

Overview

Planning

Indicator	Period	Value	Previous Value	Rank	Previous Rank
ECON 02: Cost per planning application	2020-21	£ 5,995 ↘	£ 5,857	5 —	5
ECON 03: Average Time Per Commercial Planning Application	2020-21	10.02 Weeks ↘	9.23 Weeks	5 ^	6

Environmental Services

Cost of Regulation

Indicator	Period	Value	Previous Value	Rank	Previous Rank
ENV 05: Cost of Trading Standards and environmental health per 1,000 population	2020-21	£ 22.68K ↘	£ 22.23K	8 —	8
ENV 05a: Cost of Trading Standards, Money Advice & Citizens Advice per 1,000	2020-21	£ 8.95K ↘	£ 8.33K	8 —	8
ENV 05b: Cost of environmental health per 1,000 population	2020-21	£ 13.73K ↗	£ 13.89K	7 —	7

Road Maintenance

Indicator	Period	Value	Previous Value	Rank	Previous Rank
ENV 04a: Cost of maintenance per kilometre of roads	2020-21	£ 10.46K ↗	£ 13.25K	6 ^	8
ENV 04b: Percentage of A class roads that should be considered for maintenance treatment	2019-21	32.6% ↘	31.9%	5 —	5
ENV 04c: Percentage of B class roads that should be considered for maintenance treatment	2019-21	42.0% ↘	40.1%	8 —	8
ENV 04d: Percentage of C class roads that should be considered for maintenance treatment	2019-21	42.0% ↘	40.5%	7 v	6
ENV 04e: Percentage of unclassified roads that should be considered for maintenance treatment	2017-21	45.9% ↗	46.1%	8 —	8

Street Cleaning

Indicator	Period	Value	Previous Value	Rank	Previous Rank
ENV 03a: Net cost of street cleaning per 1,000 population	2020-21	£ 18.47K ↗	£ 21.67K	7 ^	8
ENV 03c: Street Cleanliness Score (% Acceptable)	2020-21	92.6% ↘	96.3%	4 v	1
ENV 07b: % of adults satisfied with street cleaning	2017-20	59.5% ↗	55.5%	5 ^	8

Waste & Recycling

Indicator	Period	Value	Previous Value	Rank	Previous Rank
ENV 01a: Net cost per Waste collection per premises	2020-21	£ 138 ↗	£ 139	8 —	8
ENV 02a: Net cost per Waste disposal per premises	2020-21	£ 109 ↘	£ 94	8 v	5
ENV 06: The % of total household waste arising that is recycled	2020-21	47.8% ↘	54.8%	6 v	5
ENV 07a: % of adults satisfied with refuse collection	2017-20	69.7% ↗	64.3%	7 ^	8

Financial Sustainability

Financial Position

Indicator	Period	Value	Previous Value	Rank	Previous Rank
FINSUS 01: Total useable reserves as a % of council annual budgeted revenue	2020-21	23.9% ↗	17.1%	4 v	3
FINSUS 02: Uncommitted General Fund Balance as a % of council annual budgeted net revenue	2020-21	5.3% ↗	4.2%	3 v	2
FINSUS 03: Ratio of Financing Costs to Net Revenue Stream - General Fund	2020-21	7.0% ↗	9.0%	5 ^	6
FINSUS 04: Ratio of Financing Costs to Net Revenue Stream - Housing Revenue Account	2020-21	19.0% →	19.0%	4 —	4
FINSUS 05: Actual outturn as a percentage of budgeted expenditure	2020-21	98.7% ↗	100.1%	7 —	7

Housing Services

Management & Homelessness

Indicator	Period	Value	Previous Value	Rank	Previous Rank
HSN 01b: Gross rent arrears (all tenants) as at 31 March each year as a percentage of rent due for the reporting year	2020-21	11.3% ↗	12.0%	6 —	6
HSN 02: Percentage of rent due in the year that was lost due to voids	2020-21	0.8% ↘	0.7%	3 —	3

Property & Assets

Indicator	Period	Value	Previous Value	Rank	Previous Rank
HSN 03: Percentage of dwellings meeting SHQS	2020-21	90.8% ↘	96.5%	5 v	2
HSN 04b: Average time taken to complete non-emergency repairs	2020-21	3.16 Days ↗	3.67 Days	1 —	1
HSN 05a: Percentage of council dwellings that are energy efficient	2020-21	93.1% ↗	92.2%	1 —	1

Tackling Climate Change

Climate Change Emissions

Indicator	Period	Value	Previous Value	Rank	Previous Rank
CLIM 01: CO2 emissions area wide per capita	2020-21	4.90 tCO2 ↗	6.17 tCO2	5 ^	6
CLIM 02: CO2 emissions area wide: emissions within scope of LA per capita	2020-21	5.35 tCO2 ↗	6.15 tCO2	7 —	7