

# SUSAN HOLLAND

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LinkedIn: [linkedin.com/in/susan-ella-grace-holland](https://www.linkedin.com/in/susan-ella-grace-holland) | GitHub: [github.com/SEGH](https://github.com/SEGH) | Portfolio: [segh.herokuapp.com](https://segh.herokuapp.com)

## SUMMARY

Full Stack Web Developer with a passion for balancing form and function to create efficient, enjoyable applications. Proven skills from experience running small businesses include problem-solving in fast-paced environments, organization, and ability to quickly adapt to changing circumstances. Reputation among supervisors and peers for clear communication, attention to detail, and enthusiastic collaboration. Eager to combine management background with technical skills to help find creative solutions when implementing new features and products.

## TECHNICAL SKILLS

**Programming Languages & Frameworks:** React.js, MongoDB, MySQL, Express, Node.js, Handlebars, JavaScript, jQuery, HTML, CSS, Bootstrap, Materialize. **Other:** Version Control (Git), G Suite, MS Office

## PROJECTS

**Return Safe** | Full Stack Developer | [github.com/SEGH/Return-Safe](https://github.com/SEGH/Return-Safe) | [return-safe.herokuapp.com](https://return-safe.herokuapp.com)

App that tracks a user's locations and self-reported symptoms to aid in a school or business's contact tracing

- Collaborated with three other developers and was personally responsible for symptom check-in model schemas, CRUD operations, form, and front end components for displaying check-in log data
- Tools Used: MongoDB, Mongoose, React.js, Node.js, Express, JavaScript, Materialize

**Book Search** | Full Stack Developer | [github.com/SEGH/bookSearch](https://github.com/SEGH/bookSearch) | [book-srch.herokuapp.com](https://book-srch.herokuapp.com)

App to search for books and save selected results to a list

- Independent project building front and back ends
- Tools Used: MongoDB, Mongoose, React.js, Node.js, Express, JavaScript, Materialize

## EXPERIENCE

Blind Tiger Coffee; Philadelphia, PA

3/2019 - 3/2020

### **Production Assistant**

- Increased roasting productivity 20% by establishing position's efficient workflow
- Maintained product quality and brand integrity by monitoring flavor profile variations and identifying necessary changes to brewing parameters

Rowhouse Grocery; Philadelphia, PA

1/2016 - 3/2019

### **Co-Founder**

- Raised \$12,000 equity injection and achieved a 300% increase in followers by running a 30-day fundraiser
- Researched target market and industry standards to write the business plan
- Identified and applied to funding opportunities most appropriate to the business's needs
- Communicated with the bank on budget updates throughout the SBA loan approval process

Ultimo Coffee; Philadelphia, PA

5/2009 - 06/2015

### **Manger**

- Coached staff to achieve and maintain an award-winning level of customer service and quality
- Cultivated relationships with local vendors for ordering goods and supplies
- Represented company brand at national industry events

## EDUCATION

Full Stack Web Development Certificate - University of Pennsylvania; Philadelphia, PA (2020)

Bachelor of Arts in Liberal Arts - Bennington College; Bennington, VT