Director – IT,

WebstoreSL (Pvt) Ltd,

No. 226/2,

Moratuwa - Piliyandala Rd,

Piliyandala 10300

University of Colombo School of Computing,

No.35,

Reid Avenue,

Colombo 07.

<u>Re-engineering processes in our organization</u>

This is to certify that four students following the Information Systems degree programme in University of Colombo School of Computing reached me officially to ask permission to evaluate whether they can re-engineer existing processes in our business. After permission was granted to gather information, they contacted me and employees of the business through email, WhatsApp, and phone calls. After evaluation they chose the following processes in our organization to re-engineer.

1. Sales Process.
2. Return Process.
3. Stock Management Process.

After the re-engineering phase was completed, I proposed some suggestions I thought would further improve their solutions. I hereby certify that all the information provided here are accurate according to my knowledge and the solutions they provided through re-engineering of processes are feasible and possible to implement. I would like to express my satisfaction in their effort.

I wish them all the very best.

The team members,

Akila Maithripala

Sanka Gallage

Yashodha Subhasinghe

Tharahie Bhaskaran

Thank you.

Mr. Amila Kothalawala,

Director – IT,

WebstoreSL (Pvt) Ltd.