

LOCAL GOVERNMENT BENCHMARKING FRAMEWORK REPORT

The Local Government Benchmarking Framework (LGBF) embodies a collaborative commitment by SOLACE (Scotland) and COSLA to enhance measurement techniques and foster comparable data that can effectively target resources and catalyse advancement. Over the past decade, this approach has demonstrated its success by encouraging cooperation among all 32 Scottish councils, fostering mutual growth and learning.

The emergence of COVID-19 has fundamentally reshaped the terrain, deeply impacting Local Government services and the well-being of the communities they serve. At the forefront of both initial and ongoing responses, Stirling Council has swiftly pioneered novel services. This endeavour has involved close partnerships with communities, as well as engagement with third-party and private sectors. These combined efforts have been pivotal in safeguarding the vulnerable and upholding community well-being.

The pandemic's influence varied across communities, and the responses of councils to this crisis underscore the significance of tailored solutions to address local needs and challenges. A local approach reflects the unique priorities and needs of local communities. Every council has developed service arrangements that best suit their locality.

While maintaining this localised approach, Stirling Council consistently reports its performance within regionally established public reporting frameworks, which are informed by the comprehensive insights of the LGBF. These insights are accessible to all citizens and users of council services, enabling them to hold local authorities accountable for their achievements and to actively engage with Local Government to foster ongoing improvement.

The evidence presented in the LGBF report will play a key role in the the scrutiny of council services, and are expected to contribute to learning and driving innovation.

