SYED ABDULRAHAMAN

Analyst Network Systems

Detail-oriented team player with strong organizational skills. Ability to handle multiple projects simultaneously with a high degree of accuracy.

Work History

2023-01 - Current

Analyst Network Systems

Analog Devices pvt Ltd

- Enterprise Infrastructure support for Unix/Linux servers proficient in SAP - SLES and RHEL server management. VMware Hands-on knowledge and support for Netapp storage, scripting knowledge- Bash & python. Cloud server build and support for AZURE platform. Power Broker Identity service (PBIS) management. Ticketing Tools (ServiceNow & Jira) Knowledge and handling/resolving priority tickets, Security Patch Management for service packs of SUSE servers and RHEL servers Inventory Management for all Sandbox, DEV, QA & Production servers. Ensuring CIA triad by 100%.
- Enhanced team collaboration by providing clear communication of complex findings through visualizations and reports
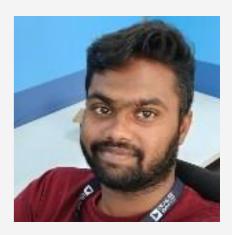
2022-07 - 2023-01

IT Support Engineer (System Administrator)

Lattice Networks

- Initial server setup, hardening, documenting root cause analysis for VPN and dedicated servers Manage(like DR/HA) and troubleshoot Linux server - shared services, cloud, VPS, and Identify server hung/load average, memory, and disk & I/O issues. Being part of senior team, handle escalations from L1 team, and providing training to new members Automated repetitive tasks with ANSIBLE and Bash Providing technical assistance to clients based on SLA Handling migrations

Contact

Address
Bangalore, KN 560016

Phone
9390736947

E-mail
neopro444@outlook.com

LinkedIn
linkedin.com/in/syed-abdulrahaman-822757242/

WWW
https://www.syedar9160.com

WWW
Bold Profile

Websites, Portfolios, Profiles

- https://www.syedar9160.in
- linkedin.com/in/syed-abdulra
- haman-822757242/

involving shared, cloud, and VPN servers domain control setup free ware, mail setup virtualization setup with Hardware support and software support Ticketing tool (GLPI) setup and firewall setup's like SOPHOS, FORTI-Gate, pf-sense etc....

2020-10 -
2022-04

Site releiability Engineer (SRE)

CMS Marshall Pvt Ltd

- Managed support for systems in 24x7 environment Provisioning new systems, and providing technical assistance to clients based on SLA Installation and configuration of server monitoring tools Monitoring all servers using CMS managed tracking monitoring tool Technical Support for patch installations, software configurations & hardware trouble-shoot Hands-on experience on kernel software's for banking domain
- Domain control assist for SBI Regional office
- Done kiosk installation project for SBI domain Surveillance setup for ATM's of SBI Domain
- Improved team productivity by providing technical guidance and mentoring junior engineers

2018-06 -
2020-06

Site Reliablity Engineer

CashLink Global Systems Pvt Ltd. a HMA Group

- Managed support for systems in 24x7 environment Provisioning new systems, and providing technical assistance to clients based on SLA Installation and configuration of server monitoring tools Monitoring all servers using Hitachi monitoring tool Technical Support for patch installations, software configurations & hardware trouble-shoot Hands-on experience on kernel software's for banking domain
- Domain control assist for Banking domain systems Done BLA(Hitachi) installation project for Surveillance setup for ATM's in Hitachi Machines

Education

2023-08 -
Current

MCA: Computer Science

Manipal University of Jaipur - Jaipur

Skills

System configuration
●●●●●

Network administration
●●●●●

Security management
●●●●●

Backup and recovery
●●●●○

Firewall management.
●●●●○

Storage management.
●●●○○

Having experience in automation concepts like Ansible, Bash scripting and capable of preparing scripts for automating repetitive tasks
●●●●○

Hands-on experience in server tools - Nagios, Nginx, Sendmail, SolarWinds monitoring, Firewall, Ansible-playbook management, and iDRAC.
●●●●●

Monitoring system performance using top, iostat, vmstat, netstat etc, and troubleshooting the daily CPU, memory, and Disk related issues
●●●●●

Proficient in data migrations between Linux servers
●●●●●

Netapp knowledge and SAN storage knowledge
●●●●○

2014-05 - 2017-05	**BBA**: **Information Technology** *Krishna Chaitanya Degree College - Nellore*
2012-06 - 2014-05	**Intermediate (M.E.C): Accounting And Business Management** *Krishna Chaitanya Jr. College - Nellore*
2011-06 - 2012-05	**High School** *Velangini E.M. High School - Nellore*

Accomplishments

- Best Engineer Award - CashLink Global Systems pvt ltd 2018-11-12
- Bravery and Best Engineer Award - CMS Marshall Pvt Ltd 2021-10-20

swimming

I do swimming on twice a week for maintaining good health. I do deep dive mostly because i'm much more interested in Scuba-diving.

VMware Hands-on knowledge
●●●●●

Cloud Hands-on knowledge (AWS & Azure)
●●●○○

SAP ERP support - proficient in SLES and RHEL
●●●●○

Documentation And Reporting.
●●●●○