

JOYCE E. DUDLEY District Attorney



MAG M. NICOLA
Chief Deputy District Attorney
CYNTHIA N. GRESSER
Chief Deputy District Attorney

MEGAN RHEINSCHILD Victim Assistance Director **KELLY D. SCOTT**Chief Deputy District Attorney

JOHN T. SAVRNOCH Chief Deputy District Attorney

DAVID M. SAUNDERS Chief Investigator

**KERRY M. BIERMAN**Chief Financial & Administrative Officer

### OPEN LETTER TO ANYONE SEEKING TO FILE A COMPLAINT AGAINST A MEMBER OF THE DISTRICT ATTORNEY'S OFFICE

A relationship of trust and confidence between members of the District Attorney's Office and the community they serve is essential to effective criminal prosecution. My staff must be free to exercise their best judgment and perform their duties in a reasonable, lawful, and impartial manner without fear of reprisal. So, too, do they have a special obligation to respect the rights of all people.

I have established a system of complaint procedures which will precipitate disciplinary action when one of my staff has conducted himself/herself improperly, but will also protect him or her from unwarranted criticism when it is determined that he/she has discharged his/her duties properly.

It is also the purpose of the procedures to provide a just, open, and expeditious resolution of complaints regarding the conduct of my staff and to bring any such concerns to my attention. Therefore, when a complaint form is received by me, I will assign the investigation of said complaint to that employee's supervisor. At the time of this assignment, you will be sent a letter that this process has begun. You will then receive a second letter within 30 days of the completion of the investigation that will notify you of the ultimate disposition of the investigation which will be limited to a finding of "sustained," "not sustained," "intended," or "exonerated."

Generally, complaints will not be accepted anonymously or from people who are under the influence of drugs or alcohol. Also, you should understand that if you knowingly make false accusations, you may be liable to legal sanctions.

Sincerely,

JOYCE E. DUDLEY District Attorney

| SANTA BARBARA OFFICE      |
|---------------------------|
| 1112 Santa Barbara Street |
| Santa Barbara, CA 93101   |
| Tel: (805) 568-2300       |
| Fax: (805) 568-2453       |

| SANTA MARIA OFFICI    |
|-----------------------|
| 312-D East Cook Stree |
| Santa Maria, CA 93454 |
| Tel: (805) 346-7540   |
| Fax: (805) 346-7588   |



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#### PROCEDURE FOR INVESTIGATION OF A COMPLAINT

It is the policy of the Santa Barbara County District Attorney's Office to thoroughly and impartially investigate complaints regarding the conduct of its staff in accordance with the following procedures:

The complainant will be required to complete a "Complaint Form," furnishing as accurately as possible all information related to the allegation(s), to include the names, addresses, phone numbers, and other information of all involved parties. The complaint form is available in both English and Spanish.

The completed complaint form will be forwarded to the District Attorney, who will assign the case for investigation. The complaint will be investigated in a timely, professional manner. The investigation consists of taking formal statements from all persons concerned, as well as the gathering and preservation of all physical evidence or other information related to the incident. Each allegation will be examined on its own merits in a thorough and objective manner. The complainant will be expected to participate in any investigation.

The District Attorney will review the completed investigation. At the conclusion of the review and recommendation process, the complainant will be notified of the results of the investigation.

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# OFFICE OF THE DISTRICT ATTORNEY COUNTY OF SANTA BARBARA

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District Attorney



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### **CYNTHIA N. GRESSER** Chief Deputy District Attorney

#### MEGAN RHEINSCHILD Victim Assistance Director

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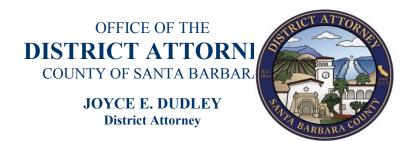
#### JOHN T. SAVRNOCH Chief Deputy District Attorney

DAVID M. SAUNDERS Chief Investigator

KERRY M. BIERMAN
Chief Financial & Administrative Officer

#### **COMPLAINT FORM**

| Complainant's Full Name:   |  |
|--|--|
| Residence Address:   |  |
| Business Address:  |  |
| Complainant Information: Sex   | Date of Birth:   |
| Victim (if other than complainant):  |  |
| Victim's address:  | Phone:   |
| Incident Location:   | Date: Time:  |
| DA Staff Member complained against:  |  |
| Personal Description:  |  |
| Vehicle description:   |  |
|  | Phone:   |
| Res. Address:  | Bus. Address:  |
| Witness #2:  |  |
| Res. Address:  |  |
| Does complaint involve a filed case?   | Case#:   |
| Name/address(es) of defendant:   |  |
|  |  |
| Complainant's Attorney:  | Phone:   |
| Narrative of complaint (use back or additional   | sheet(s) of paper if necessary)  |
|  |  |
|  |  |
|  |  |
| Complainant's Signature:   | Date:  |
|  |  |
|  |  |
| 1112 Santa Barbara Street       312         Santa Barbara, CA 93101       San         Tel: (805) 568-2300       To | LOMPOC OFFICE  2-D East Cook Street 2-D East Cook Street 115 Civic Center Plaza Lompoc, CA 93436 Fel: (805) 346-7540 Fax: (805) 346-7588 Fax: (805) 737-7732 |



Tel: (805) 568-2300

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Fax: (805) 737-7732

MEGAN RHEINSCHILD Victim Assistance Director

**KERRY M. BIERMAN**Chief Financial & Administrative Officer

### SAMPLE NOTIFICATION OF THE BEGINNING OF AN INVESTIGATION OF A COMPLAINT

|  | Date  |   |  |  |
|--|---|---|--|--|
| Name<br>Address  |   |   |  |  |
| Dear ***,  |   |   |  |  |
| I am sending you this le<br>Complaint Form.                                  | tter to notify you in writing that I have re                              | eceived the attached                                  |  |  |
|  | ed to your complaint is (INSERT NAME ed at (INSERTemail address and phone |   |  |  |
| If you have any question dsaunder@co.santa-barl                              | ns or concerns, please feel free to contactor                             | t me at (805) 568-2359 or                             |  |  |
| Sincerely,   |   |   |  |  |
| David Saunders<br>Chief Investigator   |   |   |  |  |
| Attachment   |   |   |  |  |
|  |   |   |  |  |
| SANTA BARBARA OFFICE<br>1112 Santa Barbara Street<br>Santa Barbara, CA 93101 | SANTA MARIA OFFICE 312-D East Cook Street Santa Maria, CA 93454           | LOMPOC OFFICE 115 Civic Center Plaza Lompoc, CA 93436 |  |  |

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### SAMPLE NOTIFICATION OF DISPOSITION OF THE INVESTIGATION OF A COMPLAINT

|  | Date  |   |  |
|--|---|---|--|
| Name<br>Address  |   |   |  |
| Dear ***,  |   |   |  |
| I am sending you this less submitted complaint is complete.  | etter to notify you in writing that the in te.                                      | vestigation of your attached  |  |
| Due to confidentiality requirements of California law, I am only able to legally inform you that your complaint was investigated and the disposition findings of your complaint allegations were as follows: |   |   |  |
|  |   |   |  |
| If you have any questio  | ns or concerns, please feel free to cont  | act me.   |  |
|  | Sincerely,  |   |  |
|  |   |   |  |
|  | JOYCE E. DUDLEY<br>District Attorney  |   |  |
| Attachment   |   |   |  |
|  |   |   |  |
| SANTA BARBARA OFFICE 1112 Santa Barbara Street Santa Barbara, CA 93101 Tel: (805) 568-2300   | SANTA MARIA OFFICE 312-D East Cook Street Santa Maria, CA 93454 Tel: (805) 346-7540 | LOMPOC OFFICE 115 Civic Center Plaza Lompoc, CA 93436 Tel: (805) 737-7760 |  |

Fax: (805) 346-7588

## SANTA BARBARA COUNTY DISTRICT ATTORNEY COMPLAINT LOG 2016

|                 |          |             | 2010                  |        |             |             |
|-----------------|----------|-------------|-----------------------|--------|-------------|-------------|
|                 |          | Date        |                       |        | Date        |             |
|                 | Date     | Receipt     |                       | Date   | Disposition |             |
| Poporting Party |          | Lottor Cont | Investigator Assigned | Closed | Letter Sent | Disposition |
| Reporting Party | Received | Letter Sent | Investigator Assigned | Closed | Letter Sent | Disposition |
|                 |          |             |                       |        |             |             |
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