Sunjay Calvvin

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EDUCATION

Indian Institute of Management   Lucknow, India
Master of Business Administration - Operations, IT & Systems Management   *June 2021 – Mar 2023*

Sree Chitra Thirunal College of Engineering   Trivandrum, India
Bachelor of Technology - Computer Science & Engineering   *Aug. 2014 – June 2018*

EXPERIENCE

Management Associate   August 2023 – September 2023
Price Waterhouse Coopers(PwC -US)   *Bangalore, India*
- Formulated digital transformation proposals for Fortune 500s, managed E2E testing for infrastructure & apps
- Played a pivot role on a Banking client's $8 billion M&A Divestiture activity from a Technological and IT standpoint

Management Intern - Received Pre-placement Offer on internship performance   *April 2022 - June 2022*
- Built & managed 10+ reports with actionable program insights for executive leadership; leveraged in 3 call-hours/week
- Developed an excel-based M&A dashboard to track and communicate IT system cut-over activities for 10+ release cycles
- Consolidated & analyzed 2000+ tasks for 65+systems across 9 workstreams in scope for Day-1 deadline
- Automated and streamlined weekly executive reporting and staffing plan; saving 2+ hours/week

Full Stack Developer - Application Engineer   June 2018 – June 2021
Oracle India   *Trivandrum, India*
- Achieved 40% cost reduction by deploying micro-services in cloud; 20% sprint time savings for 4+ teams
- Ensured 100% compatibility of 3 Service cloud products for 3 years during design system version upgrades
- Enhanced Data Life-cycle Management tool, enabling 2000+ customers to automate data purging & archiving
- Revamped the Audit Logging mechanism for capturing 100% of rule version history made by customers
- Optimized export to excel functionality to handle input data size from a 1000 to 4500+ complex rules
- Led user research to identify pain points & enhanced the rule addressing capability from 2 to 20 per rule
- Wireframed & delivered the user flow after analyzing legacy UX/UI for 40+ modules; increased user satisfaction by 60%
- Standardized the object listing feature to be deployed as the primary landing page for 5+ crucial functionalities
- Conceptualized & supervised the development of Tab groups mechanism; reduced UI cluttering by 50%
- Managed backlogs & prioritized 20+ deliverables for 2000+ CRM customers of Oracle Service cloud
- Worked closely with Product Managers to translate strategic vision into actionable delivery plans for 3 products
- Gathered requirement from client, defined 40+ stories, 20+ features & 10+ epics; help define sprint-MVP
- Strategized the launch of Enhanced Business Rules to 66+ high priority customers within 6 months
- Coordinated with internal teams for 16 months on all front-end epics, stories and defects of the product backlog
- Led a scrum team of 3 through 8 sprints, delivering 4 features as part of the Knowledge Transfer Programme
- Designed the automation steps for bulk migrating custom rule data that reduces user effort by 90%
- Prototyped an activity monitoring application aimed at improving the employee productivity by 30%

Development Intern   March 2017 – August 2017
Tata Consultancy Services (TCS)   *Kochi, India*
- Implemented auto cab allocation and car-pooling for employees, based on their route and destination
- Streamlined companies travel expenditure reduction by 50% and reduced 90% human effort in cab coordination effort

PROJECTS

MBA Projects | *Python, Miro, Celonis, Excel*   June 2021 – March 2023
- Developed digital transformation strategy for a US bike company (Management Information Systems)
- Python-based Sentiment Analysis on OYO's Twitter Marketing Strategy and SEO scope from 2019-22 (Digital Marketing)
- Analyzed operational process data through Celonis process-mining for deriving business value
- Devised GTM Strategy for market expansion & developed action plan to achieve KPIs at Muskaan.org

Engineering Projects | *Python, API, .NET, Git*   Aug 2017 – June 2018
- Modular AI Chatbot modeled on Tensorflow - achieved 91% conversational accuracy when deployed as a College Inquiry Bot
- Developed a full stack application and web client for the chatbot engine
- Developed a dynamic N by N user defined dots and boxes game using C++ and OpenGL

TECHNICAL SKILLS

Languages: Java, Python, C/C++, SQL, Typescript/JavaScript, HTML/SCSS
Frameworks: Knockout JS, React, Node.js, JUnit, RedWood-UI
Developer Tools: Git, Jenkins, Docker, OCI developer tools, VS Code, Visual Studio, Post Man, IntelliJ, Slack API
Other Tech Stack tools: Miro, Figma, Jira, Excel, PowerPoint, PowerBI