

Overview

Planning

Indicator	Period	Value	Previous Value	Rank	Previous Rank
Cost per planning application	2020-21	£ 5,995 ↘	£ 5,857	5 —	5
Average Time Per Commercial Planning Application	2020-21	10.02 Weeks ↘	9.23 Weeks	5 ^	6

Environmental Services

Cost of Regulation

Indicator	Period	Value	Previous Value	Rank	Previous Rank
Cost of Trading Standards and environmental health per 1,000 population	2020-21	£ 22.68K ↘	£ 22.23K	8 —	8
Cost of Trading Standards, Money Advice & Citizens Advice per 1,000	2020-21	£ 8.95K ↘	£ 8.33K	8 —	8
Cost of environmental health per 1,000 population	2020-21	£ 13.73K ↗	£ 13.89K	7 —	7

Road Maintenance

Indicator	Period	Value	Previous Value	Rank	Previous Rank
Cost of maintenance per kilometre of roads	2020-21	£ 10.46K ↗	£ 13.25K	6 ^	8
Percentage of A class roads that should be considered for maintenance treatment	2019-21	32.6% ↘	31.9%	5 —	5
Percentage of B class roads that should be considered for maintenance treatment	2019-21	42.0% ↘	40.1%	8 —	8
Percentage of C class roads that should be considered for maintenance treatment	2019-21	42.0% ↘	40.5%	7 ✓	6
Percentage of unclassified roads that should be considered for maintenance treatment	2017-21	45.9% ↗	46.1%	8 —	8

Street Cleaning

Indicator	Period	Value	Previous Value	Rank	Previous Rank
Net cost of street cleaning per 1,000 population	2020-21	£ 18.47K ↗	£ 21.67K	7 ^	8
Street Cleanliness Score (% Acceptable)	2020-21	92.6% ↘	96.3%	4 ✓	1
% of adults satisfied with street cleaning	2017-20	59.5% ↗	55.5%	5 ^	8

Waste & Recycling

Indicator	Period	Value	Previous Value	Rank	Previous Rank
Net cost per Waste collection per premises	2020-21	£ 138 ↗	£ 139	8 —	8
Net cost per Waste disposal per premises	2020-21	£ 109 ↘	£ 94	8 ✓	5
The % of total household waste arising that is recycled	2020-21	47.8% ↘	54.8%	6 ✓	5
% of adults satisfied with refuse collection	2017-20	69.7% ↗	64.3%	7 ^	8

Financial Sustainability

Financial Position

Indicator	Period	Value	Previous Value
Total useable reserves as a % of council annual budgeted revenue	2020-21	23.9% ↗	17.1%
Uncommitted General Fund Balance as a % of council annual budgeted net revenue	2020-21	5.3% ↗	4.2%
Ratio of Financing Costs to Net Revenue Stream - General Fund	2020-21	7.0% ↗	9.0%
Ratio of Financing Costs to Net Revenue Stream - Housing Revenue Account	2020-21	19.0% →	19.0%
Actual outturn as a percentage of budgeted expenditure	2020-21	98.7% ↗	100.1%

Housing Services

Management & Homelessness

Indicator	Period	Value	Previous Value
Gross rent arrears (all tenants) as at 31 March each year as a percentage of rent due for the reporting year	2020-21	11.3% ↗	12.0%
Percentage of rent due in the year that was lost due to voids	2020-21	0.8% ↘	0.7%

Property & Assets

Indicator	Period	Value	Previous Value
Percentage of dwellings meeting SHQS	2020-21	90.8% ↘	96.5%
Average time taken to complete non-emergency repairs	2020-21	3.16 Days ↗	3.67 Days
Percentage of council dwellings that are energy efficient	2020-21	93.1% ↗	92.2%

Tackling Climate Change

Climate Change Emissions

Indicator	Period	Value	Previous Value
CO2 emissions area wide per capita	2020-21	4.90 tCO2 ↗	6.17 tCO2
CO2 emissions area wide: emissions within scope of LA per capita	2020-21	5.35 tCO2 ↗	6.15 tCO2