







Overview

Planning








Indicator	Period	Value	Previous Value	Rank	Previous Rank
Cost per planning application	2020-21	£ 5,995 	£ 5,857	5 —	5
Average Time Per Commercial Planning Application	2020-21	10.02 Weeks 	9.23 Weeks	5 	6

Environmental Services







Cost of Regulation

Indicator	Period	Value	Previous Value	Rank	Previous Rank
Cost of Trading Standards and environmental health per 1,000 population	2020-21	£ 22.68K 	£ 22.23K	8 —	8
Cost of Trading Standards, Money Advice & Citizens Advice per 1,000	2020-21	£ 8.95K 	£ 8.33K	8 —	8
Cost of environmental health per 1,000 population	2020-21	£ 13.73K 	£ 13.89K	7 —	7








Road Maintenance

Indicator	Period	Value	Previous Value	Rank	Previous Rank
Cost of maintenance per kilometre of roads	2020-21	£ 10.46K 	£ 13.25K	6 	8
Percentage of A class roads that should be considered for maintenance treatment	2019-21	32.6% 	31.9%	5 —	5
Percentage of B class roads that should be considered for maintenance treatment	2019-21	42.0% 	40.1%	8 —	8
Percentage of C class roads that should be considered for maintenance treatment	2019-21	42.0% 	40.5%	7 	6
Percentage of unclassified roads that should be considered for maintenance treatment	2017-21	45.9% 	46.1%	8 —	8

Street Cleaning








Indicator	Period	Value	Previous Value	Rank	Previous Rank
Net cost of street cleaning per 1,000 population	2020-21	£ 18.47K 	£ 21.67K	7 	8
Street Cleanliness Score (% Acceptable)	2020-21	92.6% 	96.3%	4 	1
% of adults satisfied with street cleaning	2017-20	59.5% 	55.5%	5 	8

Waste & Recycling

Indicator	Period	Value	Previous Value	Rank	Previous Rank
Net cost per Waste collection per premises	2020-21	£ 138 	£ 139	8 —	8
Net cost per Waste disposal per premises	2020-21	£ 109 	£ 94	8 	5
The % of total household waste arising that is recycled	2020-21	47.8% 	54.8%	6 	5
% of adults satisfied with refuse collection	2017-20	69.7% 	64.3%	7 	8



Financial Sustainability

Financial Position





Indicator	Period	Value	Previous Value	Rank	Previous Rank
Total useable reserves as a % of council annual budgeted revenue	2020-21	23.9% 	17.1%	4 	3
Uncommitted General Fund Balance as a % of council annual budgeted net revenue	2020-21	5.3% 	4.2%	3 	2
Ratio of Financing Costs to Net Revenue Stream - General Fund	2020-21	7.0% 	9.0%	5 	6
Ratio of Financing Costs to Net Revenue Stream - Housing Revenue Account	2020-21	19.0% →	19.0%	4 —	4
Actual outturn as a percentage of budgeted expenditure	2020-21	98.7% 	100.1%	7 —	7

Housing Services

Management & Homelessness

Indicator	Period	Value	Previous Value	Rank	Previous Rank
Gross rent arrears (all tenants) as at 31 March each year as a percentage of rent due for the reporting year	2020-21	11.3% 	12.0%	6 —	6
Percentage of rent due in the year that was lost due to voids	2020-21	0.8% 	0.7%	3 —	3

Property & Assets

Indicator	Period	Value	Previous Value	Rank	Previous Rank
Percentage of dwellings meeting SHQS	2020-21	90.8% 	96.5%	5 	2
Average time taken to complete non-emergency repairs	2020-21	3.16 Days 	3.67 Days	1 —	1
Percentage of council dwellings that are energy efficient	2020-21	93.1% 	92.2%	1 —	1

Tackling Climate Change

Climate Change Emissions

Indicator	Period	Value	Previous Value	Rank	Previous Rank
CO2 emissions area wide per capita	2020-21	4.90 tCO2 	6.17 tCO2	5 	6
CO2 emissions area wide: emissions within scope of LA per capita	2020-21	5.35 tCO2 	6.15 tCO2	7 —	7