Use user feedback to identify areas for improvement in user guides and documents. - Effectively create new documentation or update existing documentation to reflect changes in processes or procedures.		1. One Accenture 2. Client 3. People 4. Financial 5. Accenture Sustainability 6. 360 Value Differentiation	Completed	31/08/2024	03/08/2024
0	Completed	Knowledge Mangement	• Follow the Documented process and procedures • Ensure that all Processes are documented and signed off • Participate in Document Audits to archive old documents and make relevant updates • Collate feedback from users to improve the user guides and documents Success Criteria- • 2 SSP Articles per quarter			Completed	30/07/2022	13/06/2022

Archived Priorities

Archived Priorities

Priority	Priority Category	Status

View Productivity

Effective Date	Metric	Period-to-Date Hours	Period-to-Date %	Month-to-Date Hours	Month-to-Date %	Quarter-to-Date Hours	Quarter-to-Date %	Year-to-Date Hours	Year-to-Date %	Prev_Year-to-Date Hours	Prev_Year-to-Date%
15/10/2024	Chargeable (CHG)	72	100%	72	100%	261	100%	261	100%	2,295	100%
15/10/2024	Business Development (BD)	0	0%	0	0%	0	0%	0	0%	0	0%
15/10/2024	Client Facing (CF) CHG + BD	72	100%	72	100%	261	100%	261	100%	2,295	100%
15/10/2024	Market Development & Offering Development (MD&OD)	0	0%	0	0%	0	0%	0	0%	0	0%
15/10/2024	Market Facing (MF) CF + MD&OD	72	100%	72	100%	261	100%	261	100%	2,295	100%
15/10/2024	Capability & Infrastructure Development (C&ID)	0	0%	0	0%	0	0%	0	0%	0	0%
15/10/2024	Market Development & Initiatives (MD&I) MD&OD + C&ID	0	0%	0	0%	0	0%	0	0%	0	0%
15/10/2024	Recovery MF + C&ID	72	100%	72	100%	261	100%	261	100%	2,295	100%
15/10/2024	Management & Operations (M&O)	0	0%	0	0%	0	0%	0	0%	0	0%
15/10/2024	Professional Development & Recruiting (PD&R)	0	0%	0	0%	0	0%	0	0%	0	0%
15/10/2024	Suspense & Unassigned	0	0%	0	0%	0	0%	0	0%	0	0%
15/10/2024	Absence & Non-Standard	27	38%	27	38%	27	10%	27	10%	54	0%

View Financial and Productivity Metrics

Talent Discussion Prep

Talent Discussion Prep			
Talent Discussion	Time Period	Counselee Status	People Lead Status
Annual Talent Discussion - 2023 (L13-5): Pradeep Kumar Sidheshwar Naik	15/09/2022 - 14/09/2023		
Annual Talent Discussion - 2022 (L13-5): Pradeep Kumar Sidheshwar Naik	15/09/2021 - 14/09/2022		
Midyear Talent Discussion - 2022 (L13-7): Pradeep Kumar Sidheshwar Naik	01/09/2021 - 31/05/2022		

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Personal

Names

Legal Name

Name	
Pradeep Kumar Sidheshwar Naik	

Preferred Name

Name	
Pradeep Kumar Sidheshwar Naik	

Personal Information

Personal

Legal Gender	Male
Date of Birth	28/07/1998
Age	26 years, 3 months, 7 days
Country/Territory of Birth	
City of Birth	
Marital Status	
Citizenship Status	
Primary Nationality	India
Additional Nationalities	
Sexual Orientation	
Gender Identity	
Pronoun	

IDs

National IDs

	Country/Territory	National ID Type	Identification #	Issued Date	Expiration Date	Issued By	Series	Verification Date	Verified By
	India	Permanent Account Number (PAN)	XXXXXXXXXX						

Documents

none entered

Contact

Contact

accenture

Home Contact Information

Addresses

Address	Usage	Visibility	Shared With	Effective Date
F-8 C1 Block Panchratna Renukamata Soc. Near KV No.1 Devlali Nashik- 422401 Maharashtra India	Home (Primary) Permanent	Private		14/08/2024
F-8 C1 Block Panchratna Renukamata Soc. Near KV No.1 Devlali Nashik- 422401 Maharashtra India	Home Mailing	Private		04/10/2024

Phones

Phone Number	Device	Usage	Visibility	Shared With
+91 90963 57127	Mobile	Home (Primary)	Private	

Email Addresses

Email Address	Usage	Visibility
pradeepkumarsnk597@gmail.com	Home (Primary)	Private

Work Contact Information

Addresses

Address	Usage	Visibility	Effective Date
SEZ,IT-4 Bldg, FlagshipInfrStrct(P) SyNo.154 6,RajivInfotechPark,Phase1 Pune- 411057 India	Business (Primary)	Public	12/07/2022

Phones

Phone Number	Device	Usage	Visibility
+91 90963 57127	Mobile	Work (Primary)	Private

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Email Addresses

Email Address	Usage	Visibility
p.sidheshwar.naik@accenture.com	Work (Primary)	Public

Emergency Contacts

No Emergency Contacts

Support Roles

Support Roles	
Manager	Avanti Mukherjee
HR Partner	Chandrika Raghavendra
HR Partner - Lead	Dimple Nagella Monika Choudhary
HR Scheduler	Uma Mouli
People Lead	Sachin L. Sharma
People Lead Enabler	Sonam Kesari

Professional Profile

Personal Details

Personal Details

Birthday	28 July

Talent Statements

Statements

Job Details

Job Details

Supervisory Organization	Accenture (Julie Sweet) >> CMO Tools Support (Avanti Mukherjee)
Job	Infra Managed Service Analyst
Business Title	Infra Managed Service Analyst
Job Profile	Infra Managed Service Analyst
Job Family	Information Technology Operations > Infra Managed Service
Management Level	11-Analyst
Time Type	Full time
Location	Pune, PDC3B

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Contact Information - Public

Email p.sidheshwar.naik@accenture.com

Work Address

SEZ,IT-4 Bldg, FlagshipInfrStrct(P)
SyNo.154 6,RajivInfotechPark,Phase1
Pune- 411057
India

Skills

Skills

Application Quality Analysis

AWS Administration

AWS Architecture

Consumer Goods and Services

DevOps Architecture

Google Cloud Compute Services

Google Cloud Data Services

Google Cloud Network Services

Google Cloud Platform Administration

Google Cloud Platform Architecture

Google Cloud Security Services

Issue Management

Linux Operations

Microsoft 365

Microsoft 365 Security & Compliance

Microsoft Azure Active Directory

Microsoft Azure Administration

Microsoft Azure Cloud Services

Microsoft Azure Cost Management

Microsoft Azure Functions

Microsoft Azure HDInsights

Microsoft Azure IaaS

Microsoft Azure PaaS

Microsoft Azure Security

Microsoft Azure Security Center

Microsoft Azure Sentinel

Microsoft Azure Virtual Machines

Microsoft Azure Virtual Networks

Microsoft Defender

Microsoft Defender for Cloud Apps

Operational Technology (OT) Security

Professional Collaboration

Quality Management

Red Hat OS Administration

Service Desk Management