FAQ Certification

Q1. When can I expect to receive the certificate?

After the successful completion of the course it will take **3-4 weeks'** time to process the certificate (**Certificate from ACT only**). However, if you are eligible to receive any partner certificate it will be processed within **3-4 months.**

Q2. Do I need to pay for the certificate dispatch fee?

The certificate dispatch fee is not applicable if it is dispatched in India. However, if you wish to receive the certificates in abroad Certificate dispatch fee will be applicable. The charges will be mentioned to you via email depending on the location.

Q3.How is the Certification Process works?

We will send you the course completion letter after successful completion of the course. You need to send all the required information along with the scanned copy of the documents mentioned in the e-mail. Once the required information is provided to us via email, the certification process will get initiated.

Q4. What are the steps to be followed post certification process?

After the successful completion of the course you need to follow the below mentioned steps:-

- We will first send you the digital copy of the Certificate through e-mail.
- You need to acknowledge the softcopy of the Certificate.
- After receiving the acknowledgement email, we will dispatch the hard copy of the certificate.
- During the certification process, we will consider the name on your ID card only.
- After receiving the certificate, please send us the scanned copy of your Picture holding the certificate. The picture should be prominent.
- For the validation of your certificate, it is essential to send your picture holding the certificate.