# Word Salad

Using a voice assistant to navigate Food Bank data

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#### Problem

- (General) Problem: It is difficult to gain insights from datasets, because of size, complexity, distribution or unfamiliarity with jargon
- (more specific) Information about food banks, inventory, transportation is available but isn't accessible to everyone who needs it
- Who is everyone?
  - Staff in Mid Ohio Food Bank (\*)
  - People who shop at pantries
  - Suppliers and donors
  - Food bank operators

### Solution

- Provide voice-controlled navigation through complex distributed data
  - Food banks, locations, hours
  - Other smart-city information; traffic, events, emergency response supplies, etc.,
  - Other data sources in different industries, e.g., formal glossaries (Ontologies) for banking, agriculture, pharmaceuticals, e-science, ...

### **Business Model**

- Service-led (open source)
- Supplements existing service relationships
- Support and customization
  - Connect to datasets
  - Configure questions/answers



