

# Overview

## Planning

Indicator	Period	Value	Previous Value	Rank	Previous Rank
ECON 02: Cost per Planning Application	2020-21	£ 5,995 	£ 5,857	5 —	5
ECON 03: Average Time per Commercial Planning Application	2020-21	10.02 Weeks 	9.23 Weeks	5 	6

## Environmental Services

### Cost of Regulation

Indicator	Period	Value	Previous Value	Rank	Previous Rank
ENV 05: Cost of Trading Standards and Environmental Health per 1,000 Population	2020-21	£ 22.68K 	£ 22.23K	8 —	8
ENV 05a: Cost of Trading Standards, Money Advice & Citizens Advice per 1,000 Population	2020-21	£ 8.95K 	£ 8.33K	8 —	8
ENV 05b: Cost of Environmental Health per 1,000 Population	2020-21	£ 13.73K 	£ 13.89K	7 —	7

### Road Maintenance

Indicator	Period	Value	Previous Value	Rank	Previous Rank
ENV 04a: Cost of Maintenance per Kilometre of Roads	2020-21	£ 10.46K 	£ 13.25K	6 	8
ENV 04b: % of A class Roads That Should be Considered for Maintenance Treatment	2019-21	32.6% 	31.9%	5 —	5
ENV 04c: % of B class Roads That Should be Considered for Maintenance Treatment	2019-21	42.0% 	40.1%	8 —	8
ENV 04d: % of C class Roads That Should be Considered for Maintenance Treatment	2019-21	42.0% 	40.5%	7 	6
ENV 04e: % of Unclassified Roads That Should be Considered for Maintenance Treatment	2017-21	45.9% 	46.1%	8 —	8

### Street Cleaning

Indicator	Period	Value	Previous Value	Rank	Previous Rank
ENV 03a: Net Cost of Street Cleaning per 1,000 Population	2020-21	£ 18.47K 	£ 21.67K	7 	8
ENV 03c: Street Cleanliness Score (% Acceptable)	2020-21	92.6% 	96.3%	4 	1
ENV 07b: % of Adults Satisfied with Street Cleaning	2017-20	59.5% 	55.5%	5 	8

### Waste & Recycling

Indicator	Period	Value	Previous Value	Rank	Previous Rank
ENV 01a: Net Cost per Waste Collection per Premises	2020-21	£ 138 	£ 139	8 —	8
ENV 02a: Net Cost per Waste Disposal per Premises	2020-21	£ 109 	£ 94	8 	5
ENV 06: The % of Total Household Waste Arising that is Recycled	2020-21	47.8% 	54.8%	6 	5
ENV 07a: % of Adults Satisfied with Refuse Collection	2017-20	69.7% 	64.3%	7 	8

## Financial Sustainability

### Financial Position

Indicator	Period	Value	Previous Value	Rank	Previous Rank
FINSUS 01: Total Useable Reserves as a % of Council Annual Budgeted Revenue	2020-21	23.9% 	17.1%	4 	3
FINSUS 02: Uncommitted General Fund Balance as a % of Council Annual Budgeted net Revenue	2020-21	5.3% 	4.2%	3 	2
FINSUS 03: Ratio of Financing Costs to Net Revenue Stream - General Fund	2020-21	7.0% 	9.0%	5 	6
FINSUS 04: Ratio of Financing Costs to Net Revenue Stream - Housing Revenue Account	2020-21	19.0% →	19.0%	4 —	4
FINSUS 05: Actual Outturn as a % of Budgeted Expenditure	2020-21	98.7% 	100.1%	7 —	7

## Housing Services

### Management & Homelessness

Indicator	Period	Value	Previous Value	Rank	Previous Rank
HSN 01b: Gross rent Arrears (All Tenants) as at 31 March Each Year as a % of Rent Due for the Reporting Year	2020-21	11.3% 	12.0%	6 —	6
HSN 02: % of Rent Due in the Year That was Lost Due to Voids	2020-21	0.8% 	0.7%	3 —	3

### Property & Assets

Indicator	Period	Value	Previous Value	Rank	Previous Rank
HSN 03: % of Dwellings Meeting SHQS	2020-21	90.8% 	96.5%	5 	2
HSN 04b: Average Time Taken to Complete Non-Emergency Repairs	2020-21	3.16 Days 	3.67 Days	1 —	1
HSN 05a: % of Council Dwellings that are Energy Efficient	2020-21	93.1% 	92.2%	1 —	1

## Tackling Climate Change

### Climate Change Emissions

Indicator	Period	Value	Previous Value	Rank	Previous Rank
CLIM 01: CO2 Emissions Area Wide per Capita	2020-21	4.90 tCO2 	6.17 tCO2	5 	6
CLIM 02: CO2 Emissions Area Wide: Emissions Within Scope of LA per Capita	2020-21	5.35 tCO2 	6.15 tCO2	7 —	7