An Introduction to the **Project Management Body of Knowledge**

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pmbok guide

A GUIDE TO THE

Project Management Body of Knowledge

Project Management Institute Standards Committee



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Management vs. Project Management



Management is a leadership process for the achievement of organizational objectives. This is accomplished by implementing managerial skills for planning and controlling the focus of the organization as well as directing and controlling employee tasks.

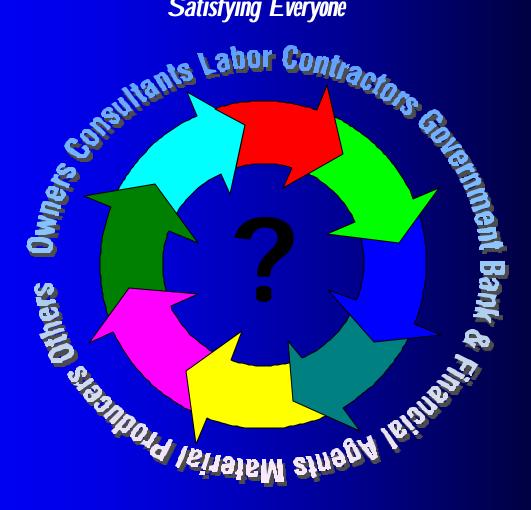


Project Management is the overall planning, control and coordination of projects from inception to completion.

Project Management focuses on completing projects on-time, within the allotted budget and satisfying the required quality Standards.

The Challenge

Satisfying Everyone



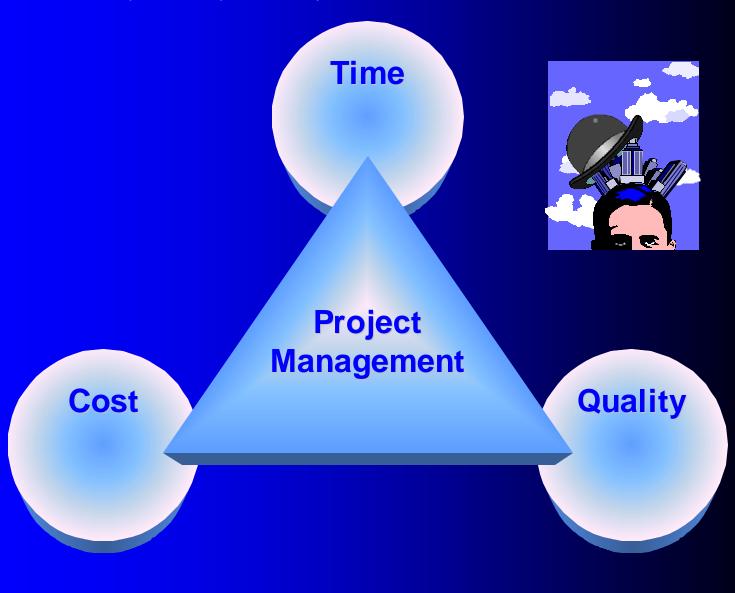
Formal Definitions

A **Project** is a temporary endeavor undertaken to create a specific product or service.

Project Management is the application of specific Knowledge, Skills, Tools and Techniques to project activities in order to meet or exceed the stakeholders needs and expectations from the project.

Beyond Time, Cost and Quality

Modern Project Management is based on fundamental <u>Knowledge Areas</u> in order to provide exceptional and reproducible results.



Project Management

The knowledge breakdown structure

Project Management

Project Integration Management Project Scope Management

Project Time Management

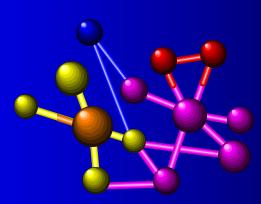
Project Cost Management

Project Quality Management Project Human Resources Management

Project
Communications
Management

Project Risk Management

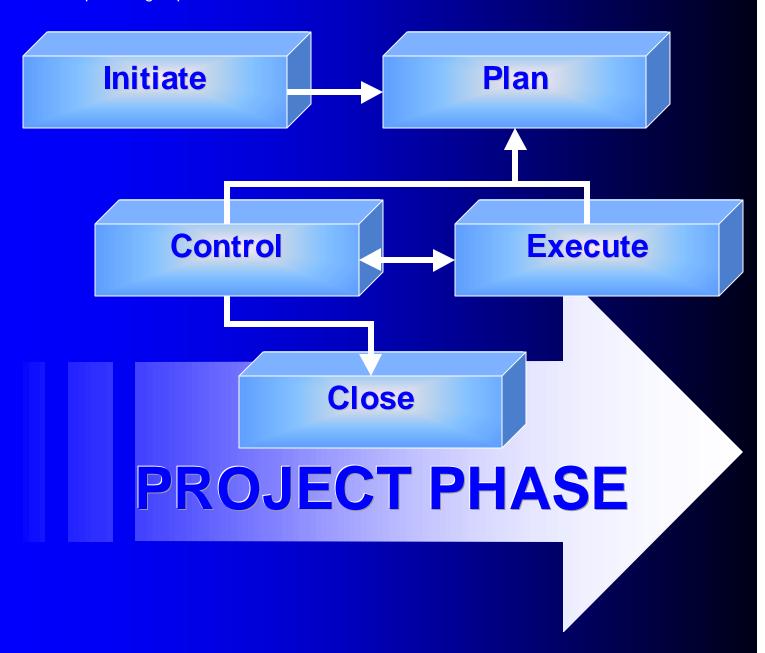
Project Procurement Management



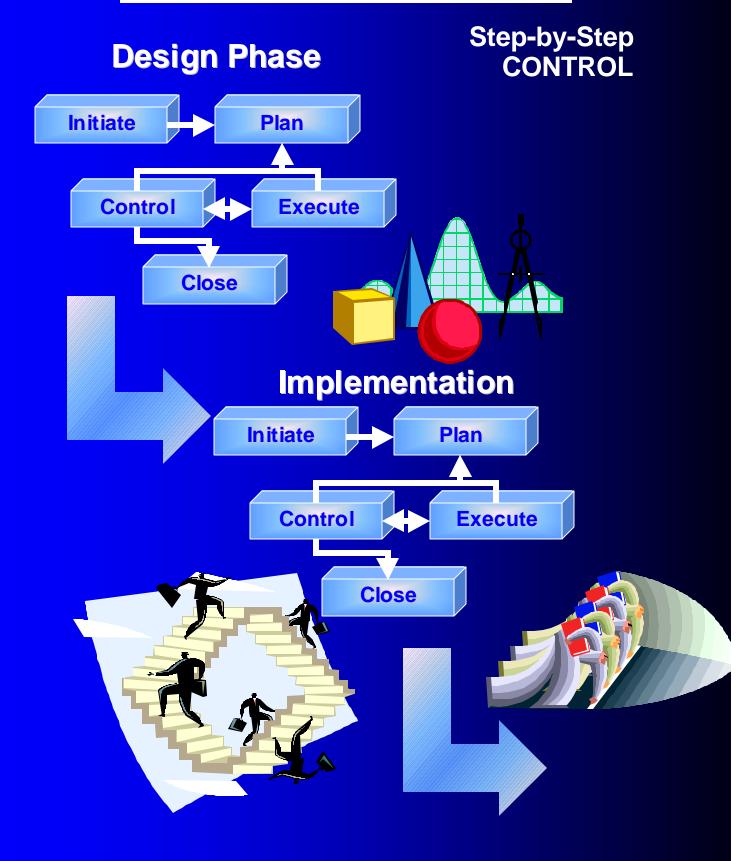
Process Groups and Project Phases

A **Process Group** is a collection of required activities for delivery of a process.

Each **Project Phase** is initiated and completed by the interaction of different process groups.



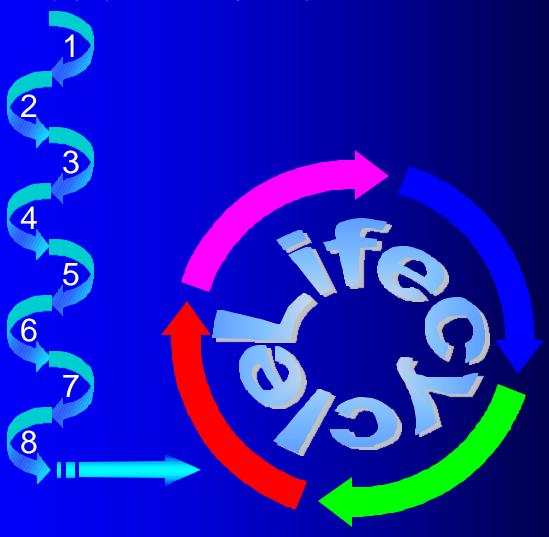
Interaction Between Project Phases



Project Phases and the Project Lifecycle

S (Project Phases) = Project Lifecycle

Each project phase is marked by the completion of one or more deliverables.



The deliverables and phases are part of a generally sequential logic designed to ensure correct definition of the product of the project.

Generic Project Lifecycle

Preparation

Start Up

Feasibility

Definition & Planning

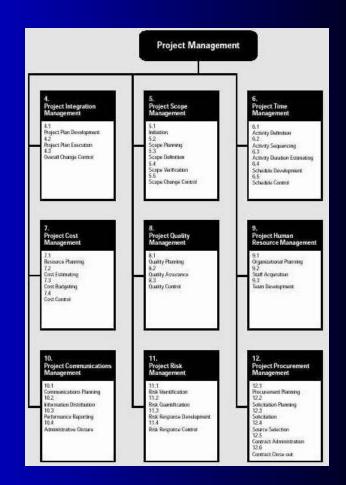
Implementation

Close Down



- Project Integration Management
- Project Scope Management
- Project Time Management
- Project Cost Management
- Project Quality Management
- Project Human Resources Management
- Project Communications Management
- Project Risk Management
- Project Procurement Management





Project Integration Management

Project Plan
Development
Project Plan
Execution
Integrated
Change Control

Project Integration Management includes the processes to ensure that various elements of the project are properly coordinated.

It involves making trade-offs among competing objectives and alternatives in order to meet or exceed stakeholder needs and expectations.



Project Scope Management includes the processes required to ensure that the project includes all the work required and only the work required to successfully complete the project.

It is primarily concerned with defining and controlling what is or is not included in the project.



Project Scope Management

- Initiation
- Scope Planning
- Scope Definition
- ScopeVerification
- Scope Change Control

Project Time Management

- Activity **Definition**
- Activity Sequencing
- Activity Duration
- **Estimating**
- Schedule
- **Development**
- Schedule **Control**

Project Time Management includes the processes to ensure timely completion of the project.

It is primarily concerned with defining and controlling all the project time functions.







- Resource **Planning**
- Cost Estimating
- Cost Budgeting
- Cost Control





to ensure project is completed within the budget.

It is primarily concerned with defining and controlling the entire project cost functions.



Project Quality Management

- Quality Planning
- QualityAssurance
- Quality Control

Project Quality Management includes the processes to ensure project will satisfy the needs for which it was undertaken.

It includes all activities of the overall management function that determine the quality policy, objectives and responsibilities; they are then implemented by measures such as Quality Planning, Quality Control, Quality Assurance and Quality Improvement within a Quality System.





Project Human
Resources Management
includes the processes required to make
the most effective use of the people
involved with the project.

This includes all project Stakeholders: Sponsors, Customers, Individual Contributors and Others, involved both directly and indirectly with the project.

Project Human Resources Management

- OrganizationPlanning
- Staff Acquisition
- TeamDevelopment

Project Management Knowledge Areas

Project Communications Management

- CommunicationsPlanning
- InformationDistribution
- PerformanceReporting
- AdministrativeClosure

Project Communications Management includes the processes required to ensure timely and

appropriate generation, collection, dissemination, storage and ultimate disposition of project information.

It provides the critical links among people, ideas and information that are necessary for success.

Everyone involved in the project must be prepared to send and receive information in the project language and must understand how the communications they are involved in as individuals affect the project as a whole.

Project Risk Management

- RiskManagementPlanning
- RiskIdentification
- Qualitative Risk Analysis
- QuantitativeRisk Analysis
- Risk Response Planning
- Risk Monitoring and Control



Project Risk Management includes the processes concerned with Identifying, Analyzing and

Responding to project risks.

It includes maximizing the results of positive events and minimizing the consequences of adverse events.

Project Procurement Management

- ProcurementPlanning
- Solicitation Planning
- Solicitation
- Source Selection
- ContractAdministration
- Contract Close-out

Project
Procurement
Management
includes the
processes for
acquiring goods
and services
outside the
performing
organization.



It involves the defining and

controlling of all products (goods and services) requisitioned from outside the parent organization for the purpose of facilitating project delivery.

The Project Management Body of Knowledge (PMBOK) is the property of the Project Management Institute. A copy can be obtained directly from their web site at: www.pmi.com

About the Author

Robert Jacobs has consulted on various management issues, developed training programs and personally managing projects in 35 different countries. These projects have varied in budgets from US\$40 Thousand to US\$525 Million and crossed multiple organizational functions, from Information Technology and Industrial Production to Television and Entertainment.

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