

Spencer Dobrik

Product Manager/ Technical Product Owner

✉ Dobrik.SpencerA@gmail.com 🌐 SpencerDobrik.com in spencerdobrik 📄 sdobrik

Education

University Of Waterloo
Candidate for (BSE) Bachelor of Software Engineering

Apr. 2020

Experience

Microsoft · Program Manager (Release and Delivery Experience)
Redmond, Washington

Jan. 2019 - Apr. 2019

- Changed release processes to improve Office 365 security patch on time performance from 0% in the year prior to 83% in my three month tenure.
- Developed the processes and dashboard to successfully capture Office 365 bugs for commercial escalations.
- Identified ways to message millions of Office users on unsupported versions in order to move them to supported versions.
- Led a team of 5 engineers from across Microsoft and gave a Microsoft Research presentation on designing technology for the needs of gig economy workers.

Lifion by ADP · Technical Product Owner
New York, New York

Sept. 2019 - Nov. 2019

- Ran stand-ups and backlog grooming, as well as prioritization and allocation of tickets for my team.
- Took ownership of a project to integrate with ADP's existing HR software, brought the project from requirements to a production release in a time span 63% shorter than similar projects for that team.
- Defined the team's roadmap for the following quarter, as well as designing specifications for new features.

General Motors · Product Manager
Kitchener, Ontario

Jan. 2017 - Apr. 2017

- Saved GM 4 weeks in turnaround time and roughly \$40,000 compared to traditional customer clinics of a similar size.
- Developed prototype to simulate a 360° view experience, evaluated functionality with users and reported feedback.
- Researched and developed new products and strategies to increase seat belt usage and customer satisfaction.
- Identified and validated customer problems, rapidly created and iterated a prototype solutions, and tested the prototypes with customers.

Carrot Inc. · Full Stack Developer
Redwood City, California

May 2018 - Aug. 2018

- Redesigned the web messaging platform between coaches and users, saving each coach approximately four hours per week.
- Developed a sleek registration experience to increase registration rate by ~20% as well as app downloads by ~30%.
- Worked with marketing and design teams to develop a squeeze page for business customers, increasing our monthly lead generation by 200%.
- Ran daily stand-ups along with managing development of the sales website.

Majik Systems · Front End Developer
Kitchener, Ontario

Sept. 2017 - Dec. 2017

- Interviewed customers and designed mock ups in order to rebuild the product dashboard.
- Built a factory flow simulation with D3.js, which allows customers to see issues in their factories in real time.
- Increased loading speed of multiple pages by 30 - 50%, leveraging React and Redux.

Leadership

University of Waterloo Software Engineering Society - Founder/ President

Mar. 2018 - Current

- Founded the society by working with Faculty, Students, and other Societies within the University.
- Organized meetings, as well as the tasks and responsibilities for the representatives of the society.
- Created a Constitution which was ratified with 94% of votes in favour, and a voter turnout of 42.5%.
- Ran 7+ events which were attended by ~50% of all Software Engineering students over 3 terms.
- Leveraged industry connections to become the first educational partner for Increment magazine.

University of Waterloo Varsity Basketball

July 2015 - Sept. 2016

- Developed excellent time management, balancing a full course load with over 25 hours of basketball commitment per week.
- Cultivated teamwork and leadership skills while building a strong work ethic.