

MT30W

# MOVETIME

## Family Watch



**TCL**

# Content

<b>Product layout</b>	<b>4</b>
Buttons	4
<b>Charger</b>	<b>5</b>
Charging your watch	5
<b>Watch strap</b>	<b>6</b>
Changing your watch strap	6
<b>Waterproof notice</b>	<b>7</b>
<b>Setting up your watch</b>	<b>7</b>
Getting a SIM card	7
Inserting the SIM card	8
Removing the SIM card	10
Powering on your watch	10
Powering off your watch	10
Language	10
<b>Pairing your Family watch with your smartphone</b>	<b>11</b>
Step 1: Download and install the TCLMOVE app on your smartphone	11
Step 2: Create an account	12
Step 3: Log in to your account	13
Step 4: Pairing	14
<b>TCLMOVE app</b>	<b>18</b>
App main screen	18
Profile information	19
Adding a new watch	19
Messaging	22
Safe zones	24
School time	25
Reminders	26
Scheduled power on/off	28
Additional functions	29

Time settings.....	30
Language settings .....	31
APN settings .....	32
Updates.....	34
SOS .....	35
Unpair .....	36
<b>Using your Family watch .....</b>	<b>37</b>
Screen.....	37
Changing the watch face .....	38
Calls .....	38
Messaging.....	39
Friends.....	40
Group chat .....	41
Games & tools .....	42
SOS .....	43
Volume and brightness controls .....	43
Settings .....	43
Notifications.....	44
Vibration .....	45
<b>Safety and use .....</b>	<b>45</b>
Traffic safety.....	45
CONDITIONS OF USE:.....	45
RADIO WAVES: .....	51
<b>General information.....</b>	<b>54</b>
<b>Disclaimer .....</b>	<b>55</b>
<b>Warranty.....</b>	<b>55</b>
<b>FAQ.....</b>	<b>56</b>



This device meets applicable national SAR limits of 1.6 W/kg for head and body, and 4.0 W/kg for Limbs.

# Product layout



## Notes:

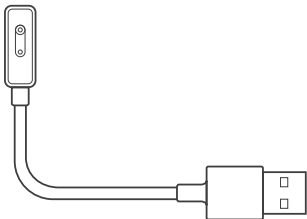
- Press any key to wake up the device.
- Swipe right to go back to previous screen.
- Do not remove the screws. Otherwise, it may damage the device.

## Buttons

Button	Functions
Power key	Long press for 3 seconds: Power on/off Long press for 10 seconds: Force to restart Short press: Return to Home screen. Press again to turn off the screen

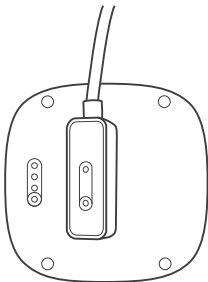
Button	Functions
SOS key	Long press for 5 seconds: SOS call Short press: Back to previous screen

## Charger

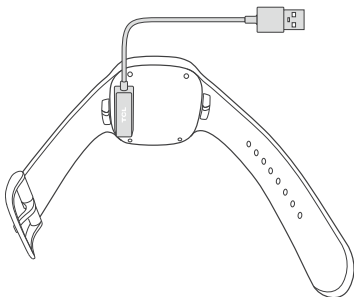


### Charging your watch

1. Ensure that the pins in the charging dock are aligned with the pins on the back of your watch.



2. Using a USB cable, connect the charging dock to either a computer or USB power adapter to begin charging.

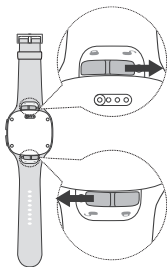


3. Once the battery is fully charged, remove the charger dock and disconnect it from your watch.

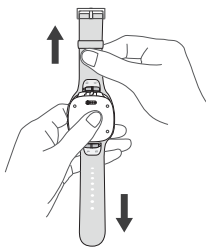
## Watch strap

### Changing your watch strap

1. Remove the watch strap

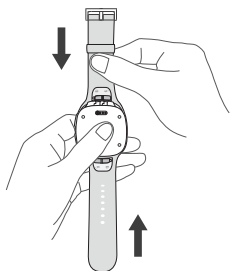


1

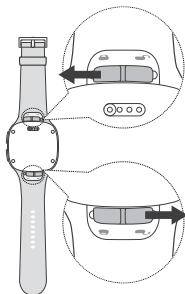


2

2. Replace the new watch strap.



1



2

## Waterproof notice

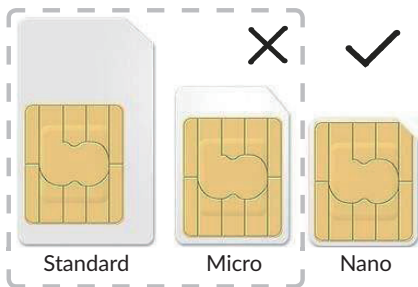
This product has an IP67 rating and is suitable for everyday use. DO NOT use it when swimming, diving, scuba diving and taking shower.



## Setting up your watch

### Getting a SIM card

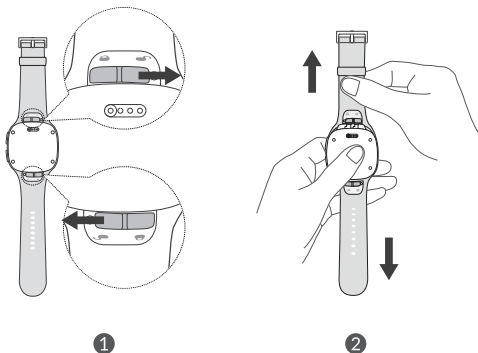
A nano-SIM (not included) is required in order to set up and use your watch. Contact your network operator to request a nano-SIM with a voice and data plan.



## Inserting the SIM card

Refer to the following steps when inserting your SIM card.<sup>(1)</sup>

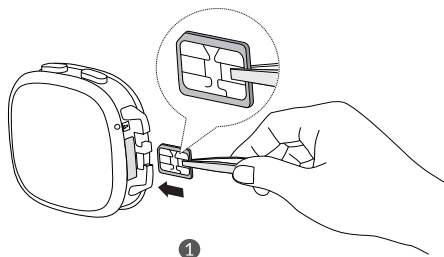
1. Remove the strap.



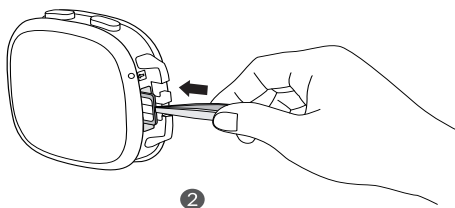
2. Remove the SIM card cover and insert the SIM card.

<sup>(1)</sup> Do not let children install/remove the watch strap or SIM card without supervision.

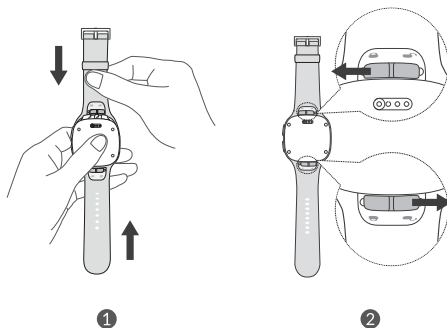




3. Push the SIM card softly using a tweezer and replace the cover.

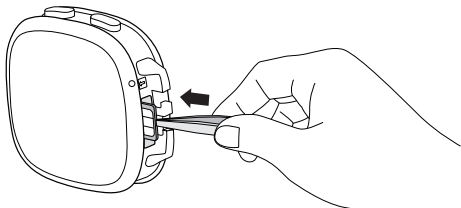


4. Replace the strap.

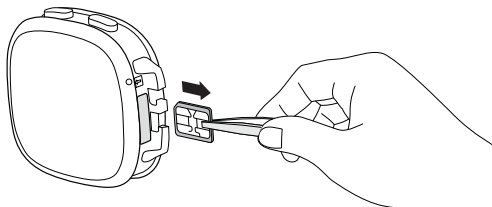


## Removing the SIM card

1. Remove the SIM card cover and push the SIM card softly using a tweezer.



2. Take out the SIM card carefully.



## Powering on your watch

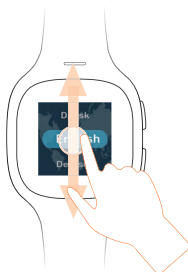
Long press the **Power key** for 3 seconds to power on your watch.

## Powering off your watch

- Long press the **Power key** for 3 seconds. Press the **SOS key** to cancel the power-off operation.
- Long press the **Power key** for 10 seconds to force restart the watch.

## Language

You will be asked to select the system language when powering on your watch for the first time. To change the system language when the watch is unpaired, swipe right 2 times from the Home screen and select a language.



## Pairing your Family watch with your smartphone

To pair your MOVETIME Family Watch with a smartphone, download and install the TCLMOVE app on your smartphone.

### Step 1: Download and install the TCLMOVE app on your smartphone

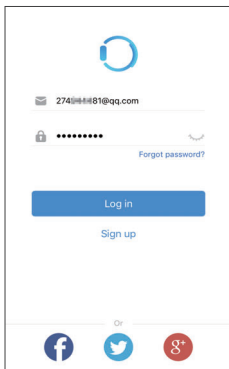
To download the app, you can;

- Search for "TCLMOVE" in the Google Play store (For Android 4.3 and above) or App store (For iOS 8.0 and above).
- Scan the following QR code.



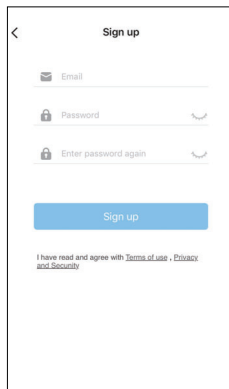
## Step 2: Create an account

1. Touch **Sign up** to create your TCLMOVE account.



A mobile app screen for login and sign up. At the top is a blue circular logo. Below it is an email input field containing "27411111111111111111@qq.com". Underneath is a password input field with masked dots and a "Forgot password?" link to its right. A blue "Log in" button is centered below the password field, with a blue "Sign up" link underneath it. At the bottom, there is a horizontal separator with the word "Or" in the center, and three social media icons (Facebook, Twitter, and Google+) below it.

2. Enter your email address and set a password for your account.



A mobile app screen titled "Sign up" with a back arrow on the left. It features three input fields: "Email", "Password", and "Enter password again", each with a lock icon on the left and an eye icon on the right. A blue "Sign up" button is centered below the input fields. At the bottom, there is a line of text: "I have read and agree with [Terms of use](#) , [Privacy](#) and [Security](#)".

3. Enter the verification code sent to your email address. This email address will be used to help you reset your password should you forget it in the future.

<

Protect your account

Help us protect your: The verification code was sent to your Email 137###7373@qq.com.


Verification code


Resend(88s)


Done


### Step 3: Log in to your account

Enter your email address and password to log in. You can also log in using your Facebook, Twitter or Google account.











Forgot password?


Log in

Sign up

Or







## Step 4: Pairing

Make sure the SIM card is correctly inserted and internet is connected before pairing your watch with your phone. **G**, **E**, or **3G** will appear on the left top of your watch once connected to the internet.



### 1. Pair your watch with your phone

There are 2 ways to pair your watch with your phone.

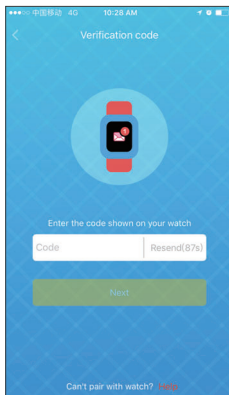
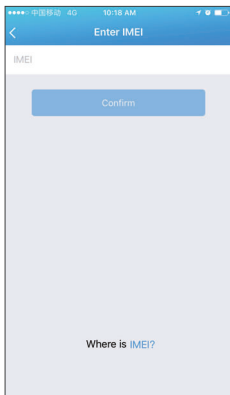
- **Scan the QR code to pair your watch**

Swipe left from the Home screen of your watch to obtain the QR code when pairing the watch for the first time.



- **Enter the IMEI number to pair your watch**

The IMEI number is printed on a label on the device packaging. You can also swipe left from the Home screen of your watch to obtain the IMEI number when pairing the watch for the first time. Enter the IMEI number of your MOVETIME Family Watch and touch **Confirm** to pair your watch with your phone.

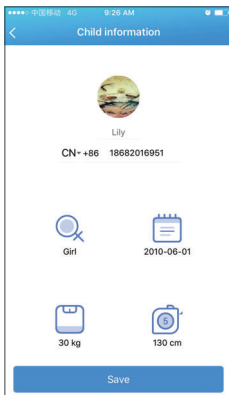


A verification code will be sent to your watch and will appear on screen. Enter the verification code and touch **Confirm**.

2. Enter your phone number.
3. Enter your relationship.
4. Enter your child's name and phone number (the phone number of the SIM inserted in the watch). Complete your child's personal information (profile picture, birthday, height, etc.) and touch **Done**.



Your child's personal information will appear as below:



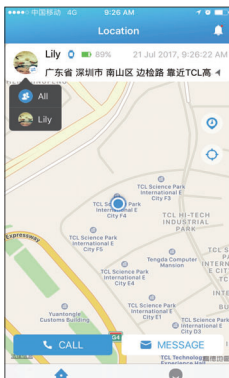
The screenshot shows a mobile application interface for entering child information. At the top, the status bar shows '中国移动 4G' and '9:26 AM'. The app title bar is blue with a back arrow and the text 'Child information'. The form contains a circular profile picture of a child, the name 'Lily', and a phone number 'CN+86 18682016951'. Below these are four fields with icons: a magnifying glass for 'Girl', a calendar for '2010-06-01', a scale for '30 kg', and a height measurement icon for '130 cm'. A blue 'Save' button is at the bottom.










Field	Value
Name	Lily
Phone Number	CN+86 18682016951
Gender	Girl
Birth Date	2010-06-01
Weight	30 kg
Height	130 cm

Once the MOVETIME Family Watch has been successfully paired with your phone, you will be brought to the application main screen. The location of the watch will be displayed here on the map.

# TCLMOVE app

## App main screen

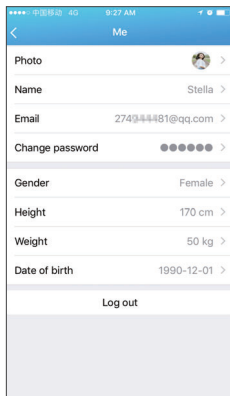
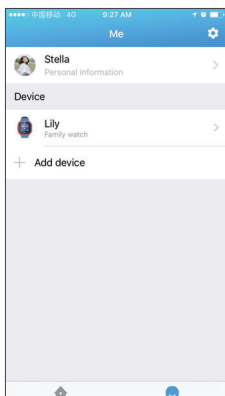


-  System notification
-  Watch status
-  Battery status
-  Detailed information on watch location. Touch to navigate.
-  Touch to locate the current position of the watch
-  Touch for location history
-  Watch location
-  Touch to place a call to the watch
-  Touch to send a message to the watch

# Profile information

## Viewing and changing profile information

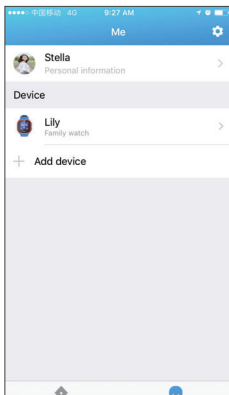
1. Touch **Me** on the application main screen.
2. Select your account.
3. Edit your photo, name, email address, password, gender, height, weight and date of birth.
4. Touch **Log out** to exit your account.



## Adding a new watch

You can add and manage multiple watches with your account.


1. Touch **Me** on the application main screen.
2. Touch **Add device**.
3. Start to add new device. (For more information on pairing a watch with your phone, ref to "Step 4: Pairing" on page 14 of this user manual.)

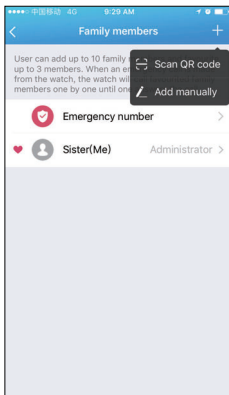


## Family member management



Family members can be added using the administrator's application either manually or by scanning a QR code.

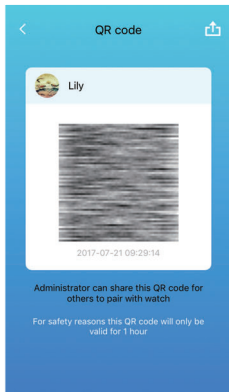
### Adding a family member manually

1. Touch **Me** on the application main screen.
2. Select a Family watch.
3. Touch **Family watch contacts**.
4. Touch **Family members**.
5. Touch  and then select **Add manually**.
6. Enter a name/relationship and number. You can also upload a photo (optional).
7. Touch **Save**.



### Adding a family member via QR code



1. Touch **Me** on the application main screen.
2. Select a MOVETIME Family Watch.
3. Touch **Family watch contacts**.
4. Touch **Family members**.
5. Touch  and then select **Scan QR code**.
6. A QR code will appear on screen. If the invited family member is next to you they can scan it directly using their **TCLMOVE app**. If the invited family member is not in your vicinity, touch  to send them the QR code.

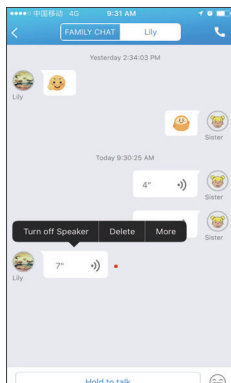
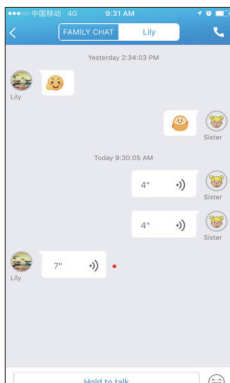


## Messaging

### Voice messages and Emojis

#### [Sending a voice message and emojis](#)

1. Touch the message icon .
2. Select whether to send a voice message or emojis to your child's watch or to the family chat.
3. Touch and hold the bottom of the screen to send a voice message. Voice messages can be up to 30 seconds. Touch  at the bottom right of the screen to view emojis, then touch one to send.



## Deleting a voice message

1. Long press the message you wish to delete.
2. To delete the selected message, touch **Delete** in the popup menu. To delete all messages in the chat, touch **More** and then **Delete all**.


### Notes:

- Unheard messages are indicated with a red dot.
- Touch a message to listen to it.

## Safe zones

You can set up areas called safe zones for places frequently visited by your child (e.g. your home, your child's school, etc.) Once set up, you'll receive notifications from the TCLMOVE app every time your child enters or leaves a safe zone.

### Set up a safe zone

1. Touch **Me** on the application main screen.
2. Select a Family watch.
3. Touch **Safe zone**.
4. Touch .
5. Enter a name for the safe zone and enter the address.
6. Set the range.
7. Touch **Save**.
8. Touch the switch to enable/disable the safe zone.



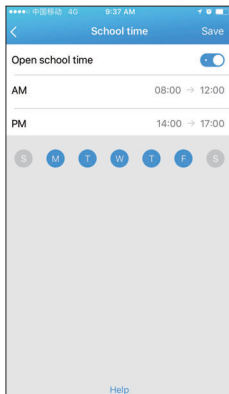
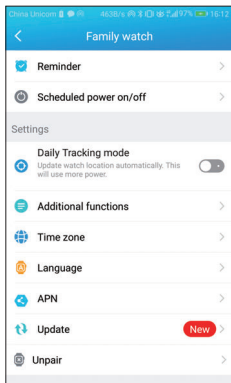


## School time

You can disable certain functions of the Family watch during the time your child is at school. You can set the watch to vibration mode and disable group chat, games, and friend features, for the duration of the school day.


### Set up school time

1. Touch **Me** on the application main screen.
2. Select a Family watch.
3. Touch **School time**.
4. Set when the school day starts and ends. Set when you want to activate school time mode in the morning (AM) and afternoon (PM) separately.
5. Select which days of the week to activate school time mode.
6. Touch **Save**.
7. Touch the switch to enable/disable school time mode.




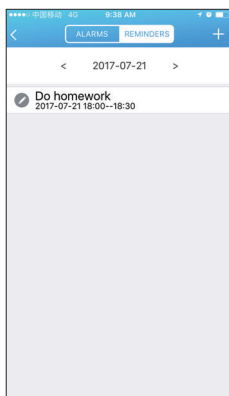
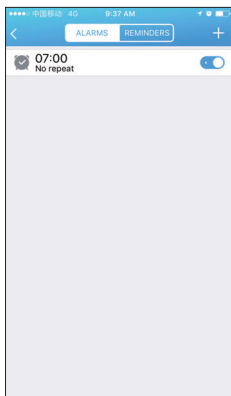
# Reminders

## Set an alarm

1. Touch **Me** on the application main screen.
2. Select a Family watch.
3. Touch **Reminders**.
4. Touch **Alarms**.
5. Touch .
6. Set the alarm time.
7. Set which days the alarm should repeat.
8. Touch **Save**.
9. Touch the switch to turn on/off the alarm.

## Set a reminder

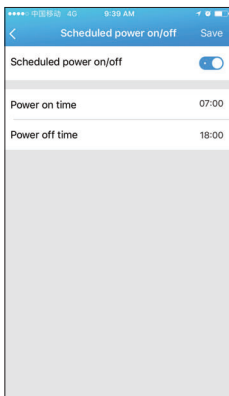
1. Touch **Me** on the application main screen.
2. Select a Family watch.
3. Touch **Reminders**.
4. Touch **Reminders** again on the following screen.
5. Touch .
6. Set a title and add a remark (optional).
7. Set when the event should begin and end.
8. Set when the to do list should repeat.
9. Touch **Save**.



## Scheduled power on/off

You can set the watch to power on/off automatically at scheduled times. A pop-up will appear on the watch 10 minutes before the scheduled power off time. The watch user can then choose whether to keep the watch on or turn it off in the pop-up.

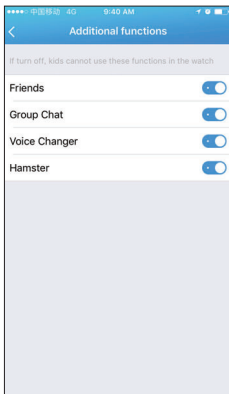
1. Touch **Me** on the application main screen.
2. Select a Family watch.
3. Touch **Scheduled power on/off**.
4. Set a power on time and a power off time.
5. Touch **Save**.
6. Touch the switch to enable/disable scheduled power on/off.



## Additional functions

You can enable or disable certain functions, such as group chat, games and friend features. All functions are on by default.

1. Touch **Me** on the application main screen.
2. Select a Family watch.
3. Scroll down and touch **Additional functions**.
4. Touch the switches to enable/disable functions.



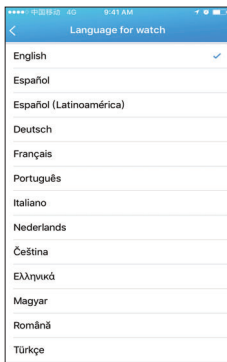
## Time settings

In the time settings menu you can set your time zone, enable/disable automatic date & time, enable/disable DST and set 12-hour/24-hour format.



## Language settings

The language set for the Family watch will follow the language of the parent's TCLMOVE app by default. English is set by default.



## APN settings

If there is no 3G/G/E/R indication displayed on your Family watch Home screen after inserting a SIM card and rebooting the watch, check with your network operator to make sure your SIM is data enabled.

### If your watch has not been paired

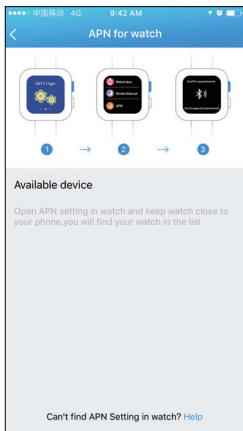
1. Power on your watch.
2. From the Home screen, swipe left. QR code will be displayed.
3. Make sure your phone has Bluetooth turned on.
4. In the TCLMOVE app, go to **Me > Add device > Scan QR code > Verification code**. Click **Help**, go to Can't pair page, select **No > APN settings > your watch**, set the APN, and touch **Save**.

### If your watch has been paired

1. Power on your watch.
2. From the Home screen, swipe right and touch **Settings**.
3. Scroll down and touch **APN**.
4. Make sure your phone has Bluetooth turned on.
5. In the TCLMOVE app, go to **Me > Family watch > APN**. Select your watch, set the APN, and touch **Save**.



## APN setting page



Contact your network operator and ask for the APN information needed to fill the following command template:

E.g. **APN: uniwap; Auth: 0; User: cmnet; Password: cmnet; IP: 10.0.0.172; Port: 80;**

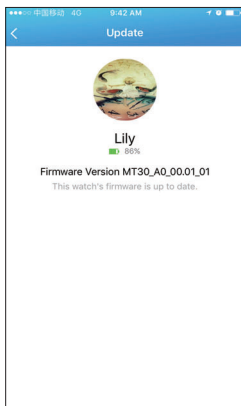
**Note:** The above example is for reference only. APN information needs to be obtained from your network operator.

# Updates

You can update your watch firmware or the TCLMOVE app version by following these steps below.

1. Touch **Me** on the application main screen.
2. Select a Family watch.
3. Scroll down and touch **Updates**.
4. Touch **Download**.

**Note:** Using mobile data to download updates may incur significant data charges. Your watch will restart automatically after updating.



# SOS

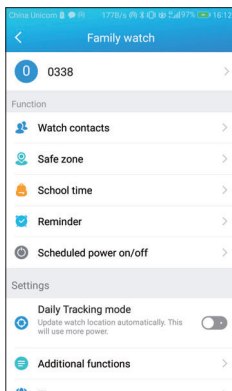
If your child makes an SOS call, an SOS message will be sent to all family members. This message contains a link. Touch the link to go directly to the SOS screen. Your child's location will be shown on the map.



# Unpair

To unpair your watch follow the steps below.

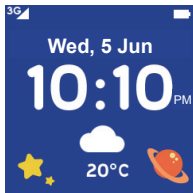
1. Touch **Me** on the application main screen.
2. Select a Family watch.
3. Scroll down and touch **Unpair**.
4. Touch **Unpair** again in the popup dialog.



# Using your Family watch

## Screen

Press any key to wake up the Home screen.



## Using the touch screen

### Touch



To select an application or confirm an action, use your finger to touch it.

### Swipe left/right



Swipe left/right to view applications, settings, and functions.

### Swipe up/down



Swipe up from the Home screen to view notifications. Swipe down from the Home screen for volume and brightness controls.

## Changing the watch face

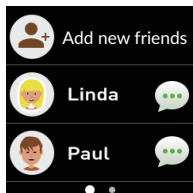
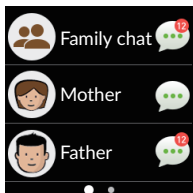
Long press the Home screen, swipe left to view different options, and touch a watch face to select it.

## Calls

Your child can make and receive calls to/from family members and friends using the Family watch.



### Calling a family member or a friend

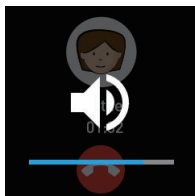
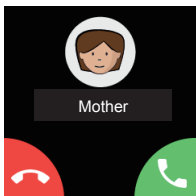
To view family contacts, swipe left from the Home screen and touch **Family** or **Friends**. Touch the contact to place a phone call.



### Answering a call

When there is an incoming call, the watch will vibrate and ring.



- Touch  to answer the phone.
- Touch  in the center to end the call.
- Press **Power key** to increase the call volume. Press **SOS key** to decrease the call volume.



## Rejecting a call

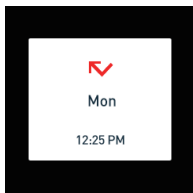
Touch  to reject the call.

## Two calls

When there is a call ongoing and another call is incoming, touch  to reject the incoming call. Touch  to answer the incoming call and place the ongoing call on hold.

## Missed call

If a call is missed, a notification will appear on screen. Swipe up from the Home screen to view the notification. Touch the notification to call back.



## Call log

Swipe left from the Family/ Friends contact list to view all calls made and received for the last 7 days.

 Missed call/Rejected call

 Received call

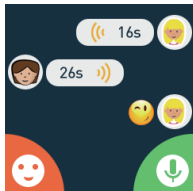
 Placed call

## Messaging

Your child can send and receive voice messages and emojis using the Family watch.

### Sending a message

Touch **Family**, **Friends**, or **Group Chat** to select a contact or a group. Hold  to record, and release to send. Touch  to select and send an emoji.

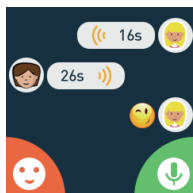
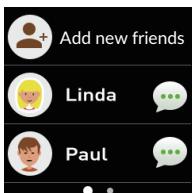


**Note:** If voice message or emoji fails to send, a red dot with an exclamation mark will appear next to the message. Touch the icon to resend the message.

### Listening to voice messages

If there is a unheard voice message, a red dot and the number of unheard voice messages (up to 99) will appear on the contact icon.

1. Touch the contact.
2. Touch the unheard voice message to listen.

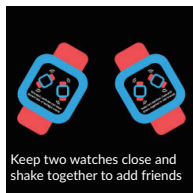
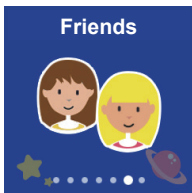


## Friends

### Adding new friends

Swipe left from the Home screen and touch **Friends**. Keep both watches in close proximity, shake them, and touch **OK**.

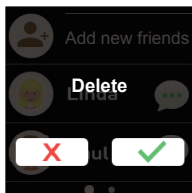
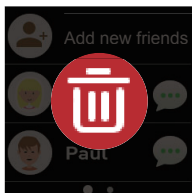




**Note:** Up to 15 friends can be added.



### Deleting a friend

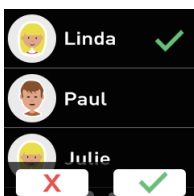
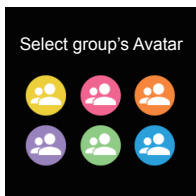
Long press a friend in the contact list. Touch the Delete icon that then appears on screen. Touch  to confirm, or touch  to cancel.




## Group chat

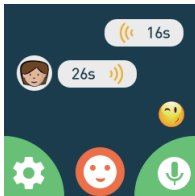
### Creating a group

Add friends first before you create a group. Swipe left from the Home screen and touch **Group Chat**. Touch **Create a group**. Choose a group picture and invite friends. Touch  to create a group, or touch  to cancel.



## Manage group chat

Touch  in the group chat screen to mute group notifications, add new participants, or quit the group.







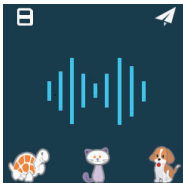
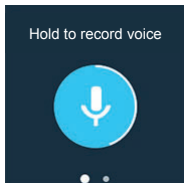
**Note:** Only the group creator can add new participants.

## Games & tools

### Voice changer

Your child can use Voice Changer to add fun voice effects to their recordings.

1. Swipe right from the Home screen and touch **Games & Tools**.
2. Hold  to record voice. (Recordings can be up to 60 seconds)
3. Release  to play voice recording.
4. Touch one of the animals to add a fun voice effect.
5. Touch  to save, or touch  to share with family or friends.



### Hamster

Hamster is a fun game for your child to enjoy. You have 60 seconds to hit as many hamsters as you can. Tap each hamster to hit them before they disappear.

Each time you hit a hamster you get 10 points. The ghost hamsters (blue) aren't worth any points. After your 60 seconds are up, your score and ranking will be displayed. You can also view your friends' rankings. You can touch the ❤️ to "like" their score. You will receive a notification if one of your friends "like" your score.

## Calculator

To access the Family watch calculator, swipe right from the Home screen, touch **Games & Tools**, and then touch **Calculator**.

## SOS

Long press the SOS key for 5 seconds from any screen to activate SOS. When SOS is activated each family member will receive an app notification and an SMS informing them that an SOS alert has been issued. These messages will contain a link to the location of the watch. The watch will also make a call to the first favoured family member (the administrator). If there is no answer within 10 seconds it will automatically call the next family member on the list. If none of the 4 favoured family members answer the call, a final call will be made to the emergency services.

### Notes:

- To add and favourite family members please refer to the "Family member management" section of this user manual.
- The emergency services number is not set by default and should be added in the parent's TCLMOVE app. The number that should be set will depend on your region.

## Volume and brightness controls

Swipe down from the Home screen for volume and brightness controls. Swipe left/right for different controls. Touch 🔊 to adjust volume and ☀️ to adjust brightness.

## Settings

**Aeroplane mode:** To suspend radio-frequency signal transmission and disconnect from the mobile network, turn on aeroplane mode. This will also disable Bluetooth. To reconnect to the mobile network and re-enable Bluetooth, turn off aeroplane mode.

**Ringtone:** Set ringtones for incoming calls, alarms, and notifications.

**Watch face:** There are 8 different watch faces to choose from. Swipe left to view different watch faces and touch one to select it.

**Screen time out:** Your screen will turn off when not in use. Set a time interval of 10 seconds, 30 seconds, or 1 minute.












**APN:** For details about APN settings, refer to page 31 of this user manual.

**Data roaming:** Data roaming enables you to access mobile data when abroad. This may result in significant data charges. Data roaming is disabled by default.

**About watch:** Additional information about your watch such as IMEI, firmware version, hardware version, and network operator.

## Notifications

### Notification/Status icons

Icon	Status	Icon	Status
	Battery		Signal
	Aeroplane mode is on		No SIM card
	Missed call		Reminder
	Voice message		New “like” in Hamster
	Emoji message		No notifications
	Group invitation		

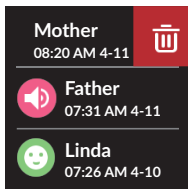
- **Missed call:** Notification will appear when a call is missed. Touch the notification to call back.
- **Voice message or emoji message:** Notification will appear when a voice message or emoji message is received.
- **Reminders:** Notification will appear to remind you of an upcoming event.
- **New “like” in Hamster:** Notification will appear when a friend “likes” your Hamster score.
- **Group invitation:** Notification will appear when a group chat invite is received.

### Viewing notifications

Swipe up from the Home screen to view notifications. Swipe down to go back.

### Deleting notifications

Swipe left to dismiss a notification after viewing it.



## Vibration

Your watch will vibrate for calls, messages, alarms, reminders, low battery, power on, power off, and notifications.

## Safety and use

We recommend that you read this chapter carefully before using your device. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

### Traffic safety

Given that studies show that using a device while driving a vehicle constitutes a real risk, drivers are requested to refrain from using their device when the vehicle is not parked.

When switched on, MOVETIME Family Watch emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- Do not place MOVETIME Family Watch on top of the dashboard or within an airbag deployment area.
- Check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from RF energy.

## CONDITIONS OF USE:

You are advised to switch off MOVETIME Family Watch from time to time to optimise its performance.

Switch MOVETIME Family Watch off before boarding an aircraft.

Switch MOVETIME Family Watch off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile devices can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch MOVETIME Family Watch off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When MOVETIME Family Watch is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. Please note that MOVETIME Family Watch is a unibody device, the battery is not removable. Do not attempt to disassemble MOVETIME Family Watch. If you disassemble your device the warranty will not apply. Also disassembling the device may damage the battery, and may cause leakage of substances that could create an allergic reaction.

Always handle your MOVETIME Family Watch with care and keep it in a clean and dust-free place.

Do not allow MOVETIME Family Watch to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is -10°C to +50°C.

At over 55°C the legibility of the device's display may be impaired, though this is temporary and not serious.

Do not open, dismantle or attempt to repair your MOVETIME Family Watch yourself.

Do not drop, throw or bend your MOVETIME Family Watch.

Do not use MOVETIME Family Watch if the glass made screen, is damaged, cracked or broken to avoid any injury.

Do not paint it.

Use only accessories which are recommended by TCL Communication Ltd. and its affiliates and are compatible with your device model.

Pay attention to any warnings.

Do not attempt to open or disassemble MOVETIME Family Watch. Under inappropriate operation, the device and battery can be damaged and be hazardous to the human body and the environment.

Do not clean MOVETIME Family Watch with corrosive cleaning products.

Do not place MOVETIME Family Watch in dishwashers, washing machines or dryers.

Do not place MOVETIME Family Watch on or in heating devices, such as microwave ovens, stoves, or radiators.

Do not expose MOVETIME Family Watch to extreme temperatures. The recommended temperature ranges from -20°C to 55°C.

Do not place MOVETIME Family Watch close to fire.

Do not dispose of MOVETIME Family Watch in a fire. This may cause the device to explode.

Prevent the USB connector from contacting water to avoid rust.

Do not crush, drop, or puncture your MOVETIME Family Watch.

### **Medical devices**

Please consult your doctor and the device manufacturer to determine if operation of your watch may interfere with the operation of your medical device.

### **Warning**

This watch is intended as a communication device between children and their parents, with location capabilities. It should be used only by children over 3 years and worn on the wrist.



**Warning! CHOCKING HAZARD – small parts. Not suitable for use by children under 3 years.**

### **Blasting Caps and Areas**

Turn off your device when in a blasting area or in areas posted turn off “two-way radios” or “electronic devices” to avoid interfering with blasting operations.

### **IP (Ingress Protection) Rating**

Your device has been tested in a controlled environment and certified to be water- and dust-resistant in specific situations (meets requirements of classification IP67 as described by the international standard IEC 60529 - Degrees of Protection provided by Enclosures [IP Code]; test conditions: 15 - 35 °C, 86 - 106 kPa, 1 metre, 30 minutes). Despite this classification, your device is not impervious to water damage in any situation.

You may, for example, wear and use the device during exercise (exposure to sweat is OK), in the rain, and while washing your hands with fresh water. But submerging your device is not recommended and the device is only protected against low pressure water stream. Therefore, it's not recommended to wear your device while swimming or taking a shower.

### **When using your device, note that:**

If the device is exposed to fresh water, dry it thoroughly with a clean, soft cloth. If the device is exposed to any liquid other than fresh water, such as salt water, liquid chemicals, vinegar, alcohol, and liquid detergent, rinse the device with fresh water immediately and dry it thoroughly with a clean, soft cloth. Failure to rinse

the device in fresh water and dry it as instructed may cause it to suffer from operability or cosmetic issues.

Dry your device before charging.

Do not submerge the device.

Do not expose the device to pressurized water or high velocity water, such as water running from a tap, ocean waves, or waterfalls.

Do not wear your device in the sauna or steam room.

Even if your device is resistant to dust and water, you should avoid exposing it to environments with excessive dust, sand and mud or to moist environments with extreme high or low temperatures.

Your warranty does not cover damage or defects caused by abuse or improper use of your device (including use in environments where the relevant IP rating limitations are exceeded).

The first digit in the two-digit IP rating indicates the level of protection against solid objects, such as dust. The second digit indicates how resistant the device is to water, as explained in the table below:

### **Resistance to solid objects such as dust**

0: No special protection

1: Protected against solid objects larger than 50mm in diameter

2: Protected against solid objects larger than 12mm in diameter

3: Protected against solid objects larger than 2.5mm in diameter

4: Protected against solid objects larger than 1mm in diameter

5: Protected against dust; limited ingress (no harmful deposit)

6: Totally protected against dust

### **Resistance to water**

0: No special protection

1: Protected against dripping water

2: Protected against dripping water when device is tilted up to 15 degrees

3: Protected against spraying water

4: Protected against splashing water

5: Protected against low pressure jets of water from all directions

6: Protected against temporary flooding of water

7: Protected against the effects of immersion in up to 1 metre of water for 30 minutes



## **ALLERGENS:**

TCL Communication Ltd. avoids using known allergens in our products. From time to time, trace amounts of an allergen may be added during manufacture of a device or device component that could cause discomfort for some individuals. This approach is common for many types of products. We recommend that you monitor any products that may be in prolonged contact with your skin, and remove them if you experience skin irritation.

## **Location-Based Services**

To provide location-based services on TCL products, TCL and our partners and licensees may collect, use, and share precise location data, including the real-time geographic location of your device. Where available, location-based services may use GPS, Bluetooth, and your IP Address, along with crowd-sourced WLAN hotspot and cell tower locations, and other technologies to determine your devices' approximate location. Unless you provide consent, this location data is collected anonymously in a form that does not personally identify you and is used by TCL and our partners and licensees to provide and improve location-based products and services. For example, your device may share its geographic location with application providers when you opt in to their location services.

## **DATA PRIVACY**

Please note by using MOVETIME Family Watch some of your personal data may be shared with the main device (smartphone). It is under your own responsibility to protect your own personal data, not to share it with any unauthorized devices or third party devices connected to yours. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only.

Note that any data shared with TCL Communication Ltd. is stored in accordance with applicable data protection legislation. For these purposes TCL Communication Ltd. implements and maintains appropriate technical and organizational measures to protect all personal data, for example against unauthorized or unlawful processing and accidental loss or destruction of or damage to such personal data whereby the measures shall provide a level of security that is appropriate having regard to

- the technical possibilities available,
- the costs for implementing the measures,
- the risks involved with the processing of the personal data, and
- the sensitivity of the personal data processed.

You can access, review and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly

through [privacy.europe@tcl.com](mailto:privacy.europe@tcl.com). Should you require us to edit or delete your personal data, we may ask you to provide us with evidence of your identity before we can act on your request.

## BATTERY:

Following air regulation, the battery of your product is not fully charged. Please charge it first.

Please note your MOVETIME Family Watch is a unibody device, the battery is not removable. Observe the following precautions:

- Do not attempt to open the back cover.
- Do not attempt to eject, replace and open battery.
- Do not punctuate the back cover of your device.
- Do not burn or dispose of your device in household rubbish or store it at temperature above 60°C.
- Batteries are only to be charged by adults or by children at least 8 years old.
- Regular examination of transformer or battery charger for any damage to their cord, plug, enclosure and other parts , and, they must not be used until the damage has been repaired.

- The toy is only to be connected to Class II equipment bearing the symbol 

Device and battery as a unibody device must be disposed of in accordance with locally applicable environmental regulations.



This symbol on your device, the battery and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these items

of equipment.

- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.



### **In European Union countries:**

These collection points are accessible free of charge.

All products with this sign must be brought to these collection points.

### **In non European Union jurisdictions:**

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

### **CHARGERS**

In order to avoid any technical issues, **TCL** recommends to charge under 5V, 1A via USB connector.

Mains powered chargers will operate within the temperature range of: -10°C to 45°C.

### **RADIO WAVES:**

THIS PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your device is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.

The exposure standard for phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), or by Innovation, Science and Economic Development Canada (ISED), is 1.6 W/kg averaged over 1 gram of body tissue, and Limbs is 4.0 W/Kg averaged over 10 grams. Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands.

This device is complied with SAR for general population /uncontrolled exposure limits in ANSI/IEEE C95.1-1992 and had been tested in accordance with the measurement methods and procedures specified in IEEE1528.

The FCC has granted an Equipment Authorization for this model device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of [www.fcc.gov/oet/ea/fccid](http://www.fcc.gov/oet/ea/fccid) after searching on FCC ID: 2ACCJB097

Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the device. Before a device model is available for sale to the public, compliance with national regulations and standards must be shown.

The highest SAR value for this model device when tested is 0.51 W/Kg for use close to the body, and 1.10 W/Kg for Limbs.

During SAR testing, this is set to transmit at its highest certified power level in all tested frequency bands, and placed in positions that simulate RF exposure in usage near the body with the separation of 10 mm, and the Limbs with the separation of 0 mm. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: <http://www.ctia.org/>

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/ TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Please note by using the device some of your personal data may be shared with the main device. It is under your own responsibility to protect your own personal data, not to share with it with any unauthorized devices or third party devices connected to yours. For products with WLAN features, only connect to trusted WLAN networks. Also when using your product as a hotspot (where available), use network security. These precautions will help prevent unauthorized access to your device. Your product can store personal information in various locations including a SIM card, memory card, and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your product's performance and/or have access to private information including account details, call data, location details and network resources.

Note that any data shared with TCL Communication Ltd. is stored in accordance with applicable data protection legislation. For these purposes TCL Communication Ltd. implements and maintains appropriate technical and organizational measures to protect all personal data, for example against unauthorized or unlawful processing and accidental loss or destruction of or damage to such personal data whereby the measures shall provide a level of security that is appropriate having regard to

- The technical possibilities available;
- The costs for implementing the measures;
- The risks involved with the processing of the personal data, and;
- The sensitivity of the personal data processed.

You can access, review and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly. Should you require us to edit or delete your personal data, we may ask you to provide us with evidence of your identity before we can act on your request.

# General information

- Internet address: [www.tclcom.com/wearables/familywatch](http://www.tclcom.com/wearables/familywatch)
- Hotline: See the "SERVICES" leaflet that came with your device or go to our website.
- Manufacturer: TCL Communication Ltd.
- Address: 5/F, Building 22E, 22 Science Park East Avenue, Hong Kong Science Park, Shatin, NT, Hong Kong.

On our website, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by email to ask any questions you may have.

This radio equipment operates with the following frequency bands and maximum radio-frequency power:

Bluetooth	2402 - 2480 MHz	-7.09 dBm
2G	880 - 915MHz	33.5 dBm
	1710 - 1785MHz	32 dBm
3G	880 - 915MHz	24 dBm
	1920 - 1980MHz	24 dBm

Hereby, TCL Communication Ltd. declares that the radio equipment type TCL MT30 is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: <http://www.tclcom.com/wearables/familywatch>.

The description of accessories and components, including software, which allow the radio equipment to operate as intended, can be obtained in the full text of the EU declaration of conformity at the following internet address: <http://www.tclcom.com/wearables/familywatch>.

## LICENCES



The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by TCL Communication Ltd. and its affiliates is under license. Other trademarks and trade names are those of their respective owners.

### **TCL MT30W Bluetooth Declaration ID D036101**

We hereby point out that the end user warranty for infringement IPR is solely limited to the EU/EEA/Switzerland.

If and to the extent that the Product is exported, taken with or used by end customer or end user outside the EU/EEA/Switzerland any responsibility, warranty or indemnification of manufacturer and its suppliers in regard to the Product expires (including any indemnification in regard to infringement IPR).

# Disclaimer

TCL Communication Ltd. will not be liable for any damages of any kind arising out of or relating to the use or the inability to use the software or any third party application, its content or functionality, including but not limited to damages caused by or related to errors, omissions, interruptions, defects, delay in operation or transmission, computer virus, failure to connect, network charges, in-app purchases, and all other direct, indirect, special, incidental, exemplary, or consequential damages even if TCL Communication Ltd. Has been advised of the possibility of such damages. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusions or limitations may not apply to you. Notwithstanding the foregoing, TCL Communication Ltd. total liability to you for all losses, damages, causes of action, including but not limited to those based on contract, tort, or otherwise, arising out of your use of the software or third party applications on this device, or any other provision of this eula, shall not exceed the amount you paid specifically for the TCLMOVE application or any such third party application that was included with this device. The foregoing limitations, exclusions, and disclaimers shall apply to the maximum extent permitted by applicable law, even if any remedy fails its essential purpose.

There may be certain differences between the user manual description and the MOVETIME Family Watch's operation, depending on the software release of your device or specific operator services.

## Recycling

Please don't dispose of products or electrical accessories (such as chargers, or batteries) with your household waste. Warning: Never dispose of batteries, either separately or within a mobile device, in a fire because they may explode. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Or, you may return unwanted **TCL** products and electrical accessories to any **TCL** Approved Service Center in your region. Packaging and product guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

# Warranty

We aim at "creating value for consumers". In order to better protect consumers' rights, please read through the following points in case of controversy:

MOVETIME Family Watch is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twenty-four (24) months from the date of purchase as shown on your original invoice. (The warranty period may vary depending on your country.)

Within the warranty span, damages and defects deemed by authorized technical personnel as incurred from normal uses, are subject to free repair service provided by the company and the company is allowed to charge or refuse to repair under the following.

Damage caused by accident or abuse.

Conducting or allowing unauthorized personnel to conduct tests, repair, or disassembly of the device.

Damages caused by usage of or connection to non-official accessories.

## **Software**

- Software Embodied in Physical Media.

No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

- Software NOT Embodied in Physical Media.

Software that is not embodied in physical media (e.g. software that is downloaded from the Internet), is provided “as is” and without warranty.

# **FAQ**

## **1. Unable to pair with your watch**

- i) Make sure the SIM is inserted correctly.
  - If the SIM is inserted correctly, check to see if G, E, or 3G is displayed on the top left of the screen of your watch.
  - If not, try restarting your watch.
- ii) If the issue remains unresolved, contact your network operator or configure APN settings.
- iii) If G, E, or 3G is displayed, check to make sure there are no overdue network charges that need to be paid.

## **2. Unable to obtain the position of your watch**

- i) Check to see if G, E, or 3G is displayed on the top left of the screen of your watch.



- ii) If not, try restarting your watch.
- iii) If the issue remains unresolved, contact your network operator or configure APN settings.
- iv) If G, E, or 3G is displayed, check to make sure there are no overdue network charges that need to be paid.

### **3. Unable to obtain the verification code**

You may need to activate the relevant SMS receiving service. For more information, contact your network operator.

### **4. Waterproof notice**

This product has an IP67 rating which means it is fully protected from dust and can withstand being submerged in 1 meter of static water for up to 30 minutes. DO NOT use it when swimming, diving, scuba diving and taking shower.

### **5. Positioning accuracy**

Your watch will provide four different positioning tools: GPS, AGPS, WLAN, LBS. Position accuracy will differ according to different positioning method.

### **6. Data service**

The watch uses mobile data to send messages and location information to family members. The data charges incurred will need to be paid by you to the network operator.

### **7. SOS**

All family members and the child should be familiar with the SOS operation. It is recommended to practice using the operation first.

### **8. Whether the material of this product is harmful to children**

All materials used have passed the required safety tests.

### **9. Charging**




Keep the charging port clean. If the charging port is corroded or dirty the charging process will be seriously affected.

### **10. Storage and use of location data for user**


For all data related to you, we will only use the queries you submit to us. We will not use your data for any commercial application or development without authorisation.

### **11. How to add family members into the contacts list?**


There are two ways to add family members.

- Adding a family member manually
  - i) Touch **Me** on the application main screen.
  - ii) Select a Family watch.
  - iii) Touch **Family watch contacts > Family members**.
  - iv) Touch  and then select **Add manually**.
  - v) Enter a name/relationship and number. You can also upload a photo (optional).
  - vi) Touch **Save**.
- Adding a family member via QR code
  - i) Touch **Me** on the application main screen.
  - ii) Select a MOVETIME Family Watch.
  - iii) Touch **Family watch contacts > Family members**.
  - iv) Touch  and then select **Scan QR code**.
  - v) A QR code will appear on screen. If the invited family member is next to you they can scan it directly using their TCLMOVE app. If the invited family member is not in your vicinity, touch  to send them the QR code.


## 12. How to add and delete safe zones?

- i) Touch **Me**.
- ii) Select a Family watch and touch **Safe zone**.
- iii) Touch  at the right top of this page, enter a name, select an location on the map and set the range.
- iv) Touch **Save**.
- v) Select a safe zone and swipe left to delete it.

## 13. How to add and delete Alarms?

- i) Touch **Me**.
- ii) Select a Family watch and touch **Reminders**.
- iii) Touch **Alarms >  > Set the alarm time > Set which days the alarm will repeat**.
- iv) Touch **Save**.
- v) Select an alarm and swipe left to delete it.

## 14. How to add and delete Reminders?

- i) Touch **Me**.
- ii) Select a Family watch and touch **Reminders**.
- iii) Touch **Reminders >  > Set the alarm time > Set which days the alarm will repeat**.
- iv) Touch **Save**.

- v) Select a reminder and swipe left to delete it.

## 15. How to set a school time?

- i) Touch **Me** > select a Family watch > **School time**.
- ii) Set when you want to active school time mode in the morning (AM) and afternoon (PM) separately.
- iii) Select which days of the week to active school time mode.
- iv) Touch **Save**.

[www.tclcom.com/wearables/familywatch](http://www.tclcom.com/wearables/familywatch)

For more information on how to use MOVETIME Family Watch, please go to [www.tclcom.com/wearables/familywatch](http://www.tclcom.com/wearables/familywatch) and download the complete user manual. Moreover, on the website, you can also find answers to frequently asked questions, and so much more.

**TCL**