

Samuels Consulting is Stew Samuels.

Stew holds a Bachelor of the Arts in interdisciplinary Social Sciences and a Juris Doctor degree.

After graduating from California State University San Francisco, Stew worked at Bank of America in the credit card division. Following his graduate studies at Golden Gate University School of Law, Stew held various general management jobs with Bank of America in San Francisco, CA.

Thereafter, Stew joined First Deposit Corporation, a startup VISA® credit card and line of credit issuer in the Bay Area. During his tenure, Stew held senior management positions in credit, collections, fraud loss prevention, customer service, marketing and new business development. In 1998 Stew was named Operations Officer for a fledgling secured lending/home equity division within First Deposit Corporation, by then known as Provident Financial. In this capacity Stew had responsibility for credit, collections, application processing, customer service, and Technology. In this role Stew increased monthly new account volume from 500 to 1,700 per month with a 37% increase in total operating expenses.

Stew's last corporate role was Executive Vice President, Human Resources and Administration for Provident Financial; which was at the time the ninth largest issuer of credit cards in the US with more than 15,000 employees in seven operations centers domestically in addition to London, England and Buenos Aires, Argentina.

In 2009 Stew established Samuels Consulting specializing in the analysis and optimization of business processes, technology and human resources. Drawing upon his direct management and executive experience Samuels Consulting's work is scalable from an end-to-end process review to specific area/segment hands-on review, analysis and recommendations. Utilizing Business Process Management, companies can achieve an increase in shareholder value through efficiency, control, accountability and an on-going management process that proactively addresses risks and capitalizes on opportunities in their changing business environment.