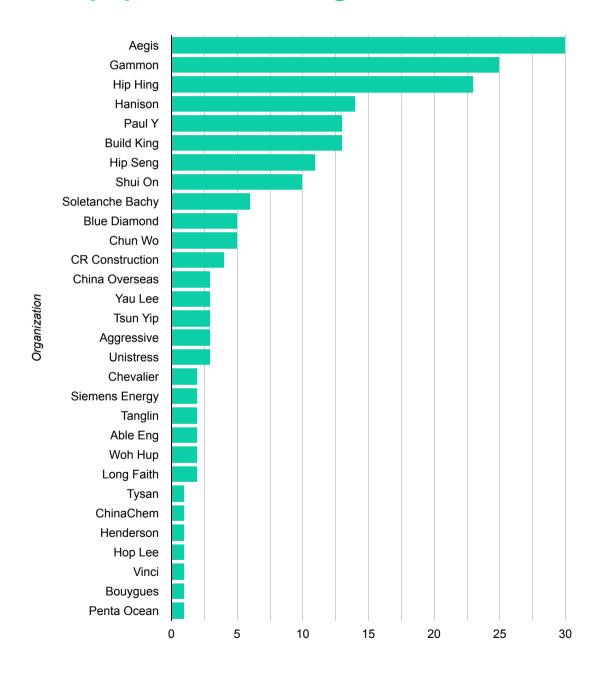
All Non-Ampd Users

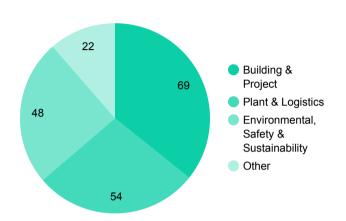
Overview of the companies who are our customers

User population of using Enernet

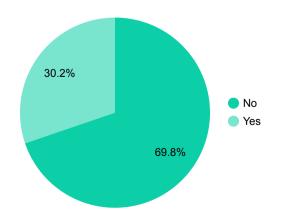


Population by user type

Total number of users: 193



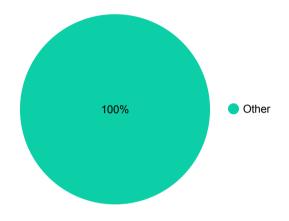
API adoption



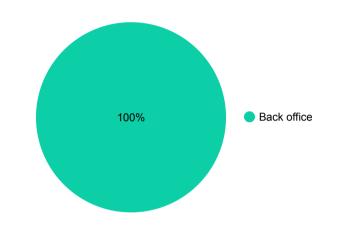
Users Surveyed

Focused on different aspects of user behavior

User type



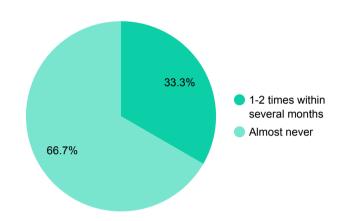
User workplace



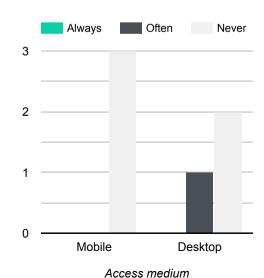
Access frequency

(1) ▼

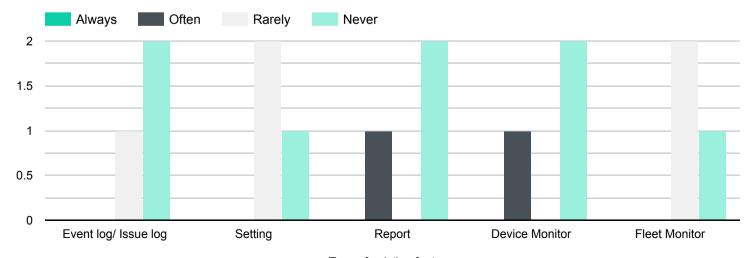
User type: Other



Access medium



User activity over Enernet



Type of existing features

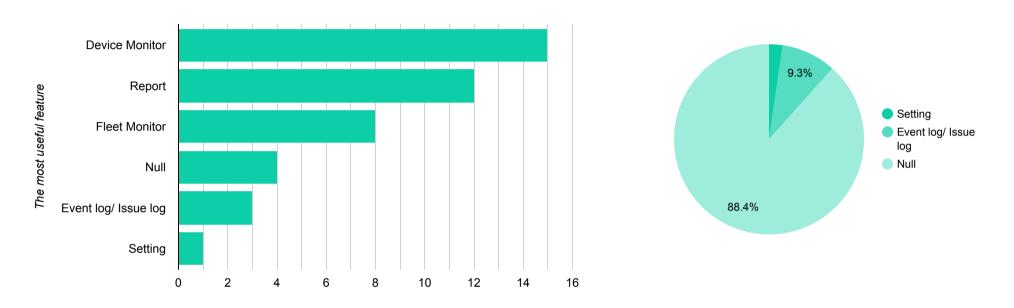
User Preference

User perspectives about our features

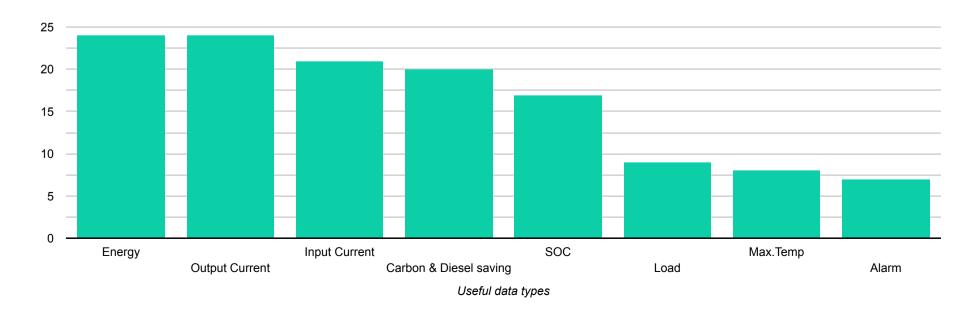
The most useful feature

User type -

Features that are too complex



Useful data types



User Request

Pivot of feature ideas and themes

Feature type

Feature category

	Feature name	Feature type	Feature_category	No. of users requested •
1.	Mobile app/ user friendly mobile view	Existing	All	10
2.	Site details and equipment list wizard	New	Device monitor	7
3.	Alarms - field support enhancements	Existing	Issue log & Alarm	6
4.	Chinese version	New	All	6
5.	Energy 2.0 / energy data breakdown	Existing	Device monitor	4
6.	Device health summary_a	Existing	Device monitor	3
7.	Battery efficiency overview	New	Device monitor	3
8.	Al device status forecasting	New	Issue log & Alarm	2
9.	Display noise and dust emission	Existing	Device monitor	2
10.	Omnigraph 2.0_b / data breakdown	Existing	Device monitor	2
11.	Display daily record of carbon and diesel saving value in table	Existing	Report	2
12.	Edit data values on xHMI	FW	FW	2
13.	Saving and emission value of diesel generator	Existing	Device monitor & Report	2
14.	Alarms - customized alerts	Existing	Issue log & Alarm	2
15.	Metric range indicator_a	Existing	Report	1
16.	Issue log 2.0 / Issue log calendar	Existing	Issue log & Alarm	1
17.	Full set of data from AC room & DC room	New	Device monitor	1
18.	Display the optimum / lowest SOC	Existing	Device monitor & Report	1
19.	Display smart charging status on Enernet	New	Device monitor	1 - 39 / 39 🔇 🗦

Relationship Among User Groups

Additional information on customer departments

