

Housing

HSN 02: % of Rent Due in the Year That was Lost Due to Voids

2020-21

0.8%

Deteriorating/
Increasing

↑

#3

No Submission

HSN 01b: Gross rent Arrears (All Tenants) as at 31 March Each Year as a % of Rent Due for the Reporting Year

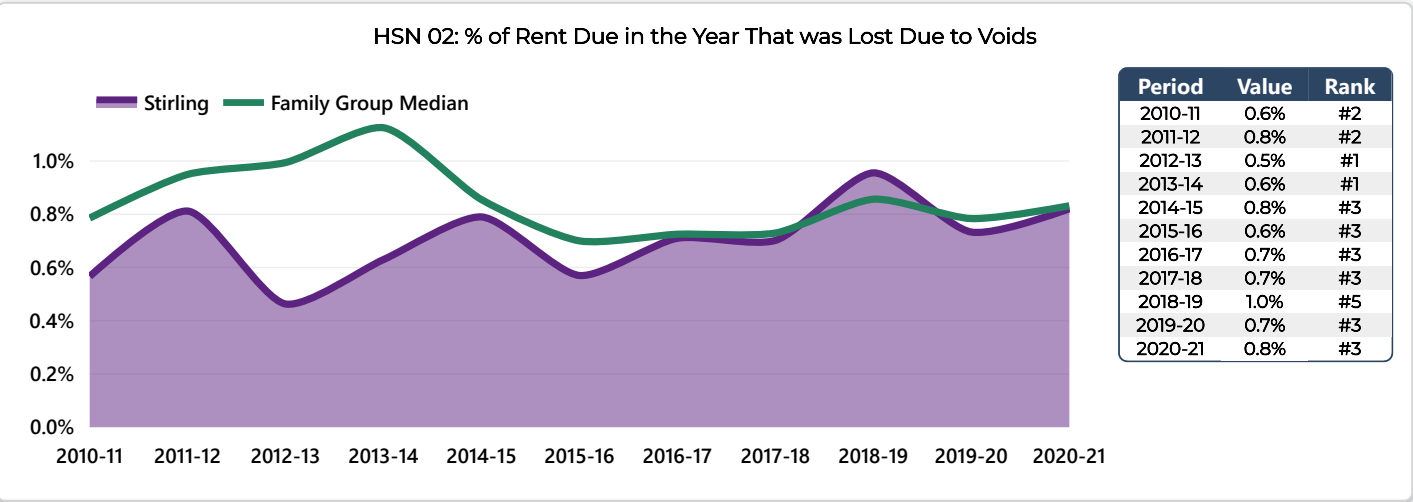
2020-21

11.3%

Improving/
Decreasing

↓

#6



Council Tax

HSN 02: % of Rent Due in the Year That was Lost Due to Voids

2020-21

0.8%

Deteriorating/
Increasing

↑

#3

Income from Council Taxpayers makes up around 20% of the Council's total income, and for financial year 2020/21 this represents £52.7 million. Unfortunately, the COVID pandemic significantly impacted on Council Tax collection rates during the year, with Stirling's collection rate seeing a 0.7% fall from prior year levels, representing a reduction in income collected of £0.7 million.

However, despite the adverse impact of COVID on collection levels, Stirling maintained top ranking in Scotland for % of Council Tax collected. Council Tax collection continues to represent a significant strength area, with the Council continuing to display high performance in this area.

The Service continues to actively seek improvement opportunities through more efficient working practices and deployment of staffing resources required to support Council Tax collection.

HSN 01b: Gross rent Arrears (All Tenants) as at 31 March Each Year as a % of Rent Due for the Reporting Year

2020-21

11.3%

Improving/
Decreasing

↓

#6

