Report SLA - December 2024

# Rilevazioni SLA2

|  |  |  |  |
| --- | --- | --- | --- |
| Data | Min con Operatività oltre soglia | Min con Operatività | % |
| 2024-12-01 | 0 | 1440 | 100.00 |
| 2024-12-02 | 0 | 1440 | 100.00 |
| 2024-12-03 | 0 | 1440 | 100.00 |
| 2024-12-04 | 0 | 1440 | 100.00 |
| 2024-12-05 | 0 | 1440 | 100.00 |
| 2024-12-06 | 0 | 1440 | 100.00 |
| 2024-12-07 | 0 | 1440 | 100.00 |
| 2024-12-08 | 0 | 1440 | 100.00 |
| 2024-12-09 | 0 | 1440 | 100.00 |
| 2024-12-10 | 0 | 1440 | 100.00 |
| 2024-12-11 | 0 | 1440 | 100.00 |
| 2024-12-12 | 0 | 1440 | 100.00 |
| 2024-12-13 | 0 | 1440 | 100.00 |
| 2024-12-14 | 0 | 1440 | 100.00 |
| 2024-12-15 | 0 | 1440 | 100.00 |
| 2024-12-16 | 0 | 1440 | 100.00 |
| 2024-12-17 | 0 | 1440 | 100.00 |
| 2024-12-18 | 0 | 1440 | 100.00 |
| 2024-12-19 | 0 | 1440 | 100.00 |
| 2024-12-20 | 0 | 1440 | 100.00 |
| 2024-12-21 | 0 | 1440 | 100.00 |
| 2024-12-22 | 0 | 1440 | 100.00 |
| 2024-12-23 | 0 | 1440 | 100.00 |
| 2024-12-24 | 0 | 1440 | 100.00 |
| 2024-12-25 | 0 | 1440 | 100.00 |
| 2024-12-26 | 0 | 1440 | 100.00 |
| 2024-12-27 | 0 | 1440 | 100.00 |
| 2024-12-28 | 0 | 1440 | 100.00 |
| 2024-12-29 | 0 | 1440 | 100.00 |
| 2024-12-30 | 0 | 1440 | 100.00 |
| 2024-12-31 | 0 | 1440 | 100.00 |
| TOTALE | 0 | 44640 | 100.00 |

Il Service Level Agreement si ritiene rispettato nel periodo di riferimento (100.00%).

Ciò considerato l'obiettivo previsto del 95%.

# Rilevazioni SLA3

|  |  |  |  |
| --- | --- | --- | --- |
| Data | Min con Operatività oltre soglia | Min con Operatività | % |
| 2024-12-01 | 0 | 1440 | 100.00 |
| 2024-12-02 | 0 | 1440 | 100.00 |
| 2024-12-03 | 0 | 1440 | 100.00 |
| 2024-12-04 | 0 | 1440 | 100.00 |
| 2024-12-05 | 0 | 1440 | 100.00 |
| 2024-12-06 | 0 | 1440 | 100.00 |
| 2024-12-07 | 0 | 1440 | 100.00 |
| 2024-12-08 | 0 | 1440 | 100.00 |
| 2024-12-09 | 0 | 1440 | 100.00 |
| 2024-12-10 | 0 | 1440 | 100.00 |
| 2024-12-11 | 0 | 1440 | 100.00 |
| 2024-12-12 | 0 | 1440 | 100.00 |
| 2024-12-13 | 0 | 1440 | 100.00 |
| 2024-12-14 | 0 | 1440 | 100.00 |
| 2024-12-15 | 0 | 1440 | 100.00 |
| 2024-12-16 | 0 | 1440 | 100.00 |
| 2024-12-17 | 0 | 1440 | 100.00 |
| 2024-12-18 | 0 | 1440 | 100.00 |
| 2024-12-19 | 0 | 1440 | 100.00 |
| 2024-12-20 | 0 | 1440 | 100.00 |
| 2024-12-21 | 0 | 1440 | 100.00 |
| 2024-12-22 | 0 | 1440 | 100.00 |
| 2024-12-23 | 0 | 1440 | 100.00 |
| 2024-12-24 | 0 | 1440 | 100.00 |
| 2024-12-25 | 0 | 1440 | 100.00 |
| 2024-12-26 | 0 | 1440 | 100.00 |
| 2024-12-27 | 0 | 1440 | 100.00 |
| 2024-12-28 | 0 | 1440 | 100.00 |
| 2024-12-29 | 0 | 1440 | 100.00 |
| 2024-12-30 | 0 | 1440 | 100.00 |
| 2024-12-31 | 0 | 1440 | 100.00 |
| TOTALE | 0 | 44640 | 100.00 |

Il Service Level Agreement si ritiene rispettato nel periodo di riferimento (100.00%).

Ciò considerato l'obiettivo previsto del 95%.

# Rilevazioni SLA4

|  |  |  |  |
| --- | --- | --- | --- |
| Data | Min con Operatività oltre soglia | Min con Operatività | % |
| 2024-12-01 | 0 | 1440 | 100.00 |
| 2024-12-02 | 0 | 1440 | 100.00 |
| 2024-12-03 | 0 | 1440 | 100.00 |
| 2024-12-04 | 0 | 1440 | 100.00 |
| 2024-12-05 | 0 | 1440 | 100.00 |
| 2024-12-06 | 0 | 1440 | 100.00 |
| 2024-12-07 | 0 | 1440 | 100.00 |
| 2024-12-08 | 0 | 1440 | 100.00 |
| 2024-12-09 | 0 | 1440 | 100.00 |
| 2024-12-10 | 0 | 1440 | 100.00 |
| 2024-12-11 | 0 | 1440 | 100.00 |
| 2024-12-12 | 0 | 1440 | 100.00 |
| 2024-12-13 | 0 | 1440 | 100.00 |
| 2024-12-14 | 0 | 1440 | 100.00 |
| 2024-12-15 | 0 | 1440 | 100.00 |
| 2024-12-16 | 0 | 1440 | 100.00 |
| 2024-12-17 | 0 | 1440 | 100.00 |
| 2024-12-18 | 0 | 1440 | 100.00 |
| 2024-12-19 | 0 | 1440 | 100.00 |
| 2024-12-20 | 0 | 1440 | 100.00 |
| 2024-12-21 | 0 | 1440 | 100.00 |
| 2024-12-22 | 0 | 1440 | 100.00 |
| 2024-12-23 | 0 | 1440 | 100.00 |
| 2024-12-24 | 0 | 1440 | 100.00 |
| 2024-12-25 | 0 | 1440 | 100.00 |
| 2024-12-26 | 0 | 1440 | 100.00 |
| 2024-12-27 | 0 | 1440 | 100.00 |
| 2024-12-28 | 0 | 1440 | 100.00 |
| 2024-12-29 | 0 | 1440 | 100.00 |
| 2024-12-30 | 0 | 1440 | 100.00 |
| 2024-12-31 | 0 | 1440 | 100.00 |
| TOTALE | 0 | 44640 | 100.00 |

Il Service Level Agreement si ritiene rispettato nel periodo di riferimento (100.00%).

Ciò considerato l'obiettivo previsto del 95%.

# Rilevazioni SLA5

|  |  |  |  |
| --- | --- | --- | --- |
| Data | Min con Operatività oltre soglia | Min con Operatività | % |
| 2024-12-01 | 0 | 1440 | 100.00 |
| 2024-12-02 | 0 | 1440 | 100.00 |
| 2024-12-03 | 0 | 1440 | 100.00 |
| 2024-12-04 | 0 | 1440 | 100.00 |
| 2024-12-05 | 0 | 1440 | 100.00 |
| 2024-12-06 | 0 | 1440 | 100.00 |
| 2024-12-07 | 0 | 1440 | 100.00 |
| 2024-12-08 | 0 | 1440 | 100.00 |
| 2024-12-09 | 0 | 1440 | 100.00 |
| 2024-12-10 | 0 | 1440 | 100.00 |
| 2024-12-11 | 0 | 1440 | 100.00 |
| 2024-12-12 | 0 | 1440 | 100.00 |
| 2024-12-13 | 0 | 1440 | 100.00 |
| 2024-12-14 | 0 | 1440 | 100.00 |
| 2024-12-15 | 0 | 1440 | 100.00 |
| 2024-12-16 | 0 | 1440 | 100.00 |
| 2024-12-17 | 0 | 1440 | 100.00 |
| 2024-12-18 | 0 | 1440 | 100.00 |
| 2024-12-19 | 0 | 1440 | 100.00 |
| 2024-12-20 | 0 | 1440 | 100.00 |
| 2024-12-21 | 0 | 1440 | 100.00 |
| 2024-12-22 | 0 | 1440 | 100.00 |
| 2024-12-23 | 0 | 1440 | 100.00 |
| 2024-12-24 | 0 | 1440 | 100.00 |
| 2024-12-25 | 0 | 1440 | 100.00 |
| 2024-12-26 | 0 | 1440 | 100.00 |
| 2024-12-27 | 0 | 1440 | 100.00 |
| 2024-12-28 | 0 | 1440 | 100.00 |
| 2024-12-29 | 0 | 1440 | 100.00 |
| 2024-12-30 | 0 | 1440 | 100.00 |
| 2024-12-31 | 0 | 1440 | 100.00 |
| TOTALE | 0 | 44640 | 100.00 |

Il Service Level Agreement si ritiene rispettato nel periodo di riferimento (100.00%).

Ciò considerato l'obiettivo previsto del 95%.

# Rilevazioni SLA6

|  |  |  |  |
| --- | --- | --- | --- |
| Data | Min con Operatività oltre soglia | Min con Operatività | % |
| 2024-12-01 | 0 | 1440 | 100.00 |
| 2024-12-02 | 0 | 1440 | 100.00 |
| 2024-12-03 | 0 | 1440 | 100.00 |
| 2024-12-04 | 0 | 1440 | 100.00 |
| 2024-12-05 | 0 | 1440 | 100.00 |
| 2024-12-06 | 0 | 1440 | 100.00 |
| 2024-12-07 | 0 | 1440 | 100.00 |
| 2024-12-08 | 0 | 1440 | 100.00 |
| 2024-12-09 | 0 | 1440 | 100.00 |
| 2024-12-10 | 0 | 1440 | 100.00 |
| 2024-12-11 | 0 | 1440 | 100.00 |
| 2024-12-12 | 0 | 1440 | 100.00 |
| 2024-12-13 | 0 | 1440 | 100.00 |
| 2024-12-14 | 0 | 1440 | 100.00 |
| 2024-12-15 | 0 | 1440 | 100.00 |
| 2024-12-16 | 0 | 1440 | 100.00 |
| 2024-12-17 | 0 | 1440 | 100.00 |
| 2024-12-18 | 0 | 1440 | 100.00 |
| 2024-12-19 | 0 | 1440 | 100.00 |
| 2024-12-20 | 0 | 1440 | 100.00 |
| 2024-12-21 | 0 | 1440 | 100.00 |
| 2024-12-22 | 0 | 1440 | 100.00 |
| 2024-12-23 | 0 | 1440 | 100.00 |
| 2024-12-24 | 0 | 1440 | 100.00 |
| 2024-12-25 | 0 | 1440 | 100.00 |
| 2024-12-26 | 0 | 1440 | 100.00 |
| 2024-12-27 | 0 | 1440 | 100.00 |
| 2024-12-28 | 0 | 1440 | 100.00 |
| 2024-12-29 | 0 | 1440 | 100.00 |
| 2024-12-30 | 0 | 1440 | 100.00 |
| 2024-12-31 | 0 | 1440 | 100.00 |
| TOTALE | 0 | 44640 | 100.00 |

Il Service Level Agreement si ritiene rispettato nel periodo di riferimento (100.00%).

Ciò considerato l'obiettivo previsto del 95%.