

Accessing your service

A welcome letter is sent to you when your IBM® Maximo® Worker Insights service is provisioned.

Use this welcome letter to determine the access points for your service's API and dashboard.

Accessing the API

Initial access to the IBM Maximo Worker Insights API is available through the IBM Watson™ IoT Platform dashboard. The URL for the IBM Watson™ IoT Platform is provided in your welcome letter.

To set up access to the API, follow these steps:

1. [Acquire API access credentials.](#)
2. [Acquire a bearer token.](#)
3. [Creating an administrator user.](#)

After this initial setup is complete, you can access the API by using the following URL:

`https://iotworkerinsights.ibm.com/docs/<tenant_ID>`, where `<tenant_ID>` is your tenant ID.

Accessing the dashboard

The URL for your dashboard is `https://worker-insights.mybluemix.net?tenantId=<tenantId>`, where `<tenantId>` is your tenant ID.

Your tenant ID and the URL for your dashboard are provided in your welcome letter.

Important:

- Your administrator must create your IBM Maximo Worker Insights user record before you can access the dashboard.
- The first administrator must create their own user record by using the API. For more information about this procedure, see the previous section, [Accessing the API](#).