
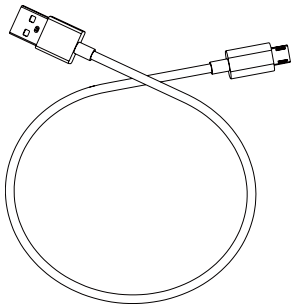
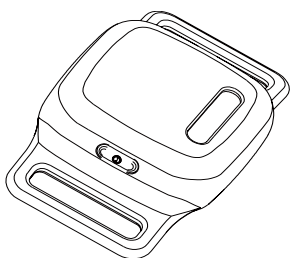
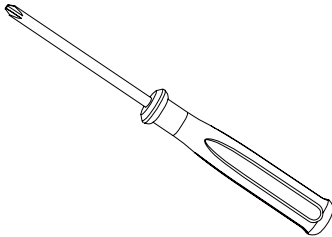
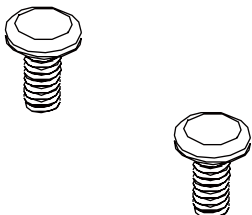





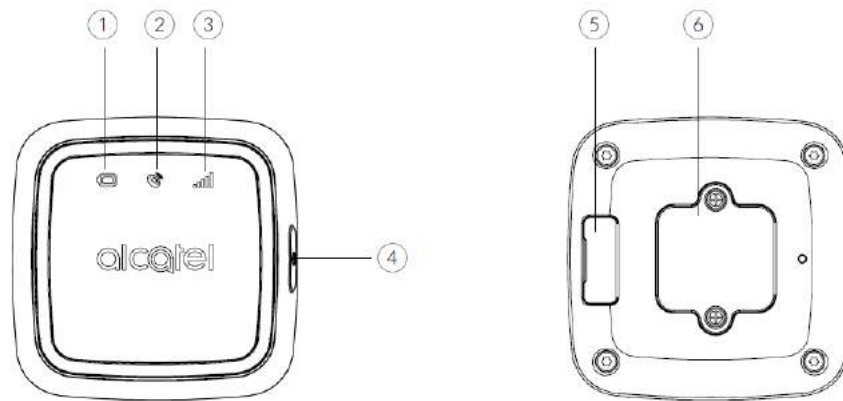
User Manual

What's in the box

 <p>A square-shaped electronic device with a black frame and a white face. The word 'alcatel' is printed in the center. At the top, there are three small icons: a battery level indicator, a signal strength indicator, and a location pin icon.</p>	 <p>A coiled USB cable with a standard USB-A connector on one end and a custom connector on the other.</p>	 <p>A rectangular pet tag with rounded corners, featuring a small loop at the top and a small hole at the bottom.</p>
MOVETRACK x 1	USB cable x 1	Pet tag x 1
 <p>A small screwdriver with a silver handle and a black tip.</p>	 <p>Two screws of different sizes, both with hexagonal heads and threaded shafts.</p>	 <p>A small booklet titled 'alcatel MOVETRACK Quick Start Guide' with an image of the device on the cover.</p>
Screwdriver x 1	Screws x 2	Quick start guide x 1

Please read this document carefully before using your device.

Device overview



- ① Battery indicator
- ② GPS indicator
- ③ Network indicator
- ④ Power button
- ⑤ Micro-USB port
- ⑥ Nano-SIM Card cover

Category	Description
Battery indicator	<ul style="list-style-type: none">• Blinks red during charging.• Lights blue when fully charged.• Lights red when battery level is low.
GPS indicator	<ul style="list-style-type: none">• Blinks red when searching for a GPS signal.• Lights blue when your MOVETRACK has found its GPS location.• Lights red when your MOVETRACK is unable to find its GPS location.

Category	Description
Network Indicator	<ul style="list-style-type: none"> • Lights blue when connected to the cellular data network. • Lights red when there is no network coverage. Please ensure that your Nano-SIM card is inserted correctly, and that the PIN code has been previously disabled (see Disabling your PIN code on page 5).
Power On/Off	<ul style="list-style-type: none"> • Press once to show battery/GPS/network status. • Press and hold the power button for at least 3 seconds until 3 LEDs all light up blue to turn on your MOVETRACK. • Press and hold the power button for at least 3 seconds until 3 LEDs all light up red to turn off your MOVETRACK.
Micro - USB port	For charging
Nano-SIM card cover	Remove to access Nano-SIM.

Setting up your MOVETRACK

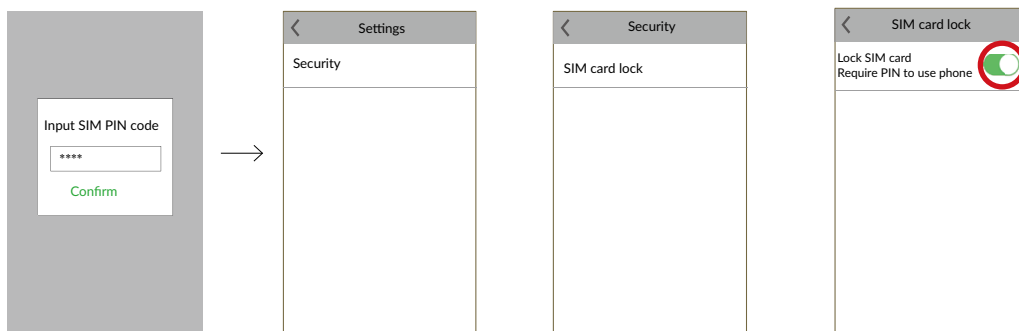
Getting a Nano-SIM card

A Nano-SIM card (not provided with this product) is required to set up and use your MOVETRACK. Please contact your operator to request a 2G network compatible Nano-SIM card data offer.



Disabling the PIN code

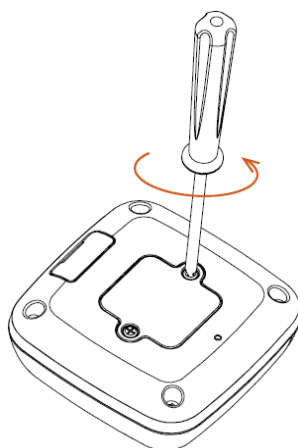
Insert the Nano-SIM card into another device, such as a smartphone, to disable the PIN code before inserting it into your MOVETRACK.



Inserting the Nano-SIM card

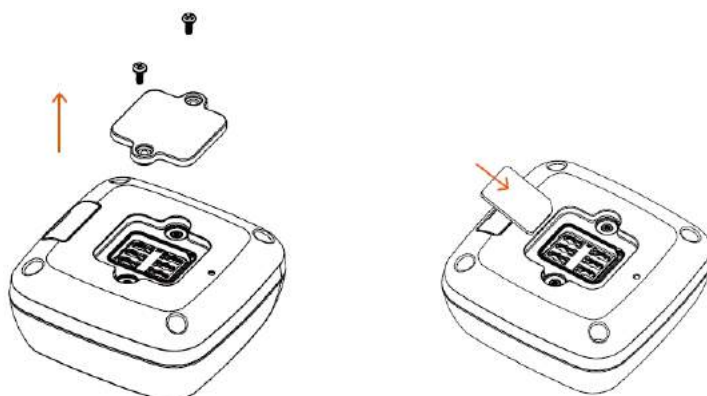
Please refer to the following steps when inserting your Nano-SIM card, making sure that an internet connection is available.

1



Remove the Nano-SIM cover using the supplied screwdriver.

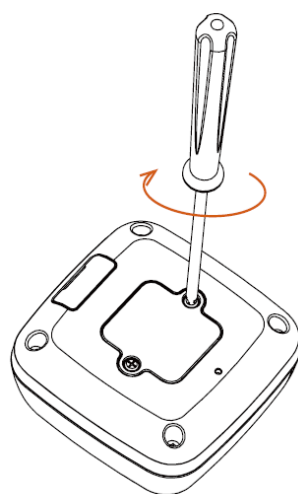
2



Insert your Nano-SIM card.

Please ensure you have deactivated the PIN code before inserting the Nano-SIM card into your MOVETRACK. (see **Disabling your PIN code** on page 5)

3



Replace the Nano-SIM cover and tighten the two screws.

Caution: Please do not attempt to disassemble your MOVETRACK yourself. Doing so will corrupt the MOVETRACK's waterproof performance and void your warranty.



Charging Your MOVETRACK

Plug the micro-USB cable into your MOVETRACK and connect it to a USB charger or any 1A/5V USB port.

- When charging, the battery light will blink red.
- The battery is fully charged when the battery light changes to blue. It will take at least 2.5 hours to charge the battery from zero to full.

Note: Charge your MOVETRACK for at least 2.5 hours before first use.

Powering on your MOVETRACK

Press and hold the power button for at least 3 seconds, until the 3 LEDs light up blue, to turn on your MOVETRACK. The 3 LEDs will indicate your MOVETRACK working status.

Temperature and Charging

Caution: We do not recommend using your MOVETRACK in environments outside of the temperature range -10°C to 45°C. Please only charge your MOVETRACK in temperatures between 0°C to 55°C. Charging outside this temperature range will invalidate the warranty.

In order to protect your MOVETRACK, there are some limitations on charging and use. These limitations are dependent upon the ambient temperature and are detailed below:

Environment Temperature	Limitations	Ambient temperature
< -20°C	Your MOVETRACK cannot be charged or powered on.	If the USB cable is inserted for charging, your MOVETRACK will quickly flash red and then automatically power off.
-20°C ~ 0°C	Your MOVETRACK cannot be charged	If the USB cable is inserted for charging, your MOVETRACK will automatically stop charging but you will still be able to use your device.
0°C ~ 55°C	Your MOVETRACK can be charged	If the USB cable is inserted for charging, your MOVETRACK will start to charge and you will be able to use your device normally.
56°C ~ 60°C	Your MOVETRACK cannot be charged	If the USB cable is inserted for charging, your MOVETRACK will automatically stop charging but you will still be able to use your device normally.
> 60°C	Your MOVETRACK cannot be charged or powered on.	If the USB cable is inserted for charging, your MOVETRACK will quickly flash red and then automatically power off.

Confirming that your MOVETRACK is connected to the network

After the tracker is fully booted up, press the power button to check the network connection status. If network LED is on blue, it means it is connected with the 2G/GPRS successfully.

If the network LED is red, it means the device has failed to connect to the network.

Please check if you have disabled the PIN code of your Nano-SIM card (see page 5).

If error persists, please contact your operator to request a 2G network compatible Nano-SIM card data offer.



Connection succeeded



Connection failed

Installing the application

The MOVETRACK application is required for the setup and use of your MOVETRACK. Please download it from the App Store or from the Google Play Store, then install and run it in your smartphone.



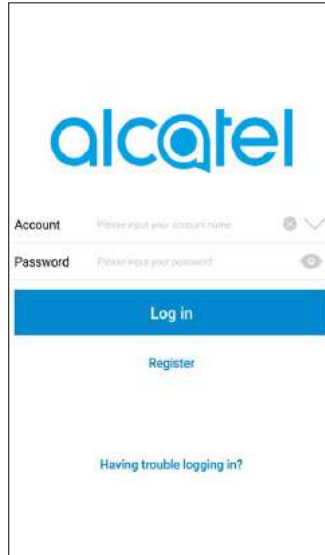
App Store



Play Store

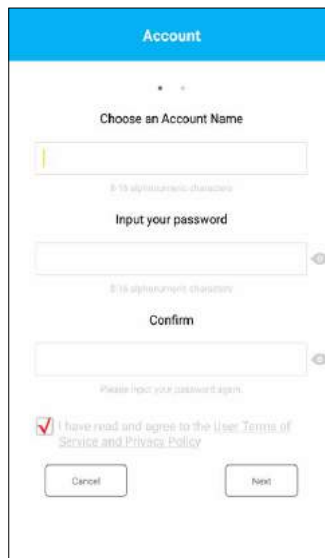
Creating an account

1. Touch **Register** to create you MOVETRACK account.



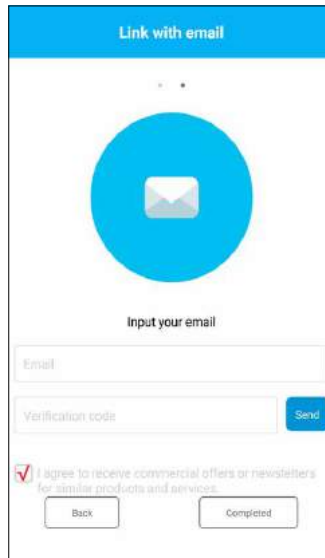
The image shows the Alcatel login and registration interface. At the top is the Alcatel logo. Below it are two input fields: 'Account' with the placeholder 'Please input your account name' and 'Password' with the placeholder 'Please input your password'. There are icons for clearing the account field and toggling password visibility. Below the input fields is a blue 'Log in' button, a blue 'Register' link, and a blue link 'Having trouble logging in?'.

2. Set a username and password.



The image shows the Alcatel account creation screen. It has a blue header with the word 'Account'. Below the header are three input fields: 'Choose an Account Name' (with a yellow cursor), 'Input your password', and 'Confirm'. Each field has a placeholder and a character count (8-15 alphanumeric characters). There are icons for toggling password visibility. Below the input fields is a checkbox with a red checkmark and the text 'I have read and agree to the User Terms of Service and Privacy Policy'. At the bottom are 'Cancel' and 'Next' buttons.

3. Provide an email address. Should you forget your password at any stage, a link will be sent to this address to reset it.



The screenshot shows a mobile app interface titled "Link with email" in a blue header. Below the header is a large blue circle containing a white envelope icon. Underneath the circle, the text "Input your email" is displayed. There are two input fields: "Email" and "Verification code". To the right of the "Verification code" field is a blue "Send" button. Below the input fields is a checkbox with a red checkmark and the text "I agree to receive commercial offers or newsletters for similar products and services." At the bottom are two buttons: "Back" and "Completed".

4. A verification code will be sent to your email address within a few minutes. Input it here in the app to continue.

Log in to your account

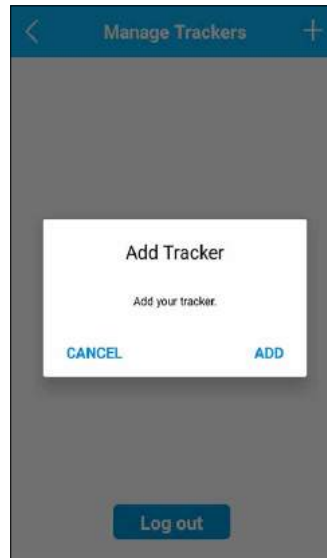
Enter your username and password to log in.



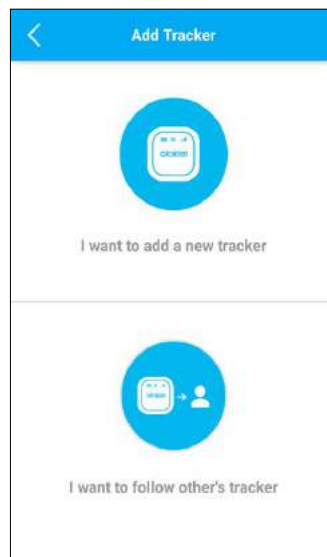
The screenshot shows the Alcatel login screen. At the top is the "alcatel" logo in blue. Below the logo are two input fields: "Account" with the text "lucy12345" and a dropdown arrow, and "Password" with masked characters "*****" and an eye icon. Below these fields is a blue "Log in" button. Underneath the button is a blue "Register" link. At the bottom is a blue link that says "Having trouble logging in?".

Pairing

1. Touch **+** to add your MOVETRACK.



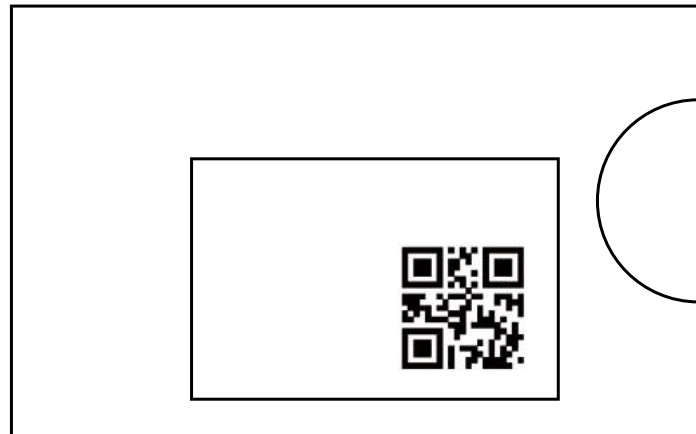
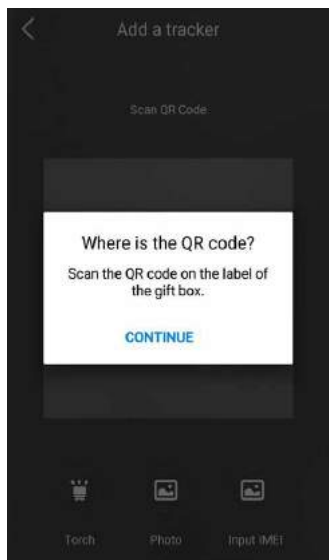
2. Select **I want to add a new tracker**. You will be granted administrator authority.



3. Input the IMEI to pair your MOVETRACK.

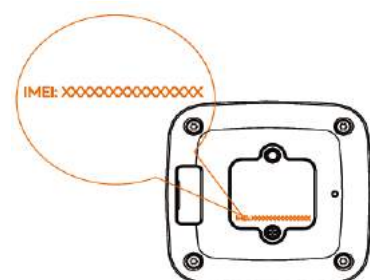
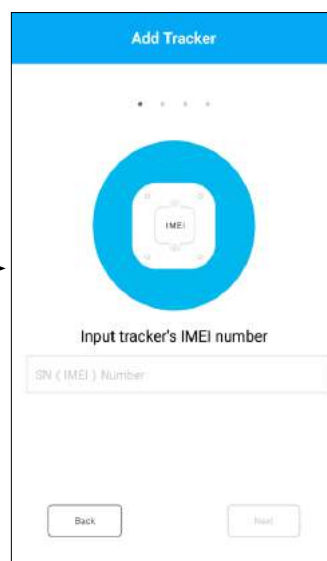
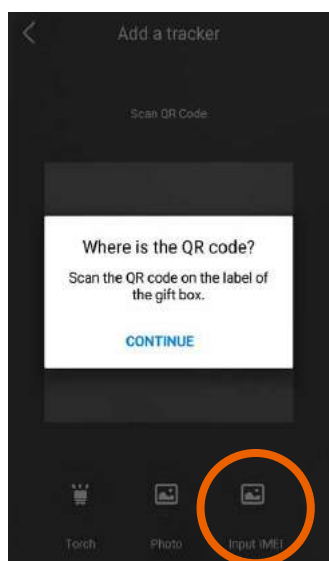
a. Scan by QR code

Scan the IMEI QR code located on the label on the box.

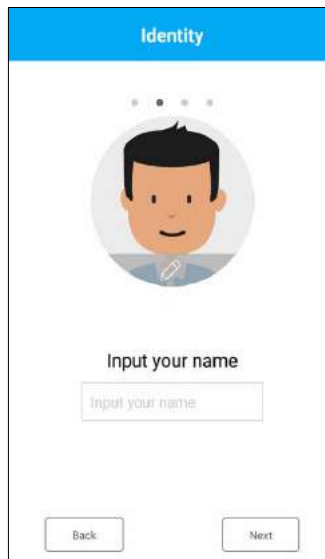


b. Manually input IMEI number.

Click on **Input IMEI** on the **Scan QR code** screen. Enter the unique identifier of your MOVETRACK (IMEI) and touch **Confirm** to pair your MOVETRACK to your smartphone. The IMEI can be found either on the back of your MOVETRACK or in the box your MOVETRACK came in.(see below)



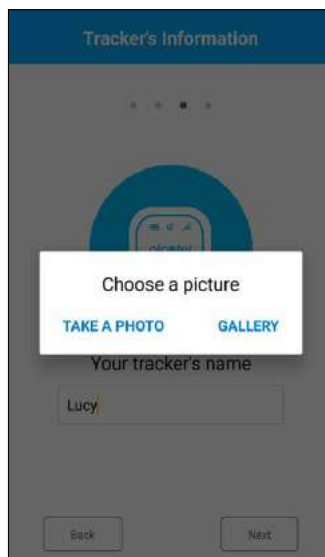
4. Input your name.



The screen is titled "Identity" in a blue header. Below the header is a horizontal progress indicator with four dots, the second of which is filled. In the center is a circular profile picture of a cartoon man with black hair and a blue shirt. Below the picture is the text "Input your name" in bold, followed by a text input field containing the placeholder "Input your name". At the bottom are two buttons: "Back" on the left and "Next" on the right.

5. Enter your tracker's name.

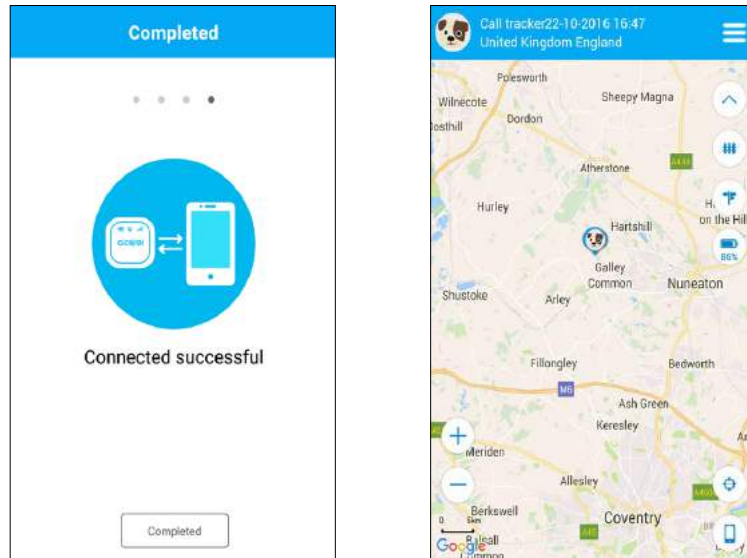
6. Select a profile picture for the tracker.



The screen is titled "Tracker's Information" in a dark blue header. Below the header is a horizontal progress indicator with four dots, the third of which is filled. In the center is a circular profile picture of a blue dog. A white modal dialog is open over the screen with the title "Choose a picture" and two buttons: "TAKE A PHOTO" and "GALLERY". Below the modal is the text "Your tracker's name" in bold, followed by a text input field containing the name "Lucy". At the bottom are two buttons: "Back" on the left and "Next" on the right.

Completion

If the MOVETRACK and smartphone have been successfully paired, the application main screen will now appear on your smartphone with a map indicating the MOVETRACK's location.

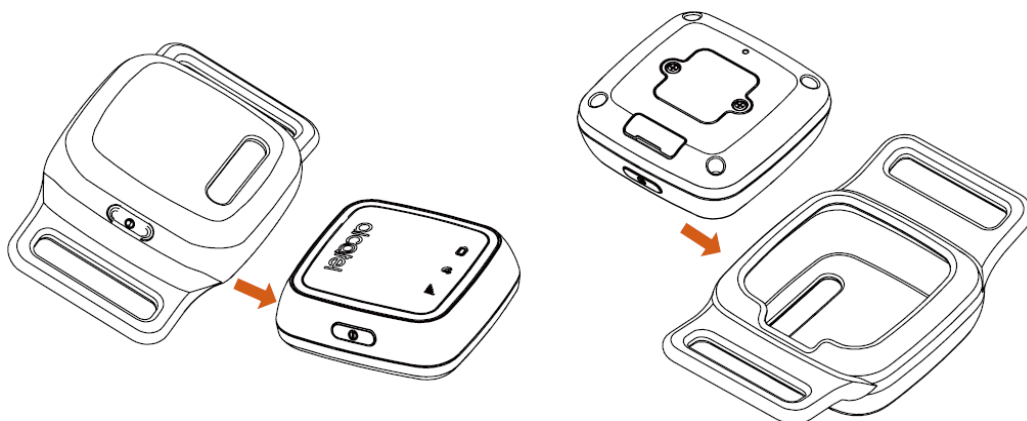


Using your MOVETRACK

MOVETRACK can be used to track anything, from luggage and suitcases, to children and pets.

Using the pet tag

Insert your MOVETRACK into the pet tag as shown below. Please align the cut-out window so that the 3 notification icons are visible.



Note: Place the MOVETRACK with the pet tag on your pet's collar.

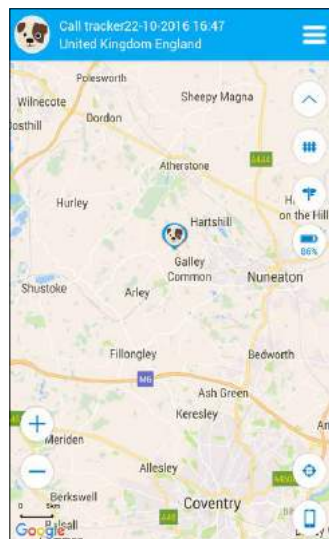
Accessing your MOVETRACK's functions

Power on/off

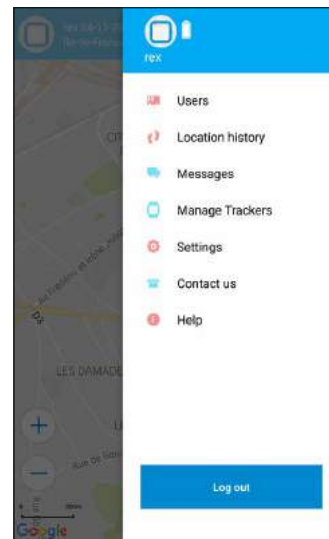
Press and hold the Power key for 3 seconds to power your MOVETRACK on/off.










MOVETRACK application functions

Application Main Screen



Slide left for
navigation
drawer



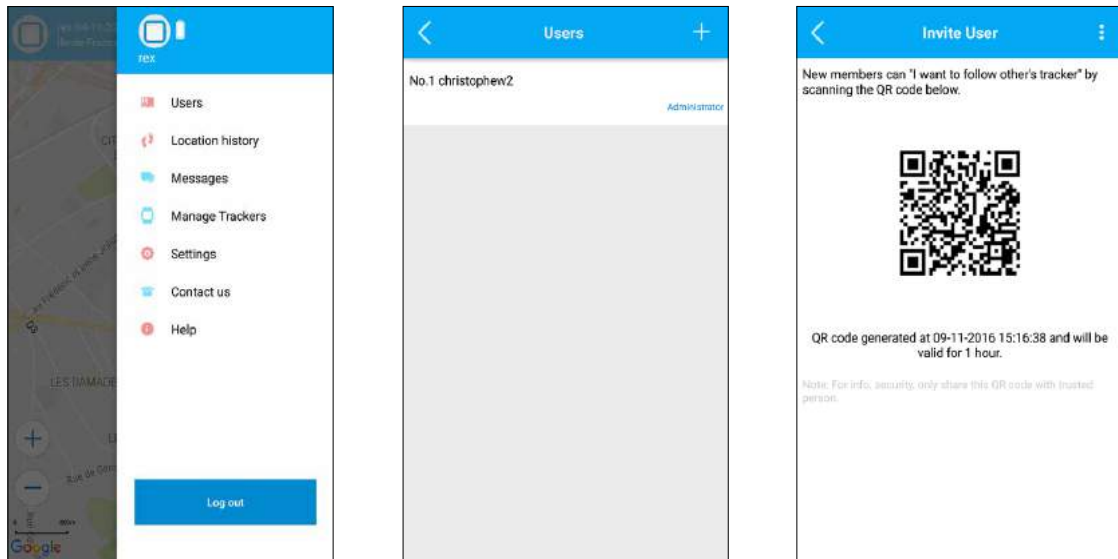
-   Hide or show the shortcut menu.
-  Touch to refresh your MOVETRACK's location.
-  Touch to view and set up electronic fences.
-  Touch to navigate a route to your tracker.
-  Battery level indicator: Touch to edit power-saving settings.
-  Touch to refresh your smartphone's location.
-   Zoom in and out of the map.

User management

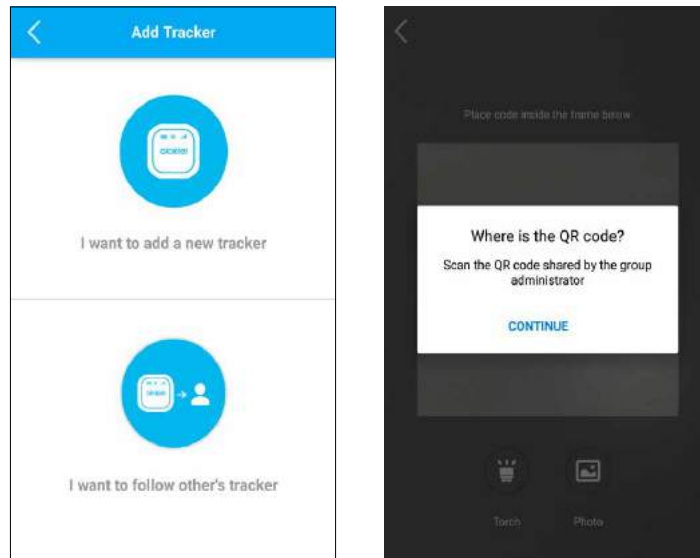
Additional users can be added in the application via QR code scanning.

Adding a user via QR code scanning

Touch **Users** in the navigation drawer, then **+** to invite.




Download and install the MOVETRACK application on the prospective new user's smartphone. Create an account and log in. Touch **I want to follow other's tracker** and scan the QR code of the administrator's application.

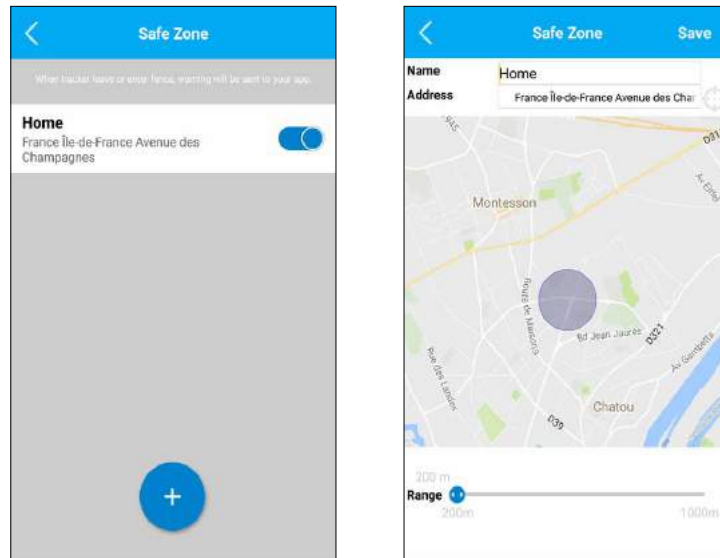


Users added via a QR code have access to almost all of the administrator's application functions, such as checking the location of the MOVETRACK. They cannot however add or delete other users.


Safe Zone

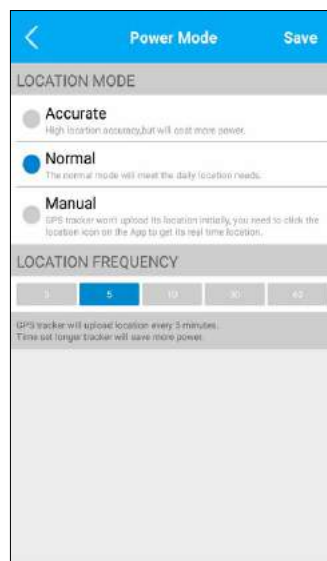
Touch  on the main screen to access the Safe Zone menu. You can set up geographical areas called safe zones (eg. home).

Once set up, you'll receive notifications in your application every time your device enters or leaves a safe zone.



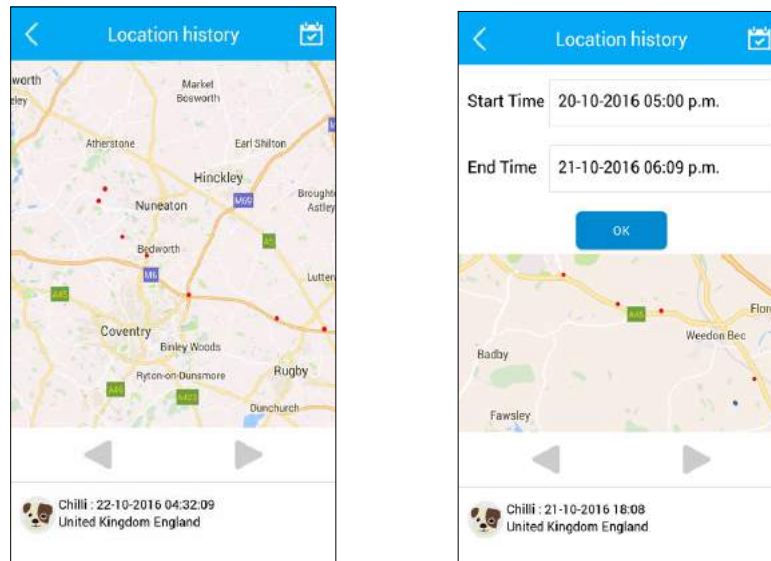
Power-saving settings

Touch  on the main screen to access the power-saving settings. Select the location update frequency (every 3, 5, 15, 30 or 60 minutes) and mode (Accurate, Normal or Manual). Make your selections based on what works for you in terms of accuracy and battery life.



Location history

Touch **Settings**, then **Location history**, to view the MOVETRACK's movements on a particular day/timeline. Specify the date and time range. The map will automatically zoom to show all the recorded locations of your MOVETRACK. Zoom in or out to get a clearer view.



Updates

Use the Update menu to check if a new software version is available for your MOVETRACK or for the application.

Touch the button at the bottom of the screen to check for updates.



FAQ

1. Are any of the materials used in this product harmful to the human body or to animals?

The material in use has passed all related safety testing and is safe for daily use.

2. Why is my MOVETRACK not charging?

- Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take a few minutes to light up the indicator.
- Make sure charging is carried out under normal conditions (0°C to +45°C).
- When abroad, check that the voltage input is compatible.

3. Can I make calls to my MOVETRACK?

Your MOVETRACK does not support voice calling.


4. How many users can monitor my MOVETRACK simultaneously?

10 users can monitor your MOVETRACK at any one time. You can invite users by sharing the QR code on the Invite User page in the app.

5. How come I cannot obtain the position of my MOVETRACK?

- Confirm your Nano-SIM card is data enabled.
- Ensure a Nano-SIM card is correctly inserted in your MOVETRACK, and ensure you have disabled the PIN code before inserting it into your MOVETRACK.
- Check your MOVETRACK's battery level.
- Ensure that your MOVETRACK has access to a clear signal.
- Switch your MOVETRACK off and on to restore service.

6. Why does it take so long to find my location?

Check which power-saving mode is selected. In manual mode, your MOVETRACK can only find your location when you press the  button.

7. Is my MOVETRACK waterproof?

This device has an IP67 rating, meaning it is resistant to splashing water. Do not wear your MOVETRACK whilst immersed under water for extended periods, for example whilst swimming, diving or bathing.

8. What do you use my personal data for?

Your personal data will not be used for advertising purposes, unless you have given us your express consent. Moreover, we will not transfer your personal data to any third parties without your express consent. The transfer of personal data to public institutions and public authorities that are entitled to receive such information, will only be carried out to the extent required by law or if we are obliged to do so by virtue of a court order or court ruling. If we commission third parties to provide certain services for us, such third parties will only have limited access to personal data, insofar as this is necessary to provide such services. Such third parties are bound to comply with the applicable data protection laws and our Privacy Policy while processing personal data.



www.sar-tick.com

This product meets applicable national SAR limits of 2W/kg.

The specific maximum SAR values can be found in the section of this user guide.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 5 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not using it.

Safety and use

We recommend that you read this chapter carefully before using your device. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

TRAFFIC SAFETY:

Given that studies show that using a device while driving a vehicle constitutes a real risk, drivers are requested to refrain from using their device when the vehicle is not parked.

When switched on, MOVETRACK emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- Do not place MOVETRACK on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from RF energy.

CONDITIONS OF USE:

You are advised to switch off MOVETRACK from time to time to optimise its performance.

- Switch MOVETRACK off before boarding an aircraft.
- Switch MOVETRACK off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile devices can interfere with other electrical or electronic devices, or equipment using radio frequencies.
- Switch MOVETRACK off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.
- When MOVETRACK is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. Do not let children use MOVETRACK and/or play with it and accessories without supervision.

Please note that MOVETRACK is a unibody device, the battery is not removable. Do not attempt to disassemble MOVETRACK. If you disassemble your device the warranty will not apply. Also disassembling the device may damage the battery, and may cause leakage of substances that could create an allergic reaction.

Always handle your MOVETRACK with care and keep it in a clean and dust-free place.

- Do not allow MOVETRACK to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc). The manufacturer's recommended operating temperature range is -10°C to +45°C.
- Do not open, dismantle or attempt to repair your MOVETRACK yourself.
- Do not drop, throw or bend your MOVETRACK.
- Do not use MOVETRACK if the screen is damaged, cracked or broken to avoid any injury.
- Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCL Communication Ltd. and its affiliates and are compatible with your device model. TCL Communication Ltd. and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Pay attention to any warnings.

- Do not attempt to open or disassemble MOVETRACK. Under inappropriate operation, the device and battery can be damaged and be hazardous to the human body and the environment.
- Do not clean MOVETRACK with corrosive cleaning products.
- Do not place MOVETRACK in dishwashers, washing machines or dryers.
- Do not place MOVETRACK on or in heating devices, such as microwave ovens, stoves, or radiators.
- Do not expose MOVETRACK to extreme temperatures. The recommended temperature ranges are from -10°C to +45°C.
- Do not place MOVETRACK close to fire.
- Do not dispose of MOVETRACK in a fire. This may cause the device to explode.
- Do not crush, drop, or puncture your MOVETRACK.

Never allow children to play with MOVETRACK. Small components may present a choking hazard to children.

When using your device, note that:

If the device is exposed to fresh water, dry it thoroughly with a clean, soft cloth. If the device is exposed to any liquid other than fresh water, such as salt water, liquid chemicals, vinegar, alcohol, and liquid detergent, rinse the device with fresh water immediately and dry it thoroughly with a clean, soft cloth. Failure to rinse the device in fresh water and dry it as instructed may cause it to suffer from operability or cosmetic issues.

Dry your device before charging.

Do not submerge the device.

Do not expose the device to pressurized water or high velocity water, such as water running from a tap, ocean waves, or waterfalls.

Even if your device is resistant to dust and water, you should avoid exposing it to environments with excessive dust, sand and mud or to moist environments with extreme high or low temperatures.

Your warranty does not cover damage or defects caused by abuse or improper use of your device (including use in environments where the relevant IP rating limitations are exceeded).

ALLERGENS:

TCL Communication Ltd. avoids using known allergens in our products. From time to time, trace amounts of an allergen may be added during manufacture of a device or device component that could cause discomfort for some individuals. This approach is common for many types of products. We recommend that you monitor any products that may be in prolonged contact with your skin, and remove them if you experience skin irritation.

BATTERY:

Please note your MOVETRACK is a unibody device, the battery is not removable. Observe the following precautions:

- Do not attempt to open the back cover,
- Do not attempt to eject, replace and open battery,
- Do not puncture the back cover of your device,
- Do not burn or dispose of your device in household rubbish or store it at temperatures above 60°C.

Childcare:

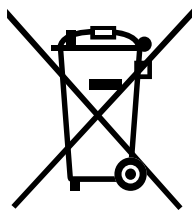
These devices are not toys and may be hazardous to small children. Do not allow children to put the device in mouth.

Certification

WEEE Approval

This device is in compliance with the essential requirements and other relevant provisions of the Waste Electrical and Electronic Equipment Directive 2012/19/EU (WEEE Directive).

Device and battery as a unibody device must be disposed of in accordance with locally applicable environmental regulations.



This symbol on your device, the battery and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these items of equipment



- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge.

All products with this sign must be brought to these collection points.

In non European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

RoHs Approval

This device is in compliance with the restriction of the use of certain hazardous substances in electrical and electronic equipment Directive 2011/65/EU (RoHs Directive).

RADIO WAVES:

Proof of compliance with international standards (ICNIRP) or with European Directive 1999/5/EC (R&TTE) is required of all modem models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards or this directive.

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES

Your device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency

electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

Maximum SAR for this model and conditions under which it was recorded.		
Body-worn SAR	0.784 W/Kg	DCS 1800

During use, the actual SAR values for this device are usually well below the values stated above. The lower the power output of the device, the lower its SAR value.

Body-worn SAR testing has been carried out at a separation distance of 5 mm.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They recommend that if you are interested in further reducing your exposure then you can easily do so by limiting your usage or keep the device away from the head and body.

For more information you can go to www.alcatel-mobile.com

Additional information about electromagnetic fields and public health are available on the following site: <http://www.who.int/peh-emf>.

License

CE | 588

This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The entire copy of the Declaration of Conformity for your telephone can be obtained through our website: www.alcatel-mobile.com.

Regulatory information

The following approvals and notices apply in specific regions as noted.

TCT Mobile

TCT Mobile Europe SAS
55 Avenue des Champs Pierreux,
Immeuble Le Capitole 92000 Nanterre, France
+33 1 46 52 61 00

EC declaration of conformity

Product identification:

ALCATEL MK20X type GPS Tracker

We TCT Mobile Europe SAS
55, avenue des Champs Pierreux
92000 Nanterre
France

Declare under our sole responsibility that the product above mentioned is conform to the applicable essential requirements of the directive 1999/5/EC and that all essential radio test suites have been carried out. Conformity assessment procedure : annex IV of the directive.

Applied standards :

- Item 3.1.a (protection of the health and of the safety of the user) :
 - EN 60950-1:2006 + A11:2009 + A1:2010 + A12:2011 + A2 :2013
 - EN 50 566: 2013 + AC :2014
- Item 3.1.b (protection requirements with respect to electromagnetic compatibility) :
 - EN 301 489-1 V1.9.2 (2011-09), EN 301 489-3 V1.6.1 (2013-08), EN 301 489-7 V1.3.1 (2005-11) , EN 301 489-17 V2.2.1 (2012-09), EN 55022 :2010+ AC :2011, EN 55024 :2010 + A1 :2015
- Item 3.2 (effective use of spectrum so as to avoid harmful interferences) :
 - EN 301 511 V9.0.2 (2003-03), EN 300 328 V1.9.1 (2015-02), EN 300 440-2 V1.4.1(2010-08),

This product also conforms to the applicable requirements of following directives:

- directive 2011/65/EU (RoHS - restriction of the use of certain hazardous substances)

This product can connect with a Common Mobile Phone Charger which complies with below standards:

- EN301 489-34 v1.4.1 (2013-05)
- EN 62684:2010

Conformity of this product with the essential requirements of the R&TTE Directive 1999/5/EC has been reviewed by the following Notified Body:

American Certification Body, Inc.
Suite C110, Whittier Avenue 6731, 22101 McLean, Virginia, United States
Identification number: 1588

Date :2016-12-12

Signature



Geraud Boutibonnes

TCT Mobile Europe SAS / Technical Director, Europe

CE1588

TCT Mobile Europe SAS
Immeuble Le Capitole
55, avenue des Champs Pierreux
92000 Nanterre - FRANCE
RCS Nanterre 440 038 222

TCT Mobile Europe SAS - Siège social : 55 Avenue des Champs Pierreux, Immeuble Le Capitole 92000 Nanterre France SAS au capital de 23 031 072 euros - RCS Nanterre B 440 038 222 - Siret 440 038 222 000 38 APE 4652Z

Disclaimer

MOVETRACK is a tracking device that requires GPS or Wi-Fi signal in order to function. These signals are dependent upon 2G network connection or Wi-Fi scanning.

Before inserting the SIM card, check that it can support 2G data, GPRS service is enabled and the 2G network signal is sufficiently strong.

As the MOVETRACK device cannot disable SIM card PIN codes, please use another device such as a smartphone to deactivate the PIN code before inserting the SIM card into the MOVETRACK device.

When using the device, make sure that it is not blocked or covered by metallic objects and that there are no objects or items surrounding it that could interfere with any signal transmission.

TCL Communication Ltd. shall not be liable nor provide warranty and return service for any consequences arising from 2G/GPS/Wi-Fi/GPRS/GSM connection issues.

The MOVETRACK is provided by TCL Communication Ltd. To the full extent permissible by applicable law, neither TCL Communication Ltd. nor ITS partners, suppliers, nor affiliates make any representations or warranties of any kind, express or implied, as to the use of the MOVETRACK or any information made available by or through the MOVETRACK. In addition, TCL Communication Ltd. and ITS partners disclaim all warranties with respect to the MOVETRACK, express or implied, including but not limited to the implied warranties of merchantability, title, fitness for a particular purpose and non-infringement. Furthermore, TCL Communication Ltd. does not warrant that use of the MOVETRACK will be uninterrupted, available at any time or from any particular location, secure or error-free, that defects will be corrected, or that the MOVETRACK is free of viruses or other potentially harmful components.

Please consult your network operator or distributor for more details. Thank you for your continued trust and support.

Warranty

The device is warranted against any deviation from technical specifications for a period of twelve (12)¹ months from the date specified on your original invoice.

Under the terms of this warranty, you must immediately inform your vendor in case of a conformity defect on this device, and present a proof of purchase.

The vendor or repair center will decide whether to replace or repair this device, as appropriate.

Repaired or replaced this device is warranted ONE (1) month unless there are statutory provisions to the contrary.

This warranty shall not apply to damage or defects to this device due to:

- 1) Not following the instructions for use or installation,
- 2) Not being compliant with technical and safety standards applicable in the geographical area where this device is used,
- 3) Improper maintenance of sources of energy, and of the overall electric installation,
- 4) Accidents or consequences of theft of the vehicle in which this device is transported, acts of vandalism, lightning, fire, humidity, infiltration of liquids, inclement weather,
- 5) Connecting to or integrating into this device any equipment not supplied or not recommended by the manufacturer,
- 6) Any servicing, modification or repair performed by individuals not authorised by the manufacturer, the vendor or the approved maintenance centre,
- 7) Use of this device for a purpose other than that for which it was designed,
- 8) Malfunctions caused by external causes (e.g., radio interference from other equipment, power voltage fluctuations),
- 9) Faulty connections resulting from unsatisfactory radio transmission or caused by the absence of radio relay coverage.

¹ The warranty period may vary depending on your country.

Warranty is also excluded for this device on which markings or serial numbers have been removed or altered.

This device is also warranted against hidden defects (defects inherent in the design, manufacture, etc.).

There are no other express warranties than this printed limited warranty, expressed or implied, of any nature whatsoever.

In no event shall the manufacturer be liable for incidental or consequential damages of any nature whatsoever, including but not limited to trading loss, commercial loss, to the full extent those damages can be disclaimed by law. Some countries/states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

Battery

This Limited Warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks, and this Limited Warranty does not cover any battery if:

- The battery has been charged by a battery charger not specified or approved by TCL Communication Ltd.;
- Any of the seals on the battery are broken or show evidence of tampering;
- The battery has been used in equipment other than MOVETRACK for which it is specified.



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Address: Room 1910-12A, Tower 3, China HK City, 33 Canton Road, Tsimshatsui, Kowloon, Hong Kong