NGSOTI (Next Generation Security Operator Training Infrastructure)

Introduction to Incident Response



CIRCL

Computer Incident Response Center Luxembourg



Co-funded by the European Union TEAM CIRCL TIP:CI FAR

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Outline

Welcome

CIRCL background and services

Introduction

Practical aspects

Incident Response Contractors Evaluation

Welcome and Introduction

Interactions during the training

- Collaboration during the training.
- Interrupt the training at any point in time if you have important questions.
- Write your questions in the hdoc.
- Use the collaborative notes to share information.
- collaborative notes that can be downloaded and converted in docx or PDF.

Welcome Interactions with the audience

- Round table.
- Purpose make this training useful.
- What are your area of expertise?
- What do you expect from this course?



- The Computer Incident Response Center Luxembourg (CIRCL¹) is a government-driven initiative designed to provide a systematic response facility to computer security threats and incidents.
- CIRCL is the CERT for the **private sector**, communes and non-governmental entities in Luxembourg.
- Started operation under Economic Interest Group in September 2010.
- Under NIS regulation (duties defined in the law of 28 may 2019 defined in Mémorial A N° 372 of the 31 May 2019).

https://www.circl.lu/

CIRCL background and services CIRCL Missions 1/2

- Provide a systematic and pragmatic response facility to cyber security incidents.
- **Support economical sector** to recover quickly and efficiently from cyber security incidents.
- Minimize cyber security incident-based losses, theft of information and disruption of services.

CIRCL background and services CIRCL Missions 2/2

- Gather information/intelligence related to incident handling to better prepare future incidents management and provide optimized protection for systems and data.
- Coordinate communication among national and international incident response teams² during security emergencies and to help prevent future incidents.
- Provide a security related **information sharing community** and warning system for national ICT users and international partners.
- Foster knowledge and awareness exchange³ in cyber security.

²FIRST.org, CSIRTs network, TF-CSIRT...

³https://www.circl.lu/pub/

CIRCL Services - Incident Coordination

- Incident handling⁴ for reported ICT incidents via different medium (e.g. International CSIRT channel, national incident report,...).
- Incident identification and triage.
- Technical investigation including information correlation (e.g. Security vulnerability/incidents matching, similar incident resolution,...).
- Incident coordination might also include vulnerability handling and coordinated vulnerability disclosure⁵ (e.g. software vulnerability related to an incident).

⁴https://www.circl.lu/opendata/statistics/

⁵https://www.circl.lu/pub/responsible-vulnerability-disclosure/

CIRCL and Open Source Tooling

- From the early beginning of CIRCL, developing tools and software for our use-cases should be available to others⁶.
- For all software developed, associated **services**⁷ are available.
- **Producing intelligence** from the services available.
- In 2024, CIRCL maintain more than 14 open source projects⁸ (250+ official git repositories).

⁶Public Money, Public Code

⁷publicly accessible or restricted access services

⁸https://opensource-metrics.circl.lu/

CIRCL background and services MISP Project and CIRCL

- CIRCL leads the development of the Open Source MISP threat intelligence platform⁹ which is used by many military or intelligence communities, private companies, financial sector, National CERTs and LEAs globally.
- CIRCL runs multiple large MISP communities performing active daily threat-intelligence sharing.
- Private sector such as the financial sector can request access to one or more information sharing communities operated by CIRCL.

⁹https://www.misp-project.org/

MISP communities management and hosting

- CIRCL provides different level of MISP hosting for communities such as CSIRTs, financial sector, mobile operator sector, banking regulator which can include:
 - o Dedicated virtual or physical MISP instance hosted in Luxembourg;
 - MISP software stack maintenance;
 - Managing organisation and communities;
 - Bootstrapping information and intelligence from feeds or other communities;

CIRCL background and services What is MISP?



- MISP is a threat information sharing platform that is free & open source software.
- A tool that **collects** information from partners, your analysts, your tools, feeds.
- Normalises, correlates, enriches the data.
- Describe and structure complex TTPs¹⁰, course of action or custom intelligence.
- Allows teams and communities to collaborate.
- **Feeds** automated protective tools and analyst tools with the output.

¹⁰Tactics, techniques, and procedures.

MISP Project - ecosystem overview

- An open standard¹¹, training materials.
- Classification libraries¹² & encyclopedia¹³ (from threat-actor databases to MITRE ATT&CK).
- **MISP-specific tools**: Python Wrapper, Enrichment service, misp-guard for air-gapped system, etc.
- **Integration and workflows**: OpenAPI, Workflow blueprints, misp-modules (300+ enrichments), etc.
- Open data & OSINT Feeds.

¹¹https://www.misp-standard.org/

¹²https://www.misp-project.org/taxonomies.html

¹³https://www.misp-project.org/galaxy.html

MISP Training materials

Plethora of content for different objectives and use-cases

- MISP Book¹⁴ User guide for day-to-day usage.
- MISP/misp-training¹⁵ Main repository for any documentation, training materials or conference talks.
- MISP/misp-training-lea Complete e-learning course for Law enforcement.
- Training video Topical, feature-focused or 4h e-learning session.
- Others Cheatsheets, Best practices, guidelines, compliance 16, etc...

¹⁴https://www.circl.lu/doc/misp/

¹⁵https://github.com/MISP/misp-training

¹⁶https://misp-project.org/compliance/

CIRCL background and services Cerebrate



- Cerebrate¹⁷ ¹⁸ is an open source platform meant to act as a trusted contact information provider.
- Main objectives are community management and local tool orchestration.
- IAM centric design including users provisioning.
- Local tool management and inter-connection (e.g. MISP).

¹⁷https://www.cerebrate-project.org/
¹⁸https://cerebrate.misp-project.org

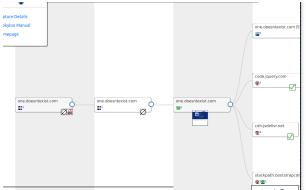


- Pandora¹⁹ ²⁰ is an analysis framework to discover whether a file is suspicious and to conveniently show the results.
- This tool was created out of a partnership with the CERT of a bank in need of a local tool in order to avoid leaking sensitive information toward third-parties.
- CIRCL develops the open source project, along with operating a public instance for the community and supporting organisations wanting to operate local instances.

¹⁹https://github.com/pandora-analysis

²⁰https://pandora.circl.lu/

- Lookyloo²¹ ²² is a safe environment to check, review and analyse urls.
- This forensic tool can be used to analyse potential phishing website but also legitimate sites for understanding the interactions.



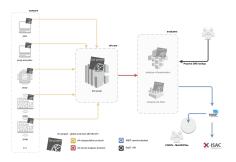
... / p/74a4c/ m Request Response (Status code: 200) - I Download rendered HTML page Download URLs in rendered HTML page Body size: 9.1KiB This file can be found 672 times across all The same file was seen in 672 other captur Note that only 20 captures are displayed The following captures get the same file т La Banque Postale - Banque et Assurance en ligne - La Banque La Banque Postale - Banque et Assurance en ligne - La Banque La Banque Postale - Banque et Assurance en ligne - La Banque Postale

²¹https://github.com/Lookyloo

²²https://lookyloo.circl.lu/

CIRCL background and services D4 Project

 D4 Project²³ is a large-scale distributed sensor network to monitor DDoS and other malicious activities relying on an open and collaborative project.



²³https://www.d4-project.org/

CIRCL background and services All Project

 AIL Project²⁴ is an open source framework to collect, crawl, dig and analyse unstructured data. The framework can be used to find information leaks, intelligence, insights and much more. The open source framework includes crawling services (for Tor, I2P) or feeders for specific sources (Telegram, fediverse).



Typo Squatting



- Typo Squatting²⁵ is a service to generate, find and assess existing fake domain used by adversaries.
- Can be used as a standalone Python library²⁶ for integration with other tools.
- Publicly accessible service to run queries and download the results.
- Support many (20+) domain generation algorithms, automatic MISP integration and false-positive detections.

²⁵https://typosquatting-finder.circl.lu/

²⁶https://github.com/ail-project/ail-typo-squatting

CIRCL background and services Hashlookup

- Hashlookup^{27 28} is a public API to lookup hash values against known databases of file hashes.
 - include NSRL dataset along with more than 100 sources such as CDNjs, major Linux distributions, snap repositories...
- The service is publicly accessible service or can be used as Bloomfilter datasets to off-line lookups.
- Typical usage: During digital forensic investigation to give context and information about the files extracted.

²⁷https://hashlookup.io

²⁸https://hashlookup.circl.lu/

PassiveDNS, PassiveSSL, PassiveSSH

Services providing valuable information during investigation and scenario re-construction.

- PassiveDNS: Historical DNS records database.
- PassiveSSL: Historical database of X.509 certificates (query per IP address, certificates).
- PassiveSSH: Historical database of SSH keys & fingerprint (query per IP, fingerprints, banners).





Vulnerability lookup

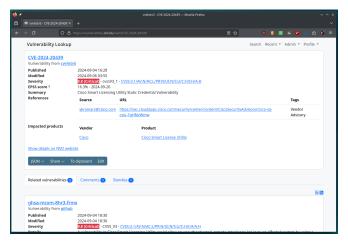
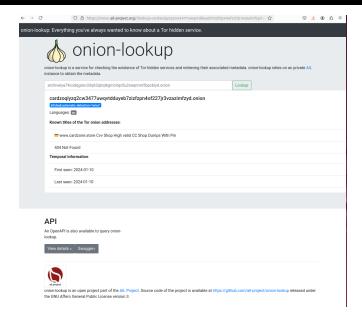


Figure: A vulnerability with its details, correlations, comments, and bundles.

Onion lookup



Dependencies of incident response training

- On the capabilities of the team
 - o In house incident response.
 - Rely on external entities.
 - Critical: Evaluation of the received data / reports.
- On the infrastructure
 - On premises with local IT.
 - o On IT integrator.
 - Using cloud infrastructure.
 - Using software as a service (SaaS).
- Bring your Own device policy.
- •

Introduction High level view

- Definition and importance of incident response.
- Common types of cybersecurity incidents (e.g., malware, phishing, ransomware, data leaks, president fraud).
- Overview of incident response lifecycle (Preparation, Detection, Containment, Eradication, Recovery, Lessons Learned).
- Creation and testing of incident response playbooks

High level view

Incident Response Team (IRT) Roles and Responsibilities

- Incident Response Team (IRT) Roles and Responsibilities \rightarrow clearly defined borders.
- Roles in an IRT: Incident Manager, Security Analysts, Forensic Experts, Legal, and PR team.
- Importance of cross-functional collaboration.
- Defining the chain of command and communication channels.

Introduction Preparation Phase

- Developing and maintaining an Incident Response Plan (IRP).
- Setting up tools for monitoring and detection (SIEM, IDS/IPS, firewalls).
- Importance of regular updates to documentation and procedures.
- Training exercises (e.g., tabletop exercises, simulations).
- Data backup and recovery procedures.

Detection and Analysis

- Identifying signs of potential incidents (e.g., unusual activity, system alerts).
- Log analysis and alert correlation techniques.
- Use of automated detection tools.
- Initial triage and prioritization of incidents based on severity.

Containment Strategies

- Short-term containment: isolating affected systems to prevent further spread.
- Long-term containment: patching vulnerabilities, monitoring for persistence.
- Importance of minimizing business disruption while containing threats.

Eradication and Recovery

- Removing the root cause of the incident (malware, compromised accounts).
- Verifying system integrity and security.
- Safe restoration of systems and services.
- Ensuring the incident does not recur.

Post-Incident Activities

- Conducting a thorough post-incident analysis (forensic investigation, root cause analysis).
- Documenting lessons learned and updating the Incident Response Plan.
- Reporting to stakeholders, including executives and regulatory bodies.
- Reviewing and refining security measures.

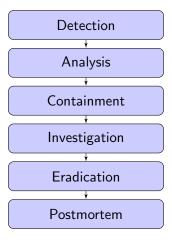
Communication and Reporting

- Developing internal and external communication strategies.
- Prepare crisis communication.
- Setup out of band communication channels. The other ones could be intercepted or disrupted.
- Clear communication channels between IT, management, and external partners.
- Regulatory compliance: Reporting incidents to authorities as required (GDPR, NIS,NIS2, DORA etc.).
- Inspect the regulator reports in advance and make sure that you can get all the data.

Continuous Improvement

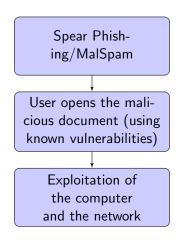
- Regular review and updates to the IRP based on lessons learned.
- Ongoing training for team members to stay updated on evolving threats.
- Scheduling regular mock drills and simulations based on real data.

An overview to incident response



Practical aspects

Nowadays, how is the attacker compromising a PC?



Consequences (I)

Ransomware

- Malware enumerates and encrypts local and remote files using strong encryption.
- To get the key in order to decrypt, a ransom is asked to be paid.

Questions

- How to detect? Why detection matters?
- Should I pay? And what are the consequences?
- How to recover?
- "I have a backup but never tested to restore it!" equals to "I have no backup!"
- How to block similar threats in the future?

Consequences (II)

Targeted malware

 Malware to support the activities of an attacker focusing on a specific objective.

Questions

- How to detect? When is such a targeted attack usually detected?
- How to recover (remediation) from such an attack (including lateral movement and exploitation)?
- Attackers tend to remain in the infrastructure for weeks or even months before being detected.

Practical aspects Detection (the most common)

- External indicators (e.g. IOCs²⁹ shared with third-parties).
- Anomalies detected by internal or external people to the organization.
- Performance or stability anomalies detected internally.
- FP³⁰ incidents usually cross-checked via various sources.
- (careful) Analysis of logs produced by network or security devices/software.

²⁹CIRCL MISP

³⁰False positives

Detection means gathering, checking and data mining

- Minimal internal team is required to ensure the adequate detecting within your organization.
- Ticketing software (e.g. RTIR) is required to track down incidents/indicators.
- Evaluate case management tools such as flowintel³¹
- The internal team can rely on "Public Resource Teams", "Internal Teams" and "Commercial Teams" to operate.

³¹https://github.com/flowintel/flowintel

A source of detection - An example with McAfee log files

Would be blocked by Access Protection rule (rule is currently not enforced) DDDDDD\U0XXXXX C:\WINNT\Explorer.EXE C:\DOCUME~1\U0XXXXX\LOCALS~1\Temp\Temporary Directory 1 for Waterpump_update.zip\Analysis Results Upd.exe Common Standard Protection: Prevent common programs from running files from the Temp folder Action blocked: Execute

- The antivirus didn't detect the malicious files (A/V doesn't detect targeted attacks) but
- Behaviour of the malicious program was detected but not blocked.
- Sending weekly or daily this log to the local IRT³².

³²Incident Response Team

Practical aspects Minimal logging recommendations

- Logs are usually a common source of initial detection (e.g. application crashing³³, incoherent access logs).
- Keeping the raw logs is a must (e.g. some security tools modify logs or extraction of raw logs is difficult).
- Having a minimal logging infrastructure keeping raw logs is the basis (before any SIEM integration).
- Don't forget to log "outsourced" services.
- Test your logging infrastructure (e.g. can you find a specific IP address relationship with a MAC address or an username).

³³Crash dump analysis https://github.com/neolea/ neolea-training-materials/tree/master/e.205-dfir-elf-analysis

Detection - how to deal with false positives?

If you receive an indicator detecting a potential incident, we have no guarantee to be accurate.

- Collecting the incident reports in a ticketing system helps to reduce the time to process FP events.
- Sometimes the event itself is accurate (e.g. a server is no more responding) but does not lead to a security incidents.
- It's not uncommon to have an event (initially classified as FP) to become a real incident after some times.

Increase detection rate (and reduce analysis time)

Profiling networks and systems is a way to measure expected profile of running systems.

- File integrity check (e.g. default binaries checksum of internal software) is critical to detect unknown binaries and improve analysis time.
- Network profiling (e.g. bytes over time) of internal systems.
- Understand and define normal behavior of networks, systems and applications (e.g. which TCP ports are used by your internal software?).
- Keeping logs³⁴ is critical especially because incidents might not be discovered within months.

³⁴log retention policy

Outsourcing and incident handling

Outsourcing is introducing an additional layer of complexity in case of incident handling. You might consider the following when a part of your IT infrastructure is outsourced:

- The outsourcing providers must provide a feed of raw logs that can be used for analysis on request (in time!) or constantly (preferred).
- Clocks in the outsourcing must be synchronised and using consistent timestamps.
- The local IRT should not only rely on the information provided by the outsourcing provider (Hello Microsoft!)

Analysis - The Order of Volatility (OOV)

The expected life-time of data :

Type of Data	Life Span
Registers or cache	Nanoseconds
Main Memory	Ten Nanoseconds
Network State	Milliseconds
Running Processes	Seconds
Disk	Minutes
Backup Medias	Years
CD-ROMS or printouts	Tens of years

Sometimes a small process trace can explain more than 50 gigabytes of a single backup...

- Broad definition of (computer) forensic analysis: "Forensic analysis involves the preservation, identification, extraction, documentation and interpretation of computer data"
- To reach those goals, the forensic specialists follow clear and well-defined methodologies. Flexibility is highly required when encountering the unusual.
- Have a look into Forensic training material to see what it is about.³⁵

³⁵https://www.circl.lu/services/forensic-training-materials/

- Acquire the evidence without altering or modifying the original source.
- Authenticate that you gathered the evidence in a proper way. • Analyze the non-original collected data without modifying it.

Practical aspects Incident Analysis - Methodology

- Act always in ways that you can easily explaing to a court.
- Think twice before doing any action on the collected data.
- Take notes of everything not only the action taken but also any discoveries.
- First rule: Stay calm.
- Second rule: Limit risk but keep OOV in mind.
- Third rule: Never work on real data.

Notification during incident handling

During incident analysis, IRT should notify the appropriate individuals in order to perform the analysis.

- (default) Head of information security and related IT staff (including system owners) or external support IRT.
- (if the incident might generate publicity) Public affairs or communication team.
- (if legal impact) Legal department.
- (if appropriate) Law enforcement.

You must be prepared to support "out-of-band" communication methods if the incident targets the communication infrastructure.

Practical aspects Containment strategy

Containment is critical to avoid collateral damage from an incident. Containment strategies depend on various factors like:

- Requirements of evidence preservation.
- Detection by the attackers of the containment (e.g. change of password).
- Service availability.
- Resources required to implement the containment.
- Be aware of your security tools and policies (e.g. USB port blocker) when an acquisition is required with contained evidences.

Gathering evidence: memory acquisition

- If the system is **not** running, recovering hibernation file/crash dumps/pagefiles from disk.
- If the system is running and accessible, acquire memory with win32dd/win64dd (or RamCapturer or Dumplt or KnTDD).
 - o win32dd.exe -I[0—1] memory.dump
- If the system is running but not accessible, hardware techniques using Firewire/DMA access limited to the first 4GB of memory.

• Systems are not always physically accessible.

acceptable solution.

- Some of the tools can save to a share the memory dump or use an encrypted network tunnel (e.g. over SSH).
- Remote acquisition over the network is not always recommended.
- Remote acquisition over the network is not always recommended.
 Remote access and storing the raw dump file locally is an

psexec.exe \\remotesys -e -w c:\\c:\\win32dd.exe c:\\winlocal.

Memory acquisition of virtualized systems

- VMware ESX (and related products)
 - .vmem, .vmss and .vmsn files need to be collected for memory analysis.
- VirtualBox
 - via the debugvm command (vboxmanage debugvm dumpguestcore -filename dump.elf)
 - o strip elf part to get raw data

```
\mathsf{head} \ \mathsf{-c} \ \$ ((\$\mathsf{size} + \$\mathsf{off})) \ \mathsf{dump.elf} \ | \ \mathsf{tail} \ \mathsf{-c} \ + \$ ((\$\mathsf{off} + 1)) > \mathsf{dump.elf} | \ \mathsf{dump.elf} | \ \mathsf{-c} \ \mathsf{-c} = \mathsf{-c}
```

Gathering evidence: memory acquisition - risks

- Memory acquisition is performed with administration privileges.
 - If the system is suspicious (and infected), the credentials used might be abused/gathered by the attacker.
- Still better than user-space tools like Process Explorer (e.g. malware rootkits).
- Don't do acquisition when huge processes are running in memory (e.g. AntiVirus full scan, disk indexing).
- Don't forget that some malware detect memory acquisition tools.
- Disk acquisition should be done just after memory acquisition (comparing disk/memory is useful).

Gathering evidence: disk acquisition

- The objective is to acquire an exact copy of the raw suspected disks.
- Forensic analysis will be performed on the acquired disks and never on the original disks.
 - Physical disk acquisition using hardware equipment with write-block like Tableau or similar equipments.
 - Software disk acquisition using a bootable CD (e.g BackTrack/Kali Linux) with dd, dd_rescue, dcfldd or aimage or live (if disk encrypted).

```
\label{eq:defined_defined_def} $$ defildd $if=/dev/sda $hash=md5,sha256$ hashwindow=20G $$ md5log=md5.txt $sha256log=sha256.txt $hashconv=after $bs=512 $conv=noerror,sync $split=20G $$ splitformat=aa of=sda.dd $$
```

Preserve and label original evidence in a safe place.

Practical aspects Pitfalls in disk acquisition

- Using a physical write-blocker is a must to limit the destruction of the evidences.
- A raw disk acquisition is a disk intensive operation and might break the disk.
 - $\circ~$ Cooling is critical (e.g. avoid places where there are no fresh air flows).
 - Vibration of the disk should be limited (e.g. put the disk on a stabilized support).
- Prepare a set of forensic disks with an adequate capacity for your future acquisitions.

Analysis of the evidence: memory analysis

- Unstructured analysis (e.g. grep, strings) \rightarrow easy for analysis checking but out-of-context.
- \bullet File carving \to quick extraction of contiguous data for files or executables.
- \bullet Structured analysis \to interpretation of operating system data structure, kernel-user space separation.
 - Volatility³⁶, Mandiant Redline.

³⁶https://volatilityfoundation.org/

Analysis of the evidence: disk analysis

- \bullet Unstructured analysis (e.g. grep, strings) \to easy for analysis checking but out-of-context.
- ullet File carving o quick extraction of contiguous data for files or executables.
- • Structured analysis \rightarrow interpretation of file-systems (NTFS, ext3/ext4, UFS)
 - Autopsy and The Sleuth Kit³⁷, Digital Forensics Framework³⁸.
 - $\circ\,$ Plaso 39 a Python-based backend engine for the tool log2timeline.

³⁷http://www.sleuthkit.org/

³⁸http://www.digital-forensic.org/

³⁹https://github.com/log2timeline/plaso

Practical aspects Malware analysis - complexity

- What's the exact definition of a malware? (from remote access tool to custom payload used in targeted attacks)
- Malware is not only payload on Windows machines (but also for instance active malicious JavaScript, repurposed software, bundled software)
- Linux malware analysis training material.⁴⁰
- It's context dependent.

⁴⁰https://github.com/neolea/neolea-training-materials/tree/master/ e.205-dfir-elf-analysis

Malware - analysis

During forensic analysis or other activities during the investigation, various suspicious files might be found that could be malware.

Two different approaches can be used:

- Static analysis
 - File characteristics (known operating system file? meta-information? Known in the local baseline?)
 - Result from multiple A/V detection
 - o Results from dissasembly
- Dynamic analysis⁴¹
 - o Executing malware in a controlled environment to understand behavior
 - Logging API calls
 - Intercepting and logging network access
- Usually a combination is used to overcome limitations of dynamic and static analysis (e.g. Anti-VM/debug, Turing's Halting problem, target specific requirements)

⁴¹NGSOTI Kunai sandbox

Indicators usage - a circular approach

- From new indicators (from forensic analysis or malware analysis).
- Indicators like IP addresses, URLs, ASN can be checked in proxy logs, netflow records, firewall logs.
- Indicators like mutexes, file hashes, services, yara rules can be checked on systems directly.
- Those indicators can be used to scope new detections.
- ullet Share indicators early in MISP o automation

Example: Webshell discovered on Microsoft Exchange Server

Incident Report

The server was patched and emails are functional.

Evaluation

What went wrong?

Example: Webshell discovered on Microsoft Exchange Server

Incident Report

The server was patched and emails are functional.

Evaluation

- What went wrong?
- No evidences were collected.
- No forensic analysis was made.
- Webshell is still usable.

Example: Webshell discovered on Microsoft Exchange Server

Incident Report

The files were removed, the server was updated and emails are functional.

Evaluation

What went wrong?

Example: Webshell discovered on Microsoft Exchange Server

Incident Report

The files were removed, the server was updated and emails are functional.

Evaluation

- What went wrong?
- No evidences were collected.
- No forensic analysis was made.
- Attackers might have done lateral movement.
- Other backdoors might be available to the attacker.

Example: Defaced website

Incident Report

A snapshot of the virtual machine was restored.

Evaluation

What went wrong?

Example: Defaced website

Incident Report

A snapshot of the virtual machine was restored.

Evaluation

- What went wrong?
- No evidences were collected.
- No forensic analysis was made.
- Attackers might have still access.

Example: Compromised VPN gateway

Incident Report

The VPN gateway was reset, the configuration was restored. Remote access is functional.

Evaluation

What went wrong?

Example: Compromised VPN gateway

Incident Report

The VPN gateway was reset, the configuration was restored. Remote access is functional.

Evaluation

- What went wrong?
- No evidences were collected.
- No forensic analysis was made.
- No checks for lateral movements were made.
- Attacker's access to the infrastructure remains functional.

References and Contact

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• https://circl.lu/pub
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- https://ail-project.org
- https://lookyloo.circl.lu
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- https://www.circl.lu/services/passive-dns/
- https://www.circl.lu/services/passive-ssl/
- https://typosquatting-finder.circl.lu/
- https://www.d4-project.org/
- https://hashlookup.io
- contact: info@circl.lu, (+352) 247 88444