* Complaints with previous system
* Appointment System
* Issues finding doctors
* Issues finding schedules for doctors on mobile
* Two month schedule for doctor of patients
* Doctors should be able to see his availability
* Patients should be able to find a specialist, at a certain date, in a certain department
* Check-In / Check-Out Time should be seen for patient
* Departmental List / Roster for each list
  + Surgeons
  + Nephrology
  + Cardiology
  + Pediatricians
  + General Practitioners
* Reports
  + For a given date, check if a doctor would be busy / possibly requires backup
* Authorizing Process for new Patients
  + Admin authorizes
* Doctors should be able to see other doctor’s schedule in their department
* Admin should be able to see everything
* Patients should see their doctors schedule
* Initial patients should require to contact to admin to create an account, and after that the patient should be able to use the application to schedule appointments
  + Specify specialist
* Confirmations email/text
* Doctors should be able to book time off with approval of administrator
* Handling of appointment cancellation
* Authentication
* Follow-up with doctors of the same department / able to treat the same issue.