Prompts:
https://docs.google.com/document/d/1Brl9caVKhdsFMMTwWP_0n18-k5rIlpIGEQhDGyHwmU8/edit

Tester	Insight	How to solve it?	P
Sebastian	"Get Supported" is not straightforward, if I were a parent I will go to "For families"	Move 1-on-1 help to For families	0
Sebastian	Confused about the difference between the four tabs under "Get Supported"	Compress all four tabs into one	1
Sebastian	In the Webinar page, not sure where to click.	Have a clear button indicating where to RSVP	2
Sebastian	The user find "there are too much information, too packed in "	Reduce information overload by organizing all the tabs better	0
Sebastian	In the "Learning Lab", not sure what each image means	Remove the hover show text effect and show text directly	1
Sebastian	Thought the "Learning Lab"means education for children not parents' learning	Rename learning lab to something better	2
Sebastian	Find the description in About Us and Homepage vague. Feel like they understand what the org does but not sure what exactly the org does.	Rewrite the introductory paragraph to make it better for new users	2
Sebastian	The user thought Videoask under "Share your stories" is the place to ask for help. Because it has video, text and voice.	Add text description to clarify what this page does	2

Tester	Insight	How to solve it?	P
David	"How many separate tabs there are, ordering is confusing, you have to click in to figure out what things were, the log in bar is terrible."	Reorganize website	
David	(tasks were) Not too hard but "Unnecessarily difficult"		

David	"Tab naming is off"		
Jonathan	"Some of the internal naming is good, some is rough, I don't know what learning lab is"	Find more user friendly nomenclature	
Jonathan	The user didn't know what to do in learning lab, and took a few passes to realize that the tiles were links	Remove tile animations	
Jonathan	The user felt that some of the language used in the fatherhood page was racially charged and felt put off	Change verbiage	
Jonathan	The user was thrown off by the Find a Provider tab, thought that was the be supported section		
Jonathan	The user did not like airtables, said that they were an information overload and that they wouldn't read instructions on how to work with them		