

Privacy Policy

Introduction

This Privacy Policy (hereinafter referred to as the "Policy") applies to the information analytical system Smart Data Ukimet (hereinafter referred to as the "software") published by «National Information Technologies» JSC (hereinafter referred to as the "Company" or "we").

Please read this Policy carefully, as it explains how the software does not use personal data of software users (hereinafter referred to as the "User" or "you"), and how you can exercise your rights. In addition, the Policy sets out the requirements for ensuring the security of your personal data by us (hereinafter referred to as "data"). This Policy supplements the Terms of Use, as well as any documents or notices that may refer to this Policy.

If you have any questions, you can contact the Company directly by sending an email to sdu@nitec.kz.

Legal context

We comply with the recommendations of the relevant authorities and strive to ensure our compliance with the regulatory framework established by the Law of the Republic of Kazakhstan dated May 21, 2013 No. 94-V "On Personal Data and their Protection"; Law of the Republic of Kazakhstan dated November 24, 2015 No. 418-V "On Informatization"; Order of the Acting Minister of Information and Communications of the Republic of Kazakhstan dated March 29, 2018 No. 123 registered with the Ministry of Justice of the Republic of Kazakhstan on April 19, 2018 No. 16777 - "On Approval of the Rules for the Integration of Electronic Government Informatization Facilities" and any other laws or regulations concerning personal data that relates to us. In order to comply with best practices, we apply the principles of the General Data Protection Regulation (GDPR) 2016/679 of the European Parliament and of the Council in this Privacy Policy.

What data do we process?

We consider personal data that is associated with you, namely, the User of the software, and (or) provided by you, including about third parties, for the use of the software.

We collect and process only data that is relevant and sufficient. We pay special attention to the accuracy and timeliness of their updates, if necessary. The data include in particular the data according to the legislation of the Republic of Kazakhstan on personal data.

How do we use your data?

We use your data for statistical purposes.

Your data will never be processed for incompatible purposes regarding why it was first collected.

In order to comply with the principle of lawfulness, the legal bases for each data processing is carefully determined on an individual basis.

We do not process your data or use automated decision-making without your consent, nor do we sell or rent your data without your explicit consent.

We process your data in order to be able to offer you services in accordance with contractual obligations.

We process your data in order to comply with legal requirements, for example, to fulfill our obligations to government authorities, to prevent fraud, misuse of services, as well as to ensure data security.

We may process your data in order to improve the software, develop and provide new products.

We do not disclose or transfer your data to third parties, including data about your actions performed using the software.

You are solely responsible to third parties for your actions related to the use of the software.

Policy Changes

This Policy may be modified in the future to keep it updated with legal jurisprudence and evolution. You will be informed either by a special mention on this page, or by a personal notification, for example, by email.

Dispute resolution

The legislation of the Republic of Kazakhstan applies to the Policy and relations between the User and the Company.

All disputes and disagreements arising from the relationship between you as a software User and the Company will be resolved through negotiations (a written proposal for a voluntary settlement of the dispute).

The recipient of the claim within 30 calendar days from the date of receipt of the claim notifies the applicant of the claim in writing about the results of the consideration of the claim. If no agreement is reached, the dispute will be referred to the judicial authority in accordance with the current legislation of the Republic of Kazakhstan.

This Policy is executed in English, Kazakh and Russian languages. In case of any differences in the interpretation of the text of this Policy in English, Kazakh and Russian languages, the text in English shall prevail.

Contacts

If you have any questions about this Privacy Policy, please contact us by email sdu@nitec.kz.

