



SYED ABDULRAHAMAN

ANALYST NETWORK SYSTEMS | LINUX ADMIN

CONTACT

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SKILLS

- System configuration
- Network administration
- Security management
- Shell scripting
- Virtualization technology
- Software installation
- Server monitoring
- Backup and recovery
- Troubleshooting skills
- Firewall management
- storage management

EDUCATION

MCA

Manipal University of Jaipur
Aug 2023 - Present
Pursuing and about to be finished by 2025

BBA

Krishna Chaitanya Degree College
May 2014 - Apr 2017
graduated with an aggregate of 78%.

Intermediate (M.E.C)

Krishna Chaitanya Jr. College
Jun 2012 - May 2014
with an aggregate of 61%.

High School

Velangini E.M. High School
Jun 2011 - Apr 2012
with a grade 5.4 GPA.

PROFILE

Skilled Linux System Administrator with 5+ years of experience managing and maintaining Linux servers, ensuring optimal performance and security. Proficient in configuring, troubleshooting, and monitoring systems, as well as performing routine maintenance tasks. Adept at scripting and automation, utilizing tools like Ansible and Puppet. Excellent communication and problem-solving skills, with a strong emphasis on teamwork and collaboration.

EXPERIENCE

Analyst Network Systems

Analog Devices pvt Ltd Jan 2023 - Present

- Enterprise Infrastructure support for Unix/Linux servers
- proficient in SAP - SUSE (SLES) and Redhat(RHEL) server management
- VMware Hands-on knowledge and support
- Netapp storage support
- scripting knowledge- Bash & python
- Cloud server build and support (AZURE)
- servers Power Broker Identity service (PBIS) management
- Ticketing Tool (ServiceNow & Jira) Knowledge and handling/resolving the priority and incident tickets
- Security Patch Management for service packs of SUSE servers and RHEL servers
- Inventory Management for all Sandbox, DEV, QA & Production servers

IT Support Engineer (System Administrator)

Lattice Networks Jul 2022 - Jan 2023

- Initial server setup, hardening, root cause analysis for VPS and dedicated servers
- Manage and troubleshoot Linux server(shared, cloud, VPS, and dedicated) issues of leading hosting players like Bluehost, HostGator, BigRock, and ResellerClub
- Identify server hung/load, memory, and io issues
- Being a part of the senior team, handle escalations from L1 team, and providing training to new members
- Automated repetitive tasks with Ansible and Bash
- Providing technical assistance to clients based on SLA
- Handling migrations involving shared, cloud, and VPS servers
- domain control setup free ware, mail setup
- virtualization setup with Hardware support and software support
- Ticketing tool (GLPI) setup and firewall setup

Site reliability Engineer (SRE)

CMS Marshall Pvt Ltd Oct 2020 - Apr 2022

- Managed support for systems in a 24x7 environment
- Provisioning new systems, and providing technical assistance to clients based on the SLA
- Installation and configuration of server monitoring tools
- Monitoring all servers using CMS managed tracking monitoring tool
- Technical Support for patch installations, software configurations & hardware trouble-shoot

- Hands-on experience on kernel softwares for banking domain.
- Domain control assist for SBI Regional office.
- Done kiosk installation project for SBI domain
- Surveillance setup for ATM's of SBI Domain

Site Reliability Engineer

CashLink Global Systems Pvt Ltd. a HMA Group *Jun 2018 - Jun 2020*

- Managed support for systems in a 24x7 environment
- Provisioning new systems, and providing technical assistance to clients based on the SLA
- Installation and configuration of server monitoring tools
- Monitoring all servers using Hitachi monitoring tool
- Technical Support for patch installations, software configurations & hardware trouble-shoot
- Hands-on experience on kernel softwares for banking domain.
- Domain control assist for Banking domain systems
- Done BLA installation project for Hitachi
- Surveillance setup for ATM's of Hitachi Machines

ACHIEVEMENTS

- Received Operational Efficiency Award from Endurance International Group (Current company)
- College Union General Secretary 2016-2017 (Marian College Kuttikkanam Autonomous)
- GOLD medalist of TAE-KWON-DO state championship under 55kg

Best Engineer Award

CashLink Global Systems pvt ltd *2018-11-12*

Bravery and Best Engineer Award

CMS Marshall Pvt Ltd *2021-10-20*

CORE QUALIFICATIONS

- Extensive knowledge in the Linux operating system
- Good skill in managing services like - Apache, Nginx, LiteSpeed, MySQL, PHP, iptables, FTP, SSH, SSL, DNS, FTP, mail, LVM, CSF, repository management, etc
- Adept at identifying and correcting server issues
- Having experience in automation concepts like Ansible, Bash scripting and capable of preparing scripts for automating repetitive tasks
- Hands-on experience in server tools - Nagios, OSSEC, Snort, PRTG network monitor, R1soft, Dell OpenManage, and iDRAC
- Monitoring system performance using top, iostat, vmstat, netstat etc, and troubleshooting the daily CPU, memory, and Disk related issues.
- Proficient in data migrations between Linux servers
- Netapp knowledge and SAN storage knowledge
- VMware Hands-on knowledge
- Cloud Hands-on knowledge (AWS & Azure).
- SAP ERP support - proficient in SLES and RHEL
- Scheduling jobs and monitoring for the job servers