
**Acknowledgement No.
32104250013014**

Mobile No of Complainant

826968067

Name of Complainant

RAJNADNI

User Id

RA8067250429144

Present Address

House No.

Street Name

Colony

Vill/Town/City

Tehsil

Police Station

SANYOGITAGANJ

District

INDORE URBAN

State

MADHYA PRADESH

Pin Code

452001

Country

INDIA

Category

Online Financial Fraud

Additional Information No file chosen

Fraudulent Transaction Details**Total Fraudulent Amount reported by complainant : 1,49,800.00****Total Lien Amount : 54,762.56**

Victim Account Details:

Account No./ Wallet ID	Transaction ID / UTR Number	Card Details	Transaction Date & Time	Transaction Amount	Bank Ref.No.	Sub Category	Bank/ (Wallet /PG/PA)/ Merchant / Insurance
882510110005828	010265132129		22/04/2025 07:58:00 PM	80,000.00		UPI Related Frauds	Bank of India
3518516984	511264831463		22/04/2025 07:44:00 PM	50,000.00		UPI Related Frauds	State Bank of India
3518516984	511243316607		22/04/2025 08:46:00 PM	10,000.00		UPI Related Frauds	State Bank of India
3518516984	511225522831		22/04/2025 08:49:00 PM	3,000.00		UPI Related Frauds	State Bank of India
3518516984	511263730231		22/04/2025 08:50:00 PM	1,000.00		UPI Related Frauds	State Bank of India
3518516984	511256925878		22/04/2025 08:51:00 PM	500.00		UPI Related Frauds	State Bank of India
3518516984	511266120990		22/04/2025 08:48:00 PM	5,000.00		UPI Related Frauds	State Bank of India
3518516984	511243516875		22/04/2025 08:53:00 PM	300.00		UPI Related Frauds	State Bank of India

Incident description/ Remarks

Incident description
UPI FRAUD

Date & Time Of Reporting

Date & Time Of Reporting
29-04-2025 14:23:47

Uploaded File

Uploaded file

List of Pending Transactions :

S No.	Banks/FIs	No. of Transactions Pending	Total Transactions Amount	Pending From
1	PhonePe Reassign Received	1	1,499.00	13/05/2025 15:42:04

Action Taken By Bank

S No.	Account No./ (Wallet /PG/PA) Id	Action Taken by Bank/ (Wallet /PG/PA)/ Merchant / Insurance	Bank	Account Details	Transaction Details	Branch Location	Reference No / Remarks	ATM ID	Action Taken By
	(Wallet/PG/PA)		Branch Manager Name & Contact Details						
	Merchant					Place / Location of ATM		Date of Action	
	Insurance								



1	3518516984	Money Transfer to	Federal Bank	A/C No.-:99980128069262	Transaction ID / UTR Number-: 511264831463				State Bank of India SRI RAJNI KANT SINGH rajni.singh4@sbi.co.in 09/05/2025 19:54:PM
	511264831463	Txn Date: 22/04/2025 02:04:00 AM		Ifsc Code-:FDRL0001865	Transaction Amount-: 50,000.00				
	Layer : 1			Reported 2 times	Disputed Amount: 50,000.00				
2	3518516984	Money Transfer to	Federal Bank	A/C No.-:99980128069262	Transaction ID / UTR Number-: 511243316607				State Bank of India SRI RAJNI KANT SINGH rajni.singh4@sbi.co.in 09/05/2025 19:57:PM
	511243316607	Txn Date: 22/04/2025 02:04:00 AM		Ifsc Code-:FDRL0001865	Transaction Amount-: 10,000.00				
	Layer : 1			Reported 2 times	Disputed Amount: 10,000.00				
3	3518516984	Money Transfer to	Federal Bank	A/C No.-:99980128069262	Transaction ID / UTR Number-: 511266120990				State Bank of India SRI RAJNI KANT SINGH rajni.singh4@sbi.co.in 09/05/2025 19:58:PM
	511266120990	Txn Date: 22/04/2025 02:04:00 AM		Ifsc Code-:FDRL0001865	Transaction Amount-: 5,000.00				
	Layer : 1			Reported 2 times	Disputed Amount: 5,000.00				
4	3518516984	Money Transfer to	Federal Bank	A/C No.-:99980128069262	Transaction ID / UTR Number-: 511225522831				State Bank of India SRI RAJNI KANT SINGH rajni.singh4@sbi.co.in 09/05/2025 19:59:PM
	511225522831	Txn Date: 22/04/2025 02:24:00 AM		Ifsc Code-:FDRL0001865	Transaction Amount-: 3,000.00				
	Layer : 1			Reported 2 times					

					Disputed Amount: 3,000.00				
5	3518516984	Money Transfer to	Federal Bank	A/C No.-:9998012806 9262	Transaction ID / UTR Number-: 511263730231				State Bank of India SRI RAJNI KANT SINGH rajni.singh4@sbi.co.in 09/05/2025 20:01:PM
	511263730231	Txn Date: 22/04/2025 02:05:00 AM		Ifsc Code:-FDRL0001865	Transaction Amount-: 1,000.00				
	Layer : 1			Reported 2 times	Disputed Amount: 1,000.00				
6	3518516984	Money Transfer to	Federal Bank	A/C No.-:9998012806 9262	Transaction ID / UTR Number-: 511256925878				State Bank of India SRI RAJNI KANT SINGH rajni.singh4@sbi.co.in 09/05/2025 20:02:PM
	511256925878	Txn Date: 22/04/2025 02:25:00 AM		Ifsc Code:-FDRL0001865	Transaction Amount-: 500.00				
	Layer : 1			Reported 2 times	Disputed Amount: 500.00				
7	3518516984	Others [≤500]	State Bank of India				Low value transaction less than equal to 500		State Bank of India SRI RAJNI KANT SINGH rajni.singh4@sbi.co.in 09/05/2025 20:02:PM
	511243516875								
8	99980128069262	Withdrawal through ATM	Federal Bank		Transaction Amount-: 10,000.00		511221011479	Place of ATM :-SHOP NO 3 4 5 6 SUN CITY PLOT NO 39 SECTOR 44 BEHIND HP PETROL PUMPNAVI MUMBAI 400706 ATM ID :-6NDBNERU01	Federal Bank George Varughese george_fedserv@federalbank.co.in 09/05/2025 20:09:PM
	511264831463	Txn Date: 22/04/2025 09:03:00 PM			Disputed Amount: 10,000.00				
	Layer : 1								
9	99980128069262	Withdrawal through ATM	Federal Bank		Transaction Amount-: 10,000.00		511221011303	Place of ATM :-SHOP NO 3 4 5 6 SUN CITY PLOT NO 39 SECTOR	Federal Bank George Varughese

	511264831463	Txn Date: 22/04/2025 09:02:00 PM			Disputed Amount: 10,000.00		44 BEHIND HP PETROL PUMPNABI MUMBAI 400706 ATM ID :-6NDBNERU01	george_fedserv@federalbank.co.in 09/05/2025 20:09:PM
	Layer : 1							
10	99980128069262	Withdrawal through ATM	Federal Bank		Transaction Amount:- 10,000.00	511221011646	Place of ATM :-SHOP NO 3 4 5 6 SUN CITY PLOT NO 39 SECTOR 44 BEHIND HP PETROL PUMPNABI MUMBAI 400706 ATM ID :-6NDBNERU01	Federal Bank George Varughese george_fedserv@federalbank.co.in 09/05/2025 20:09:PM
	511264831463	Txn Date: 22/04/2025 09:05:00 PM			Disputed Amount: 10,000.00			
	Layer : 1							
11	99980128069262	Withdrawal through ATM	Federal Bank		Transaction Amount:- 10,000.00	511221011126	Place of ATM :-SHOP NO 3 4 5 6 SUN CITY PLOT NO 39 SECTOR 44 BEHIND HP PETROL PUMPNABI MUMBAI 400706 ATM ID :-6NDBNERU01	Federal Bank George Varughese george_fedserv@federalbank.co.in 09/05/2025 20:09:PM
	511264831463	Txn Date: 22/04/2025 09:01:00 PM			Disputed Amount: 10,000.00			
	Layer : 1							
12	99980128069262	Withdrawal through ATM	Federal Bank		Transaction Amount:- 10,000.00	511221010942	Place of ATM :-SHOP NO 3 4 5 6 SUN CITY PLOT NO 39 SECTOR 44 BEHIND HP PETROL PUMPNABI MUMBAI 400706 ATM ID :-6NDBNERU01	Federal Bank George Varughese george_fedserv@federalbank.co.in 09/05/2025 20:09:PM
	511264831463	Txn Date: 22/04/2025 09:00:00 PM			Disputed Amount: 10,000.00			
	Layer : 1							
13	99980128069262	Money Transfer to	Yes Bank	A/C No.-:002261100000025 Ifsc Code:-YESB0YBLUPI	Transaction ID / UTR Number:- 511286047065	UPIOUT/ 511286047065/q731799696 @ybl/227480274/7512		Federal Bank George Varughese george_fedserv@federalbank.co.in 09/05/2025 20:13:PM
	99980128069262	Txn Date: 22/04/2025 08:11:00 PM		Reported 54 times	Transaction Amount:- 1,499.00			
	99980128069262				Disputed Amount: 1,499.00			
	99980128069262							
	99980128069262							
	511256925878							

	511263730231							
	511225522831							
	511266120990							
	511243316607							
	Layer : 2							
	99980128069262							
	99980128069262							
	99980128069262							
	99980128069262							
	99980128069262	Money Transfer to		A/C No.-:221120110000450	Transaction ID / UTR Number-: 547894623230		UPIOUT/ 547894623230/boi m-221168140450@boi/UP/6012	Federal Bank
14	511256925878	Txn Date: 22/04/2025 08:13:00 PM	Bank of India	Ifsc Code:-BKID0002211	Transaction Amount-: 8,000.00			George Varughese george_fedserv@federalbank.co.in
	511263730231			Reported 1 times	Disputed Amount: 8,000.00			09/05/2025 20:13:PM
	511225522831							
	511266120990							
	511243316607							
	Layer : 2							
15	99980128069262	Money Transfer to	State Bank of India	A/C No.-:11223344556	Transaction ID / UTR		UPIATM/ 54780740	Federal Bank George Varughese

	99980128069262	Txn Date: 22/04/2025 08:12:00		Ifsc Code:-SBIN0000324	Number:- 547807409737	9737/sbi @sbi/Amt shall be d eb/6013	george_fedserv@federalbank.co.in
	99980128069262	PM		Reported 5 times	Transaction Amount:- 5,000.00		09/05/2025 20:13:PM
	99980128069262				Disputed Amount: 5,000.00		
	99980128069262						
	511256925878						
	511263730231						
	511225522831						
	511266120990						
	511243316607						
	Layer : 2						
16	99980128069262	Money Transfer to	State Bank of India	A/C No.-:11223344556 Ifsc Code:-SBIN0000324	Transaction ID / UTR Number:- 547822815145	UPIATM/ 54782281 5145/sbi @sbi/Amt shall be d eb/6013	Federal Bank George Varughese george_fedserv@federalbank.co.in
	99980128069262	Txn Date: 22/04/2025 08:11:00		Reported 5 times	Transaction Amount:- 5,000.00		09/05/2025 20:13:PM
	99980128069262	PM			Disputed Amount: 5,000.00		
	99980128069262						
	99980128069262						
	511256925878						
	5112637302						

	31								
	511225522831								
	511266120990								
	511243316607								
	Layer : 2								
17	002261100000025	Money Transfer to		A/C No.-:002261100000025	Transaction ID / UTR Number-: 511286047065		UPIOUT/ 511286047065/q731799696@ybl/227480274/7512		Yes Bank
	511286047065	Txn Date: 22/04/2025 08:11:00 PM	PhonePe	Ifsc Code-:YESB0YBLUPI	Transaction Amount-: 1,499.00				Surendra Bisht
	Layer : 3			Reported 54 times	Disputed Amount: 1,499.00				Surendra.Bisht@YESBANK.IN
18	002261100000025	Money Transfer to	Punjab National Bank	A/C No.-:1392102100001220	Transaction ID / UTR Number-: 511302629111		The mentioned transaction amount is a part of the merchant's settlement. We have provided the settlement UTR, the merchant's bank account number, and the corresponding settlement date in the respective fields. Kindly ve		PhonePe
	511286047065	Txn Date: 23/04/2025 02:44:00 AM	Reassign Back To	Ifsc Code-:PUNB0139210	Transaction Amount-: 1,499.00				PhonePe API
	Layer : 4		PhonePe Date 13/05/2025	Reported 1 times	Disputed Amount: 1,499.00				09/05/2025 20:18:PM

							Verify the transactions using the provided UTR and settlement date.T2504222131538649469703	
19	221120110000450 547894623230 Layer : 2	Transaction put on hold Date: 09/05/2025 08:30:09 PM	Bank of India	Ifsc Code:-BKID0002211	Transaction Amount:- 8,000.00		LIEN MARKED WITH LIEN ID BI30650328	Bank of India Bank of India API 09/05/2025 20:30:PM
20	882510110005828 010265132129 Layer : 1	Money Transfer to Txn Date: 22/04/2025 07:58:00 AM	NORTH EAST SMALL FINANCE BANK	A/C No.-:033325225555065 Ifsc Code:-NESF0000333 Reported 1 times	Transaction ID / UTR Number:- 010265132129 Transaction Amount:- 80,000.00 Disputed Amount: 80,000.00			Bank of India Nodal Officer Bank Of India EFRMS.FRMD@bankofindia.co.in 11/05/2025 00:39:AM
21	11223344556 547807409737 Layer : 2	Withdrawal through ATM Txn Date: 22/04/2025 09:44:00 PM	State Bank of India		Transaction Amount:- 5,000.00 Disputed Amount: 5,000.00	RR 2695	Place of ATM :-313001 ATM ID :- U1BB064022127	State Bank of India SRI BHOLA PRASAD bhola_prasad@sbi.co.in 20/05/2025 01:53:AM
22	11223344556 547822815145 Layer : 2	Withdrawal through ATM Txn Date: 22/04/2025 09:47:00 PM	State Bank of India		Transaction Amount:- 5,000.00 Disputed Amount: 5,000.00	RR 2696	Place of ATM :-313001 ATM ID :- U1BB064022127	State Bank of India SRI BHOLA PRASAD bhola_prasad@sbi.co.in 20/05/2025 01:54:AM

23	03332522555065	Money Transfer to	ICICI Bank	A/C No.-:326105500106	Transaction ID / UTR Number-: 511214576975				NORTH EAST SMALL FINANCE BANK Vishal Gunasekaran vishal.gunasekaran@sliceit.com 29/05/2025 15:10:PM
	010265132129	Txn Date: 22/04/2025 02:32:00 PM		Ifsc Code-:ICIC0000011	Transaction Amount-: 86,000.00				
	Layer : 2			Reported 1 times	Disputed Amount: 80,000.00				
24	326105500106	Cash Withdrawal through Cheque	ICICI Bank	A/C No.-:326105500106	Transaction Amount-: 1,50,000.00	NA	NA	NA	ICICI Bank ICICI API 29/05/2025 15:17:PM
	511214576975	Txn Date: 23/04/2025 12:48:26 PM		Ifsc Code-:ICIC0003261	Disputed Amount: 30,000.00				
	Layer : 2	Cheque No : 112							
25	326105500106	Money Transfer to	State Bank of India	A/C No.-:00000041785477371	Transaction ID / UTR Number-: 511332854386	NA	NA		ICICI Bank ICICI API 29/05/2025 15:17:PM
	511214576975	Txn Date: 23/04/2025 10:48:14 AM		Ifsc Code-:SBIN0002079	Transaction Amount-: 50,000.00				
	Layer : 3			Reported 1 times	Disputed Amount: 50,000.00				
26	41785477371	Transaction put on hold	State Bank of India	Ifsc Code-:SBIN0002079	Transaction Amount-: 30,032.12		Hold(s) Exist due to statutory dues, etc.		State Bank of India SBI API 29/05/2025 15:29:PM
	511332854386	Date: 23/04/2025 10:48:14 AM							
	Layer : 3								
27	41785477371	Money Transfer to	Bandhan Bank	A/C No.-:20100031479442	Transaction ID / UTR				State Bank of India SBI API

	511332854386	Txn Date: 23/04/2025 10:55:15 AM		Ifsc Code:-BDBL0002578	Number-: 021951143499				29/05/2025 15:35:PM
	Layer : 4			Reported 1 times	Transaction Amount-: 63,000.00				
					Disputed Amount: 19,967.88				
28	20100031479442	Transaction put on hold	Bandhan Bank		Transaction Amount-: 16,730.44		TRANSA CTION P UT ON H OLD		Bandhan Bank
	021951143499	Date: 29/05/2025		Ayush Bhattacharya					
	Layer : 4			ayush.bhattacharya@bandhanbank.com					
									29/05/2025 15:37:PM
29	20100031479442	Withdrawal through ATM	Bandhan Bank		Transaction Amount-: 10,000.00		ATW USI NG 50896 8XXXXX X7683-R EFEREN CE511420 008666-B ASTAR-0 8:24:05 P MWITH ATM ID 6 4425053	Place of ATM :-BASTAR ATM ID :-20250424145405008666	Bandhan Bank
	021951143499	Txn Date: 24/04/2025 08:24:00 PM		Ayush Bhattacharya					
	Layer : 4			ayush.bhattacharya@bandhanbank.com					
									29/05/2025 15:40:PM