

Local Government Benchmarking Framework

Stirling Council by Theme

2021/22



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New Indicators

Local government benchmarking framework report.



The Local Government Benchmarking Framework (LGBF) represents a joint commitment by SOLACE (Scotland) and COSLA to develop better measurement and comparable data to target resources and drive improvement. Over the past ten years, this approach has been successful in supporting all 32 Scottish councils to work and learn together.

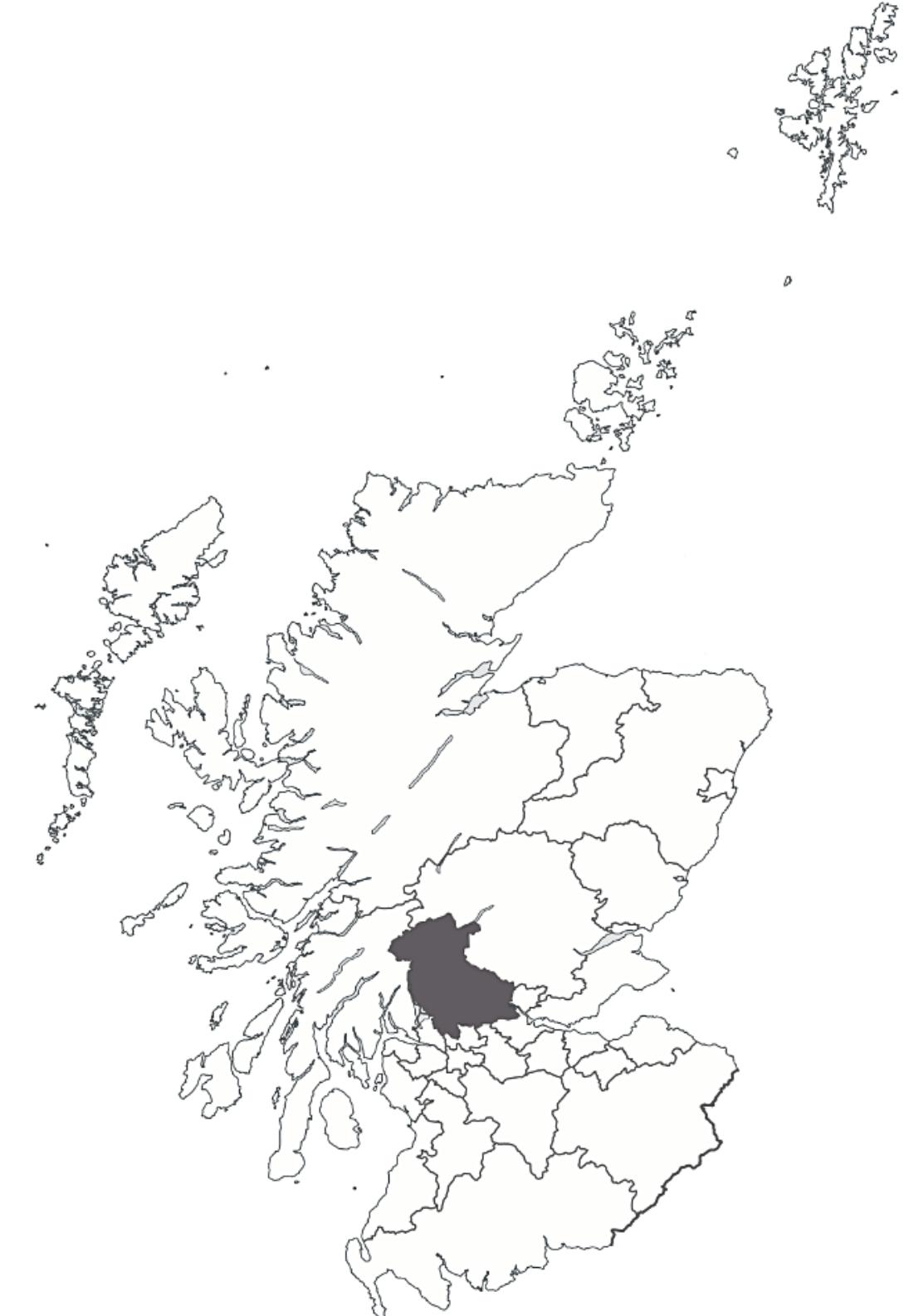
COVID-19 has altered the landscape and fundamentally affected Local Government services and the lives of the communities it serves. Stirling Council has been at the forefront of the initial and ongoing response; creating new services at pace, working in partnership with communities as well as the third and private sectors, helping to protect those who are vulnerable, and maintaining community wellbeing.

Communities were affected by the pandemic in different ways and councils' responses to COVID-19 have exemplified the importance of local solutions to local needs and issues. Lack of uniformity is an inevitable function of local democracy reflecting the different needs and priorities of local communities. Each council has developed the structure and service arrangements it believes are the most appropriate and cost-effective to support its local community.

Stirling council does however report our performance locally within locally developed and agreed public reporting frameworks, which draw upon LGBF information. This information is available to all citizens and users of council services so that they can hold councils to account for what is achieved on their behalf and ask questions of Local Government to promote improvement.

Given the pressures we face as we emerge from the pandemic, it will be more important than ever for councils to work together to evaluate and learn from their response to inform the future design, delivery and shape of services. The evidence base provided by the LGBF will be key in helping authorities explore and understand the impact of different ways of working and models of delivery, and to help ensure we do not lose the learning and innovation which has emerged during these exceptional times.

The driving force behind this work is, and will always be, to improve the lives of people in communities across Scotland. We believe that effective public services contribute to both individual and community quality of life and the LGBF is an increasingly important element of the local intelligence necessary to achieve this vision. With the financial pressures, growing demand on services, and now the profound effects of COVID-19, there has never been a greater requirement for working with and learning from each other.



ABOUT THIS REPORT

What is LGBF?

The LGBF is a high-level benchmarking tool that aims to assist senior management teams and elected members in asking key questions about council services. It reflects SOLACE (Scotland) and COSLA's commitment to developing better measurement and comparable data as a catalyst for improving services, targeting resources to areas of greatest impact, and enhancing public accountability.

The report's purpose is to identify variations in cost and performance between similar councils and engage in exploring why these variations are happening. The LGBF allows councils to compare their performance against a range of efficiency, output, and outcome indicators that cover all areas of local government activity. The framework has eight years of data and is part of each council's statutory requirements for public performance reporting, replacing the previous Statutory Performance Indicators (SPI) regime.

The LGBF adheres voluntarily to the high standards for statistical rigor set out in the three pillars of the UK Statistics Authority Code of Practice – trustworthiness, quality, and value.

Key points.

1. This report presents indicators grouped in an order that reflects the citizen's journey, creating a more meaningful experience both in terms of analytical insights and readability. The indicators are arranged starting from early education, followed by care, environment, and so on.

2. The LGBF Board has approved the inclusion of new indicators to enhance the benchmarking suite. The newly included indicators are:

Children's Services: CHN 24 - Percentage of children living in poverty (After Housing Costs)

Economic Development: ECON11 - Gross Value Added (GVA) per capita, ECON12a - Claimant Count as a percentage of Working Age Population, and ECON12b - Claimant Count as a percentage of 16-24 Population.

Symbology

Below is an explanation of the symbology used in this report:

| CHN 02: Cost per Secondary School Pupil | | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|---|------------------------|---------|----------------|-----------|--------------------|-----------------|--------------------------|
| 1 | 2020-21 | £ 7,409 | 17.3% | 8 | 7 | 27 | 8 |
| 3 | Improving & Decreasing | | 16.4% | 5 | 6a | 28 | 28 |
| 2 | #4 | | | | | | |
| 1 | 2020-21 | £7,409 | | | | | |
| 2 | Improving & Increasing | | | | | | |
| 3 | | | | | | | |
| 4 | #4 | | | | | | |
| 5 | | | | | | | |
| 6 (a/b) | | | | | | | |
| 7 | FG | | | | | | |
| 8 | Scotland | | | | | | |

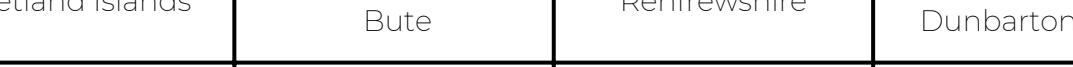
FAMILY GROUPS

Why do we use family groups?

To facilitate meaningful comparisons from the LGBF data, communities and councils are grouped into "family groups" based on similarities in the populations they serve (e.g., relative affluence or deprivation) and the type of area they serve (e.g., urban, semi-rural, rural). Comparing like with like allows for more useful insights and opportunities for learning and improvement.

These councils are grouped by the type of population they serve, e.g. level of deprivation and affluence.

| Family Groupings for Children, Social Work and Housing indicators | | | |
|---|------------------|---------------------|---------------------|
| Family Group 1 | Family Group 2 | Family Group 3 | Family Group 4 |
| East Renfrewshire | Stirling | Falkirk | Eilean Siar |
| East Dunbartonshire | Moray | Dumfries & Galloway | Dundee City |
| Aberdeenshire | East Lothian | Fife | East Ayrshire |
| Edinburgh, City of | Angus | South Ayrshire | North Ayrshire |
| Perth & Kinross | Scottish Borders | West Lothian | North Lanarkshire |
| Aberdeen City | Highland | South Lanarkshire | Inverclyde |
| Shetland Islands | Argyll & Bute | Renfrewshire | West Dunbartonshire |
| Orkney Islands | Midlothian | Clackmannanshire | Glasgow City |



 Least deprived → Most deprived

These councils are grouped by the type of area they serve, e.g. rural, semi-rural and urban.

**Environmental, Culture & Leisure, Economic Development,
Corporate & Property indicators**

| Family Group 1 | Family Group 2 | Family Group 3 | Family Group 4 |
|---------------------|-----------------|-------------------|---------------------|
| Eilean Siar | Stirling | Angus | North Lanarkshire |
| Argyll & Bute | Perth & Kinross | Clackmannanshire | Falkirk |
| Shetland Islands | Moray | Midlothian | East Dunbartonshire |
| Highland | South Ayrshire | South Lanarkshire | Aberdeen City |
| Orkney Islands | East Ayrshire | Inverclyde | Edinburgh, City of |
| Scottish Borders | East Lothian | Renfrewshire | West Dunbartonshire |
| Dumfries & Galloway | North Ayrshire | West Lothian | Dundee City |
| Aberdeenshire | Fife | East Renfrewshire | Glasgow City |

A horizontal arrow pointing from left to right, indicating a spectrum from Rural on the left to Urban on the right.

Overview

Adult Social Care Services

Adult Care - At Home Care

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|---|---------|---------|----------------|-----------|--------------------|-----------------|--------------------------|
| SW 01: Older Persons (Over65) Home Care Costs per Hour | 2021-22 | £ 21.68 | £ 22.76 | 2 | 3 | 6 | 7 |
| SW 03a: % of People 65+ with Long-Term Care Needs who are Receiving Personal Care at Home | 2021-22 | 67.0% | 67.2% | 2 | 2 | 9 | 9 |
| SW 04b: % of Adults Supported at Home who Agree That Their Services and Support had an Impact in Improving or Maintaining Their Quality of Life | 2021-22 | 76.8% | 77.3% | 4 | 5 | 21 | 26 |
| SW 04c: % of Adults Supported at Home Who Agree That They Are Supported to Live as Independently as Possible | 2021-22 | 72.7% | 70.8% | 6 | 8 | 27 | 32 |
| SW 04d: % of Adults Supported at Home Who Agree That They Had a Say in How Their Help, Care or Support was Provided | 2021-22 | 61.4% | 73.7% | 7 | 5 | 31 | 22 |
| SW 04e: % of Carers Who Feel Supported to Continue in Their Caring Role | 2021-22 | 26.4% | 29.0% | 8 | 8 | 28 | 32 |

Adult Care - Adult Health Care

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|---|---------|----------|----------------|-----------|--------------------|-----------------|--------------------------|
| SW 02: SDS (Direct Payment + Managed Personalised Budget) Spend on Adults 18+ as a % of Total Social Work Spend on Adults 18+ | 2021-22 | 5.5% | → | 5 | — | 17 | 15 |
| SW 05: Older Persons (Over 65's) Residential Care Costs per Week per resident | 2021-22 | £ 752.94 | £ 671.32 | 4 | 7 | 16 | 21 |
| SW 06: Rate of Readmission to Hospital Within 28 Days per 1,000 Discharges | 2021-22 | 132.7 | 151.5 | 8 | 8 | 29 | 29 |
| SW 07: % of Care Services Graded Good or Better | 2021-22 | 88.1% | 89.5% | 1 | 2 | 3 | 9 |

Children's Services

Children & Families Social Work

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|--|---------|---------|----------------|-----------|--------------------|-----------------|--------------------------|
| CHN 08a: The Gross Costs of 'Children Looked After' in Residential Based Services per Child per Week | 2021-22 | £ 4,013 | £ 3,982 | 4 | 3 | 9 | 11 |
| CHN 08b: The Gross Cost of "Children Looked After" in a Community Setting per Child per Week | 2021-22 | £ 179 | £ 178 | 1 | 1 | 2 | 1 |
| CHN 09: Balance of Care for Looked After Children: % of Children Being Looked After in the Community | 2021-22 | 93.8% | 92.5% | 1 | 1 | 4 | 7 |
| CHN 22: % of Child Protection Re-Registrations Within 18 Months | 2021-22 | 7.8% | 15.2% | 5 | 7 | 17 | 31 |
| CHN 23: % of LAC with More Than One Placement in the Last Year (Aug-Jul) | 2021-22 | 14.3% | 15.8% | 2 | 2 | 10 | 9 |
| CHN 24: % of Children Living in Poverty (After Housing Costs) | 2020-21 | 18.1% | 21.3% | 1 | 1 | 6 | 7 |

Early Years

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|---|---------|----------|----------------|-----------|--------------------|-----------------|--------------------------|
| CHN 03: Cost per Pre-School Education Place | 2021-22 | £ 14.22K | £ 14.06K | 8 | — | 8 | 31 |
| CHN 17: % of Children Meeting Developmental Milestones | 2021-22 | 83.2% | 86.2% | 8 | 6 | 14 | 12 |
| CHN 18: % of Funded Early Years Provision Which is Graded Good/Better | 2021-22 | 93.2% | 97.6% | 2 | 1 | 8 | 4 |

Employment

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|--|---------|-------|----------------|-----------|--------------------|-----------------|--------------------------|
| CHN 21: Participation Rate for 16-19 Year Olds (per 100) | 2021-22 | 93.9% | 93.7% | 1 | 3 | 6 | 7 |

Other

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|--|---------|-------|----------------|-----------|--------------------|-----------------|--------------------------|
| CHN 10: % of Adults Satisfied with Local Schools | 2018-21 | 77.4% | 74.7% | 5 | 3 | 16 | 15 |

Primary Schools

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|--|---------|---------|----------------|-----------|--------------------|-----------------|--------------------------|
| CHN 01: Cost per Primary School Pupil | 2021-22 | £ 6,539 | £ 6,261 | 7 | — | 22 | 23 |
| CHN 13a: % of P1, P4 and P7 Pupils Combined Achieving Expected CFE Level in Literacy | 2021-22 | 76.6% | 73.6% | 1 | — | 5 | 5 |
| CHN 13b: % of P1, P4 and P7 Pupils Combined Achieving Expected CFE Level in Numeracy | 2021-22 | 82.1% | 80.1% | 1 | — | 5 | 6 |
| CHN 14a: Literacy Attainment Gap (P1,4,7 Combined) - % Point Gap Between the Least Deprived and Most Deprived Pupils | 2021-22 | 24.9% | 38.4% | 2 | 8 | 18 | 29 |
| CHN 14b: Numeracy Attainment Gap (P1,4,7 Combined) - % Point Gap Between the Least Deprived and Most Deprived Pupils | 2021-22 | 19.8% | 30.8% | 3 | 8 | 18 | 29 |

School Attendance

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|--|---------|-------|----------------|-----------|--------------------|-----------------|--------------------------|
| CHN 19a: School Attendance Rates (per 100 Pupils) | 2020-21 | 93.4% | 93.7% | 2 | 3 | 8 | 10 |
| CHN 19b: School Attendance Rates (per 100 'Looked After Children') | 2020-21 | 86.5% | 85.4% | 6 | 7 | 25 | 25 |
| CHN 20a: School Exclusions (per 1,000 Pupils) | 2020-21 | 7.0 | 17.6 | 2 | — | 6 | 14 |
| CHN 20b: School Exclusions (per 1,000 'Looked After Children') | 2020-21 | 46.4 | 115.4 | 2 | 2 | 5 | 12 |

Overview

School Leaver Tariff

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|---|---------|--|----------------|--|--------------------|--|--------------------------|
| CHN 12a: Overall Average Total Tariff | 2021-22 | 1,117 ↗ | 1,090 | 1 — | 1 | 3 ↗ | 4 |
| CHN 12b: Average Total Tariff SIMD Quintile 1 | 2021-22 | 604 ↘ | 642 | 4 — | 4 | 23 ↘ | 18 |
| CHN 12c: Average Total Tariff SIMD Quintile 2 | 2021-22 | 926 ↗ | 792 | 1 ↗ | 2 | 7 ↗ | 20 |
| CHN 12d: Average Total Tariff SIMD Quintile 3 | 2021-22 | 1,028 ↘ | 1,039 | 1 ↗ | 2 | 11 ↘ | 9 |
| CHN 12e: Average Total Tariff SIMD Quintile 4 | 2021-22 | 1,264 ↗ | 1,229 | 1 — | 1 | 4 ↗ | 5 |
| CHN 12f: Average Total Tariff SIMD Quintile 5 | 2021-22 | 1,331 ↘ | 1,370 | 1 — | 1 | 11 ↘ | 10 |

Secondary Schools

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|--|---------|--|----------------|---------------------------------------|--------------------|---|--------------------------|
| CHN 02: Cost per Secondary School Pupil | 2021-22 | £ 8,233 ↘ | £ 7,603 | 7 ↘ | 4 | 22 ↘ | 12 |
| CHN 04: % of Pupils Gaining 5+ Awards at Level 5 | 2021-22 | 77.0% ↗ | 72.0% | 1 — | 1 | 4 ↗ | 8 |
| CHN 05: % of Pupils Gaining 5+ Awards at Level 6 | 2021-22 | 52.0% ↗ | 50.0% | 1 — | 1 | 4 — | 4 |
| CHN 06: % of Pupils from 20% Most Deprived Areas Gaining 5+ Awards at Level 5 (SIMD) | 2021-22 | 49.0% ↗ | 44.0% | 4 — | 4 | 18 ↗ | 19 |
| CHN 07: % of Pupils from 20% Most Deprived Areas Gaining 5+ Awards at Level 6 (SIMD) | 2021-22 | 16.0% ↘ | 19.0% | 5 ↘ | 4 | 22 ↘ | 18 |
| CHN 11: % of Pupils Entering Positive Destinations | 2021-22 | 96.1% ↗ | 95.7% | 4 — | 2 | 14 — | 14 |

Corporate Services

Absence

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|--|---------|--|----------------|---------------------------------------|--------------------|---------------------------------------|--------------------------|
| CORP 06a: Sickness Absence Days per Teacher | 2021-22 | 6.54 ↘ | 3.74 | 5 ↘ | 4 | 24 ↘ | 11 |
| CORP 06b: Sickness Absence Days per Employee (Non-Teacher) | 2021-22 | 13.37 ↘ | 9.49 | 7 — | 7 | 25 ↘ | 17 |

Corporate Property Assets

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|--|---------|--|----------------|---------------------------------------|--------------------|---------------------------------------|--------------------------|
| CORP-ASSET 01: % of Operational Buildings That Are Suitable for Their Current Use | 2021-22 | 91.1% ↗ | 90.0% | 4 — | 4 | 12 ↘ | 11 |
| CORP-ASSET 02: % of Internal Floor Area of Operational Buildings in Satisfactory Condition | 2021-22 | 96.6% ↘ | 98.3% | 1 — | 1 | 6 ↘ | 3 |

Culture & Leisure Services

New Indicators

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|--|---------|--|----------------|---------------------------------------|--------------------|---|--------------------------|
| CORP 11: The Proportion of Scottish Welfare Fund Budget Spent | 2021-22 | 123.96% ↗ | 88.29% | 4 ↘ | 3 | 11 ↗ | 12 |
| CORP 12: The Proportion of Discretionary Housing Payment Funding Spend | 2021-22 | 84.03% ↘ | 87.17% | 7 — | 7 | 25 ↘ | 23 |

Council Tax

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|---|---------|---|----------------|--|--------------------|--|--------------------------|
| CORP 04: The Cost per Dwelling of Collecting Council Tax | 2021-22 | £ 4.88 ↗ | £ 7.15 | 5 ↗ | 7 | 9 ↗ | 17 |
| CORP 07: % of Income Due From Council Tax Received by the End of the Year | 2021-22 | 97.7% ↗ | 97.1% | 2 ↘ | 1 | 2 ↘ | 1 |

Financial Position

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|--|---------|--|----------------|--|--------------------|---|--------------------------|
| CORP 01: Support Services as a % of Total Gross Expenditure | 2021-22 | 4.5% ↘ | 4.2% | 7 ↘ | 6 | 24 ↘ | 23 |
| CORP 08: % of Invoices Sampled That Were Paid Within 30 Days | 2021-22 | 84.6% ↗ | 74.2% | 7 ↗ | 8 | 28 ↗ | 32 |

Gender Pay Gap

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|---|---------|--|----------------|---------------------------------------|--------------------|---------------------------------------|--------------------------|
| CORP 03b: The % of the Highest Paid 5% of Employees who are Women | 2021-22 | 61.6% ↗ | 61.7% | 7 — | 7 | 27 ↘ | 25 |
| CORP 03c: The Gender Pay Gap (%) | 2021-22 | -0.1% ↘ | -0.1% | 1 — | 1 | 1 — | 1 |

Leisure Facilities & Attractions

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|---|---------|--|----------------|--|--------------------|---|--------------------------|
| C&L 01: Cost per Attendance at Sports Facilities | 2021-22 | £ 14.56 ↗ | £ 218.96 | 8 — | 8 | 30 ↗ | 31 |
| C&L 02: Cost per Library Visit | 2021-22 | £ 5.28 ↘ | £ 3.13 | 5 ↘ | 4 | 22 ↘ | 11 |
| C&L 03: Cost of Museums per Visit | 2021-22 | £ 3.72 ↗ | £ 57.41 | 4 ↗ | 7 | 12 ↗ | 19 |
| C&L 05a: % of Adults Satisfied with Libraries | 2018-21 | 85.7% ↗ | 83.4% | 2 — | 2 | 5 — | 5 |
| C&L 05c: % of Adults Satisfied with Museums and Galleries | 2018-21 | 71.8% → | 71.8% | 2 ↗ | 3 | 8 — | 8 |
| C&L 05d: % of Adults Satisfied with Leisure Facilities | 2018-21 | 78.3% ↗ | 76.6% | 2 ↘ | 1 | 5 — | 5 |

Overview

Parks & Open Spaces

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|---|---------|----------|----------------|-----------|--------------------|-----------------|--------------------------|
| C&L 04: Cost of Parks & Open Spaces per 1,000 Population | 2021-22 | £ 25.48K | £ 21.06K | 6 | 5 | 22 | 20 |
| C&L 05b: % of Adults Satisfied with Parks and Open Spaces | 2018-21 | 91.3% | 87.3% | 2 | 4 | 6 | 11 |

Economic Development

Economic Growth

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|---|---------|----------|----------------|-----------|--------------------|-----------------|--------------------------|
| ECON 04: % of Procurement Spent on Local Enterprises | 2021-22 | 18.2% | 17.3% | 8 | 8 | 27 | 27 |
| ECON 06: Cost of Economic Development & Tourism per 1,000 Population | 2021-22 | £ 51.26K | £ 54.38K | 2 | 2 | 4 | 10 |
| ECON 08: % of Properties Receiving Superfast Broadband | 2021-22 | 90.3% | → | 6 | 6 | 21 | 21 |
| ECON 09: Town Vacancy Rates | 2021-22 | 7.7% | 5.6% | 2 | 1 | 9 | 5 |
| ECON 10: Immediate Available Employment Land as a % of Total Land Allocated for Employment Purposes in the Local Development Plan | 2021-22 | 7.7% | 48.7% | 6 | 2 | 29 | 12 |
| ECON 11: Gross Value Added (GVA) per Capita | 2020-21 | £ 25.29K | £ 27.53K | 2 | 2 | 7 | 6 |

Employment

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|--|---------|-------|----------------|-----------|--------------------|-----------------|--------------------------|
| ECON 01: % of Unemployed People Assisted into Work from Council Funded/Operated Employability Programmes | 2021-22 | 25.8% | 7.9% | 1 | 3 | 10 | 9 |
| ECON 07: % of People Earning Less Than the Living Wage | 2021-22 | 11.9% | 13.2% | 3 | 1 | 6 | 5 |

Planning

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|---|---------|-------------|----------------|-----------|--------------------|-----------------|--------------------------|
| ECON 02: Cost per Planning Application | 2021-22 | £ 4,965 | £ 6,152 | 4 | 5 | 20 | 23 |
| ECON 03: Average Time per Commercial Planning Application | 2021-22 | 12.19 Weeks | 10.02 Weeks | 7 | 5 | 19 | 16 |

Environmental Services

Cost of Regulation

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|---|---------|----------|----------------|-----------|--------------------|-----------------|--------------------------|
| ENV 05: Cost of Trading Standards and Environmental Health per 1,000 Population | 2021-22 | £ 23.57K | £ 23.28K | 8 | — | 8 | 23 |
| ENV 05a: Cost of Trading Standards, Money Advice & Citizens Advice per 1,000 Population | 2021-22 | £ 8.70K | £ 9.19K | 8 | — | 8 | 25 |
| ENV 05b: Cost of Environmental Health per 1,000 Population | 2021-22 | £ 14.87K | £ 14.09K | 6 | — | 7 | 17 |

Road Maintenance

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|--|---------|----------|----------------|-----------|--------------------|-----------------|--------------------------|
| ENV 04a: Cost of Maintenance per Kilometre of Roads | 2021-22 | £ 11.66K | £ 10.74K | 6 | — | 6 | 18 |
| ENV 04b: % of A class Roads That Should be Considered for Maintenance Treatment | 2020-22 | 29.2% | 32.6% | 5 | — | 5 | 22 |
| ENV 04c: % of B class Roads That Should be Considered for Maintenance Treatment | 2020-22 | 37.1% | 42.0% | 8 | — | 8 | 30 |
| ENV 04d: % of C class Roads That Should be Considered for Maintenance Treatment | 2020-22 | 41.0% | 42.0% | 8 | — | 7 | 29 |
| ENV 04e: % of Unclassified Roads That Should be Considered for Maintenance Treatment | 2018-22 | 44.7% | 45.9% | 8 | — | 8 | 27 |

Street Cleaning

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|---|---------|----------|----------------|-----------|--------------------|-----------------|--------------------------|
| ENV 03a: Net Cost of Street Cleaning per 1,000 Population | 2021-22 | £ 20.78K | £ 18.96K | 8 | — | 7 | 29 |
| ENV 03c: Street Cleanliness Score (%) Acceptable) | 2021-22 | 91.0% | 92.6% | 1 | — | 4 | 13 |
| ENV 07b: % of Adults Satisfied with Street Cleaning | 2018-21 | 65.9% | 59.5% | 4 | — | 5 | 13 |

Waste & Recycling

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|---|---------|-------|----------------|-----------|--------------------|-----------------|--------------------------|
| ENV 01a: Net Cost of Waste Collection per Premises | 2021-22 | £ 130 | £ 141 | 8 | — | 8 | 32 |
| ENV 02a: Net Cost of Waste Disposal per Premises | 2021-22 | £ 99 | £ 112 | 6 | — | 8 | 14 |
| ENV 06: The % of Total Household Waste Arising that is Recycled | 2021-22 | 50.8% | 47.9% | 5 | — | 6 | 9 |
| ENV 07a: % of Adults Satisfied with Refuse Collection | 2018-21 | 76.3% | 69.7% | 6 | — | 7 | 22 |

Overview

Financial Sustainability

Financial Position

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|---|---------|----------|----------------|-----------|--------------------|-----------------|--------------------------|
| FINSUS 01: Total Useable Reserves as a % of Council Annual Budgeted Revenue | 2021-22 | 22.4% ↘ | 23.9% | 6 ↘ | 4 | 21 ↘ | 13 |
| FINSUS 02: Uncommitted General Fund Balance as a % of Council Annual Budgeted net Revenue | 2021-22 | 4.5% ↘ | 5.3% | 1 ▲ | 3 | 4 ▲ | 6 |
| FINSUS 03: Ratio of Financing Costs to Net Revenue Stream - General Fund | 2021-22 | 7.0% → | 7.0% | 5 — | 5 | 21 ↘ | 20 |
| FINSUS 04: Ratio of Financing Costs to Net Revenue Stream - Housing Revenue Account | 2021-22 | 19.0% → | 19.0% | 4 — | 4 | 11 — | 11 |
| FINSUS 05: Actual Outturn as a % of Budgeted Expenditure | 2021-22 | 100.7% ↘ | 98.7% | 8 ↘ | 7 | 32 ↘ | 17 |

Housing Services

Management & Homelessness

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|--|---------|--------|----------------|-----------|--------------------|-----------------|--------------------------|
| HSN 01b: Gross rent Arrears (All Tenants) as at 31 March Each Year as a % of Rent Due for the Reporting Year | 2021-22 | 9.8% ▲ | 11.3% | 6 — | 6 | 16 ▲ | 22 |
| HSN 02: % of Rent Due in the Year That was Lost Due to Voids | 2021-22 | 1.3% ↘ | 0.8% | 5 ↘ | 3 | 11 ↘ | 7 |

Property & Assets

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|---|---------|-------------|----------------|-----------|--------------------|-----------------|--------------------------|
| HSN 03: % of Dwellings Meeting SHQS | 2021-22 | 80.9% ↘ | 90.8% | 2 ▲ | 5 | 7 ▲ | 15 |
| HSN 04b: Average Time Taken to Complete Non-Emergency Repairs | 2021-22 | 6.38 Days ↘ | 3.16 Days | 1 — | 1 | 3 ↘ | 1 |
| HSN 05a: % of Council Dwellings that are Energy Efficient | 2021-22 | 94.1% ▲ | 93.1% | 1 — | 1 | 7 — | 7 |

Tackling Climate Change

Climate Change Emissions

| Indicator | Period | Value | Previous Value | Rank (FG) | Previous Rank (FG) | Rank (Scotland) | Previous Rank (Scotland) |
|---|---------|-------------|----------------|-----------|--------------------|-----------------|--------------------------|
| CLIM 01: CO2 Emissions Area Wide per Capita | 2020-21 | 4.90 tCO2 ▲ | 6.17 tCO2 | 5 ▲ | 6 | 23 ▲ | 25 |
| CLIM 02: CO2 Emissions Area Wide: Emissions Within Scope of LA per Capita | 2020-21 | 5.35 tCO2 ▲ | 6.15 tCO2 | 7 — | 7 | 28 ▲ | 29 |

Early Years

CHN 03: Cost per Pre-School Education Place

2021-22
£ 14.22K



Deteriorating & Increasing



CHN 17: % of Children Meeting Developmental Milestones

2021-22
83.2%



Deteriorating & Decreasing



CHN 18: % of Funded Early Years Provision Which is Graded Good/Better

2021-22
93.2%



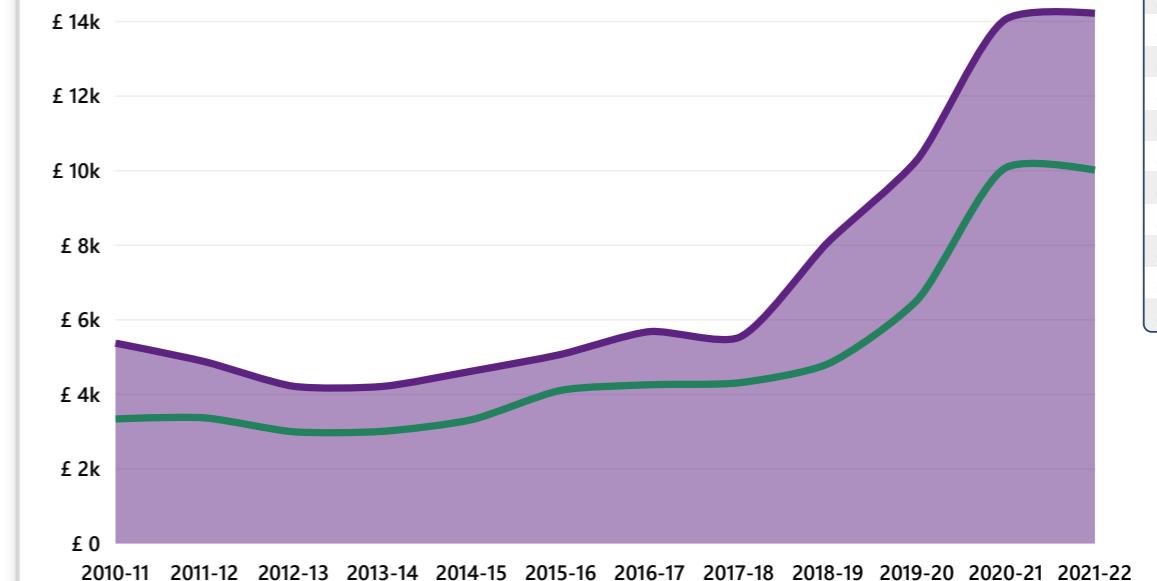
Deteriorating & Decreasing



CHN 03

Cost per Pre-School Education Place

— Stirling — Family Group Median

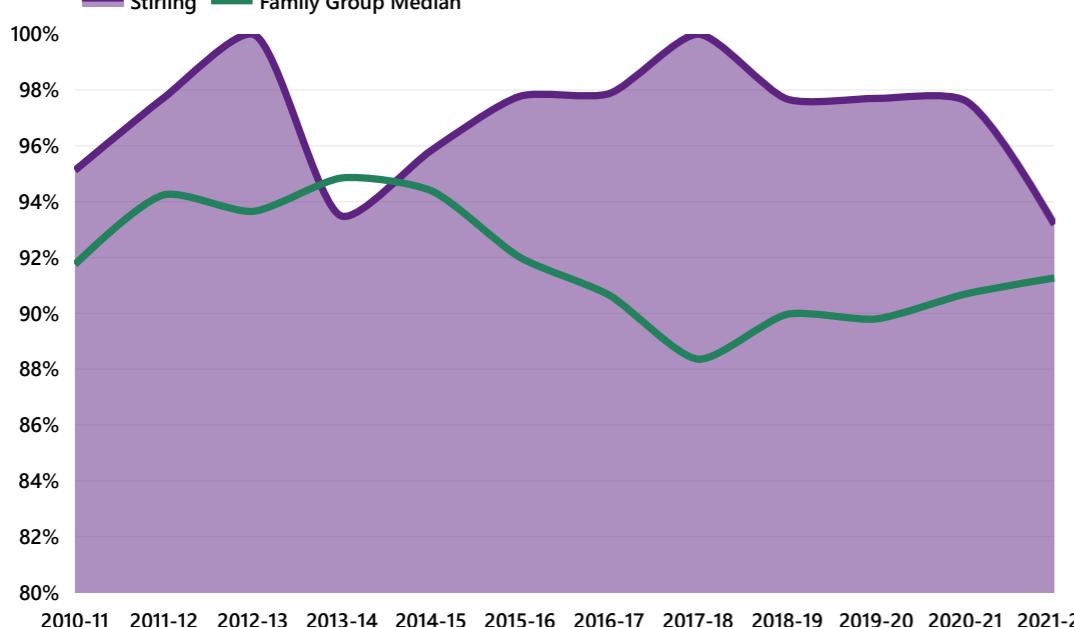


| Period | Value | Rank |
|---------|----------|------|
| 2010-11 | £ 5.38K | #8 |
| 2011-12 | £ 4.88K | #8 |
| 2012-13 | £ 4.22K | #7 |
| 2013-14 | £ 4.21K | #7 |
| 2014-15 | £ 4.62K | #7 |
| 2015-16 | £ 5.07K | #7 |
| 2016-17 | £ 5.68K | #8 |
| 2017-18 | £ 5.53K | #7 |
| 2018-19 | £ 8.08K | #8 |
| 2019-20 | £ 10.28K | #8 |
| 2020-21 | £ 14.06K | #8 |
| 2021-22 | £ 14.22K | #8 |

CHN 18

% of Funded Early Years Provision Which is Graded Good/Better

— Stirling — Family Group Median

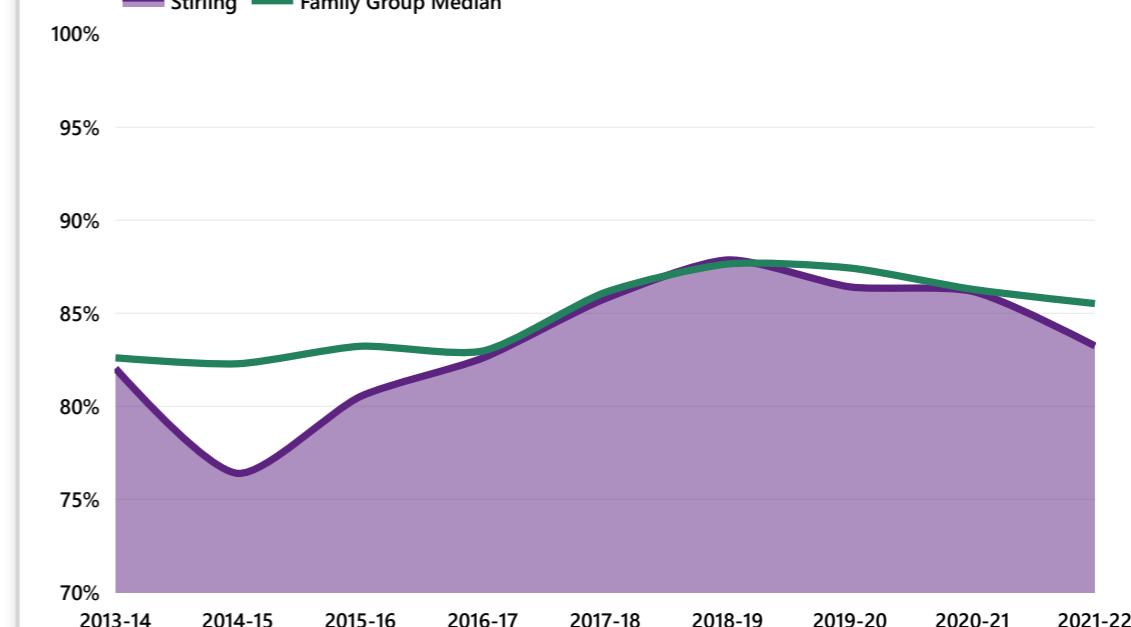


| Period | Value | Rank |
|---------|--------|------|
| 2010-11 | 95.1% | #2 |
| 2011-12 | 97.7% | #1 |
| 2012-13 | 100.0% | #1 |
| 2013-14 | 93.5% | #5 |
| 2014-15 | 95.8% | #4 |
| 2015-16 | 97.8% | #1 |
| 2016-17 | 97.9% | #1 |
| 2017-18 | 100.0% | #1 |
| 2018-19 | 97.7% | #1 |
| 2019-20 | 97.7% | #1 |
| 2020-21 | 97.6% | #1 |
| 2021-22 | 93.2% | #2 |

CHN 17

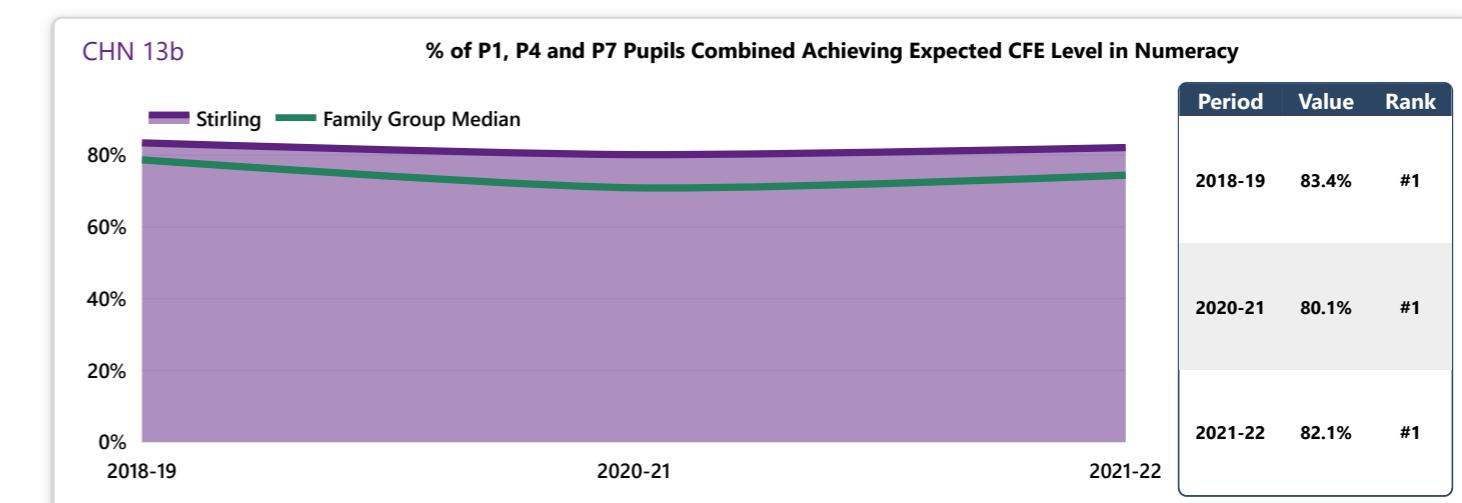
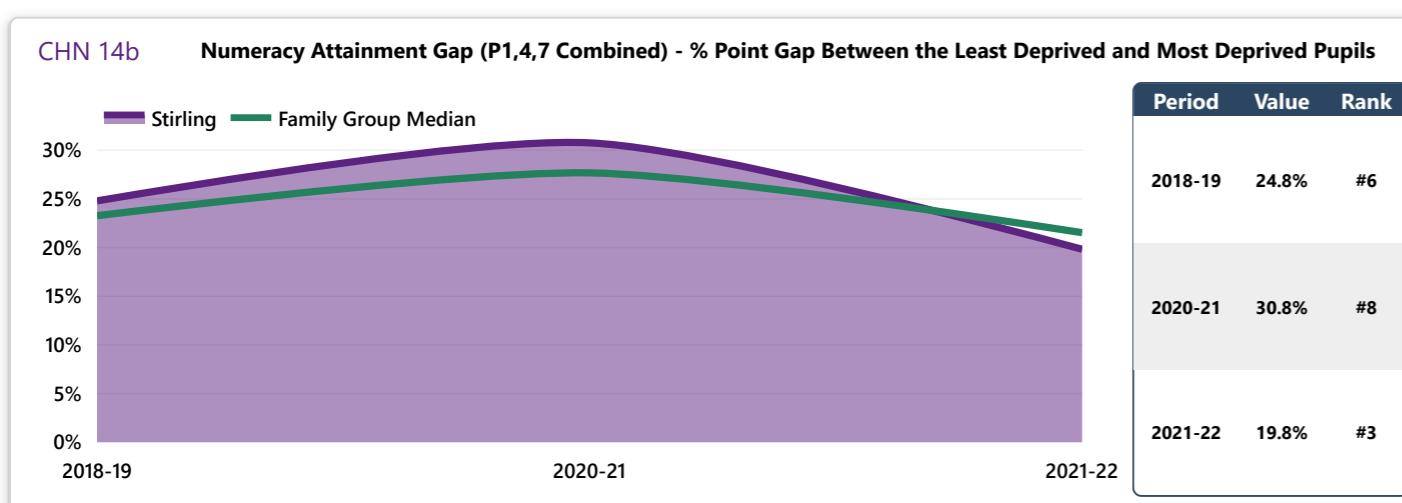
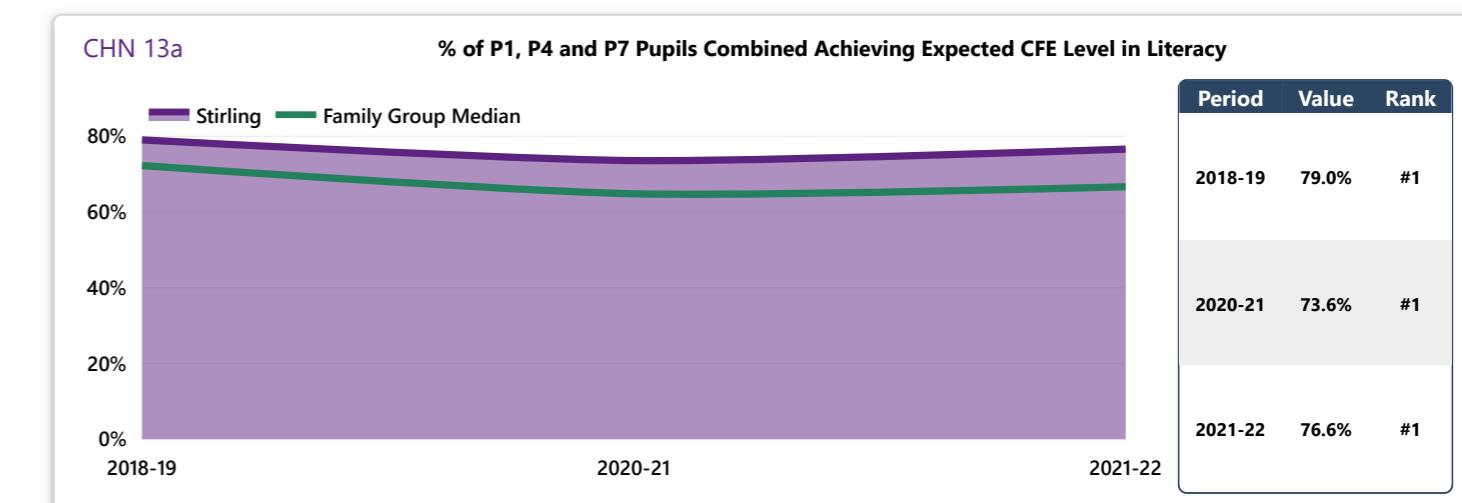
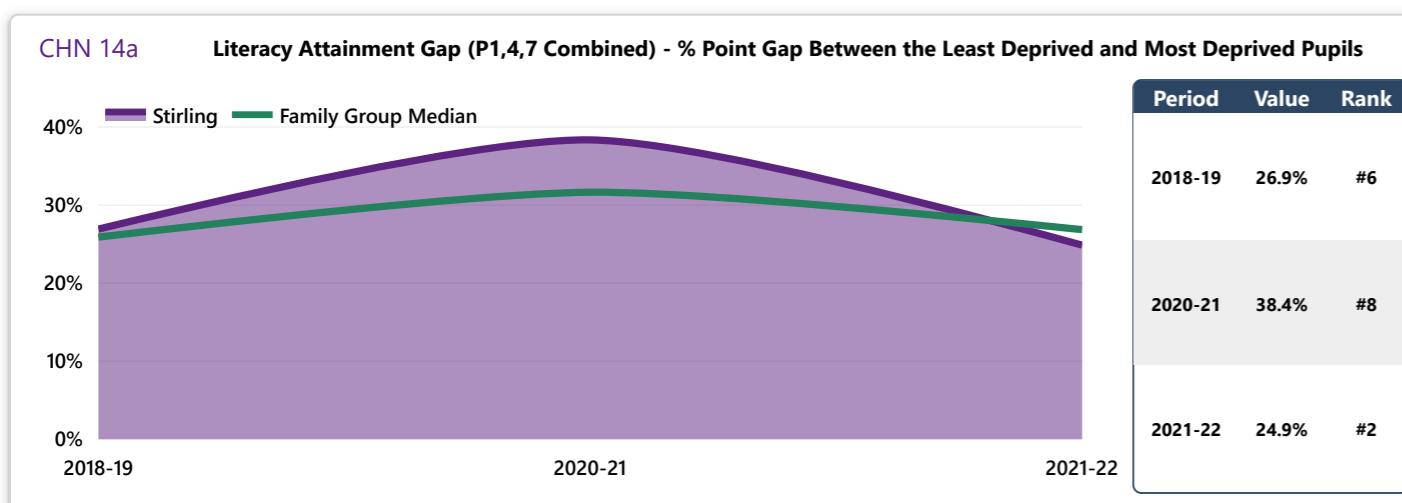
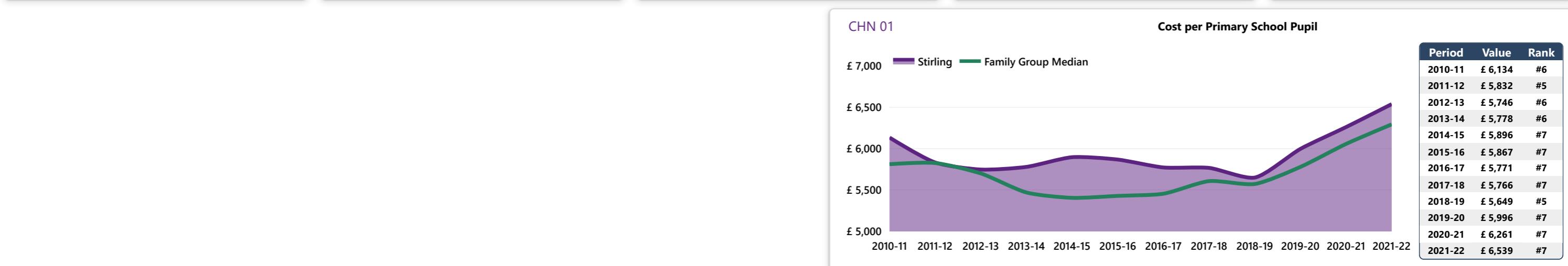
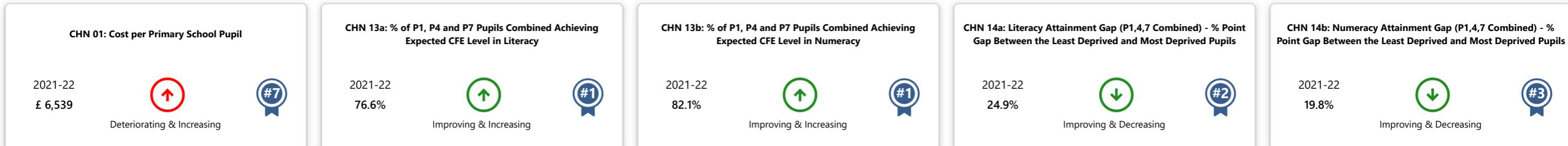
% of Children Meeting Developmental Milestones

— Stirling — Family Group Median

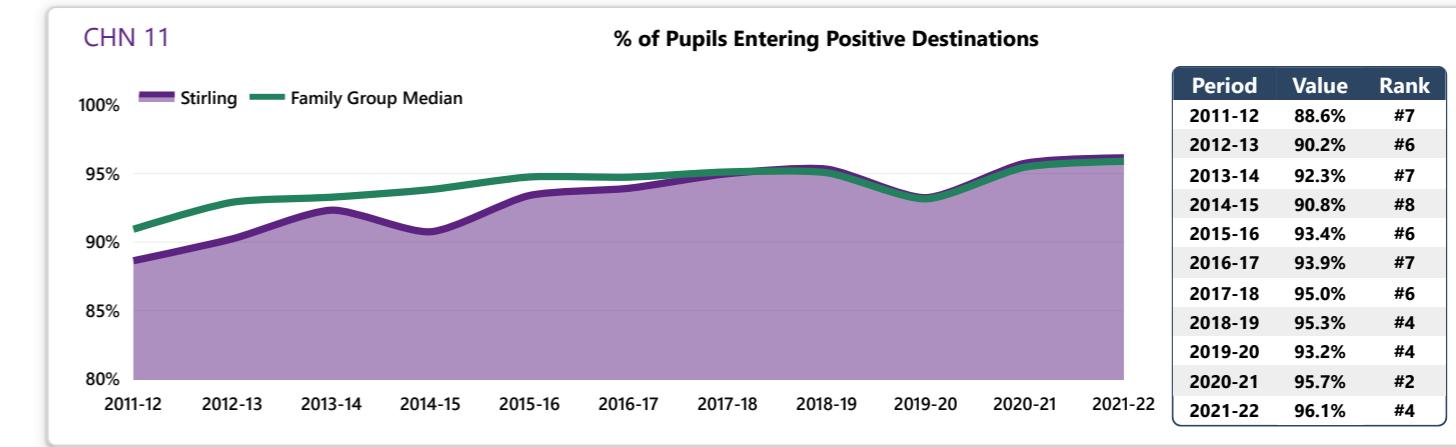
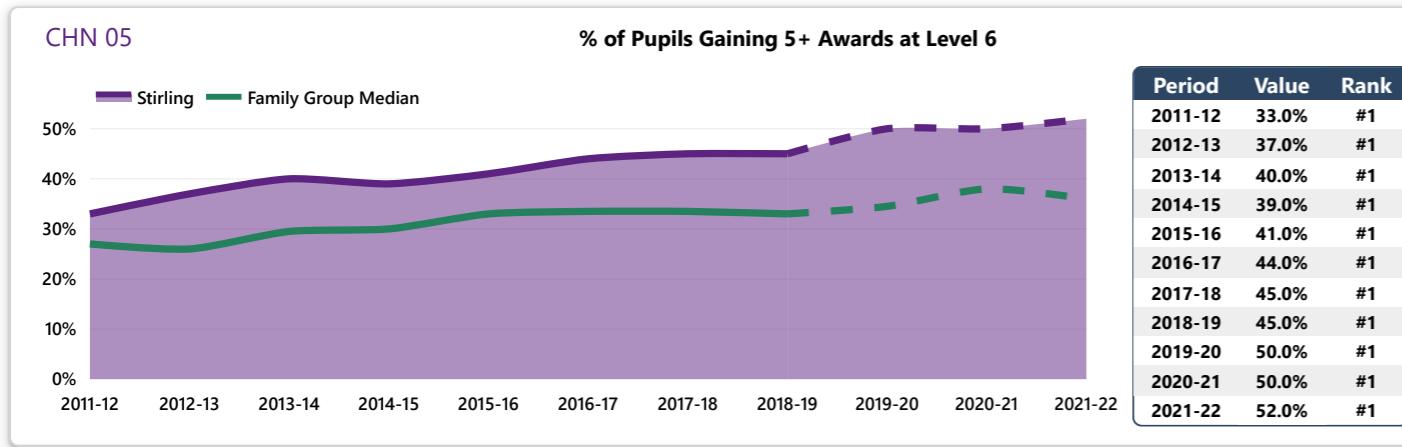
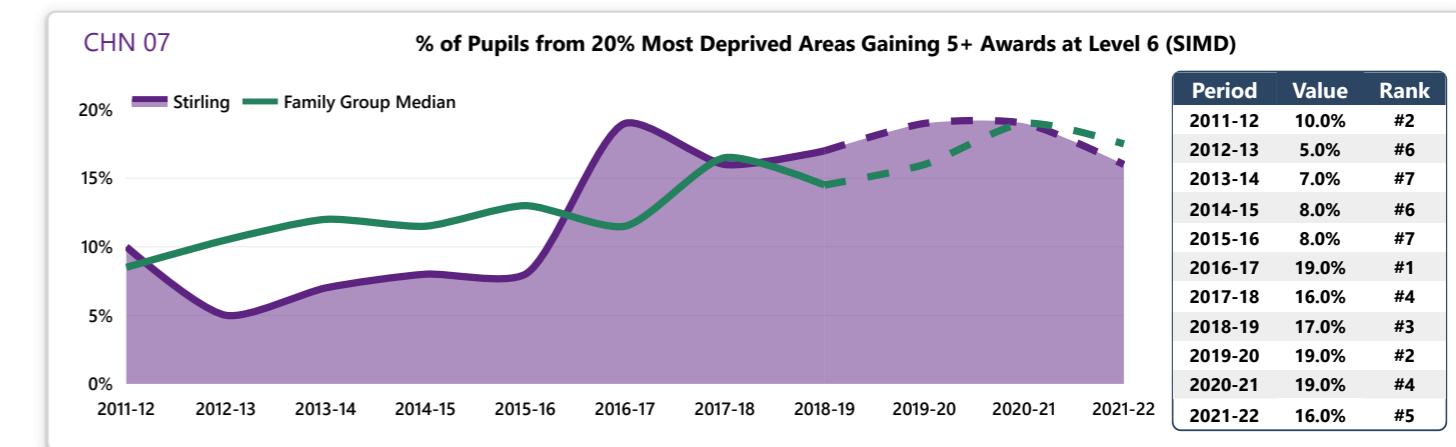
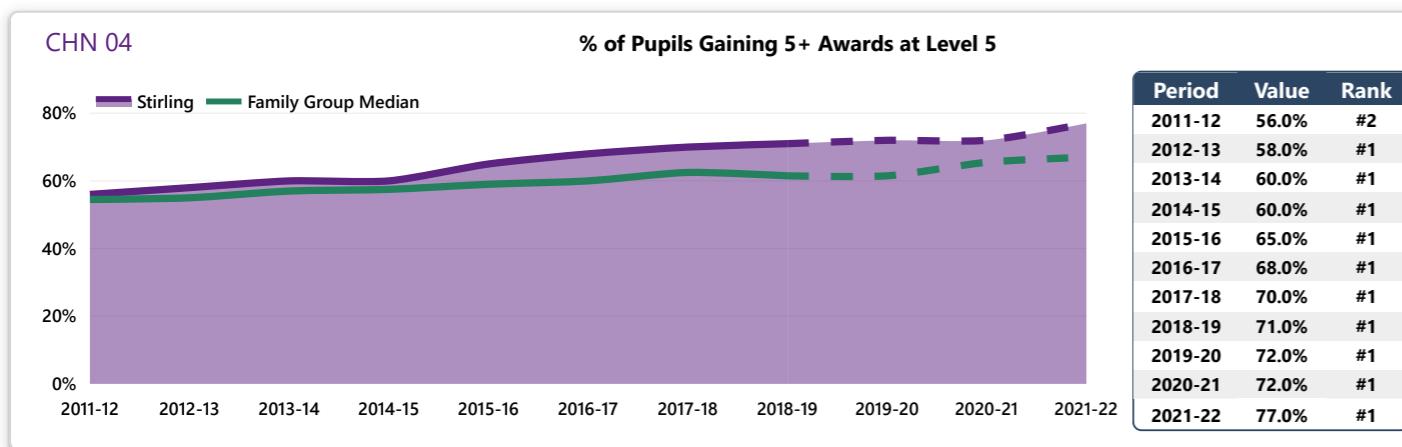
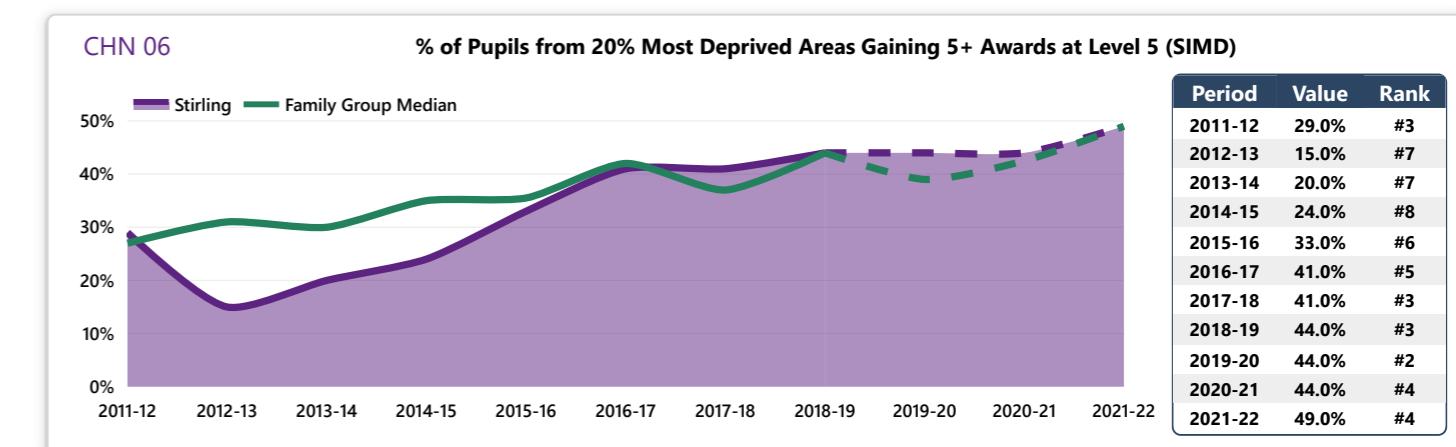
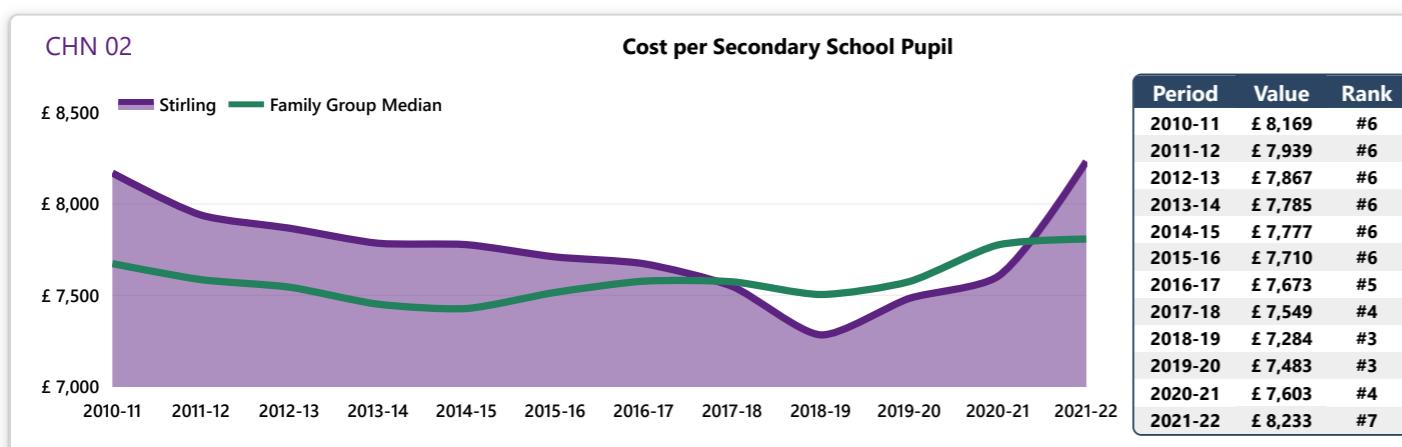
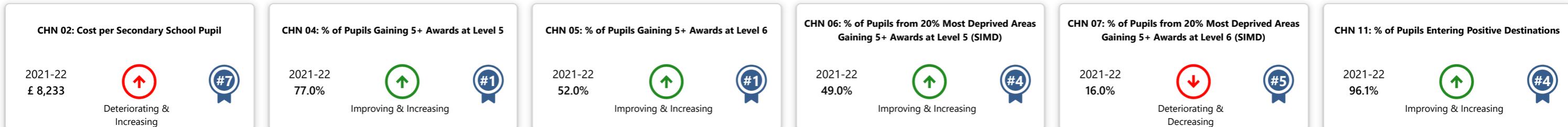


| Period | Value | Rank |
|---------|-------|------|
| 2013-14 | 82.0% | #6 |
| 2014-15 | 76.4% | #8 |
| 2015-16 | 80.5% | #6 |
| 2016-17 | 82.6% | #6 |
| 2017-18 | 85.8% | #6 |
| 2018-19 | 87.9% | #4 |
| 2019-20 | 86.4% | #8 |
| 2020-21 | 86.2% | #6 |
| 2021-22 | 83.2% | #8 |

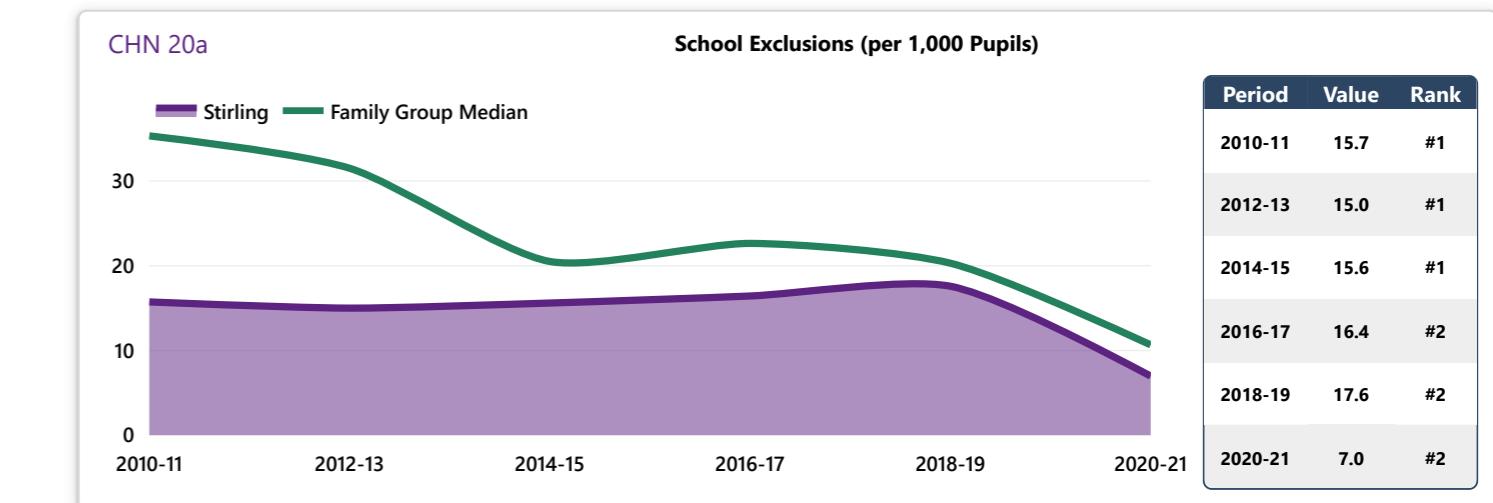
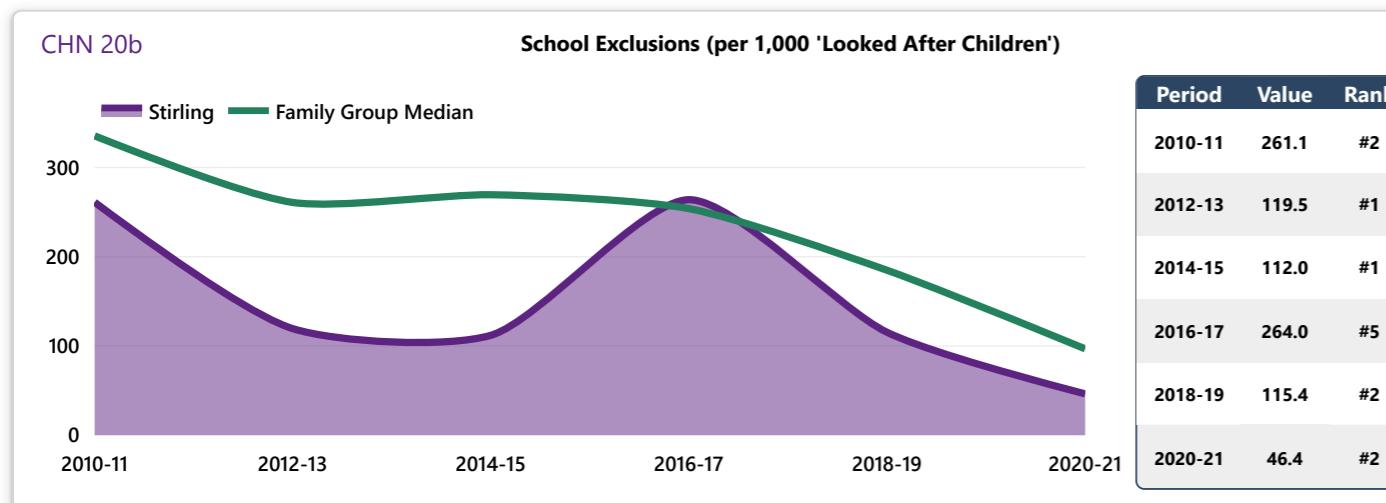
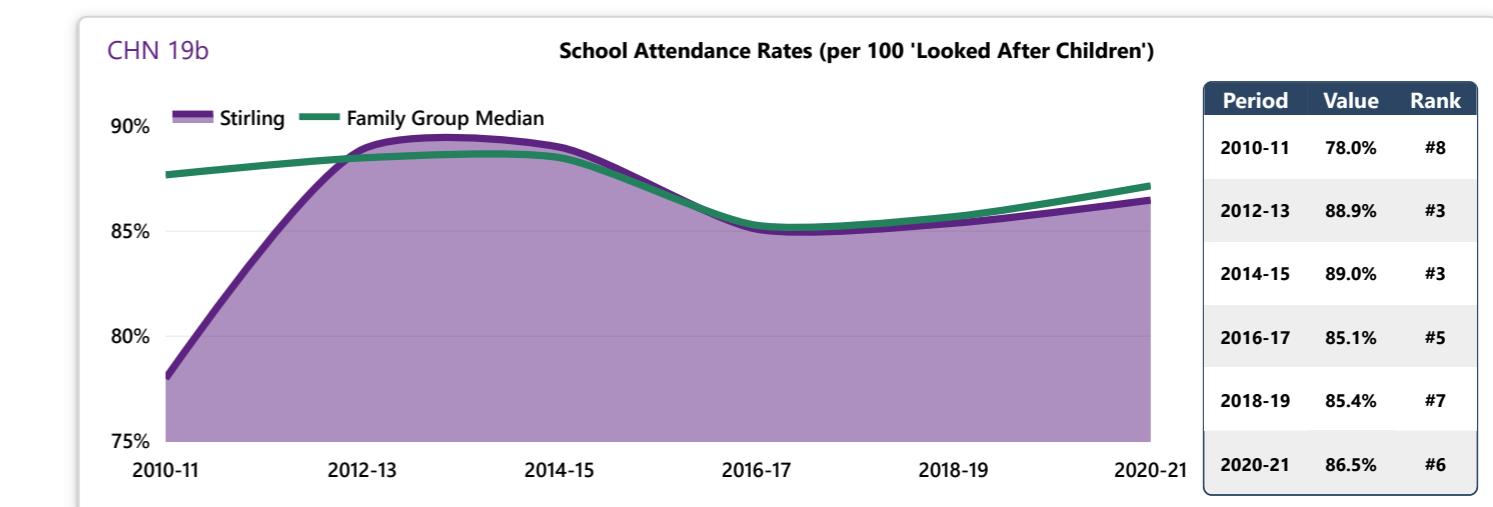
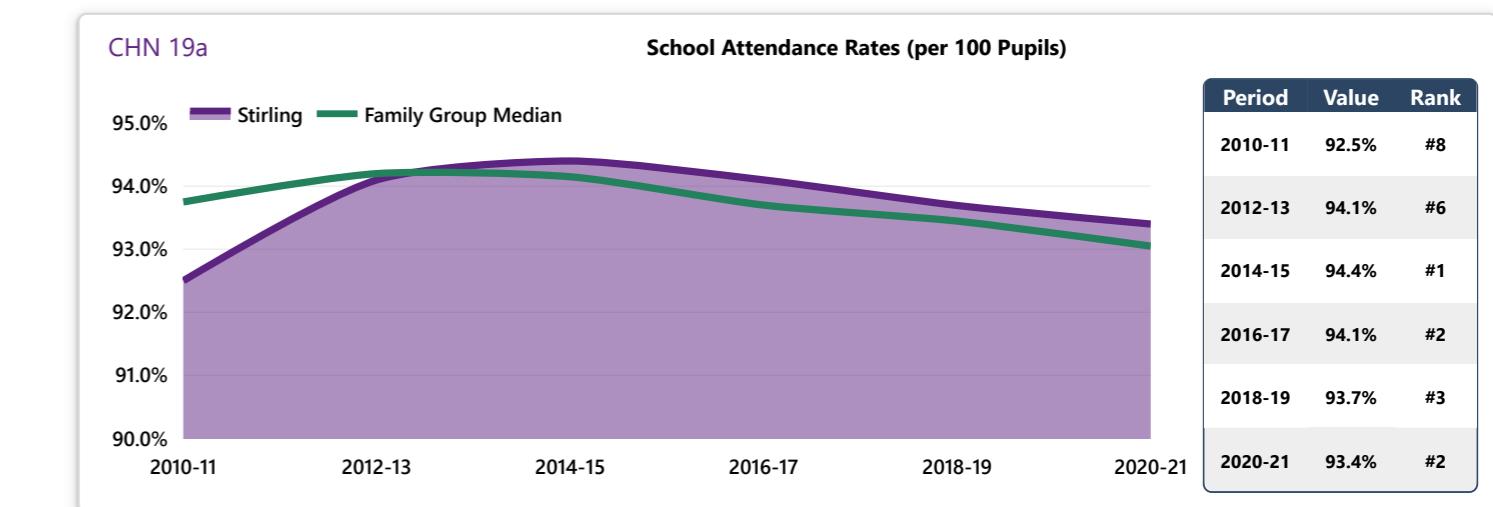
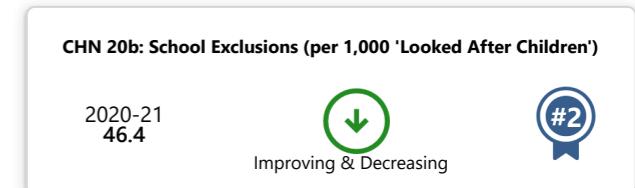
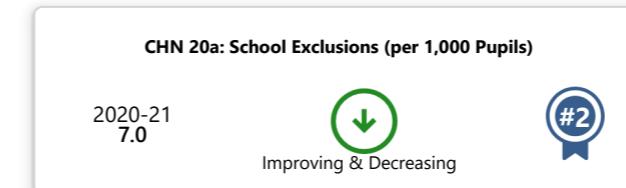
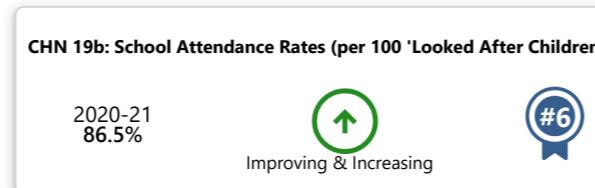
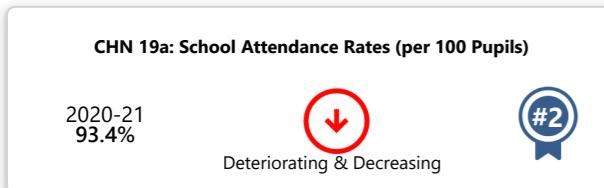
Primary Schools



Secondary Schools

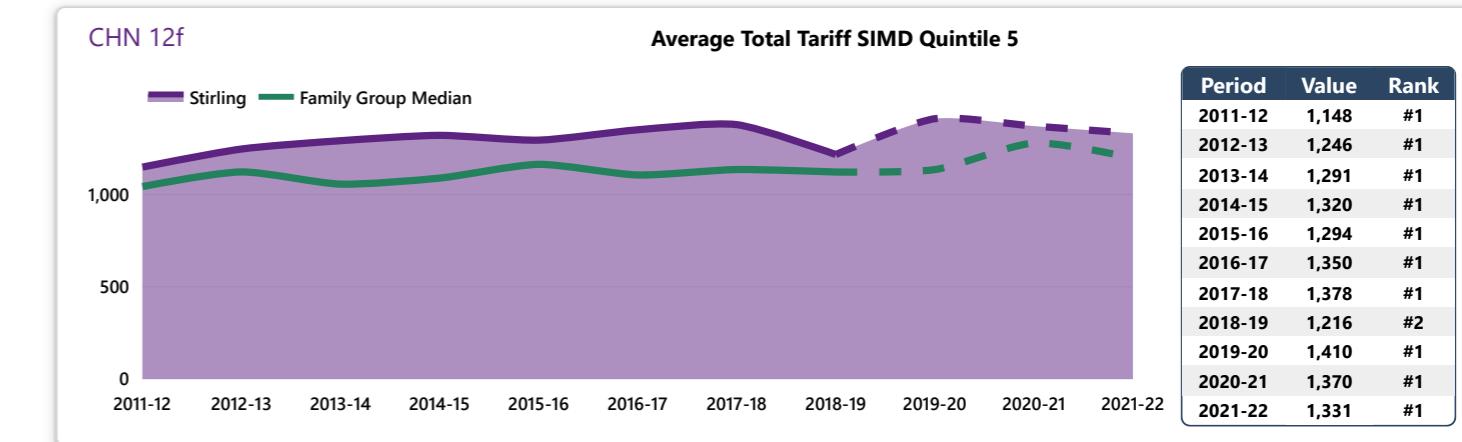
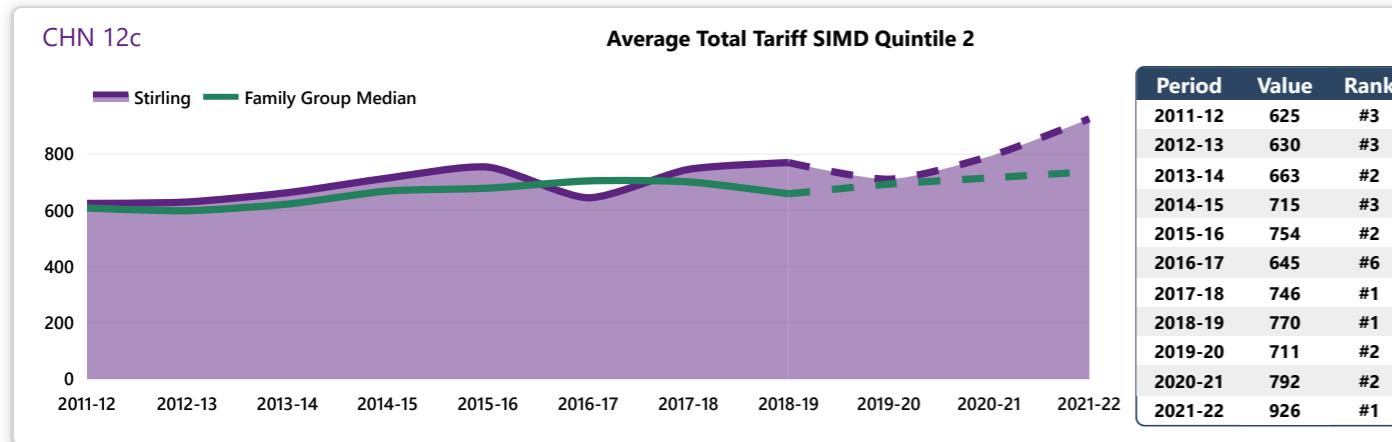
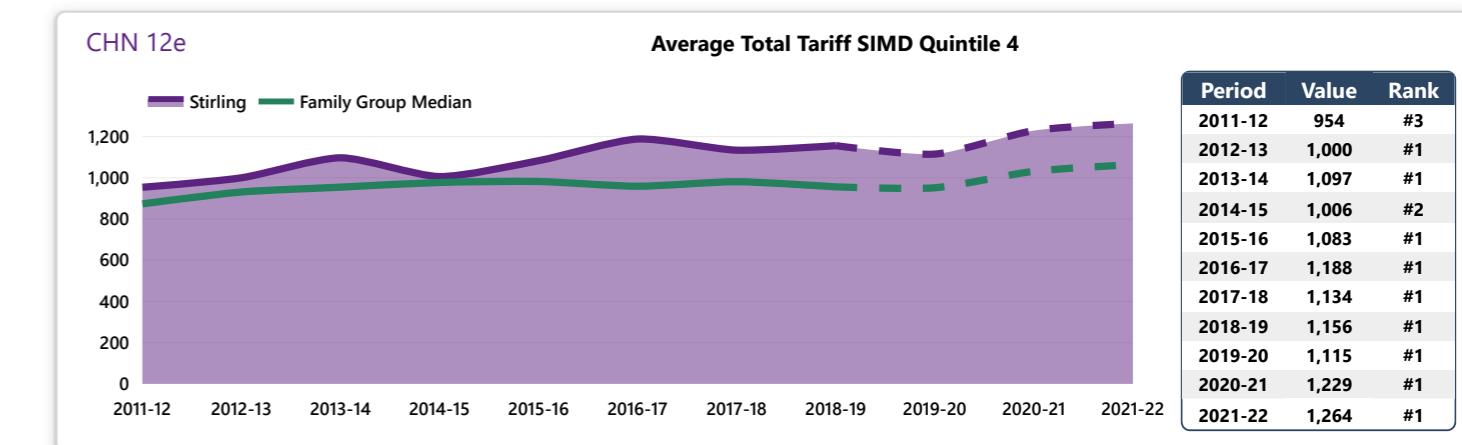
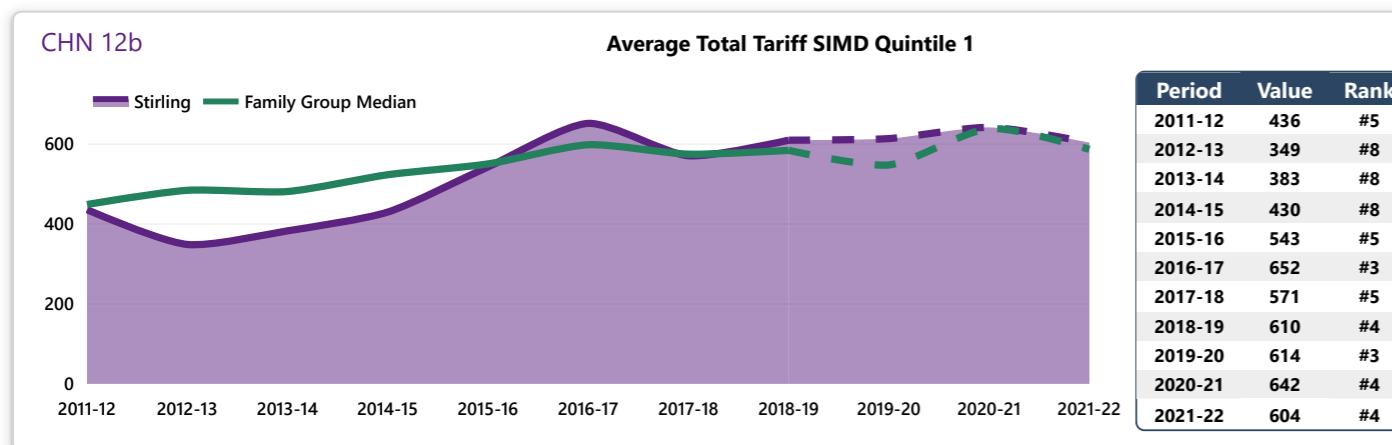
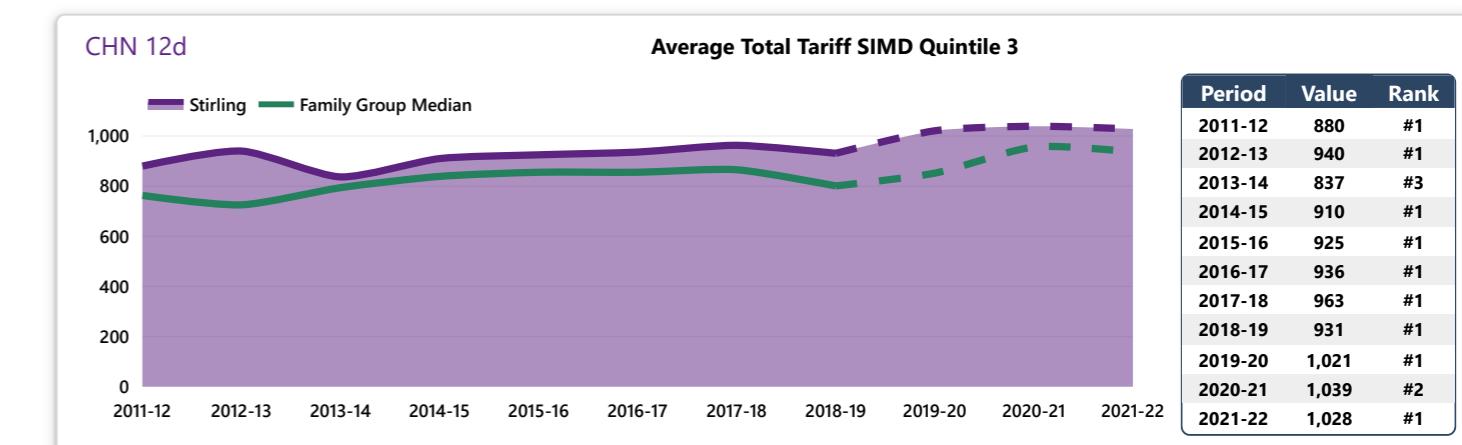
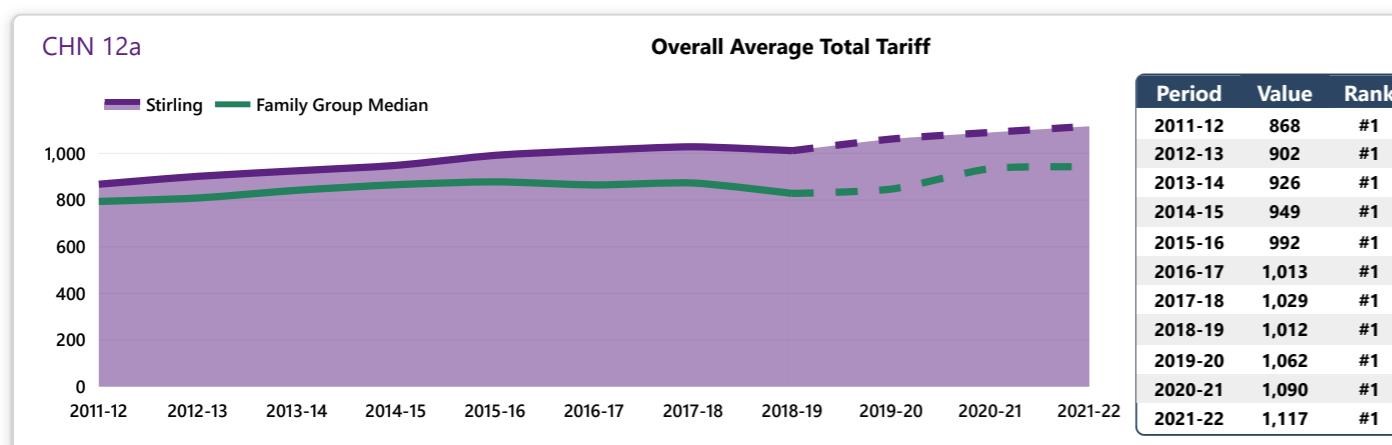


School Attendance

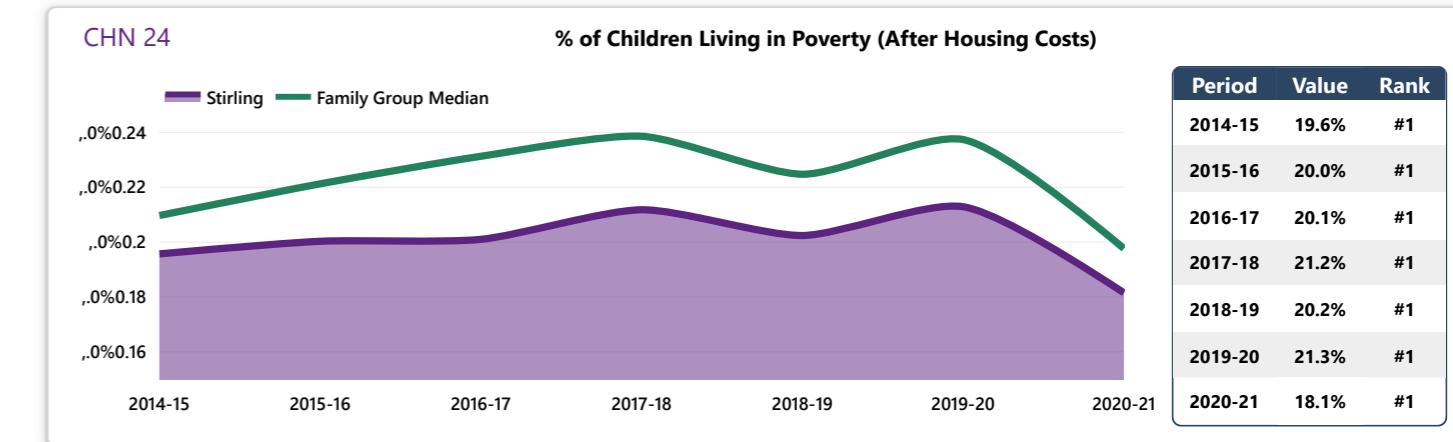
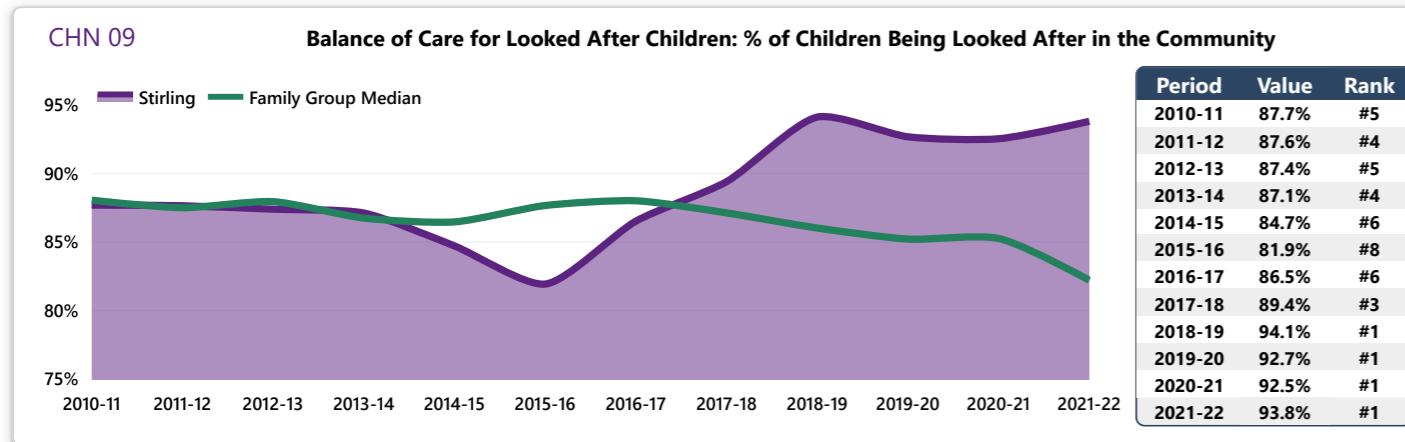
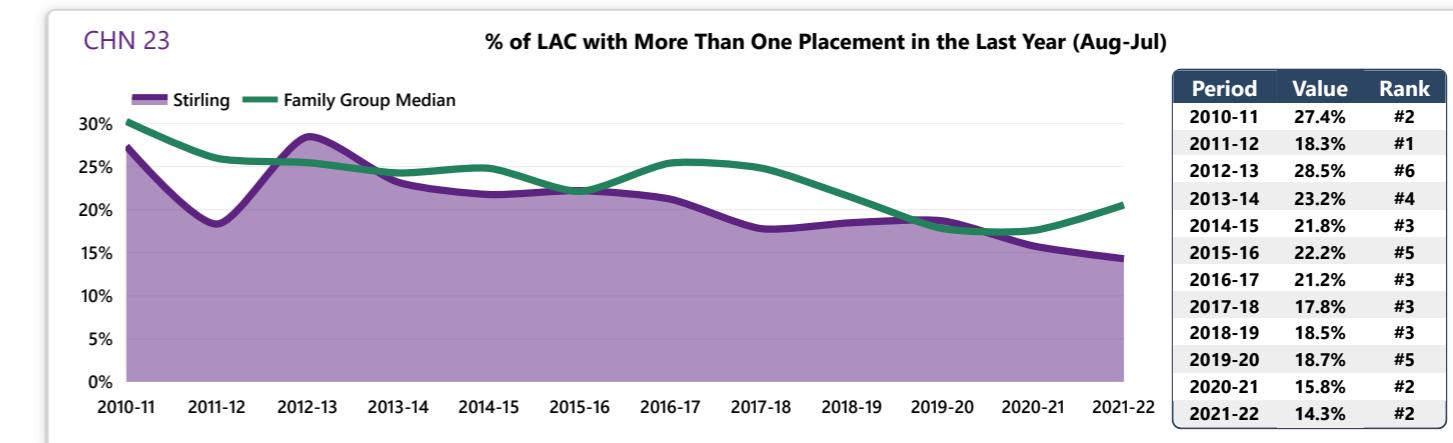
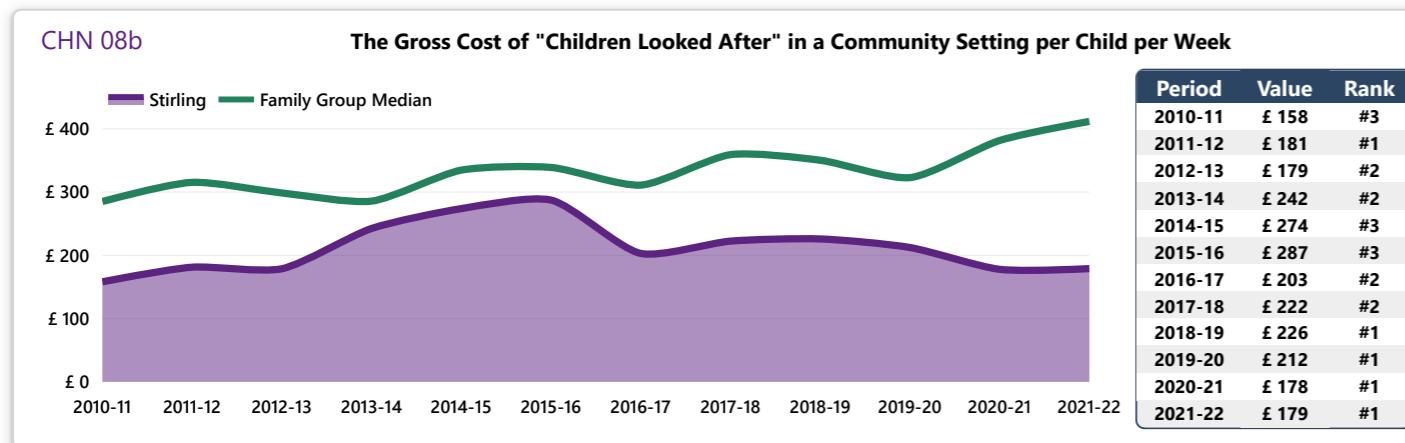
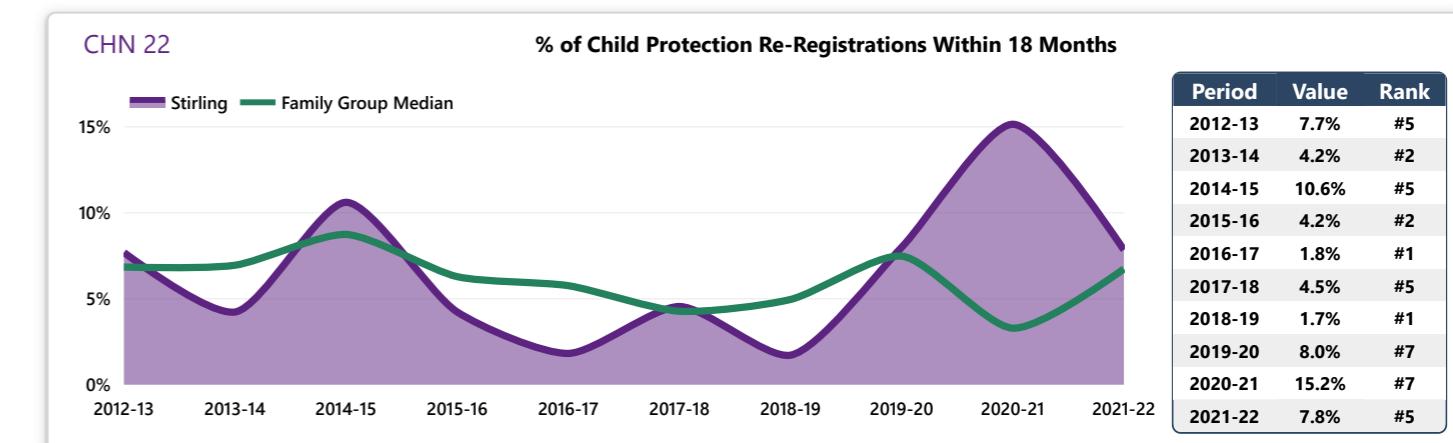
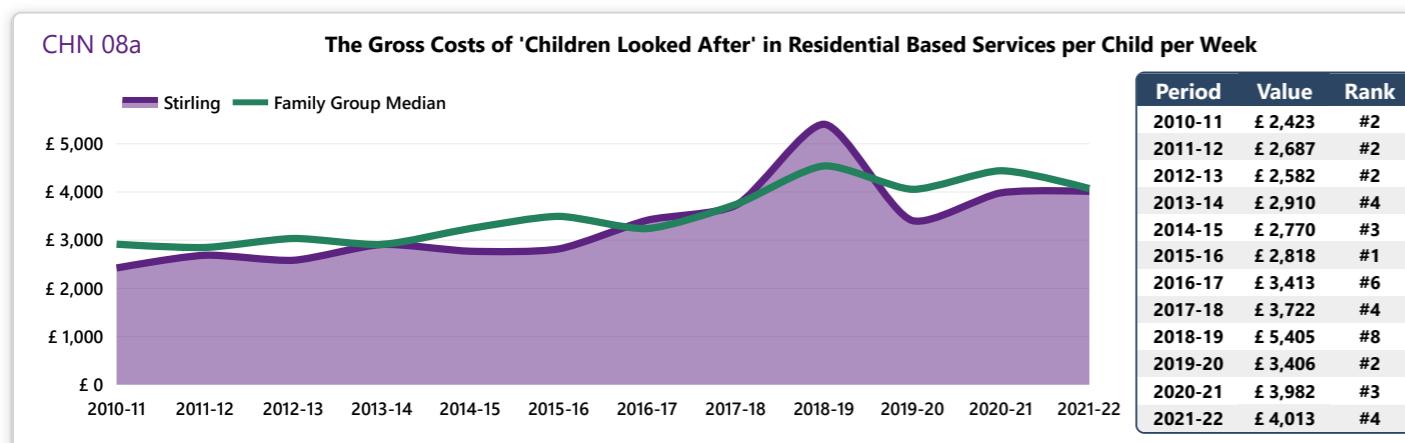
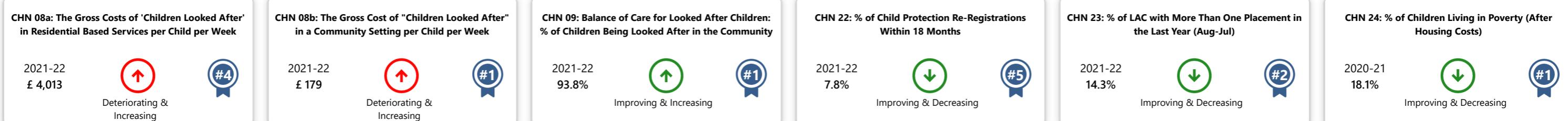


School Leaver

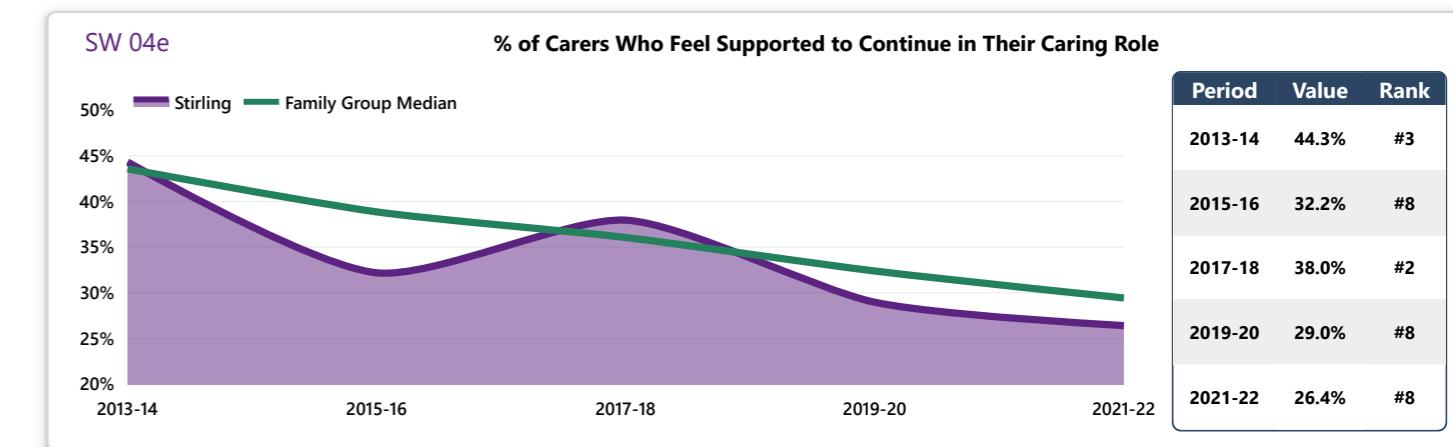
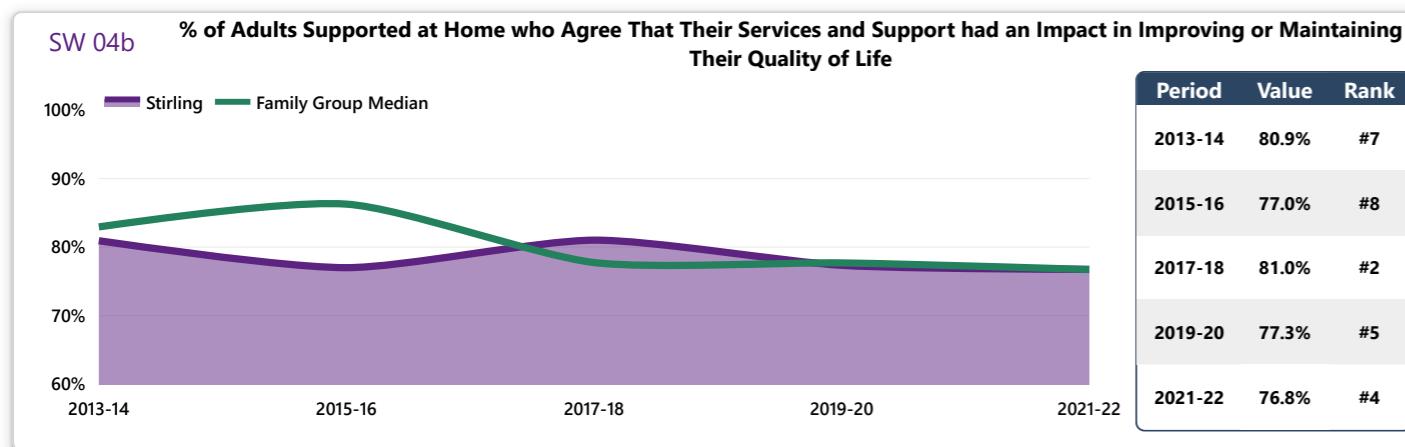
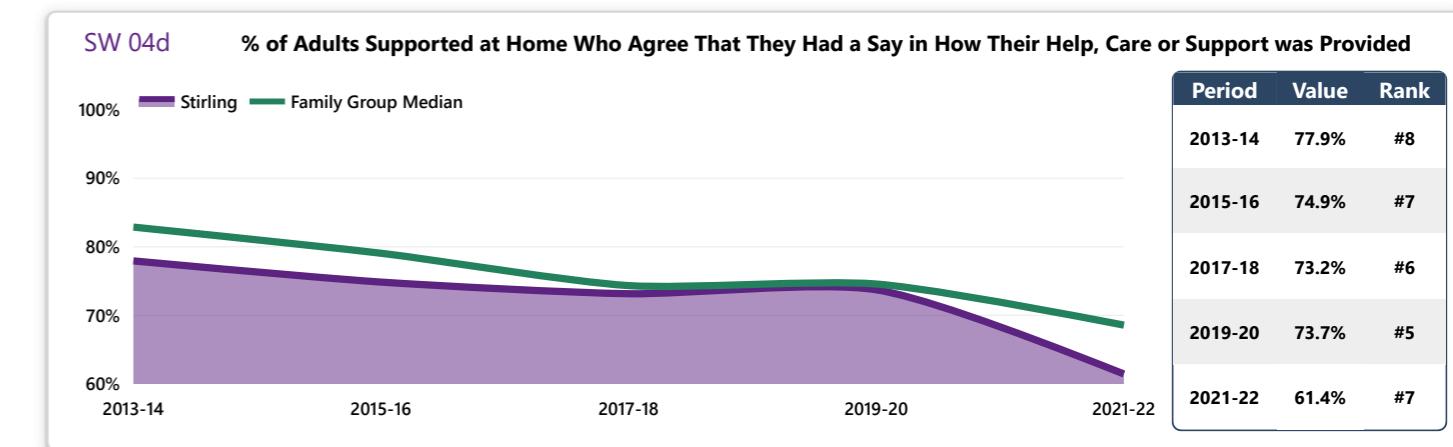
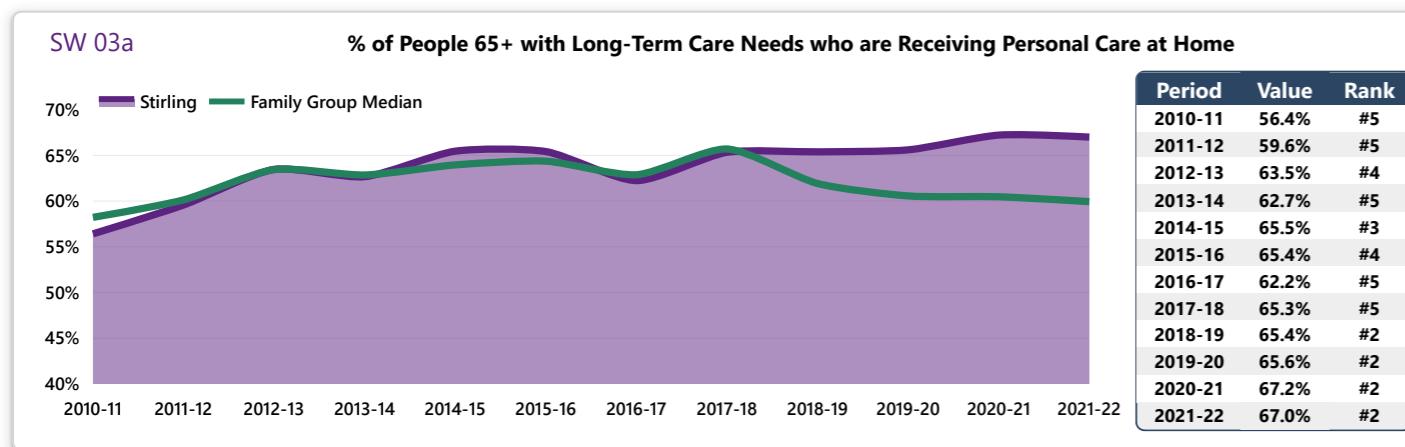
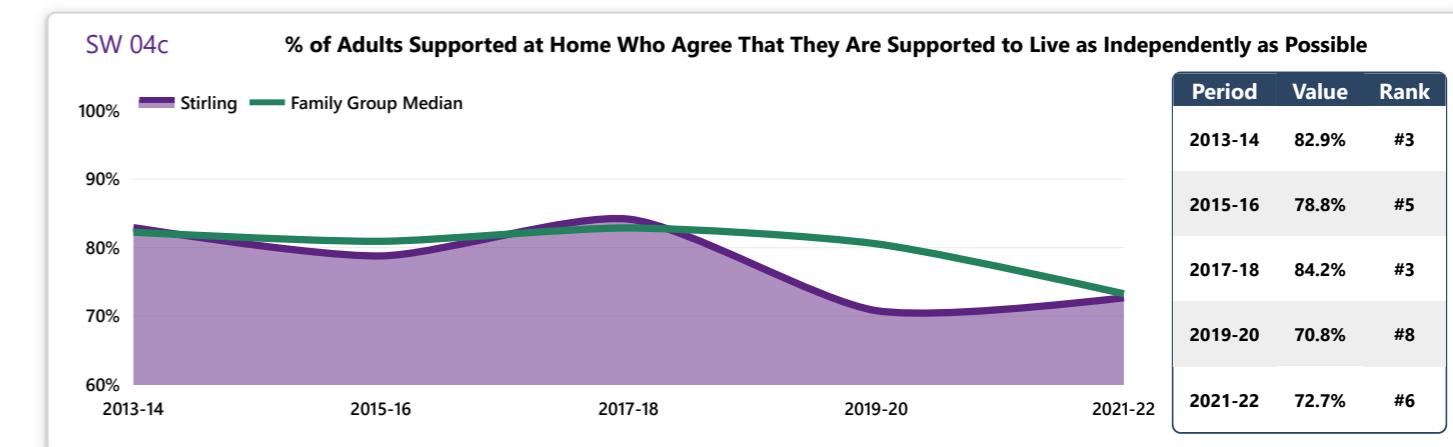
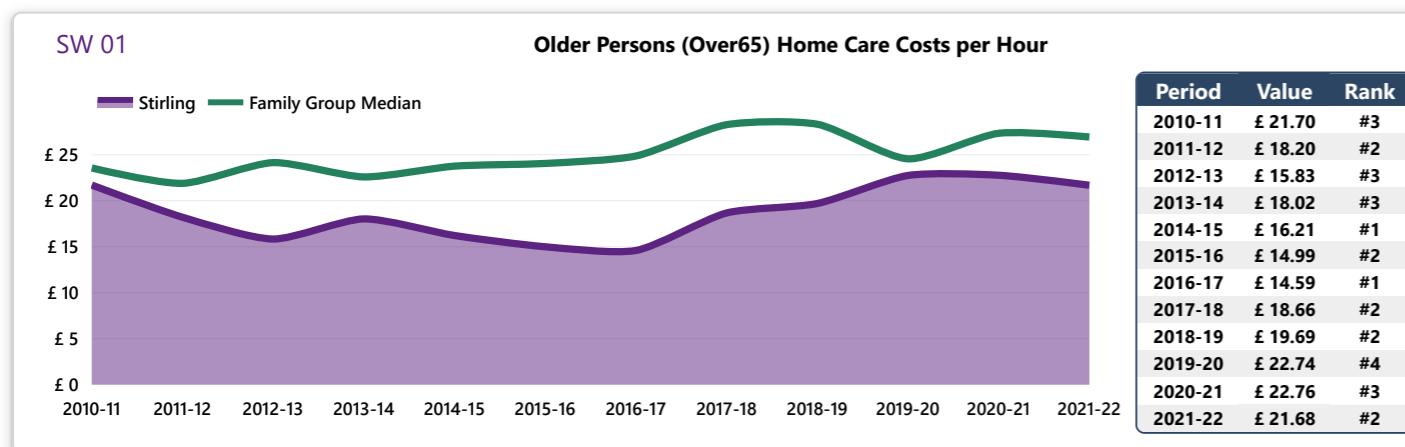
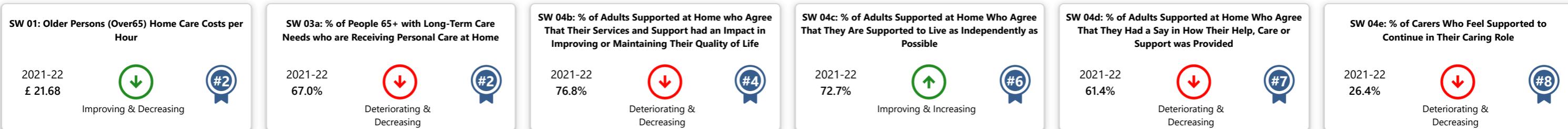
| CHN 12a: Overall Average Total Tariff | CHN 12b: Average Total Tariff SIMD Quintile 1 | CHN 12c: Average Total Tariff SIMD Quintile 2 | CHN 12d: Average Total Tariff SIMD Quintile 3 | CHN 12e: Average Total Tariff SIMD Quintile 4 | CHN 12f: Average Total Tariff SIMD Quintile 5 |
|--|---|---|--|---|--|
| 2021-22 1,117 Improving & Increasing | 2021-22 604 Deteriorating & Decreasing | 2021-22 926 Improving & Increasing | 2021-22 1,028 Deteriorating & Decreasing | 2021-22 1,264 Improving & Increasing | 2021-22 1,331 Deteriorating & Decreasing |



Social Work



At Home Care



Adult Health Care

SW 02: SDS (Direct Payment + Managed Personalised Budget) Spend on Adults 18+ as a % of Total Social Work Spend on Adults 18+

2021-22
5.5%
Stable & No Change



SW 05: Older Persons (Over 65's) Residential Care Costs per Week per resident

2021-22
£ 752.94
Deteriorating & Increasing



SW 06: Rate of Readmission to Hospital Within 28 Days per 1,000 Discharges

2021-22
132.7
Improving & Decreasing

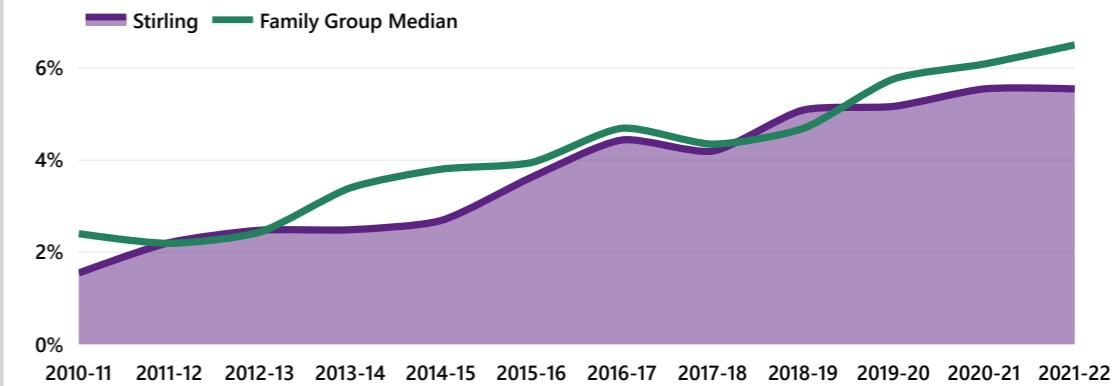


SW 07: % of Care Services Graded Good or Better

2021-22
88.1%
Deteriorating & Decreasing

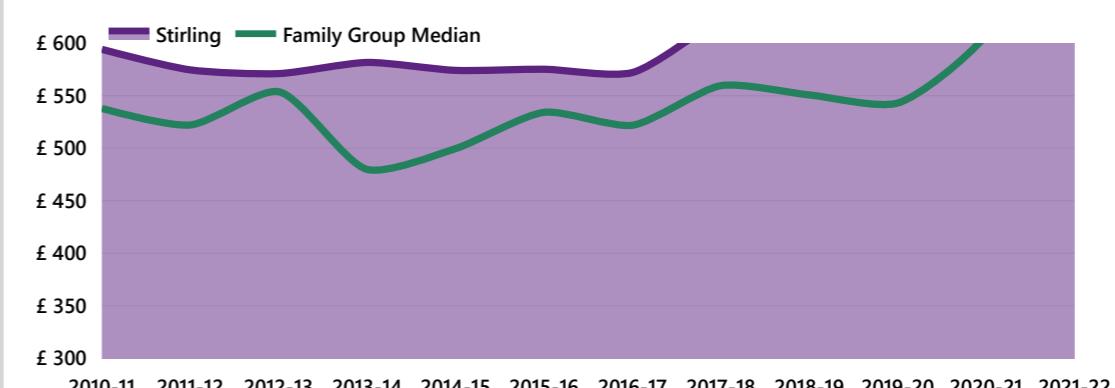


SW 02 SDS (Direct Payment + Managed Personalised Budget) Spend on Adults 18+ as a % of Total Social Work Spend on Adults 18+



| Period | Value | Rank |
|---------|-------|------|
| 2010-11 | 1.6% | #7 |
| 2011-12 | 2.2% | #4 |
| 2012-13 | 2.5% | #4 |
| 2013-14 | 2.5% | #7 |
| 2014-15 | 2.7% | #7 |
| 2015-16 | 3.6% | #7 |
| 2016-17 | 4.4% | #5 |
| 2017-18 | 4.2% | #6 |
| 2018-19 | 5.1% | #3 |
| 2019-20 | 5.2% | #5 |
| 2020-21 | 5.5% | #5 |
| 2021-22 | 5.5% | #5 |

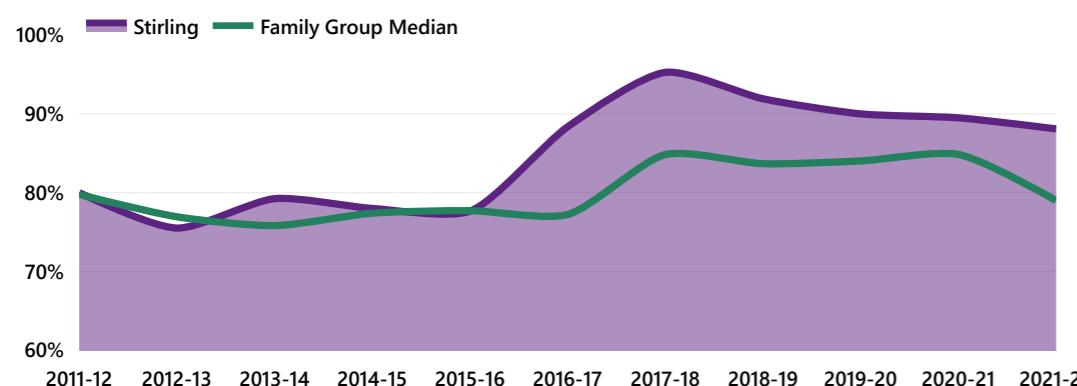
SW 05 Older Persons (Over 65's) Residential Care Costs per Week per resident



| Period | Value | Rank |
|---------|----------|------|
| 2010-11 | £ 594.10 | #7 |
| 2011-12 | £ 574.53 | #7 |
| 2012-13 | £ 571.01 | #6 |
| 2013-14 | £ 581.64 | #8 |
| 2014-15 | £ 574.06 | #8 |
| 2015-16 | £ 575.17 | #8 |
| 2016-17 | £ 572.06 | #8 |
| 2017-18 | £ 624.52 | #8 |
| 2018-19 | £ 679.37 | #8 |
| 2019-20 | £ 719.42 | #8 |
| 2020-21 | £ 671.32 | #7 |
| 2021-22 | £ 752.94 | #4 |

SW 07

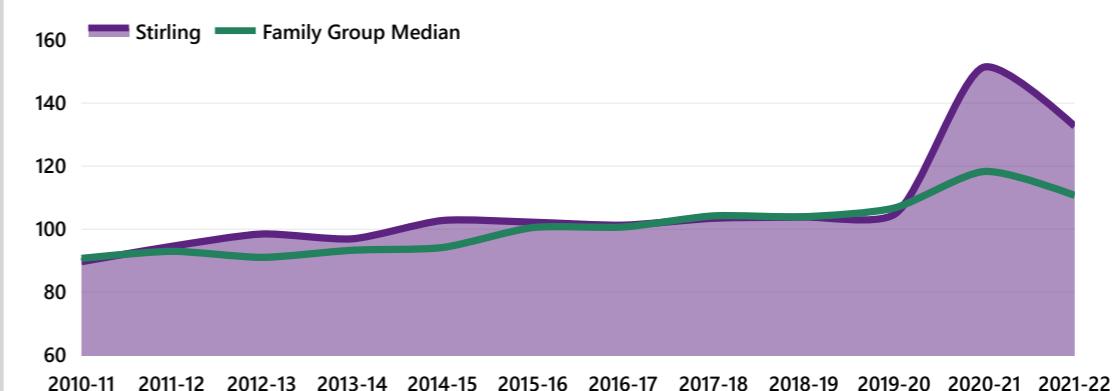
% of Care Services Graded Good or Better



| Period | Value | Rank |
|---------|-------|------|
| 2011-12 | 80.0% | #4 |
| 2012-13 | 75.5% | #6 |
| 2013-14 | 79.2% | #3 |
| 2014-15 | 78.0% | #4 |
| 2015-16 | 77.7% | #5 |
| 2016-17 | 88.4% | #1 |
| 2017-18 | 95.3% | #1 |
| 2018-19 | 91.9% | #1 |
| 2019-20 | 90.0% | #1 |
| 2020-21 | 89.5% | #2 |
| 2021-22 | 88.1% | #1 |

SW 06

Rate of Readmission to Hospital Within 28 Days per 1,000 Discharges



| Period | Value | Rank |
|---------|-------|------|
| 2010-11 | 89.7 | #4 |
| 2011-12 | 94.6 | #5 |
| 2012-13 | 98.5 | #6 |
| 2013-14 | 97.0 | #6 |
| 2014-15 | 102.8 | #6 |
| 2015-16 | 102.2 | #5 |
| 2016-17 | 101.3 | #5 |
| 2017-18 | 103.5 | #3 |
| 2018-19 | 103.9 | #4 |
| 2019-20 | 104.7 | #4 |
| 2020-21 | 151.5 | #8 |
| 2021-22 | 132.7 | #8 |

Waste & Recycling

ENV 07a: % of Adults Satisfied with Refuse Collection

2018-21
76.3%



Improving & Increasing



Waste & Recycling

ENV 06: The % of Total Household Waste Arising that is Recycled

2021-22
50.8%



Improving & Increasing



ENV 01a: Net Cost of Waste Collection per Premises

2021-22
£ 130



Improving & Decreasing



ENV 02a: Net Cost of Waste Disposal per Premises

2021-22
£ 99



Improving & Decreasing



ENV 07a

% of Adults Satisfied with Refuse Collection

100% — Stirling — Family Group Median

90%

80%

70%

60%

2010-14 2012-15 2013-16 2014-17 2015-18 2016-19 2017-20 2018-21

| Period | Value | Rank |
|---------|-------|------|
| 2010-14 | 78.6% | #8 |
| 2012-15 | 76.0% | #8 |
| 2013-16 | 75.0% | #8 |
| 2014-17 | 71.0% | #8 |
| 2015-18 | 69.3% | #8 |
| 2016-19 | 64.3% | #8 |
| 2017-20 | 69.7% | #7 |
| 2018-21 | 76.3% | #6 |

ENV 06

The % of Total Household Waste Arising that is Recycled

60% — Stirling — Family Group Median

50%

40%

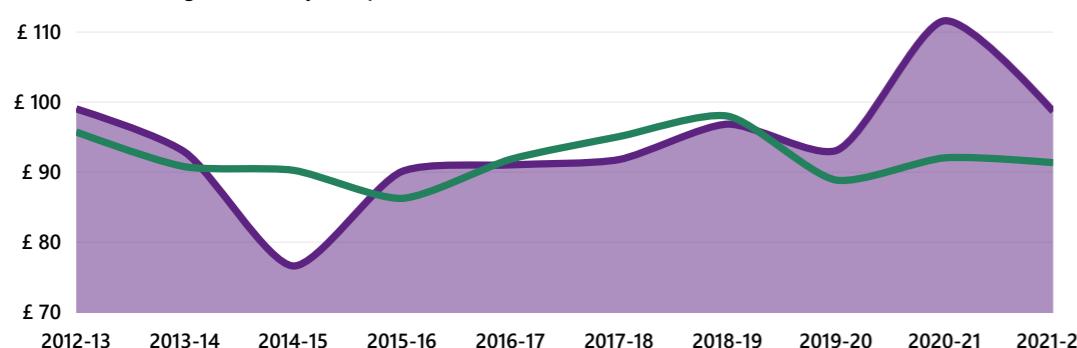
2010-11 2011-12 2012-13 2013-14 2014-15 2015-16 2016-17 2017-18 2018-19 2019-20 2020-21 2021-22

| Period | Value | Rank |
|---------|-------|------|
| 2010-11 | 48.2% | #1 |
| 2011-12 | 53.5% | #2 |
| 2012-13 | 55.7% | #1 |
| 2013-14 | 53.7% | #4 |
| 2014-15 | 53.1% | #5 |
| 2015-16 | 53.9% | #4 |
| 2016-17 | 54.7% | #3 |
| 2017-18 | 55.1% | #5 |
| 2018-19 | 54.1% | #3 |
| 2019-20 | 54.8% | #5 |
| 2020-21 | 47.9% | #6 |
| 2021-22 | 50.8% | #5 |

ENV 02a

Net Cost of Waste Disposal per Premises

— Stirling — Family Group Median



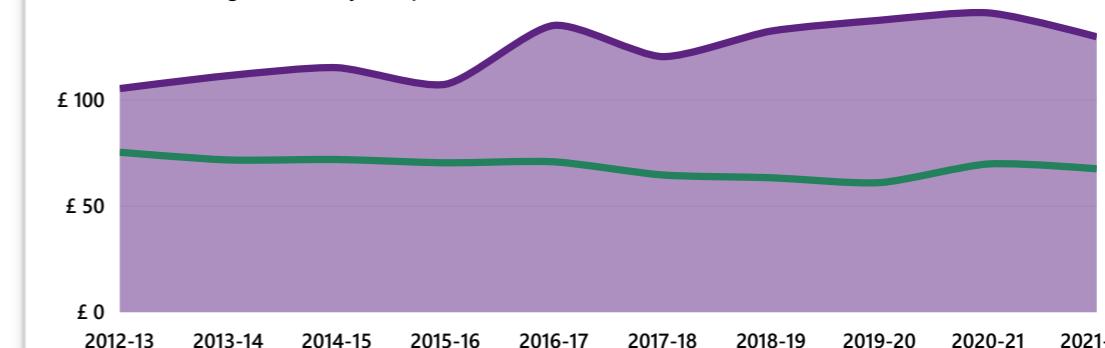
Period Value Rank

| | | |
|---------|-------|----|
| 2012-13 | £ 99 | #5 |
| 2013-14 | £ 93 | #5 |
| 2014-15 | £ 77 | #2 |
| 2015-16 | £ 90 | #5 |
| 2016-17 | £ 91 | #4 |
| 2017-18 | £ 92 | #4 |
| 2018-19 | £ 97 | #4 |
| 2019-20 | £ 93 | #5 |
| 2020-21 | £ 112 | #8 |
| 2021-22 | £ 99 | #6 |

ENV 01a

Net Cost of Waste Collection per Premises

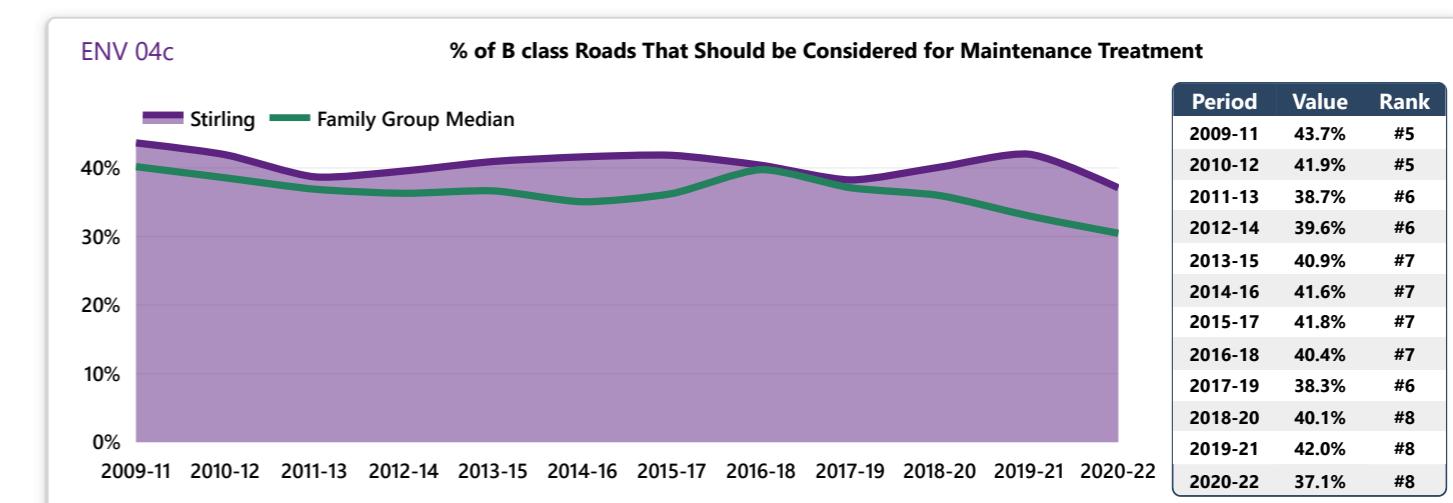
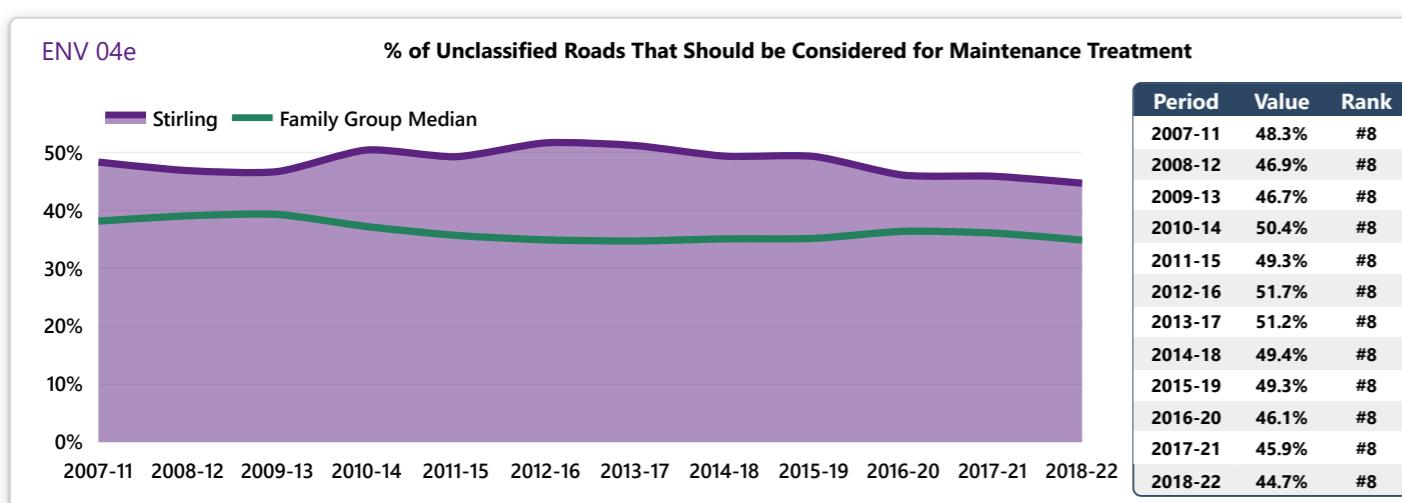
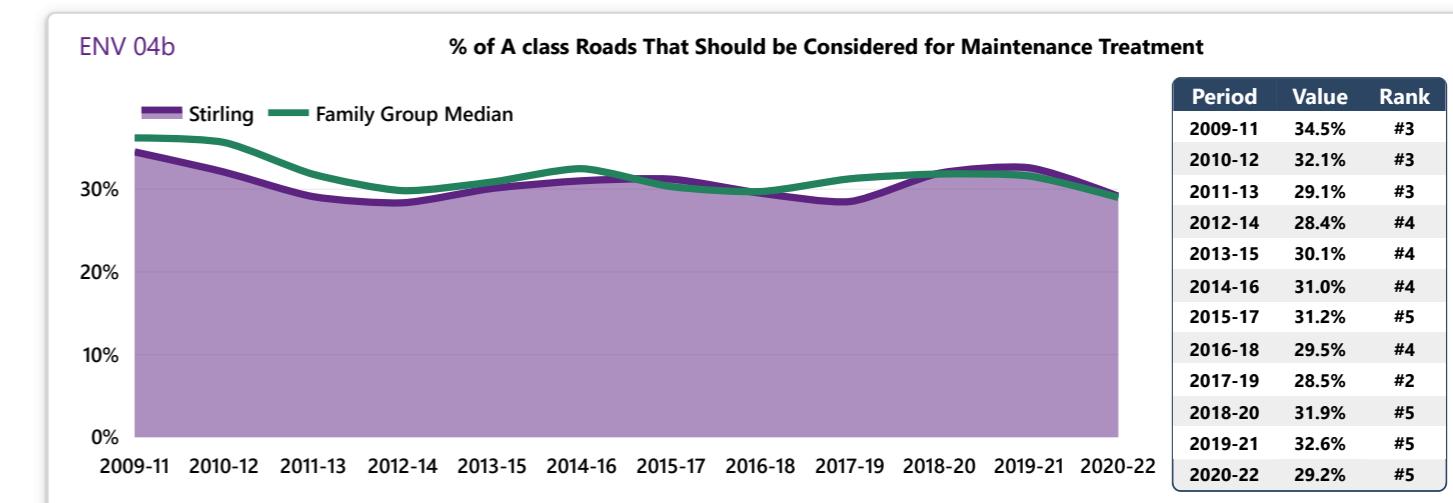
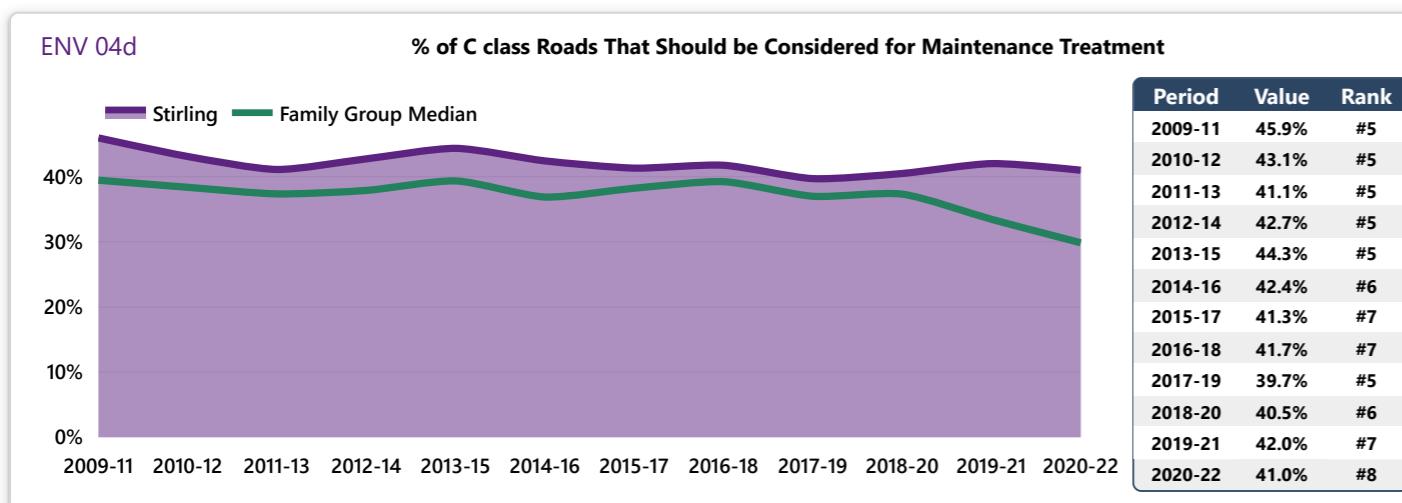
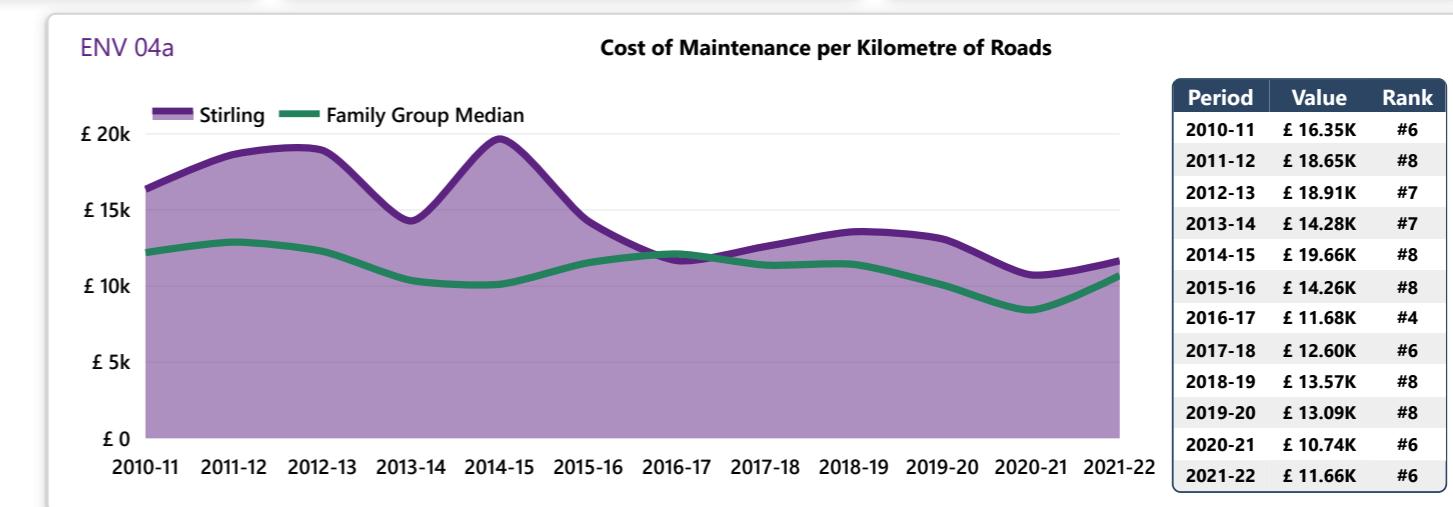
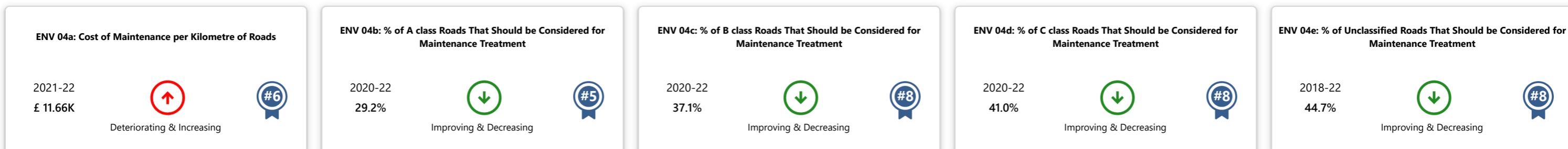
— Stirling — Family Group Median



Period Value Rank

| | | |
|---------|-------|----|
| 2012-13 | £ 105 | #8 |
| 2013-14 | £ 112 | #8 |
| 2014-15 | £ 115 | #8 |
| 2015-16 | £ 108 | #8 |
| 2016-17 | £ 135 | #8 |
| 2017-18 | £ 121 | #8 |
| 2018-19 | £ 133 | #8 |
| 2019-20 | £ 138 | #8 |
| 2020-21 | £ 141 | #8 |
| 2021-22 | £ 130 | #8 |

Roads



Parks & Open Spaces

C&L 04: Cost of Parks & Open Spaces per 1,000 Population

2021-22
£ 25.48K



Deteriorating & Increasing



C&L 05b: % of Adults Satisfied with Parks and Open Spaces

2018-21
91.3%



Improving & Increasing



Climate Change

CLIM 01: CO2 Emissions Area Wide per Capita

2020-21
4.90 tCO2



Improving & Decreasing



CLIM 02: CO2 Emissions Area Wide: Emissions Within Scope of LA per Capita

2020-21
5.35 tCO2

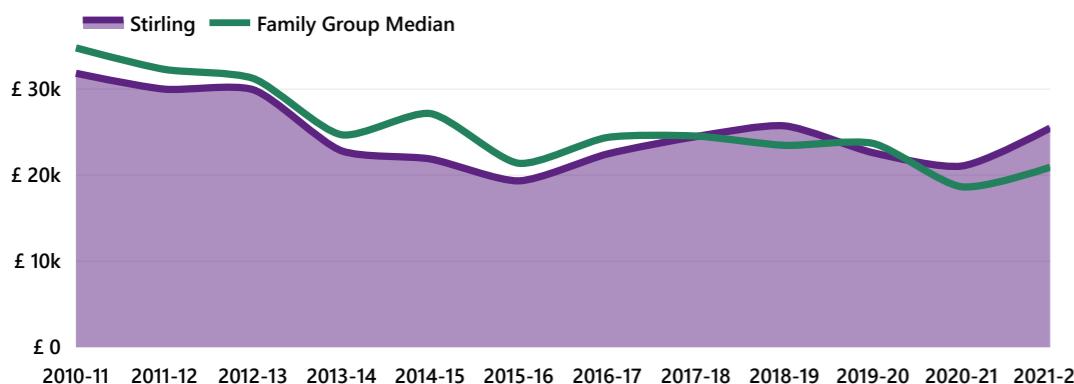


Improving & Decreasing



C&L 04

Cost of Parks & Open Spaces per 1,000 Population

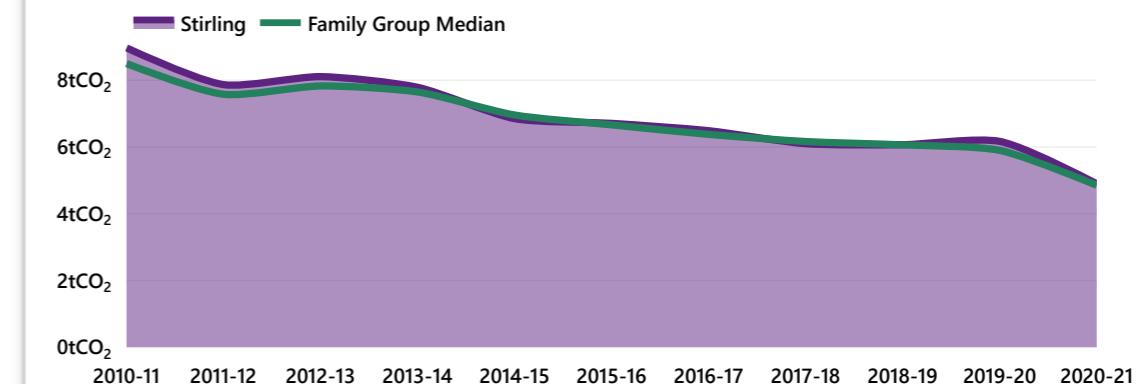


Period Value Rank

| Period | Value | Rank |
|---------|----------|------|
| 2010-11 | £ 31.85K | #4 |
| 2011-12 | £ 30.00K | #4 |
| 2012-13 | £ 29.94K | #4 |
| 2013-14 | £ 22.83K | #3 |
| 2014-15 | £ 21.89K | #3 |
| 2015-16 | £ 19.34K | #3 |
| 2016-17 | £ 22.47K | #4 |
| 2017-18 | £ 24.48K | #4 |
| 2018-19 | £ 25.74K | #6 |
| 2019-20 | £ 22.61K | #3 |
| 2020-21 | £ 21.06K | #5 |
| 2021-22 | £ 25.48K | #6 |

CLIM 01

CO2 Emissions Area Wide per Capita

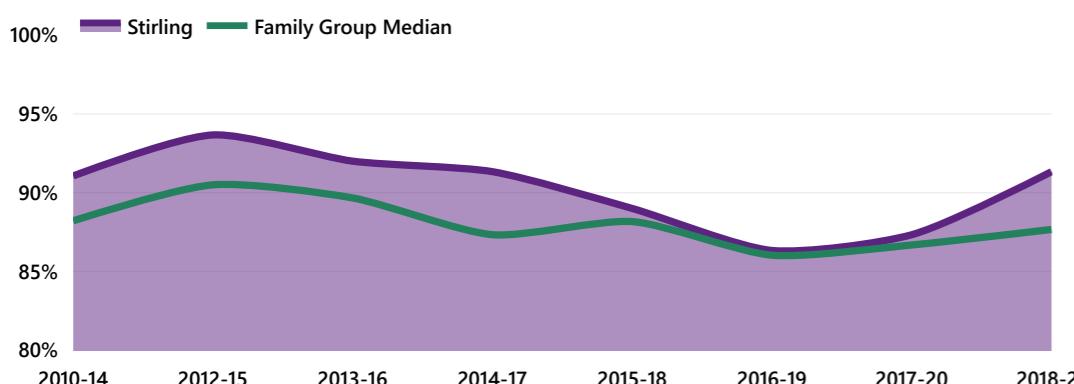


Period Value Rank

| Period | Value | Rank |
|---------|-----------|------|
| 2010-11 | 8.97 tCO2 | #6 |
| 2011-12 | 7.87 tCO2 | #6 |
| 2012-13 | 8.11 tCO2 | #6 |
| 2013-14 | 7.79 tCO2 | #6 |
| 2014-15 | 6.85 tCO2 | #4 |
| 2015-16 | 6.71 tCO2 | #5 |
| 2016-17 | 6.49 tCO2 | #5 |
| 2017-18 | 6.10 tCO2 | #4 |
| 2018-19 | 6.07 tCO2 | #5 |
| 2019-20 | 6.17 tCO2 | #6 |
| 2020-21 | 4.90 tCO2 | #5 |

C&L 05b

% of Adults Satisfied with Parks and Open Spaces

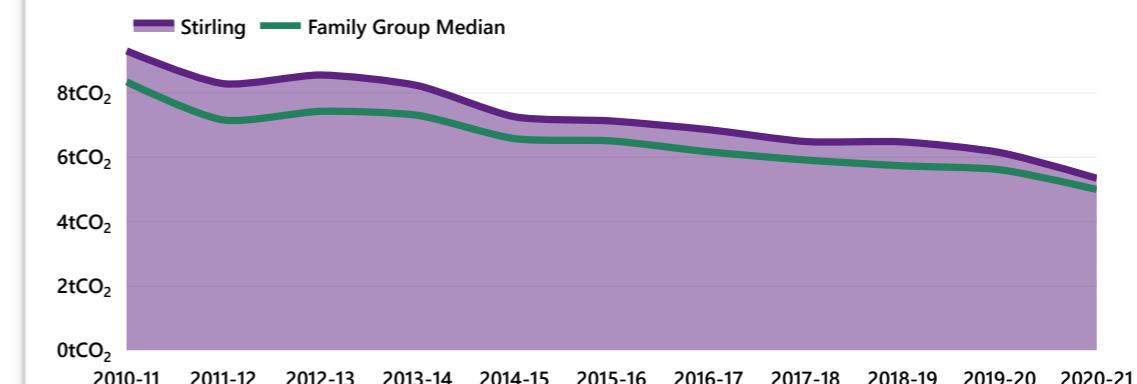


Period Value Rank

| Period | Value | Rank |
|---------|-------|------|
| 2010-14 | 91.1% | #2 |
| 2012-15 | 93.7% | #1 |
| 2013-16 | 92.0% | #2 |
| 2014-17 | 91.3% | #2 |
| 2015-18 | 89.0% | #3 |
| 2016-19 | 86.3% | #4 |
| 2017-20 | 87.3% | #4 |
| 2018-21 | 91.3% | #2 |

CLIM 02

CO2 Emissions Area Wide: Emissions Within Scope of LA per Capita



Period Value Rank

| Period | Value | Rank |
|---------|-----------|------|
| 2010-11 | 9.31 tCO2 | #7 |
| 2011-12 | 8.29 tCO2 | #7 |
| 2012-13 | 8.56 tCO2 | #7 |
| 2013-14 | 8.23 tCO2 | #7 |
| 2014-15 | 7.26 tCO2 | #6 |
| 2015-16 | 7.13 tCO2 | #7 |
| 2016-17 | 6.86 tCO2 | #7 |
| 2017-18 | 6.49 tCO2 | #6 |
| 2018-19 | 6.48 tCO2 | #7 |
| 2019-20 | 6.15 tCO2 | #7 |
| 2020-21 | 5.35 tCO2 | #7 |

Street Cleaning

ENV 03a: Net Cost of Street Cleaning per 1,000 Population

2021-22
£ 20.78K



Deteriorating & Increasing



ENV 03c: Street Cleanliness Score (% Acceptable)

2021-22
91.0%



Deteriorating & Decreasing



ENV 07b: % of Adults Satisfied with Street Cleaning

2018-21
65.9%

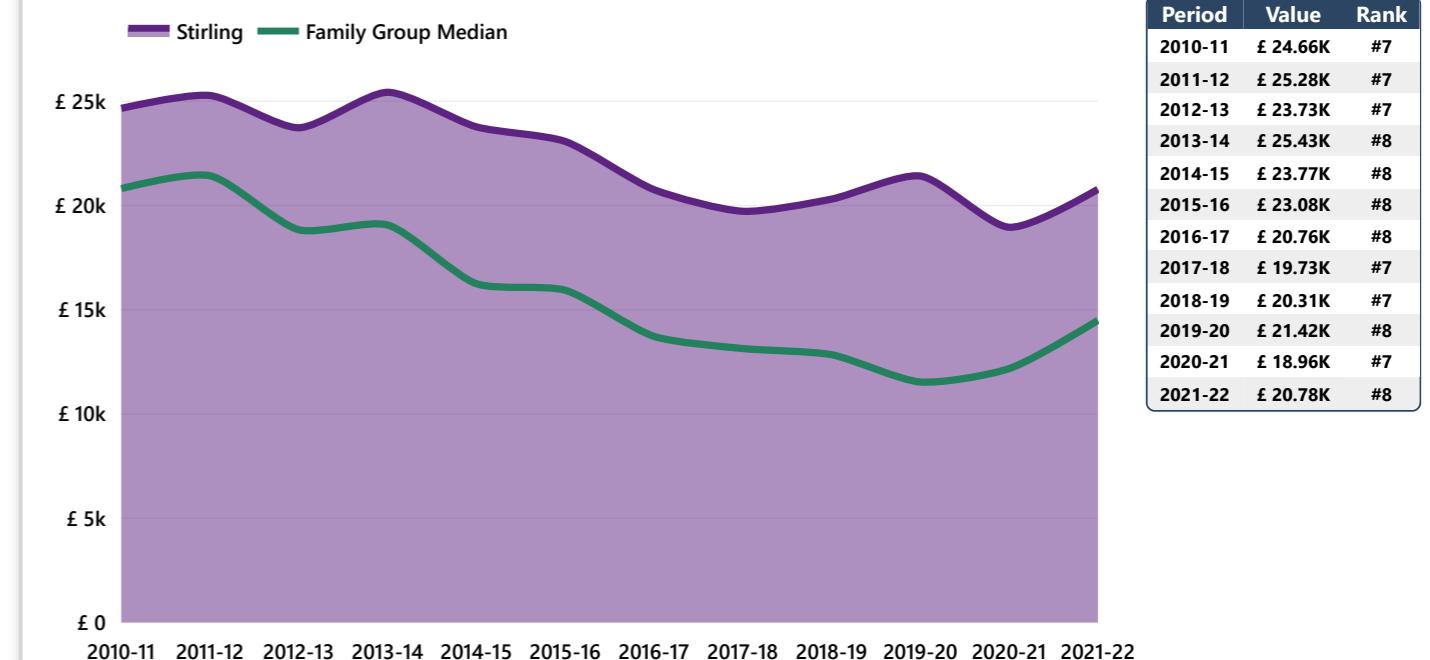


Improving & Increasing



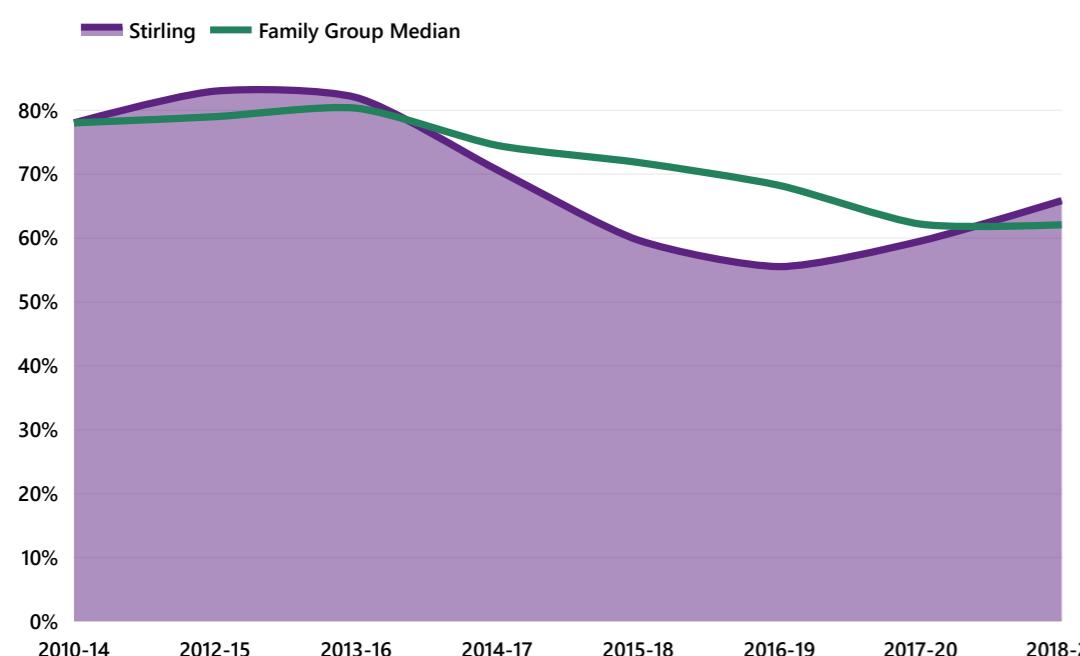
ENV 03a

Net Cost of Street Cleaning per 1,000 Population



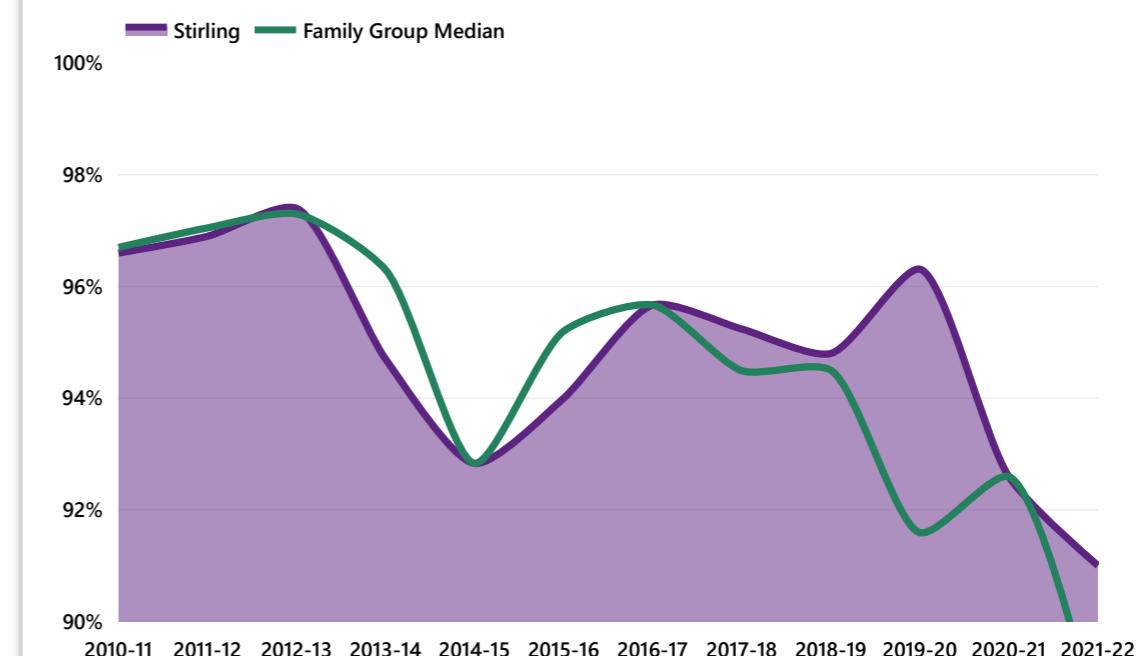
ENV 07b

% of Adults Satisfied with Street Cleaning

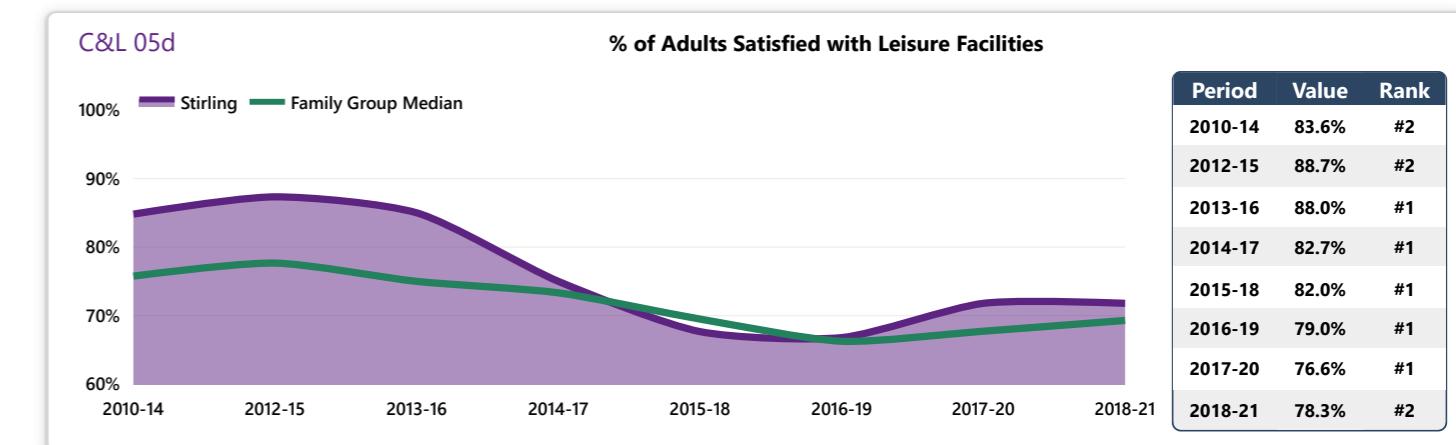
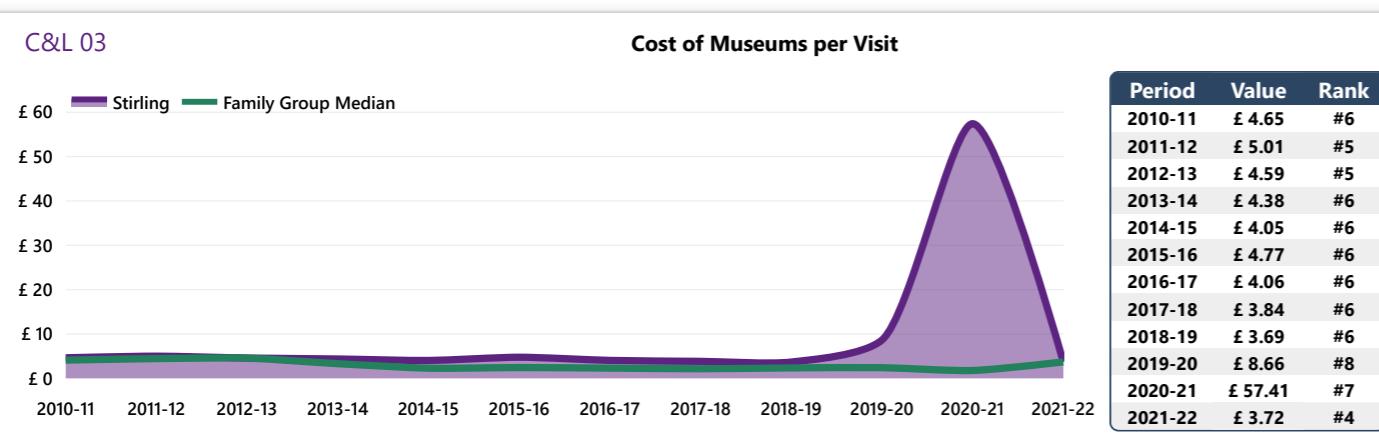
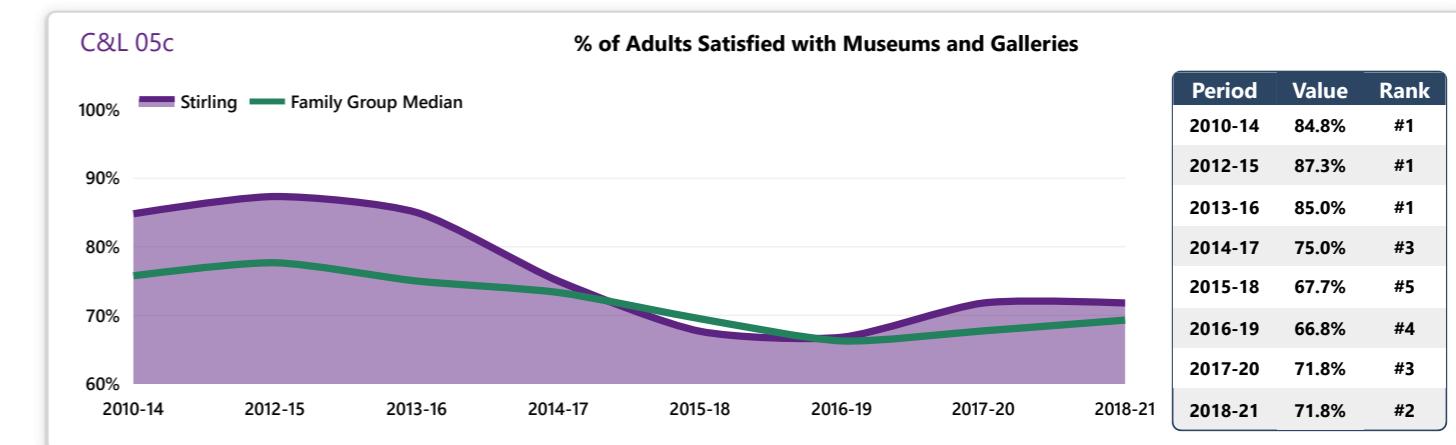
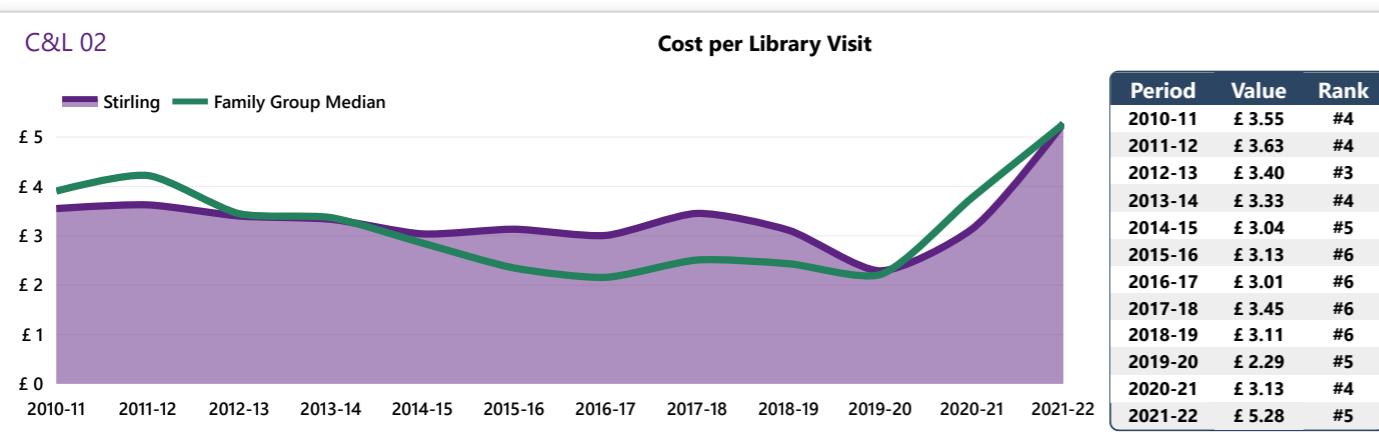
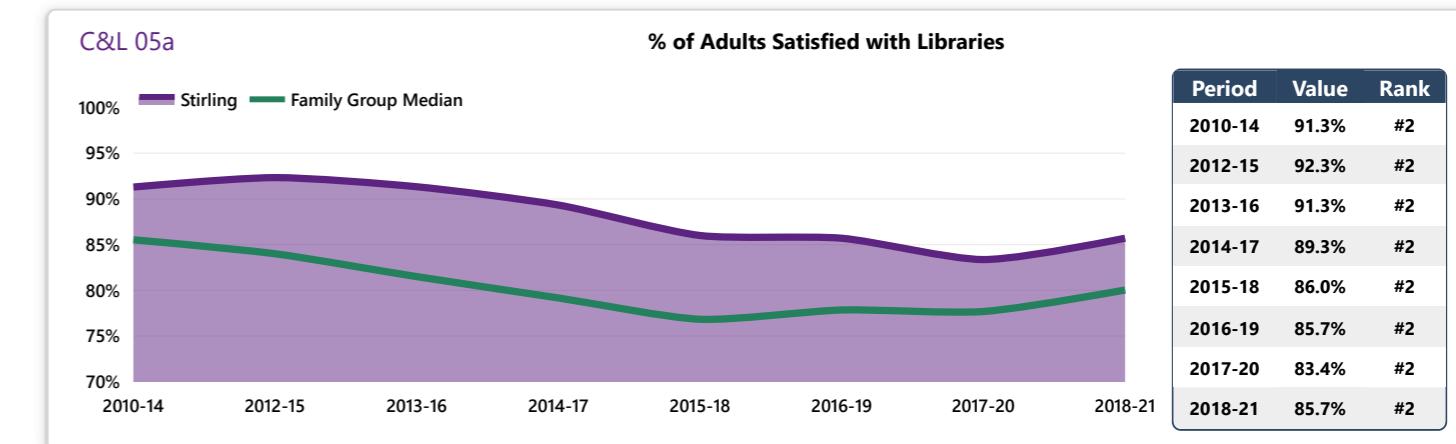
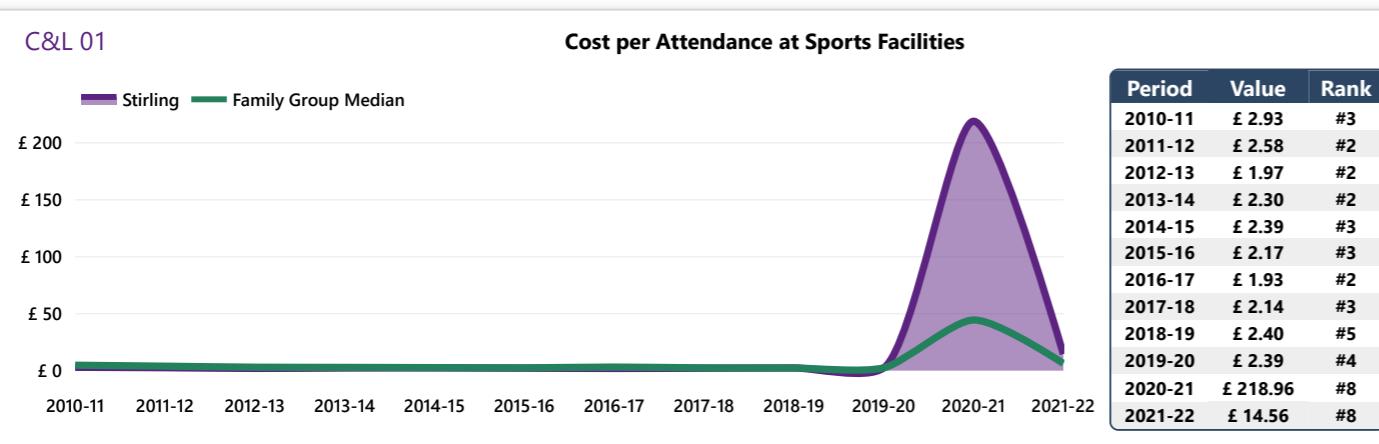
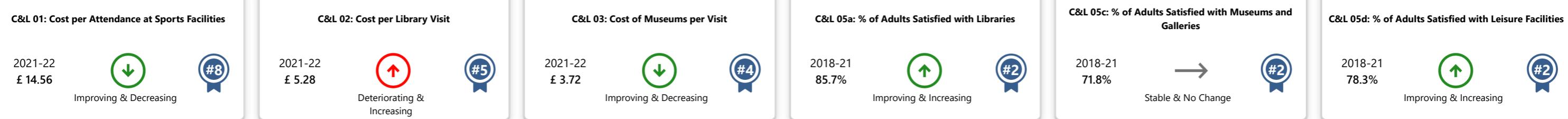


ENV 03c

Street Cleanliness Score (% Acceptable)



Leisure Facilities & Attractions



Employment

ECON 01: % of Unemployed People Assisted into Work from Council Funded/Operated Employability Programmes

2021-22
25.8%



Improving & Increasing



ECON 07: % of People Earning Less Than the Living Wage

2021-22
11.9%



Improving & Decreasing

CHN 21: Participation Rate for 16-19 Year Olds (per 100)

2021-22
93.9%



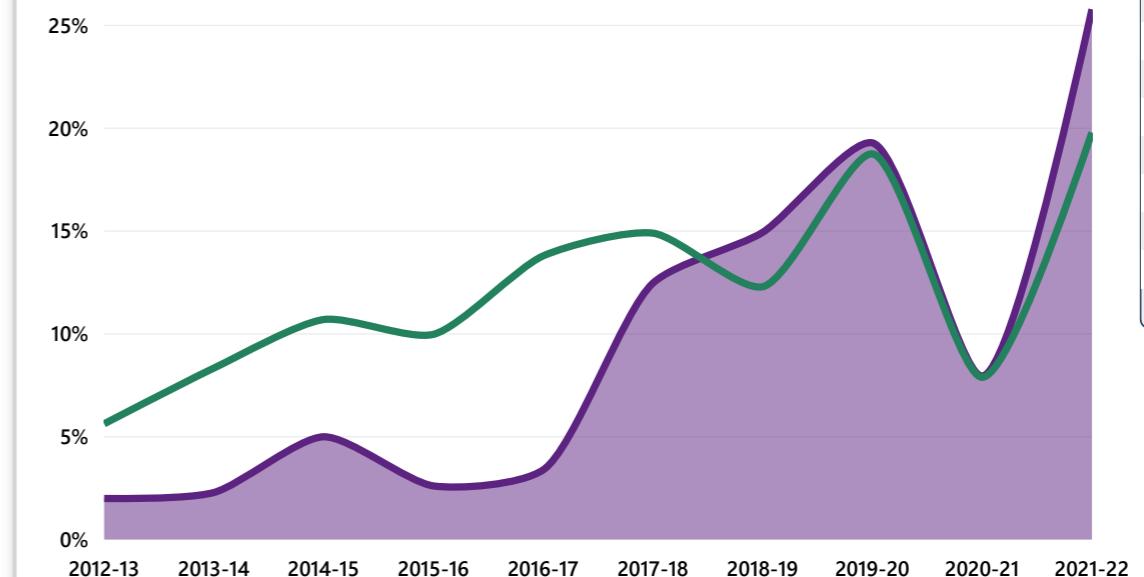
Improving & Increasing



ECON 01

% of Unemployed People Assisted into Work from Council Funded/Operated Employability Programmes

■ Stirling ■ Family Group Median

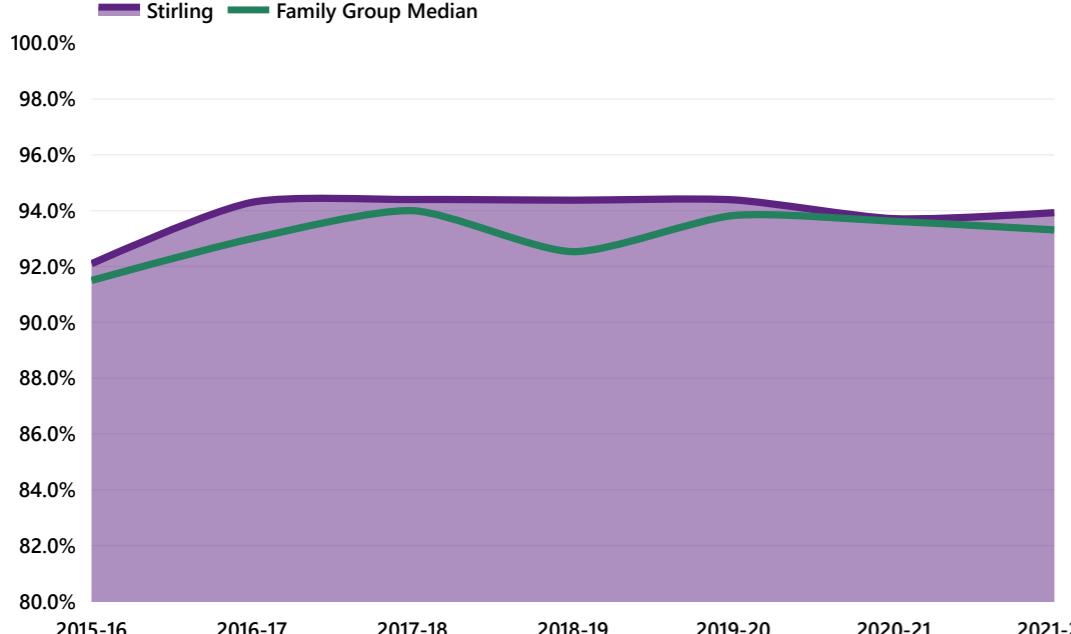


| Period | Value | Rank |
|---------|-------|------|
| 2012-13 | 2.0% | #7 |
| 2013-14 | 2.3% | #7 |
| 2014-15 | 5.0% | #8 |
| 2015-16 | 2.6% | #8 |
| 2016-17 | 3.4% | #8 |
| 2017-18 | 12.5% | #5 |
| 2018-19 | 14.9% | #3 |
| 2019-20 | 19.3% | #4 |
| 2020-21 | 7.9% | #3 |
| 2021-22 | 25.8% | #1 |

CHN 21

Participation Rate for 16-19 Year Olds (per 100)

■ Stirling ■ Family Group Median



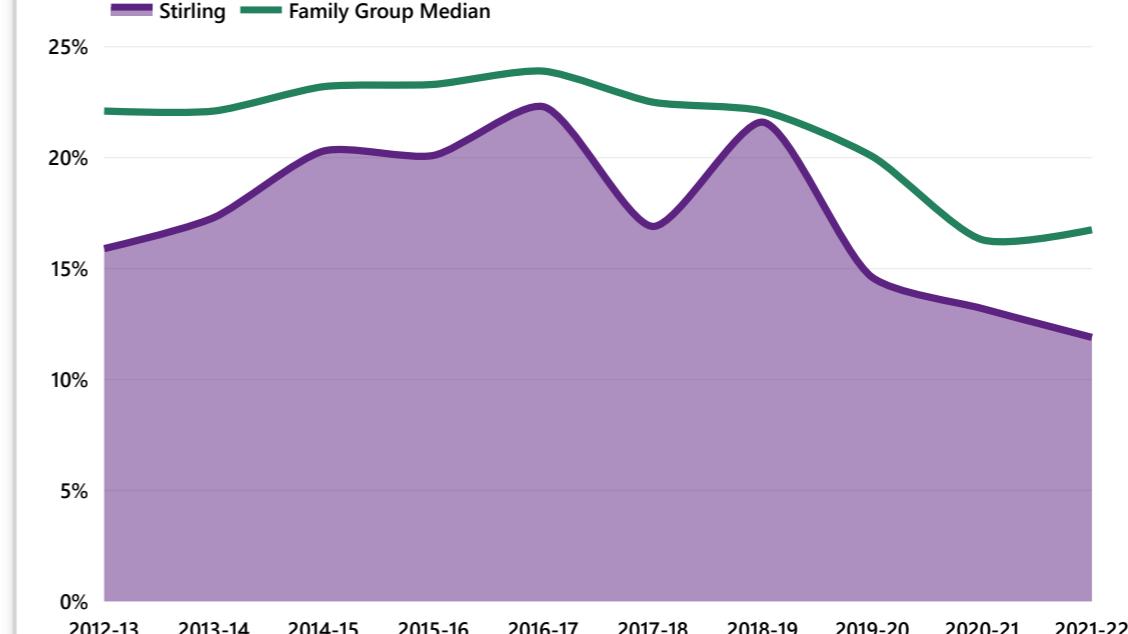
Period Value Rank

| | | |
|---------|-------|----|
| 2015-16 | 92.1% | #3 |
| 2016-17 | 94.3% | #1 |
| 2017-18 | 94.4% | #2 |
| 2018-19 | 94.4% | #2 |
| 2019-20 | 94.4% | #3 |
| 2020-21 | 93.7% | #3 |
| 2021-22 | 93.9% | #1 |

ECON 07

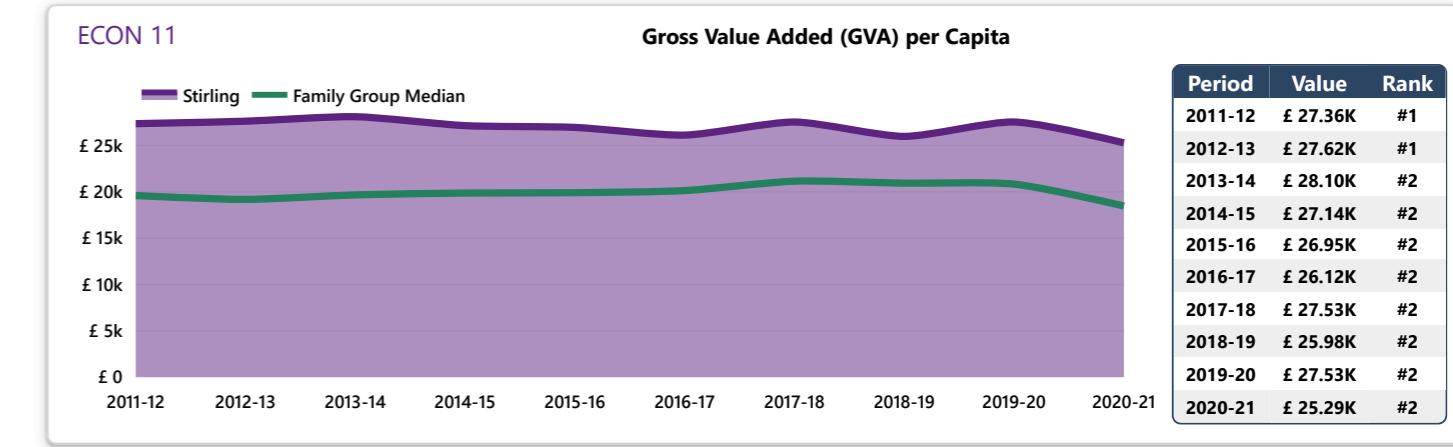
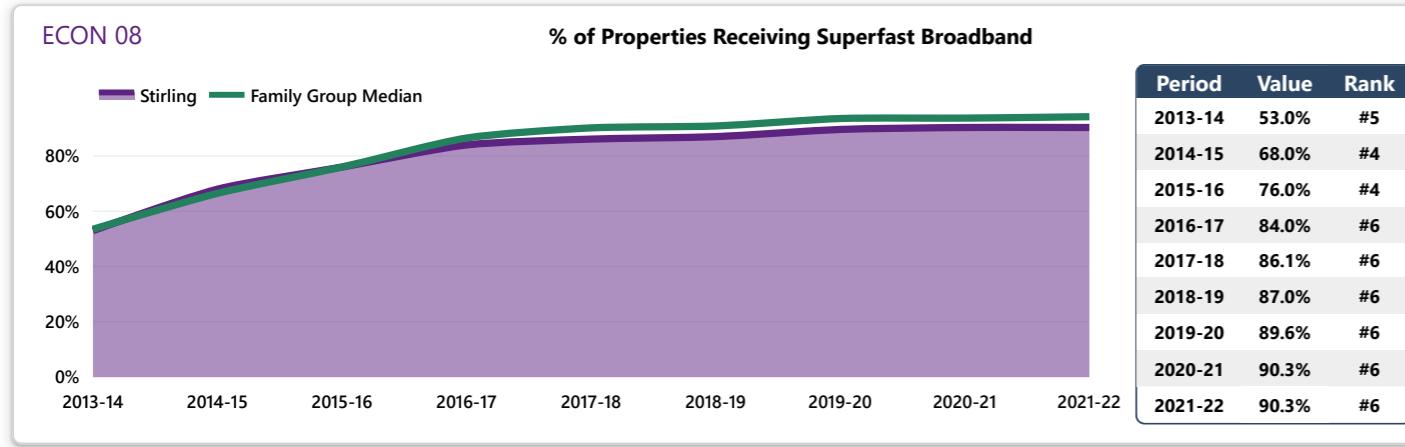
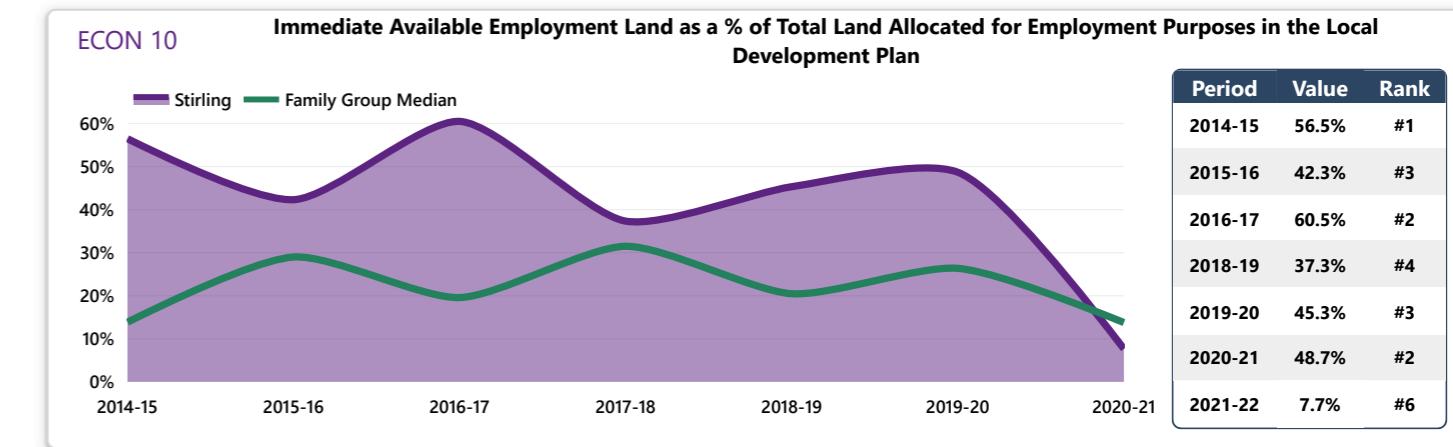
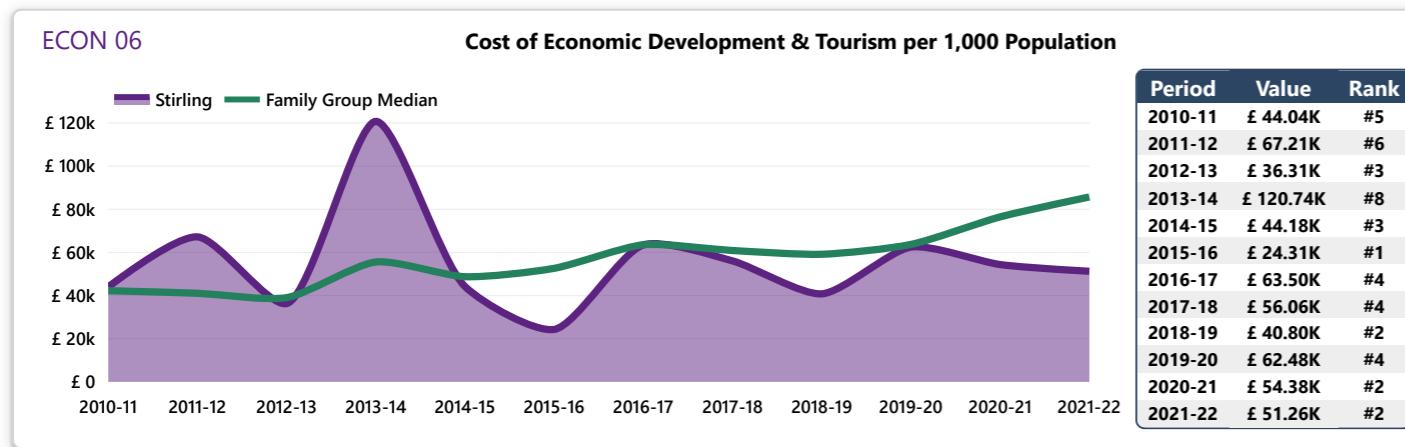
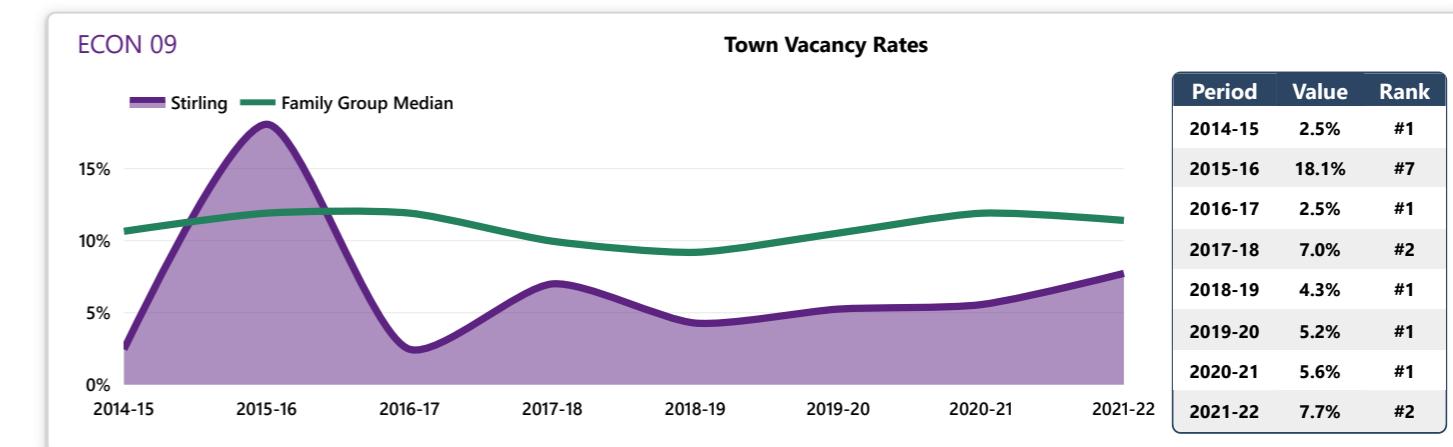
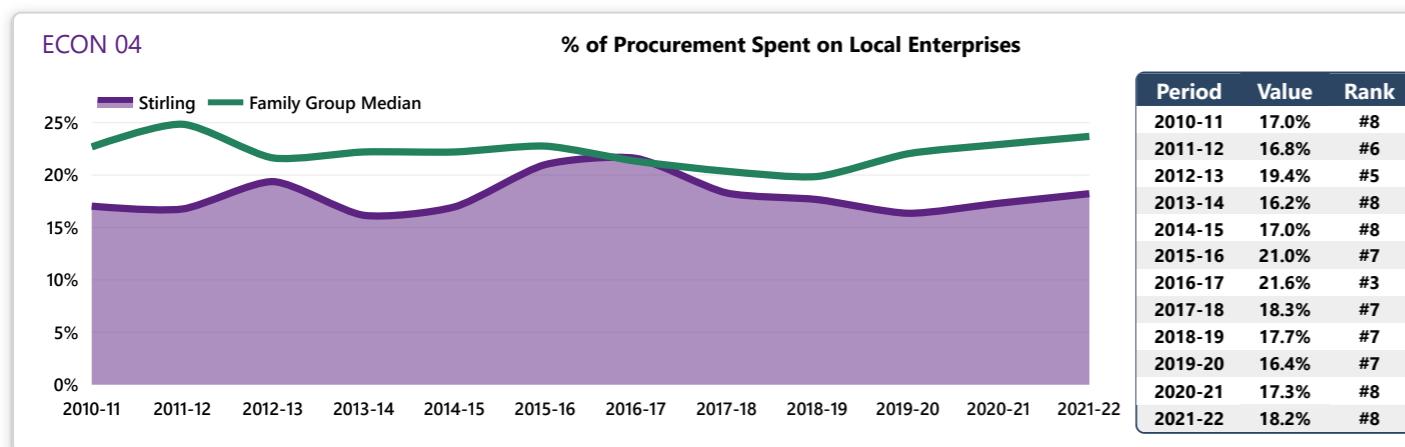
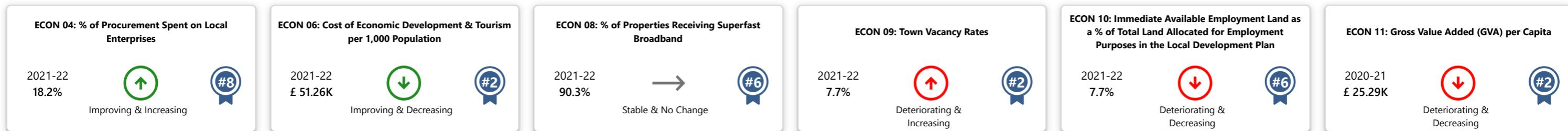
% of People Earning Less Than the Living Wage

■ Stirling ■ Family Group Median



| Period | Value | Rank |
|---------|-------|------|
| 2012-13 | 15.9% | #1 |
| 2013-14 | 17.3% | #1 |
| 2014-15 | 20.3% | #1 |
| 2015-16 | 20.1% | #1 |
| 2016-17 | 22.3% | #2 |
| 2017-18 | 16.9% | #1 |
| 2018-19 | 21.6% | #4 |
| 2019-20 | 14.6% | #1 |
| 2020-21 | 13.2% | #1 |
| 2021-22 | 11.9% | #3 |

Economic Growth



Cost of Regulation

ENV 05: Cost of Trading Standards and Environmental Health per 1,000 Population

2021-22
£ 23.57K



Deteriorating & Increasing



ENV 05a: Cost of Trading Standards, Money Advice & Citizens Advice per 1,000 Population

2021-22
£ 8.70K



Improving & Decreasing



ENV 05b: Cost of Environmental Health per 1,000 Population

2021-22
£ 14.87K

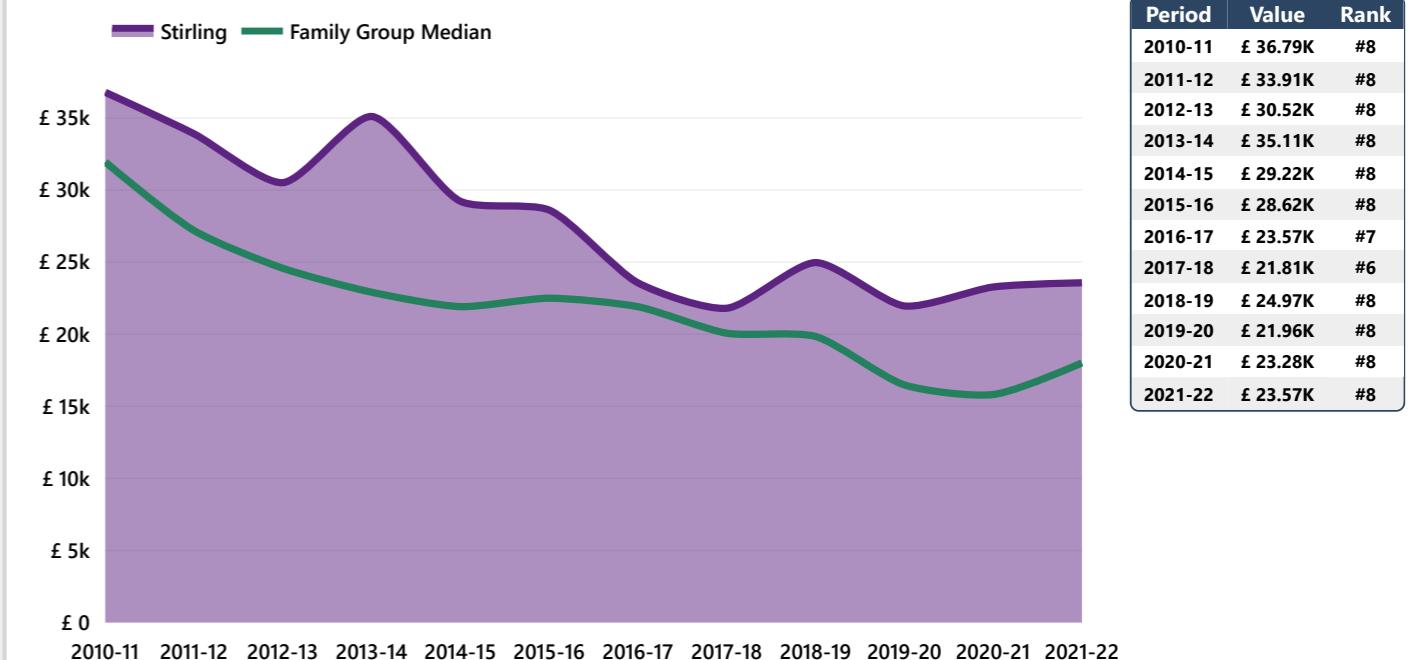


Deteriorating & Increasing



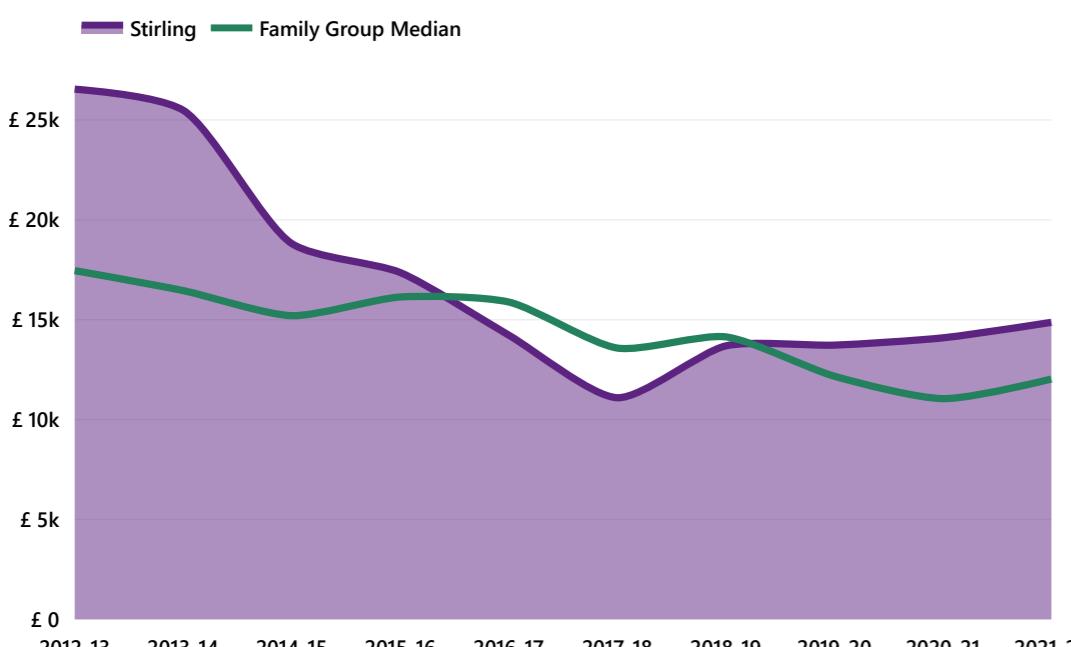
ENV 05

Cost of Trading Standards and Environmental Health per 1,000 Population



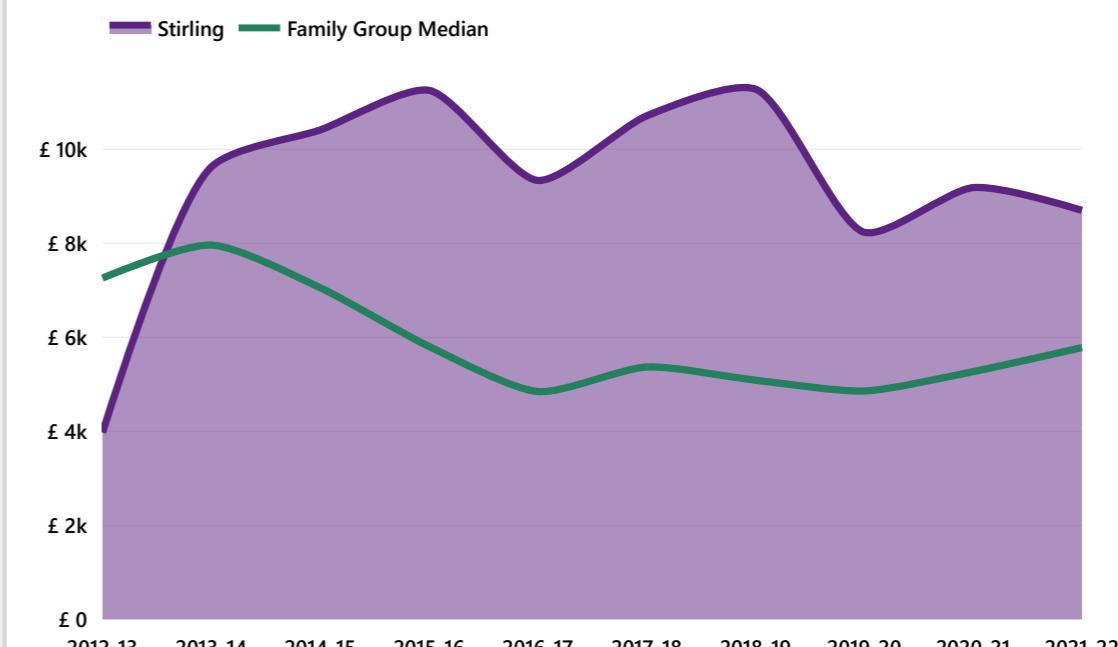
ENV 05b

Cost of Environmental Health per 1,000 Population

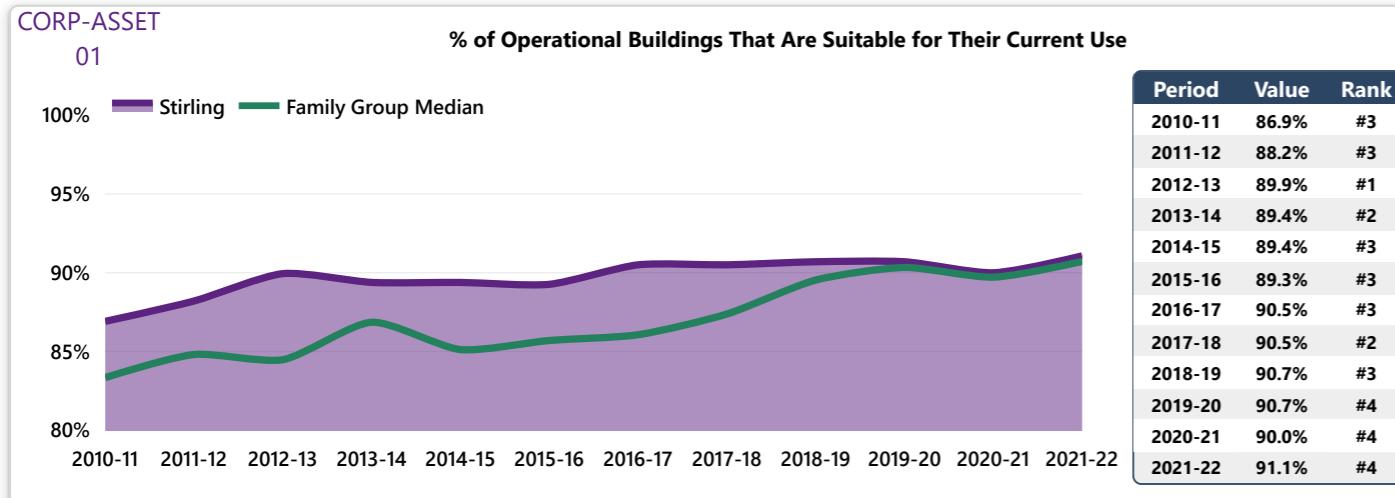


ENV 05a

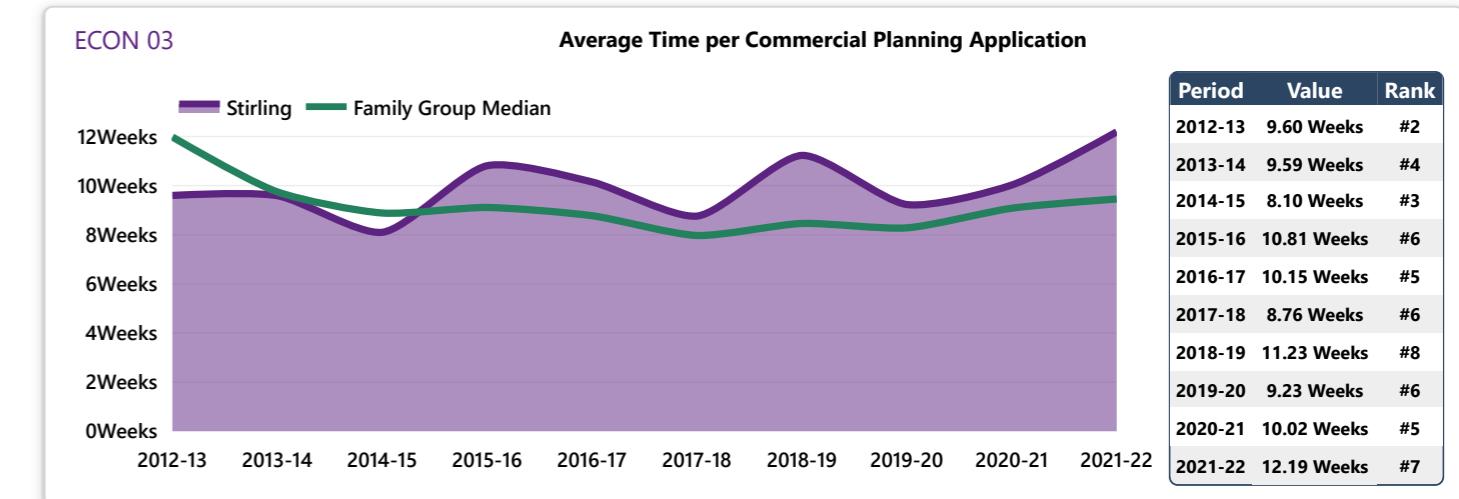
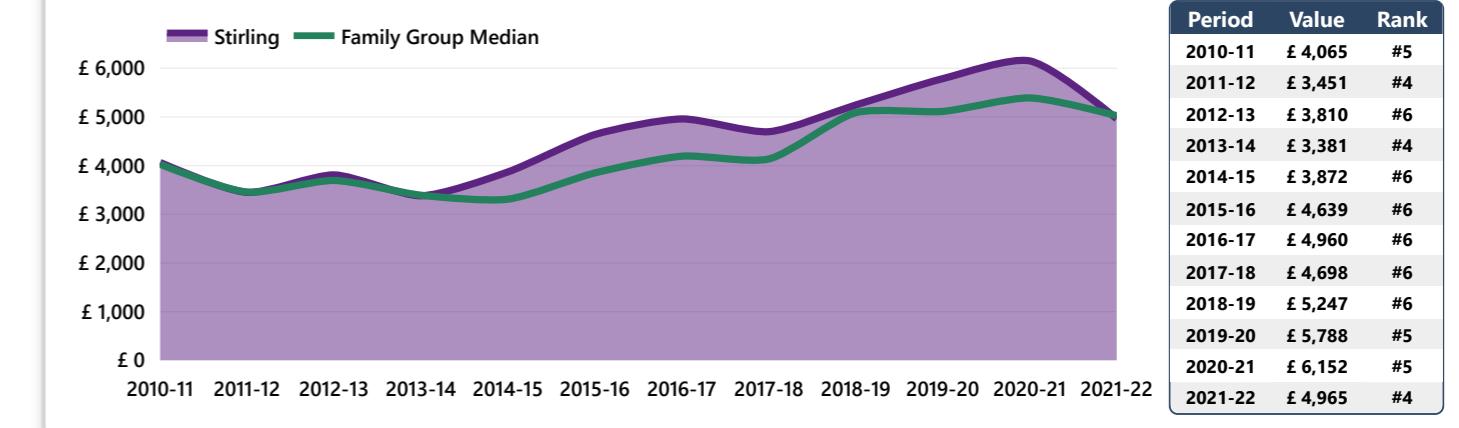
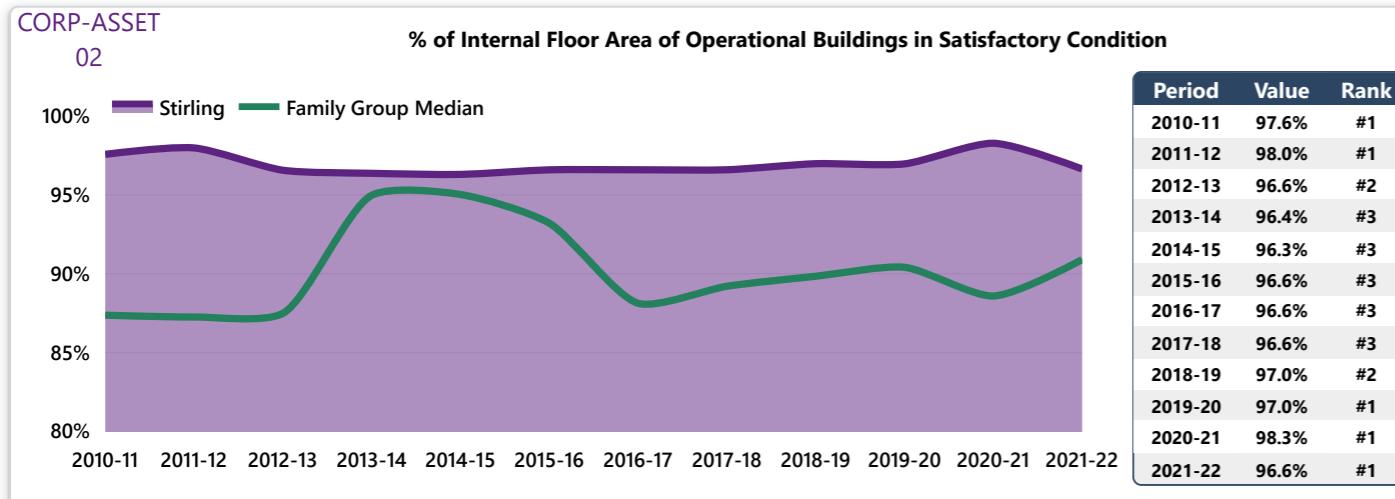
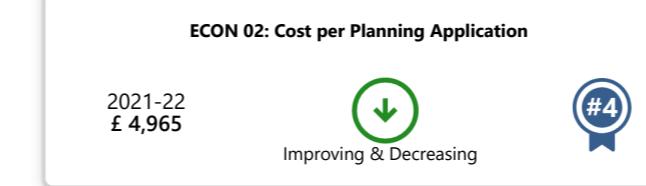
Cost of Trading Standards, Money Advice & Citizens Advice per 1,000 Population



Corporate Property Assets



Planning



Housing: Property & Assets

HSN 03: % of Dwellings Meeting SHQS

2021-22
80.9%



Deteriorating & Decreasing



HSN 04b: Average Time Taken to Complete Non-Emergency Repairs

2021-22
6.38 Days



Deteriorating & Increasing



HSN 05a: % of Council Dwellings that are Energy Efficient

2021-22
94.1%



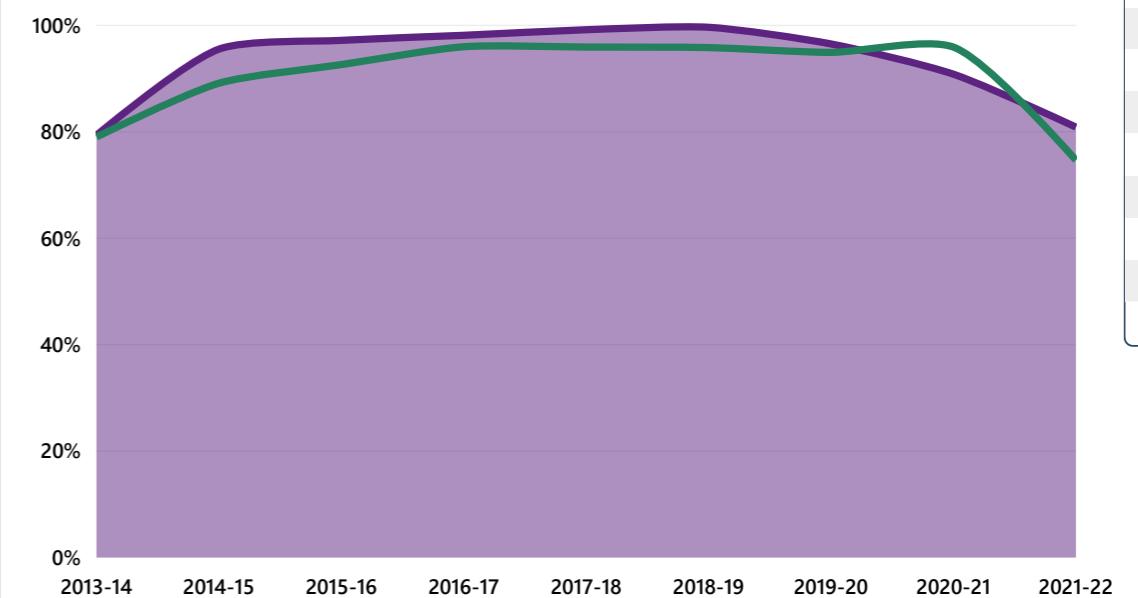
Improving & Increasing



HSN 03

% of Dwellings Meeting SHQS

— Stirling — Family Group Median

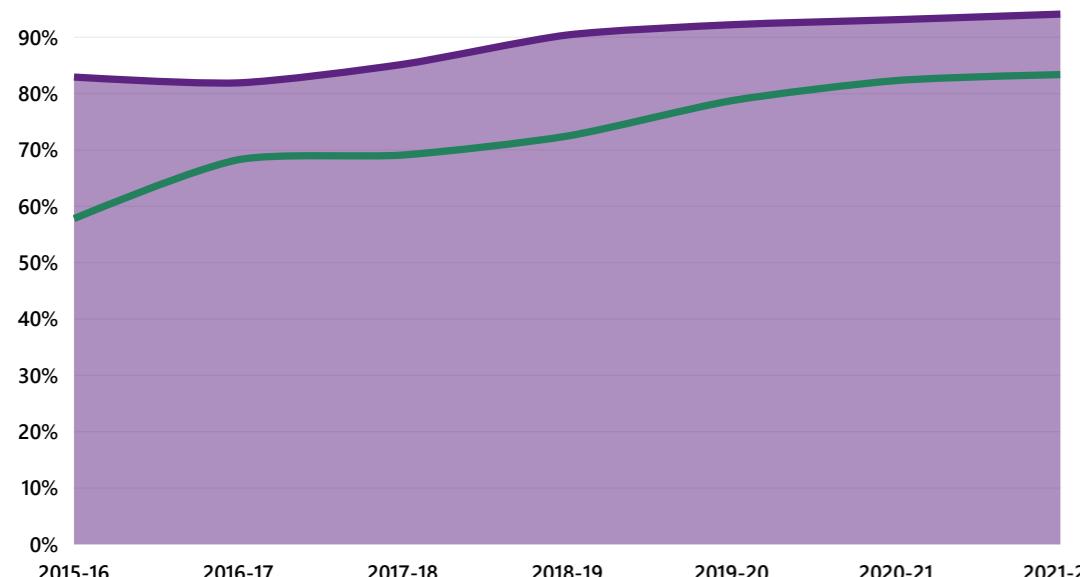


| Period | Value | Rank |
|---------|-------|------|
| 2013-14 | 79.4% | #3 |
| 2014-15 | 95.5% | #1 |
| 2015-16 | 97.2% | #1 |
| 2016-17 | 98.1% | #1 |
| 2017-18 | 99.2% | #1 |
| 2018-19 | 99.6% | #1 |
| 2019-20 | 96.5% | #2 |
| 2020-21 | 90.8% | #5 |
| 2021-22 | 80.9% | #2 |

HSN 05a

% of Council Dwellings that are Energy Efficient

— Stirling — Family Group Median



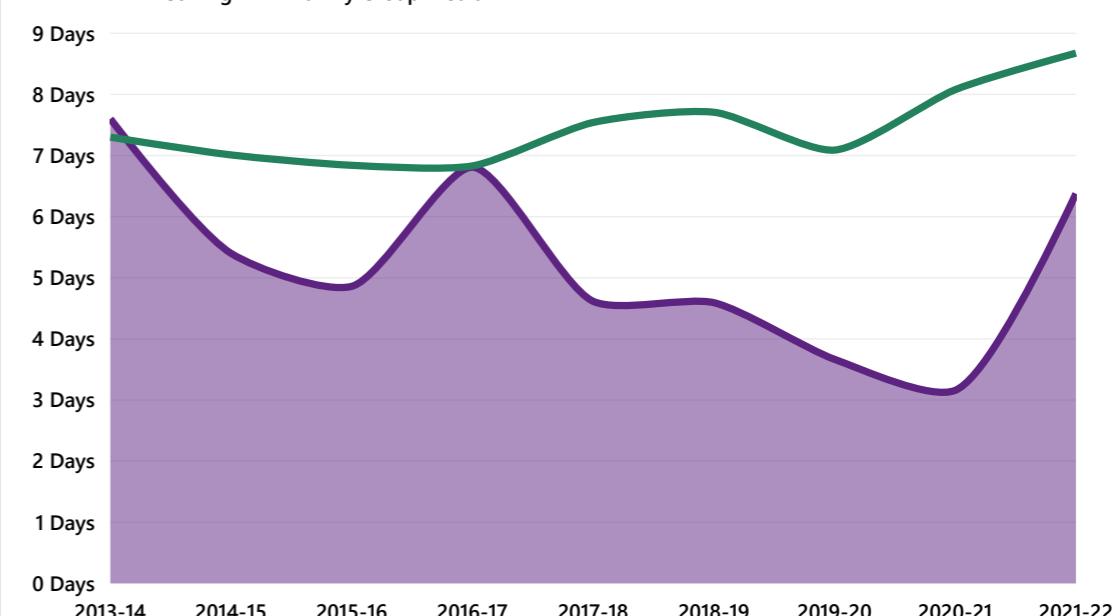
Period Value Rank

| | | |
|---------|-------|----|
| 2015-16 | 82.9% | #2 |
| 2016-17 | 81.9% | #2 |
| 2017-18 | 85.2% | #1 |
| 2018-19 | 90.4% | #1 |
| 2019-20 | 92.2% | #1 |
| 2020-21 | 93.1% | #1 |
| 2021-22 | 94.1% | #1 |

HSN 04b

Average Time Taken to Complete Non-Emergency Repairs

— Stirling — Family Group Median



Period Value Rank

| | | |
|---------|-----------|----|
| 2013-14 | 7.60 Days | #4 |
| 2014-15 | 5.40 Days | #2 |
| 2015-16 | 4.86 Days | #1 |
| 2016-17 | 6.81 Days | #3 |
| 2017-18 | 4.62 Days | #1 |
| 2018-19 | 4.59 Days | #1 |
| 2019-20 | 3.67 Days | #1 |
| 2020-21 | 3.16 Days | #1 |
| 2021-22 | 6.38 Days | #1 |

Housing

HSN 02: % of Rent Due in the Year That was Lost Due to Voids

2021-22
1.3%



Deteriorating & Increasing



HSN 01b: Gross rent Arrears (All Tenants) as at 31 March Each Year as a % of Rent Due for the Reporting Year

2021-22
9.8%

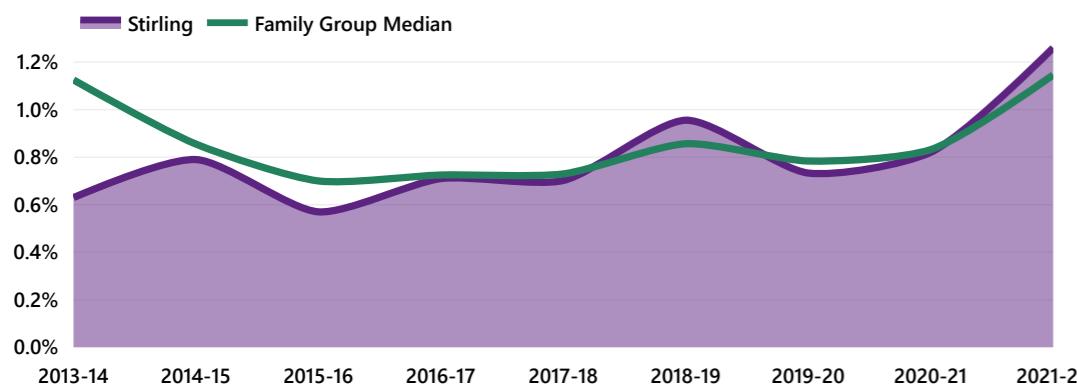


Improving & Decreasing



HSN 02

% of Rent Due in the Year That was Lost Due to Voids



Period Value Rank

| | | |
|---------|------|----|
| 2013-14 | 0.6% | #1 |
| 2014-15 | 0.8% | #3 |
| 2015-16 | 0.6% | #3 |
| 2016-17 | 0.7% | #3 |
| 2017-18 | 0.7% | #3 |
| 2018-19 | 1.0% | #5 |
| 2019-20 | 0.7% | #3 |
| 2020-21 | 0.8% | #3 |
| 2021-22 | 1.3% | #5 |

Council Tax

CORP 04: The Cost per Dwelling of Collecting Council Tax

2021-22
£ 4.88



Improving & Decreasing



CORP 07: % of Income Due From Council Tax Received by the End of the Year

2021-22
97.7%

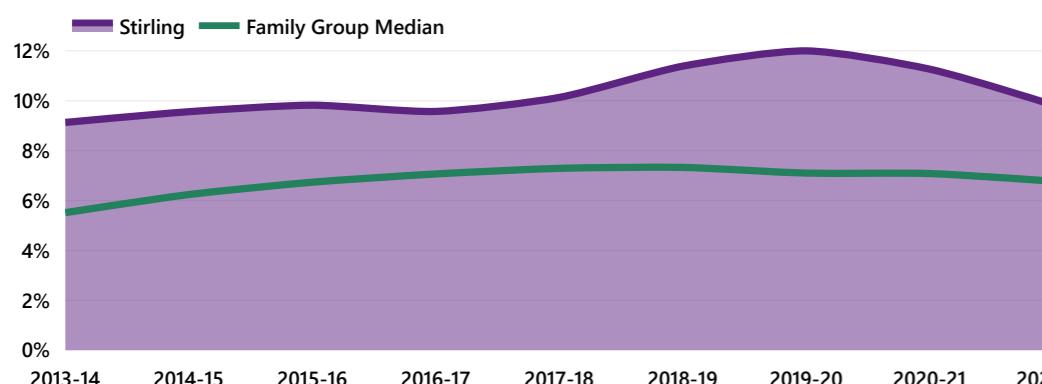


Improving & Increasing



HSN 01b

Gross rent Arrears (All Tenants) as at 31 March Each Year as a % of Rent Due for the Reporting Year

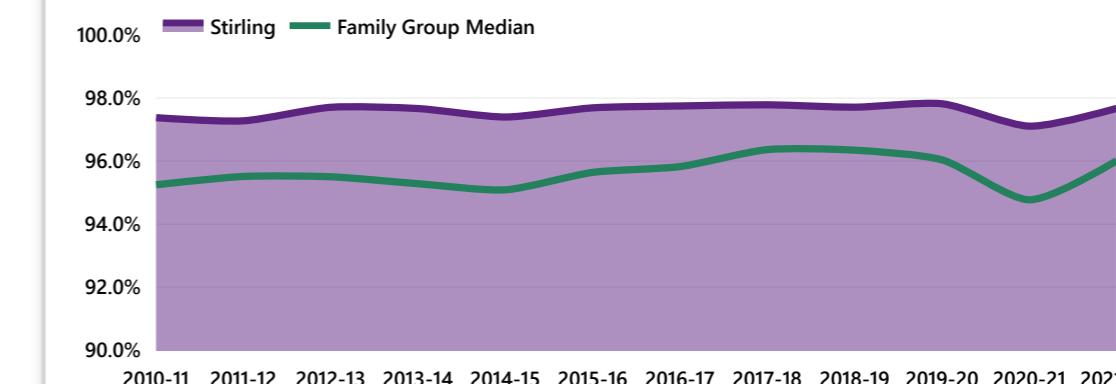


Period Value Rank

| | | |
|---------|-------|----|
| 2013-14 | 9.1% | #5 |
| 2014-15 | 9.6% | #6 |
| 2015-16 | 9.8% | #6 |
| 2016-17 | 9.6% | #6 |
| 2017-18 | 10.1% | #6 |
| 2018-19 | 11.4% | #6 |
| 2019-20 | 12.0% | #6 |
| 2020-21 | 11.3% | #6 |
| 2021-22 | 9.8% | #6 |

CORP 07

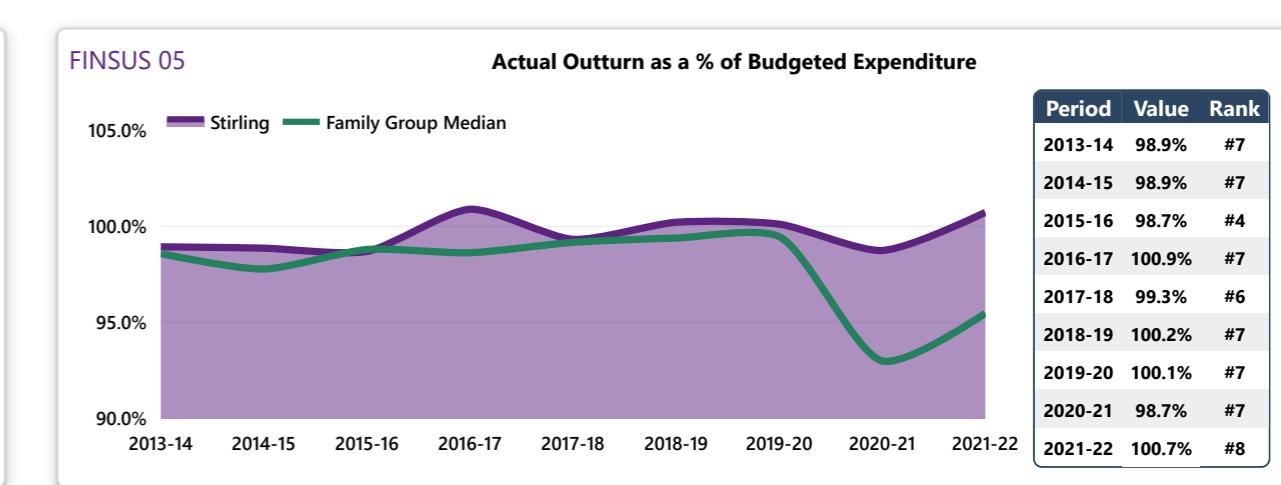
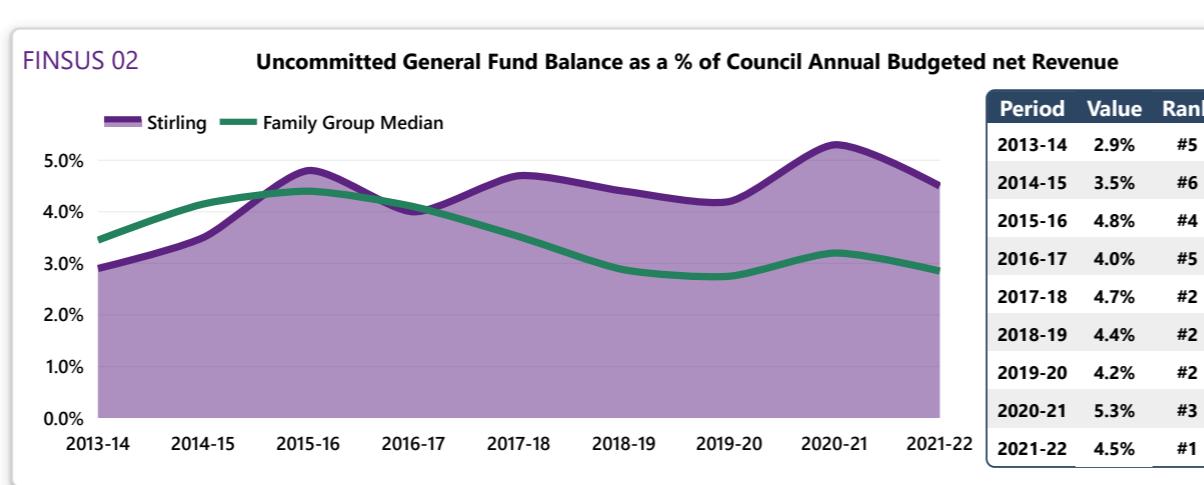
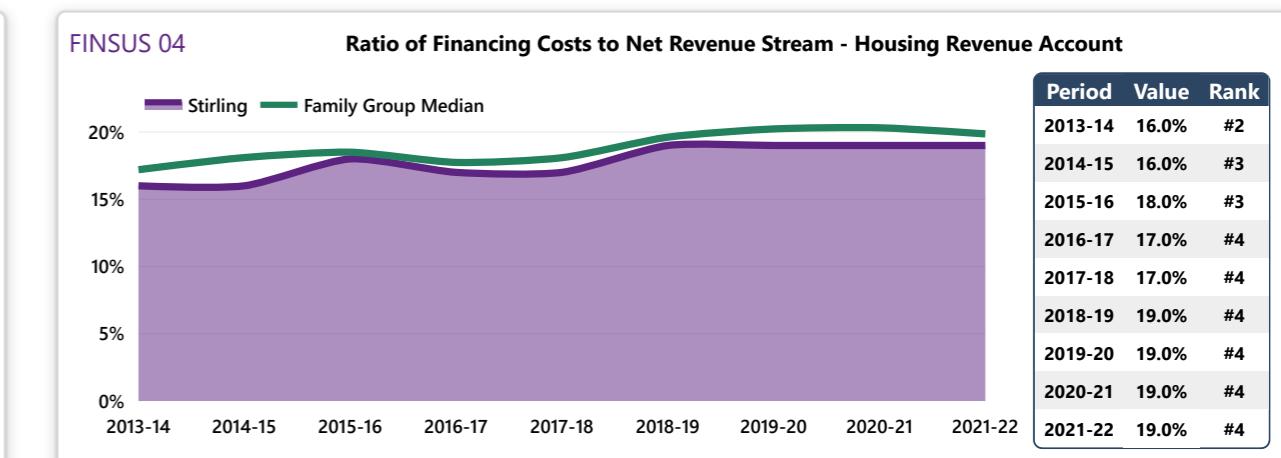
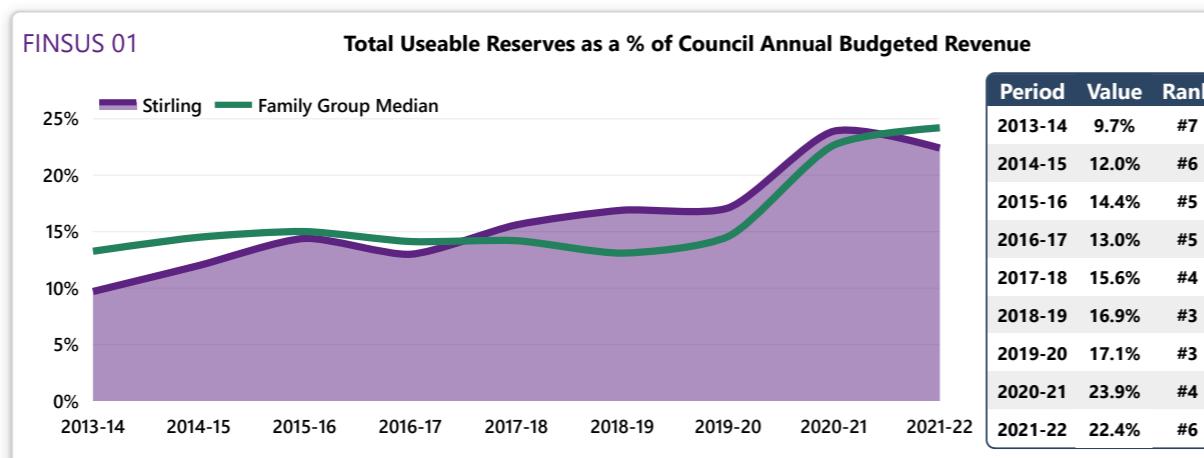
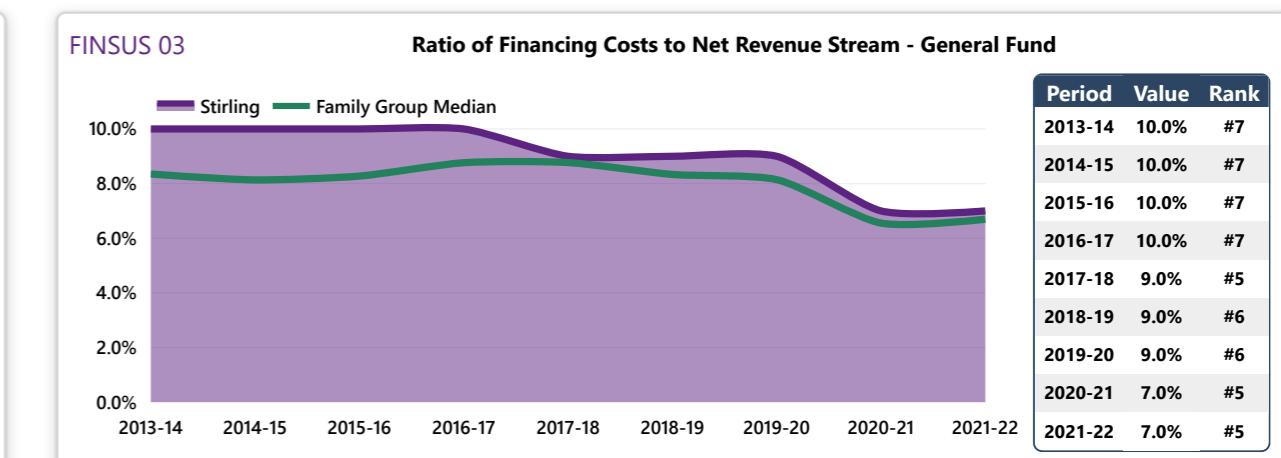
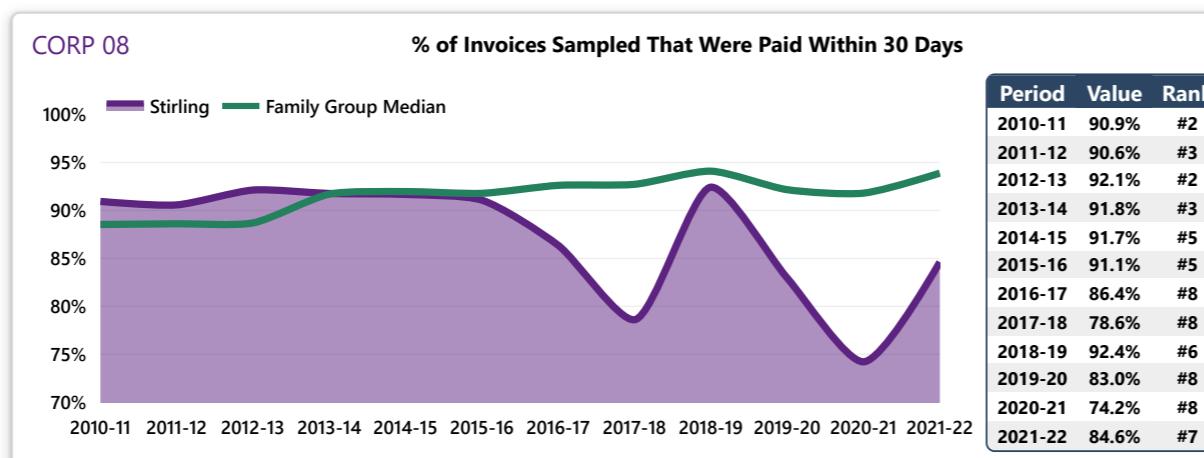
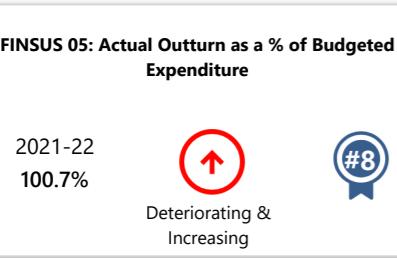
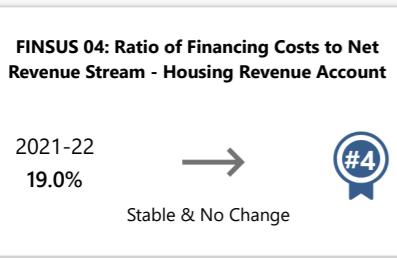
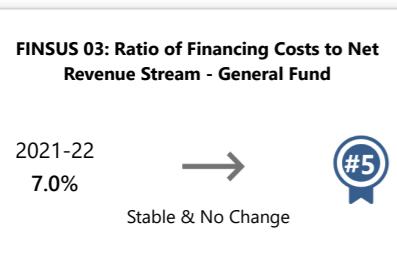
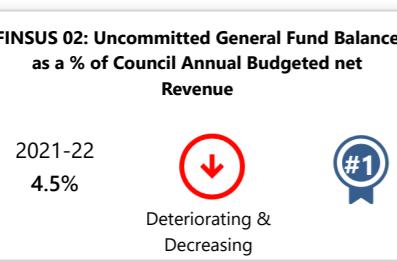
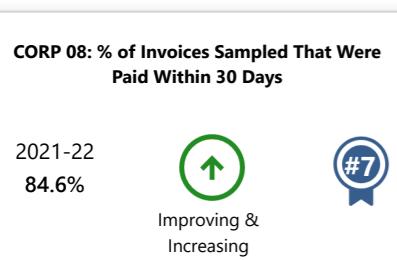
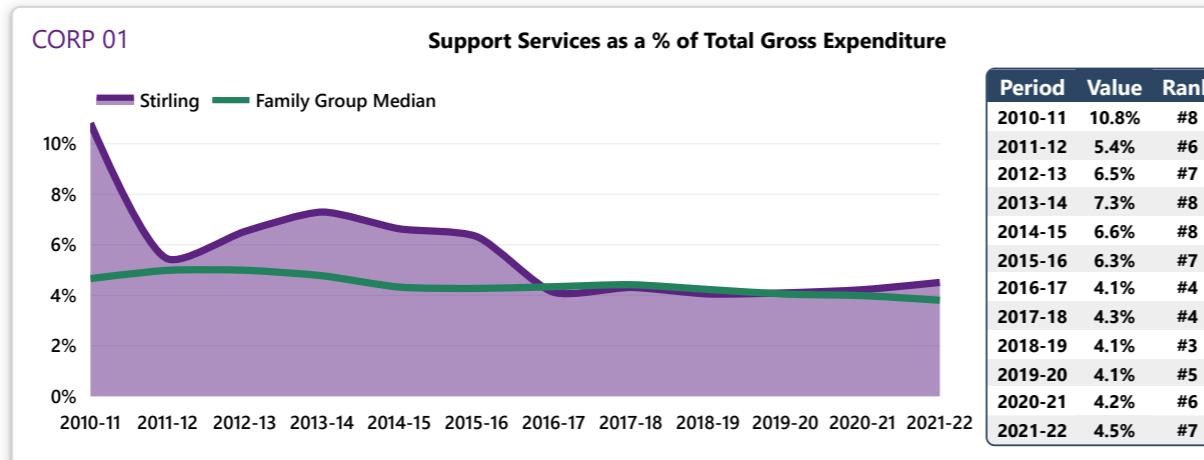
% of Income Due From Council Tax Received by the End of the Year



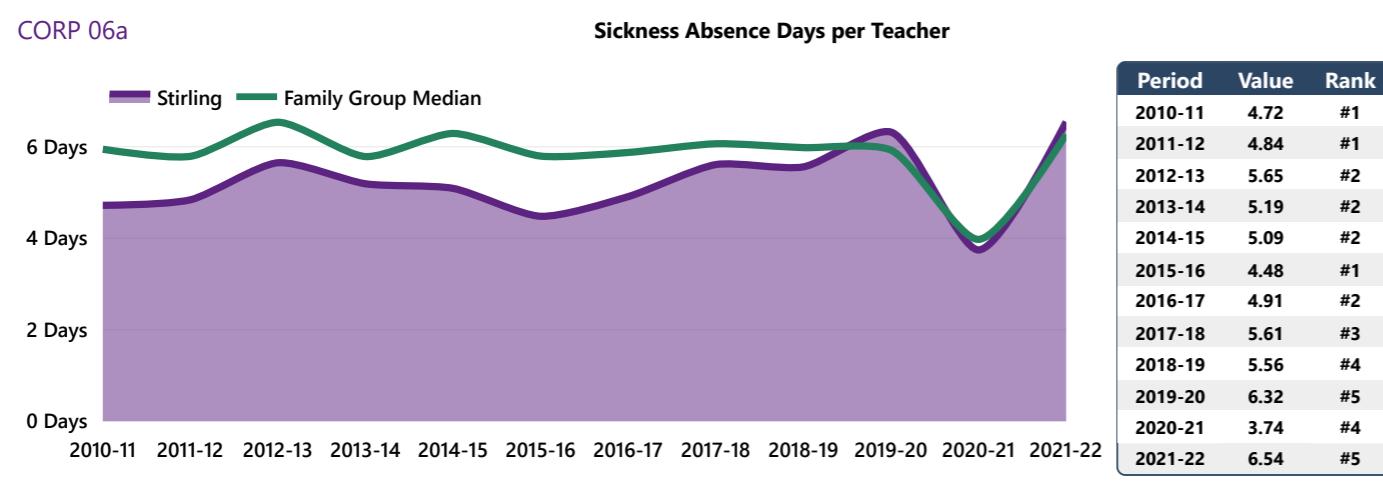
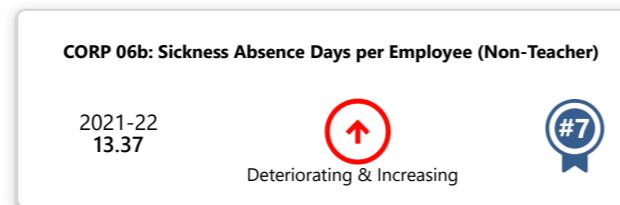
Period Value Rank

| | | |
|---------|-------|----|
| 2010-11 | 97.4% | #1 |
| 2011-12 | 97.3% | #2 |
| 2012-13 | 97.7% | #1 |
| 2013-14 | 97.7% | #2 |
| 2014-15 | 97.4% | #2 |
| 2015-16 | 97.7% | #2 |
| 2016-17 | 97.8% | #2 |
| 2017-18 | 97.8% | #2 |
| 2018-19 | 97.7% | #2 |
| 2019-20 | 97.8% | #1 |
| 2020-21 | 97.1% | #1 |
| 2021-22 | 97.7% | #2 |

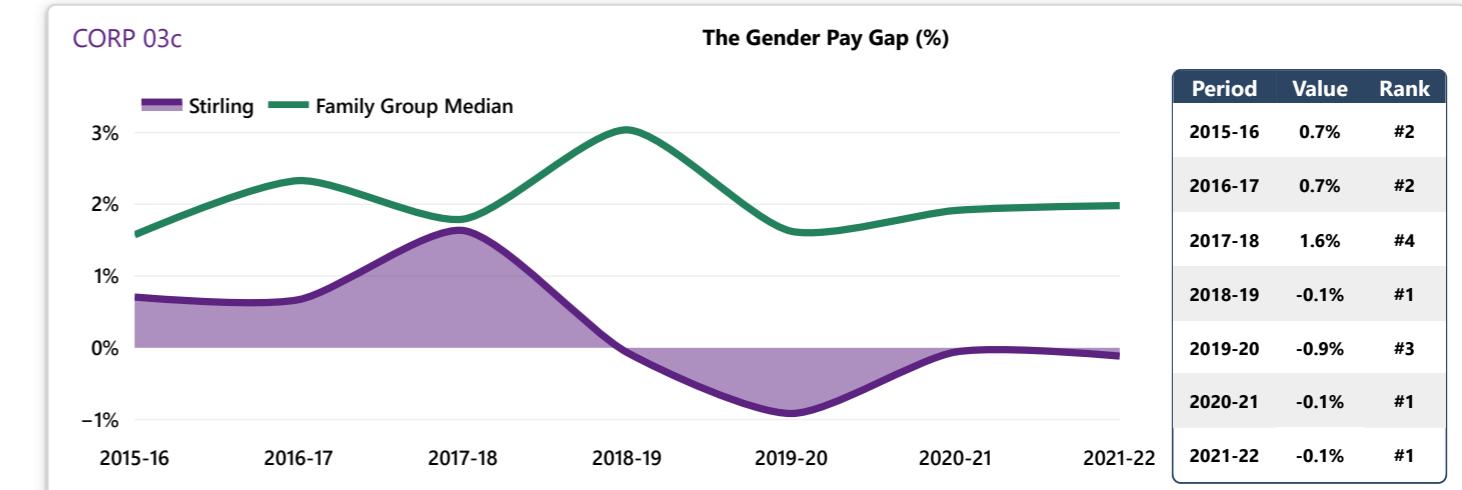
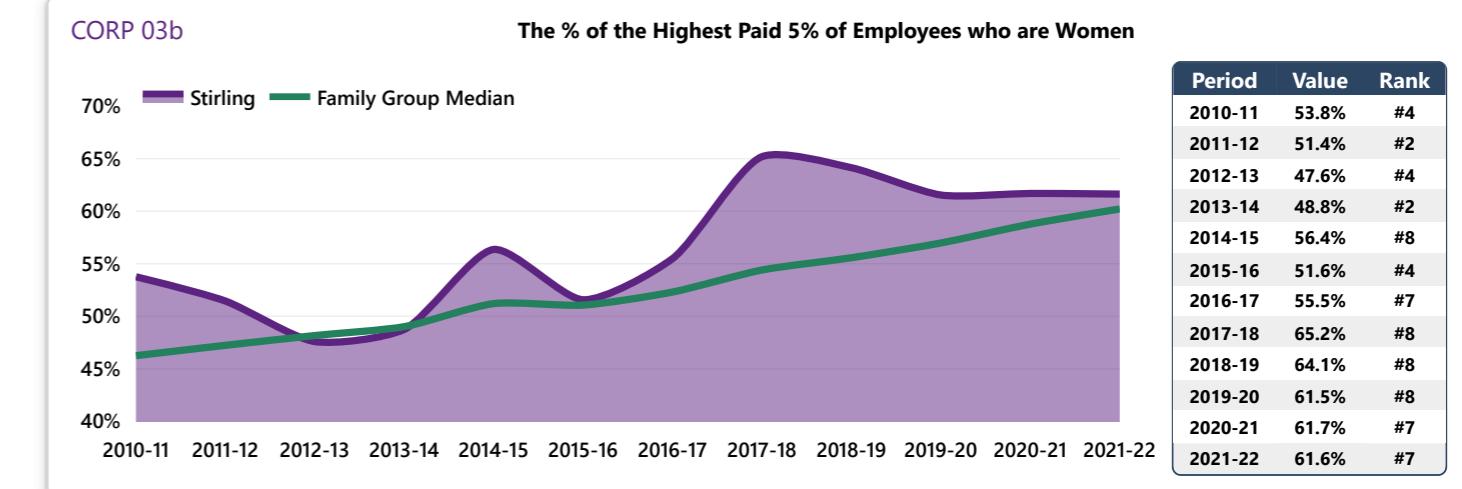
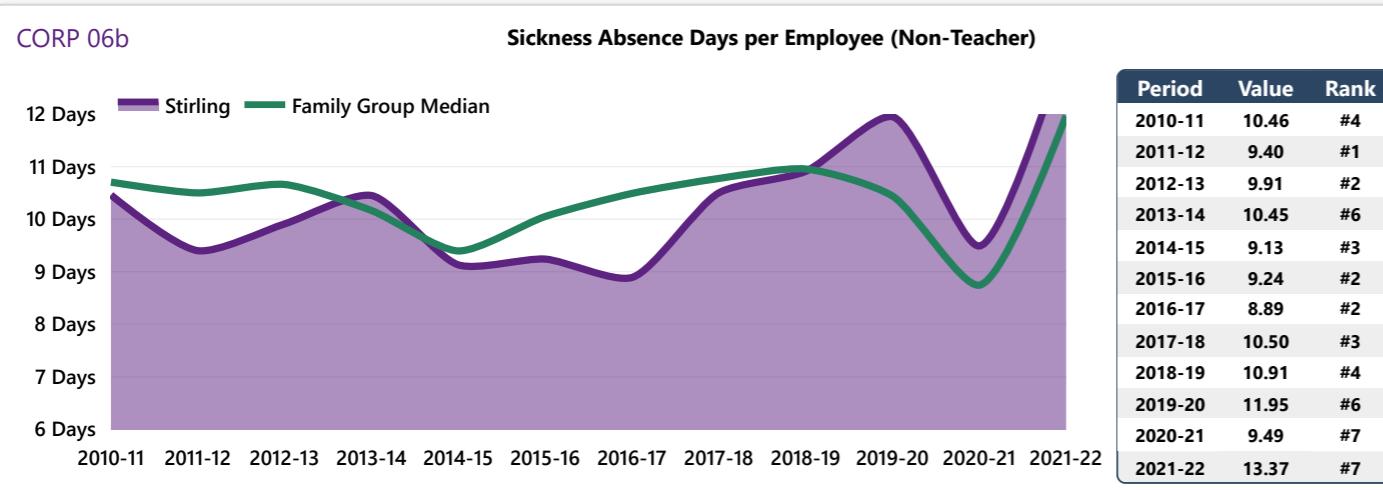
Financial



Absence



Gender Pay Gap



New Indicators

CORP 11: The Proportion of Scottish Welfare Fund Budget Spent

2021-22
123.96%



Improving & Increasing



CORP 12: The Proportion of Discretionary Housing Payment Funding Spend

2021-22
84.03%

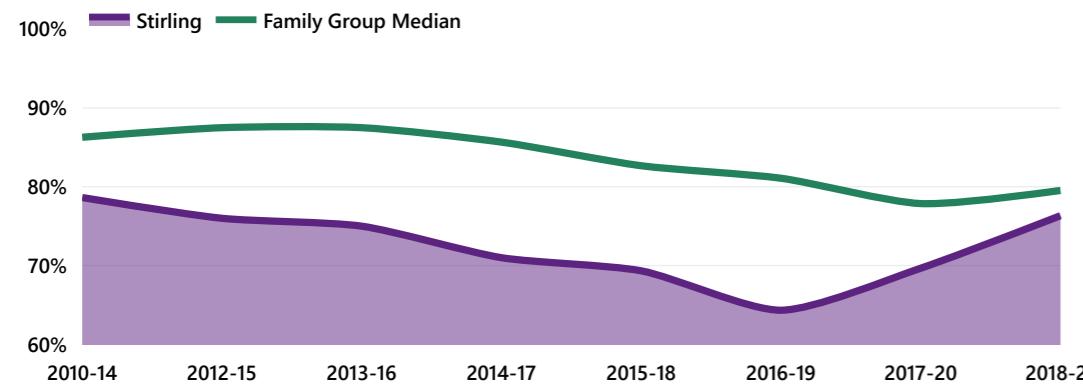


Deteriorating & Decreasing



CORP 11

The Proportion of Scottish Welfare Fund Budget Spent

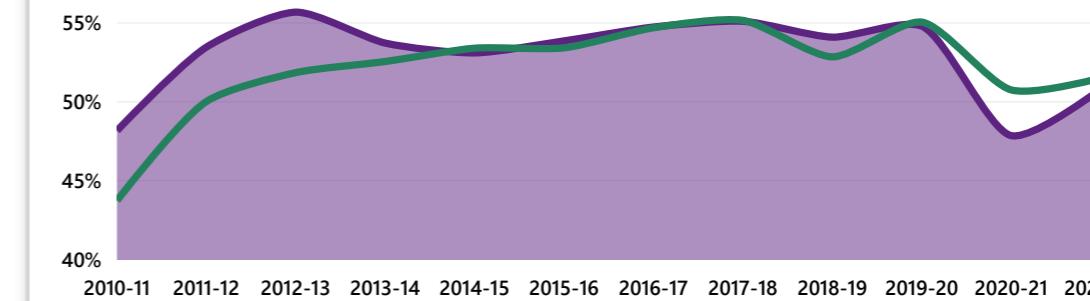


| Period | Value | Rank |
|---------|---------|------|
| 2013-14 | 85.07% | #6 |
| 2014-15 | 101.80% | #3 |
| 2015-16 | 104.01% | #1 |
| 2016-17 | 99.51% | #3 |
| 2017-18 | 92.10% | #3 |
| 2018-19 | 107.72% | #1 |
| 2019-20 | 115.59% | #2 |
| 2020-21 | 88.29% | #3 |
| 2021-22 | 123.96% | #4 |

CORP 12

The Proportion of Discretionary Housing Payment Funding Spend

60% — Stirling — Family Group Median



| Period | Value | Rank |
|---------|---------|------|
| 2017-18 | 133.91% | #1 |
| 2018-19 | 143.12% | #1 |
| 2019-20 | 97.19% | #5 |
| 2020-21 | 87.17% | #7 |
| 2021-22 | 84.03% | #7 |