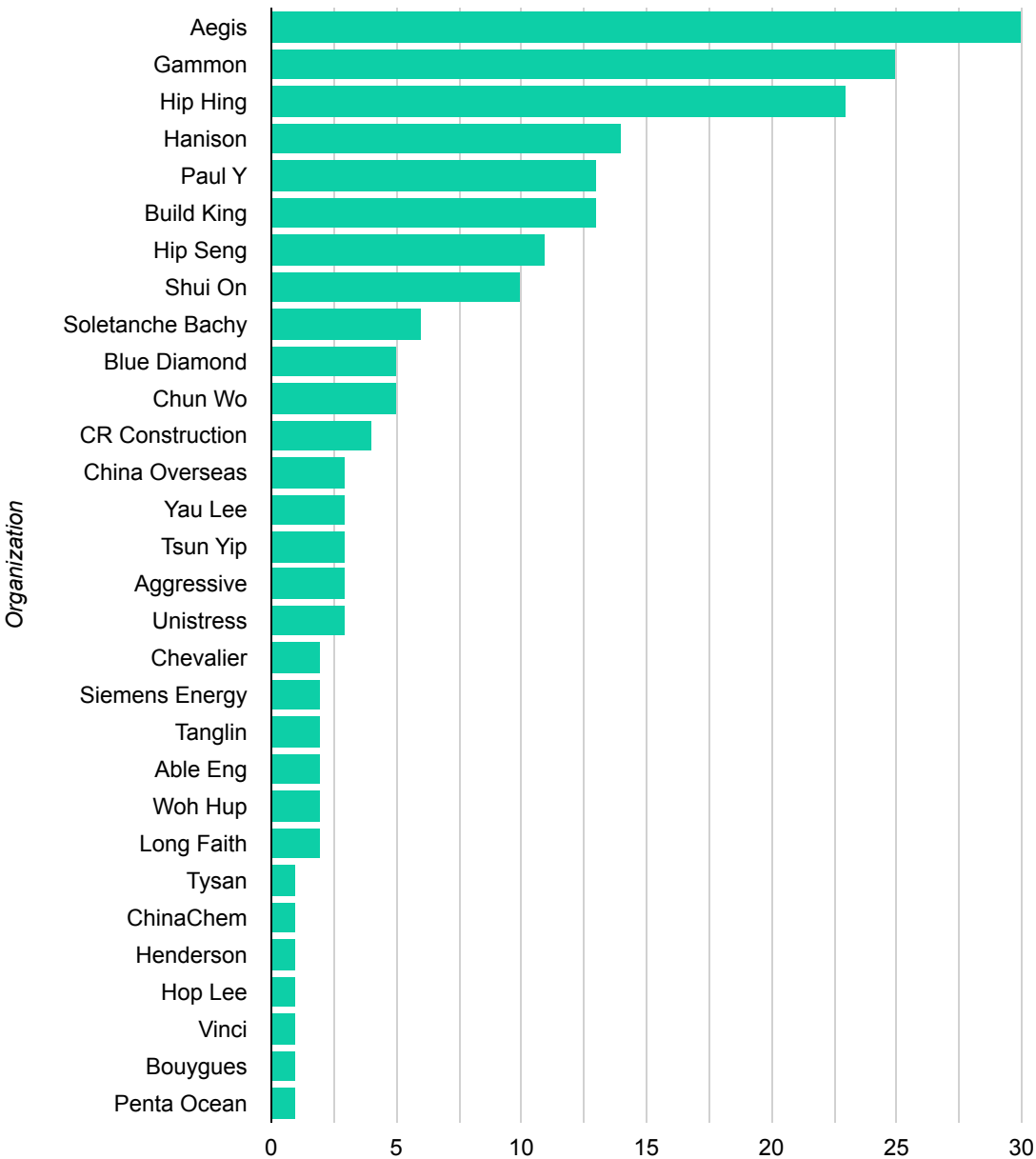


All Non-Ampd Users

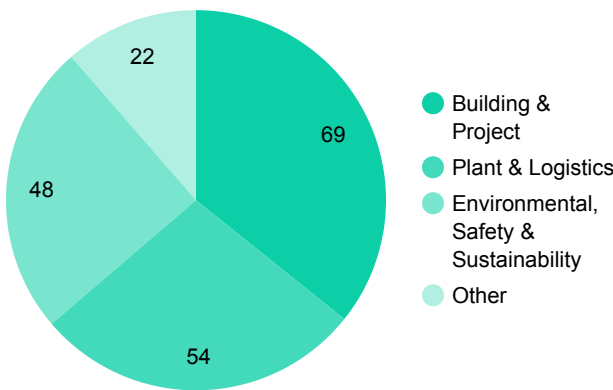
Overview of the companies who are our customers

User population of using Enernet

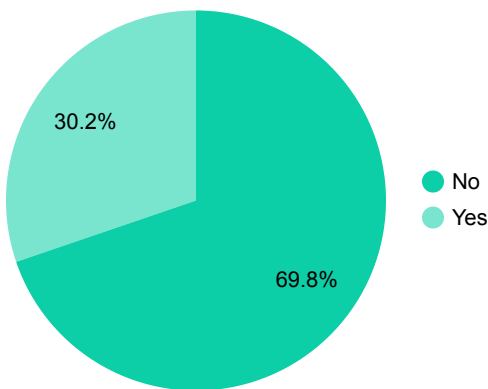


Population by user type

Total number of users: 193



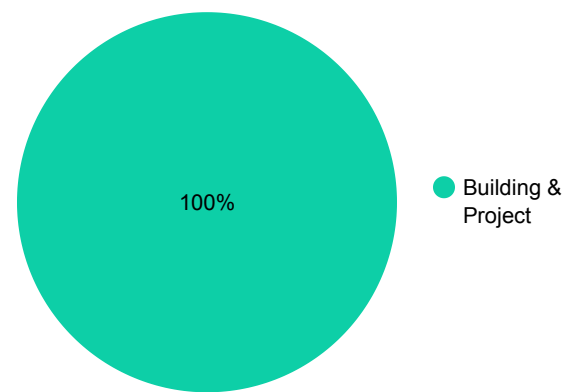
API adoption



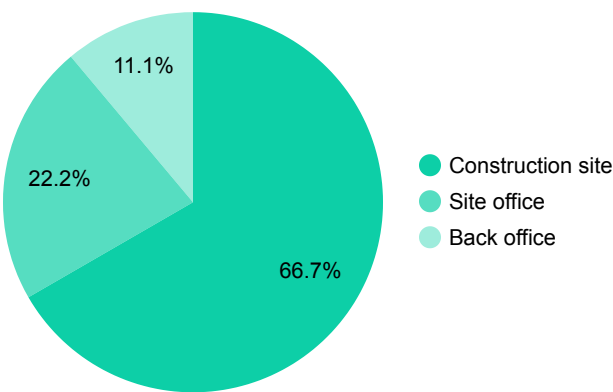
Users Surveyed

Focused on different aspects of user behavior

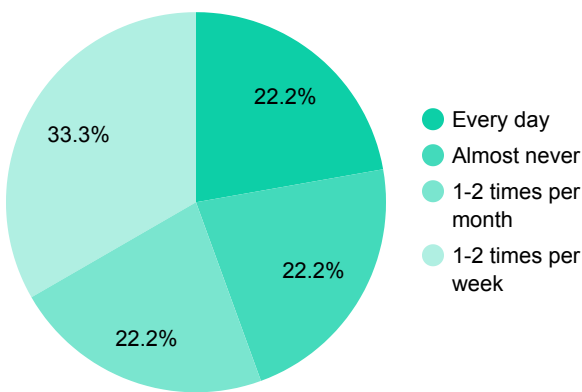
User type



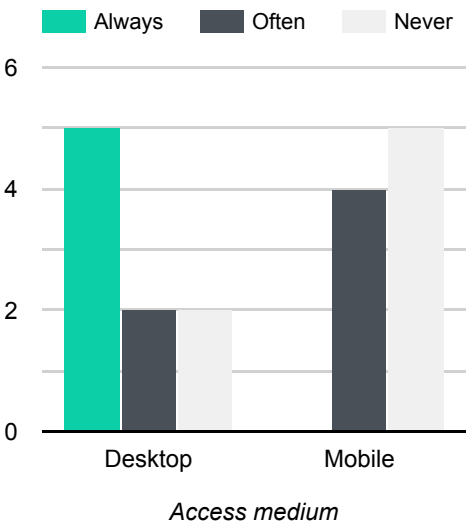
User workplace



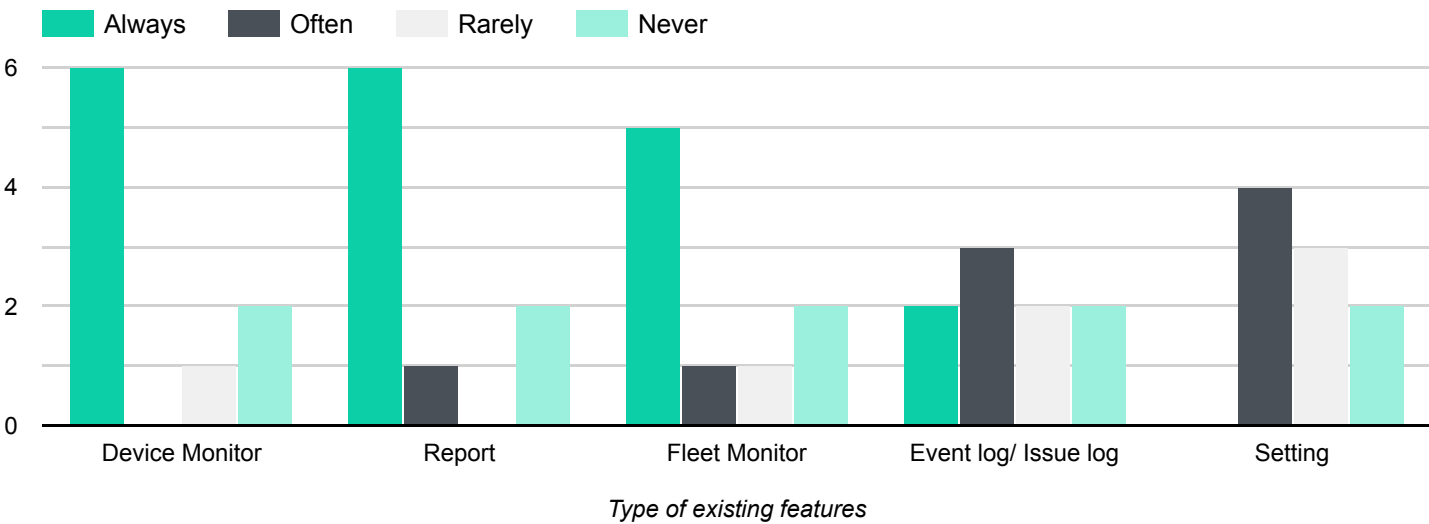
Access frequency



Access medium



User activity over Enernet

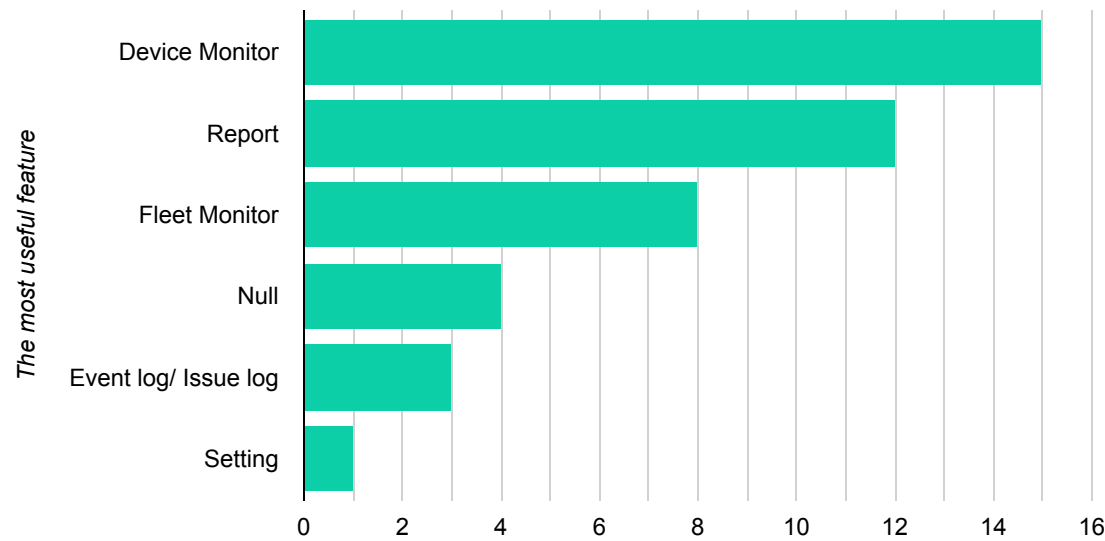


User Preference

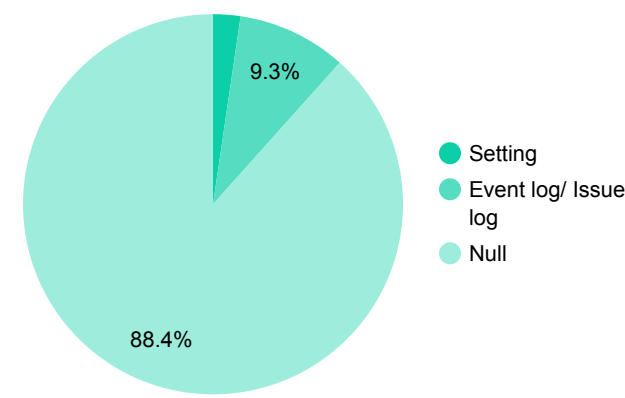
User perspectives about our features

User type

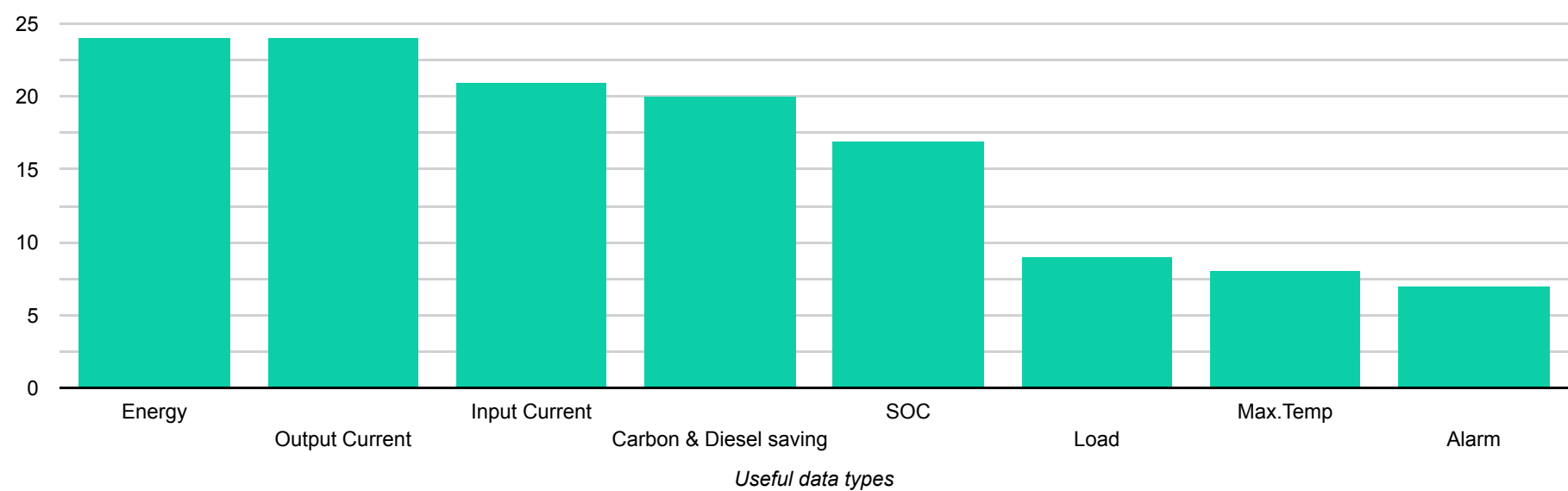
The most useful feature



Features that are too complex



Useful data types



User Request

Pivot of feature ideas and themes

Feature type

Feature category

| Feature name | | Feature type | Feature_category | No. of users requested ▾ |
|--------------|---|--------------|-------------------------|--------------------------|
| 1. | Mobile app/ user friendly mobile view | Existing | All | 10 <div></div> |
| 2. | Site details and equipment list wizard | New | Device monitor | 7 <div></div> |
| 3. | Alarms - field support enhancements | Existing | Issue log & Alarm | 6 <div></div> |
| 4. | Chinese version | New | All | 6 <div></div> |
| 5. | Energy 2.0 / energy data breakdown | Existing | Device monitor | 4 <div></div> |
| 6. | Device health summary_a | Existing | Device monitor | 3 <div></div> |
| 7. | Battery efficiency overview | New | Device monitor | 3 <div></div> |
| 8. | AI device status forecasting | New | Issue log & Alarm | 2 <div></div> |
| 9. | Display noise and dust emission | Existing | Device monitor | 2 <div></div> |
| 10. | Omnigraph 2.0_b / data breakdown | Existing | Device monitor | 2 <div></div> |
| 11. | Display daily record of carbon and diesel saving value in table | Existing | Report | 2 <div></div> |
| 12. | Edit data values on xHMI | FW | FW | 2 <div></div> |
| 13. | Saving and emission value of diesel generator | Existing | Device monitor & Report | 2 <div></div> |
| 14. | Alarms - customized alerts | Existing | Issue log & Alarm | 2 <div></div> |
| 15. | Metric range indicator_a | Existing | Report | 1 <div></div> |
| 16. | Issue log 2.0 / Issue log calendar | Existing | Issue log & Alarm | 1 <div></div> |
| 17. | Full set of data from AC room & DC room | New | Device monitor | 1 <div></div> |
| 18. | Display the optimum / lowest SOC | Existing | Device monitor & Report | 1 <div></div> |
| 19. | Display smart charging status on Enernet | New | Device monitor | 1 <div></div> |

Relationship Among User Groups

Additional information on customer departments

