## 3.2 Rilevazioni SLA2

|  |  |  |  |
| --- | --- | --- | --- |
| **Data** | **Min con Operatività oltre soglia 1400 ms** | **Min con Operatività** | **%** |
| 2024-11-01 | 34 | 1440 | 97.64 |
| 2024-11-02 | 17 | 1440 | 98.82 |
| 2024-11-03 | 9 | 1440 | 99.38 |
| 2024-11-04 | 14 | 1440 | 99.03 |
| 2024-11-05 | 24 | 1440 | 98.33 |
| 2024-11-06 | 14 | 1440 | 99.03 |
| 2024-11-07 | 14 | 1440 | 99.03 |
| 2024-11-08 | 36 | 1440 | 97.50 |
| 2024-11-09 | 17 | 1440 | 98.82 |
| 2024-11-10 | 14 | 1440 | 99.03 |
| 2024-11-11 | 18 | 1440 | 98.75 |
| 2024-11-12 | 21 | 1440 | 98.54 |
| 2024-11-13 | 15 | 1440 | 98.96 |
| 2024-11-14 | 24 | 1440 | 98.33 |
| 2024-11-15 | 12 | 1440 | 99.17 |
| 2024-11-16 | 11 | 1440 | 99.24 |
| 2024-11-17 | 9 | 1440 | 99.38 |
| 2024-11-18 | 8 | 1440 | 99.44 |
| 2024-11-19 | 6 | 1440 | 99.58 |
| 2024-11-20 | 13 | 1440 | 99.10 |
| 2024-11-21 | 23 | 1440 | 98.40 |
| 2024-11-22 | 14 | 1440 | 99.03 |
| 2024-11-23 | 15 | 1440 | 98.96 |
| 2024-11-24 | 20 | 1440 | 98.61 |
| 2024-11-25 | 12 | 1440 | 99.17 |
| 2024-11-26 | 12 | 1440 | 99.17 |
| 2024-11-27 | 11 | 1440 | 99.24 |
| 2024-11-28 | 8 | 1440 | 99.44 |
| 2024-11-29 | 3 | 1440 | 99.79 |
| 2024-11-30 | 19 | 1440 | 98.68 |
| **RILEVAZIONE** | **467** | **43200** | **98.92** |

*Il Service Level Agreement* si ritiene rispettato nel periodo di riferimento (**98.92%**).

Ciò considerato l'obiettivo previsto del 95%.

## 3.3 Rilevazioni SLA3

|  |  |  |  |
| --- | --- | --- | --- |
| **Data** | **Min con Operatività oltre soglia 600 ms** | **Min con Operatività** | **%** |
| 2024-11-01 | 74 | 1440 | 94.86 |
| 2024-11-02 | 49 | 1440 | 96.60 |
| 2024-11-03 | 37 | 1440 | 97.43 |
| 2024-11-04 | 30 | 1440 | 97.92 |
| 2024-11-05 | 86 | 1440 | 94.03 |
| 2024-11-06 | 64 | 1440 | 95.56 |
| 2024-11-07 | 44 | 1440 | 96.94 |
| 2024-11-08 | 75 | 1440 | 94.79 |
| 2024-11-09 | 63 | 1440 | 95.62 |
| 2024-11-10 | 16 | 1440 | 98.89 |
| 2024-11-11 | 57 | 1440 | 96.04 |
| 2024-11-12 | 79 | 1440 | 94.51 |
| 2024-11-13 | 36 | 1440 | 97.50 |
| 2024-11-14 | 58 | 1439 | 95.97 |
| 2024-11-15 | 56 | 1440 | 96.11 |
| 2024-11-16 | 76 | 1440 | 94.72 |
| 2024-11-17 | 37 | 1440 | 97.43 |
| 2024-11-18 | 51 | 1440 | 96.46 |
| 2024-11-19 | 59 | 1440 | 95.90 |
| 2024-11-20 | 44 | 1440 | 96.94 |
| 2024-11-21 | 61 | 1440 | 95.76 |
| 2024-11-22 | 77 | 1440 | 94.65 |
| 2024-11-23 | 51 | 1440 | 96.46 |
| 2024-11-24 | 58 | 1440 | 95.97 |
| 2024-11-25 | 69 | 1440 | 95.21 |
| 2024-11-26 | 58 | 1440 | 95.97 |
| 2024-11-27 | 76 | 1440 | 94.72 |
| 2024-11-28 | 53 | 1440 | 96.32 |
| 2024-11-29 | 41 | 1440 | 97.15 |
| 2024-11-30 | 57 | 1440 | 96.04 |
| **RILEVAZIONE** | **1692** | **43199** | **96.08** |

*Il Service Level Agreement* si ritiene rispettato nel periodo di riferimento (**96.08%**).

Ciò considerato l'obiettivo previsto del 95%.

## 3.4 Rilevazioni SLA4

|  |  |  |  |
| --- | --- | --- | --- |
| **Data** | **Min con Operatività oltre soglia 800 ms** | **Min con Operatività** | **%** |
| 2024-11-01 | 30 | 1440 | 97.92 |
| 2024-11-02 | 36 | 1440 | 97.50 |
| 2024-11-03 | 30 | 1440 | 97.92 |
| 2024-11-04 | 30 | 1440 | 97.92 |
| 2024-11-05 | 31 | 1440 | 97.85 |
| 2024-11-06 | 33 | 1440 | 97.71 |
| 2024-11-07 | 41 | 1440 | 97.15 |
| 2024-11-08 | 21 | 1440 | 98.54 |
| 2024-11-09 | 33 | 1440 | 97.71 |
| 2024-11-10 | 15 | 1440 | 98.96 |
| 2024-11-11 | 28 | 1440 | 98.06 |
| 2024-11-12 | 28 | 1440 | 98.06 |
| 2024-11-13 | 31 | 1440 | 97.85 |
| 2024-11-14 | 22 | 1439 | 98.47 |
| 2024-11-15 | 30 | 1440 | 97.92 |
| 2024-11-16 | 47 | 1440 | 96.74 |
| 2024-11-17 | 35 | 1440 | 97.57 |
| 2024-11-18 | 26 | 1440 | 98.19 |
| 2024-11-19 | 23 | 1440 | 98.40 |
| 2024-11-20 | 22 | 1440 | 98.47 |
| 2024-11-21 | 38 | 1440 | 97.36 |
| 2024-11-22 | 41 | 1440 | 97.15 |
| 2024-11-23 | 32 | 1440 | 97.78 |
| 2024-11-24 | 45 | 1440 | 96.88 |
| 2024-11-25 | 40 | 1440 | 97.22 |
| 2024-11-26 | 23 | 1440 | 98.40 |
| 2024-11-27 | 31 | 1440 | 97.85 |
| 2024-11-28 | 17 | 1440 | 98.82 |
| 2024-11-29 | 29 | 1440 | 97.99 |
| 2024-11-30 | 37 | 1440 | 97.43 |
| **RILEVAZIONE** | **925** | **43199** | **97.86** |

*Il Service Level Agreement* si ritiene rispettato nel periodo di riferimento (**97.86%**).

Ciò considerato l'obiettivo previsto del 95%.

## 3.5 Rilevazioni SLA5

|  |  |  |  |
| --- | --- | --- | --- |
| **Data** | **Min con Operatività oltre soglia 600 ms** | **Min con Operatività** | **%** |
| 2024-11-01 | 31 | 1440 | 97.85 |
| 2024-11-02 | 9 | 1440 | 99.38 |
| 2024-11-03 | 17 | 1440 | 98.82 |
| 2024-11-04 | 24 | 1440 | 98.33 |
| 2024-11-05 | 15 | 1440 | 98.96 |
| 2024-11-06 | 20 | 1440 | 98.61 |
| 2024-11-07 | 29 | 1440 | 97.99 |
| 2024-11-08 | 17 | 1440 | 98.82 |
| 2024-11-09 | 16 | 1440 | 98.89 |
| 2024-11-10 | 30 | 1440 | 97.92 |
| 2024-11-11 | 8 | 1440 | 99.44 |
| 2024-11-12 | 15 | 1440 | 98.96 |
| 2024-11-13 | 14 | 1440 | 99.03 |
| 2024-11-14 | 17 | 1439 | 98.82 |
| 2024-11-15 | 11 | 1440 | 99.24 |
| 2024-11-16 | 10 | 1440 | 99.31 |
| 2024-11-17 | 4 | 1440 | 99.72 |
| 2024-11-18 | 9 | 1440 | 99.38 |
| 2024-11-19 | 9 | 1440 | 99.38 |
| 2024-11-20 | 4 | 1440 | 99.72 |
| 2024-11-21 | 6 | 1440 | 99.58 |
| 2024-11-22 | 24 | 1440 | 98.33 |
| 2024-11-23 | 5 | 1440 | 99.65 |
| 2024-11-24 | 3 | 1440 | 99.79 |
| 2024-11-25 | 6 | 1440 | 99.58 |
| 2024-11-26 | 15 | 1440 | 98.96 |
| 2024-11-27 | 13 | 1440 | 99.10 |
| 2024-11-28 | 14 | 1440 | 99.03 |
| 2024-11-29 | 1 | 1440 | 99.93 |
| 2024-11-30 | 4 | 1440 | 99.72 |
| **RILEVAZIONE** | **400** | **43199** | **99.07** |

*Il Service Level Agreement* si ritiene rispettato nel periodo di riferimento (**99.07%**).

Ciò considerato l'obiettivo previsto del 95%.

## 3.6 Rilevazioni SLA6

|  |  |  |  |
| --- | --- | --- | --- |
| **Data** | **Min con Operatività oltre soglia 800 ms** | **Min con Operatività** | **%** |
| 2024-11-01 | 2 | 1440 | 99.86 |
| 2024-11-02 | 4 | 1440 | 99.72 |
| 2024-11-03 | 5 | 1440 | 99.65 |
| 2024-11-04 | 8 | 1440 | 99.44 |
| 2024-11-05 | 31 | 1440 | 97.85 |
| 2024-11-06 | 33 | 1440 | 97.71 |
| 2024-11-07 | 2 | 1440 | 99.86 |
| 2024-11-08 | 9 | 1440 | 99.38 |
| 2024-11-09 | 7 | 1440 | 99.51 |
| 2024-11-10 | 0 | 1440 | 100.00 |
| 2024-11-11 | 9 | 1440 | 99.38 |
| 2024-11-12 | 4 | 1440 | 99.72 |
| 2024-11-13 | 10 | 1440 | 99.31 |
| 2024-11-14 | 12 | 1439 | 99.17 |
| 2024-11-15 | 10 | 1440 | 99.31 |
| 2024-11-16 | 15 | 1440 | 98.96 |
| 2024-11-17 | 4 | 1440 | 99.72 |
| 2024-11-18 | 1 | 1440 | 99.93 |
| 2024-11-19 | 3 | 1440 | 99.79 |
| 2024-11-20 | 13 | 1440 | 99.10 |
| 2024-11-21 | 10 | 1440 | 99.31 |
| 2024-11-22 | 16 | 1440 | 98.89 |
| 2024-11-23 | 6 | 1440 | 99.58 |
| 2024-11-24 | 14 | 1440 | 99.03 |
| 2024-11-25 | 17 | 1440 | 98.82 |
| 2024-11-26 | 13 | 1440 | 99.10 |
| 2024-11-27 | 11 | 1440 | 99.24 |
| 2024-11-28 | 3 | 1440 | 99.79 |
| 2024-11-29 | 0 | 1440 | 100.00 |
| 2024-11-30 | 19 | 1440 | 98.68 |
| **RILEVAZIONE** | **291** | **43199** | **99.33** |

*Il Service Level Agreement* si ritiene rispettato nel periodo di riferimento (**99.33%**).

Ciò considerato l'obiettivo previsto del 95%.