

<b>List of Requirements</b>					
<b>Requirement ID</b>	<b>Requirement Description</b>				
Grup 2. T/R 1	Good Online Hosting of the system				
Grup 2. T/R 2	Access to login page				
Grup 2. T/R 3	Databases				
Grup 2. T/R 4	Employee accounts				
Grup 2. T/R 5	Departments				
Grup 2. T/R 6	Groups				
Grup 2. T/R 7	Self help webpage				
Grup 2. T/R 8	Access permissions				
Grup 2. T/R 9	Reports				
Grup 2. T/R 10	Process checks				
Grup 2. T/R 11	Company info				
Grup 2. T/R 12	Customer accounts				
<b>List of Test Cases</b>					
<b>Test Case ID</b>	<b>Test Case Description</b>				
G2.TC1	Customer cannot access system's web page				
G2.TC2	Employee cannot access system's web page				
G2.TC3	Customer Username Does not Exist				
G2.TC4	Employee Username Does not Exist				
G2.TC5	Customer Username Already Exist				
G2.TC6	Customer Incorrect Password				
G2.TC7	Employee Incorrect Password				
G2.TC8	Customer forgot Password				
G2.TC9	Employee forgot Password				
G2.TC10	Customer got locked out because they tried 3 times already				
G2.TC11	Employee got locked out because they tried 3 times already				
G2.TC12	Customer cannot access self service link				
G2.TC13	New Employee				
G2.TC14	Archive Employee				
G2.TC15	Archive Customer				
G2.TC16	Archive Reports				
G2.TC17	Add new function to database				
G2.TC18	Add Edit Access Permissions				
G2.TC19	Remove Edit Access Permission				
G2.TC20	Add View-Only Permission				
G2.TC21	Remove View-Only Permission				
G2.TC22	Run/Scan System for bugs/viruses/malware				
G2.TC23	Change Server Hosting Specification				
G2.TC24	Change Server Hosting Provider				
G2.TC25	No Activity for more than 30minutes after sign in by customer				
G2.TC26	No activity for more than 30minutes after sign in by employee				
G2.TC27	No Activity for more than 12 months by customer				
G2.TC28	No respond to emails sent by company to a customer for more than 24 months				
G2.TC29	System needs to be Updated				
G2.TC30	Abuse of system's use by customer				
G2.TC31	Abuse of system's use by employee				
G2.TC32	Add new company info				
G2.TC33	Edit existing company info				
G2.TC34	Create new departments				

G2.TC35	Edit existing department info				
G2.TC36	Create new groups				
G2.TC37	Edit existing group info				
G2.TC38	Cannot create new report				
G2.TC39	Cannot view report				
G2.TC40	Cannot edit report				

Requirements Traceability Matrix					
Project name: Call handler system					
Requirement ID	Requirement Description	Test case ID	Status	Priority	Bug list
Grup 2. T/R 1	Good Online Hosting of the system	G2.TC1	Pass	HIGH	-
		G2.TC2	Pass		-
		G2.TC3	Fail		G2.TC3
		G2.TC4	Pass		-
		G2.TC5	Pass		-
		G2.TC6	Pass		-
		G2.TC7	Fail		G2.TC7
		G2.TC8	Pass		-
		G2.TC9	Pass		-
		G2.TC10	Pass		-
		G2.TC11	Pass		-
		G2.TC23	Fail		G2.TC23
		G2.TC24	Pass		-
Grup 2. T/R 2	Access to login page	-	-	HIGH	-
Grup 2. T/R 3	databases	G2.TC14	Pass	HIGH	G2.TC16
		G2.TC15	Pass		-
		G2.TC16	Fail		G2.TC16
		G2.TC17	Pass		-
Grup 2. T/R 4	employee accounts	G2.TC13	Pass	MEDIUM	G2.TC26
		G2.TC14	Pass		-
		G2.TC26	Fail		G2.TC26
		G2.TC31	Pass		-
Grup 2. T/R 5	Departments	G2.TC34	Pass	MEDIUM	-
		G2.TC35	Pass		-
Grup 2. T/R 6	Groups	G2.TC36	Pass	LOW	-
		G2.TC37	Pass		-
Grup 2. T/R 7	Self help webpage	G2.TC12,	Pass	HIGH	-
Grup 2. T/R 8	Access permissions	G2.TC18	Pass	HIGH	G2.TC20
		G2.TC19	Pass		-
		G2.TC20	Fail		-
		G2.TC21	Pass		-
Grup 2. T/R 9	Reports	G2.TC38	Fail	MEDIUM	G2.TC38
		G2.TC39	Pass		-
		G2.TC40	Pass		-
Grup 2. T/R 10	Process checks	G2.TC22	Pass	HIGH	-
		G2.TC29	Fail		G2.TC29
Grup 2. T/R 11	Company info	G2.TC32	Pass	MEDIUM	-
		G2.TC33	Pass		-
Grup 2. T/R 12	Customer accounts	G2.TC25	Pass	HIGH	-
		G2.TC27	Pass		-
		G2.TC28	Pass		-
		G2.TC30	Pass		-